



**National Core Indicators
Aging and Disability Adult Consumer Survey**

2016-2017 Indiana Results



Preface

Hoosiers ages 65 and older made up nearly 14 percent of Indiana's population in 2015, and that number is projected to grow to 20 percent by the year 2030. Indiana's urban areas will see increases of more than 80 percent in over-65 populations, and one of the fastest-growing metropolitan areas in the state will see the number of its older adults nearly double during that same time. Most people wish to stay in their homes and communities as long as possible as they age, and Home and Community Based Services (HCBS) are generally more cost-effective than institutional settings. These are critical issues as Indiana works to meet the growth in demand as the Baby Boomer generation continues to age.

Indiana has created and implemented a brand for its Aging and Disability Resource Centers (ADRCs) designed to increase Hoosiers' awareness and access to information and resources on HCBS and additional supports. Other initiatives currently in place include 1) enhancing options counseling for use as a critical tool in the ADRCs, i.e., integrating person-centered thinking into case management and provider services, 2) improving provider capacity, quality services and program coordination, 3) diverting individuals from institutional care, and 4) transitioning individuals from facilities back into the community.

Indiana is committed to continually improving the quality of care its citizens receive through publicly-funded services. As the state undergoes the aforementioned changes, the Division of Aging (DA) recognized the growing need for independent assessments and ongoing evaluation of its HCBS programs and secured the funding to participate in NCI-AD in 2017. The DA plans to measure and evaluate the performance of services through the collection and analysis of data from the NCI-AD survey and other programmatic survey tools. Such quality improvement strategies will allow the DA to adjust and find ways to improve existing services or design new services when necessary.



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List of Abbreviations Used in This Report

A&D Waiver – The Aged and Disabled Waiver

ADRC – Aging and Disability Resource Center

CHOICE – Community and Home Options to Institutional Care for the Elderly and Disabled Program

CM – case manager

CMS – Centers for Medicare & Medicaid Services

DA – Indiana’s Division of Aging

ER – emergency room

HCBS – Home and Community Based Services

HSRI – Human Services Research Institute

LTC – long-term care

LTSS – Long-term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators – Aging and Disabilities

NF – Nursing Facilities

OAA – Older Americans Act

PACE – Programs of All-Inclusive Care for the Elderly

TBI Waiver – Traumatic Brain Injury Waiver

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies (or a state agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states². Currently, the project is in its third year of data collection. The data presented in this report were collected during the project's second year of implementation (2016-2017). For more on the development and history of NCI-AD, refer to the [*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results*](#) report, available on the NCI-AD website (www.NCI-AD.org).

NCI-AD Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including employment, respect and rights, service coordination, care

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

coordination, choice, and health and safety. An example of an indicator for Service Coordination is: “Proportion of people who receive the services that they need”.

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures “Proportion of people who get needed equipment, assistive devices” is measured by several survey questions that ask about the person’s need for various equipment and devices. The following Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place
	Proportion of people whose support workers come when they are supposed to

Domain	NCI-AD Indicator
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people in poor health
	Proportion of people with unaddressed memory concerns
	Proportion of people with poor hearing
	Proportion of people with poor vision
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed

Domain	NCI-AD Indicator
	Proportion of people who have a chronic condition
Medications	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff/worker/caregiver treat them with respect
Self-Direction of Care	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who have ever had to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

Pre-Survey Information: This form has questions that help the interviewer prepare for the meeting. Pre-Survey data are not received by the NCI-AD project team, are not analyzed, and thus are not included in this report. The Pre-Survey form is for interviewer use only.

Background Information: This section consists of questions about the consumer's demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both. When information is not available or is incomplete, the interviewer is responsible for collecting the missing Background Information items at the end of the interview.

In-person Consumer Survey: This section includes all questions comprising the full in-person interview. The survey is organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The in-person section is completed one-on-one with the person receiving services, whenever possible. The respondent may ask for assistance answering certain questions through the help of a proxy respondent (e.g. family member or close friend) if needed. While the full in-person survey includes both subjective and objective questions, the proxy may only assist with answering a pre-determined subset of more objective items.

Proxy Version: This version of the survey is used when the person receiving services is unable to complete *any* of the survey or has asked a proxy to complete the survey on their behalf. This version includes only the pre-determined subset of more objective survey questions that may be answered by a proxy respondent. Questions in the proxy version are rephrased to reflect that they about the individual receiving services and not the proxy respondent.

Interviewer Feedback form: This form is completed by the surveyor after the interview is finished to record information such as length and place of the meeting, respondent's ability to answer the questions, if others were present during the interview, any problematic questions encountered, and general feedback for the NCI-AD project team.

NCI-AD in Indiana

Indiana's Division of Aging (DA), in partnership with NASUAD and HSRI, implemented the National Core Indicators for Aging and Disabilities© (NCI-AD) Adult Consumer Survey for the second time in 2016-2017. This report focuses on the results from Indiana's 2016-2017 NCI-AD data cycle. The data will be used to support Indiana's efforts to strengthen its LTSS program policies, inform quality assurance activities, and improve the quality of life of LTSS consumers. To allow for year-to-year comparison of data, the DA will participate in the 2017-18 NCI-AD Adult Consumer Survey.

For the 2016-2017 NCI-AD data cycle, the DA expanded its survey sample to include long-term nursing facility residents, for two reasons. First, we believe inclusion of this institutional population is essential for achieving valid comparisons across all of Indiana's LTSS, and second, it will allow assessing the impact of quality incentives through Indiana's Value-Based Purchasing initiative for nursing facility reimbursement.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Indiana and included for analysis in 2016-2017 was 1,453 (Total N=1,453). Five program populations were included in the survey sample.

CHOICE: Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE) is a state- funded program administered through Indiana's 16 Area Agencies on Aging to assist individuals in maintaining their independence in their own homes and communities for as long as is safely possible. Services include, but are not limited to, attendant care, case management, environmental modification, homemaker, home delivered meals, personal emergency response systems, and respite. CHOICE participants must be at least 60 years of age or be any age and have a disability due to a mental or physical impairment. Participants must also be found to be at risk of losing their independence, usually indicated by difficulties with activities of daily living, such as

bathing, dressing, or mobility. CHOICE funds may not be used if other funding, such as Medicare or Medicaid, is available to meet the individual's needs. A total of three hundred and fifty-six people (N=356) from this program were included for analysis.

Medicaid Waivers (A&D and TBI Waivers): Two Medicaid Waivers were included in Indiana's sample – the Aged and Disabled Waiver (A&D) and the Traumatic Brain Injury (TBI) Waiver. A total of three hundred and fifty-seven people (N=357) across these two waivers were included for analysis.

Aged and Disabled Waiver: The A&D Waiver provides an alternative to nursing facility admission for older adults and persons of all ages with a disability. The waiver is designed to provide services to supplement informal supports for people who would require care in a nursing facility if waiver or other supports were not available. Waiver services can be used to help people remain in their own homes, as well as assist people living in nursing facilities to return to community settings.

Traumatic Brain Injury Waiver: The TBI Waiver provides HCBS to individuals who, but for the provision of such services, would require institutional care. Through the use of the TBI Waiver, the Indiana Office of Medicaid Policy and Planning and the Indiana DA seek to increase availability and access to cost-effective TBI services.. Indiana defines TBI as a trauma that has occurred as a closed or open head injury by an external event that resulted in damage to brain tissue, with or without injury to other body organs. External agents can be mechanical; external events are those that result in interference with vital functions. TBI means a sudden insult or damage to brain function, not of a degenerative or congenital nature. The insult of damage may produce an altered state of consciousness and may result in a decrease in cognitive, behavioral, emotional, or physical functioning resulting in partial or total disability not including birth trauma related injury.

