



NCI-AD

NATIONAL CORE INDICATORS
Aging and Disabilities™

National Core Indicators
Aging and Disabilities Adult Consumer Survey

2017-2018 Indiana Results

Preface

Hoosiers ages 65 and older made up nearly 14 percent of Indiana's population in 2015, and that number is projected to grow to 20 percent by the year 2030. Indiana's urban areas will see increases of more than 80 percent in over-65 populations, and one of the fastest-growing metropolitan areas in the state will see the number of its older adults nearly double during that same time. Most people wish to stay in their homes and communities as long as possible as they age, and Home and Community-Based Services (HCBS) are generally more cost-effective than institutional settings. These are critical issues as Indiana works to meet the growth in demand as the Baby Boomer generation continues to age.

Indiana has created and implemented a brand for its Aging and Disability Resource Centers (ADRCs) designed to increase Hoosiers' awareness and access to information and resources on HCBS and additional supports. Other initiatives currently in place include 1) enhancing options counseling for use as a critical tool in the ADRCs, i.e., integrating person-centered thinking into case management and provider services, 2) improving provider capacity, quality services and program coordination, 3) diverting individuals from institutional care, and 4) transitioning individuals from facilities back into the community.

Indiana is committed to continually improving the quality of care its citizens receive through publicly-funded services. As the state undergoes the aforementioned changes, the Division of Aging (DA) recognized the growing need for independent assessments and ongoing evaluation of its HCBS programs and secured the funding to participate in NCI-AD in 2017-2018. The DA plans to measure and evaluate the performance of services through the collection and analysis of data from the NCI-AD survey and other programmatic survey tools. Such quality improvement strategies will allow the DA to adjust and find ways to improve existing services or design new services when necessary.



Human Services Research Institute (HSRI)
2336 Massachusetts Avenue
Cambridge, MA 02140



National Association of States United for Aging and Disabilities (NASUAD)
1201 15th St. NW, Ste. 350
Washington, DC 20005



Indiana Family and Social Services Administration
Division of Aging
MS 21, 402 W. Washington Street, P.O. Box 7083

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List of Abbreviations Used in This Report

A&D Waiver – Aged and Disabled Waiver

AAA – Area Agency on Aging

ADL – Activities of Daily Living

ADRC – Aging and Disability Resource Center

BI Section – Background Information Section of NCI-AD Adult Consumer Survey

CHOICE – Community and Home Options to Institutional Care for the Elderly and Disabled Program

CM – case manager

DA – Division of Aging

ER – emergency room

HCBS – Home and Community-Based Services

HSRI – Human Services Research Institute

IADL – Instrumental Activities of Daily Living

LTC – Long Term Care

LTSS – Long-Term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators for Aging and Disabilities

OAA – Older Americans Act

PCP – person-centered planning

SNF – Skilled Nursing Facility

TBI Waiver – Traumatic Brain Injury Waiver

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through the Older Americans Act (OAA), Program of All-Inclusive Care for the Elderly (PACE), Medicaid, and/or state-funded programs. The project is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). NCI-AD data are gathered through yearly in-person Adult Consumer Surveys administered by state Aging, Disability, and Medicaid Agencies (or an Agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and service recipient outcomes, helping states prioritize quality improvement initiatives, engage in thoughtful decision making, and conduct futures planning with valid and reliable LTSS data. The project officially launched in the summer of 2015 with 13 participating states². The current 2018-2019 project cycle marks its fourth year of implementation, with more than twenty states expected to participate. For more on the development and history of NCI-AD, refer to the [*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results*](#) report, available on the NCI-AD website (www.NCI-AD.org).

NCI-AD Adult Consumer Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including respect and rights, service coordination, care coordination,

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors. www.nasuad.org

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

employment, health, safety, etc. An example of an indicator in the Service Coordination domain is: “Proportion of people who receive the services that they need.”

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator “Proportion of people who get needed equipment, assistive devices” in the Access domain is addressed by several survey questions that ask about the person’s need for various types of home modifications and assistive devices. Figure 1 below details NCI-AD domains and corresponding indicators.

Figure 1. 2017-2018 NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that support them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know whom to call with a complaint, concern, or question about their services
	Proportion of people whose case manager talks to them about any needs that are not being met
	Proportion of people who can get in contact with their case manager when they need to
	Proportion of people who receive the services that they need
	Proportion of people who find out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place

Domain	NCI-AD Indicator
	Proportion of people whose support workers come when they are supposed to
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or long-term care facility who feel comfortable going home
	Proportion of people making a transition from hospital or long-term care facility who have adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language (for non-English speakers)
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the emergency room in the past 12 months
	Proportion of people who have needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment to see their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people who are living with a physical disability
	Proportion of people who are in poor health
	Proportion of people who have unaddressed memory concerns

Domain	NCI-AD Indicator
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed
	Proportion of people who have a chronic condition(s)
	Proportion of people who have poor hearing
	Proportion of people who have poor vision
Medications	Proportion of people who take medications that help them feel less sad or depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff treat them with respect
Self-Direction of Care	Proportion of people who are self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people wanting a job who have job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (e.g. bathing, toileting, eating, etc.) and instrumental activities of daily living (e.g. preparing meals, housework, taking medications, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who ever have to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey tool consists of the Pre-Survey form, the Background Information section, the Full In-Person Section, and the Interviewer Feedback form. An alternative Proxy Version of the In-Person Section is available for those interviews that need to be conducted with the proxy of the service recipient instead of him/herself. Each section of the tool is described below.

Pre-Survey form: The Pre-Survey section is an optional form intended to provide surveyors with information that may be helpful to prepare for and schedule the meeting. The Pre-Survey form is for interviewer use only; Pre-Survey data are not submitted to the NCI-AD project team and therefore are not analyzed or included in any reports.

Background Information (BI) section: This section collects demographic and service-related information about the consumer. To the extent possible, data for the BI section are collected from the state's existing administrative records. BI items that are not available from administrative data sources are collected by the surveyor at the end of the interview. Surveyors may collect any missing BI information except for five BI items that must be completed using administrative data sources or agency records only (consumer's LTSS program/primary source of funding, types of services being received through that program, length of receiving services through the program, participation in a self-directed supports option, and legal guardianship status). Each BI item tracks whether information came from existing administrative records or was collected during the survey meeting.

In-Person Section: The Full In-Person Section consists of a total of approximately 90 questions, organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The Full In-Person Section is completed face-to-face with the person receiving services. The respondent may ask a proxy respondent (e.g. family member or close friend) for assistance with answering some of the questions, if needed. The full In-Person Section includes both subjective and objective questions; proxy assistance is only allowed for a subset of more objective items.

Proxy Version: The Proxy Version is an alternative version of the In-Person Section. It is used in place of the Full In-Person Section when the person receiving services is unable to provide meaningful responses or has asked a proxy respondent to

complete the survey on his/her behalf. The Proxy Version includes only the subset of more objective questions that allow for proxy assistance. Questions are rephrased in third person to reflect they are about the individual receiving services and not about the proxy respondent. The surveyor must meet and attempt to interview the service recipient face to face; only then can the proxy determination be made.

Interviewer Feedback form: The Interviewer Feedback form is completed by the surveyor after the interview is finished and records information about the meeting itself, such as respondent's comprehension, length and place of the meeting, who was present, difficulty of accessing the service recipient, etc. Surveyors are also asked to identify any problematic questions encountered and to provide any input and general feedback they may have for the NCI-AD project team.

NCI-AD in Indiana

Indiana's Division of Aging (DA), in partnership with NASUAD and HSRI, implemented the National Core Indicators for Aging and Disabilities® (NCI-AD) Adult Consumer Survey for the third time in 2017-2018. This report focuses on the results from Indiana's 2017-2018 NCI-AD data cycle. The data will be used to support Indiana's efforts to strengthen its LTSS program policies, inform quality assurance activities, and improve the quality of life of LTSS consumers.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Indiana and included for analysis in 2017-2018 was one thousand four hundred and thirty-eight (Total N=1,438). Four program populations were included in the survey sample and are detailed below.

Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE) Program: Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE) is a state-funded program administered through Indiana's 16 Area Agencies on Aging (AAAs) to assist individuals in maintaining their independence in their own homes and communities for as long as is safely possible. Services include, but are not limited to, attendant care, case management,

environmental modification, homemaker, home delivered meals, personal emergency response systems, and respite. CHOICE participants must be at least 60 years of age or be any age and have a disability due to a mental or physical impairment. Participants must also be found to be at risk of losing their independence, usually indicated by difficulties with activities of daily living, such as bathing, dressing, or mobility. CHOICE funds may not be used if other funding, such as Medicare or Medicaid, is available to meet the individual's needs. Three hundred and forty-eight people (N=348) from this program were included for analysis.

Medicaid Waiver: Two Medicaid Waivers were included in Indiana's sample – the Aged and Disabled Waiver (A&D) and the Traumatic Brain Injury (TBI) Waiver. A total of three hundred and sixty-two people (N=362) across these two waivers were included for analysis.

Aged and Disabled (A&D) Waiver: The A&D Waiver provides an alternative to nursing facility admission for older adults and persons of all ages with a disability. The waiver is designed to provide services to supplement informal supports for people who would require care in a nursing facility if waiver or other supports were not available. Waiver services can be used to help people remain in their own homes, as well as assist people living in nursing facilities to return to community settings.

Traumatic Brain Injury (TBI) Waiver: The TBI Waiver provides HCBS to individuals who, but for the provision of such services, would require institutional care. Through the use of the TBI Waiver, the Indiana Office of Medicaid Policy and Planning and the Indiana DA seek to increase availability and access to cost-effective TBI services. Indiana defines TBI as a trauma that has occurred as a closed or open head injury by an external event that resulted in damage to brain tissue, with or without injury to other body organs. External agents can be mechanical; external events are those that result in interference with vital functions. TBI means a sudden insult or damage to brain function, not of a degenerative or congenital nature. The insult of damage may produce an altered state of consciousness and may

result in a decrease in cognitive, behavioral, emotional, or physical functioning resulting in partial or total disability not including birth trauma related injury.

NOTE: Persons enrolled in the A&D Waiver and TBI Waiver were sampled together.

Title III, Older Americans Act (OAA) (Title III): The federal Older Americans Act of 1965, as amended, supports a range of home and community-based services, such as case management, meals, senior centers, health promotion and disease prevention, transportation, legal services, elder abuse prevention, and caregiver support. These services are available to individuals aged 60 and older and their caregivers through Indiana’s network of Area Agencies on Aging and local services providers. Three hundred sixty-four people (N=364) from this program were included for analysis.

Medicaid Skilled Nursing Facilities (SNF): This program consists of Nursing Facilities that utilize Medicaid funding. Three hundred thirty-seven people (N=337) from this program were included for analysis.

Figure 2 below summarizes programs included in Indiana’s NCI-AD survey sample, the number of survey-eligible service recipients in each and the corresponding number of conducted surveys included for analysis. Also included are calculations of margin of error for each program under two scenarios: assuming a very conservative 0.5 distribution of responses and assuming a somewhat less conservative 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative distribution assumption for calculating margins of error that can be made and is usually used when no prior information is available about true population response distributions. When some prior information about distributions of responses in the population is available, it can be used for calculating less conservative margins of error. Based on distributions observed in previously collected NCI-AD data, it is reasonable to assume a somewhat less conservative population response distribution of 0.7 for calculating margins of error. Calculations in both scenarios use the program’s total number of analyzed surveys. It is important to note that the actual number of valid responses to an individual survey item may be smaller than the total number of analyzed surveys. This is explained in more detail in the “Organization of Results” section below.

Figure 2. Number of survey-eligible service recipients, number of analyzed surveys, and calculations of margins of error by program.

Program	Number of analyzed surveys	Number of eligible participants	Margin of error (MoE) and confidence level (CL), assuming 0.7 distribution	Margin of error (MoE) and confidence level (CL), assuming 0.5 distribution
CHOICE	348	~3,700	22.6% MoE, 95% CL	24.7% MoE, 95% CL
Medicaid Waivers³	362	~18,400	14.6% MoE, 95% CL	16.0% MoE, 95% CL
Title III (OAA)	364	~8,000	4.1% MoE, 95% CL	4.5% MoE, 95% CL
Medicaid SNFs	337	~27,000	16.5% MoE, 95% CL	18.0% MoE, 95% CL
Total	1,438⁴	~57,100	3.8% MoE, 95% CL	4.1% MoE, 95% CL

Survey Process in Indiana

The Indiana Division of Aging contracted with Knowledge Services, a survey group, to hire and manage local interviewers to conduct the NCI-AD in-person survey. Knowledge Services conducted training with the interviewers. The training consisted of a detailed review of the NCI-AD survey tool, general and population-specific surveying techniques, procedures for scheduling interviews and obtaining written consent, overview of the NCI-AD project, guidance for follow-up in cases of unmet needs and/or abuse, neglect or exploitation, mock interviewing practice sessions, and data entry procedures.

Indiana chose to add 5 state-specific questions to the standard NCI-AD Survey.

³ A&D and TBI Waivers were powered and sampled together

⁴ Program was missing for 27 cases submitted for analysis

Stakeholders

The DA is also working to engage stakeholders of all our targeted populations including consumers, providers, and advocacy groups. We look for these groups to provide significant insight and invaluable input on Indiana's LTSS system by helping to identify weaknesses and barriers to accessing services. Our long-term stakeholder engagement plan is designed not only to support the major programs currently being implemented, but to inform other program review, development, and operational processes. The DA also provides regular updates to the Indiana Commission on Aging and the Community Home Options to Institutional Care for the Elderly & Disabled (CHOICE) Board. These are statutory advisory boards, consisting of citizens and legislators.

NCI-AD data will be an important component for these groups in their advisory capacities to the DA. All stakeholder groups will be provided with regular updates about information gleaned through the NCI-AD survey process and how that information will be used in the design, implementation and oversight of DA's policies and programs.

Organization of Results

The following pages of the report presents findings from Indiana's 2017-2018 NCI-AD Adult Consumer Survey data collection cycle. Results are grouped by domain and are presented in chart format. Charts show results for individual survey items broken out by each program. The number of people (N) in each program that gave valid responses to that survey item are also shown. The number of valid responses to an item may be smaller than the total number of analyzed surveys, for the following reasons:

- Certain questions in the survey can only be asked of the service recipient – i.e. proxy respondents for these questions are not allowed. These questions have a smaller number of responses because they are contained only in the full In-Person Survey, whereas the total number of analyzed surveys also includes cases when the Proxy Version was used.
- Only valid responses are included in both the denominator and the numerator when calculating proportions. Unclear, refused and, unless otherwise stated, "don't know" responses are excluded.

- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When an item is skipped due to skip logic, the survey case does not contribute to the calculations for the item.

Please note: Extreme caution should be used when interpreting results where the number of valid responses is small. Each program’s valid number of responses (valid Ns) is shown in every chart and table in this report. In addition to displaying valid number of responses, charts also use an asterisk to indicate Ns smaller than 20. Responses smaller than 20 should not be used as a basis for firm conclusions and should be treated as suggestive and informational only.

Each chart also contains Indiana’s weighted state average, as well as the total number of observed valid responses for that survey item. A weighted state average takes into account whether the sampling strategy proportionally oversampled one or more of the state’s programs; its calculation effectively “re-balances” the oversampled programs to produce an average one would expect if they were represented proportionally relative to the populations they serve. Indiana’s sampling design did include oversampling of some of its programs – i.e. some programs constituted a larger proportion of the survey sample than they did as proportion of total population of survey-eligible service recipients. To account for these programs being proportionally over-represented in the state’s survey data, statistical weights were developed and applied to calculate Indiana’s weighted state averages presented in the charts. For exact calculations of weights, please contact the NCI-AD project team.

Most survey items with three or more possible response options were recoded to form binary variables for the purposes of analysis (i.e. responses were collapsed, for example, an “always” response combined with a “most of the time” response). For details about recoded items and the rules on collapsing response options, please refer to Appendix A.

Un-collapsed and unweighted data showing frequencies of all response options by program are shown in tabular format in Appendix B. Tables also contain Indiana’s unweighted overall sample averages for all response options. Please note that the “sample averages” in tables in Appendix B are simple (unweighted) averages that didn’t employ weights in their calculations and may therefore be slightly different from the corresponding weighted state averages shown in the charts.

Data from state-specific questions that Indiana chose to add to the standard NCI-AD Survey are shown in Appendix C.

Limitations of Report

This report contains survey results related to the quality and outcomes of LTSS in Indiana. However, it does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to state staff, leadership, and other stakeholders to assess information contained in this report and establish priorities. This report is intended to be one mechanism to assess the current state of Indiana's LTSS system and identify areas that are working well and could use improvement. The charts in this report allow the reader to compare average outcomes between Indiana's programs and the state overall. State leaders, public managers, policy-makers and community stakeholders can use this information to decide whether a program's result relative to another program or to the state average suggests further investigation or intervention is necessary. However, discretion should be used when comparing a program's result relative to another, as it is important to keep in mind the potential differences as well as similarities amongst program participants as well as the programs themselves.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

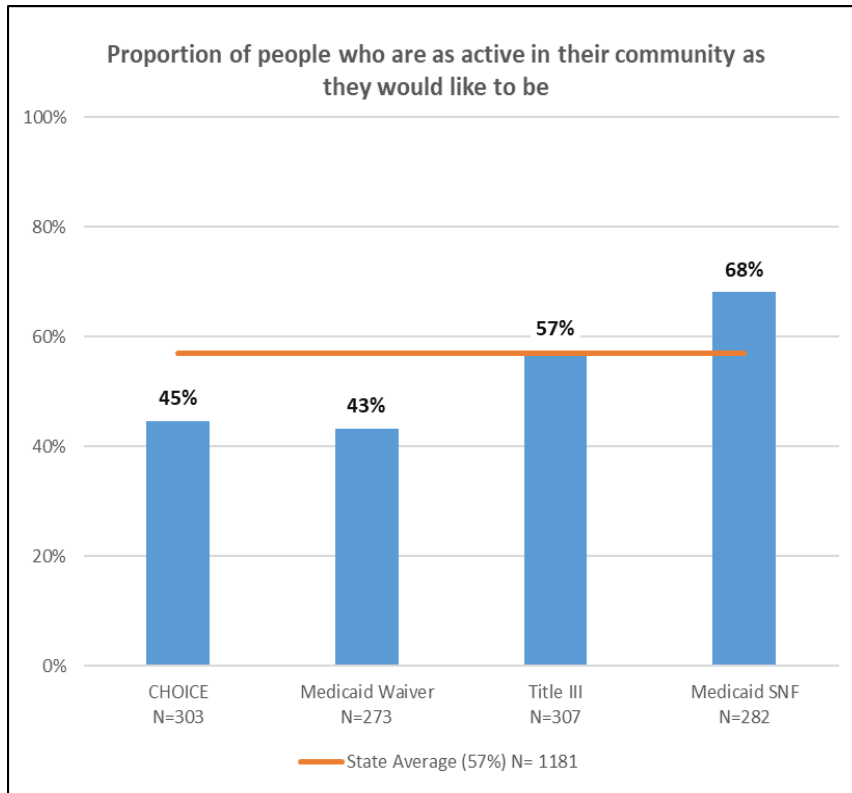
1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are three⁵ survey items that correspond to the Community Participation domain.

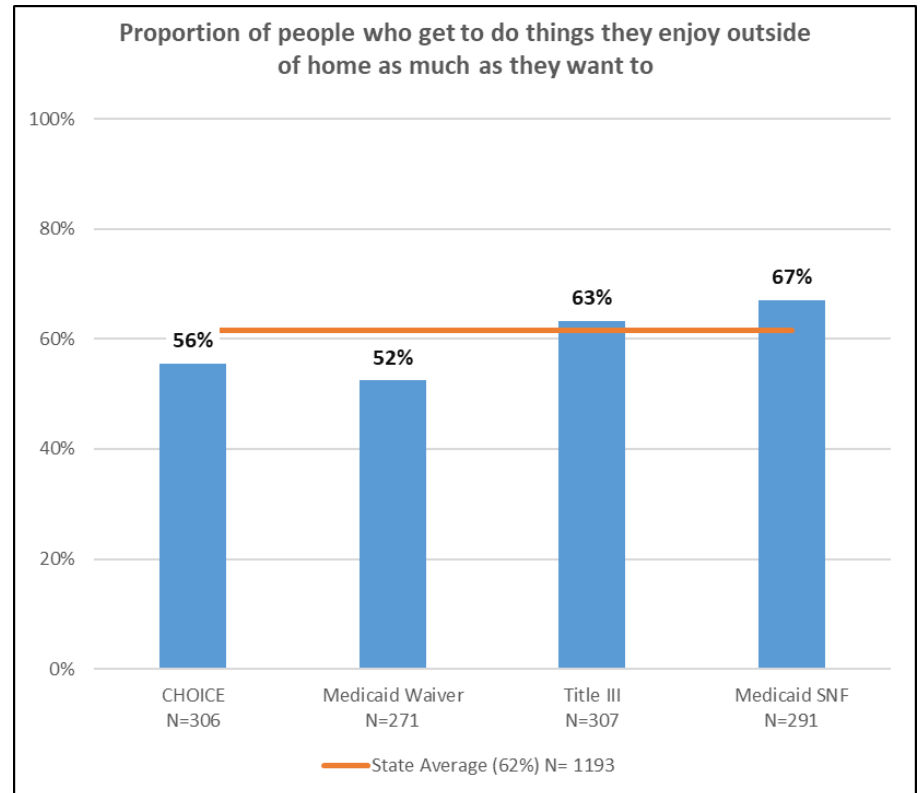
Un-collapsed data are shown in Appendix B.

⁵ Data for one item are presented in Appendix B only.

Graph 1. Proportion of people who are as active in the community as they would like to be



Graph 2. Proportion of people who get to do the things they enjoy outside of their home as much as they want to⁶



⁶ New question added in 2017-2018

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

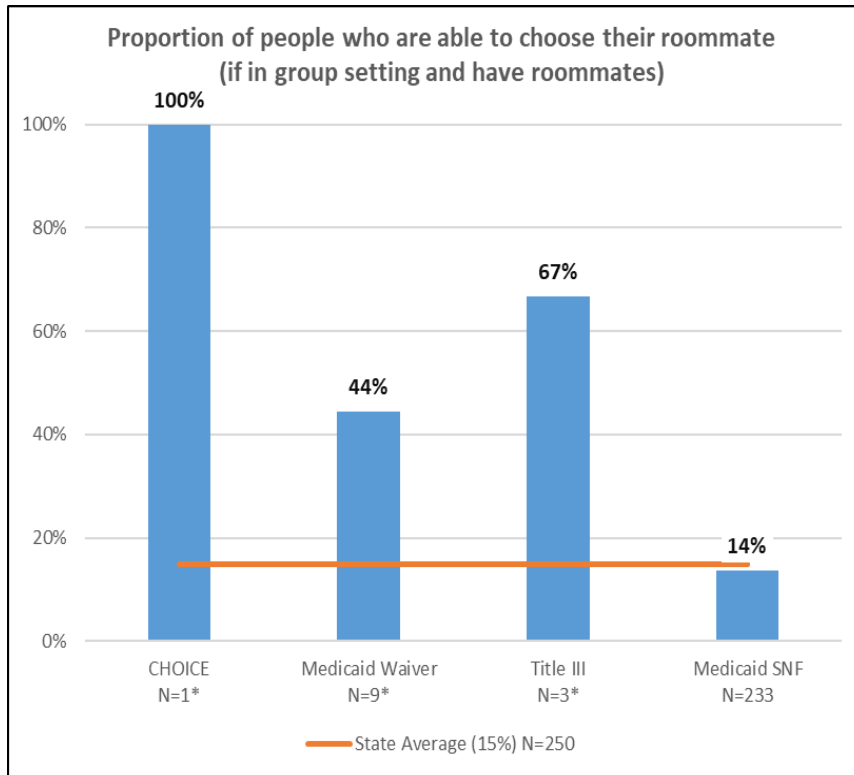
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

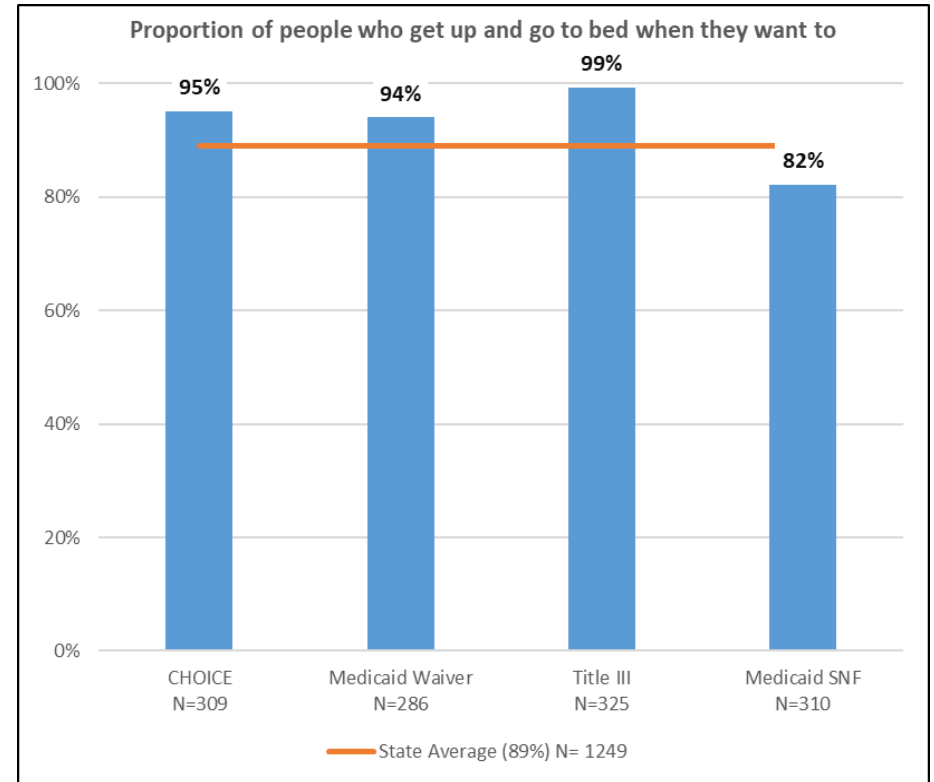
Un-collapsed data are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting⁷ and have roommates)



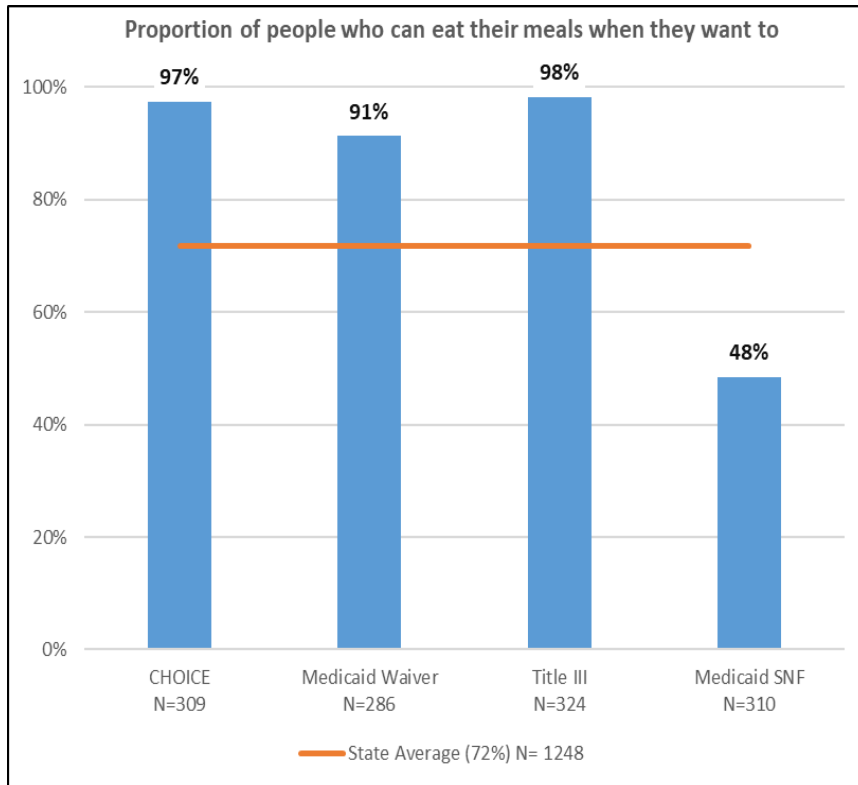
* Very small number of responses

Graph 4. Proportion of people who get up and go to bed when they want to

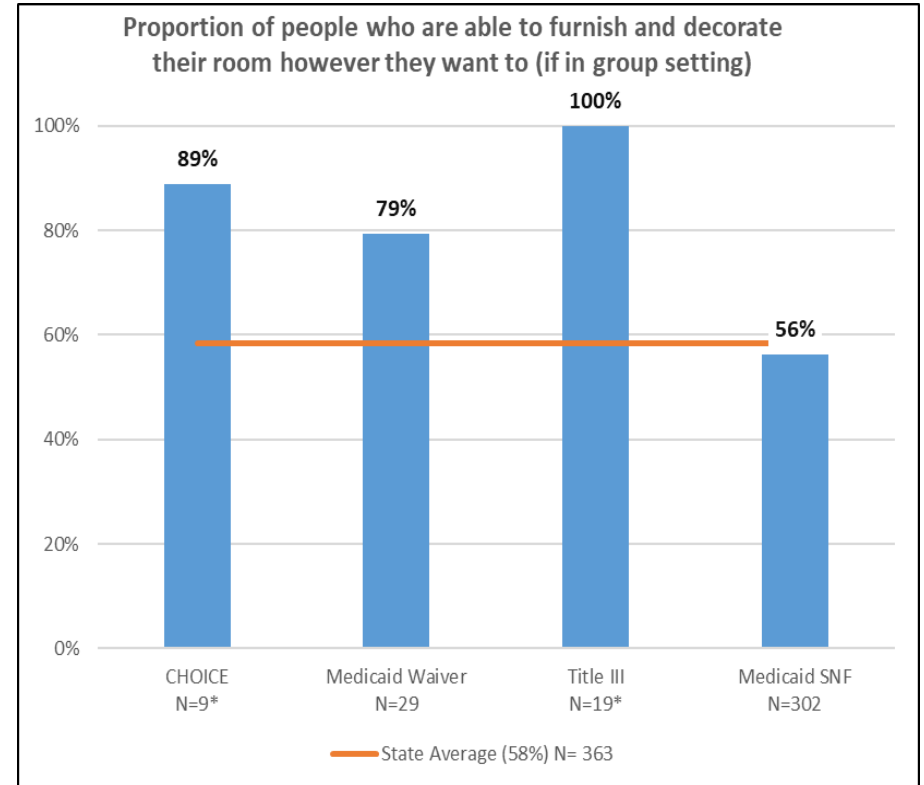


⁷ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 5. Proportion of people who can eat their meals when they want to



Graph 6. Proportion of people who are able to furnish and decorate their room however they want to (if in group setting)⁸



* Very small number of responses

⁸ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Relationships

People have friends and relationships and do not feel lonely.

There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

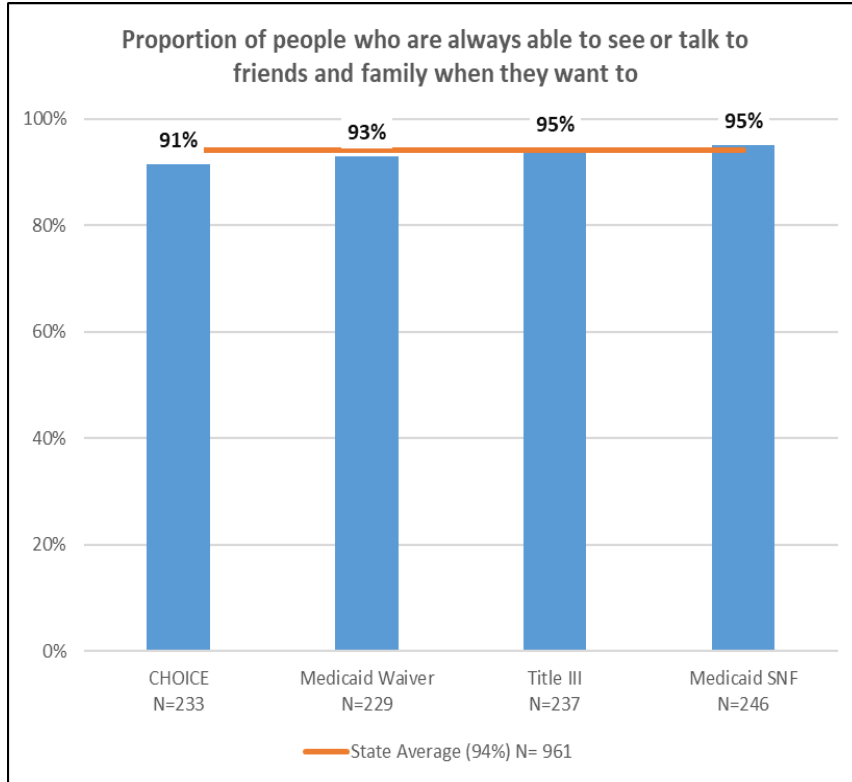
1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two⁹ survey items that correspond to the Relationship domain.

Un-collapsed data are shown in Appendix B.

⁹ Data for one item are presented in Appendix B only.

Graph 7. Proportion of people who are always able to see or talk to friends and family when they want to (if there are friends and family who do not live with person)



Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

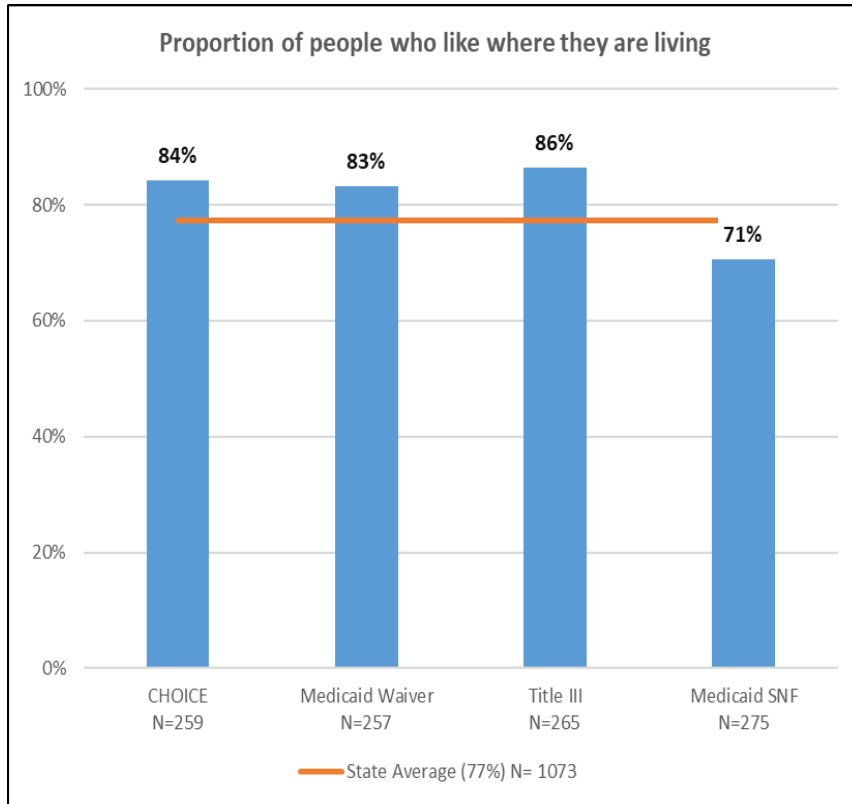
1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

There are seven¹⁰ survey items that correspond to the Satisfaction domain.

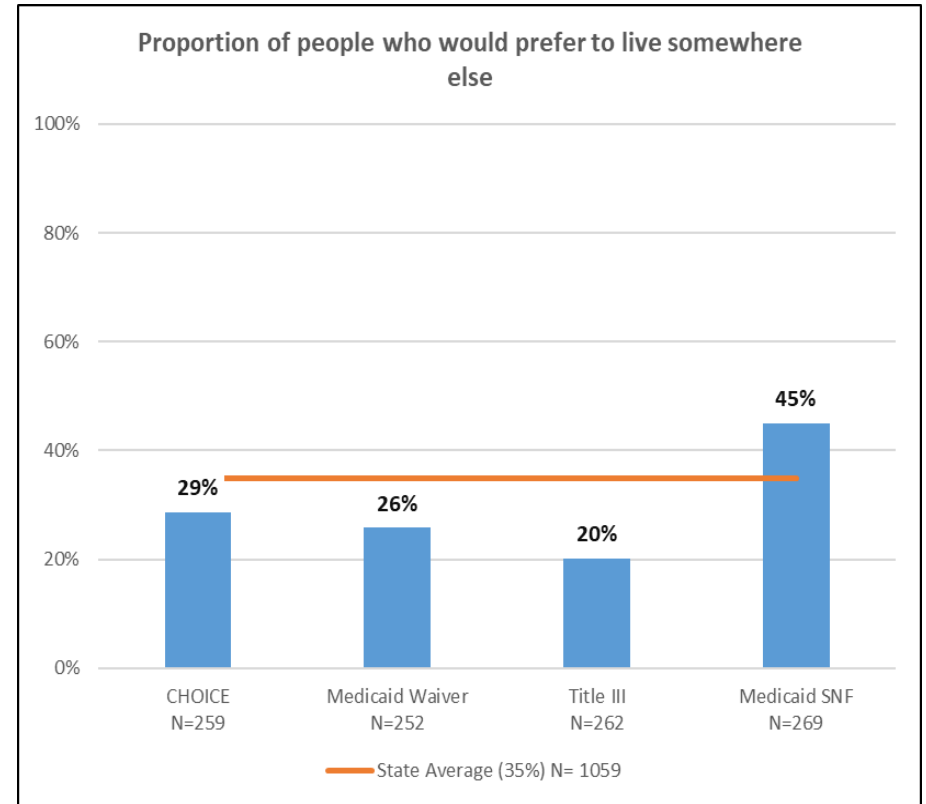
Un-collapsed data are shown in Appendix B.

¹⁰ Data for two items are presented in Appendix B only.

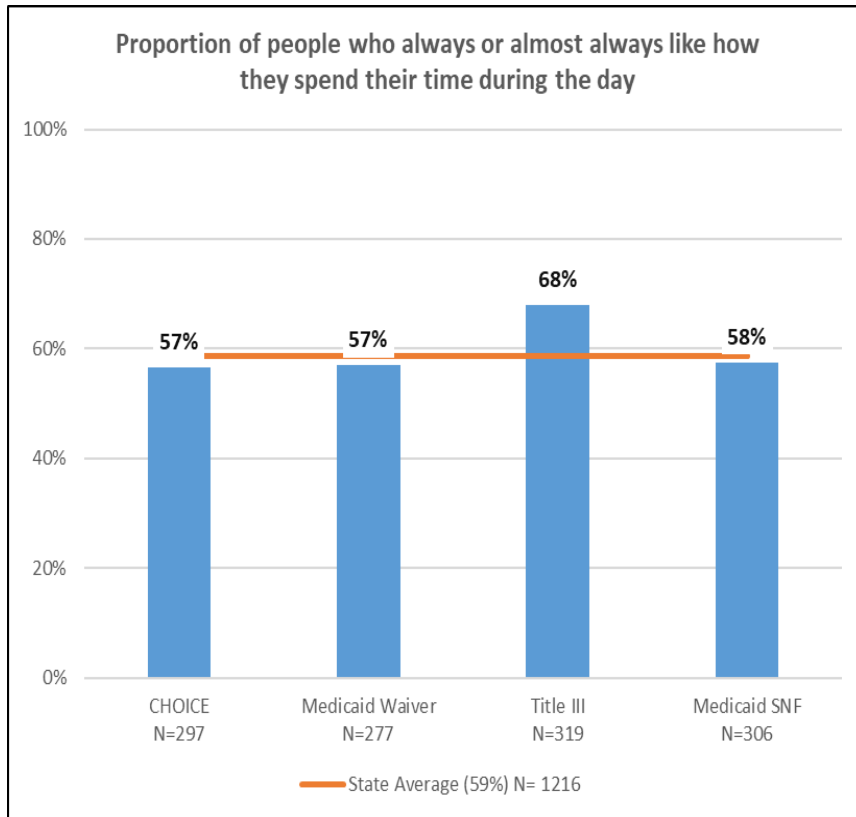
Graph 8. Proportion of people who like where they are living



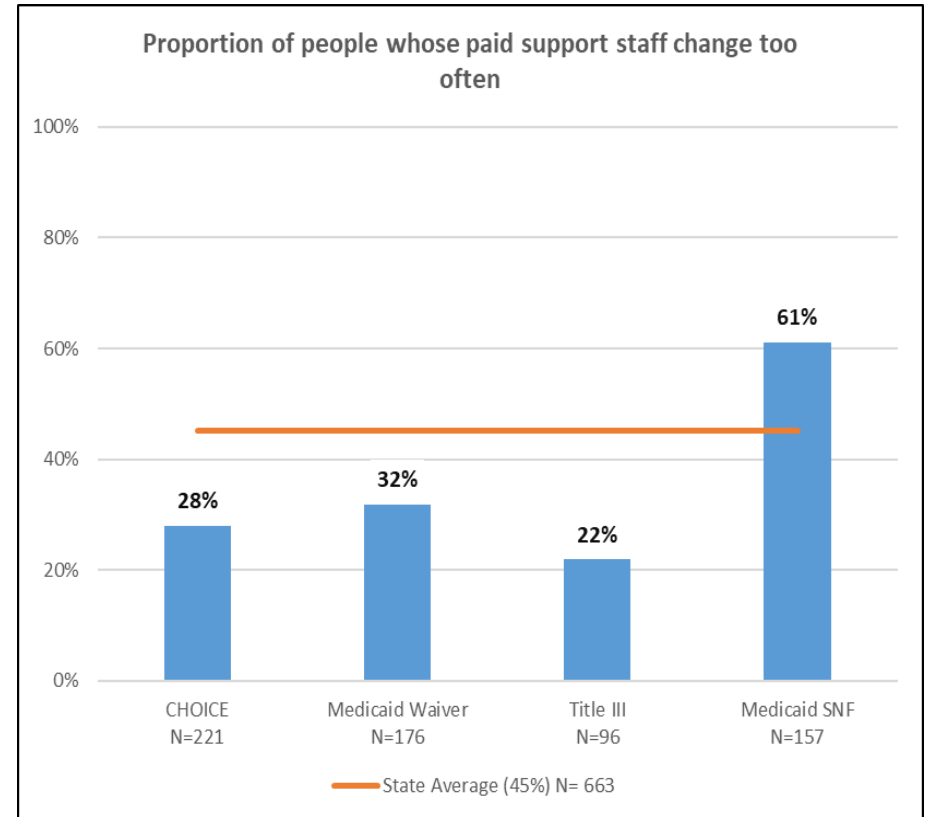
Graph 9. Proportion of people who would prefer to live somewhere else



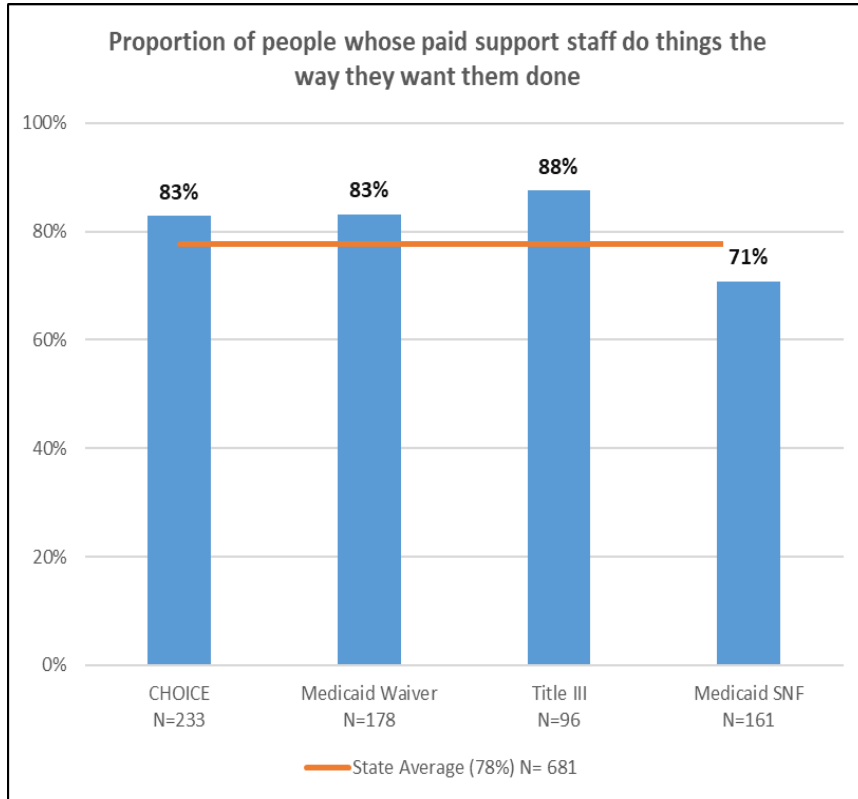
Graph 10. Proportion of people who always or almost always like how they spend their time during the day



Graph 11. Proportion of people whose paid support staff change too often



Graph 12. Proportion of people whose paid support staff do things the way they want them done



Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

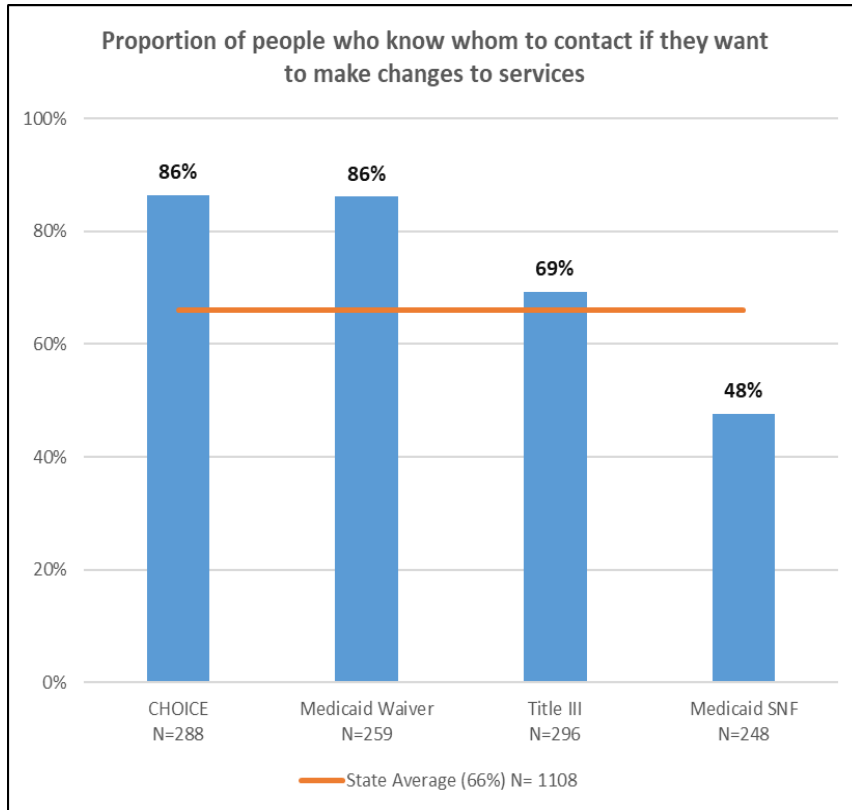
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve¹¹ survey items that correspond to the Service Coordination domain.

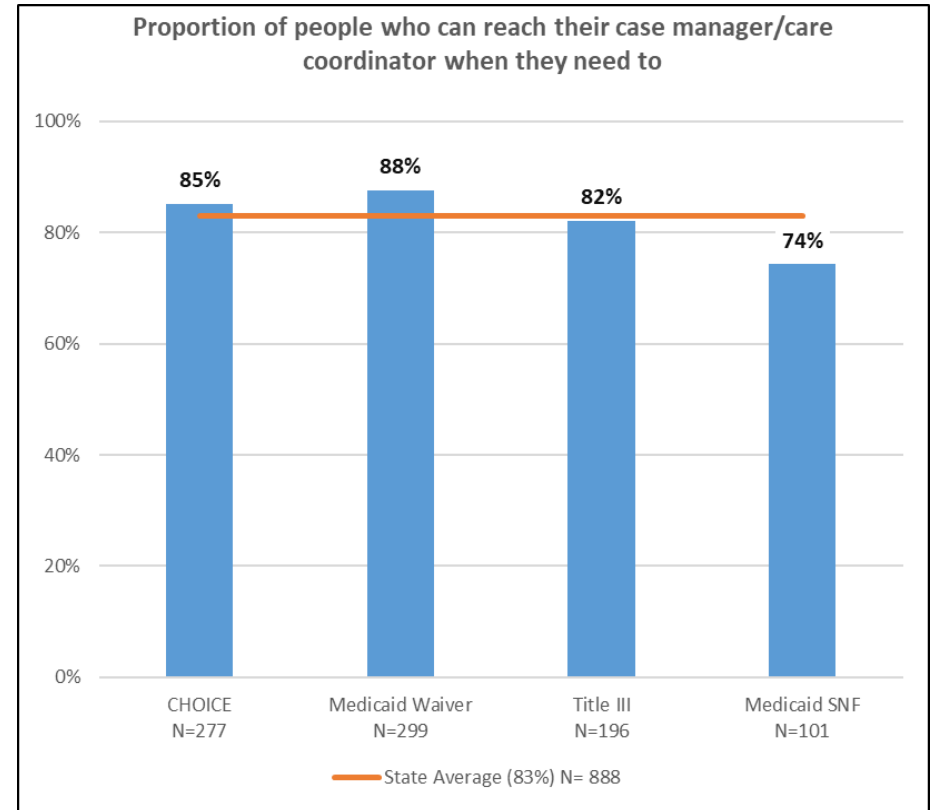
Un-collapsed data are shown in Appendix B.

¹¹ Data for two items are presented in Appendix B only.

Graph 13. Proportion of people who know whom to contact if they want to make changes to their services¹²

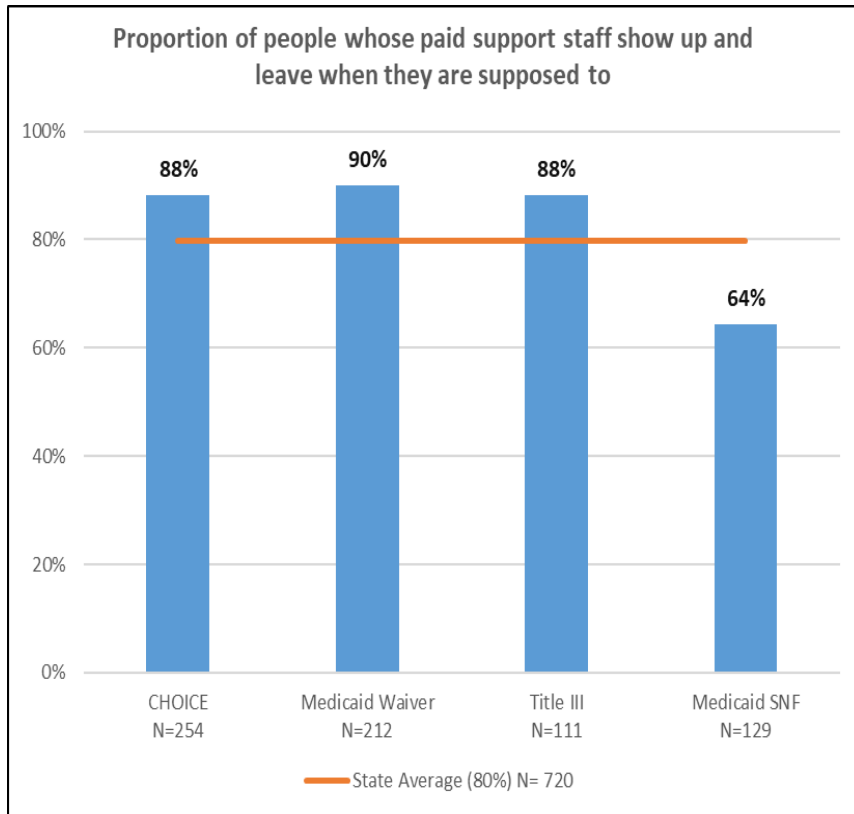


Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

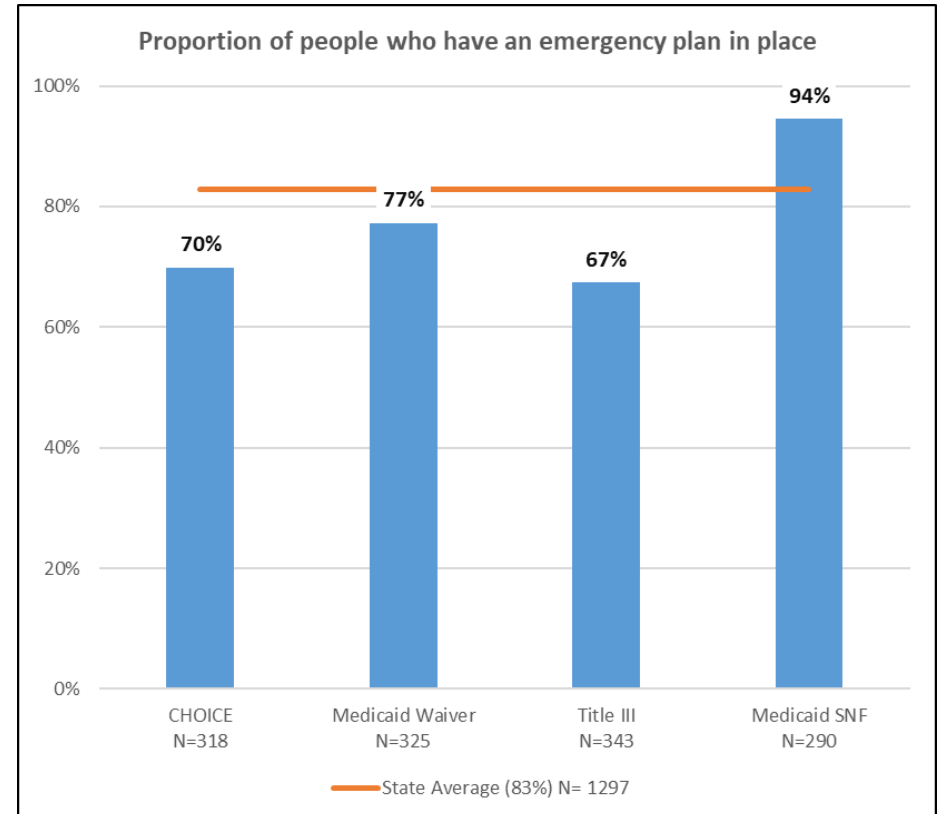


¹² Question changed in 2017-2018 – no longer allows for proxies

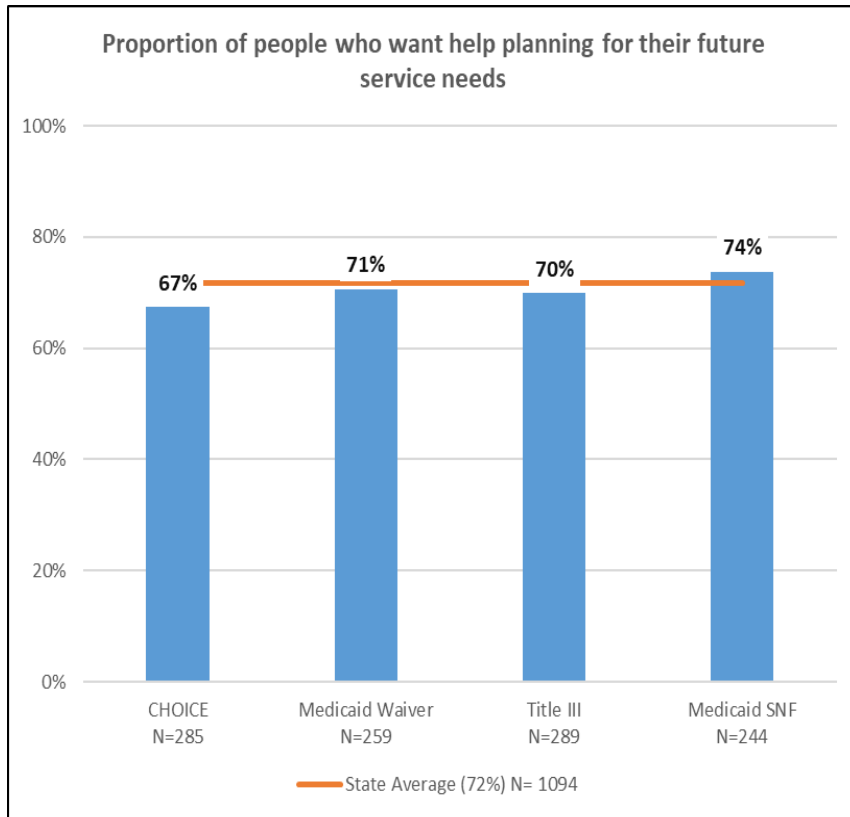
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



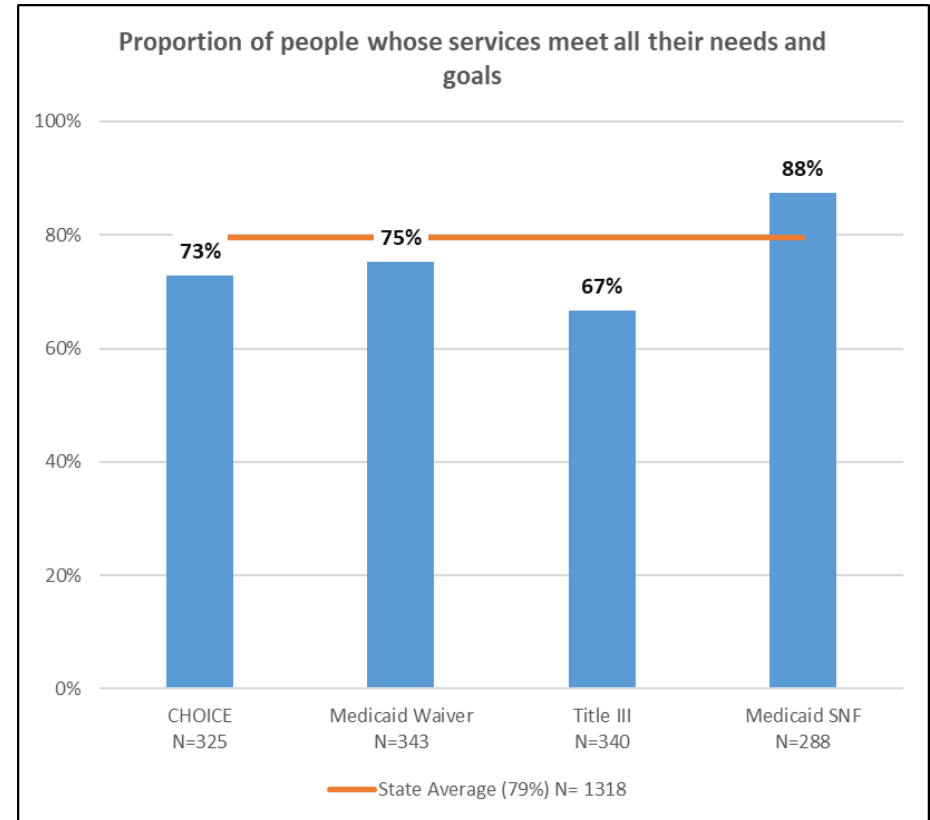
Graph 16. Proportion of people who have an emergency plan in place



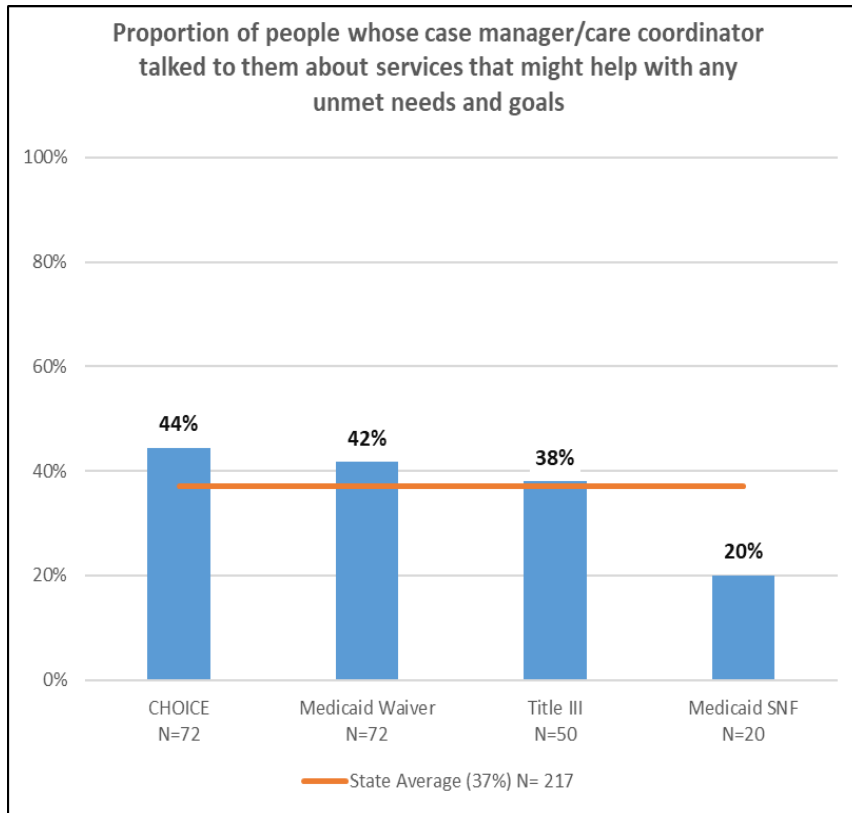
Graph 17. Proportion of people who want help planning for their future service needs



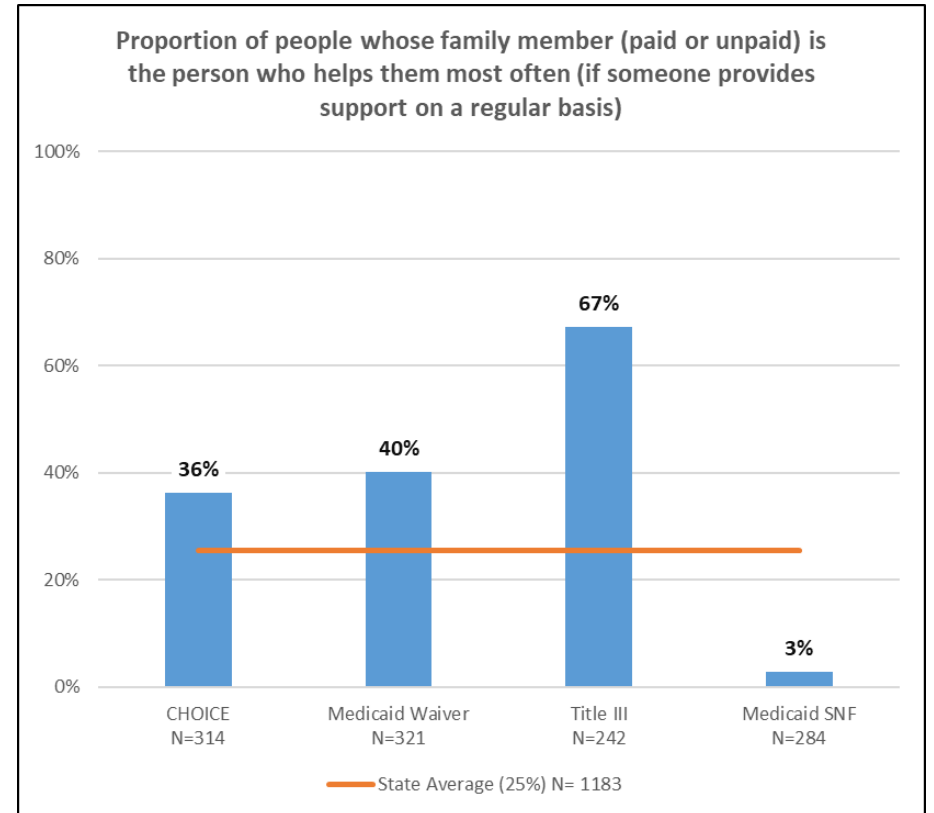
Graph 18. Proportion of people whose services meet all their needs and goals



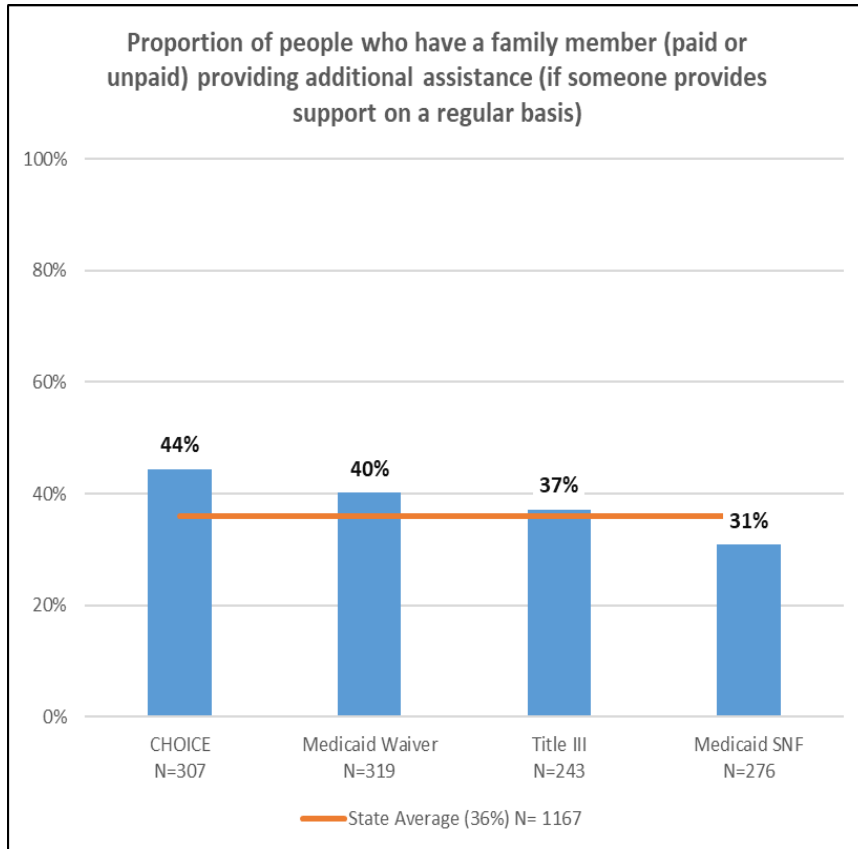
Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with any unmet needs and goals (if have unmet needs and goals and know they have case manager/care coordinator)



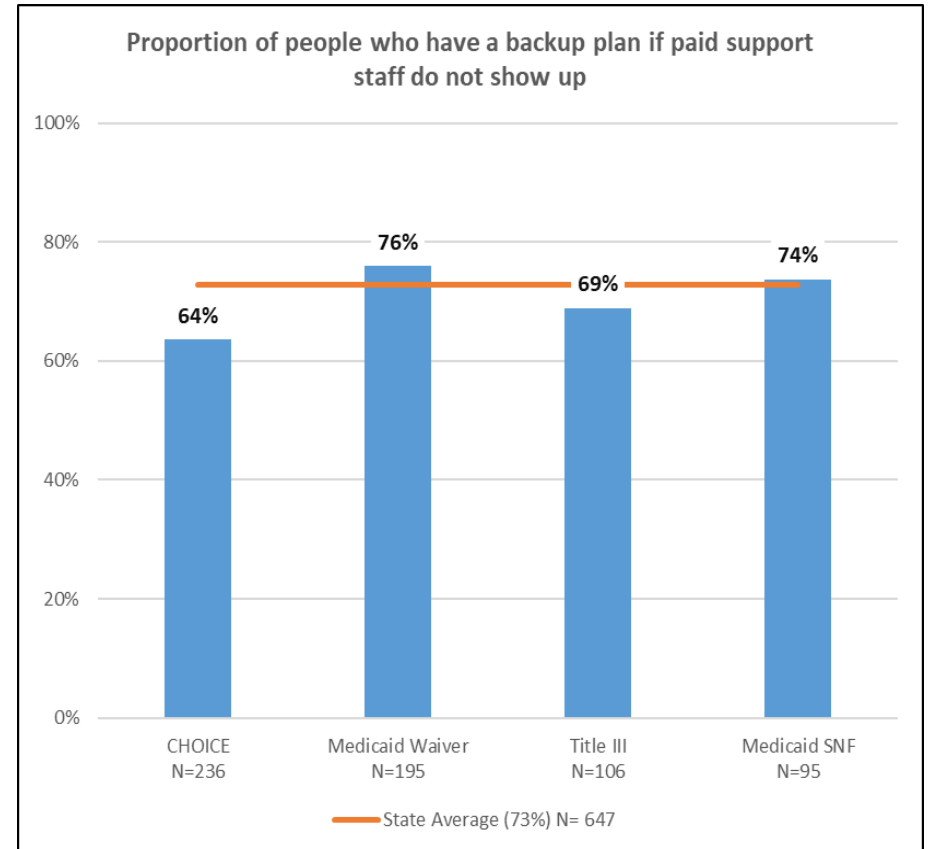
Graph 20. Proportion of people whose family member (paid or unpaid) is the person who helps them most often (if someone provides support on a regular basis)



Graph 21. Proportion of people who have a family member (paid or unpaid) providing additional assistance (if someone provides support on a regular basis)



Graph 22. Proportion of people who have a backup plan if their paid support staff do not show up



Care Coordination

Individuals are provided appropriate coordination of care.

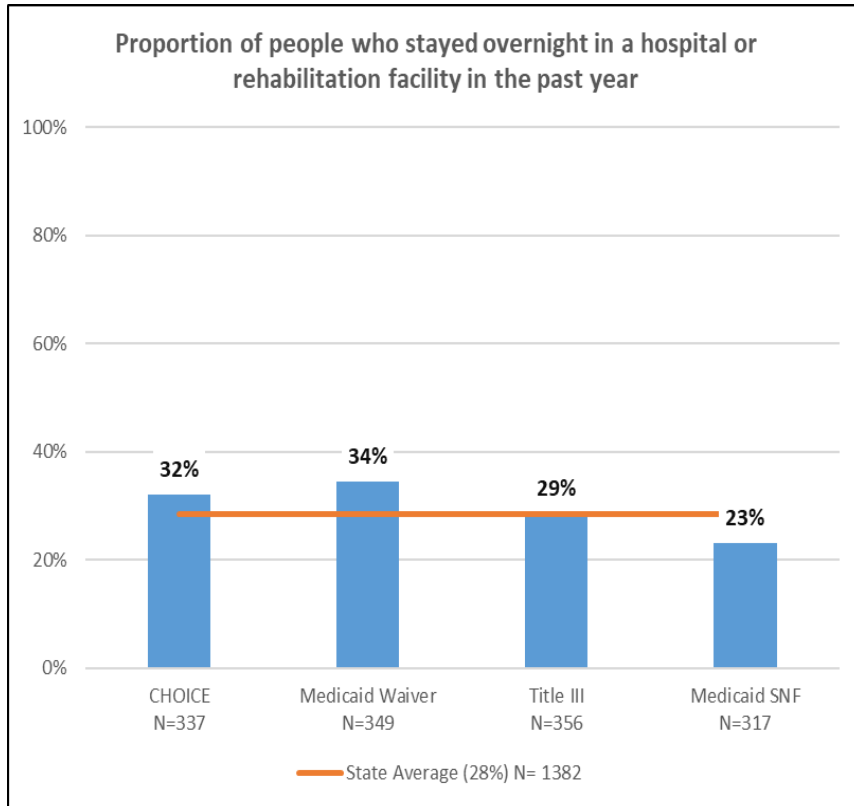
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

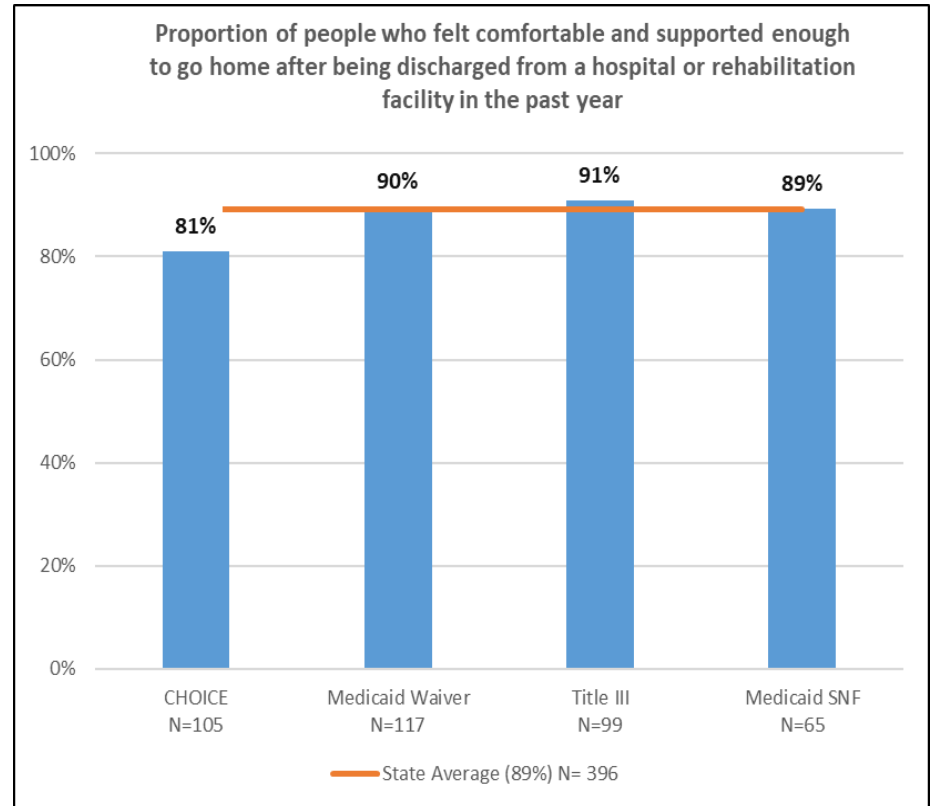
There are four survey items that correspond to the Care Coordination domain.

Un-collapsed data are shown in Appendix B.

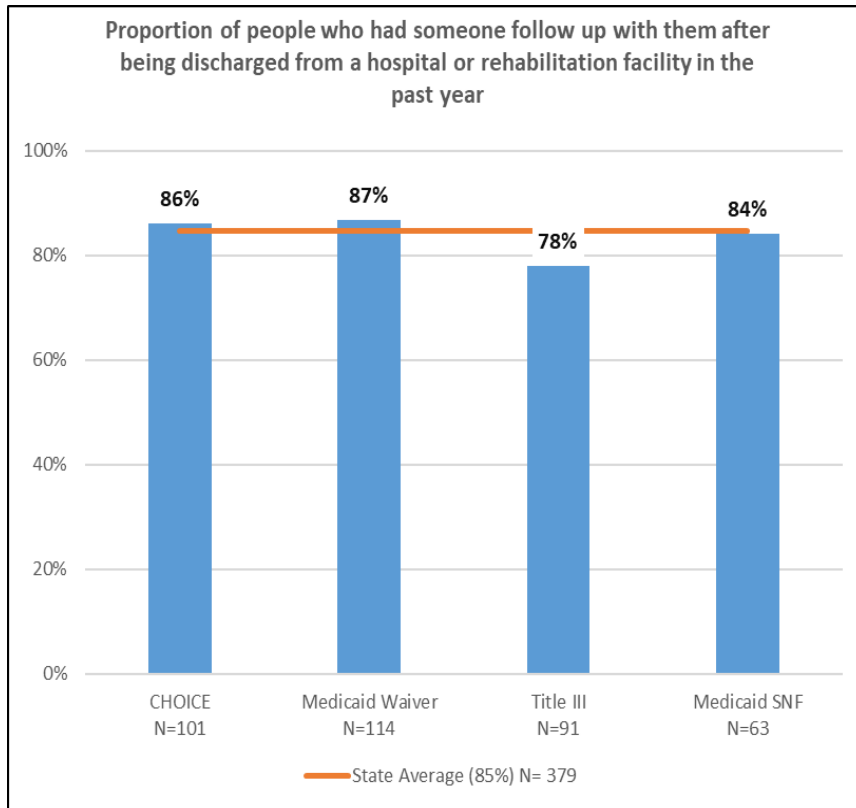
Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility in the past year (and were discharged to go home or back to where they live)



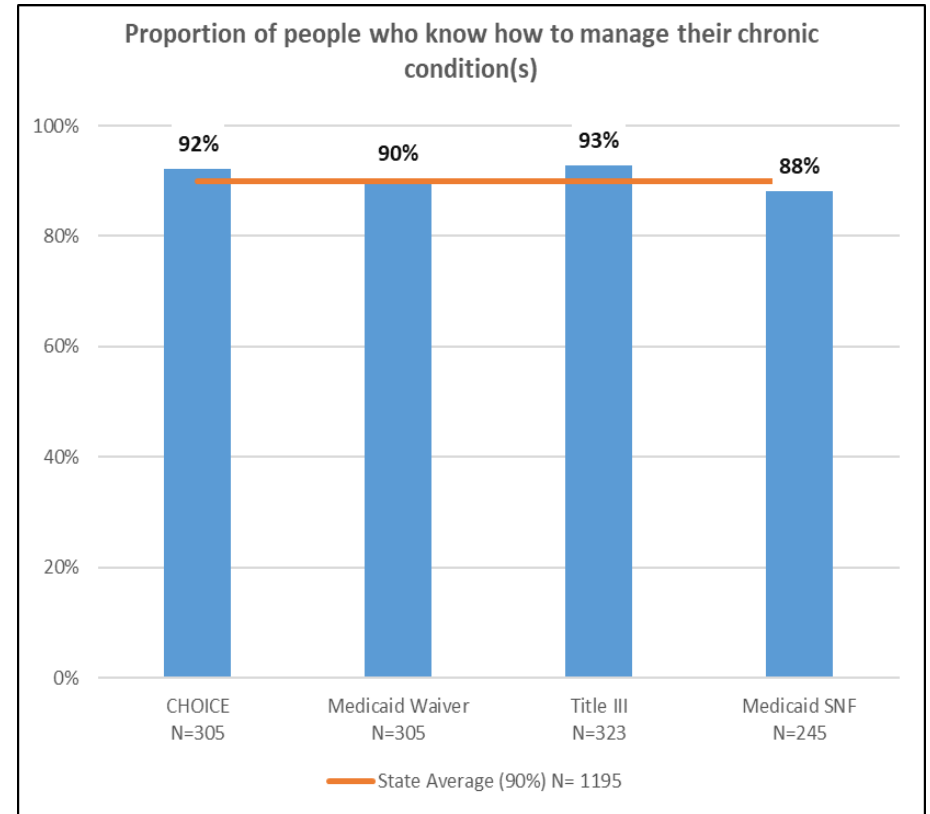
Graph 24. Proportion of people who felt comfortable and supported enough to go home (or where they live) after being discharged from a hospital or rehabilitation facility in the past year



Graph 25. Proportion of people who had someone follow up with them after being discharged from a hospital or rehabilitation facility in the past year



Graph 26. Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)



Access

Publicly funded services are readily available to individuals who need and qualify for them.

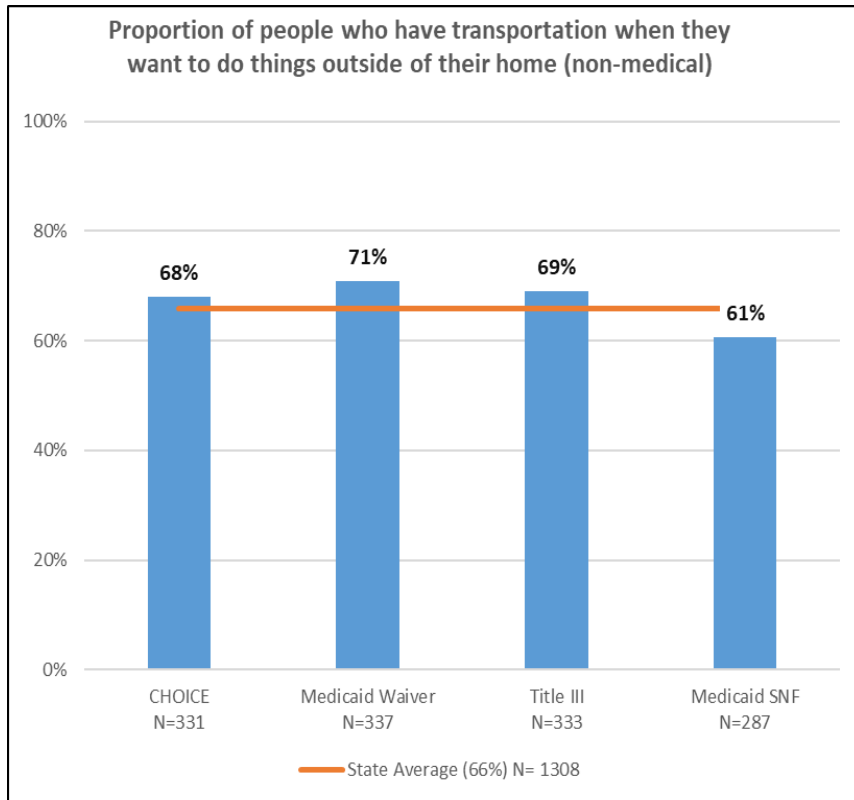
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

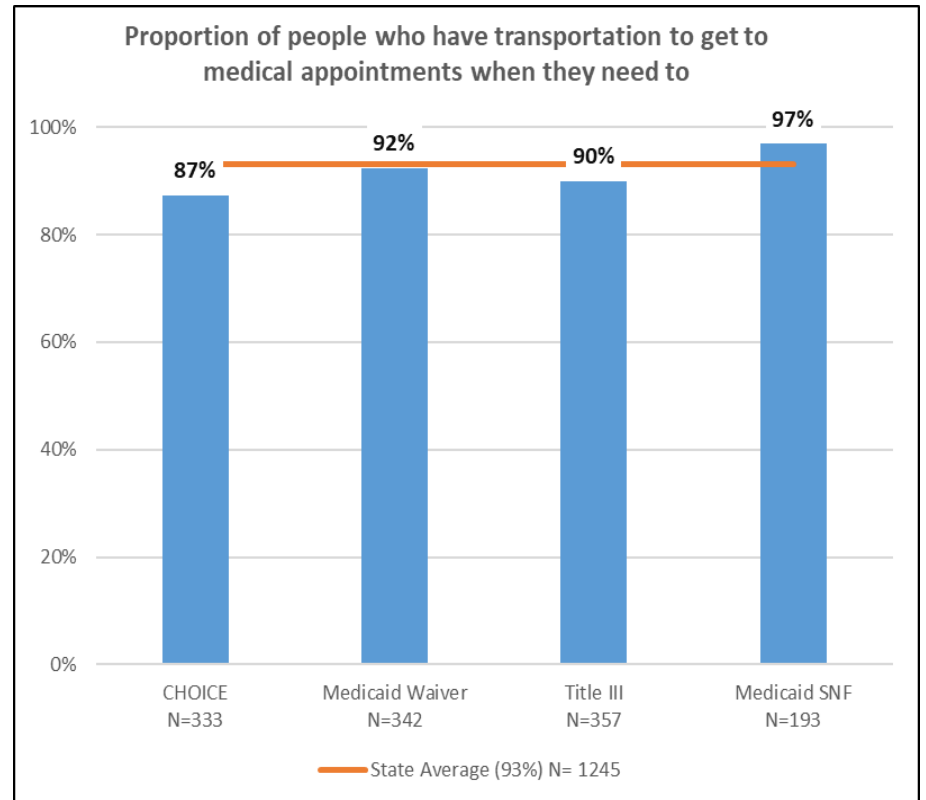
There are five survey items that correspond to the Access domain.

Un-collapsed data are shown in Appendix B.