NOTE: Persons enrolled in the A&D Waiver and TBI Waiver were sampled together.

Title III, Older Americans Act (OAA) (Title III): The federal Older Americans Act of 1965, as amended, supports a range of home and community based services, such as case management, meals, senior centers, health promotion and disease prevention, transportation, legal services, elder abuse prevention, and caregiver support. These services are available to individuals aged 60 and

older and their caregivers through Indiana’s network of Area Agencies on Aging and local services providers. Three hundred eighty-nine people (N=389) from this program were included for analysis.

Nursing Facilities (Medicaid NF): This program consists of Nursing Facilities that utilize Medicaid funding. Three hundred fifty-one people (N=351) from this program were included for analysis.

Figure 2 below summarizes the programs included in Indiana’s analysis sample, the number of surveys completed per program and included for analysis, and the number of participants eligible to be included in the survey by program. Also included are calculations of margin of error for each program’s estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating less conservative margins of error. Based on distributions observed in data collected so far, it is reasonable to assume a less conservative population proportion (response distribution of 0.7) when calculating margins of error for the individual programs. Both scenarios use all completed surveys included for analysis as sample program N in the calculations. Readers should be aware that for some survey items, the actual number of valid responses may be smaller than the total number of completed surveys. This is explained in more detail in “Organization of Results” section below.

Figure 2. Programs included, number of surveys included for analysis, and margins of error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
CHOICE	356	3,700	95% Confidence Level, 4.9% Margin of Error	95% Confidence Level, 4.5% Margin of Error
A&D and TBI Waivers*	357	18,400	95% Confidence Level, 5.1% Margin of Error	95% Confidence Level, 4.7% Margin of Error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
Title III	389	8,000	95% Confidence Level, 4.9% Margin of Error	95% Confidence Level, 4.4% Margin of Error
Medicaid NF	351	27,000	95% Confidence Level, 5.2% Margin of Error	95% Confidence Level, 4.8% Margin of Error
Total	1,453	57,100	95% Confidence Level, 2.5% Margin of Error	95% Confidence Level, 2.3% Margin of Error

* A&D and TBI Waivers were powered and sampled together

Survey Process in Indiana

The Indiana Division of Aging contracted with Knowledge Services, a survey group, to hire and manage local interviewers to conduct the NCI-AD in-person survey. Indiana DA, Knowledge Services, NASUAD and HSRI staff conducted training with the interviewers. The training consisted of a detailed review of the NCI-AD survey tool, general and population-specific surveying techniques, procedures for scheduling interviews and obtaining written consent, overview of the NCI-AD project, guidance for follow-up in cases of unmet needs and/or abuse, neglect or exploitation, mock interviewing practice sessions, and data entry procedures.

Stakeholders

The DA is also working to engage stakeholders of all our targeted populations including consumers, providers, and advocacy groups. We look for these groups to provide significant insight and invaluable input on Indiana’s LTSS system by helping to identify weaknesses and barriers to accessing services. Our long-term stakeholder engagement plan is designed not only to support the major programs currently being implemented, but to inform other program review, development, and operational processes. The

DA also provides regular updates to the Indiana Commission on Aging and the Community Home Options to Institutional Care for the Elderly & Disabled (CHOICE) Board. These are statutory advisory boards, consisting of citizens and legislators.

NCI-AD data will be an important component for these groups in their advisory capacities to the DA. All stakeholder groups will be provided with regular updates about information gleaned through the NCI-AD survey process and how that information will be used in the design, implementation and oversight of DA's policies and programs.

Organization of Results

The following section of the report presents findings from Indiana's 2016-17 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the programs, as well as the Indiana state average. The numbers of people in each program that responded to the item, as well as the number for the state as a whole are also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual program and the state) shown in each chart are the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for several reasons:

- Certain questions in the survey could only be asked of the service recipient – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, “don't know” responses were excluded.
- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to skip logic, that survey case does not contribute to the calculations for the item and does not contribute to the N.

Indiana state average is a weighted state estimate. A weighted estimate is needed because Indiana oversampled some of its programs – i.e. some programs constituted a larger proportion of the sample than they did as proportion of total population receiving services in the state. To account for these programs being proportionally over-represented in the state sample, statistical weights were developed and applied to programs when estimating state averages. Applying these weights, in effect, “re-balances” the disproportionate representation of programs in the sample, and results in a state estimate that one would expect if the programs were sampled proportionately relative to the populations they serve. For exact calculations of state weights please contact the NCI-AD project team.

Un-collapsed and unweighted data showing all categories of responses by program and Indiana’s analysis sample overall are shown in tabular format in Appendix B. Please note, the “sample average” in Appendix B is a simple average and is different from the state average shown in the charts, as it presents unweighted data (i.e. no weights that account for disproportionate sampling of programs have been applied in Appendix B).

Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Indiana. However, the report does not include benchmarks for acceptable or unacceptable levels of performance for the programs or the state overall. Rather, it is up to stakeholders to assess the information contained in this report and draw conclusions. This report is intended to be one mechanism for state leaders and community stakeholders to assess the current state of Indiana’s LTSS system and identify areas that are working well and areas that could use improvement. The results charts throughout this report display program scores relative to one another and to Indiana state average. It is up to public managers, policy-makers, and other stakeholders to decide whether a program’s result relative to the state average suggests that intervention or further investigation are necessary. Furthermore, by aligning NCI-AD measures with specific state and federal initiatives, Indiana can more accurately demonstrate the areas in which transformation is evident and continue to promote quality efforts, while also recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the item sample size is small. Valid item Ns for each program are shown in every chart and table. Anytime the sample size is smaller than 20, the N in the charts is also asterisked. It is advised that in these cases the data are treated as suggestive and informational only, and not used for drawing firm conclusions.

In addition, discretion should be used when comparing a program's result relative to another program due to potential similarities and differences amongst program participants.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

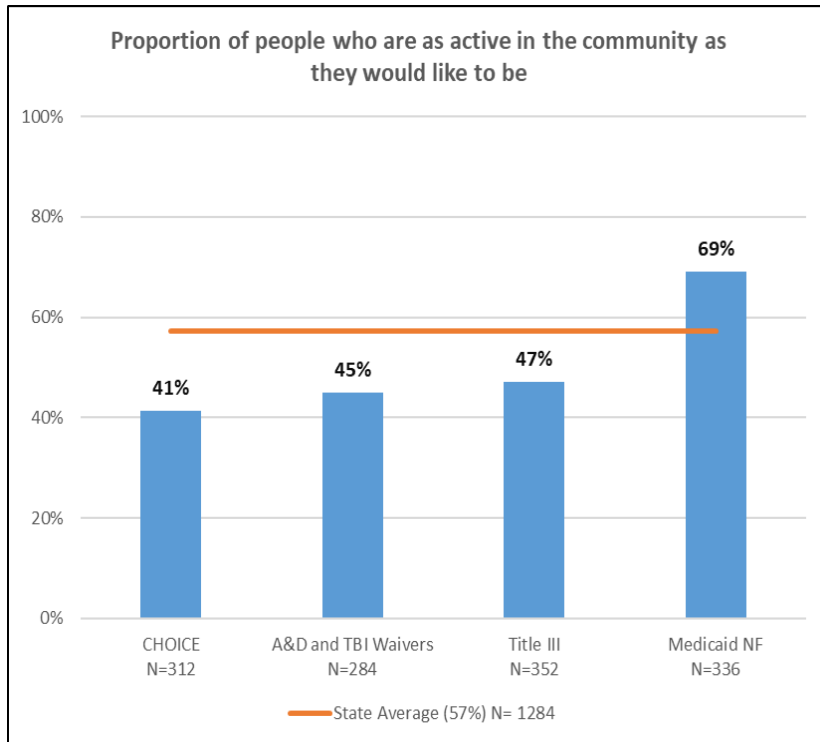
There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