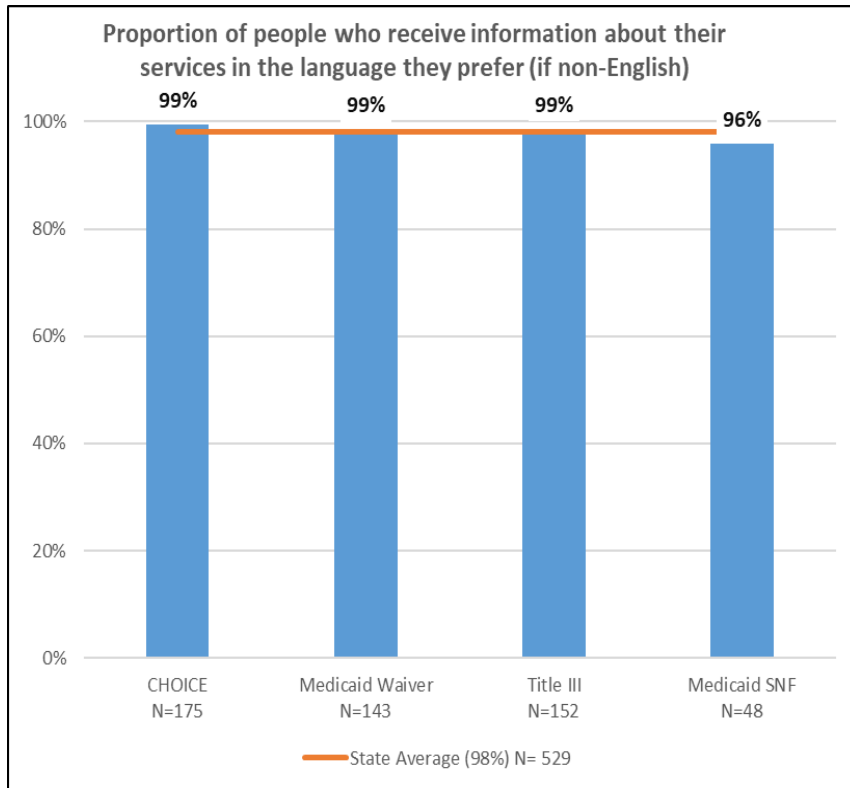
Graph 27. Proportion of people who have transportation when they want to do things outside of their home (non-medical)



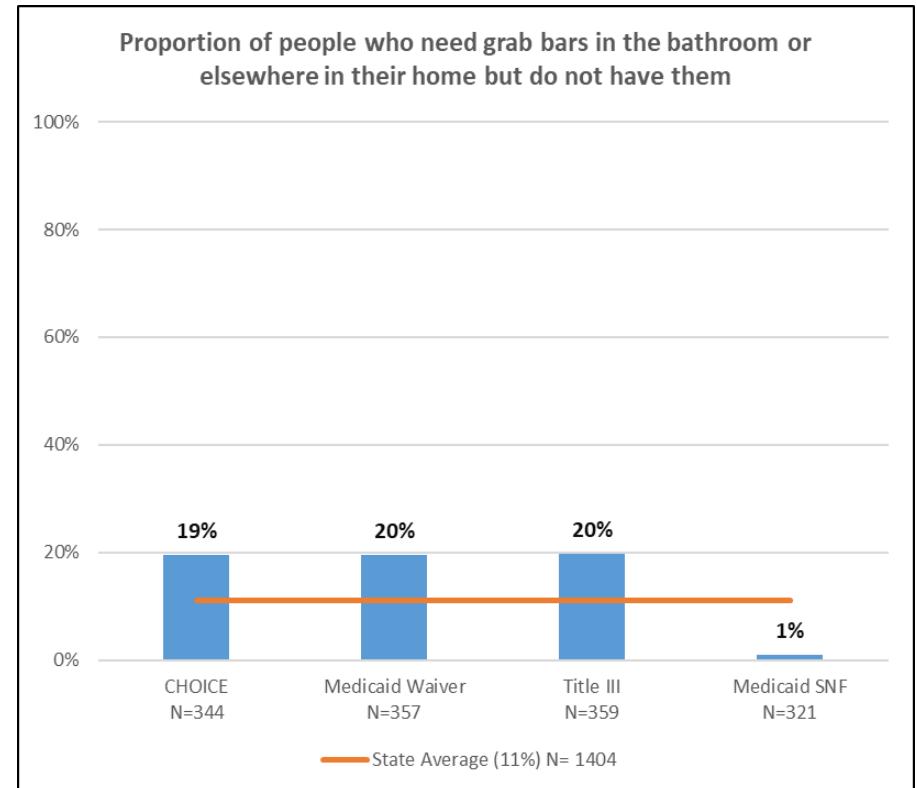
Graph 28. Proportion of people who have transportation to get to medical appointments when they need to



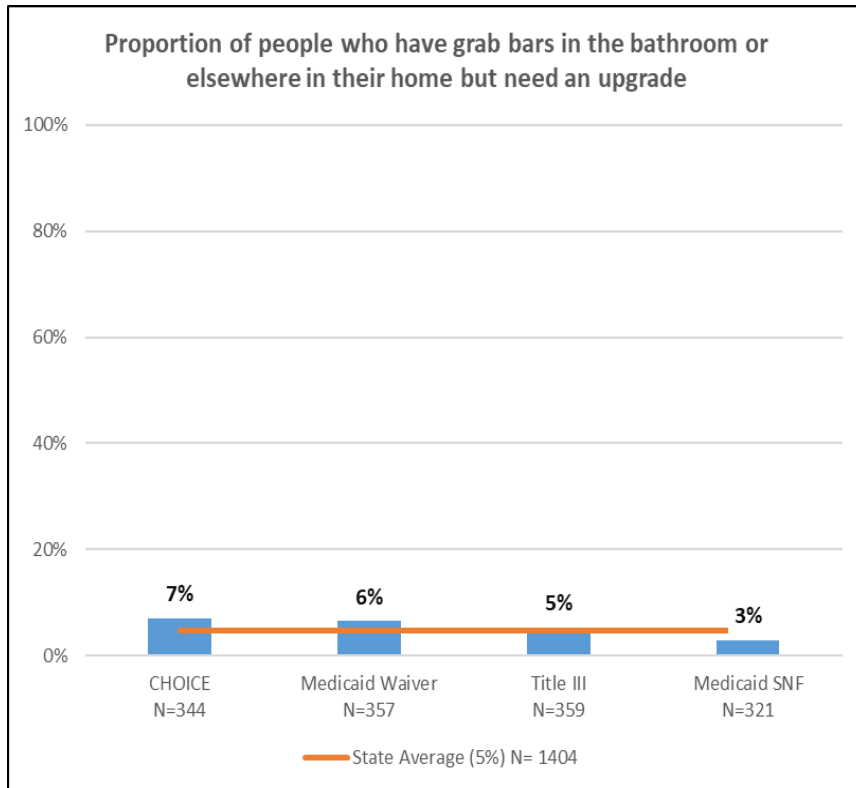
Graph 29. Proportion of people who receive information about their services in the language they prefer (if non-English)



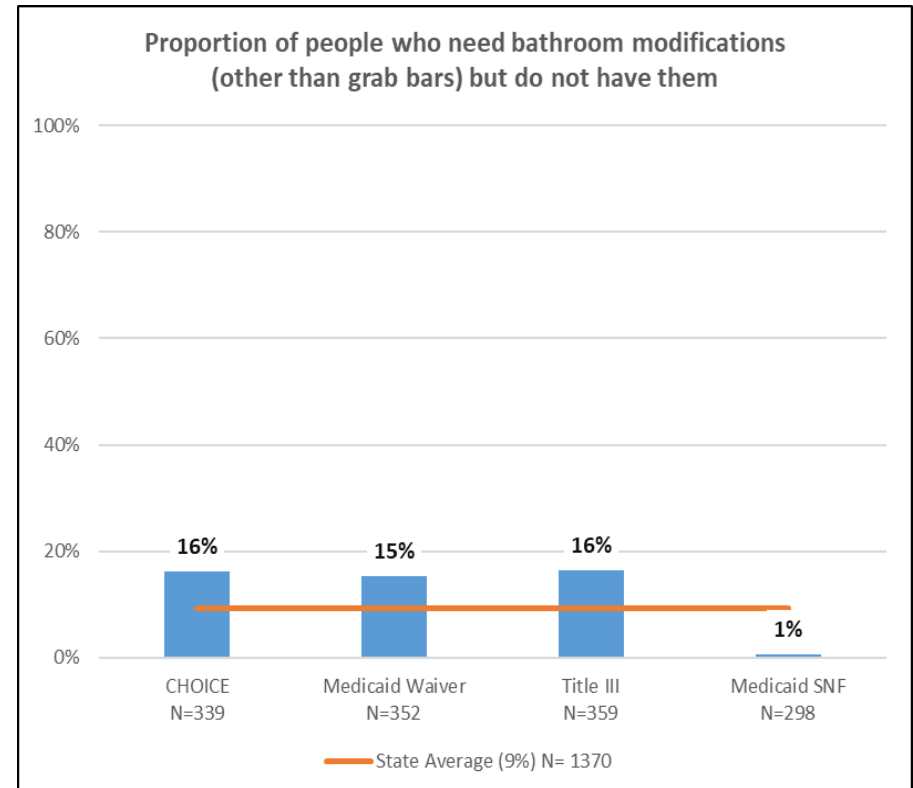
Graph 30. Proportion of people who need grab bars in the bathroom or elsewhere in their home but do not have them



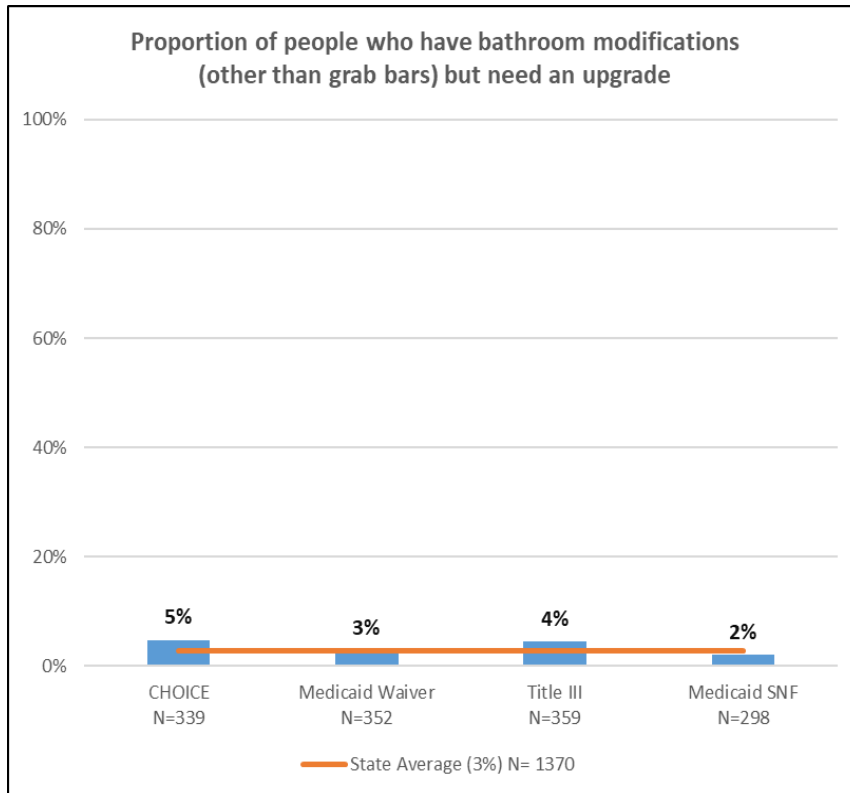
Graph 31. Proportion of people who have grab bars in the bathroom or elsewhere in their home but need an upgrade



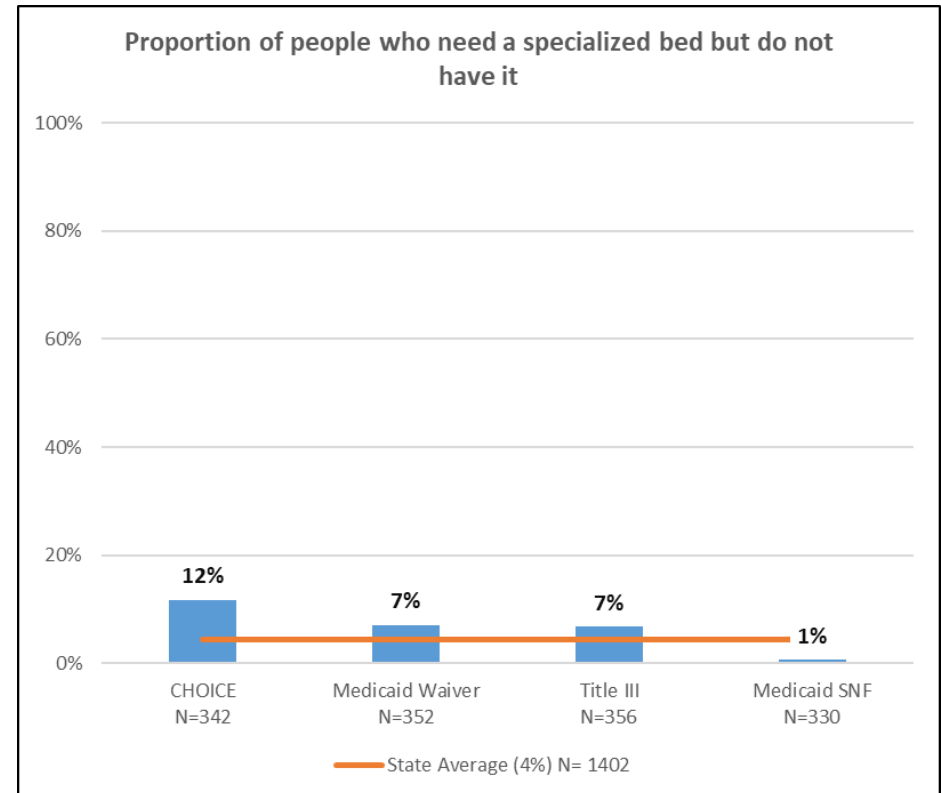
Graph 32. Proportion of people who need bathroom modifications (other than grab bars) but do not have them



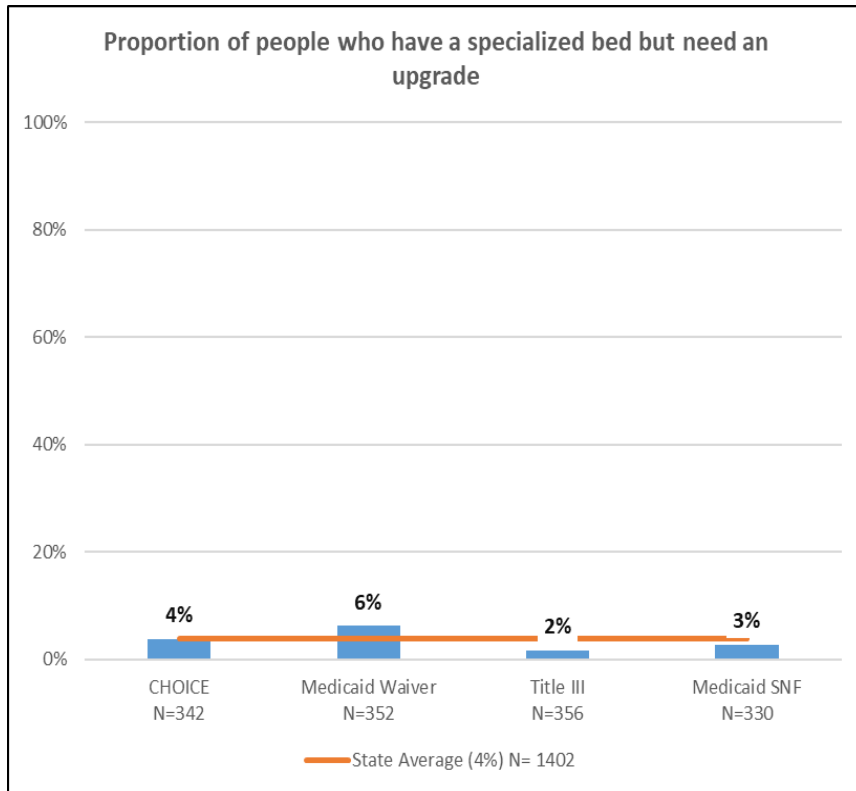
Graph 33. Proportion of people who have bathroom modifications (other than grab bars) but need an upgrade



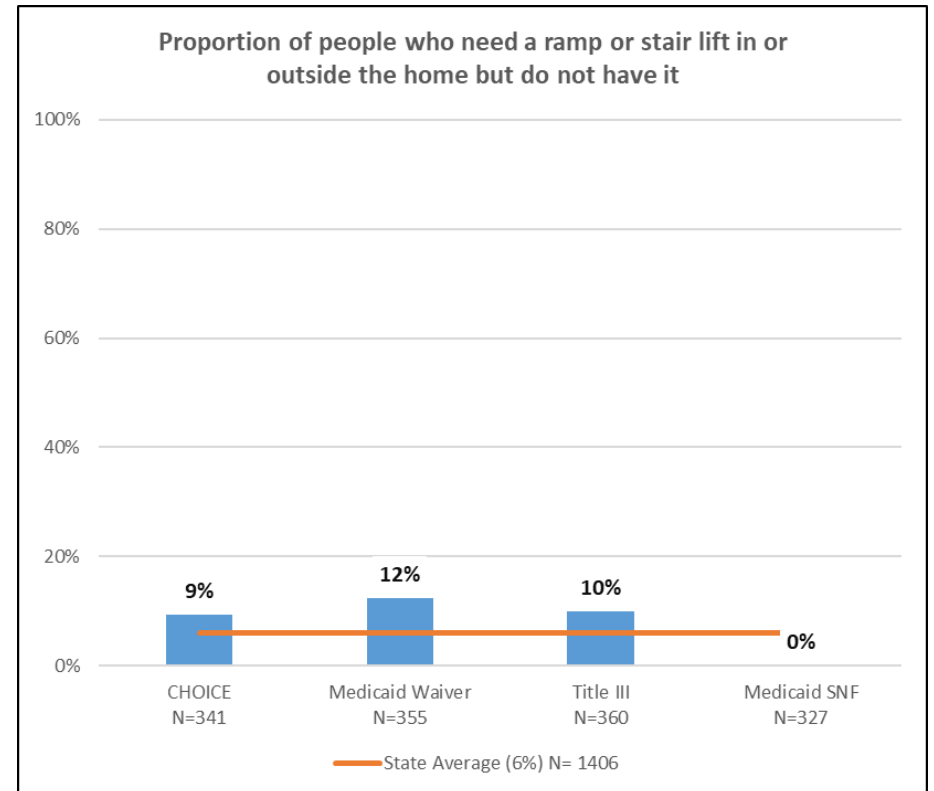
Graph 34. Proportion of people who need a specialized bed but do not have it



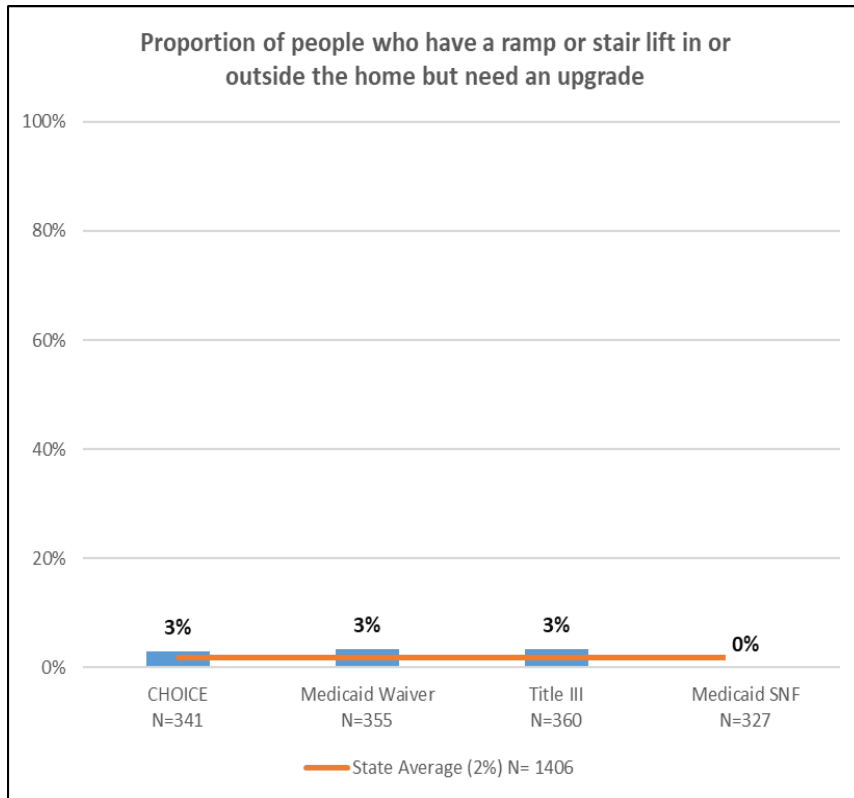
Graph 35. Proportion of people who have a specialized bed but need an upgrade



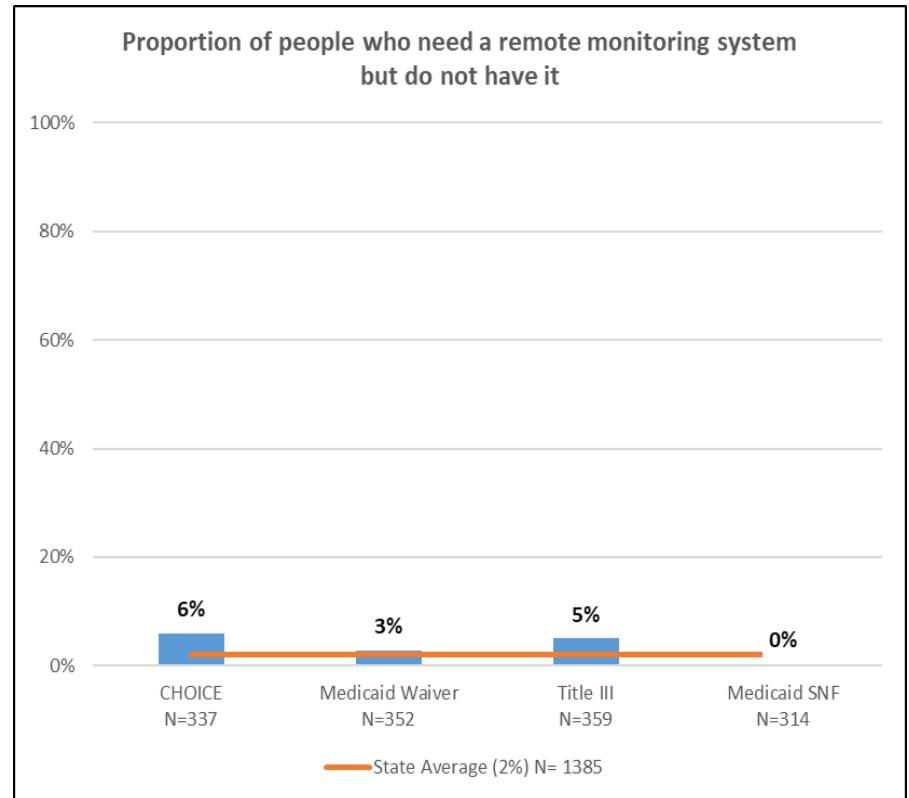
Graph 36. Proportion of people who need a ramp or stair lift in or outside the home but do not have it



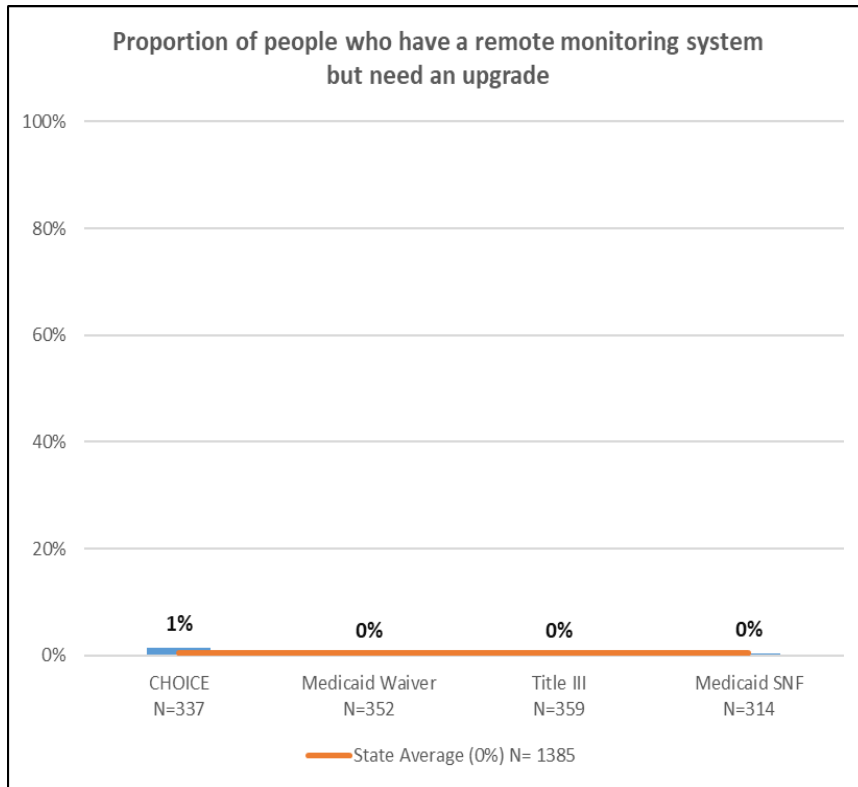
Graph 37. Proportion of people who have a ramp or stair lift in or outside the home but need an upgrade



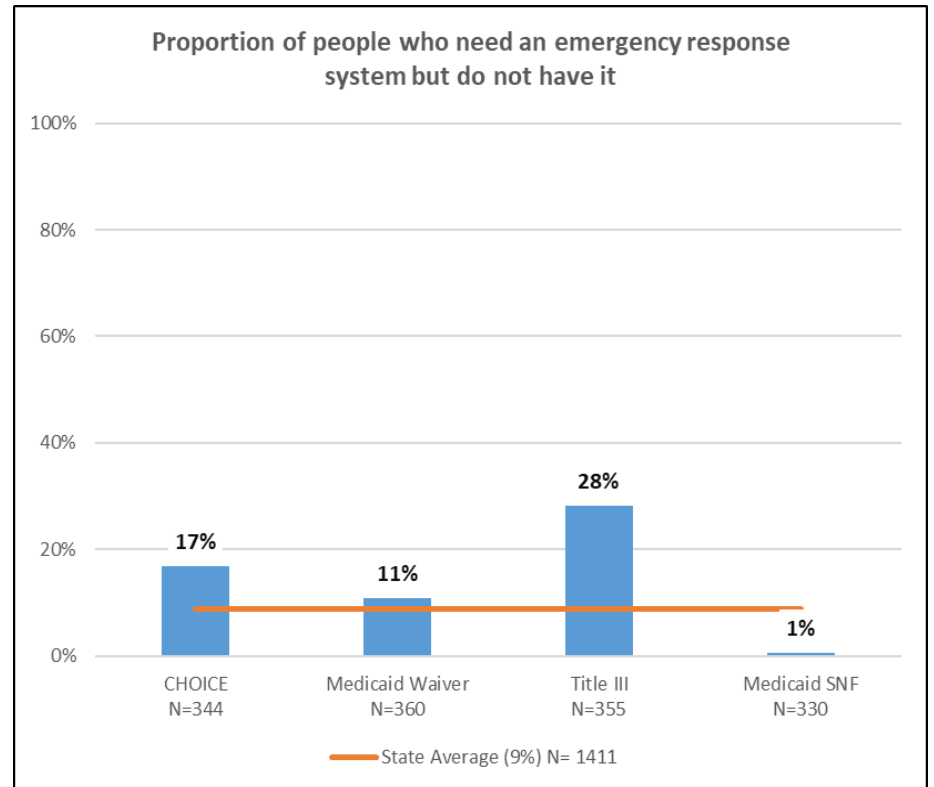
Graph 38. Proportion of people who need a remote monitoring system but do not have it



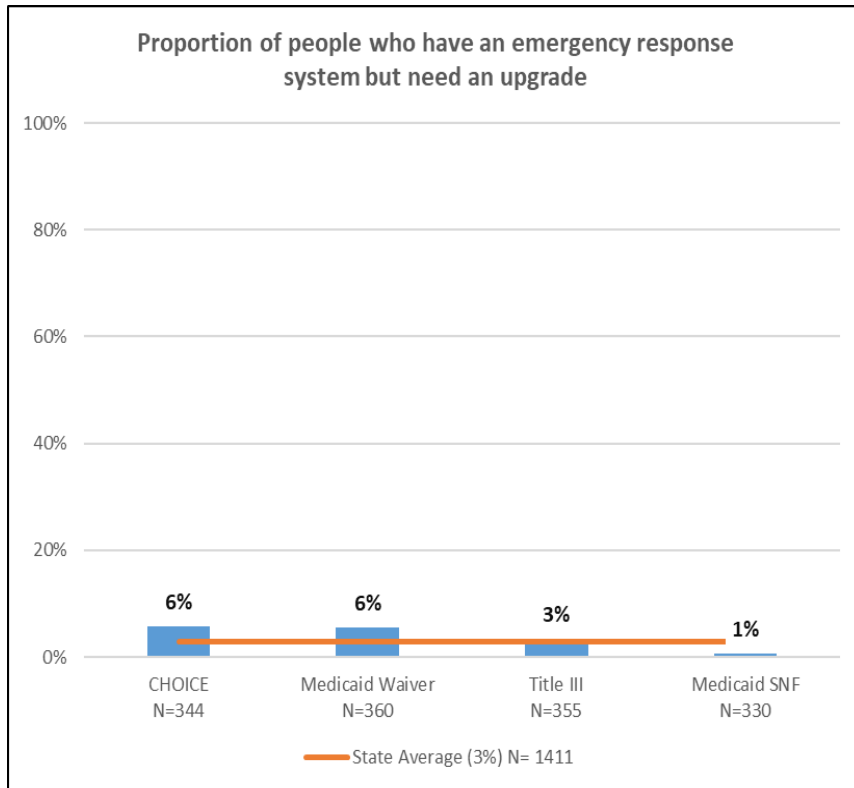
Graph 39. Proportion of people who have a remote monitoring system but need an upgrade



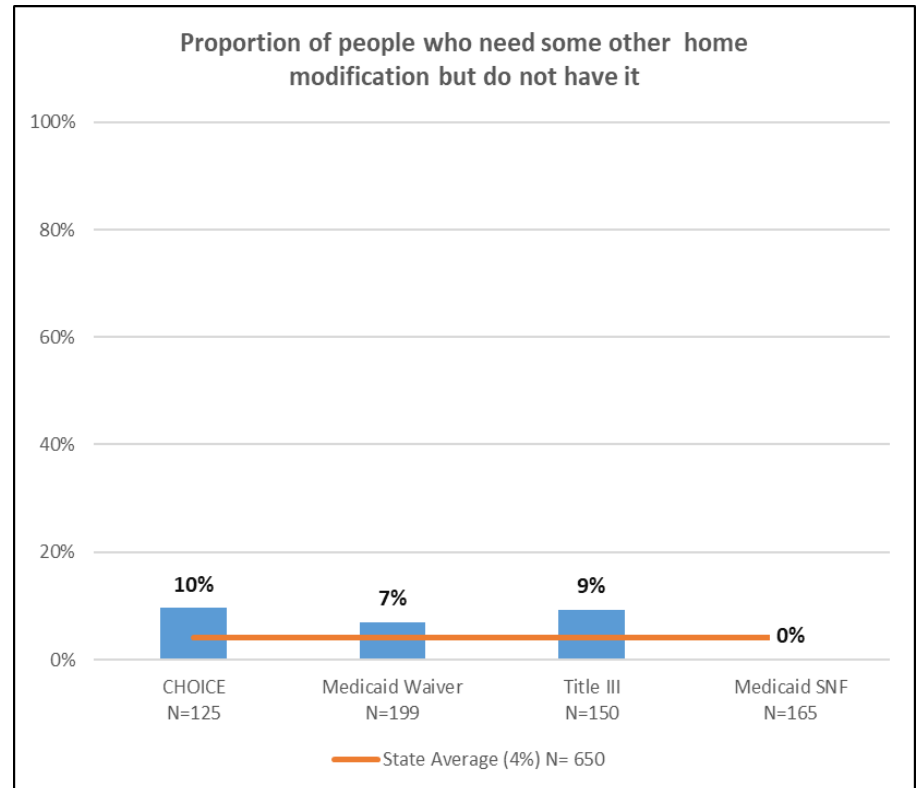
Graph 40. Proportion of people who need an emergency response system but do not have it



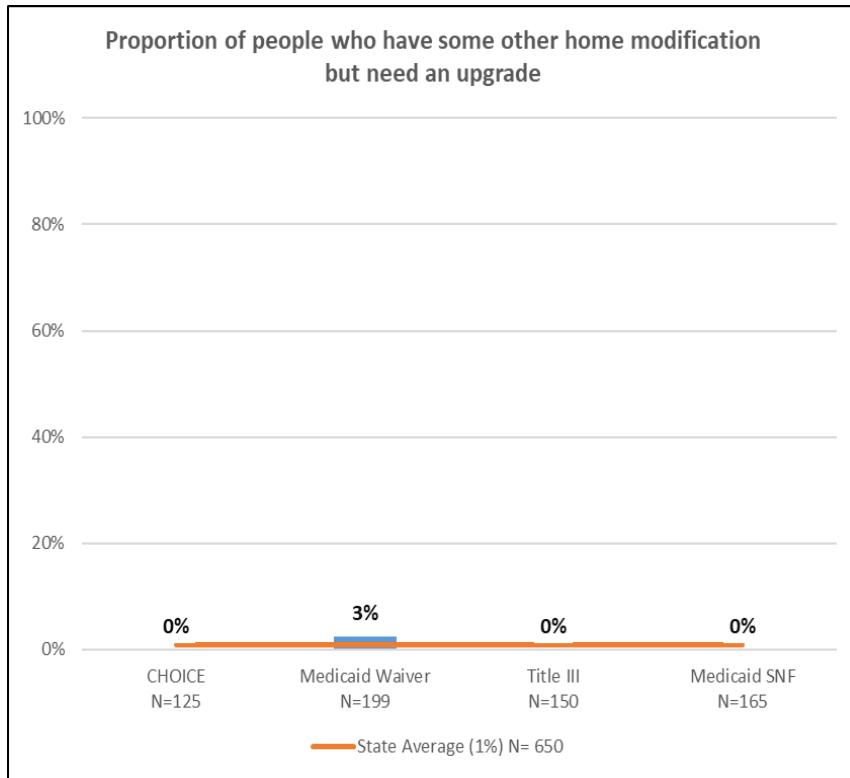
Graph 41. Proportion of people who have an emergency response system but need an upgrade



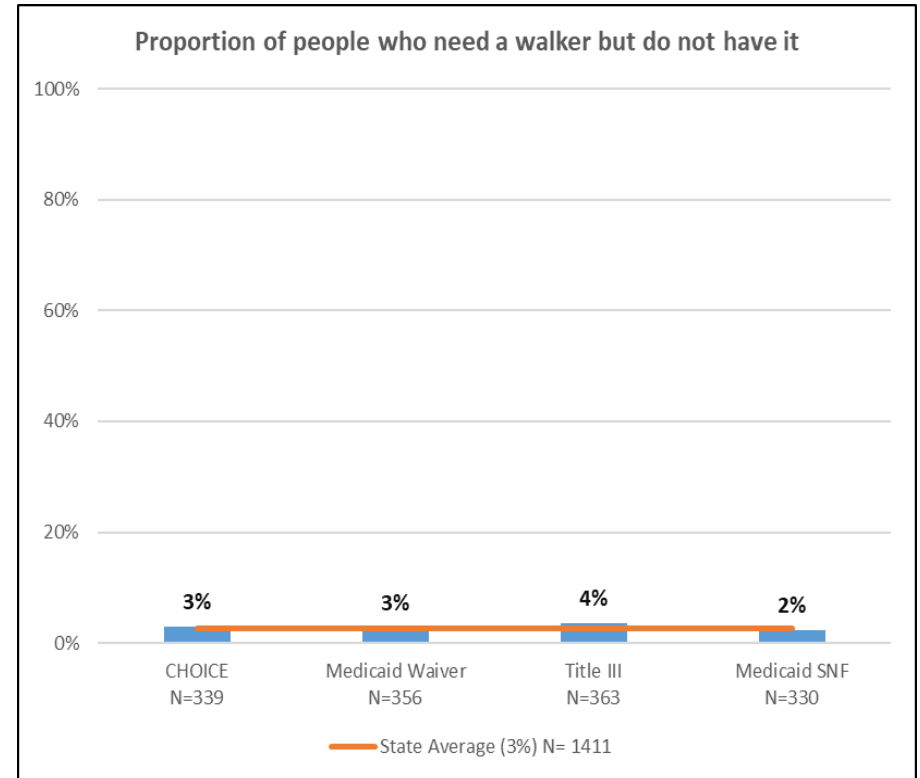
Graph 42. Proportion of people who need some other home modification but do not have it



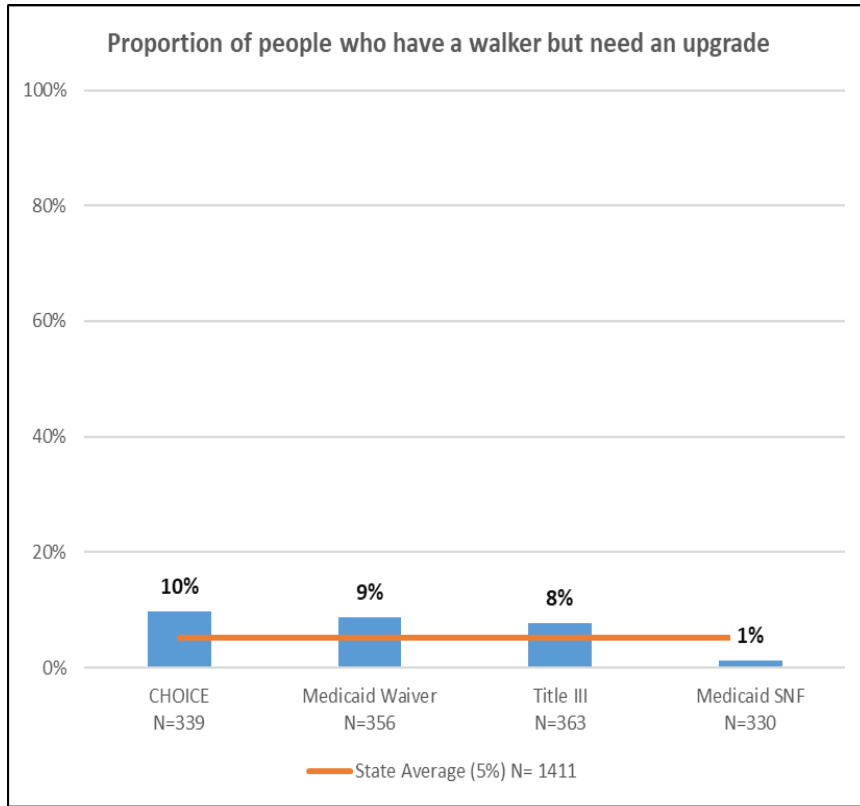
Graph 43. Proportion of people who have some other home modification but need an upgrade



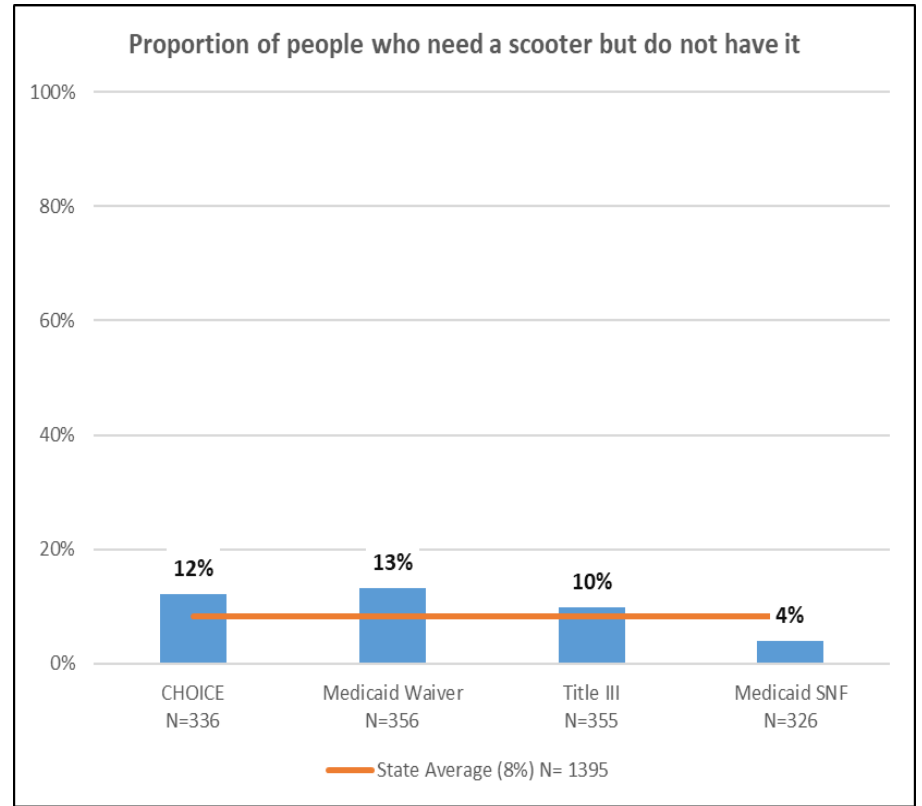
Graph 44. Proportion of people who need a walker but do not have it



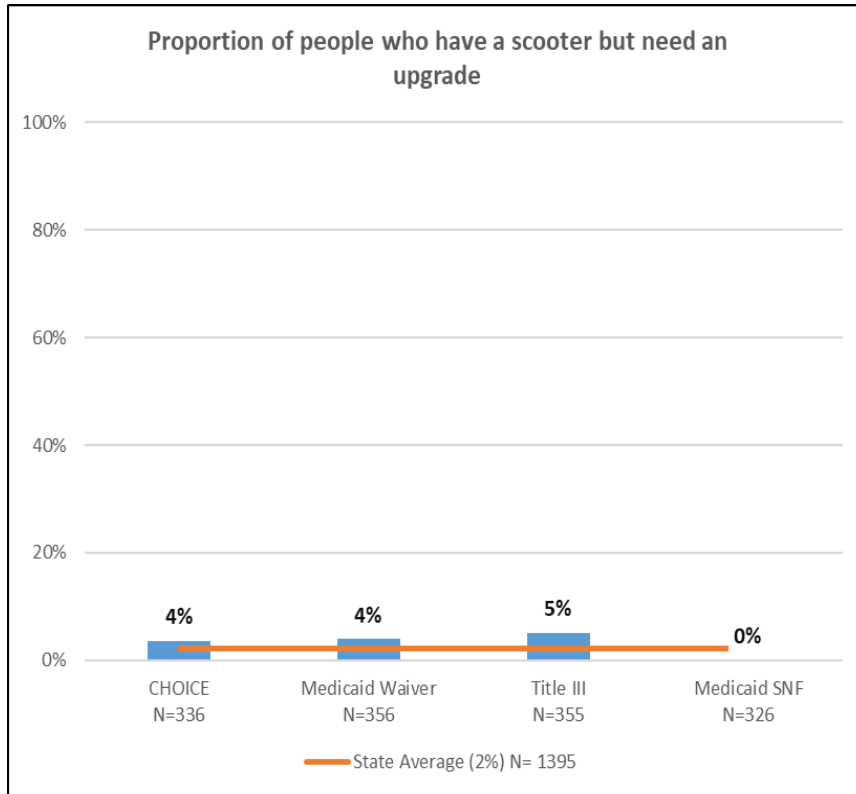
Graph 45. Proportion of people who have a walker but need an upgrade



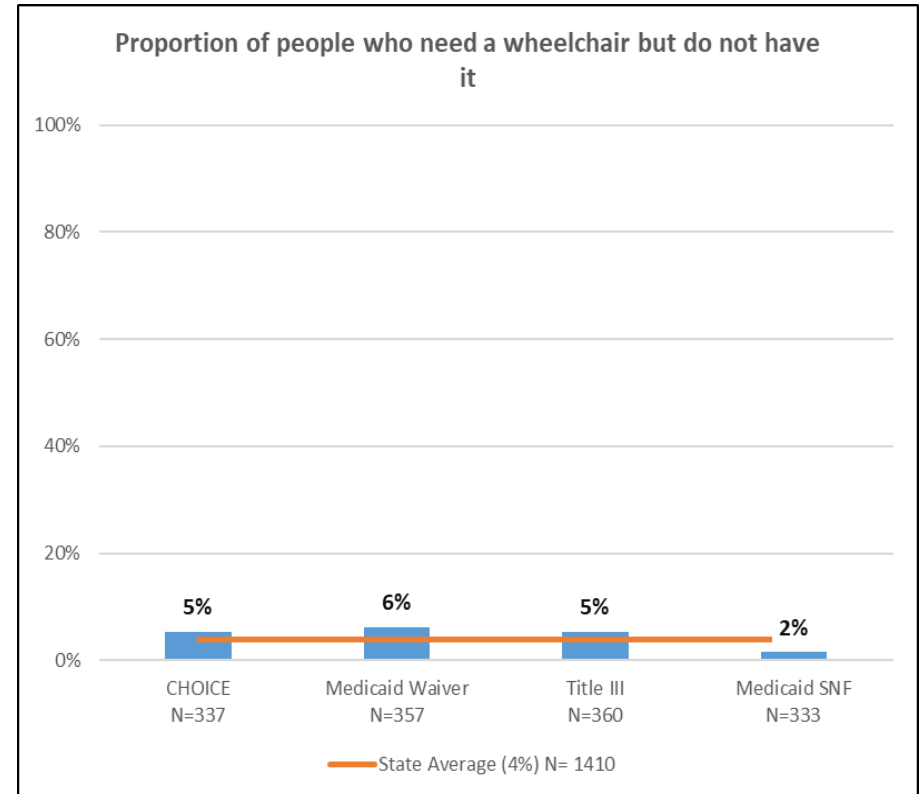
Graph 46. Proportion of people who need a scooter but do not have it