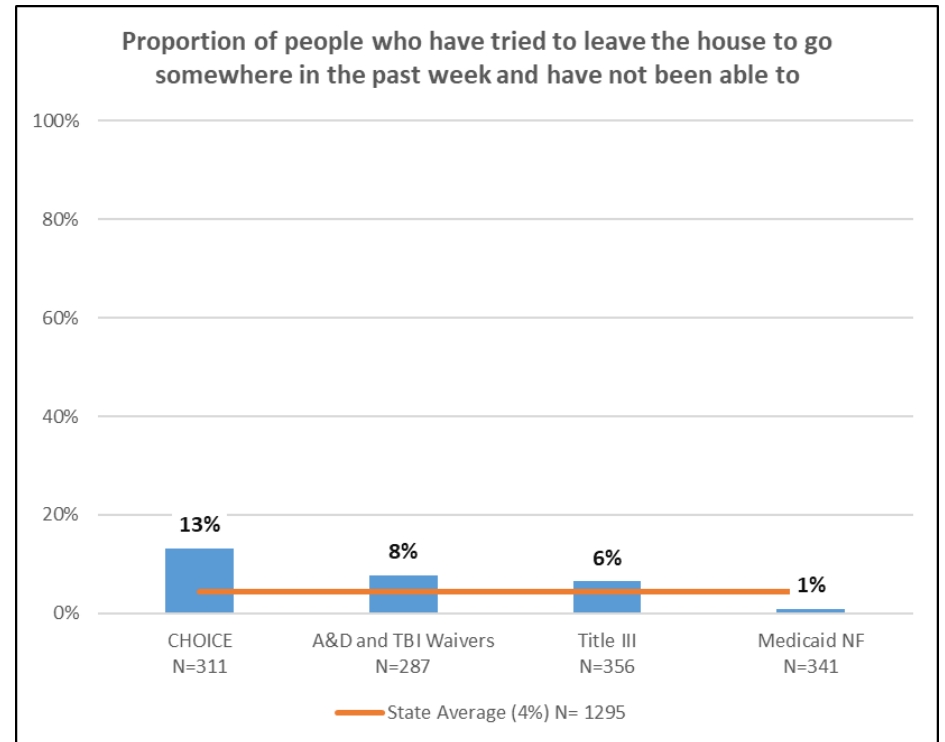
There are three survey items that correspond to the Community Participation domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 1. Proportion of people who are as active in the community as they would like to be³.



Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to⁴.



³ New variable

⁴ New variable

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

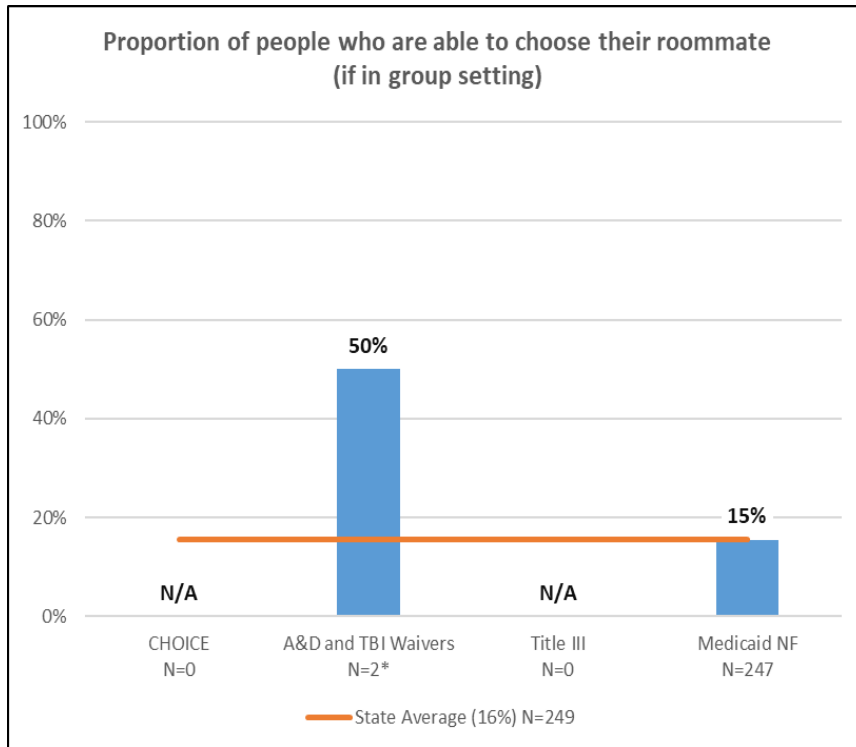
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

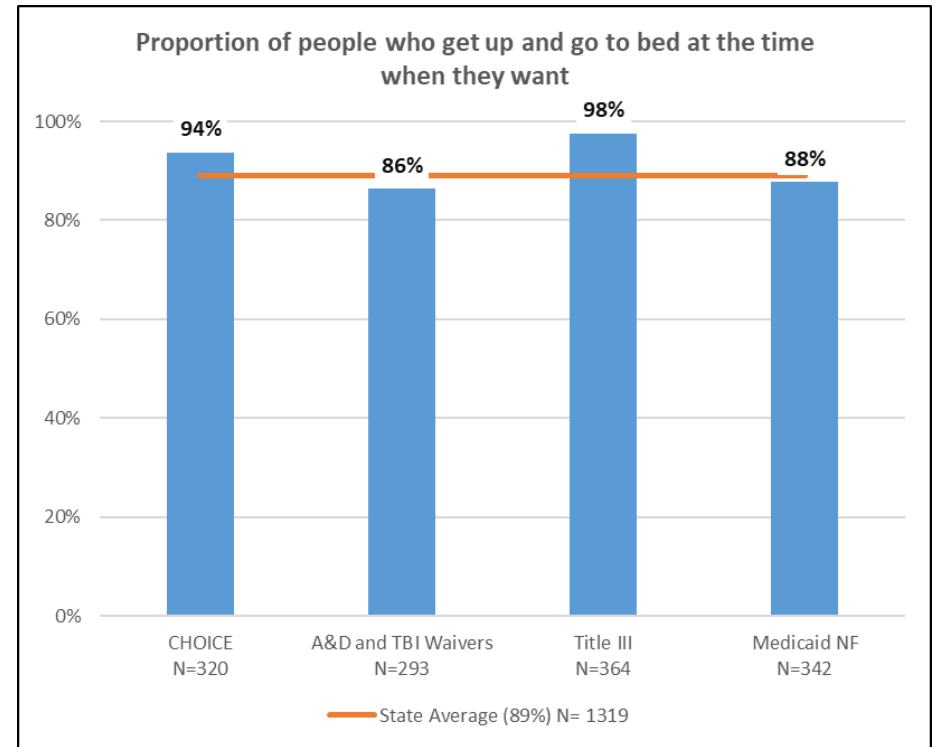
Un-collapsed data for state and settings are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting)

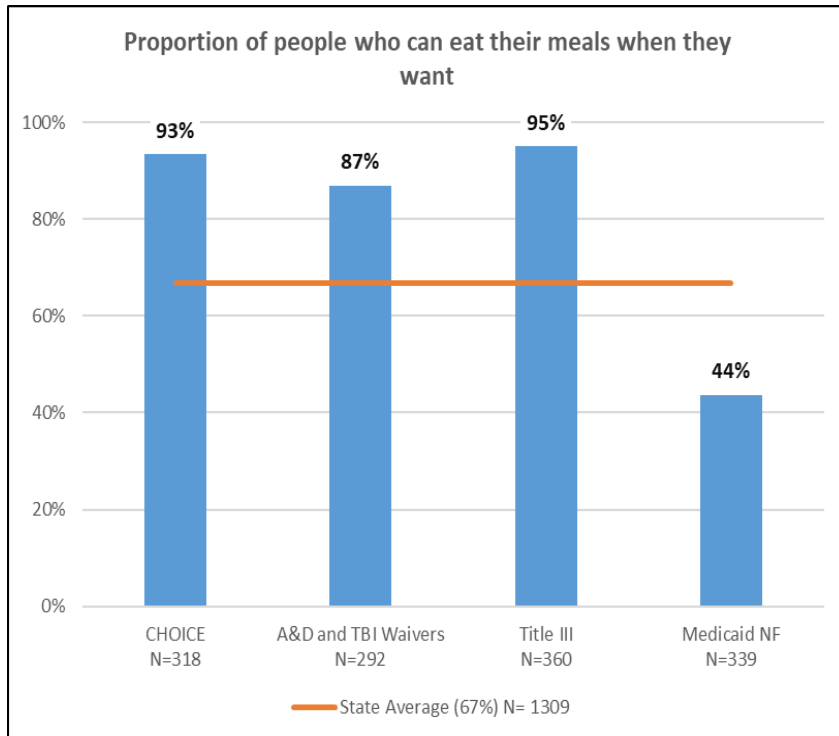


* Very small number of responses

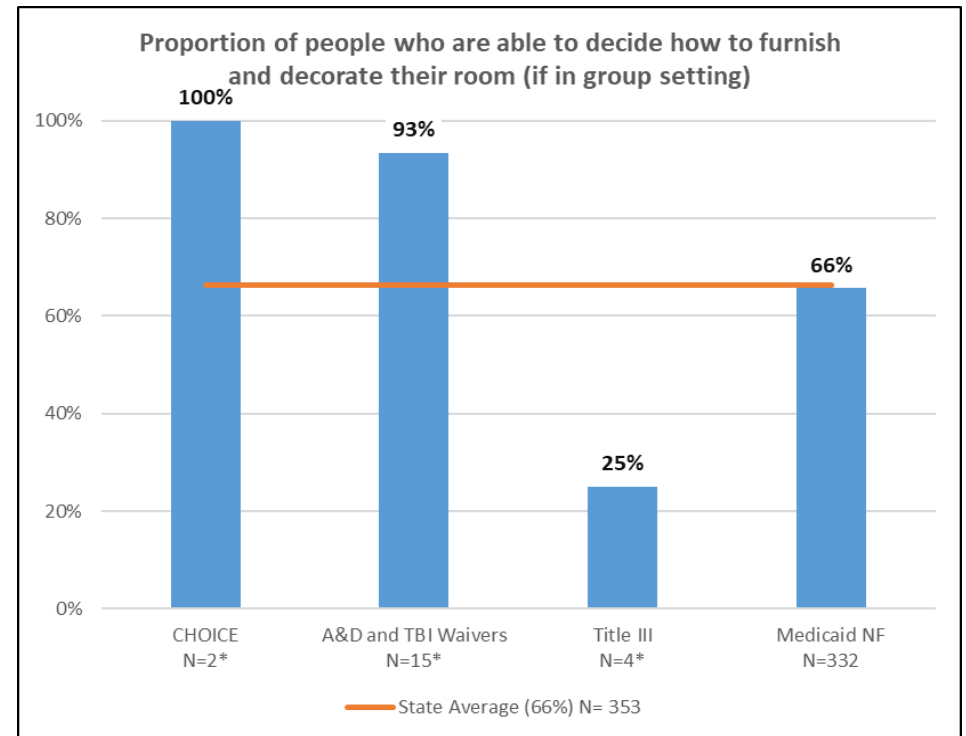
Graph 4. Proportion of people who get up and go to bed at the time when they want



Graph 5. Proportion of people who can eat their meals when they want



Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



* Very small number of responses

Relationships

People have friends and relationships and do not feel lonely.

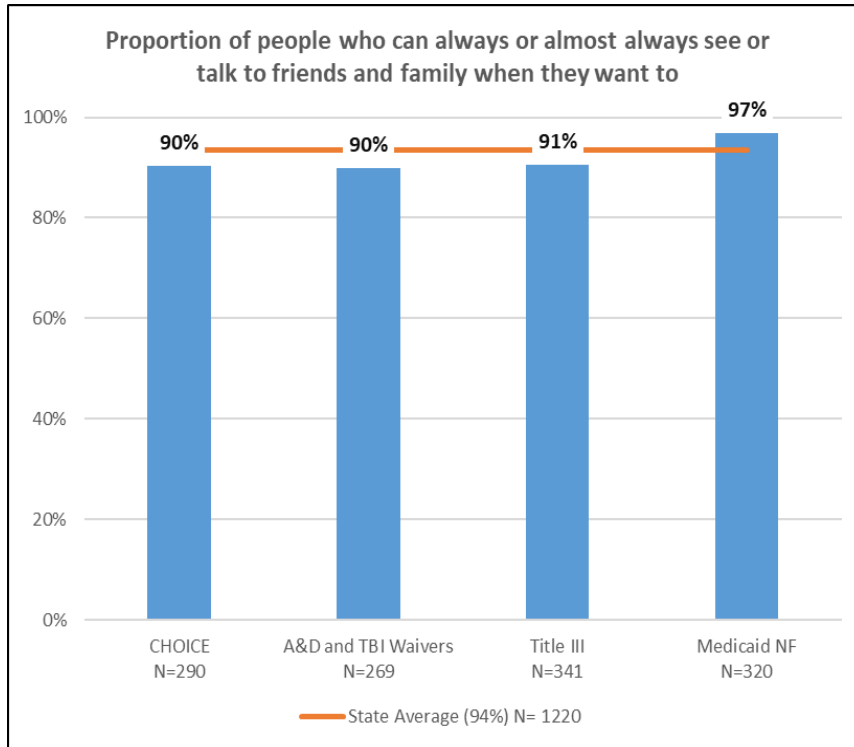
There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two survey items that correspond to the Relationship domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