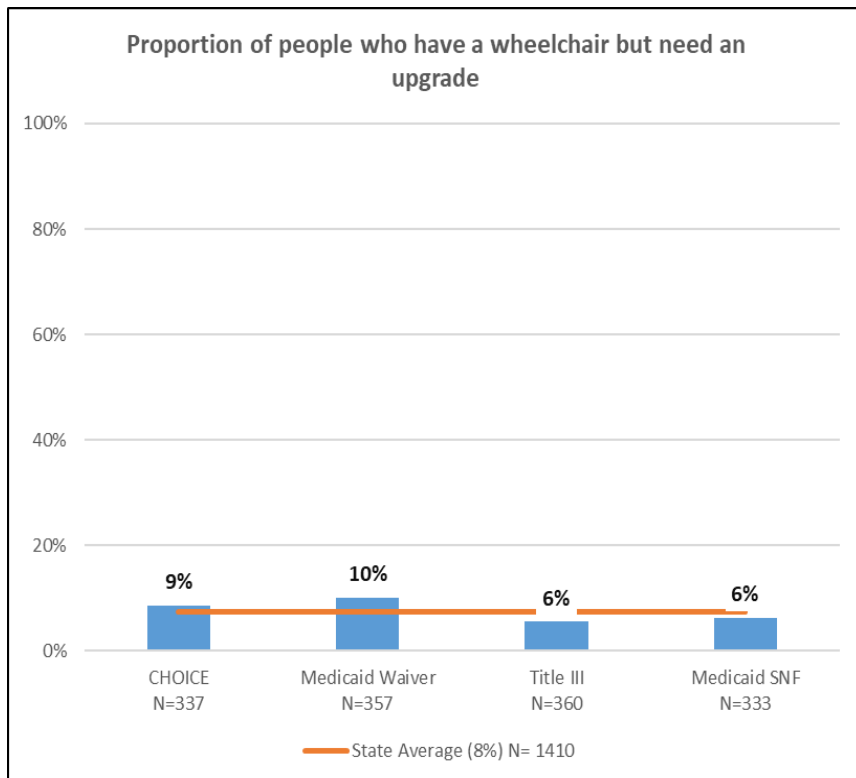
Graph 47. Proportion of people who have a scooter but need an upgrade



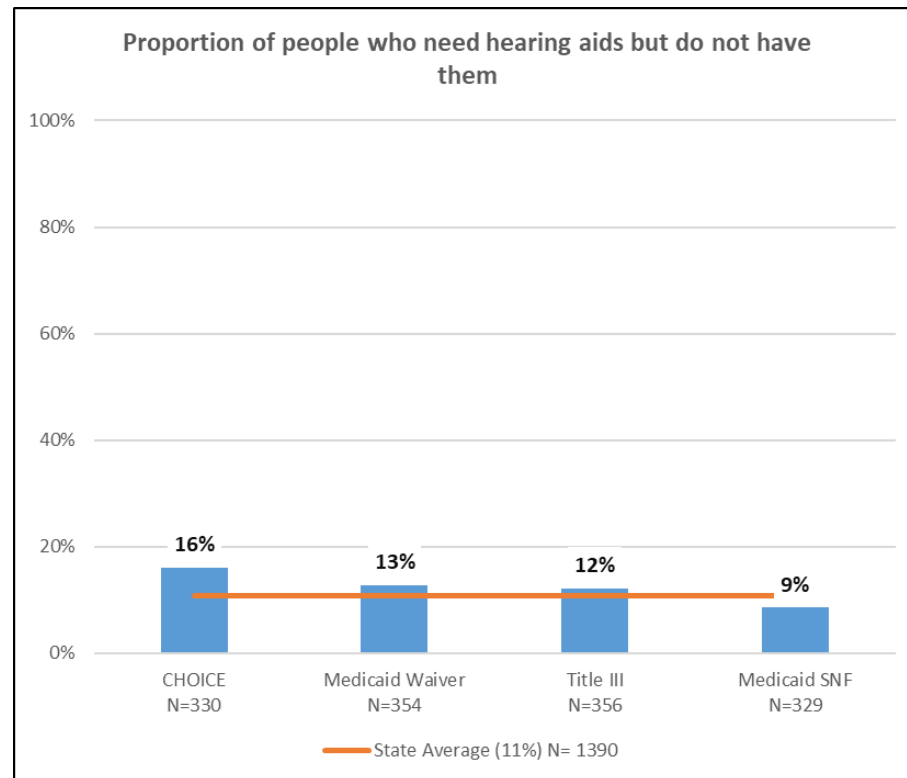
Graph 48. Proportion of people who need a wheelchair but do not have it



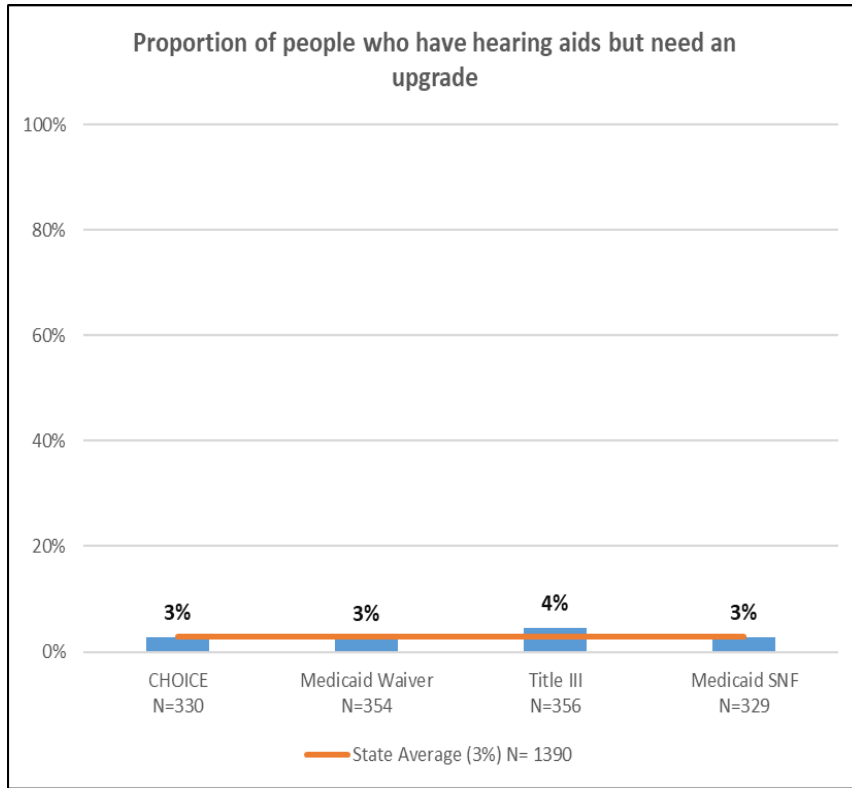
Graph 49. Proportion of people who have a wheelchair but need an upgrade



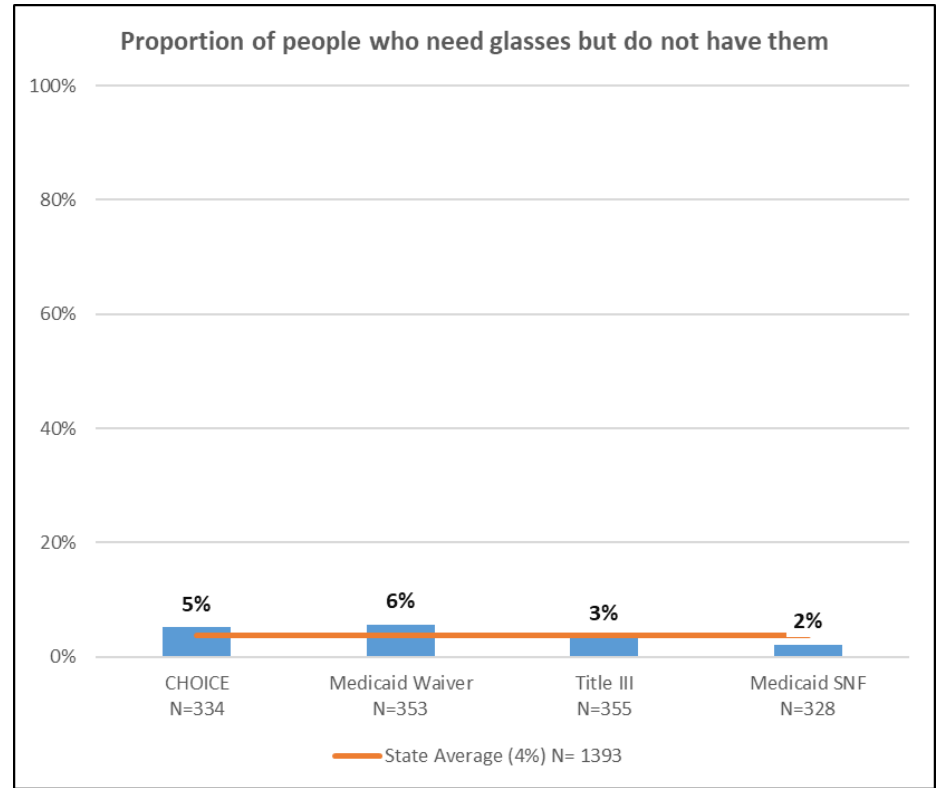
Graph 50. Proportion of people who need hearing aids but do not have them



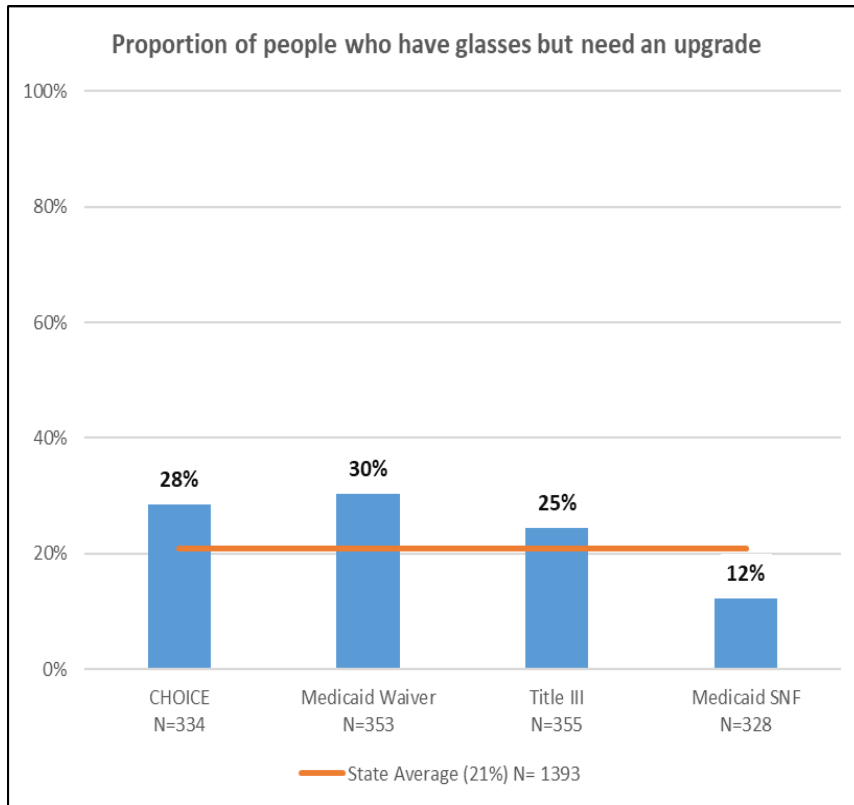
Graph 51. Proportion of people who have hearing aids but need an upgrade



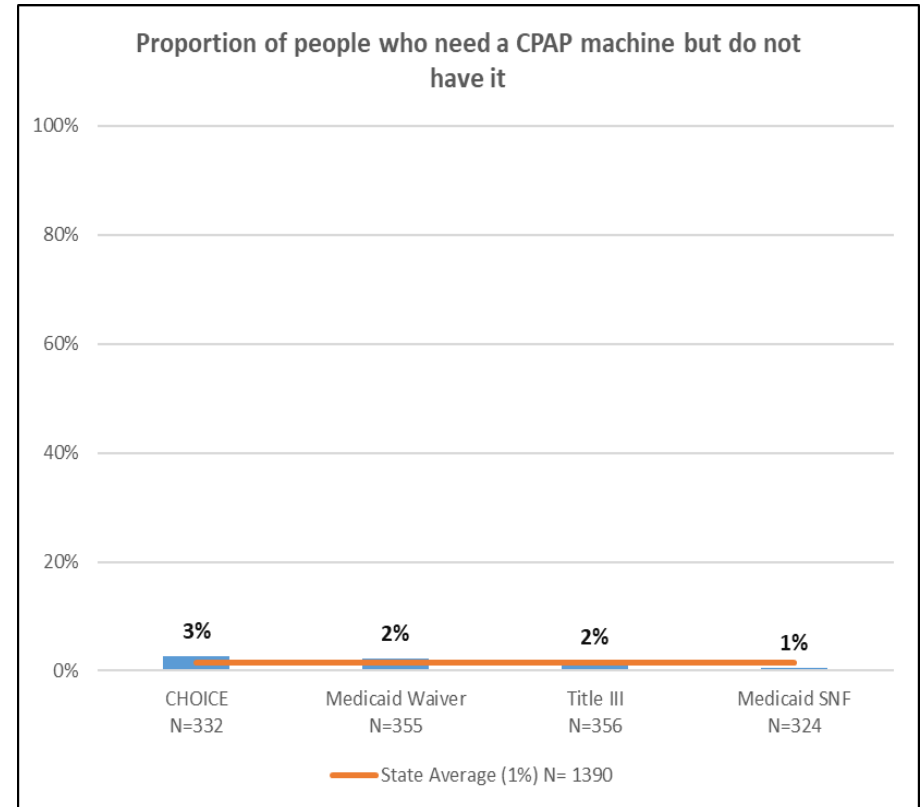
Graph 52. Proportion of people who need glasses but do not have them



Graph 53. Proportion of people who have glasses but need an upgrade

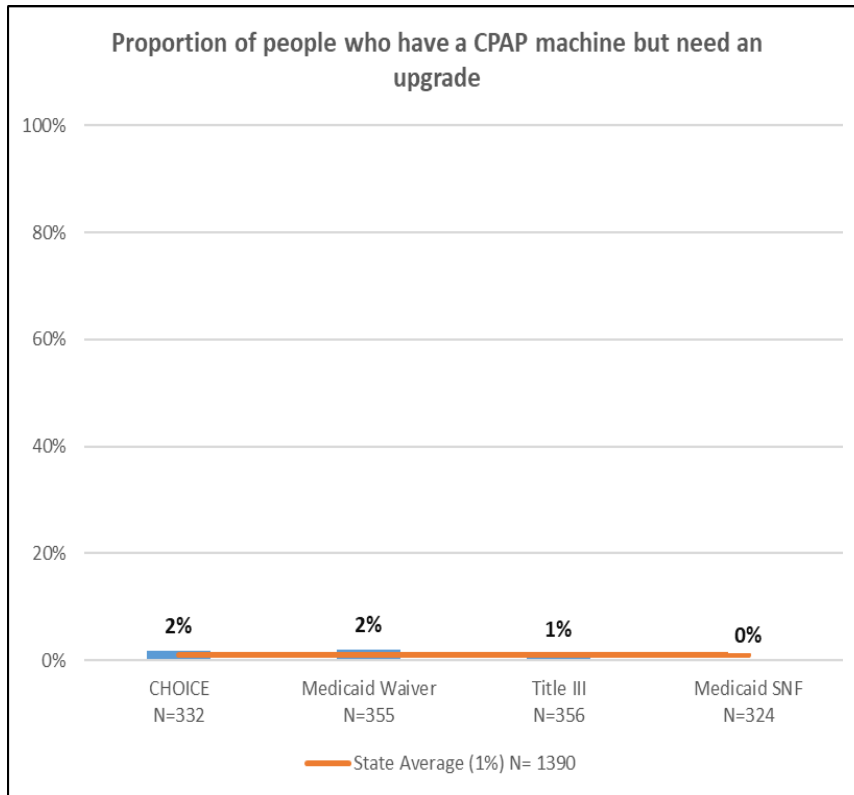


Graph 54. Proportion of people who need a CPAP machine but don't have it¹³

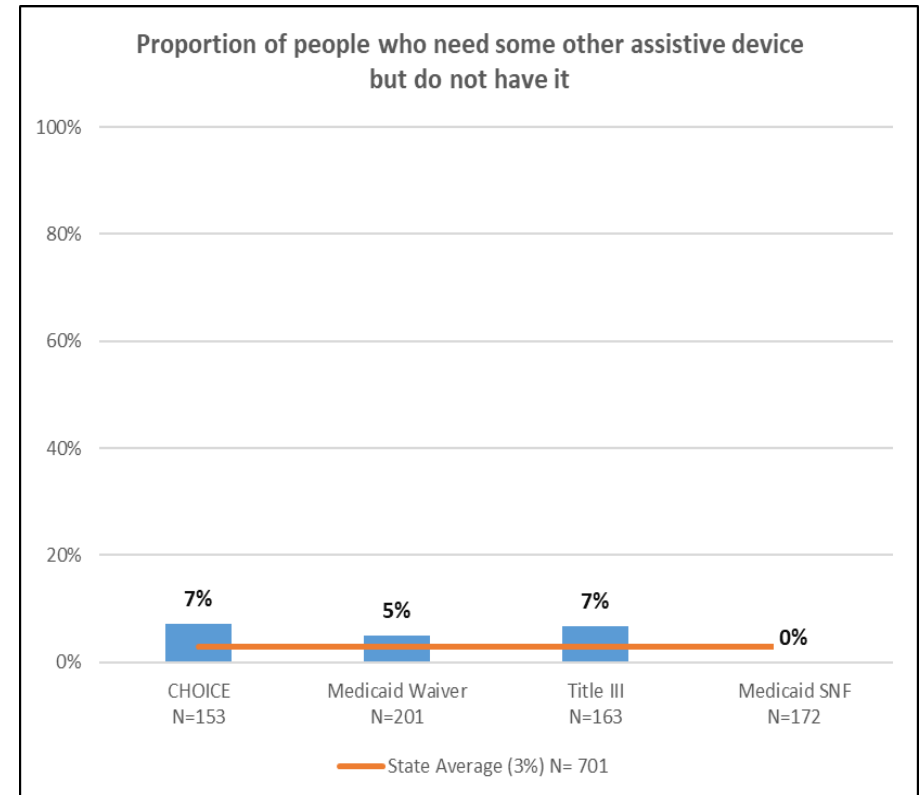


¹³ New question added in 2017-2018

Graph 55. Proportion of people who have a CPAP machine but need an upgrade¹⁴

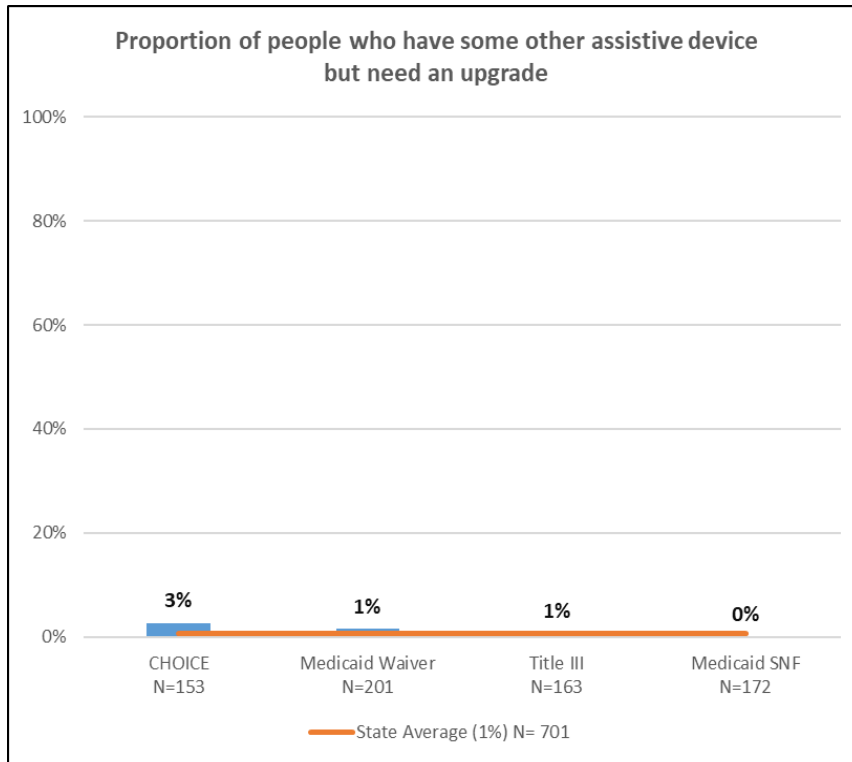


Graph 56. Proportion of people who need some other assistive device but do not have it



¹⁴ New question added in 2017-2018

Graph 57. Proportion of people who have some other assistive device but need an upgrade



Safety

People feel safe from abuse, neglect, and injury.

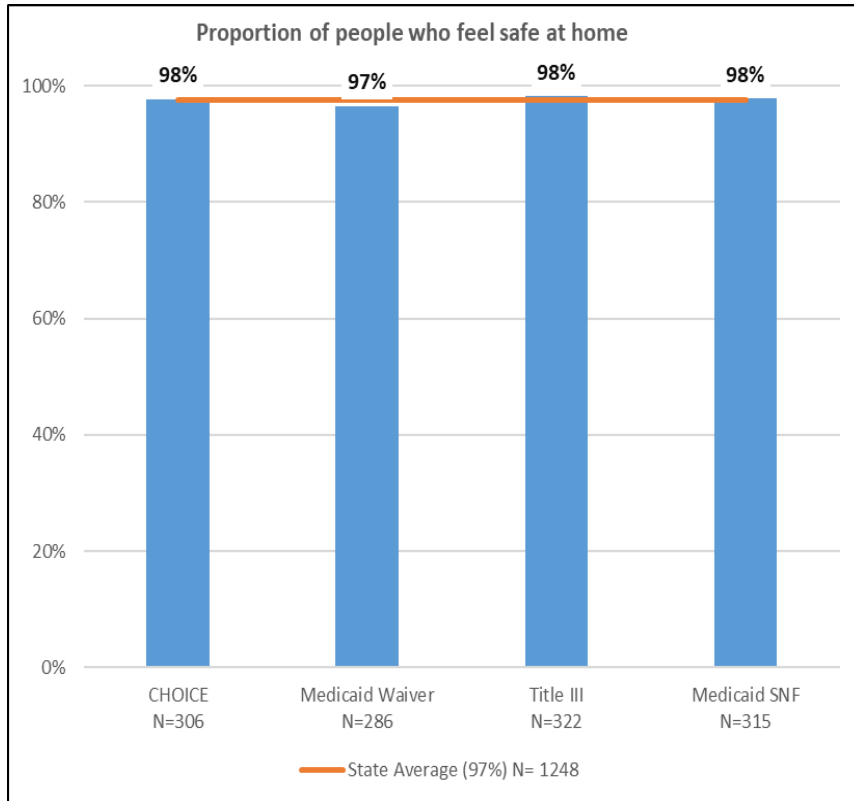
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

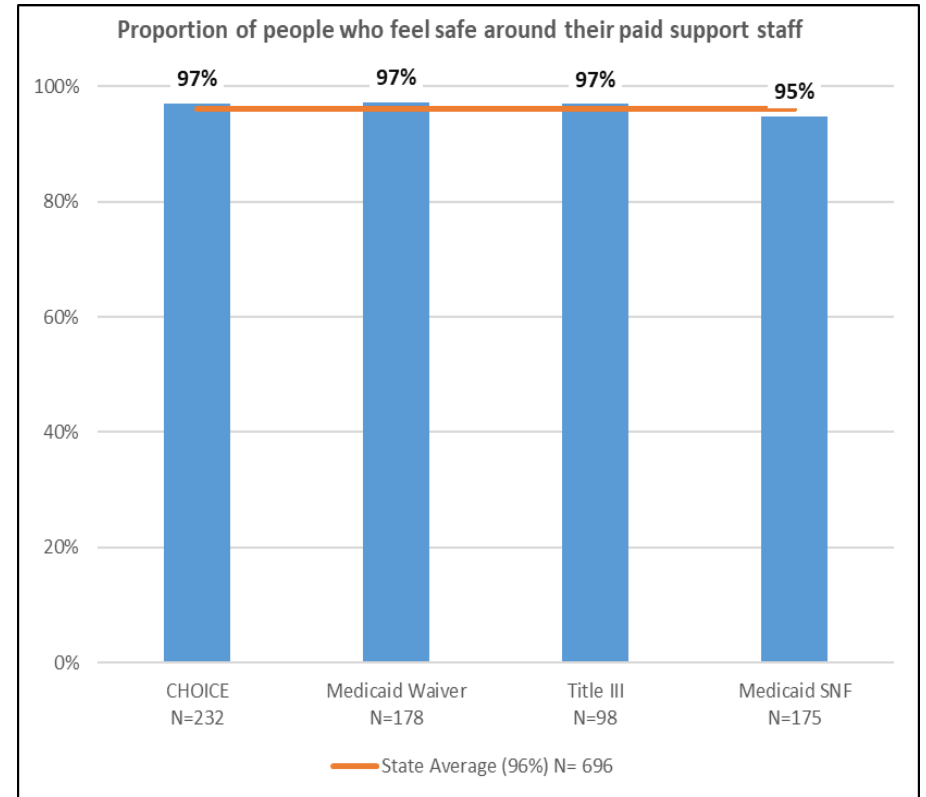
There are seven survey items that correspond to the Safety domain.

Un-collapsed data are shown in Appendix B.

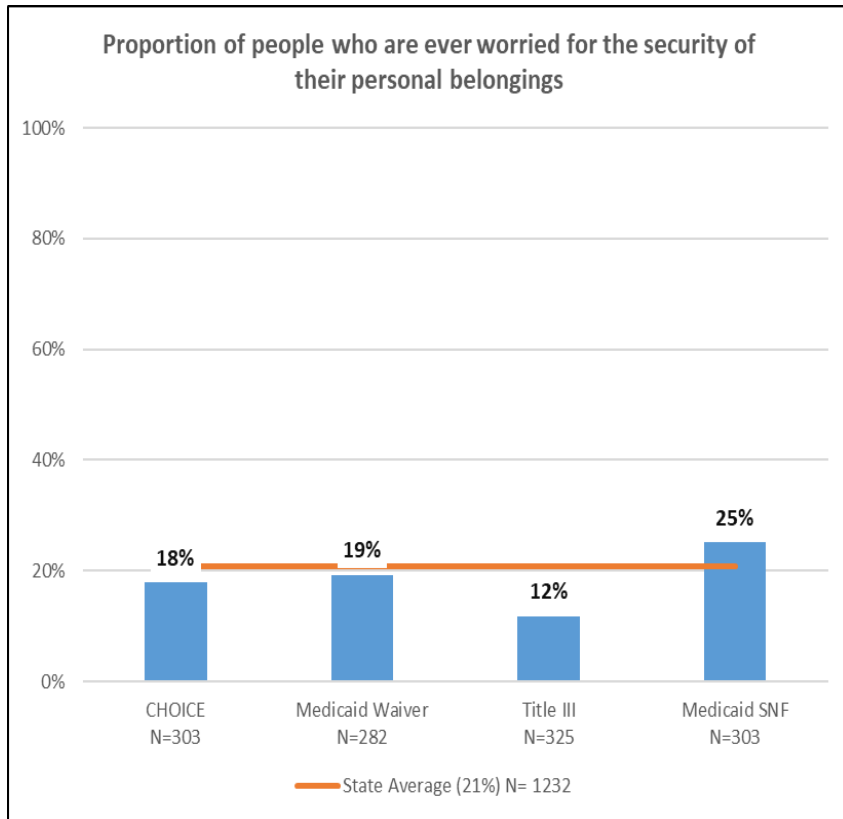
Graph 58. Proportion of people who feel safe at home



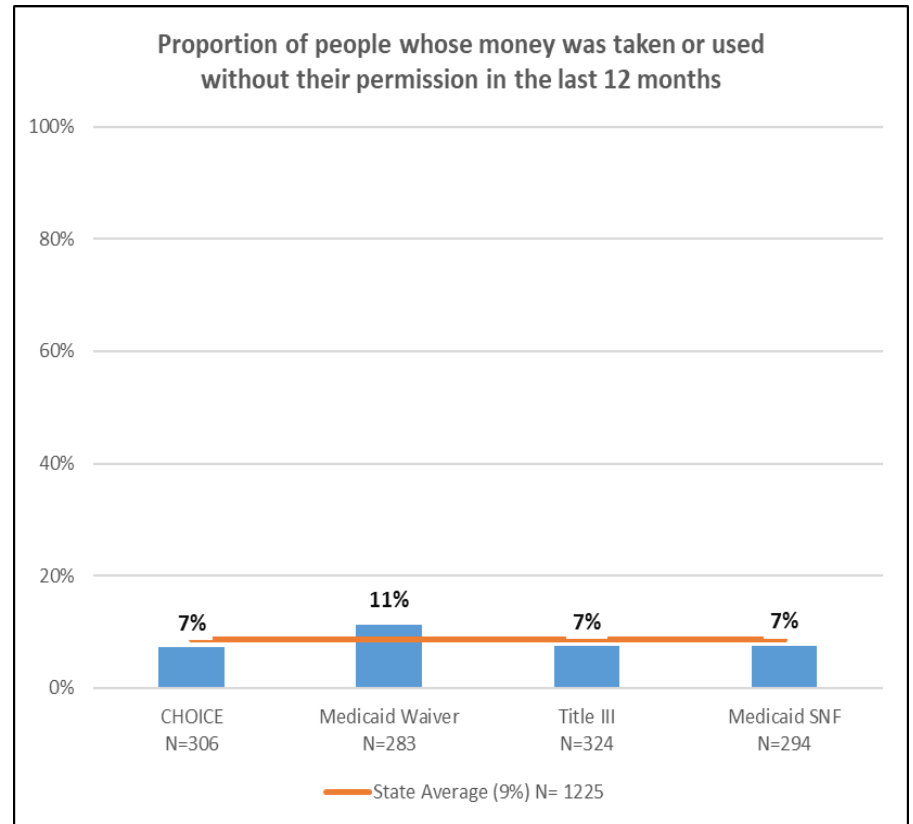
Graph 59. Proportion of people who feel safe around their paid support staff



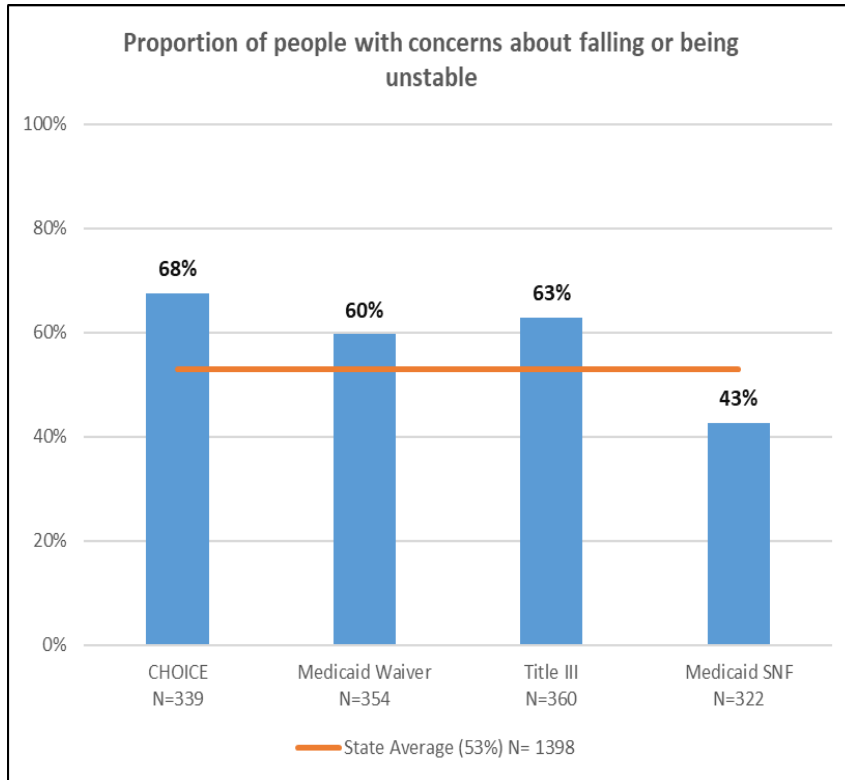
Graph 60. Proportion of people who are ever worried for the security of their personal belongings



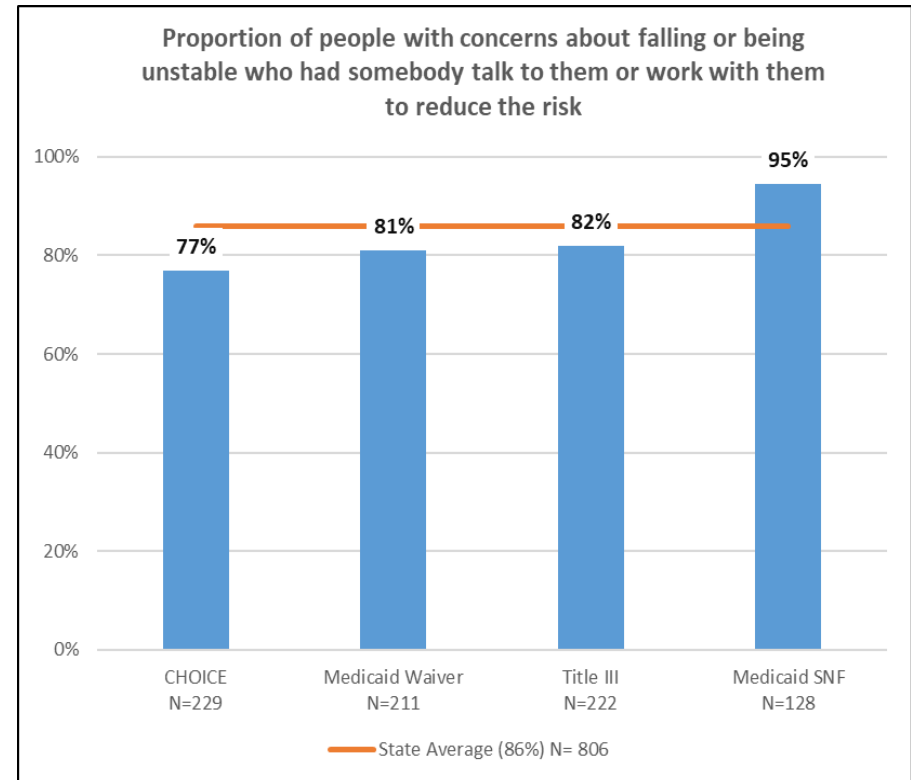
Graph 61. Proportion of people whose money was taken or used without their permission in the last 12 months



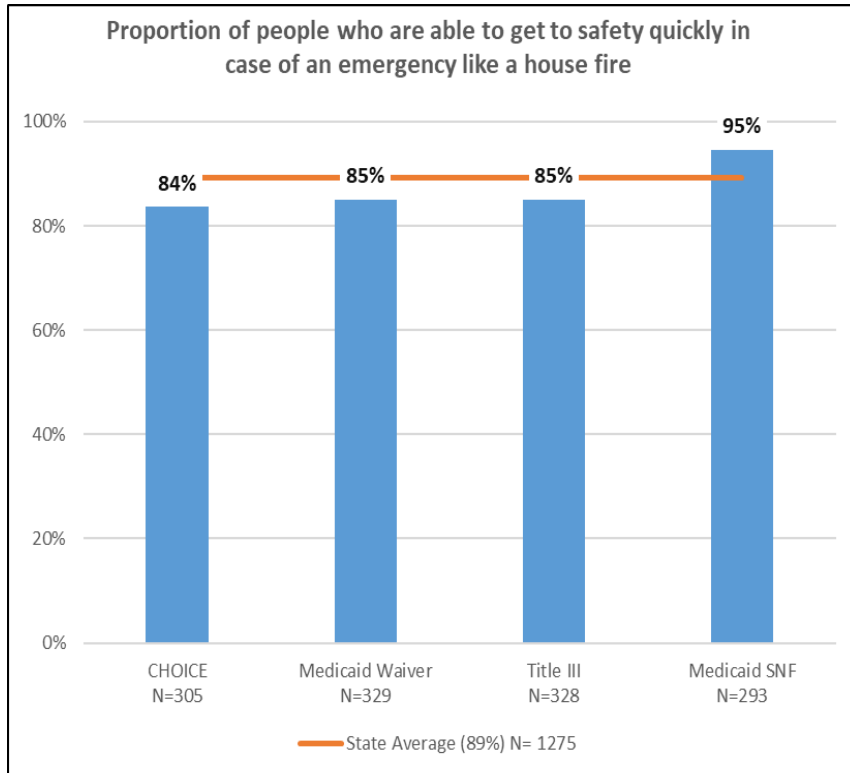
Graph 62. Proportion of people with concerns about falling or being unstable



Graph 63. Proportion of people with concerns about falling or being unstable who had somebody talk to them or work with them to reduce the risk



Graph 64. Proportion of people who are able to get to safety quickly in case of an emergency like a house fire



Health Care

People secure needed health services.

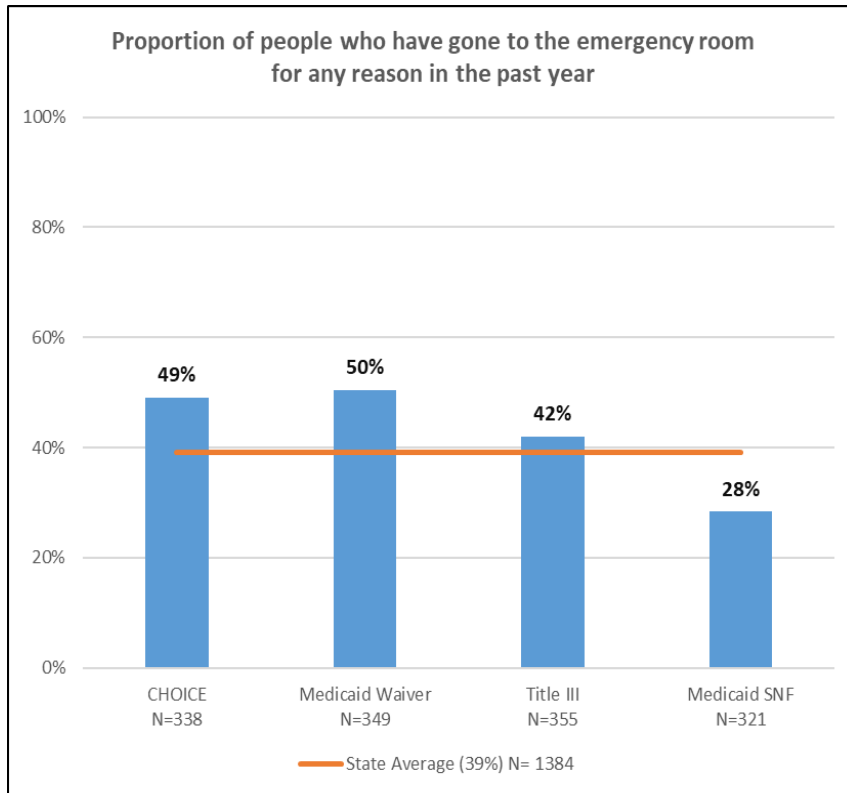
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

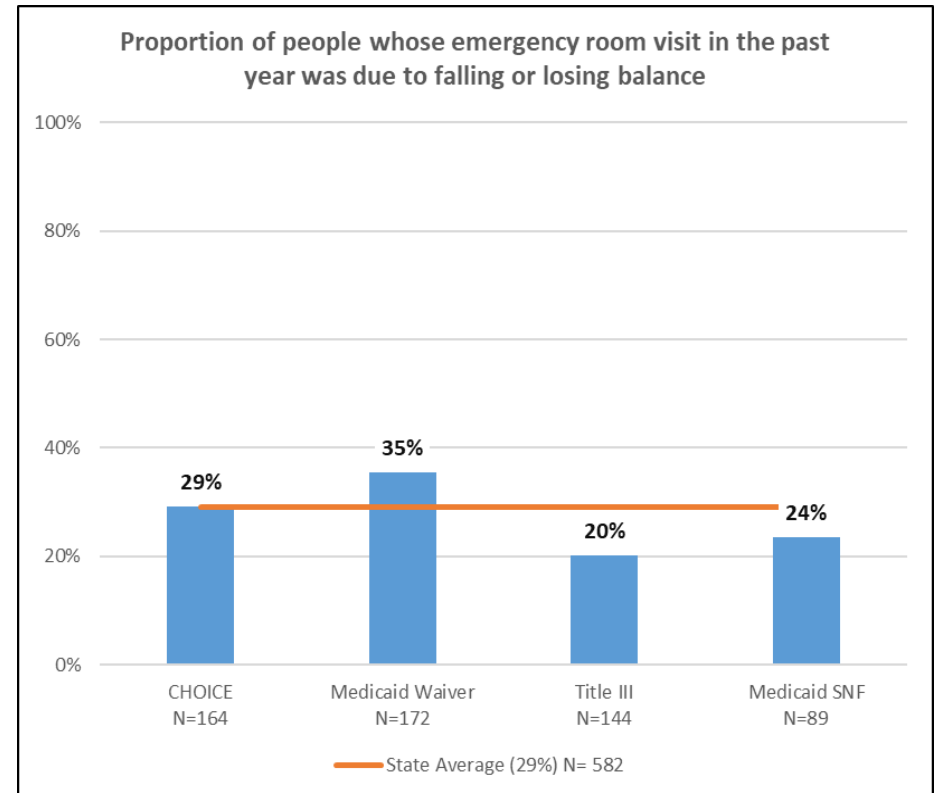
There are five survey items that correspond to the Health Care domain.

Un-collapsed data are shown in Appendix B.