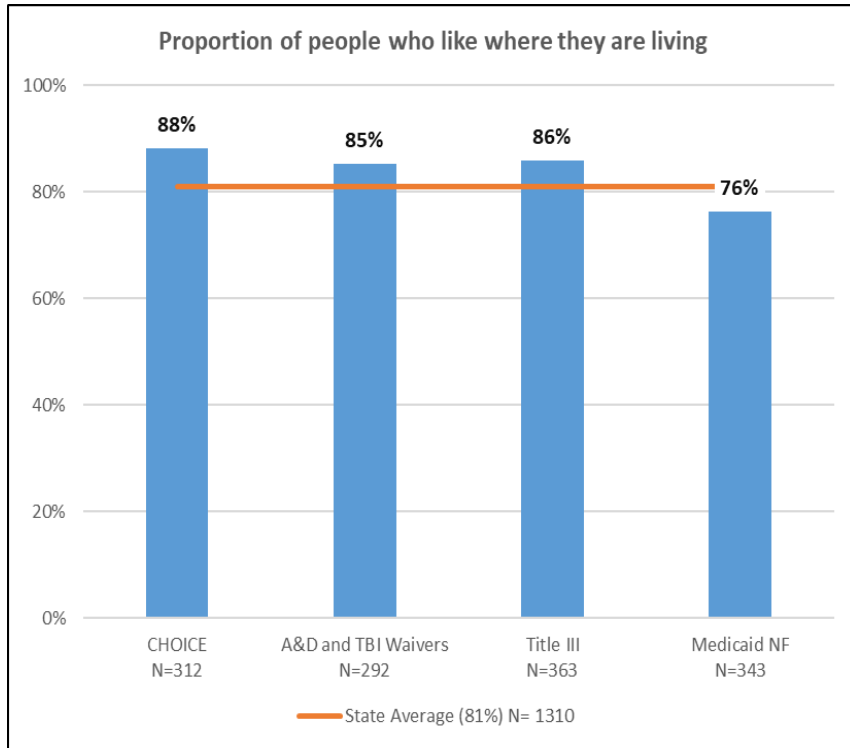
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

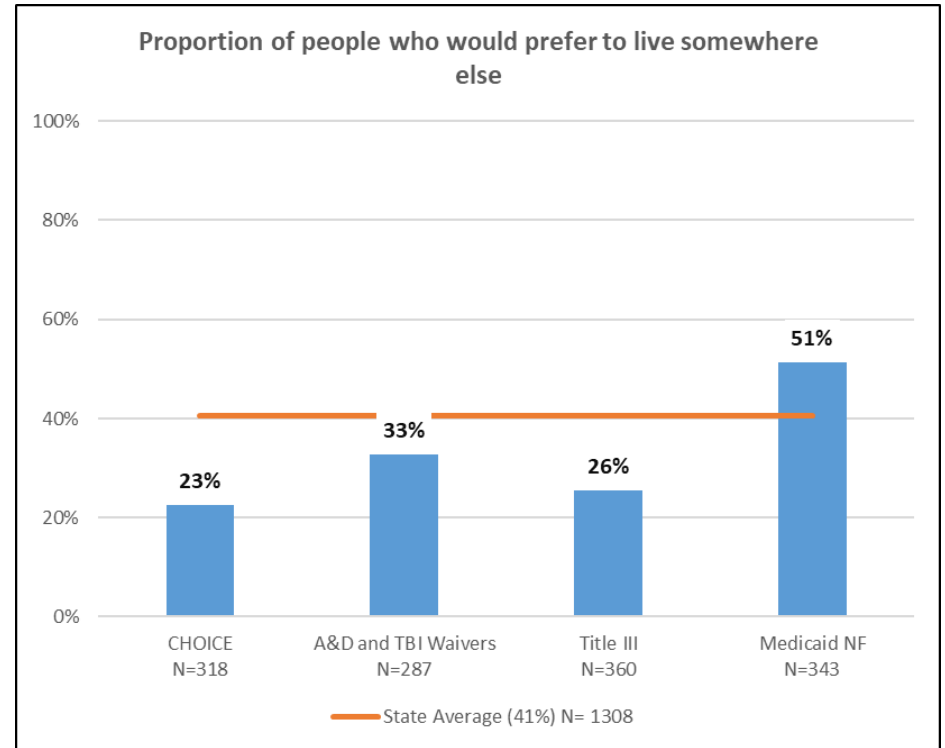
There are seven survey items that correspond to the Satisfaction domain.

Un-collapsed data for state and settings are shown in Appendix B.

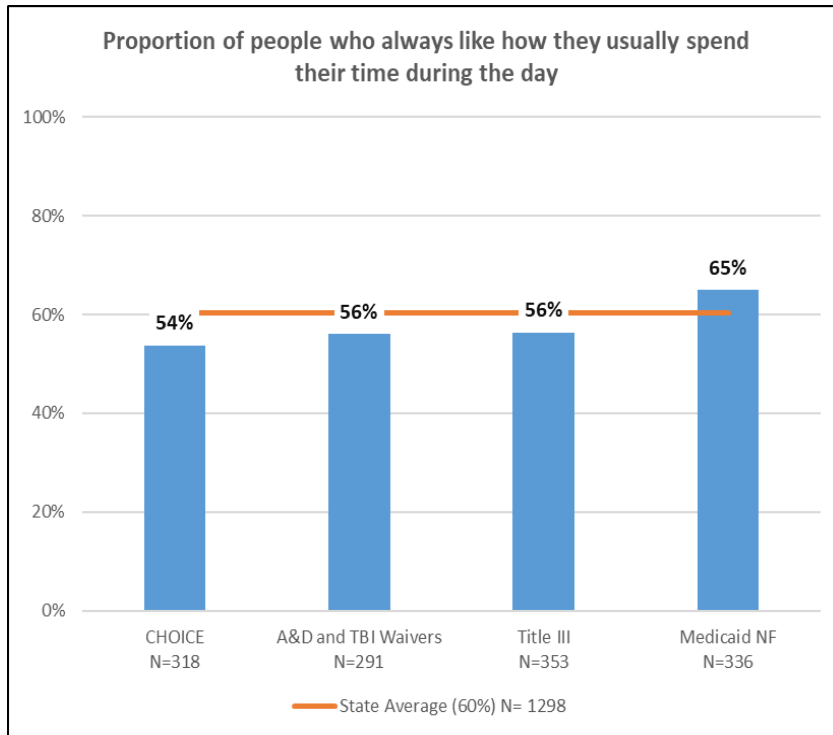
Graph 8. Proportion of people who like where they are living