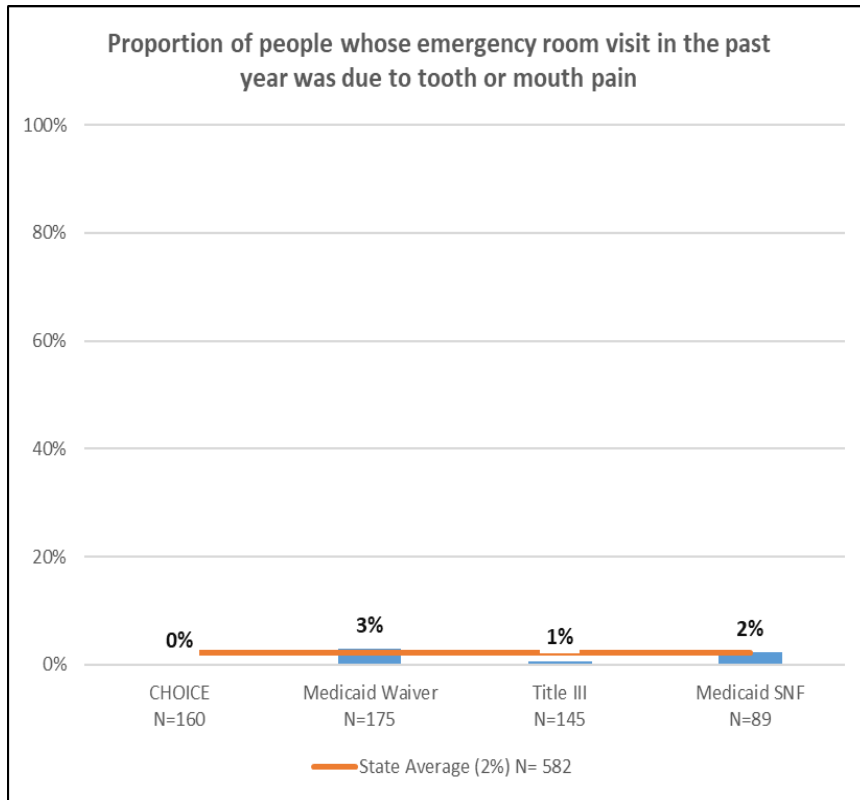
Graph 65. Proportion of people who have gone to the emergency room for any reason in the past year



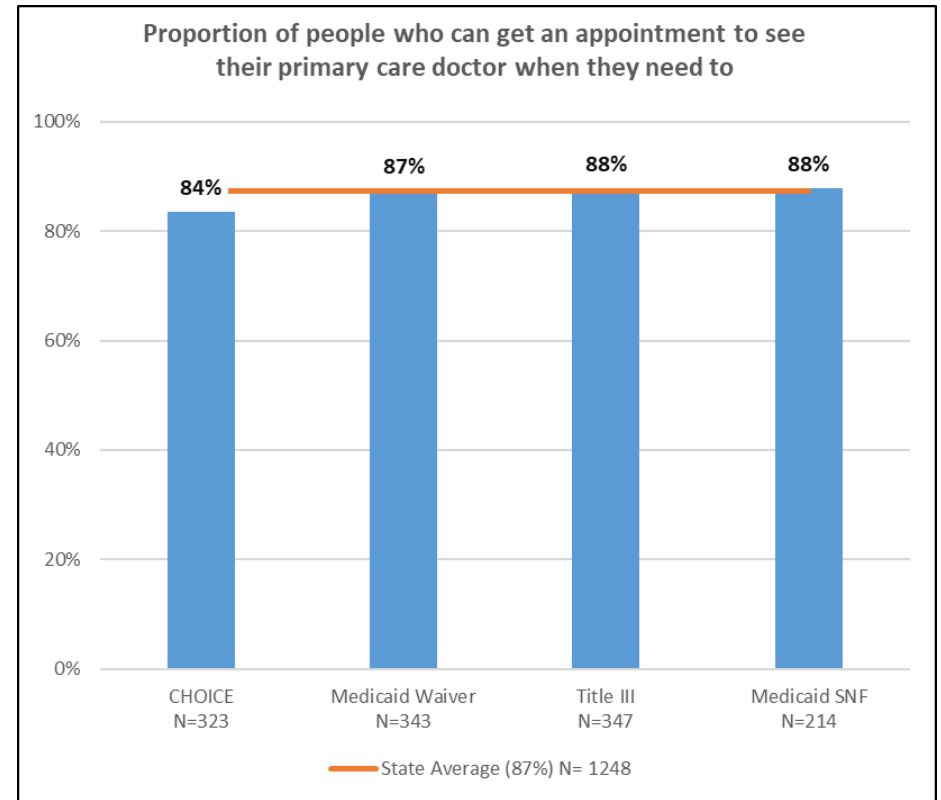
Graph 66. Proportion of people whose emergency room visit in the past year was due to falling or losing balance



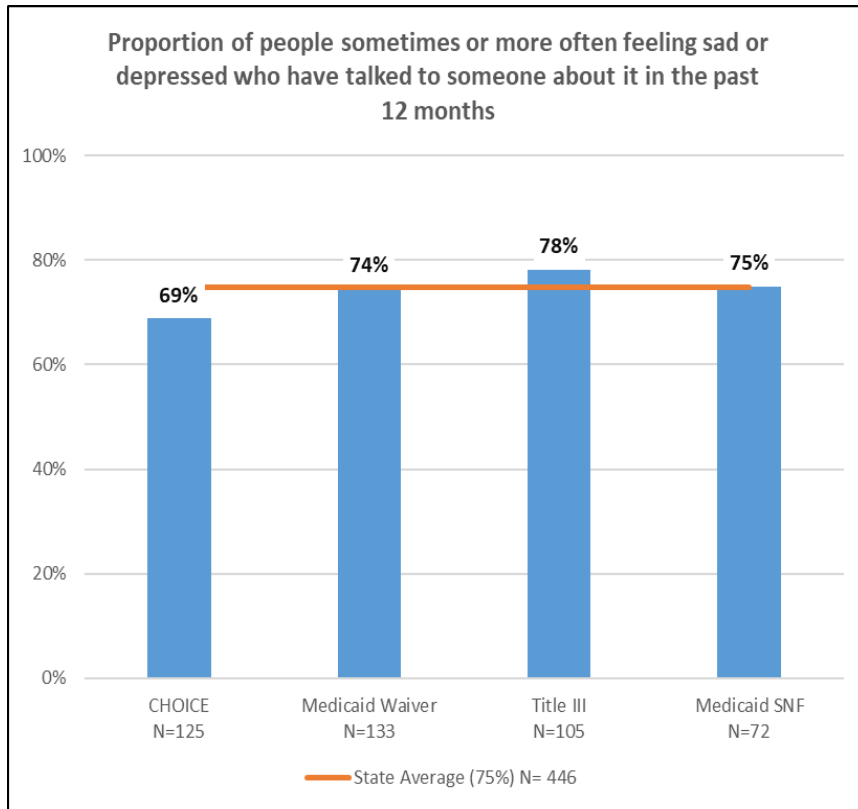
Graph 67. Proportion of people whose emergency room visit in the past year was due to tooth or mouth pain



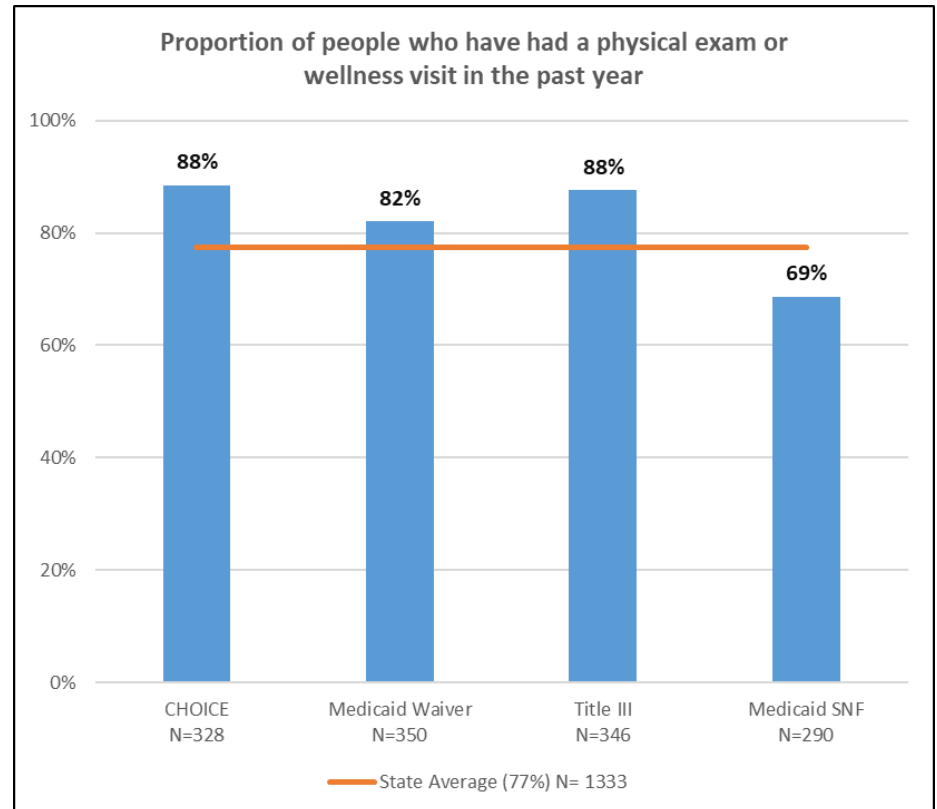
Graph 68. Proportion of people who can get an appointment to see their primary care doctor when they need to



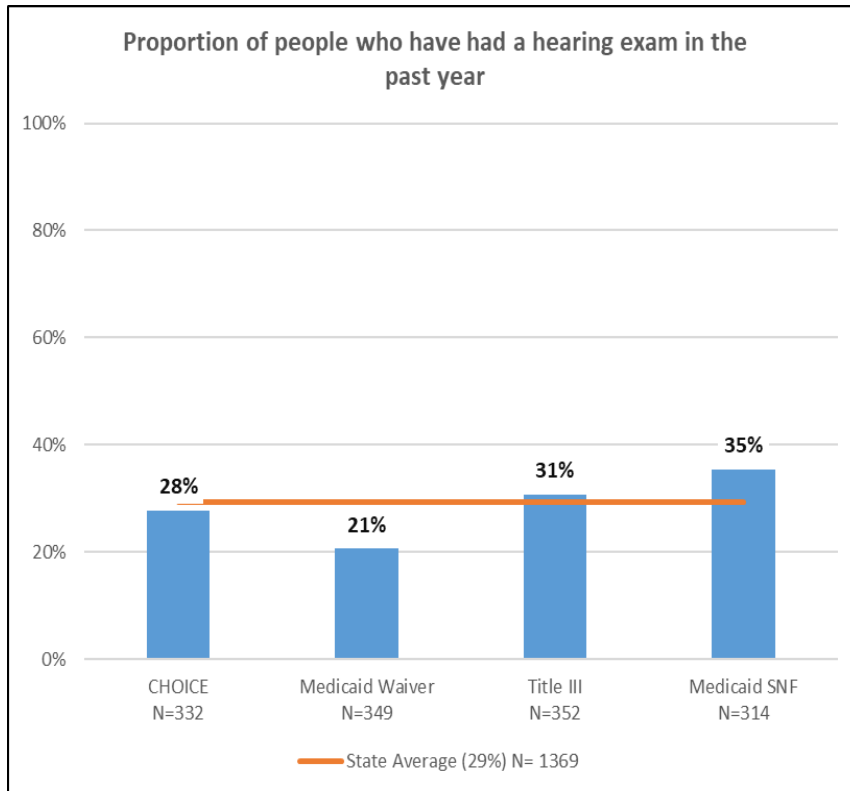
Graph 69. Proportion of people sometimes or more often feeling sad and depressed who have talked to someone about it during the past 12 months



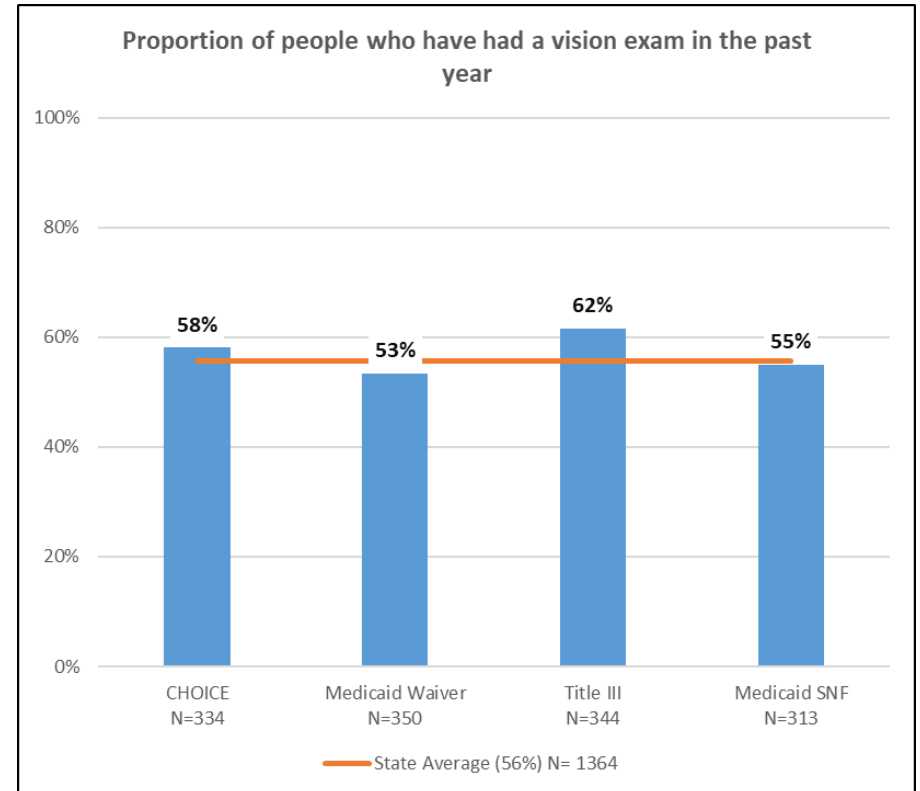
Graph 70. Proportion of people who have had a physical exam or wellness visit in the past year



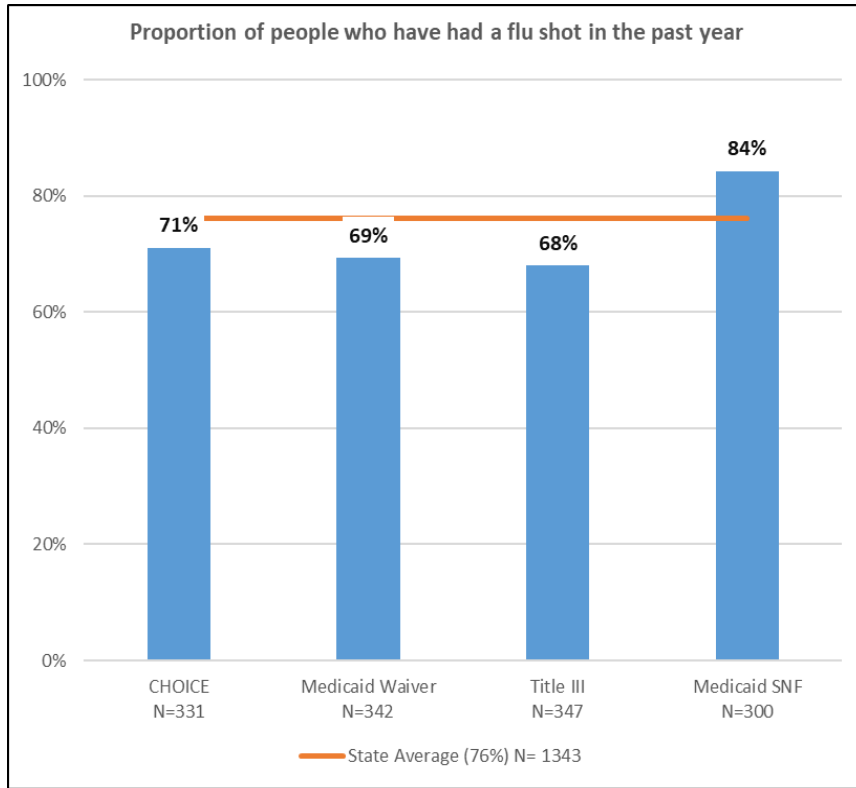
Graph 71. Proportion of people who have had a hearing exam in the past year



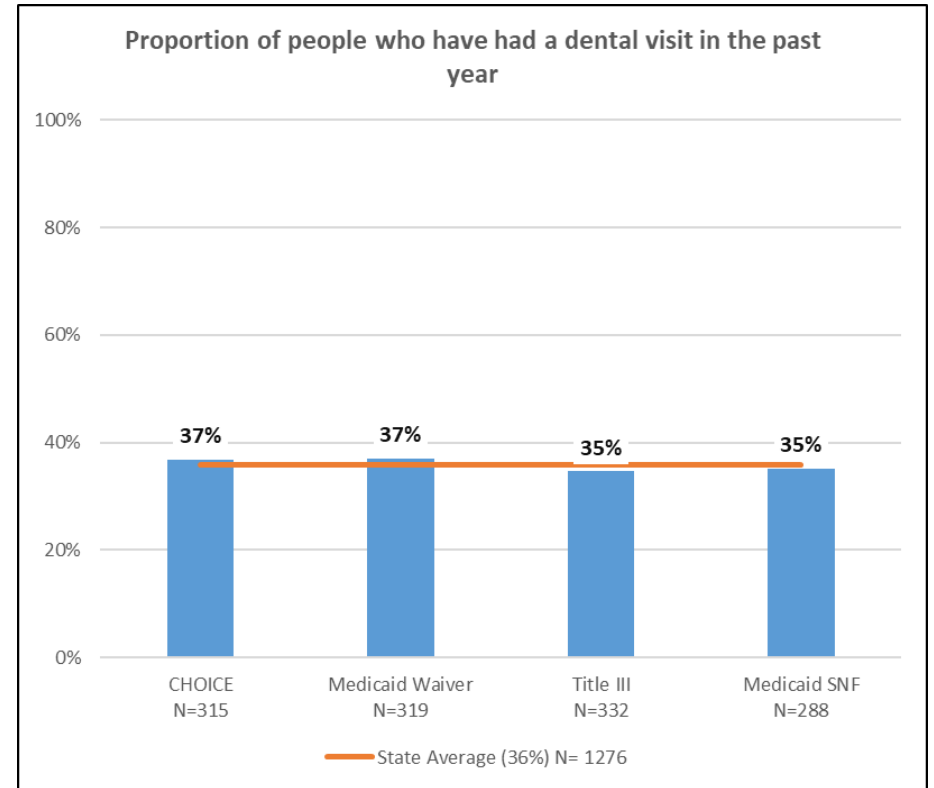
Graph 72. Proportion of people who have had a vision exam in the past year



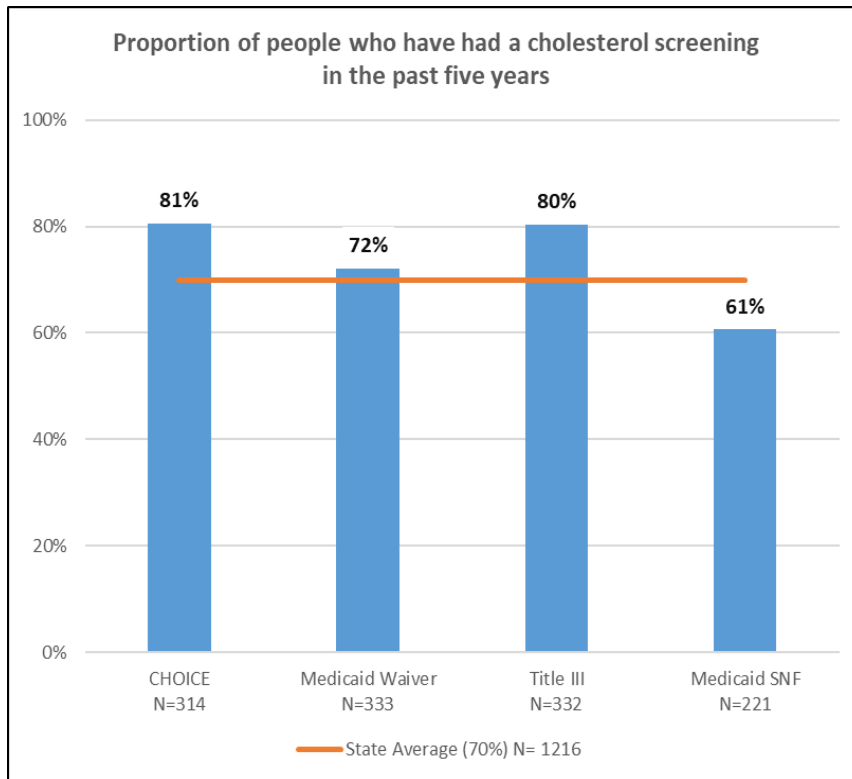
Graph 73. Proportion of people who have had a flu shot in the past year



Graph 74. Proportion of people who have had a dental visit in the past year



Graph 75. Proportion of people who have had a cholesterol screening in the past five years



Wellness

People are supported to maintain health.

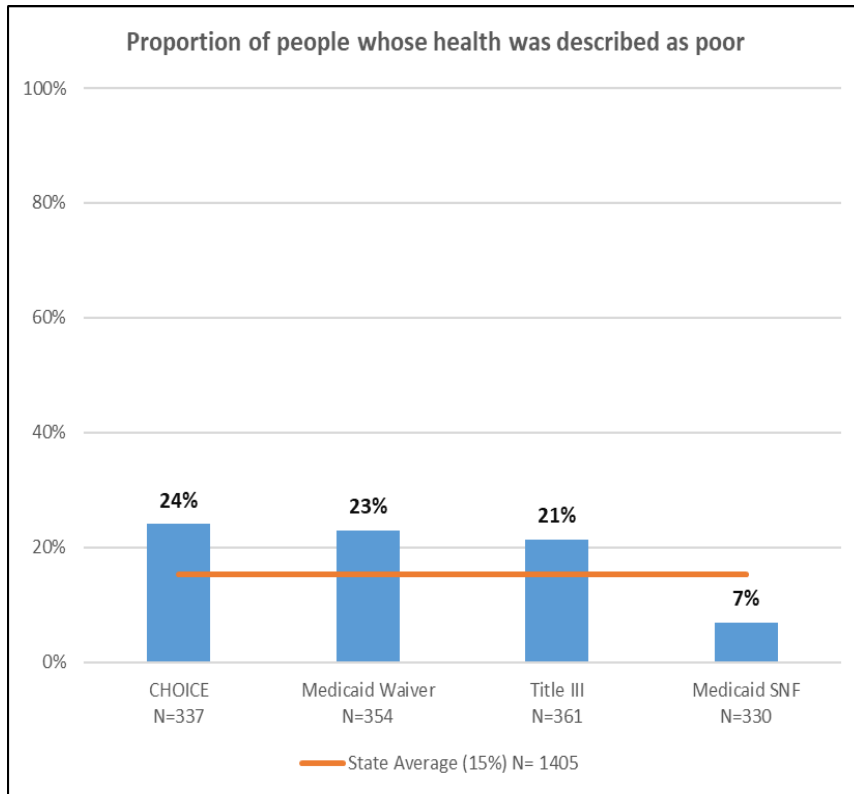
There are eight Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people living with a physical disability
2. Proportion of people in poor health.
3. Proportion of people with unaddressed memory concerns.
4. Proportion of people with poor hearing.
5. Proportion of people with poor vision.
6. Proportion of people who have a chronic psychiatric or mental health diagnosis.
7. Proportion of people who often feel sad or depressed.
8. Proportion of people who have a chronic condition.

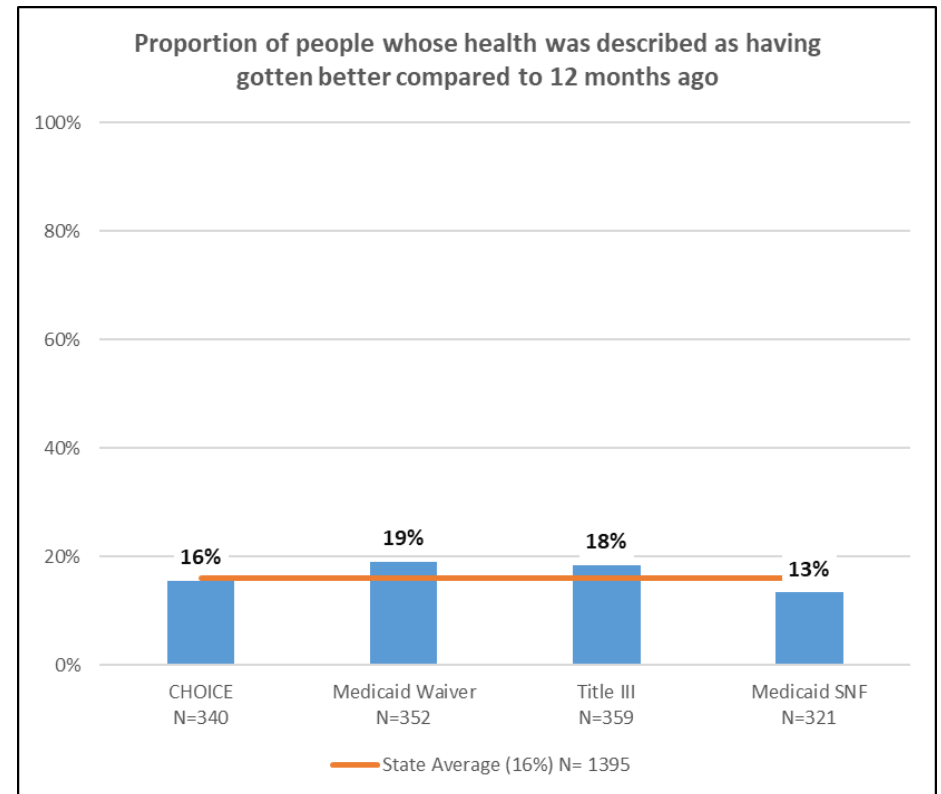
There are ten survey items that correspond to the Wellness domain.

Un-collapsed data are shown in Appendix B.

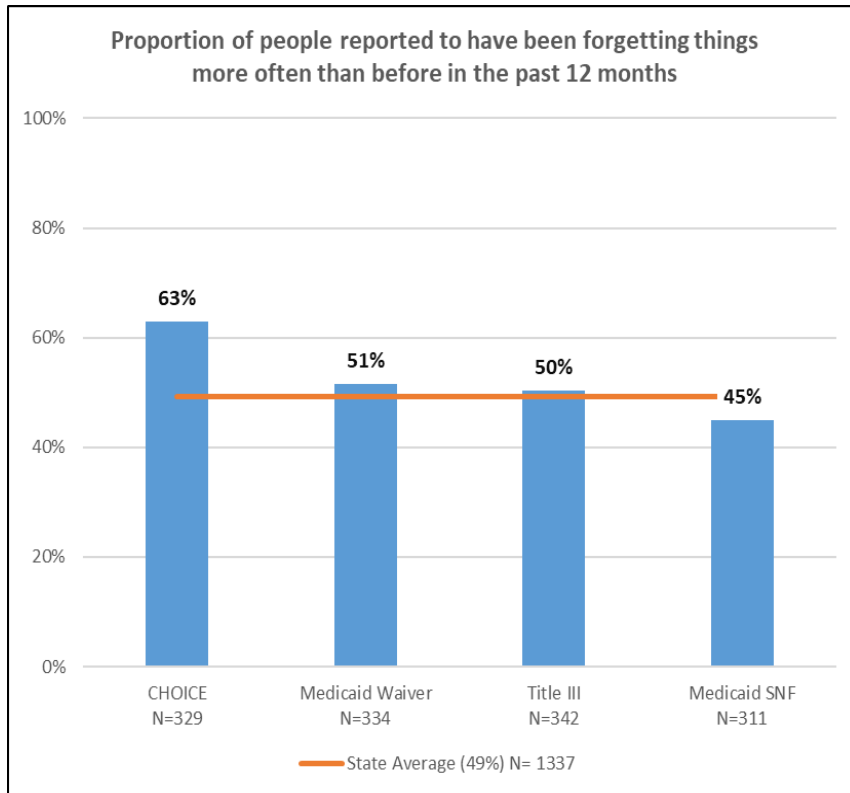
Graph 76. Proportion of people whose health was described as poor



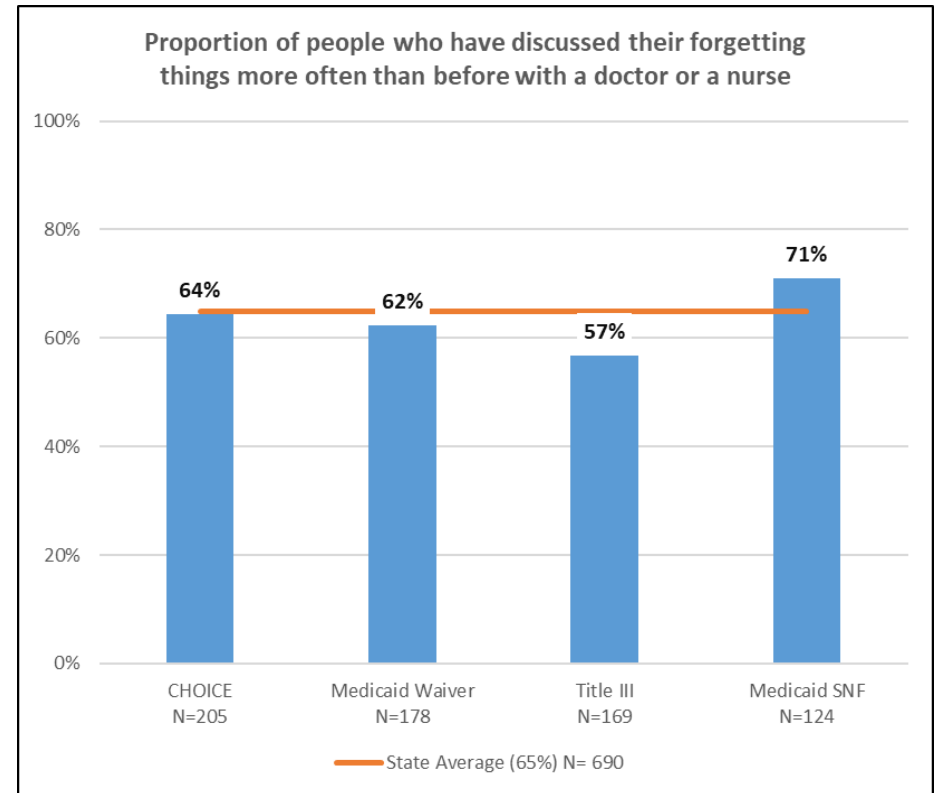
Graph 77. Proportion of people whose health was described as having gotten better compared to 12 months ago



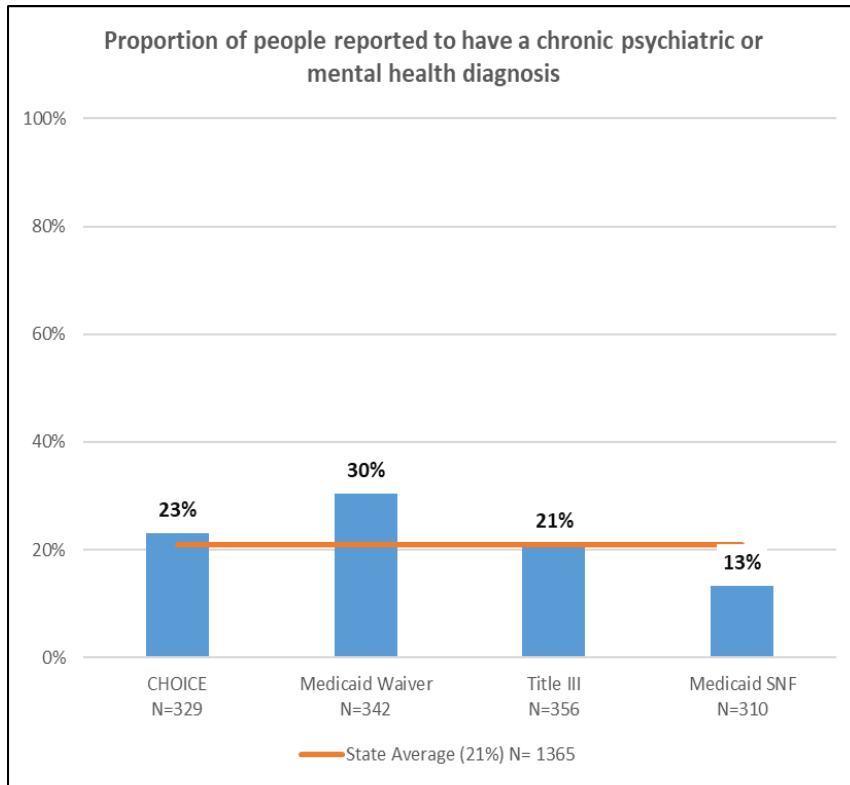
Graph 78. Proportion of people reported to have been forgetting things more often than before in the past 12 months



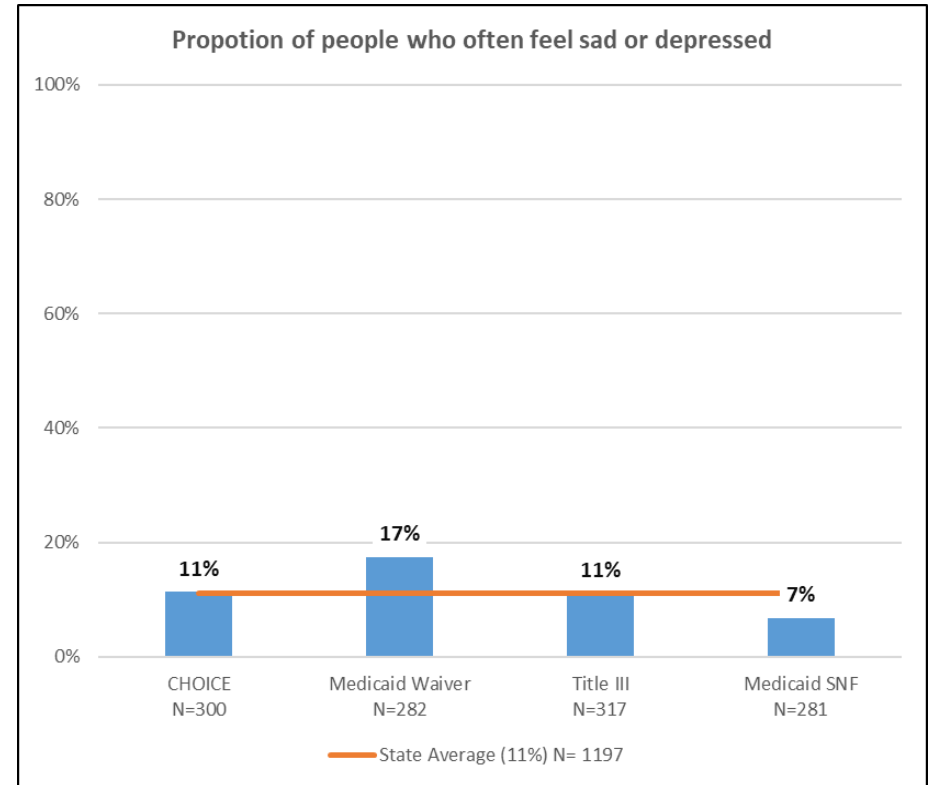
Graph 79. Proportion of people who have discussed their forgetting things more often than before with a doctor or a nurse



Graph 80. Proportion of people reported to have a chronic psychiatric or mental health diagnosis

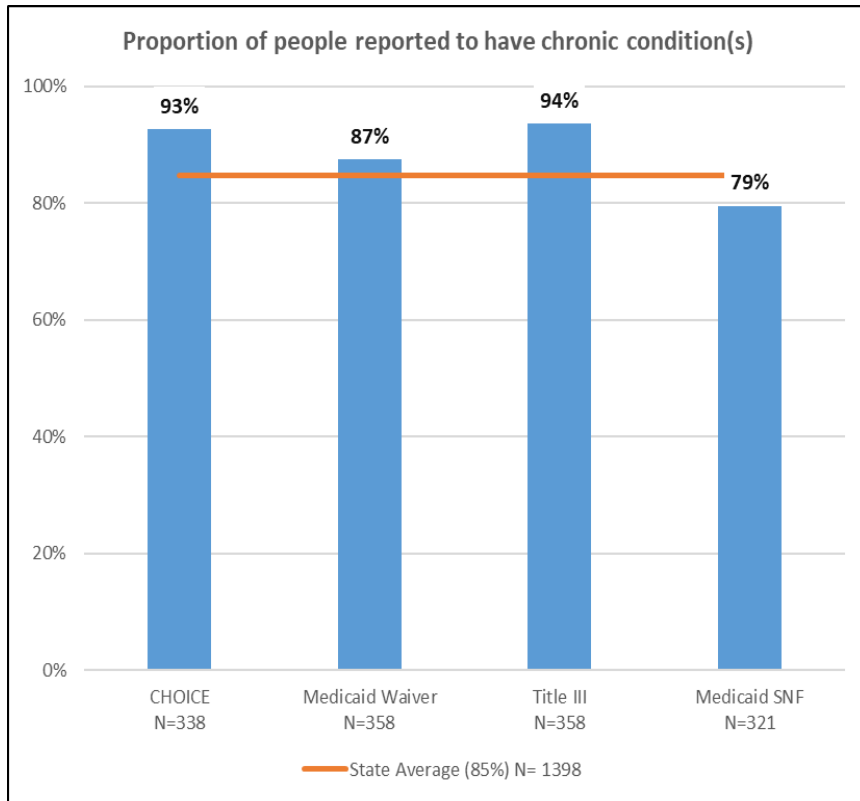


Graph 81. Proportion of people who often feel sad or depressed¹⁵

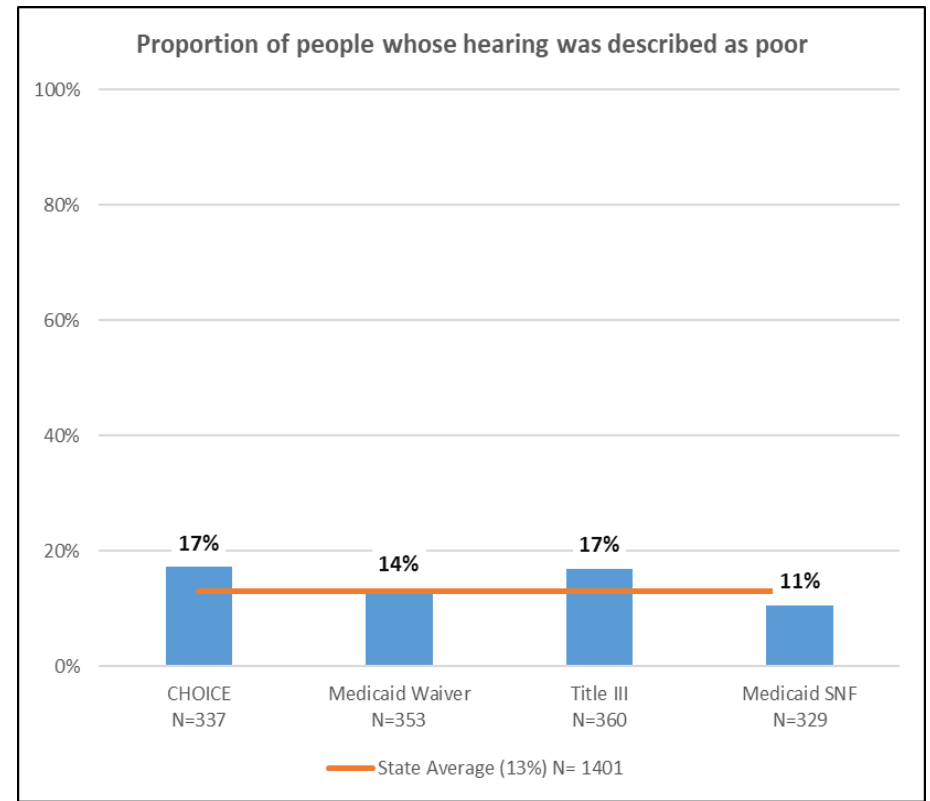


¹⁵ Analysis changed in 2017-2018 – “often” is no longer combined with “sometimes”

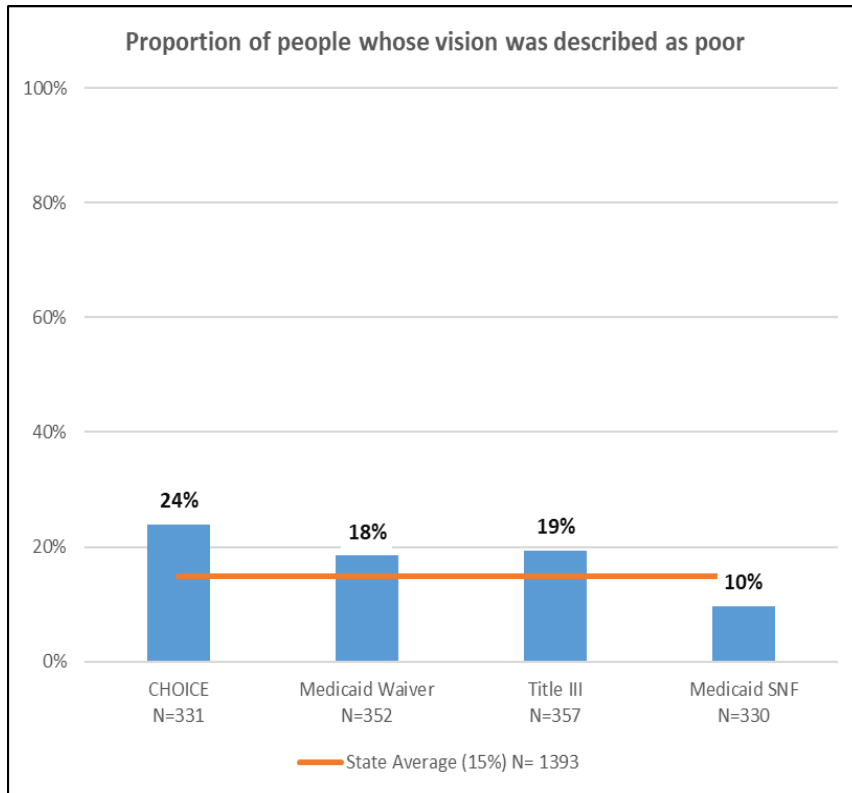
Graph 82. Proportion of people reported to have chronic condition(s)



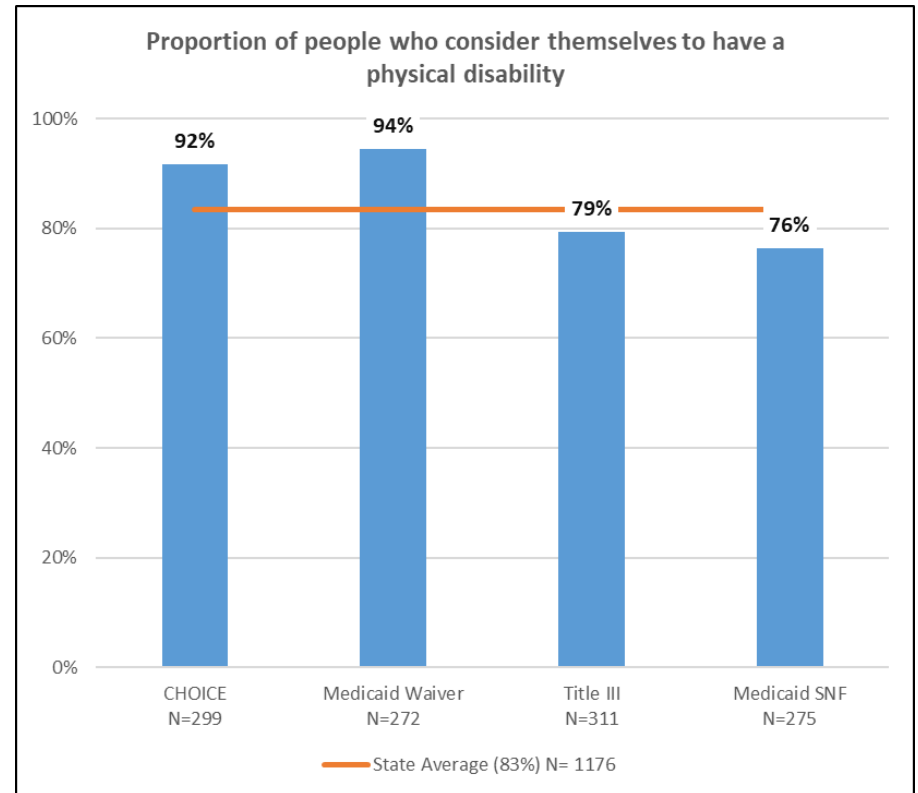
Graph 83. Proportion of people whose hearing was described as poor (with hearing aids, if wears any)



Graph 84. Proportion of people whose vision was described as poor (with glasses or contacts, if wears any)



Graph 85. Proportion of people who consider themselves to have a physical disability



Medications

Medications are managed effectively and appropriately.