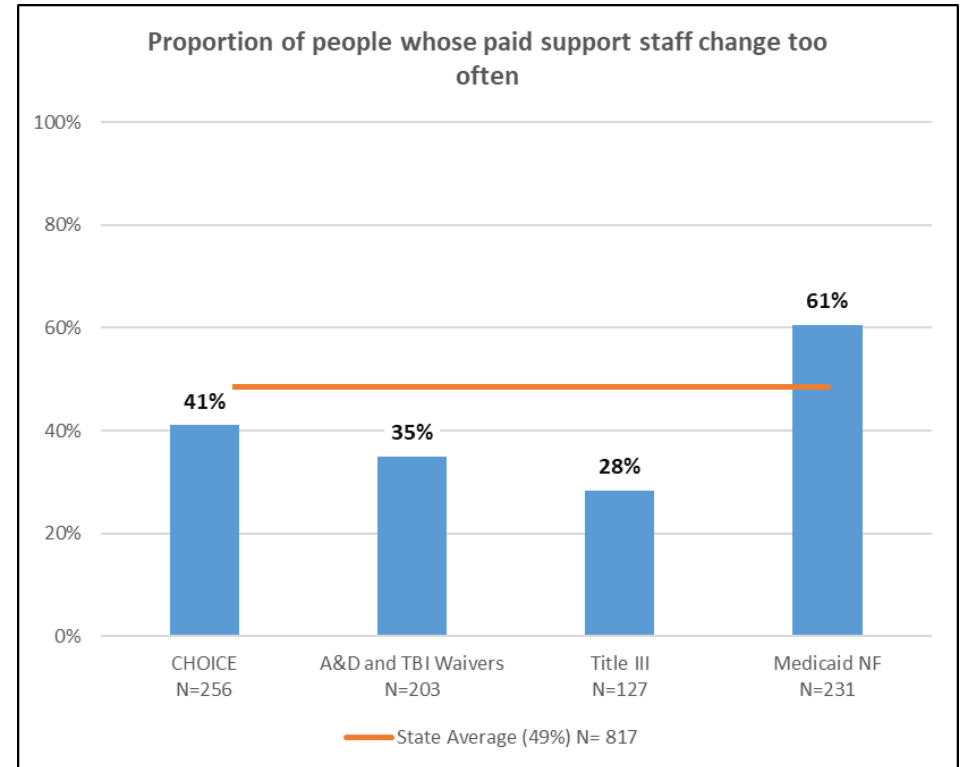
Graph 9. Proportion of people who would prefer to live somewhere else



Graph 10. Proportion of people who always like how they usually spend their time during the day⁵



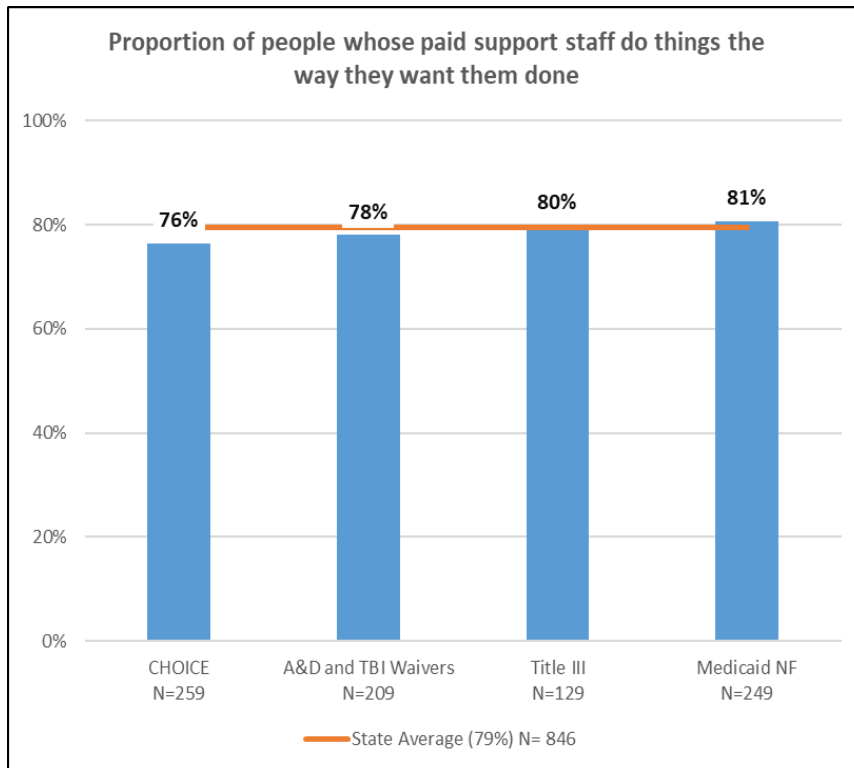
Graph 11. Proportion of people whose paid support staff change too often⁶



⁵ In 2015-2016 reporting cycle, "sometimes" was combined with "always"

⁶ In 2015-2016 survey cycle, proxies were allowed for this question

Graph 12. Proportion of people whose paid support staff do things the way they want them done



Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

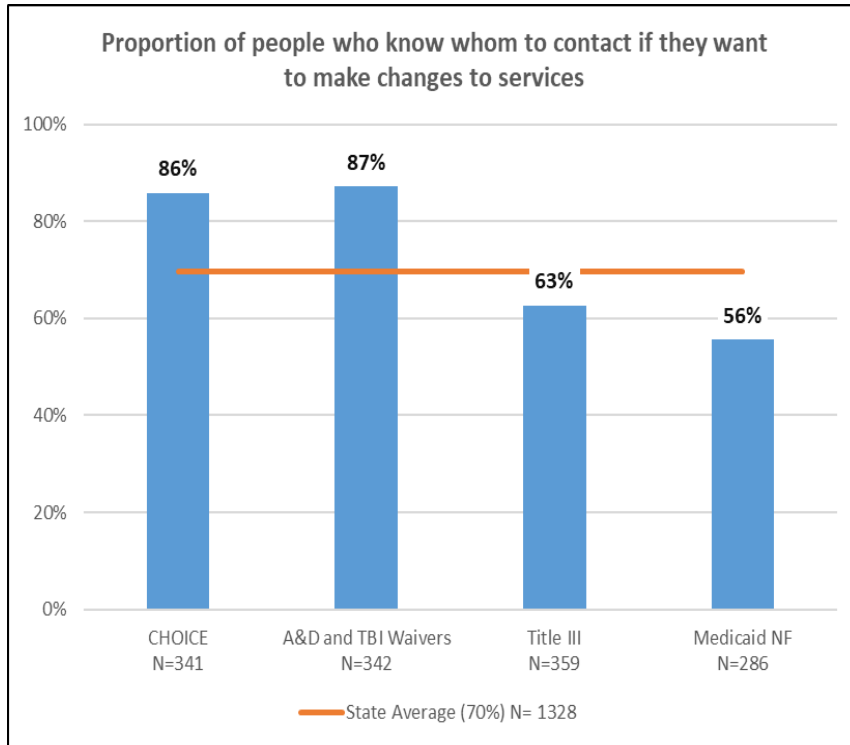
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies⁷
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve survey items that correspond to the Service Coordination domain.