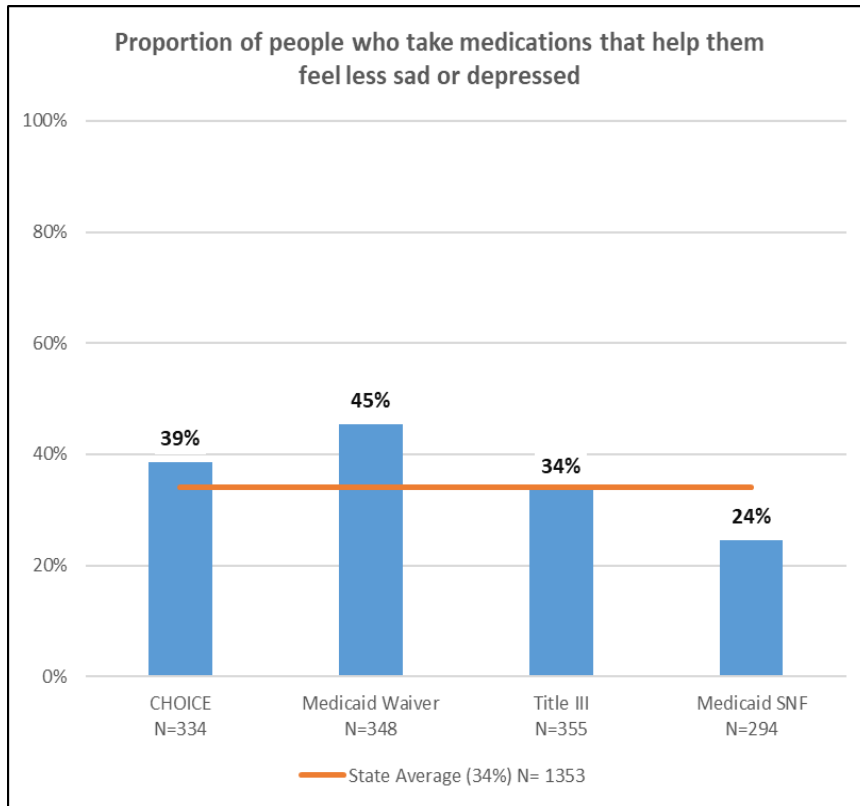
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

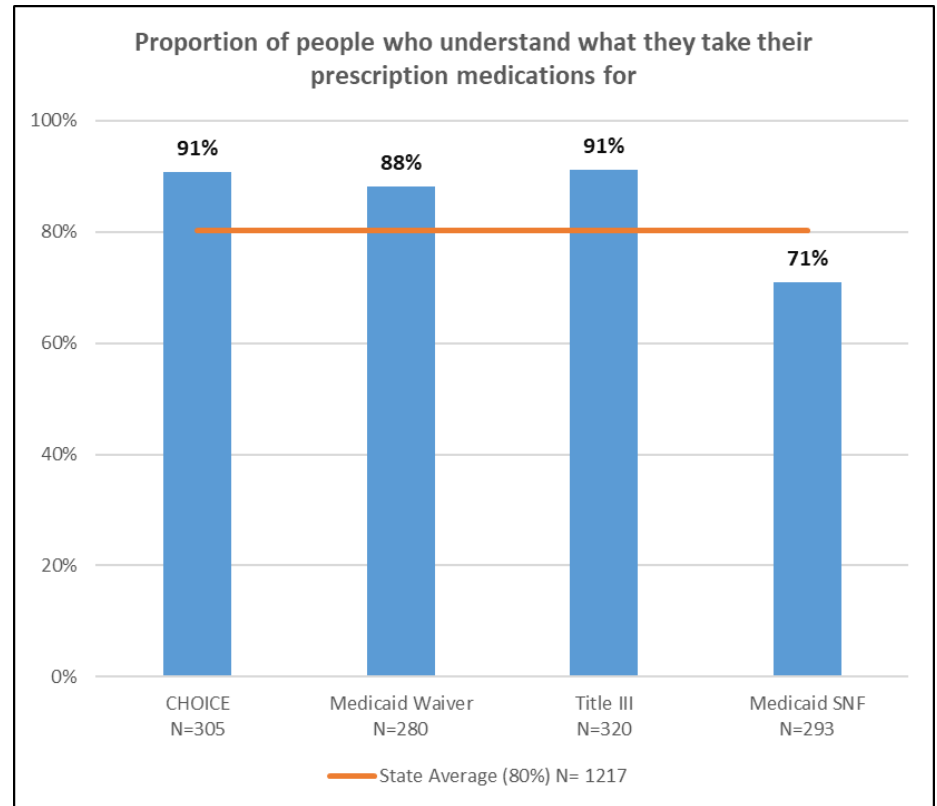
There are two survey items that correspond to the Medication domain.

Un-collapsed data are shown in Appendix B.

Graph 86. Proportion of people who take medications that help them feel less sad or depressed



Graph 87. Proportion of people who understand what they take their prescription medications for (if takes prescription medications)¹⁶



¹⁶ Question changed in 2017-2018 – no longer allows for proxies

Rights and Respect

People receive the same respect and protections as others in the community.

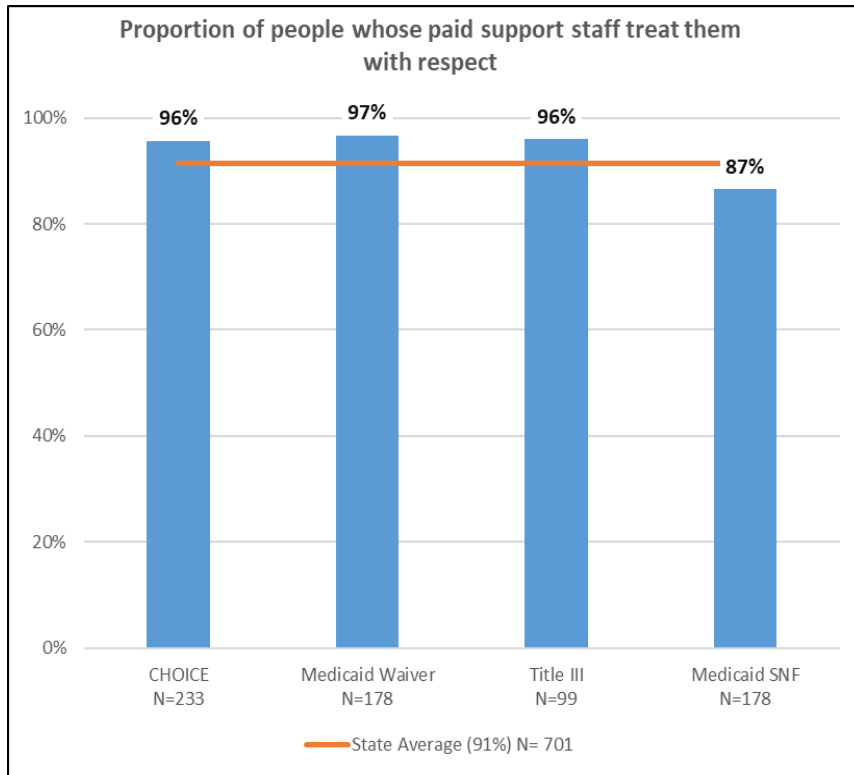
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

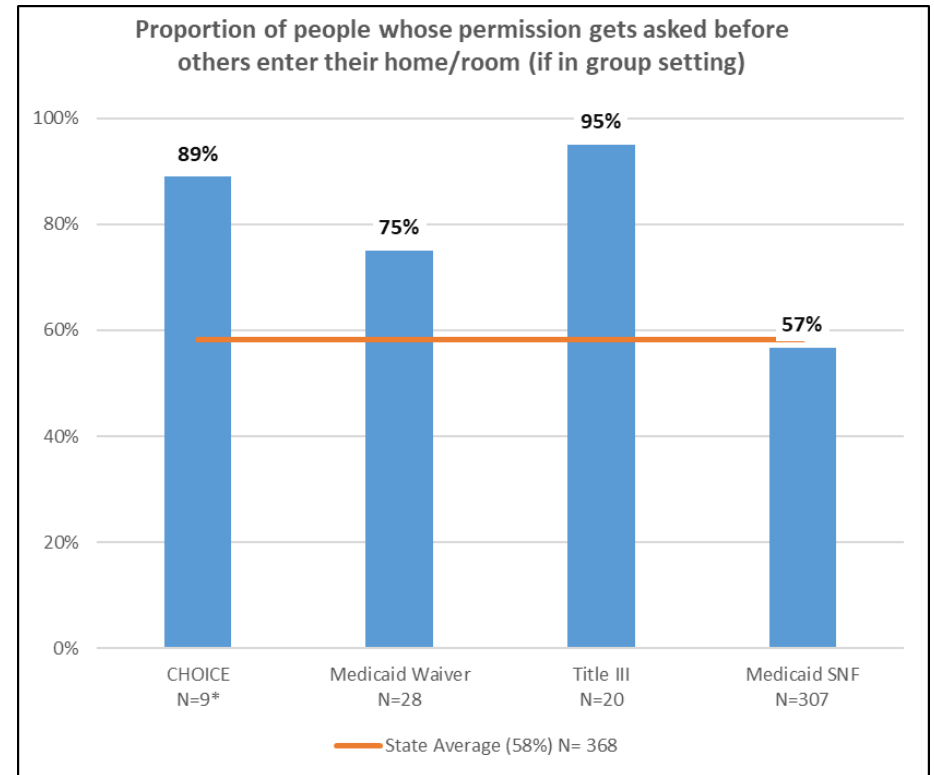
There are eight survey items that correspond to the Rights and Respect domain.

Un-collapsed data are shown in Appendix B.

Graph 88. Proportion of people whose paid support staff treat them with respect



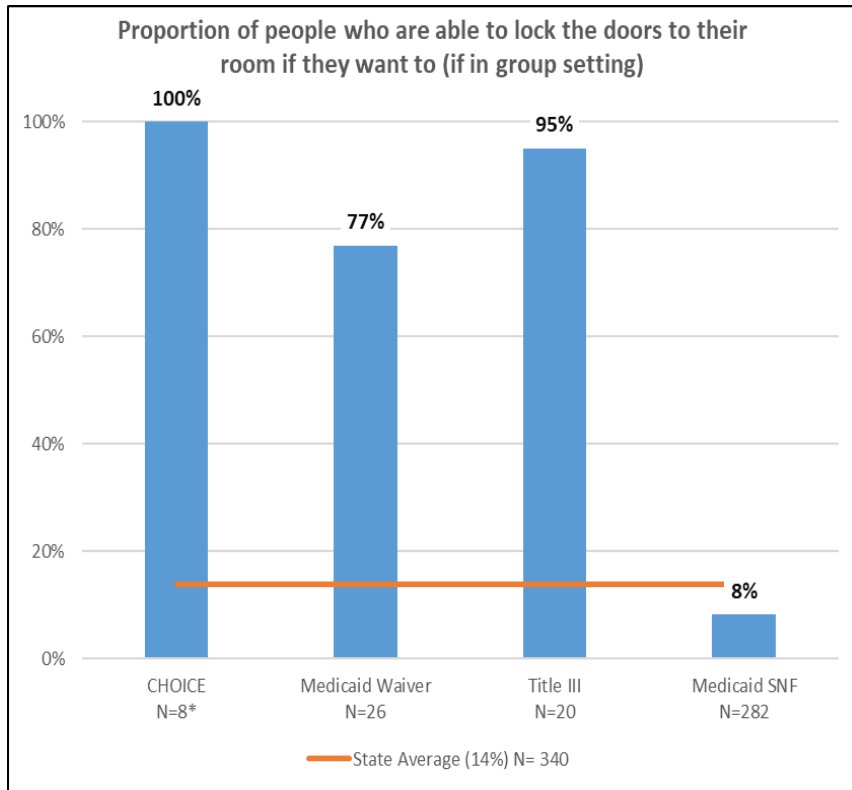
Graph 89. Proportion of people whose permission is asked before others enter their home/room (if in group setting)¹⁷



* Very small number of responses

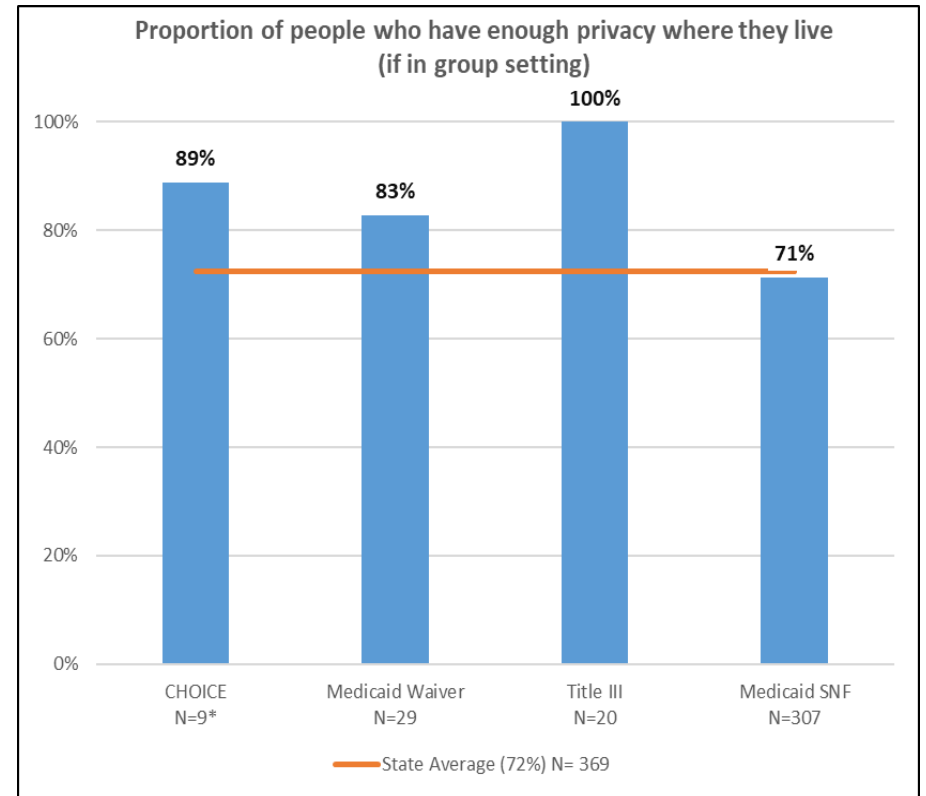
¹⁷ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 90. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)¹⁸



* Very small number of responses

Graph 91. Proportion of people who have enough privacy where they live (if in group setting)¹⁹

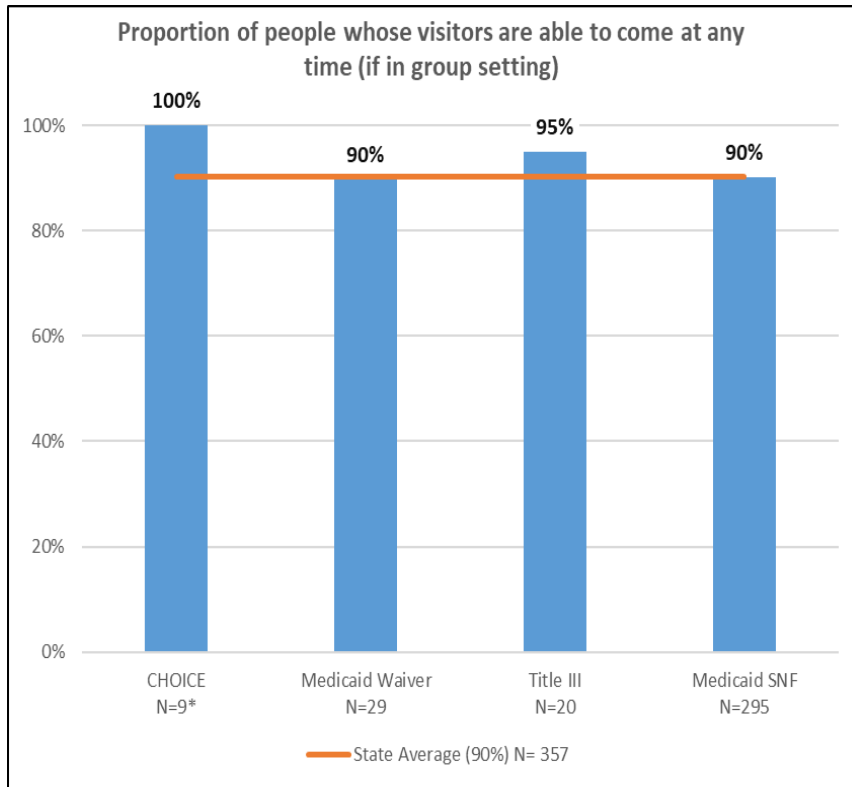


* Very small number of responses

¹⁸ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

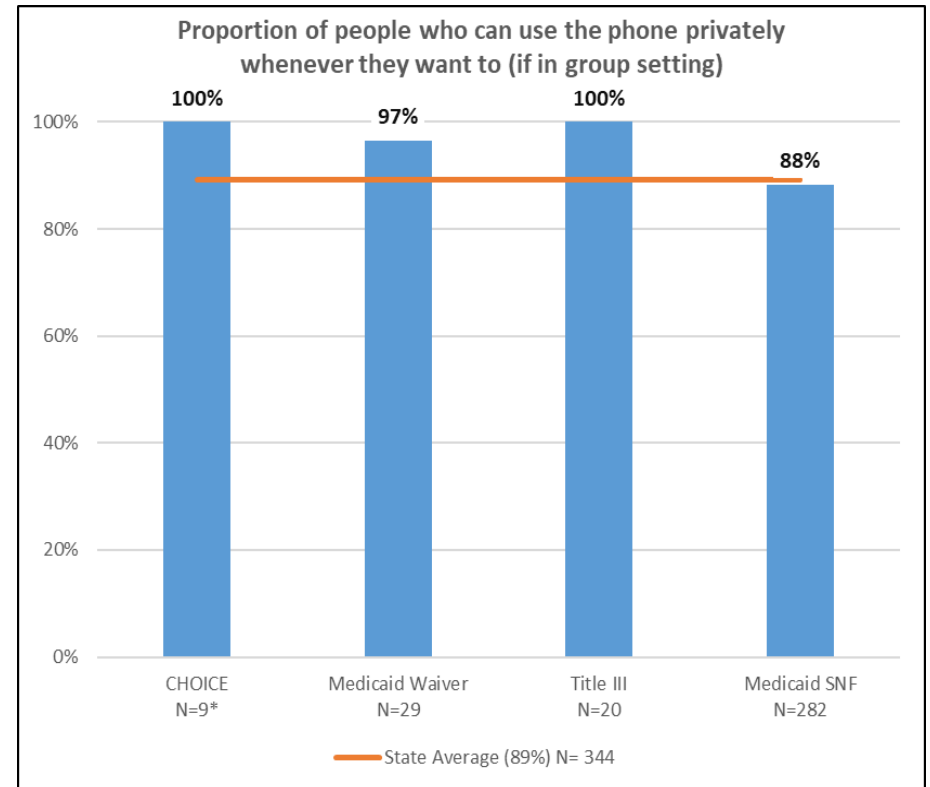
¹⁹ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 92. Proportion of people whose visitors are able to come at any time (if in group setting)²⁰



* Very small number of responses

Graph 93. Proportion of people who can use the phone privately whenever they want to (if in group setting)²¹

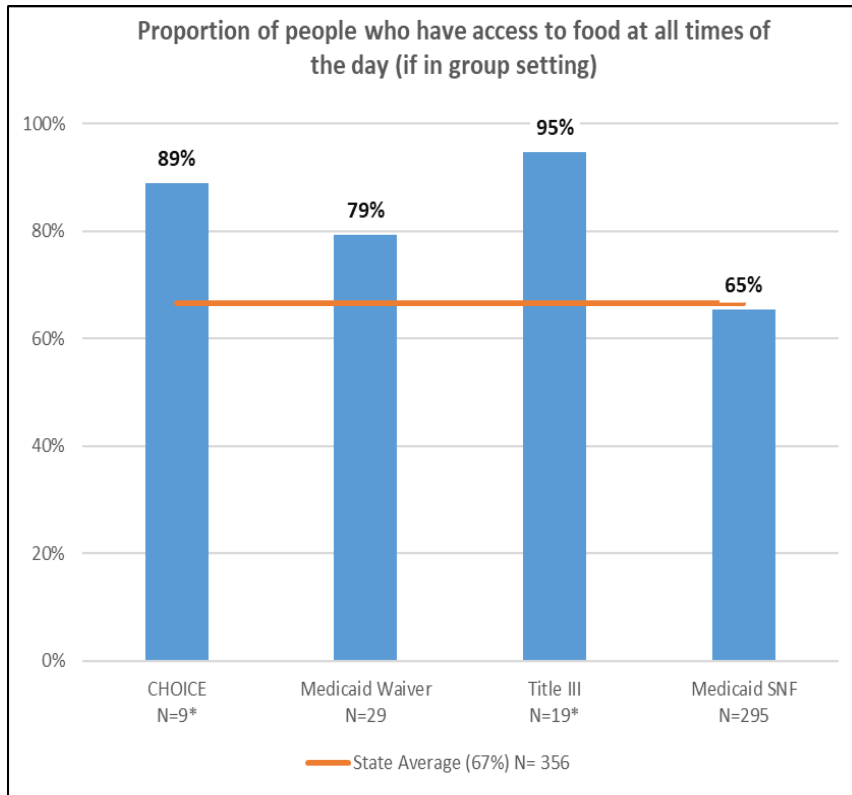


* Very small number of responses

²⁰ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

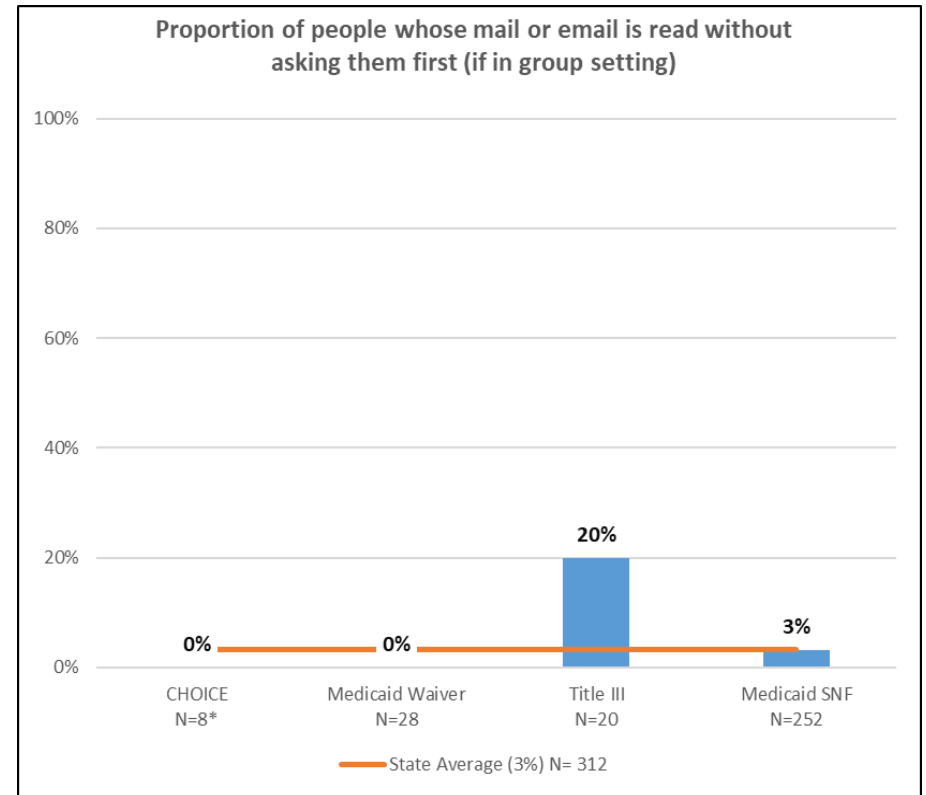
²¹ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Graph 94. Proportion of people who have access to food at all times of the day (if in group setting²²)



* Very small number of responses

Graph 95. Proportion of people whose mail or email is read without asking them first (if in group setting²³)



* Very small number of responses

²² Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

²³ Group/adult family/foster/host home, assisted living/residential care facility, nursing facility/nursing home

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

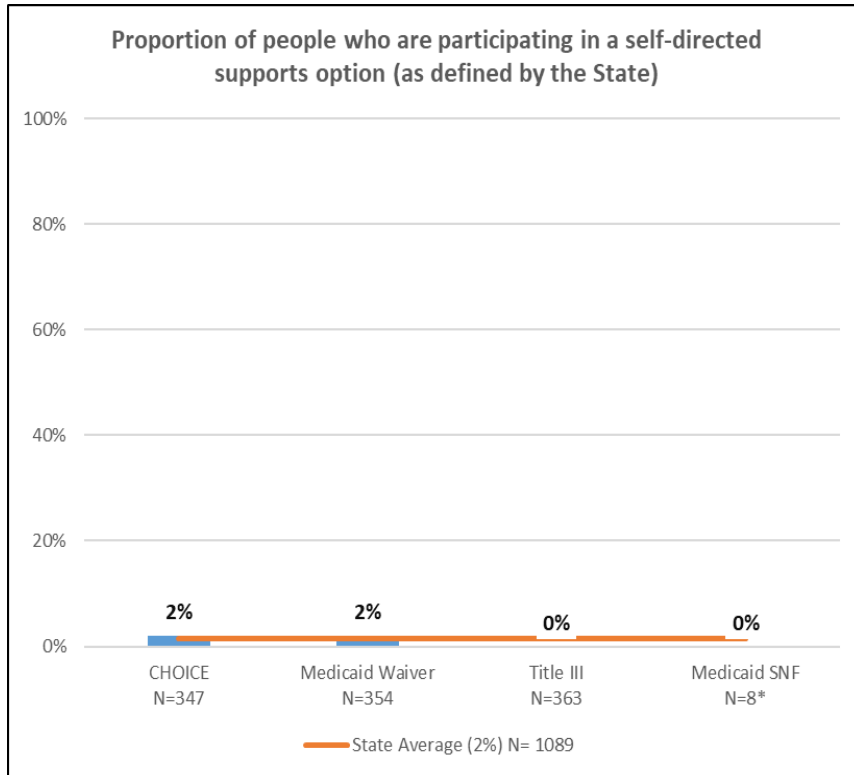
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

There are four survey items that correspond to the Self-Direction of Care domain.

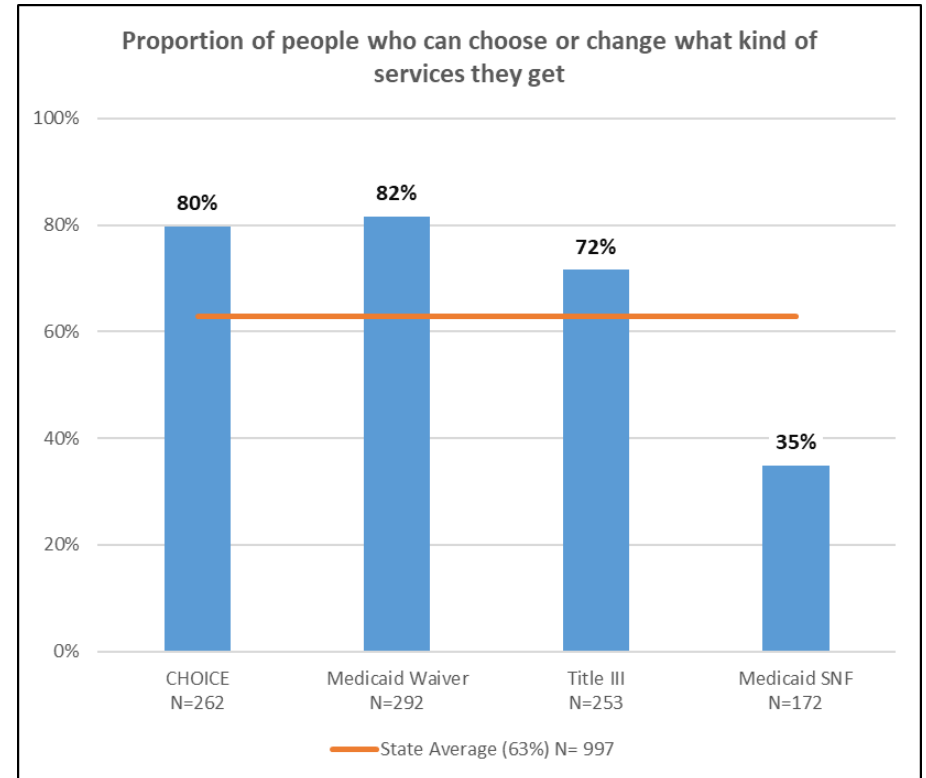
Un-collapsed data are shown in Appendix B.

Graph 96. Proportion of people who are participating in a self-directed supports option (as defined by the State – data derived from State’s administrative records)

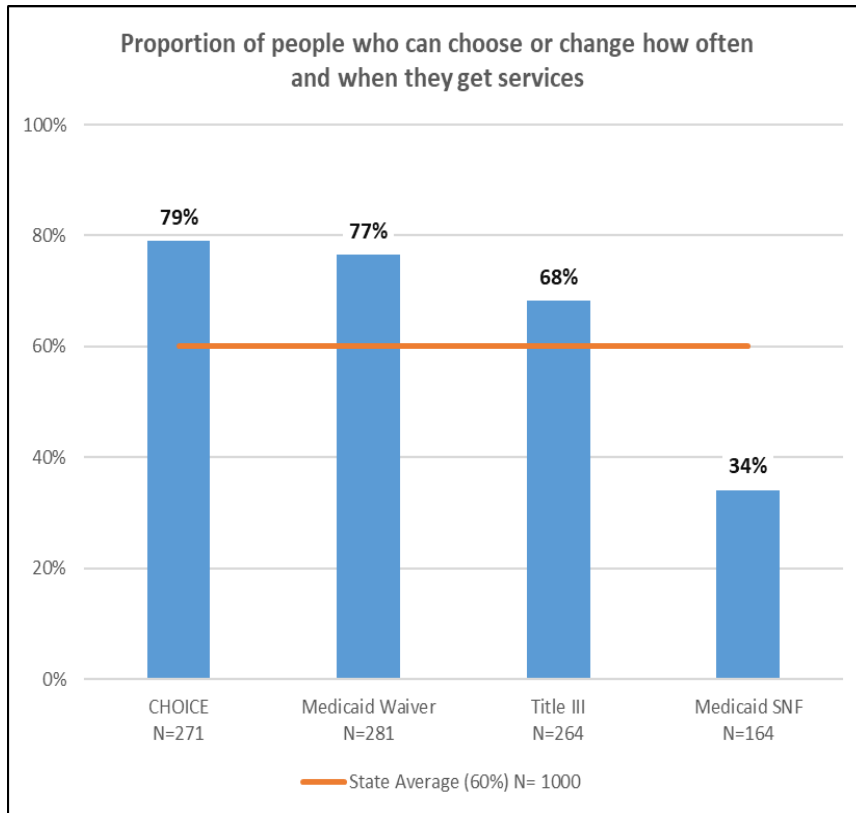


* Very small number of responses

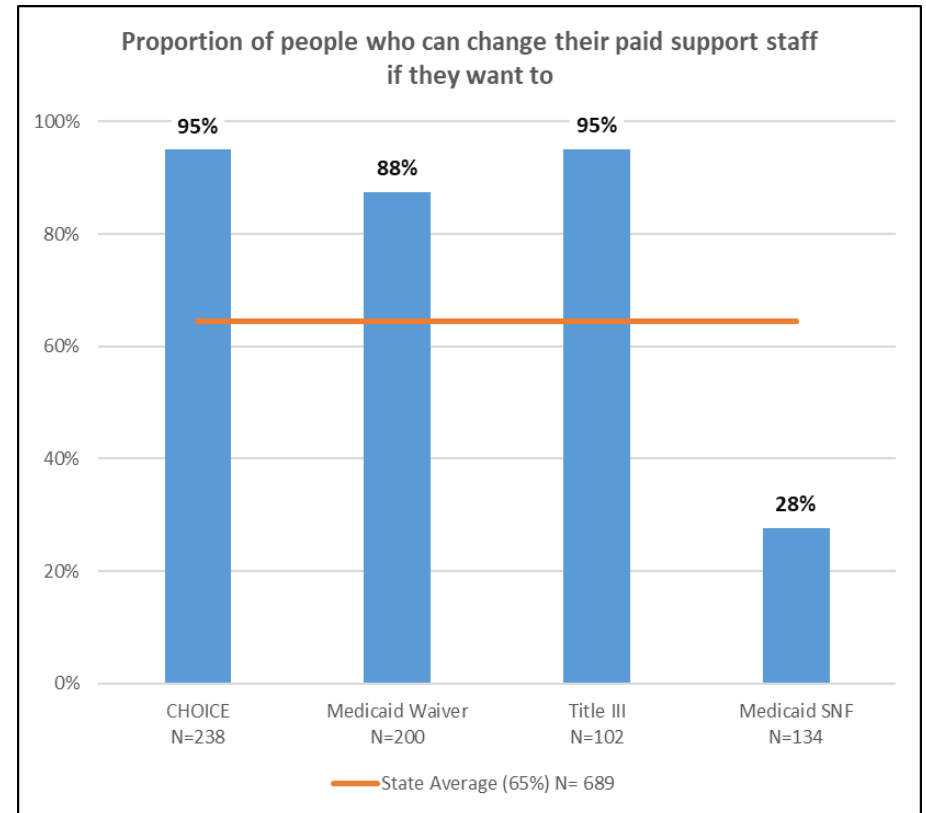
Graph 97. Proportion of people who can choose or change what kind of services they get



Graph 98. Proportion of people who can choose or change how often and when they get services



Graph 99. Proportion of people who can change their paid support staff if they want to



Work

People have support to find and maintain community integrated employment if they want it.

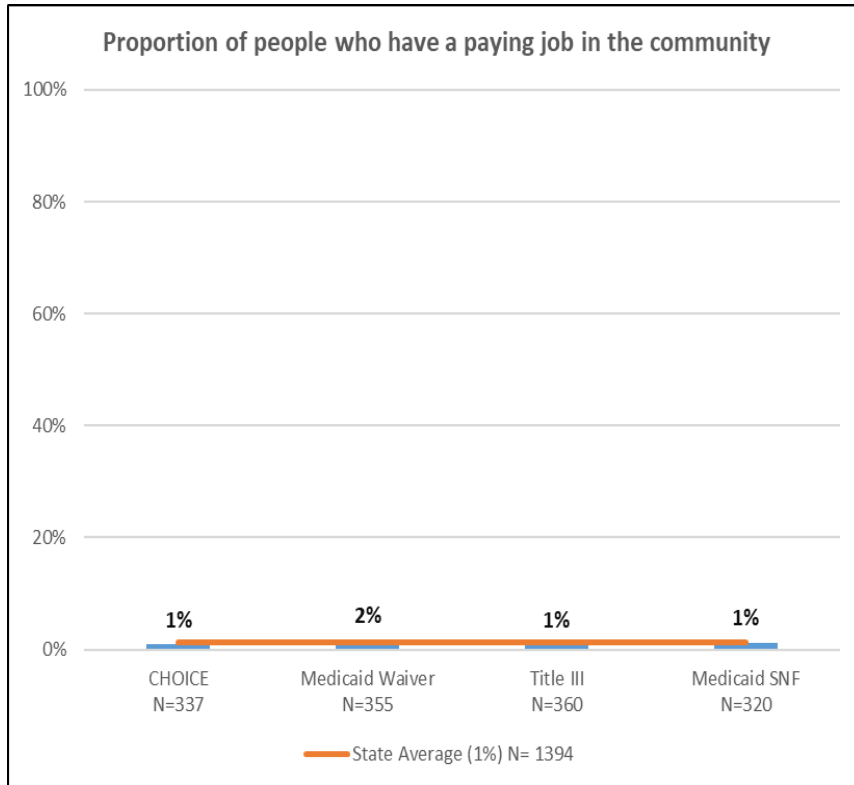
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

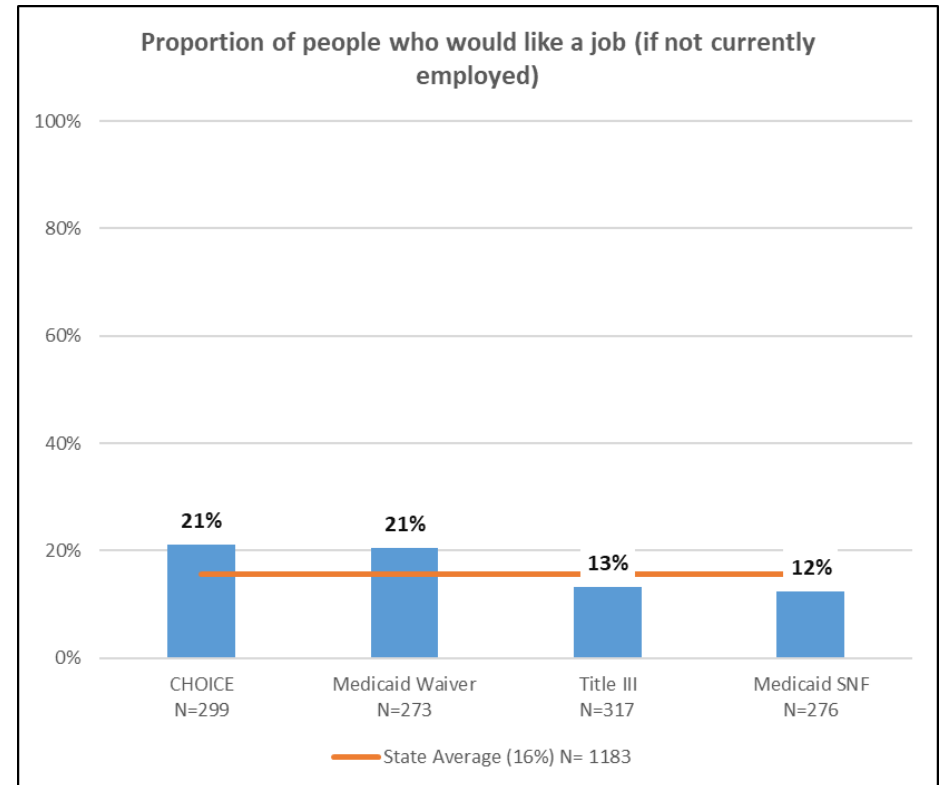
There are five survey items that correspond to the Work domain.

Un-collapsed are shown in Appendix B.

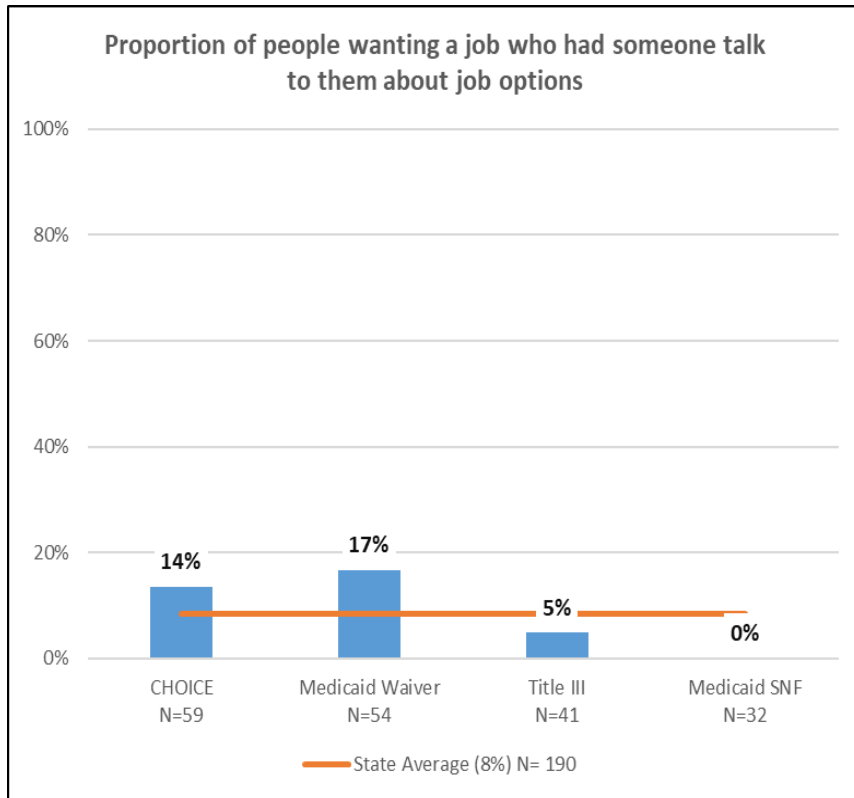
Graph 100. Proportion of people who have a paying job in the community



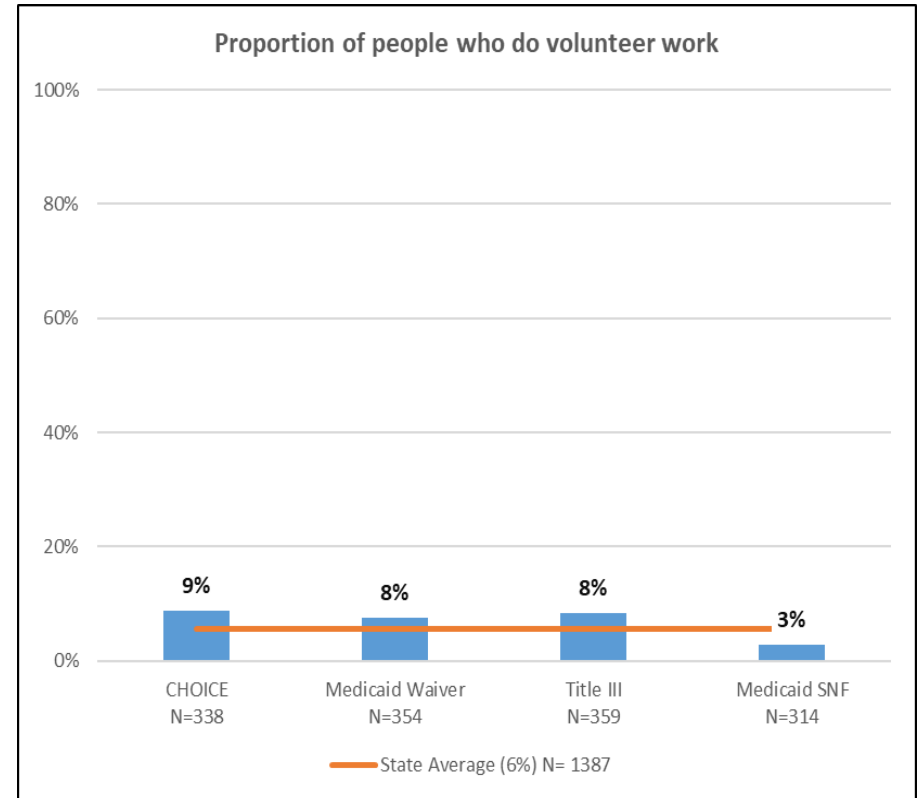
Graph 101. Proportion of people who would like a job (if not currently employed)



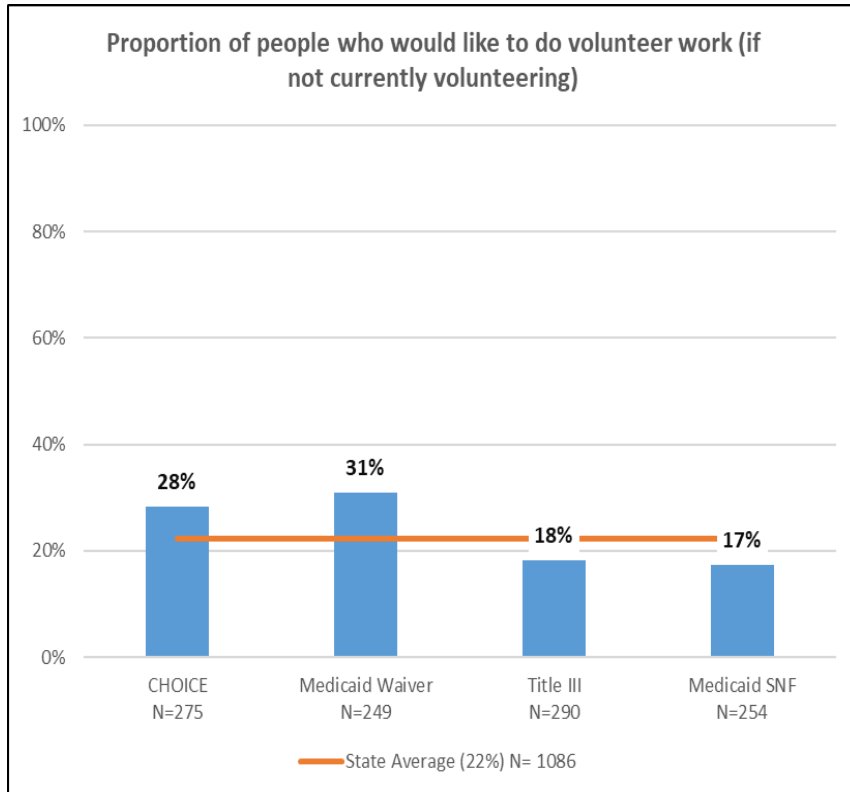
Graph 102. Proportion of people wanting a job who had someone talk to them about job options



Graph 103. Proportion of people who do volunteer work



Graph 104. Proportion of people who would like to do volunteer work (if not currently volunteering)



Everyday Living

People have enough supports for everyday living.

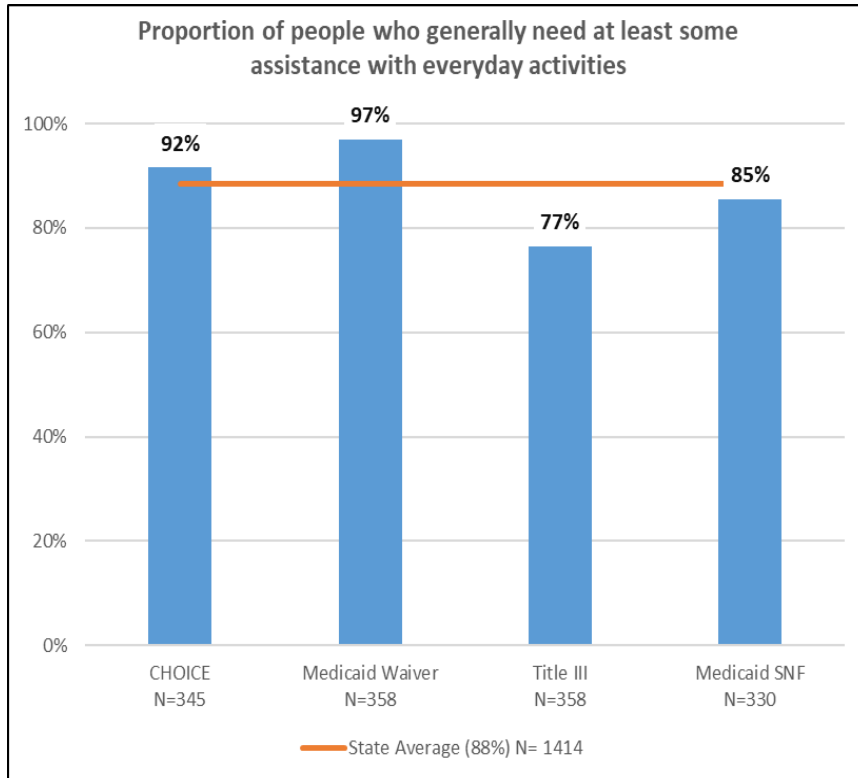
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

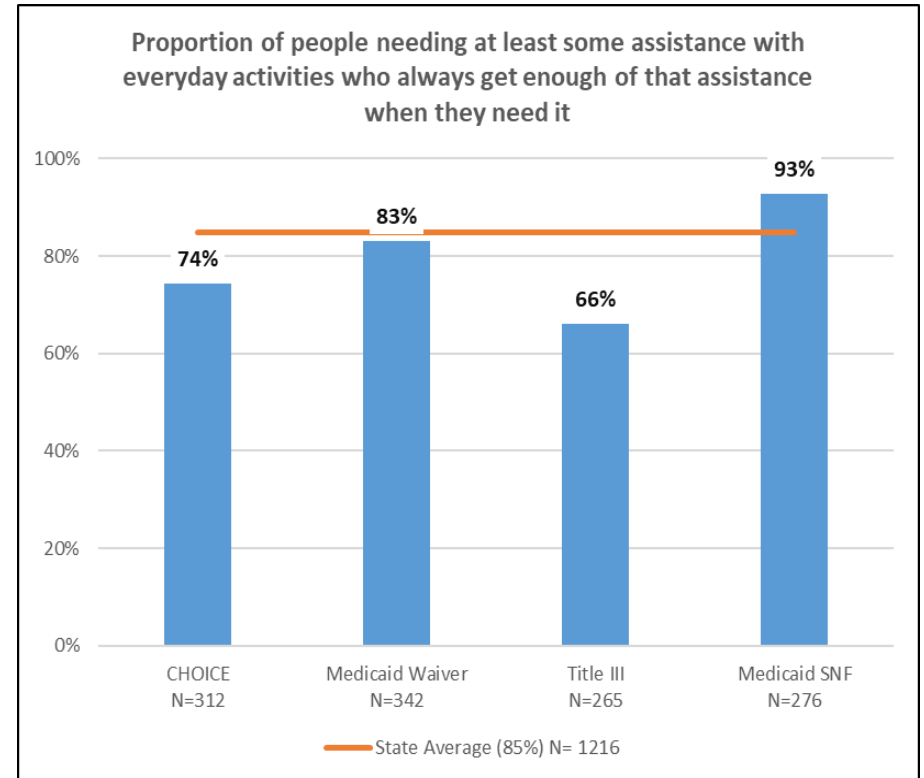
There are five survey items that correspond to the Everyday Living domain.

Un-collapsed data are shown in Appendix B.

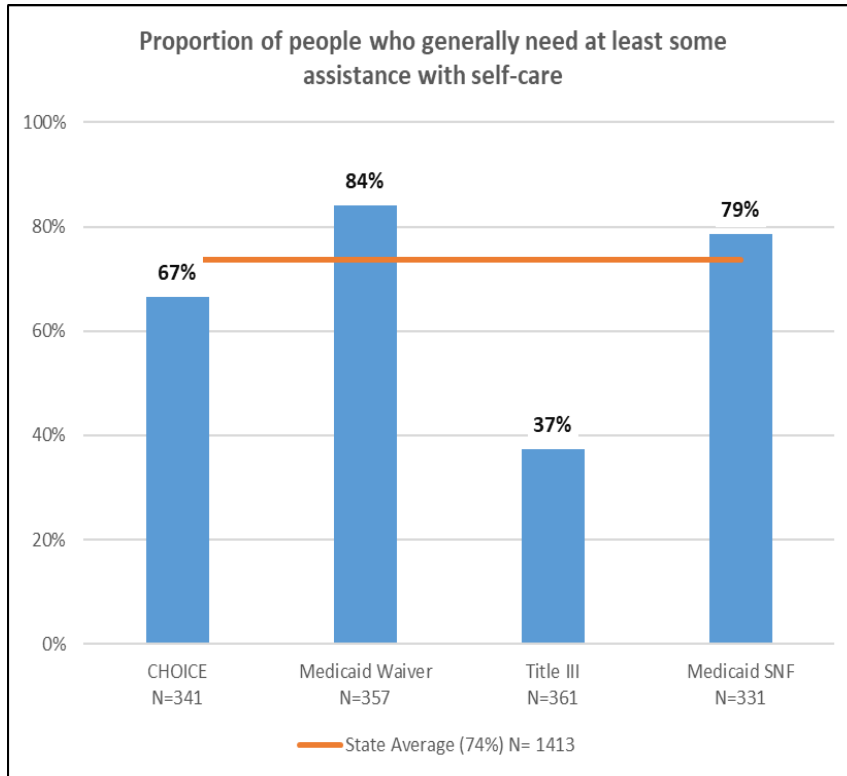
Graph 105. Proportion of people who generally need at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)



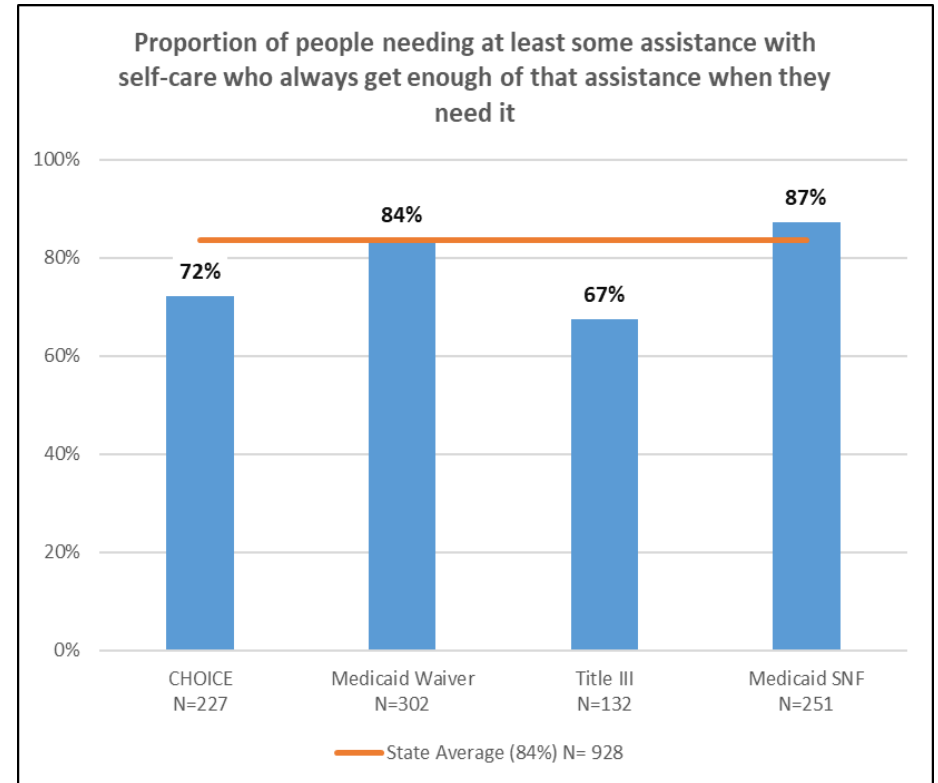
Graph 106. Proportion of people needing at least some assistance with everyday activities who always get enough of that assistance when they need it



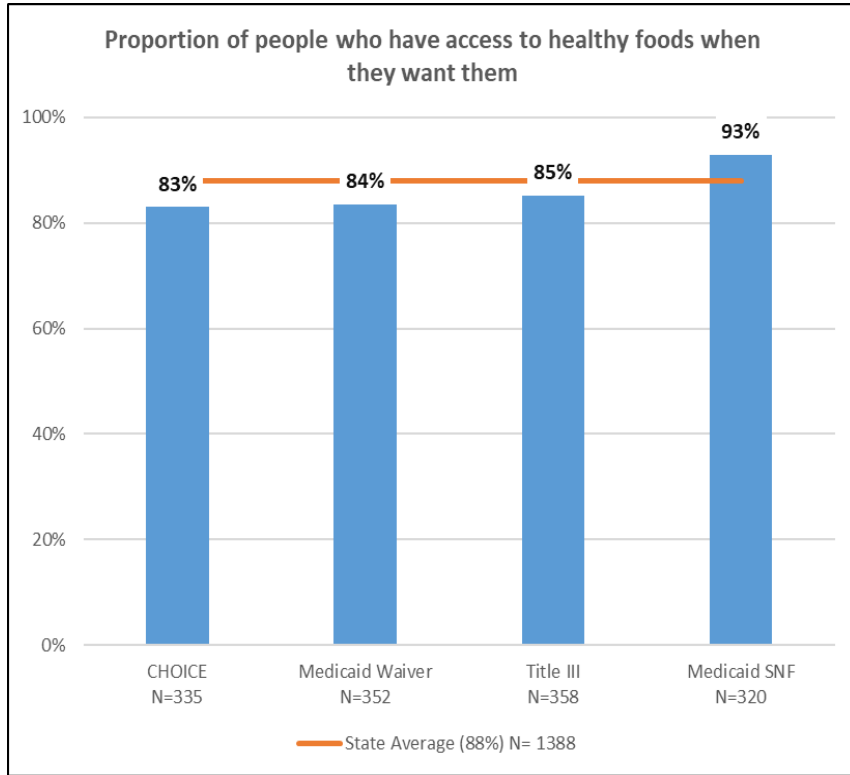
Graph 107. Proportion of people who generally need at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 108. Proportion of people needing at least some assistance with self-care who always get enough of that assistance when they need it



Graph 109. Proportion of people who have access to healthy foods when they want them



Affordability

People have enough available resources.

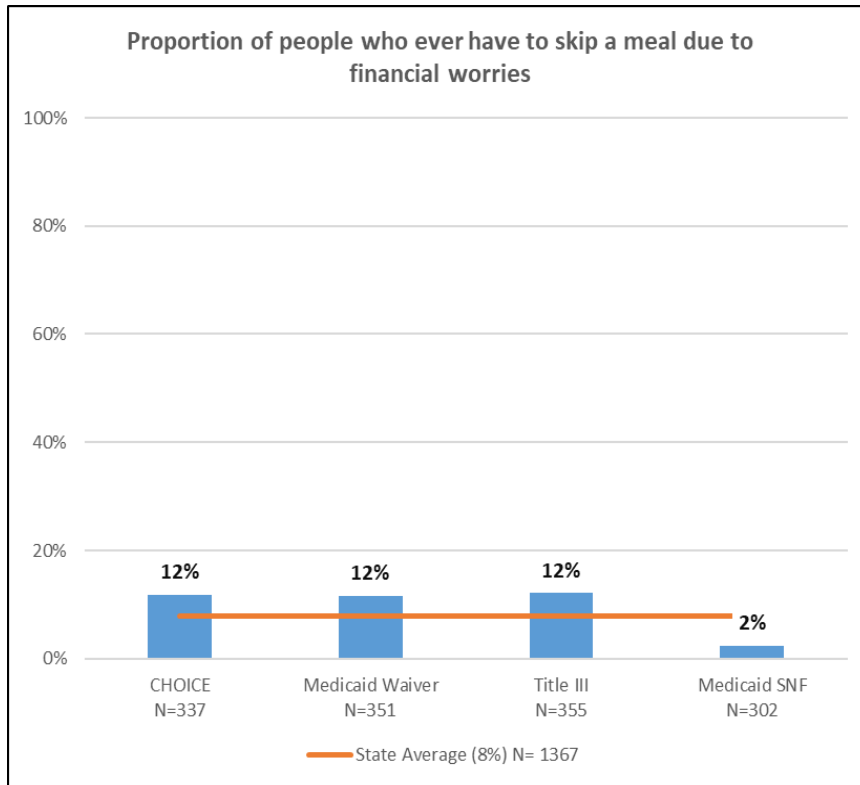
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data are shown in Appendix B.

Graph 110. Proportion of people who ever have to skip a meal due to financial worries



Planning for future

People have support to plan and make decision about the future.

There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

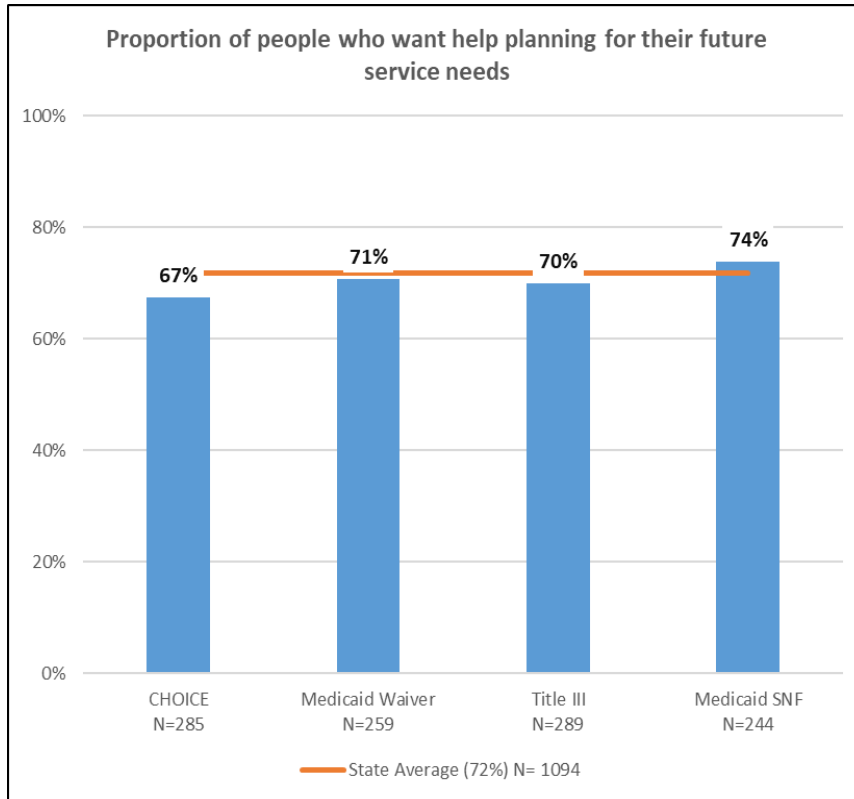
1. Proportion of people who want help planning for future need for services²⁴.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data are shown in Appendix B.

²⁴ This indicator also appears in the Service Coordination domain.

Graph 111. Proportion of people who want help planning for their future service needs



Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

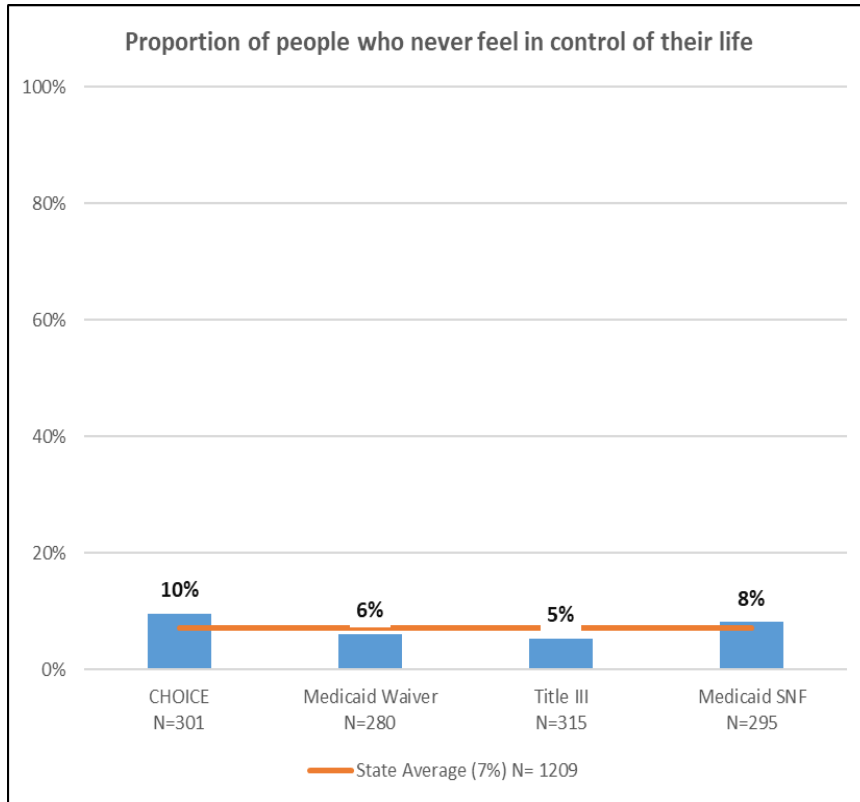
1. Proportion of people who feel in control of their lives.

There are two²⁵ survey items that corresponds to the Control domain.

Un-collapsed data are shown in Appendix B.

²⁵ Data for one item are presented in Appendix B only.

Graph 112. Proportion of people who never feel in control of their life



Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing rules for recoding survey items with three or more response options into binary variables used for analysis. The table also specifies which graphs in this report contain recoded items, as well as their associated NCI-AD domains. Unless otherwise stated, “Don’t Know” and “Unclear/Refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed when they want to	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want to	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to furnish and decorate their room however they want to (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who are always able to see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who always or almost always like how they spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all” and “Some needs and goals”
	Proportion of people whose family member (paid or unpaid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people who have a family member (paid or unpaid) providing additional assistance (if someone provides support on a regular basis)	21	Add proportions: “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who felt comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility in the past year	24	Collapse “No” and “In-between”
	Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)	26	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	27	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	28	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	29	Collapse “No” and “Some information”
	Proportion of people who need grab bars in the bathroom or elsewhere in their home but do not have them	30	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have grab bars in the bathroom or elsewhere in their home but need an upgrade	31	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need bathroom modifications (other than grab bars) but do not have them	32	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have bathroom modifications (other than grab bars) but need an upgrade	33	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a specialized bed but do not have it	34	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a specialized bed but need an upgrade	35	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a ramp or stair lift in or outside the home but do not have it	36	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a ramp or stair lift in or outside the home but need an upgrade	37	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a remote monitoring system but do not have it	38	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a remote monitoring system but need an upgrade	39	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need an emergency response system but do not have it	40	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have an emergency response system but need an upgrade	41	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need some other home modification but do not have it	42	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have some other home modification but need an upgrade	43	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a walker but do not have it	44	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a walker but need an upgrade	45	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a scooter but do not have it	46	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a scooter but need an upgrade	47	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a wheelchair but do not have it	48	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a wheelchair but need an upgrade	49	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need hearing aids but do not have them	50	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have hearing aids but need an upgrade	51	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need glasses but do not have them	52	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”

Domain	Item	Graph #	Collapsing Logic
	Proportion of people who have glasses but need an upgrade	53	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need a CPAP machine but don’t have it	54	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have a CPAP machine but need an upgrade	55	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who need some other assistive device but do not have it	56	Collapse “Has one, but needs upgrade”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
	Proportion of people who have some other assistive device but need an upgrade	57	Collapse “Needs one”, “Has one and doesn’t need upgrade”, and “Doesn’t need”
Safety	Proportion of people with concerns about falling or being unstable	62	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	68	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people in poor health	76	Collapse “Excellent”, “Very good”, “Good” and “Fair”
	Proportion of people whose health has gotten better compared to 12 months ago	77	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who often feel sad or depressed	81	Collapse “Never, or almost never”, “Not often”, and “Sometimes”
	Proportion of people whose hearing is poor	83	Collapse “Good” and “Fair”
	Proportion of people whose vision is poor	84	Collapse “Good” and “Fair”
Medications	Proportion of people who understand what they take their prescription medications for	87	Collapse “No” and “In-between, or some medications”

Domain	Item	Graph #	Collapsing Logic
Rights and Respect	Proportion of people whose paid support staff treat them with respect	88	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people whose permission is asked before others enter their home/room (if in group setting)	89	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	91	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	93	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	97	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	98	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff if they wanted to	99	Collapse “No” and “Sometimes, or some”
Work	Proportion of people who would like a job (if not currently employed)	101	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if not currently volunteering)	104	Collapse “Yes” and “Maybe, not sure”
Everyday Living	Proportion of people who generally need at least some assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)	105	Collapse “A lot” and “Some”
	Proportion of people who generally need at least some assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)	107	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods when they want them	109	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	110	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who never feel in control of their life	112	Collapse “Yes, almost always, always” and “In-between, sometimes”

Appendix B: Un-Collapsed and Un-Weighted Data

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
CHOICE	70.8	321
Medicaid Waiver	63.5	352
Title III	74.4	329
Medicaid SNF	70.7	221
Unknown	71.1	22
Sample Average	69.6	1245

Table 2. Age: 90 years and over

	Under 90	90 and Over	Don't Know/Unclear	N
CHOICE	92%	8%	0%	348
Medicaid Waiver	98%	2%	0%	360
Title III	90%	10%	0%	364
Medicaid SNF	83%	13%	4%	267
Unknown	92%	8%	0%	24
Sample Average	91%	8%	1%	1363

Table 3. Gender

	Male	Female	Other	Don't Know/Unclear	N
CHOICE	25%	75%	0%	0%	348
Medicaid Waiver	34%	66%	0%	0%	359
Title III	29%	71%	0%	0%	363
Medicaid SNF	39%	61%	0%	0%	298
Unknown	22%	78%	0%	0%	23
Sample Average	32%	68%	0%	0%	1391

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't Know/ Unclear	N
CHOICE	0%	0%	21%	0%	78%	0%	0%	1%	335
Medicaid Waiver	0%	1%	20%	0%	78%	1%	1%	0%	346
Title III	1%	0%	22%	0%	76%	0%	1%	0%	347
Medicaid SNF	0%	0%	15%	0%	83%	1%	0%	1%	295
Unknown	4%	0%	9%	0%	87%	0%	0%	0%	23
Sample Average	0%	0%	19%	0%	79%	1%	0%	0%	1346

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know/ Unclear	N
CHOICE	22%	22%	27%	29%	0%	346
Medicaid Waiver	30%	23%	26%	20%	1%	353
Title III	16%	25%	23%	34%	1%	360
Medicaid SNF	18%	14%	31%	25%	12%	272
Unknown	13%	17%	43%	26%	0%	23
Sample Average	22%	21%	27%	27%	3%	1354

Table 6. Primary language

	English	Spanish	Other	Don't Know/ Unclear	N
CHOICE	100%	0%	0%	0%	348
Medicaid Waiver	100%	0%	0%	0%	360
Title III	100%	0%	0%	0%	364
Medicaid SNF	100%	0%	0%	0%	294
Unknown	95%	5%	0%	0%	22
Sample Average	100%	0%	0%	0%	1388

Table 7. Type of residential area²⁶

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
CHOICE	80%	14%	1%	5%	0%	348
Medicaid Waiver	77%	15%	3%	3%	1%	362
Title III	78%	15%	1%	6%	0%	364
Medicaid SNF	31%	4%	0%	0%	65%	337
Unknown	56%	15%	0%	7%	22%	27
Sample Average	67%	12%	2%	4%	16%	1438

Table 8. Type of residence

	Own or Family House/Apt	Senior Living Apt/Complex	Group/Adult Family/ Foster/ Host Home	Assisted Living/ Residential Care Facility	Nursing Facility/ Nursing Home	Homeless/ Temporary Shelter	Other	Don't Know/ Unclear	N
CHOICE	99%	1%	0%	0%	0%	0%	0%	0%	330
Medicaid Waiver	92%	3%	0%	4%	1%	0%	1%	0%	337
Title III	97%	1%	0%	0%	0%	0%	1%	0%	343
Medicaid SNF	0%	0%	2%	8%	89%	0%	0%	0%	299
Unknown	84%	0%	0%	0%	16%	0%	0%	0%	19
Sample Average	74%	1%	1%	3%	21%	0%	0%	0%	1328

²⁶ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others	Don't Know/Unclear	N
CHOICE	66%	20%	13%	1%	0%	1%	1%	332
Medicaid Waiver	50%	21%	28%	1%	1%	1%	1%	335
Title III	63%	23%	13%	0%	0%	1%	0%	342
Medicaid SNF	8%	1%	1%	0%	1%	90%	0%	268
Unknown	53%	16%	16%	0%	0%	16%	0%	19
Sample Average	49%	17%	14%	0%	0%	19%	0%	1296

Table 10. Address changed in the past 6 months

	No	Yes	Don't Know/Unclear	N
CHOICE	95%	5%	0%	238
Medicaid Waiver	90%	10%	0%	287
Title III	96%	4%	0%	249
Medicaid SNF	87%	11%	1%	293
Unknown	88%	13%	0%	16
Sample Average	92%	8%	1%	1083

Table 11. Where the person moved from (if address changed in the past 6 months)

	Own or Family House/Apt	Senior Living Apt/Complex	Group/Adult Family/ Foster/ Host Home	Assisted Living/ Residential Care Facility	Nursing Facility/ Nursing Home	Homeless/ Temporary Shelter	Other	Don't Know/ Unclear	N
CHOICE	90%	0%	0%	0%	10%	0%	0%	0%	10
Medicaid Waiver	79%	7%	0%	11%	0%	0%	0%	4%	28
Title III	64%	9%	0%	9%	9%	0%	9%	0%	11
Medicaid SNF	74%	0%	3%	12%	3%	0%	0%	9%	34
Unknown	100%	0%	0%	0%	0%	0%	0%	0%	2
Sample Average	76%	4%	1%	9%	4%	0%	1%	5%	85

Table 12. Formal diagnosis: physical disability

	No	Yes	Don't Know/Unclear	N
CHOICE	15%	82%	3%	243
Medicaid Waiver	13%	86%	2%	288
Title III	28%	68%	4%	254
Medicaid SNF	29%	65%	6%	292
Unknown	29%	71%	0%	17
Sample Average	21%	75%	4%	1094

Table 13. Formal diagnosis: Alzheimer's disease or other dementia

	No	Yes	Don't Know/Unclear	N
CHOICE	89%	8%	3%	243
Medicaid Waiver	86%	12%	2%	290
Title III	91%	8%	2%	253
Medicaid SNF	85%	9%	5%	292
Unknown	78%	22%	0%	18
Sample Average	88%	10%	3%	1096

Table 14. Formal diagnosis: traumatic or acquired brain injury

	No	Yes	Don't Know/Unclear	N
CHOICE	35%	63%	2%	311
Medicaid Waiver	45%	53%	2%	317
Title III	35%	64%	1%	316
Medicaid SNF	84%	9%	7%	292
Unknown	53%	42%	5%	19
Sample Average	49%	48%	3%	1255

Table 15. Formal diagnosis: intellectual or other developmental disability

	No	Yes	Don't Know/Unclear	N
CHOICE	34%	64%	3%	316
Medicaid Waiver	44%	53%	3%	318
Title III	35%	63%	2%	323
Medicaid SNF	84%	3%	13%	289
Unknown	47%	42%	11%	19
Sample Average	48%	47%	5%	1265

Table 16. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't Know/Unclear	N
CHOICE	11%	21%	62%	28%	0%	262
Medicaid Waiver	11%	30%	60%	21%	0%	294
Title III	7%	15%	61%	36%	0%	272
Medicaid SNF	6%	61%	40%	17%	0%	299
Unknown	15%	30%	65%	25%	0%	20
Sample Average	9%	32%	56%	25%	0%	1147

Table 17. History of frequent falls (more than two in a six-month period)

	No	Yes	Don't Know/Unclear	N
CHOICE	61%	37%	2%	241
Medicaid Waiver	64%	34%	1%	289
Title III	67%	31%	2%	251
Medicaid SNF	81%	15%	4%	284
Unknown	50%	50%	0%	18
Sample Average	69%	29%	2%	1083

Table 18. Receives Medicare

	No	Yes	Don't Know/Unclear	N
CHOICE	6%	93%	1%	290
Medicaid Waiver	14%	84%	2%	309
Title III	9%	89%	2%	304
Medicaid SNF	10%	73%	17%	264
Unknown	7%	93%	0%	15
Sample Average	9%	86%	5%	1182

Table 19. Length of receiving LTSS in current program

	0-5 months	6 months-less than 1 year	1 year-less than 3 years	3 or more years	Don't know	N
CHOICE	16%	16%	29%	39%	0%	347
Medicaid Waiver	17%	10%	35%	38%	0%	358
Title III	41%	11%	20%	28%	0%	364
Medicaid SNF	10%	10%	45%	29%	6%	31
Unknown	13%	25%	25%	25%	13%	8
Sample Average	24%	12%	28%	35%	0%	1108

Table 20. Has legal guardian

	No	Yes	Don't Know	N
CHOICE	2%	1%	96%	342
Medicaid Waiver	1%	1%	97%	357
Title III	1%	1%	99%	360
Medicaid SNF	42%	0%	58%	31
Unknown	0%	0%	100%	10
Sample Average	3%	1%	96%	1100

Community Participation — un-collapsed tables

Table 21. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	46%	8%	44%	1%	1%	310
Medicaid Waiver	45%	9%	41%	2%	2%	285
Title III	34%	6%	54%	2%	3%	326
Medicaid SNF	26%	4%	63%	3%	5%	304
Unknown	61%	6%	22%	6%	6%	18
Sample Average	38%	7%	50%	2%	3%	1243

Table 22a. Reasons that people are not as active in the community as they would like to be

	Cost/Money	Transportation	Accessibility/Lack of Equipment	Health Limitations	Not Enough Staffing/Assistance	Feeling Unwelcome in Community	N
CHOICE	7%	36%	8%	73%	10%	0%	168
Medicaid Waiver	11%	36%	18%	73%	6%	1%	154
Title III	15%	50%	8%	68%	6%	1%	131
Medicaid SNF	7%	43%	9%	51%	8%	0%	90
Unknown	27%	18%	0%	64%	9%	9%	11
Sample Average	10%	40%	11%	68%	8%	1%	554

Table 22b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unsafe	No Community Activities Outside of Home	Lack of Info/Doesn't Know What's Available	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	4%	5%	8%	1%	1%	168
Medicaid Waiver	3%	3%	6%	6%	1%	1%	154
Title III	2%	3%	5%	8%	2%	0%	131
Medicaid SNF	0%	1%	0%	9%	0%	3%	90
Unknown	0%	9%	0%	0%	0%	0%	11
Sample Average	2%	3%	5%	8%	1%	1%	554

Table 23. Proportion of people who get to do the things they enjoy outside of their home as much as they want to

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	44%	55%	0%	1%	310
Medicaid Waiver	46%	50%	2%	2%	283
Title III	35%	60%	1%	5%	326
Medicaid SNF	31%	63%	1%	6%	312
Unknown	26%	68%	0%	5%	19
Sample Average	38%	57%	1%	4%	1250

Choice and Decision Making — un-collapsed

Table 24. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	100%	0%	0%	1
Medicaid Waiver	56%	44%	0%	0%	9
Title III	33%	67%	0%	0%	3
Medicaid SNF	82%	13%	3%	1%	244
Unknown	75%	25%	0%	0%	4
Sample Average	80%	15%	3%	1%	261

Table 25. Proportion of people who get up and go to bed when they want to

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	3%	95%	0%	0%	309
Medicaid Waiver	3%	3%	94%	0%	0%	287
Title III	0%	0%	99%	0%	0%	325
Medicaid SNF	4%	13%	82%	0%	1%	312
Unknown	0%	11%	89%	0%	0%	19
Sample Average	2%	5%	92%	0%	0%	1252

Table 26. Proportion of people who can eat their meals when they want to

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	N/A – Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	2%	97%	0%	0%	0%	309
Medicaid Waiver	5%	3%	91%	0%	0%	1%	288
Title III	1%	1%	97%	0%	0%	1%	327
Medicaid SNF	39%	11%	48%	0%	1%	1%	315
Unknown	0%	0%	100%	0%	0%	0%	19
Sample Average	11%	4%	83%	0%	0%	0%	1258

Table 27. Proportion of people who are able to furnish and decorate their room however they wan to (if in group setting)

	Only in Some Ways, Or Not At All	In Most Ways	In All Ways	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	11%	89%	0%	0%	9
Medicaid Waiver	0%	21%	79%	0%	0%	29
Title III	0%	0%	95%	0%	5%	20
Medicaid SNF	12%	30%	54%	3%	1%	316
Unknown	0%	50%	50%	0%	0%	4
Sample Average	10%	27%	59%	3%	1%	378

Relationships — un-collapsed

Table 28. Proportion of people who are able to see or talk to friends/family when they want to (if there are friends and family who don't live with them)

	No, or Rarely	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	7%	91%	0%	0%	234
Medicaid Waiver	1%	6%	93%	0%	0%	230
Title III	0%	5%	95%	0%	0%	237
Medicaid SNF	2%	3%	95%	0%	0%	246
Unknown	6%	0%	94%	0%	0%	16
Sample Average	1%	5%	93%	0%	0%	963

Table 29. Reasons people aren't always able to see friends/family

	Availability of Transportation	Accessibility	Staffing/Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/Refused/No Response	N
CHOICE	40%	55%	5%	25%	0%	20%	5%	20
Medicaid Waiver	25%	38%	0%	19%	0%	25%	0%	16
Title III	15%	54%	0%	8%	8%	23%	0%	13
Medicaid SNF	0%	67%	0%	17%	0%	17%	0%	12
Unknown	100%	0%	0%	100%	0%	0%	0%	1
Sample Average	24%	52%	2%	19%	2%	21%	2%	62

Satisfaction — un-collapsed

Table 30. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	7%	8%	83%	0%	1%	262
Medicaid Waiver	7%	10%	83%	0%	0%	257
Title III	6%	8%	86%	0%	0%	265
Medicaid SNF	10%	19%	70%	1%	0%	279
Unknown	12%	12%	76%	0%	0%	17
Sample Average	8%	11%	80%	0%	0%	1080

Table 31a. Reasons for not liking where people live

	Accessibility	Feels Unsafe In/ Dislikes Neighborhood	Feels Unsafe in Residence	Residence/Building Needs Repairs or Upkeep	Doesn't Feel Like Home	N
CHOICE	5%	10%	7%	17%	12%	41
Medicaid Waiver	17%	2%	7%	14%	10%	42
Title III	6%	11%	6%	11%	6%	36
Medicaid SNF	0%	0%	0%	1%	46%	79
Unknown	25%	0%	0%	25%	25%	4
Sample Average	6%	4%	4%	9%	24%	202

Table 31b. Reasons for not liking where people live (continued)

	Layout/Size of Residence/Building	Problems with Neighbors/Residents/Housemates/Roommates	Problems with Staff	Insufficient Amount/Type of Staff	Wants More Independence/Control	N
CHOICE	15%	12%	5%	0%	7%	41
Medicaid Waiver	24%	17%	5%	10%	7%	42
Title III	11%	19%	3%	0%	6%	36
Medicaid SNF	0%	9%	16%	15%	15%	79
Unknown	25%	0%	0%	0%	0%	4
Sample Average	10%	13%	9%	8%	10%	202

Table 31c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family/ Friends	Feels Isolated from Community/ Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	10%	7%	29%	2%	0%	41
Medicaid Waiver	0%	10%	10%	38%	0%	0%	42
Title III	6%	8%	11%	22%	3%	0%	36
Medicaid SNF	4%	8%	1%	15%	4%	5%	79
Unknown	0%	0%	0%	0%	0%	0%	4
Sample Average	3%	8%	6%	24%	2%	2%	202

Table 32. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
CHOICE	71%	5%	23%	1%	262
Medicaid Waiver	73%	5%	20%	2%	256
Title III	79%	5%	15%	1%	265
Medicaid SNF	53%	6%	38%	3%	277
Unknown	65%	0%	35%	0%	17
Sample Average	69%	5%	24%	2%	1077

Table 33a. Where people would prefer to live (if would prefer to live somewhere else)

	Own/Different Own House/Apt	Family Member's House/Apt	Assisted Living/ Residential Care Facility	Group Home/Adult Family Home/Shared Living	N
CHOICE	63%	6%	20%	1%	71
Medicaid Waiver	66%	5%	23%	0%	62
Title III	53%	0%	37%	0%	51
Medicaid SNF	73%	8%	8%	0%	120
Unknown	83%	0%	17%	0%	6
Sample Average	66%	5%	18%	0%	310

Table 33b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	6%	4%	0%	71
Medicaid Waiver	0%	5%	2%	0%	62
Title III	2%	4%	4%	0%	51
Medicaid SNF	3%	0%	8%	1%	120
Unknown	0%	0%	0%	0%	6
Sample Average	1%	3%	5%	0%	310

Table 34. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	13%	29%	55%	0%	3%	306
Medicaid Waiver	9%	32%	55%	0%	3%	287
Title III	8%	23%	67%	1%	1%	325
Medicaid SNF	7%	34%	56%	0%	3%	314
Unknown	6%	44%	44%	6%	0%	18
Sample Average	9%	30%	58%	0%	2%	1250

Table 35. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	N/A – Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/ No Response	N
CHOICE	68%	13%	13%	1%	1%	3%	234
Medicaid Waiver	67%	14%	17%	0%	1%	2%	180
Title III	76%	8%	13%	0%	1%	2%	99
Medicaid SNF	36%	37%	19%	1%	2%	5%	170
Unknown	38%	46%	15%	0%	0%	0%	13
Sample Average	60%	19%	16%	1%	1%	3%	696

Table 36. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Staff, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	3%	14%	82%	0%	0%	234
Medicaid Waiver	3%	14%	82%	1%	1%	180
Title III	6%	6%	86%	1%	1%	98
Medicaid SNF	2%	25%	67%	2%	3%	169
Unknown	0%	15%	85%	0%	0%	13
Sample Average	3%	16%	79%	1%	1%	694

Service Coordination — un-collapsed

Table 37. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
CHOICE	6%	7%	85%	2%	294
Medicaid Waiver	5%	8%	85%	2%	263
Title III	14%	17%	68%	1%	300
Medicaid SNF	18%	30%	43%	9%	273
Unknown	6%	6%	88%	0%	17
Sample Average	11%	15%	71%	3%	1147

Table 38. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	9%	80%	5%	1%	294
Medicaid Waiver	5%	7%	83%	4%	1%	314
Title III	8%	8%	73%	10%	1%	220
Medicaid SNF	4%	21%	71%	4%	0%	105
Unknown	0%	18%	71%	12%	0%	17
Sample Average	5%	9%	79%	6%	1%	950