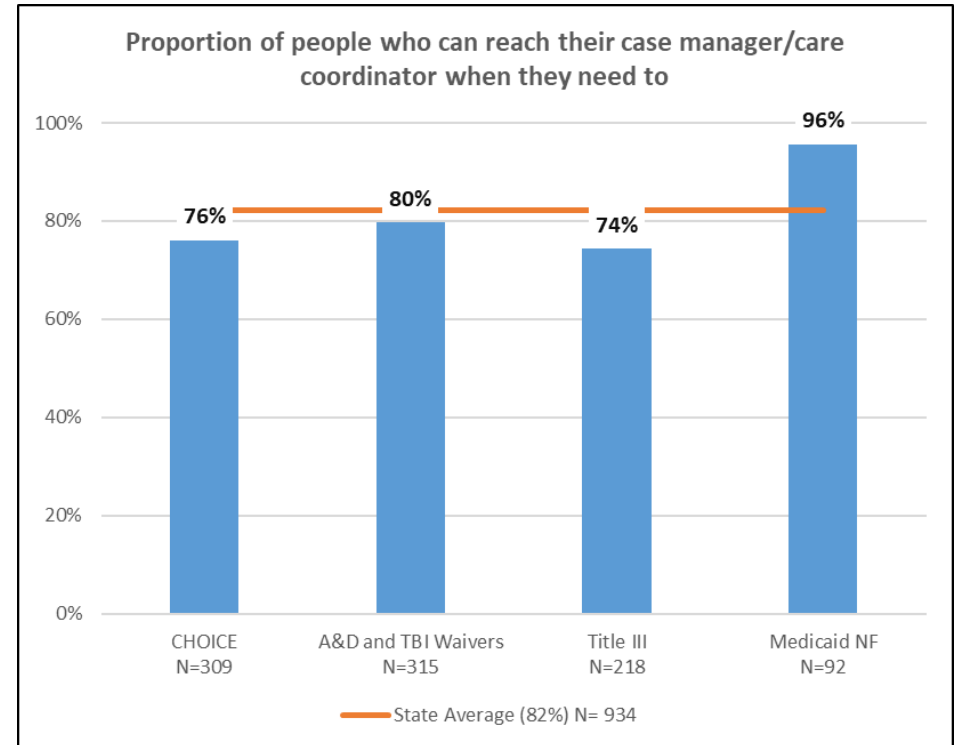
Un-collapsed data for state and settings are shown in Appendix B.

⁷ Data shown in Appendix B only

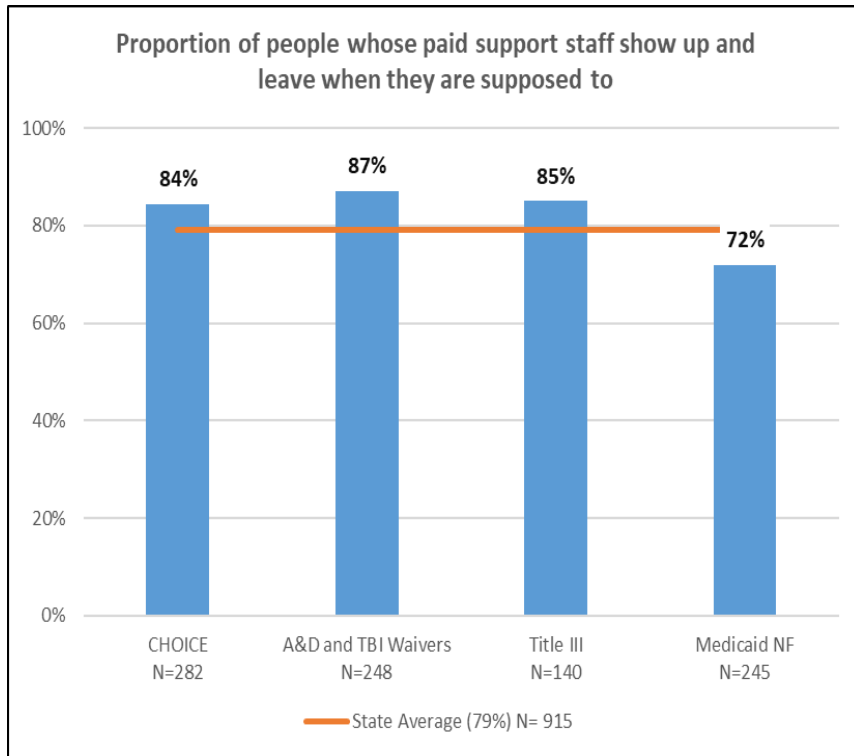
Graph 13. Proportion of people who know whom to contact if they want to make changes to their services



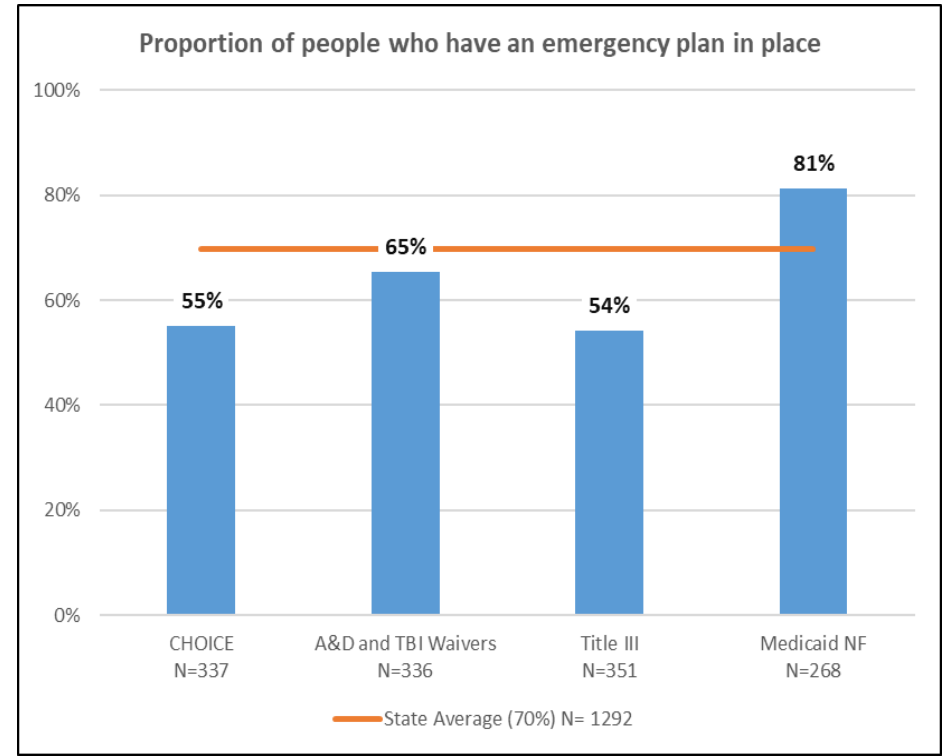
Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



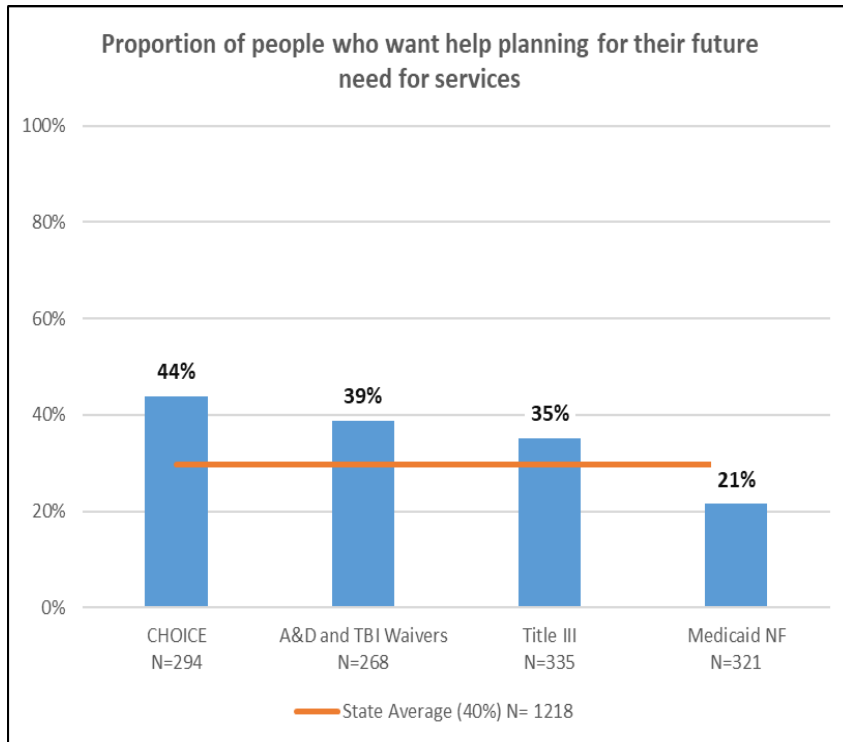
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