Table 39. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never or Rarely	Some or Usually	Yes, All Paid Support Staff, Always or Almost Always	Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	8%	86%	1%	0%	1%	260
Medicaid Waiver	2%	7%	88%	2%	0%	0%	216
Title III	3%	9%	88%	0%	0%	1%	112
Medicaid SNF	1%	26%	48%	24%	1%	1%	172
Unknown	0%	7%	87%	0%	0%	7%	15
Sample Average	2%	12%	79%	6%	0%	1%	775

Table 40. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	28%	65%	4%	2%	339
Medicaid Waiver	21%	70%	8%	1%	357
Title III	31%	64%	3%	1%	360
Medicaid SNF	5%	86%	9%	0%	320
Unknown	36%	59%	5%	0%	22
Sample Average	22%	71%	6%	1%	1398

Table 41. Proportion of people who want help planning for their future service needs

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	30%	63%	4%	3%	307
Medicaid Waiver	27%	64%	5%	4%	285
Title III	27%	63%	6%	4%	322
Medicaid SNF	21%	59%	14%	6%	304
Unknown	28%	67%	0%	6%	18
Sample Average	26%	62%	7%	4%	1236

Table 42. Proportion of people whose services meet their needs and goals

	No, Not at All, Needs or Goals Are Not Met	Some Needs and Goals	Yes, Completely, All Needs and Goals	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	21%	72%	1%	1%	331
Medicaid Waiver	5%	19%	75%	0%	1%	346
Title III	11%	22%	66%	0%	1%	343
Medicaid SNF	2%	10%	84%	3%	2%	301
Unknown	0%	13%	83%	0%	4%	23
Sample Average	6%	18%	74%	1%	1%	1344

Table 43a. Additional services that might help

	Skilled Nursing Facility, Nursing Home Services	Personal Care Assistance, Personal Care Services	Home Maker/Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
CHOICE	1%	14%	19%	6%	9%	331
Medicaid Waiver	0%	9%	13%	5%	7%	348
Title III	0%	13%	32%	5%	5%	351
Medicaid SNF	0%	5%	3%	2%	2%	321
Unknown	0%	10%	5%	5%	10%	21
Sample Average	0%	10%	17%	4%	6%	1372

Table 43b. Additional services that might help (continued)

	Adult Day Services	Transportation	Respite/Family Caregiver Support	Health Care	Mental Health Care	Dental Care	N
CHOICE	8%	20%	4%	2%	1%	8%	331
Medicaid Waiver	3%	14%	3%	2%	3%	5%	348
Title III	5%	24%	3%	1%	1%	6%	351
Medicaid SNF	1%	5%	1%	0%	0%	1%	321
Unknown	5%	19%	0%	0%	0%	10%	21
Sample Average	4%	16%	3%	2%	1%	5%	1372

Table 43c. Additional services that might help (continued)

	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	5%	0%	1%	8%	4%	0%	331
Medicaid Waiver	6%	7%	1%	3%	9%	4%	1%	348
Title III	6%	10%	1%	3%	10%	2%	1%	351
Medicaid SNF	1%	1%	0%	0%	9%	7%	2%	321
Unknown	10%	5%	0%	5%	5%	0%	5%	21
Sample Average	4%	6%	1%	2%	9%	4%	1%	1372

Table 44. Proportion of people whose case manager/care coordinator talked to them about services that might help with any unmet needs and goals (if have unmet needs and goals and know they have case manager/care coordinator)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	51%	41%	5%	3%	78
Medicaid Waiver	56%	40%	3%	1%	75
Title III	49%	30%	13%	8%	63
Medicaid SNF	80%	20%	0%	0%	20
Unknown	33%	67%	0%	0%	3
Sample Average	54%	36%	6%	3%	239

Table 45a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging or Aging and Disability Resource Center	Center for Independent Living	State or County Agency	N
CHOICE	8%	19%	26%	1%	10%	332
Medicaid Waiver	9%	18%	26%	2%	7%	329
Title III	11%	22%	20%	2%	5%	342
Medicaid SNF	4%	49%	1%	1%	3%	299
Unknown	10%	33%	14%	0%	0%	21
Sample Average	8%	27%	18%	2%	6%	1323

Table 45b. How people first find out about the services available to them (continued)

	Case Manager/ Care Coordinator	Doctor	Other Provider	Other	Don't Know	Unclear/Refused/ No Response	N
CHOICE	12%	8%	13%	6%	9%	0%	332
Medicaid Waiver	13%	6%	18%	5%	8%	1%	329
Title III	15%	4%	13%	5%	9%	1%	342
Medicaid SNF	3%	21%	19%	1%	5%	6%	299
Unknown	10%	10%	19%	0%	10%	0%	21
Sample Average	11%	10%	15%	4%	8%	2%	1323

Table 46a. Who helps most often

	Nobody Provides Support on a Regular Basis	Paid Support Worker - Not a Friend or Relative	Paid Family Member or Spouse/Partner	Paid Friend	Unpaid Family Member or Spouse/Partner	N
CHOICE	9%	54%	2%	1%	31%	345
Medicaid Waiver	10%	52%	8%	0%	28%	358
Title III	33%	16%	1%	0%	44%	362
Medicaid SNF	14%	66%	0%	0%	2%	330
Unknown	4%	48%	13%	0%	26%	23
Sample Average	16%	47%	3%	0%	27%	1418

Table 46b. Who helps most often (continued)

	Unpaid Friend or Volunteer	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	0%	0%	0%	345
Medicaid Waiver	1%	0%	0%	0%	358
Title III	3%	2%	0%	0%	362
Medicaid SNF	0%	17%	0%	0%	330
Unknown	9%	0%	0%	0%	23
Sample Average	2%	5%	0%	0%	1418

Table 47a. Who else helps (if anybody provides support on a regular basis)

	Paid Support Worker - Not a Friend or Relative	Paid Family Member or Spouse/Partner	Paid Friend	Unpaid Family Member or Spouse/Partner	N
CHOICE	35%	1%	2%	43%	311
Medicaid Waiver	37%	2%	0%	39%	320
Title III	24%	2%	1%	36%	243
Medicaid SNF	20%	1%	0%	29%	283
Unknown	32%	5%	0%	50%	22
Sample Average	30%	2%	1%	37%	1179

Table 47b. Who else helps (continued)

	Unpaid Friend or Volunteer	Other	No One Else Provides Support	Don't Know	Unclear/Refused/No Response	N
CHOICE	12%	1%	22%	0%	1%	311
Medicaid Waiver	8%	0%	25%	0%	0%	320
Title III	11%	2%	34%	0%	0%	243
Medicaid SNF	1%	0%	47%	0%	2%	283
Unknown	14%	0%	18%	0%	0%	22
Sample Average	8%	1%	31%	0%	1%	1179

Table 48. Proportion of people who have a backup plan if their paid support staff don't show up

	No	Yes	Paid Support Staff Is Live-In	Don't Know	Unclear/Refused/No Response	N
CHOICE	34%	59%	1%	5%	1%	256
Medicaid Waiver	22%	70%	2%	5%	1%	212
Title III	29%	65%	1%	4%	2%	113
Medicaid SNF	16%	45%	27%	8%	4%	157
Unknown	33%	67%	0%	0%	0%	15
Sample Average	26%	60%	7%	5%	2%	753

Care Coordination — un-collapsed

Table 49. Proportion of people who stayed overnight in a hospital or rehabilitation facility in the past year (and were discharged to go home or where they live)

	Yes	No	Don't Know	Unclear/Refused/No Response	N
CHOICE	68%	32%	0%	0%	337
Medicaid Waiver	64%	34%	2%	0%	356
Title III	71%	28%	1%	0%	359
Medicaid SNF	75%	22%	2%	0%	325
Unknown	52%	48%	0%	0%	23
Sample Average	69%	30%	1%	0%	1400

Table 50. Proportion of people who felt comfortable and supported enough to go home (or where they live) after being discharged from a hospital or rehabilitation facility in the past year

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	11%	7%	79%	0%	3%	108
Medicaid Waiver	5%	5%	88%	0%	3%	120
Title III	5%	4%	88%	0%	3%	102
Medicaid SNF	6%	4%	82%	3%	6%	71
Unknown	10%	0%	90%	0%	0%	10
Sample Average	7%	5%	84%	0%	3%	411

Table 51. Proportion of people who had someone follow up with them after being discharged from a hospital or rehabilitation facility in the past year

	No	Yes	Didn't Need or Want Follow-Up Care	Don't Know	Unclear/Refused/No Response	N
CHOICE	13%	81%	1%	3%	3%	108
Medicaid Waiver	13%	83%	1%	3%	1%	120
Title III	20%	70%	2%	6%	3%	102
Medicaid SNF	14%	74%	1%	7%	4%	72
Unknown	10%	90%	0%	0%	0%	10
Sample Average	15%	77%	1%	4%	2%	412

Table 52. Proportion of people who know how to manage their chronic condition(s) (if has chronic conditions)

	No	In-between, Some Conditions	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	2%	6%	90%	0%	2%	311
Medicaid Waiver	3%	6%	89%	0%	1%	310
Title III	2%	5%	91%	1%	1%	330
Medicaid SNF	2%	9%	85%	1%	2%	254
Unknown	0%	17%	78%	6%	0%	18
Sample Average	2%	7%	89%	1%	2%	1223

Access — un-collapsed

Table 53. Proportion of people who have transportation when they want to do things outside of their home (non-medical)

	No	Sometimes	Yes	Doesn't Want to	Don't Know	Unclear/Refused/ No Response	N
CHOICE	15%	16%	66%	3%	0%	0%	342
Medicaid Waiver	13%	14%	66%	4%	1%	2%	360
Title III	16%	12%	64%	6%	1%	2%	362
Medicaid SNF	16%	18%	53%	11%	2%	0%	330
Unknown	9%	17%	61%	9%	0%	4%	23
Sample Average	15%	15%	62%	6%	1%	1%	1417

Table 54. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	6%	86%	1%	0%	0%	338
Medicaid Waiver	3%	4%	88%	5%	0%	0%	359
Title III	5%	5%	89%	1%	0%	0%	362
Medicaid SNF	1%	1%	56%	40%	1%	1%	334
Unknown	0%	4%	83%	13%	0%	0%	23
Sample Average	4%	4%	80%	12%	0%	0%	1416

Table 55. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	1%	99%	0%	1%	176
Medicaid Waiver	1%	1%	98%	0%	1%	144
Title III	1%	1%	99%	0%	0%	152
Medicaid SNF	2%	2%	92%	2%	2%	50
Unknown	0%	0%	100%	0%	0%	11
Sample Average	1%	1%	98%	0%	1%	533

Table 56. Proportion of people who need grab bars in the bathroom or elsewhere in their home

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	13%	61%	7%	19%	0%	0%	344
Medicaid Waiver	15%	58%	6%	19%	0%	0%	359
Title III	18%	56%	5%	20%	0%	1%	363
Medicaid SNF	7%	86%	3%	1%	2%	2%	333
Unknown	22%	52%	4%	22%	0%	0%	23
Sample Average	14%	65%	5%	15%	1%	1%	1422

Table 57. Proportion of people who need bathroom modifications (other than grab bars)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	36%	42%	5%	16%	1%	1%	344
Medicaid Waiver	31%	49%	3%	15%	0%	1%	358
Title III	43%	36%	4%	16%	1%	0%	362
Medicaid SNF	26%	64%	2%	1%	2%	5%	321
Unknown	27%	50%	0%	23%	0%	0%	22
Sample Average	34%	47%	3%	12%	1%	2%	1407

Table 58. Proportion of people who need a specialized bed

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	64%	21%	4%	12%	0%	0%	343
Medicaid Waiver	55%	30%	6%	7%	1%	0%	355
Title III	72%	18%	2%	7%	1%	1%	361
Medicaid SNF	5%	91%	3%	1%	0%	1%	333
Unknown	39%	35%	9%	13%	4%	0%	23
Sample Average	50%	39%	4%	7%	0%	0%	1415

Table 59. Proportion of people who need a ramp or stair lift in or outside the home

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
CHOICE	60%	27%	3%	9%	0%	1%	345
Medicaid Waiver	54%	29%	3%	12%	0%	1%	360
Title III	70%	17%	3%	10%	1%	0%	362
Medicaid SNF	62%	37%	0%	0%	0%	1%	331
Unknown	65%	26%	4%	4%	0%	0%	23
Sample Average	61%	27%	2%	8%	0%	1%	1421

Table 60. Proportion of people who need a remote monitoring system

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
CHOICE	85%	6%	1%	6%	1%	1%	342
Medicaid Waiver	90%	6%	0%	3%	0%	1%	355
Title III	87%	7%	0%	5%	1%	0%	362
Medicaid SNF	92%	6%	0%	0%	1%	0%	318
Unknown	100%	0%	0%	0%	0%	0%	23
Sample Average	89%	6%	1%	4%	1%	0%	1400

Table 61. Proportion of people who need an emergency response system

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/No Response	N
CHOICE	19%	59%	6%	17%	0%	0%	345
Medicaid Waiver	24%	59%	6%	11%	0%	0%	360
Title III	34%	33%	3%	28%	2%	1%	363
Medicaid SNF	16%	82%	1%	1%	0%	0%	332
Unknown	43%	48%	0%	4%	4%	0%	23
Sample Average	24%	58%	4%	14%	1%	0%	1423

Table 62. Proportion of people who need some other home modification(s)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	81%	3%	0%	9%	7%	0%	134
Medicaid Waiver	83%	4%	2%	7%	3%	0%	206
Title III	88%	1%	0%	9%	2%	0%	153
Medicaid SNF	99%	1%	0%	0%	0%	0%	165
Unknown	92%	0%	0%	0%	8%	0%	12
Sample Average	88%	2%	1%	6%	3%	0%	670

Table 63. Proportion of people who need a walker

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	27%	60%	10%	3%	0%	0%	340
Medicaid Waiver	31%	57%	9%	3%	1%	0%	359
Title III	21%	68%	8%	4%	0%	0%	363
Medicaid SNF	44%	51%	1%	2%	1%	0%	333
Unknown	35%	52%	13%	0%	0%	0%	23
Sample Average	31%	59%	7%	3%	0%	0%	1418

Table 64. Proportion of people who need a scooter

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	64%	20%	4%	12%	1%	0%	339
Medicaid Waiver	66%	16%	4%	13%	0%	0%	358
Title III	69%	16%	5%	10%	1%	0%	359
Medicaid SNF	90%	5%	0%	4%	1%	0%	331
Unknown	78%	9%	0%	9%	4%	0%	23
Sample Average	72%	14%	3%	10%	1%	0%	1410

Table 65. Proportion of people who need a wheelchair

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	51%	35%	9%	5%	0%	0%	338
Medicaid Waiver	37%	46%	10%	6%	0%	0%	358
Title III	61%	28%	6%	5%	1%	0%	363
Medicaid SNF	28%	64%	6%	2%	0%	0%	333
Unknown	39%	52%	4%	4%	0%	0%	23
Sample Average	44%	43%	8%	5%	0%	0%	1415

Table 66. Proportion of people who need hearing aids

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	68%	11%	3%	16%	2%	0%	339
Medicaid Waiver	79%	5%	3%	13%	1%	0%	358
Title III	69%	13%	4%	12%	1%	1%	362
Medicaid SNF	78%	9%	3%	8%	0%	1%	333
Unknown	83%	0%	0%	9%	4%	4%	23
Sample Average	74%	9%	3%	12%	1%	1%	1415

Table 67. Proportion of people who need glasses

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	15%	51%	28%	5%	1%	0%	338
Medicaid Waiver	16%	47%	30%	6%	1%	1%	359
Title III	17%	53%	24%	3%	1%	1%	362
Medicaid SNF	32%	52%	12%	2%	0%	1%	334
Unknown	4%	61%	30%	4%	0%	0%	23
Sample Average	20%	51%	24%	4%	1%	1%	1416

Table 68. Proportion of people who need a CPAP machine

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	80%	14%	2%	3%	2%	0%	340
Medicaid Waiver	72%	23%	2%	2%	1%	0%	358
Title III	84%	11%	1%	2%	1%	1%	362
Medicaid SNF	90%	8%	0%	1%	1%	1%	329
Unknown	87%	9%	0%	4%	0%	0%	23
Sample Average	82%	14%	1%	2%	1%	0%	1412

Table 69. Proportion of people who need some other assistive device(s)

	Doesn't Have and Doesn't Need	Has, Doesn't Need an Upgrade	Has, But Needs an Upgrade	Needs, But Doesn't Have	Don't Know	Unclear/Refused/ No Response	N
CHOICE	69%	19%	3%	7%	3%	0%	157
Medicaid Waiver	75%	16%	1%	5%	2%	0%	207
Title III	79%	13%	1%	7%	1%	0%	165
Medicaid SNF	94%	6%	0%	0%	0%	0%	172
Unknown	77%	15%	0%	0%	8%	0%	13
Sample Average	79%	14%	1%	4%	2%	0%	714

Safety — un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	96%	1%	0%	310
Medicaid Waiver	3%	97%	0%	0%	286
Title III	2%	97%	0%	1%	325
Medicaid SNF	2%	97%	0%	0%	316
Unknown	0%	100%	0%	0%	19
Sample Average	2%	97%	0%	0%	1256

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not All Paid Support Staff or Not Always	Yes, All Paid Support Staff, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	97%	0%	0%	233
Medicaid Waiver	3%	97%	1%	0%	179
Title III	3%	96%	0%	1%	99
Medicaid SNF	5%	95%	0%	0%	175
Unknown	0%	100%	0%	0%	13
Sample Average	3%	96%	0%	0%	699

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/No Response	N
CHOICE	80%	17%	2%	1%	311
Medicaid Waiver	79%	19%	1%	0%	287
Title III	88%	12%	0%	1%	327
Medicaid SNF	75%	25%	0%	0%	304
Unknown	89%	11%	0%	0%	19
Sample Average	81%	18%	1%	0%	1248

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	91%	7%	1%	1%	311
Medicaid Waiver	87%	11%	1%	0%	287
Title III	92%	7%	0%	1%	326
Medicaid SNF	92%	7%	1%	0%	297
Unknown	94%	6%	0%	0%	18
Sample Average	91%	8%	1%	0%	1239

Table 74. Proportion of people with concerns about falling or being unstable

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/No Response	N
CHOICE	32%	23%	44%	1%	0%	341
Medicaid Waiver	40%	17%	42%	1%	0%	357
Title III	37%	23%	39%	0%	0%	362
Medicaid SNF	56%	16%	26%	0%	2%	330
Unknown	26%	26%	48%	0%	0%	23
Sample Average	41%	20%	38%	0%	1%	1413

Table 75. Proportion of people with concerns about falling or being unstable who had somebody talk to them or work with them to reduce the risk

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	23%	76%	0%	0%	231
Medicaid Waiver	19%	80%	0%	1%	214
Title III	18%	81%	1%	1%	226
Medicaid SNF	5%	90%	1%	4%	135
Unknown	6%	88%	0%	6%	17
Sample Average	17%	81%	1%	1%	823

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a house fire

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	15%	75%	9%	0%	338
Medicaid Waiver	14%	78%	8%	0%	359
Title III	14%	77%	9%	1%	362
Medicaid SNF	5%	85%	9%	1%	325
Unknown	14%	77%	9%	0%	22
Sample Average	12%	79%	9%	0%	1406

Health Care — un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	51%	49%	0%	0%	339
Medicaid Waiver	48%	49%	3%	0%	359
Title III	57%	41%	1%	0%	360
Medicaid SNF	70%	28%	2%	0%	328
Unknown	35%	57%	9%	0%	23
Sample Average	56%	42%	2%	0%	1409

Table 78. Proportion of people whose emergency room visit in the past year was due to falling or losing balance

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	70%	29%	0%	1%	165
Medicaid Waiver	64%	35%	1%	0%	174
Title III	78%	20%	1%	1%	147
Medicaid SNF	75%	23%	2%	0%	91
Unknown	54%	46%	0%	0%	13
Sample Average	71%	28%	1%	0%	590

Table 79. Proportion of people whose emergency room visit in the past year was due to tooth or mouth pain

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	99%	0%	1%	1%	162
Medicaid Waiver	97%	3%	0%	0%	175
Title III	98%	1%	1%	0%	147
Medicaid SNF	96%	2%	2%	0%	91
Unknown	92%	8%	0%	0%	13
Sample Average	97%	2%	1%	0%	588

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Doesn't Have a Primary Care Doctor	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	11%	80%	2%	2%	1%	337
Medicaid Waiver	3%	9%	84%	3%	1%	0%	359
Title III	2%	9%	84%	2%	2%	1%	361
Medicaid SNF	1%	7%	57%	29%	3%	3%	329
Unknown	0%	13%	78%	9%	0%	0%	23
Sample Average	3%	9%	77%	9%	2%	1%	1409

Table 81. Proportion of people sometimes or more often feeling sad and depressed who have talked to someone about it during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	31%	68%	0%	2%	127
Medicaid Waiver	25%	73%	1%	1%	135
Title III	21%	76%	0%	3%	108
Medicaid SNF	22%	67%	2%	9%	81
Unknown	18%	82%	0%	0%	11
Sample Average	25%	71%	1%	3%	462

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	11%	85%	1%	2%	1%	340
Medicaid Waiver	18%	80%	1%	2%	0%	359
Title III	12%	84%	0%	4%	0%	361
Medicaid SNF	28%	61%	1%	8%	2%	325
Unknown	13%	70%	0%	13%	4%	23
Sample Average	17%	78%	1%	4%	1%	1408

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	71%	27%	0%	2%	0%	340
Medicaid Waiver	77%	20%	0%	3%	0%	359
Title III	68%	30%	1%	1%	1%	360
Medicaid SNF	62%	34%	0%	2%	1%	326
Unknown	70%	26%	0%	4%	0%	23
Sample Average	70%	28%	0%	2%	0%	1408

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	41%	57%	0%	0%	1%	339
Medicaid Waiver	46%	52%	1%	1%	0%	358
Title III	37%	59%	1%	2%	1%	358
Medicaid SNF	43%	53%	0%	2%	2%	326
Unknown	39%	61%	0%	0%	0%	23
Sample Average	42%	55%	0%	1%	1%	1404

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	28%	69%	2%	1%	0%	340
Medicaid Waiver	29%	67%	2%	2%	0%	356
Title III	31%	65%	3%	1%	0%	361
Medicaid SNF	15%	78%	1%	6%	1%	323
Unknown	17%	83%	0%	0%	0%	23
Sample Average	26%	70%	2%	2%	0%	1403

Table 86. Proportion of people who have had a dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	59%	34%	6%	0%	0%	338
Medicaid Waiver	56%	33%	8%	1%	1%	358
Title III	60%	32%	6%	1%	0%	360
Medicaid SNF	59%	32%	6%	3%	1%	318
Unknown	57%	39%	4%	0%	0%	23
Sample Average	58%	33%	7%	1%	1%	1397

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	18%	75%	1%	6%	0%	339
Medicaid Waiver	26%	67%	0%	7%	0%	359
Title III	18%	74%	1%	7%	0%	361
Medicaid SNF	28%	43%	0%	27%	2%	309
Unknown	4%	65%	0%	30%	0%	23
Sample Average	22%	65%	0%	12%	1%	1391

Wellness — un-collapsed

Table 88. Proportion of people whose health was described as poor, fair, good, very good, and excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
CHOICE	24%	42%	25%	7%	1%	0%	1%	340
Medicaid Waiver	23%	43%	24%	7%	2%	1%	0%	359
Title III	21%	35%	32%	9%	3%	0%	0%	363
Medicaid SNF	7%	36%	46%	9%	2%	0%	0%	332
Unknown	22%	48%	30%	0%	0%	0%	0%	23
Sample Average	19%	39%	32%	8%	2%	1%	0%	1417

Table 89. Proportion of people whose health was described as having gotten better, staying about the same, and getting worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
CHOICE	13%	30%	41%	11%	4%	0%	0%	341
Medicaid Waiver	12%	26%	42%	13%	6%	2%	0%	359
Title III	10%	26%	44%	14%	4%	0%	1%	363
Medicaid SNF	6%	16%	62%	10%	3%	2%	2%	332
Unknown	4%	26%	52%	13%	4%	0%	0%	23
Sample Average	10%	25%	47%	12%	4%	1%	1%	1418

Table 90. Proportion of people reported to have been forgetting things more often than before in the past 12 months

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	36%	61%	1%	1%	338
Medicaid Waiver	46%	49%	3%	2%	352
Title III	47%	48%	2%	3%	358
Medicaid SNF	52%	43%	4%	1%	327
Unknown	30%	61%	4%	4%	23
Sample Average	45%	50%	3%	2%	1398

Table 91. Proportion of people who have discussed their forgetting things more often than before with a doctor or a nurse

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	35%	63%	1%	1%	209
Medicaid Waiver	37%	62%	0%	1%	180
Title III	42%	55%	1%	3%	175
Medicaid SNF	26%	64%	1%	8%	137
Unknown	43%	57%	0%	0%	14
Sample Average	36%	61%	1%	3%	715

Table 92. Proportion of people reported to have a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	75%	23%	1%	1%	341
Medicaid Waiver	67%	29%	2%	2%	357
Title III	78%	21%	0%	1%	362
Medicaid SNF	82%	12%	3%	3%	330
Unknown	65%	35%	0%	0%	23
Sample Average	75%	22%	1%	2%	1413

Table 93. Proportion of people who never/almost never, not often, sometimes, and often feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/No Response	N
CHOICE	22%	34%	30%	11%	1%	2%	308
Medicaid Waiver	25%	25%	30%	17%	0%	1%	287
Title III	26%	37%	23%	11%	2%	2%	327
Medicaid SNF	31%	33%	20%	6%	1%	8%	311
Unknown	0%	32%	37%	21%	0%	11%	19
Sample Average	26%	33%	26%	11%	1%	3%	1252

Table 94. Proportion of people reported to have chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	7%	92%	0%	0%	339
Medicaid Waiver	13%	87%	0%	0%	359
Title III	6%	94%	0%	0%	358
Medicaid SNF	20%	78%	2%	1%	329
Unknown	22%	78%	0%	0%	23
Sample Average	12%	88%	0%	0%	1408

Table 95. Proportion of people whose hearing was described as poor, fair and good (with hearing aids, if wears any)

	Poor	Fair	Good	Don't Know	Unclear/Refused/No Response	N
CHOICE	17%	34%	48%	0%	1%	340
Medicaid Waiver	13%	27%	58%	1%	0%	357
Title III	17%	35%	47%	0%	0%	362
Medicaid SNF	11%	29%	60%	0%	0%	330
Unknown	22%	26%	48%	0%	4%	23
Sample Average	15%	32%	53%	0%	0%	1412

Table 96. Proportion of people whose vision was described as poor, fair, and good (with glasses or contacts, if wears any)

	Poor	Fair	Good	Don't Know	Unclear/Refused/ No Response	N
CHOICE	23%	39%	36%	1%	2%	340
Medicaid Waiver	18%	36%	45%	1%	1%	356
Title III	19%	39%	41%	0%	1%	360
Medicaid SNF	10%	41%	49%	0%	0%	331
Unknown	22%	17%	61%	0%	0%	23
Sample Average	18%	38%	43%	0%	1%	1410

Table 97. Proportion of people who consider themselves to have a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	8%	89%	2%	1%	308
Medicaid Waiver	5%	91%	3%	1%	283
Title III	20%	77%	2%	1%	319
Medicaid SNF	22%	71%	3%	3%	294
Unknown	16%	84%	0%	0%	19
Sample Average	14%	82%	2%	1%	1223

Medications — un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	61%	38%	1%	0%	338
Medicaid Waiver	53%	44%	2%	0%	357
Title III	65%	33%	2%	0%	363
Medicaid SNF	68%	22%	8%	2%	325
Unknown	52%	43%	0%	4%	23
Sample Average	62%	35%	3%	1%	1406

Table 99. Proportion of people who understand what they take their prescription medications for (if takes prescription medications)

	No	In-between, or Some Medications	Yes	N/A – Doesn't Take Prescription Medications	Don't Know	Unclear/Refused/ No Response	N
CHOICE	5%	4%	90%	1%	0%	0%	308
Medicaid Waiver	6%	6%	86%	0%	1%	0%	286
Title III	3%	6%	90%	1%	1%	0%	324
Medicaid SNF	9%	19%	68%	1%	2%	2%	307
Unknown	16%	11%	74%	0%	0%	0%	19
Sample Average	6%	9%	83%	1%	1%	0%	1244

Rights and Respect — un-collapsed

Table 100. Proportion of people whose paid support staff treat them with respect

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Staff, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	4%	95%	0%	0%	234
Medicaid Waiver	0%	3%	97%	0%	0%	178
Title III	1%	3%	96%	0%	0%	99
Medicaid SNF	2%	12%	87%	0%	0%	178
Unknown	0%	8%	92%	0%	0%	13
Sample Average	1%	6%	93%	0%	0%	702

Table 101. Proportion of people whose permission is asked before others enter their home/room (if in group setting)

	Sometimes/ Rarely, or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	11%	0%	89%	0%	0%	9
Medicaid Waiver	10%	14%	72%	0%	3%	29
Title III	0%	5%	95%	0%	0%	20
Medicaid SNF	8%	34%	56%	0%	1%	312
Unknown	0%	75%	25%	0%	0%	4
Sample Average	8%	31%	60%	0%	1%	374

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	89%	11%	0%	9
Medicaid Waiver	21%	69%	10%	0%	29
Title III	5%	95%	0%	0%	20
Medicaid SNF	83%	7%	10%	0%	313
Unknown	75%	25%	0%	0%	4
Sample Average	72%	19%	9%	0%	375

Table 103. Proportion of people who have enough privacy where they live (if in group setting)

	Sometimes/Rarely, or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	11%	0%	89%	0%	0%	9
Medicaid Waiver	3%	14%	83%	0%	0%	29
Title III	0%	0%	100%	0%	0%	20
Medicaid SNF	8%	20%	71%	0%	1%	310
Unknown	0%	50%	50%	0%	0%	4
Sample Average	7%	19%	73%	0%	1%	372

Table 104. Proportion of people whose visitors are able to come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	N/A – No Visitors Who Visit Residence	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	100%	0%	0%	0%	9
Medicaid Waiver	10%	90%	0%	0%	0%	29
Title III	5%	95%	0%	0%	0%	20
Medicaid SNF	9%	85%	4%	1%	0%	314
Unknown	25%	75%	0%	0%	0%	4
Sample Average	9%	86%	4%	1%	0%	376

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never or Rarely, or There Are Restrictions/ Interference	Usually	Yes, Anytime	N/A –Doesn't Use Phone	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	0%	100%	0%	0%	0%	9
Medicaid Waiver	0%	3%	97%	0%	0%	0%	29
Title III	0%	0%	100%	0%	0%	0%	20
Medicaid SNF	3%	8%	81%	7%	0%	1%	306
Unknown	0%	0%	100%	0%	0%	0%	4
Sample Average	2%	7%	84%	6%	0%	1%	368

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	N/A – Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/ No Response	N
CHOICE	11%	89%	0%	0%	0%	9
Medicaid Waiver	21%	79%	0%	0%	0%	29
Title III	5%	95%	0%	0%	0%	19
Medicaid SNF	33%	62%	0%	4%	1%	313
Unknown	50%	50%	0%	0%	0%	4
Sample Average	30%	65%	0%	3%	1%	374

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, Never	Yes	N/A – Doesn't Get Mail/Email	Don't Know	Unclear/Refused/ No Response	N
CHOICE	89%	0%	11%	0%	0%	9
Medicaid Waiver	97%	0%	0%	3%	0%	29
Title III	80%	20%	0%	0%	0%	20
Medicaid SNF	82%	3%	9%	4%	2%	296
Unknown	100%	0%	0%	0%	0%	4
Sample Average	84%	3%	8%	4%	2%	358

Self-Direction of Care — un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by the State – data derived from State’s administrative records)

	No	Yes	Don’t Know	N
CHOICE	98%	2%	0%	347
Medicaid Waiver	98%	2%	0%	354
Title III	100%	0%	0%	363
Medicaid SNF	26%	0%	74%	31
Unknown	84%	5%	11%	19
Sample Average	96%	1%	2%	1114

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, or Some Services	Yes, All Services	Don’t Know	Unclear/Refused/ No Response	N
CHOICE	5%	12%	64%	16%	4%	328
Medicaid Waiver	5%	11%	73%	10%	1%	328
Title III	10%	11%	53%	24%	2%	341
Medicaid SNF	24%	14%	20%	27%	15%	296
Unknown	5%	10%	71%	14%	0%	21
Sample Average	11%	12%	54%	19%	5%	1314

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, or Some Services	Yes, All Services	Don't Know	Unclear/Refused/No Response	N
CHOICE	8%	9%	65%	14%	4%	329
Medicaid Waiver	7%	13%	66%	12%	2%	327
Title III	14%	10%	53%	20%	3%	341
Medicaid SNF	26%	11%	19%	28%	16%	292
Unknown	19%	14%	62%	5%	0%	21
Sample Average	14%	11%	52%	18%	6%	1310

Table 111. Proportion of people who can change their paid support staff if they want to

	No	Sometimes, or Some	Yes, All	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	3%	87%	7%	1%	260
Medicaid Waiver	6%	6%	82%	6%	0%	214
Title III	4%	1%	86%	8%	2%	113
Medicaid SNF	41%	16%	22%	17%	4%	170
Unknown	7%	0%	93%	0%	0%	15
Sample Average	12%	6%	71%	9%	2%	772

Work — un-collapsed

Table 112. Proportion of people who have a paying job in the community

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	99%	1%	0%	1%	339
Medicaid Waiver	98%	2%	0%	0%	356
Title III	99%	1%	0%	0%	360
Medicaid SNF	97%	1%	0%	2%	326
Unknown	100%	0%	0%	0%	22
Sample Average	98%	1%	0%	0%	1403

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
CHOICE	77%	7%	13%	3%	307
Medicaid Waiver	76%	8%	12%	4%	284
Title III	85%	6%	7%	2%	324
Medicaid SNF	82%	6%	5%	6%	294
Unknown	78%	6%	17%	0%	18
Sample Average	80%	7%	9%	4%	1227

Table 114. Proportion of people wanting a job who had someone talk to them about job options

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	80%	13%	2%	6%	64
Medicaid Waiver	82%	16%	2%	0%	55
Title III	91%	5%	2%	2%	43
Medicaid SNF	97%	0%	0%	3%	33
Unknown	100%	0%	0%	0%	4
Sample Average	86%	10%	2%	3%	199

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	91%	9%	0%	0%	339
Medicaid Waiver	91%	8%	1%	1%	359
Title III	91%	8%	0%	1%	362
Medicaid SNF	94%	3%	0%	3%	324
Unknown	100%	0%	0%	0%	22
Sample Average	92%	7%	0%	1%	1406

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
CHOICE	71%	19%	9%	1%	277
Medicaid Waiver	67%	23%	7%	3%	256
Title III	81%	12%	6%	1%	294
Medicaid SNF	77%	14%	3%	7%	272
Unknown	78%	11%	11%	0%	18
Sample Average	74%	17%	6%	3%	1117

Everyday Living — un-collapsed

Table 117. Proportion of people who generally need none, some, or a lot of assistance with everyday activities (such as preparing meals, housework, shopping or taking their medications)

	None	Some	A Lot	Don't Know	Unclear/Refused/No Response	N
CHOICE	8%	54%	38%	0%	0%	346
Medicaid Waiver	3%	43%	54%	0%	0%	359
Title III	23%	55%	21%	1%	1%	362
Medicaid SNF	14%	50%	35%	0%	1%	335
Unknown	4%	52%	43%	0%	0%	23
Sample Average	12%	50%	37%	0%	1%	1425

Table 118. Proportion of people needing at least some assistance with everyday activities who always get enough of that assistance when they need it

	No, Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	25%	74%	0%	1%	315
Medicaid Waiver	17%	82%	1%	0%	346
Title III	33%	65%	1%	1%	269
Medicaid SNF	7%	92%	0%	1%	278
Unknown	19%	81%	0%	0%	21
Sample Average	21%	78%	0%	1%	1229

Table 119. Proportion of people who generally need none, some, or a lot of assistance with self-care (such as bathing, dressing, going to the bathroom, eating, or moving around their home)

	None	Some	A Lot	Don't Know	Unclear/Refused/No Response	N
CHOICE	33%	41%	25%	0%	1%	344
Medicaid Waiver	16%	41%	43%	0%	0%	357
Title III	62%	26%	11%	1%	0%	363
Medicaid SNF	21%	44%	34%	0%	1%	334
Unknown	30%	39%	30%	0%	0%	23
Sample Average	33%	38%	28%	0%	0%	1421

Table 120. Proportion of people needing at least some assistance with self-care who always get enough of that assistance when they need it

	No, Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	28%	72%	0%	0%	228
Medicaid Waiver	16%	83%	0%	0%	303
Title III	32%	67%	0%	1%	133
Medicaid SNF	13%	86%	0%	1%	254
Unknown	19%	81%	0%	0%	16
Sample Average	20%	79%	0%	1%	934

Table 121. Proportion of people who have access to healthy foods when they want them

	No, Never	Sometimes	Yes, Often	N/A – Unable to Eat Due to a Medical Condition	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	15%	82%	0%	0%	1%	341
Medicaid Waiver	5%	11%	82%	1%	0%	1%	359
Title III	2%	12%	84%	1%	0%	0%	362
Medicaid SNF	2%	5%	89%	1%	2%	1%	332
Unknown	4%	9%	87%	0%	0%	0%	23
Sample Average	3%	11%	84%	1%	1%	1%	1417

Affordability — un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	N/A – Unable to Eat Due to a Medical Condition	Don't Know	Unclear/Refused/No Response	N
CHOICE	87%	8%	4%	0%	0%	1%	340
Medicaid Waiver	87%	7%	5%	1%	0%	0%	355
Title III	87%	6%	6%	1%	0%	1%	360
Medicaid SNF	96%	1%	2%	0%	1%	0%	307
Unknown	73%	14%	14%	0%	0%	0%	22
Sample Average	89%	6%	4%	0%	0%	1%	1384

Planning for the Future — un-collapsed

Table 123. Proportion of people who want help planning for their future service needs

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	30%	63%	4%	3%	307
Medicaid Waiver	27%	64%	5%	4%	285
Title III	27%	63%	6%	4%	322
Medicaid SNF	21%	59%	14%	6%	304
Unknown	28%	67%	0%	6%	18
Sample Average	26%	62%	7%	4%	1236

Control — un-collapsed

Table 124. Proportion of people who feel in control of their life

	No, Rarely or Never	In-between, Sometimes	Yes, Almost Always or Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	9%	18%	70%	1%	1%	308
Medicaid Waiver	6%	19%	74%	0%	1%	284
Title III	5%	14%	79%	0%	2%	321
Medicaid SNF	8%	19%	69%	0%	4%	308
Unknown	0%	32%	63%	0%	5%	19
Sample Average	7%	18%	73%	0%	2%	1240

Table 125. Ranking of how important health was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 - Health Most Important	2	3	4 - Health Least Important	N
CHOICE	70%	24%	4%	2%	276
Medicaid Waiver	69%	20%	5%	5%	255
Title III	78%	16%	5%	2%	263
Medicaid SNF	83%	14%	2%	1%	203
Unknown	63%	31%	0%	6%	16
Sample Average	74%	19%	4%	2%	1013

Table 126. Ranking of how important safety was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 - Safety Most Important	2	3	4 - Safety Least Important	N
CHOICE	6%	46%	39%	9%	271
Medicaid Waiver	7%	43%	39%	12%	251
Title III	5%	49%	29%	18%	257
Medicaid SNF	2%	62%	30%	7%	200
Unknown	13%	44%	31%	13%	16
Sample Average	5%	49%	34%	12%	995

Table 127. Ranking of how important being independent was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 – Being Independent Most Important	2	3	4 - Being Independent Least Important	N
CHOICE	20%	23%	48%	9%	274
Medicaid Waiver	20%	27%	46%	8%	253
Title III	14%	24%	52%	10%	258
Medicaid SNF	13%	24%	60%	2%	202
Unknown	20%	20%	40%	20%	15
Sample Average	17%	24%	51%	8%	1002

Table 128. Ranking of how important being engaged with their community and friends was to people at the time of the survey (out of health, safety, being independent, and being engaged with community and friends)

	1 – Being Engaged with Community Most Important	2	3	4 – Being Engaged with Community Least Important	N
CHOICE	6%	7%	7%	79%	270
Medicaid Waiver	5%	10%	9%	76%	252
Title III	4%	12%	13%	70%	257
Medicaid SNF	2%	1%	7%	90%	199
Unknown	6%	6%	25%	63%	16
Sample Average	5%	8%	10%	78%	994

Appendix C: Indiana's State-Specific Questions

Table 129. Proportion of people who chose where they live (IN-1)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	94%	0%	1%	286
Medicaid Waiver	9%	90%	1%	0%	303
Title III	7%	92%	0%	1%	288
Medicaid SNF	48%	47%	3%	3%	292
Unknown	16%	84%	0%	0%	19
Sample Average	17%	81%	1%	1%	1188

Table 130. Proportion of people who can choose when and where to have their Plan of Care/service planning meetings (IN-2)

	No	Maybe, Sometimes	Yes	N/A – Haven't Had Plan of Care Meeting	Don't Know	Unclear/Refused/No Response	N
CHOICE	1%	2%	77%	9%	8%	2%	296
Medicaid Waiver	3%	2%	75%	9%	9%	3%	260
Title III	2%	3%	52%	32%	9%	1%	304
Medicaid SNF	5%	3%	27%	55%	7%	3%	272
Unknown	0%	0%	71%	18%	6%	6%	17
Sample Average	3%	3%	58%	26%	8%	2%	1149

Table 131. Proportion of people who can choose to have an advocate or other representative attend their Plan of Care/service planning meetings (IN-3)

	No	Maybe	Yes	N/A – Haven't Had Plan of Care Meeting	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	5%	66%	10%	13%	3%	297
Medicaid Waiver	4%	5%	61%	9%	18%	2%	261
Title III	3%	1%	49%	33%	12%	2%	306
Medicaid SNF	1%	2%	32%	56%	7%	2%	269
Unknown	0%	6%	47%	18%	24%	6%	17
Sample Average	2%	3%	52%	27%	13%	2%	1150

Table 132. How satisfied people are with the services they have or are receiving (IN-4)

	Highly Unsatisfied	Unsatisfied	Neutral	Satisfied	Highly Satisfied	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	4%	6%	46%	43%	0%	0%	296
Medicaid Waiver	0%	2%	5%	51%	41%	1%	0%	261
Title III	1%	5%	10%	55%	28%	0%	1%	309
Medicaid SNF	1%	4%	13%	64%	17%	1%	2%	288
Unknown	0%	6%	12%	59%	18%	6%	0%	17
Sample Average	1%	4%	9%	54%	32%	1%	1%	1171

Table 133. Proportion of people who need less, more, or about the same amount of assistance with self-care compared to 12 months ago (IN-5)

	Less	About the Same	More	Don't Know	Unclear/Refused/No Response	N
CHOICE	7%	37%	54%	1%	2%	195
Medicaid Waiver	3%	55%	41%	0%	1%	231
Title III	4%	40%	54%	2%	1%	106
Medicaid SNF	5%	63%	29%	0%	3%	238
Unknown	0%	42%	50%	0%	8%	12
Sample Average	4%	51%	42%	1%	2%	782