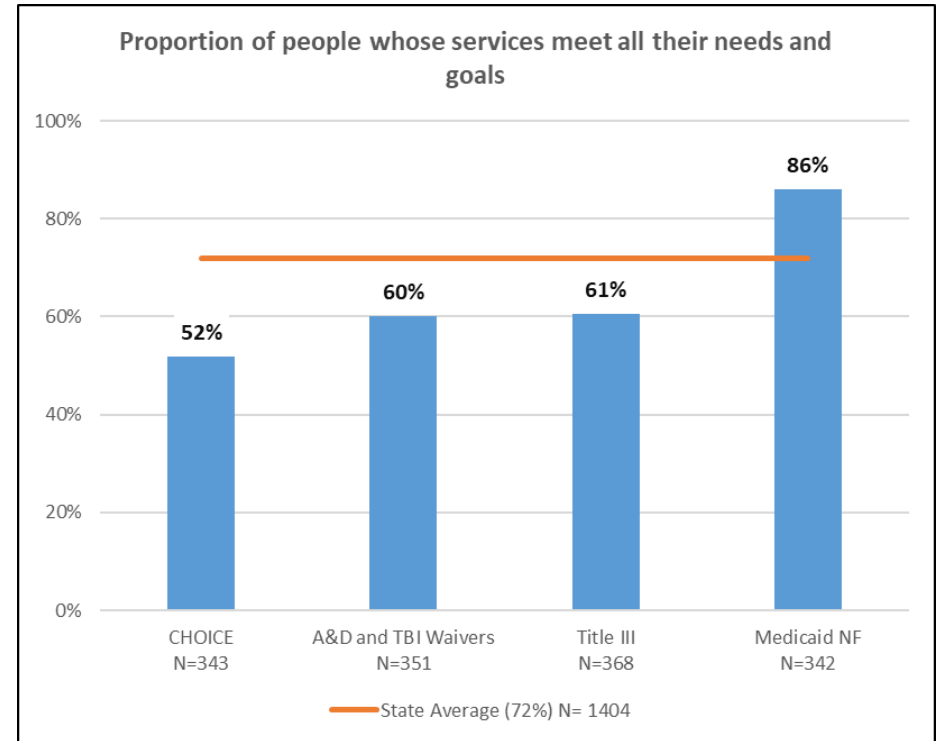
Graph 16. Proportion of people who have an emergency plan in place



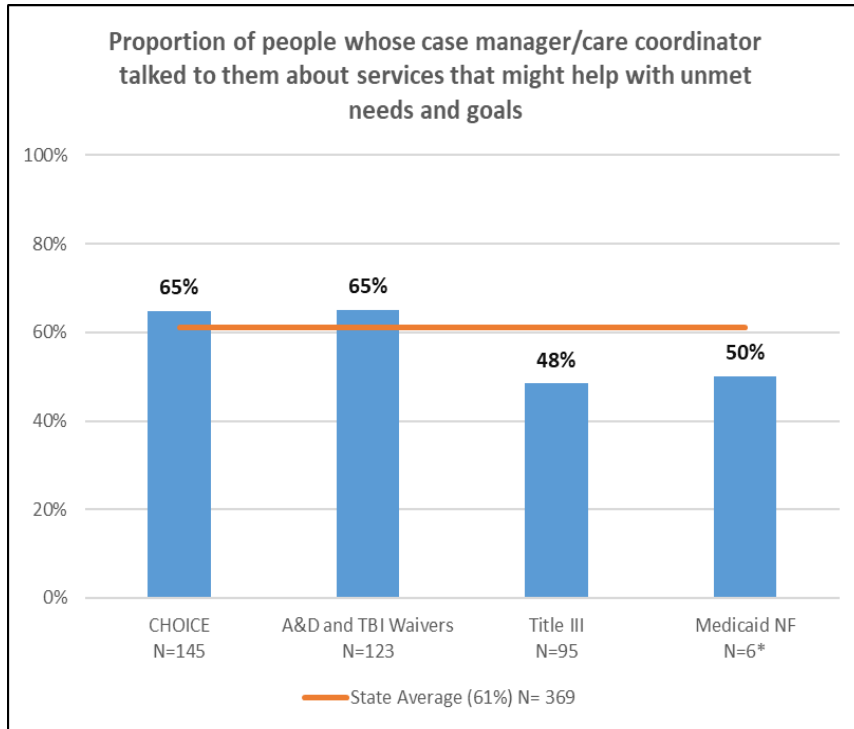
Graph 17. Proportion of people who want help planning for their future need for services



Graph 18. Proportion of people whose services meet all their needs and goals

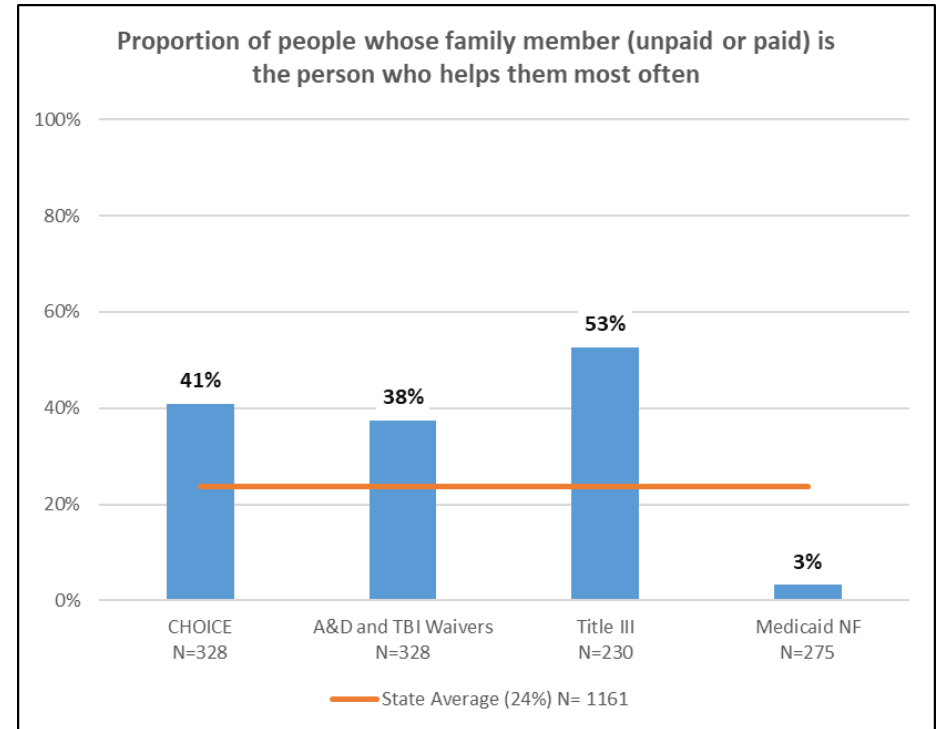


Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

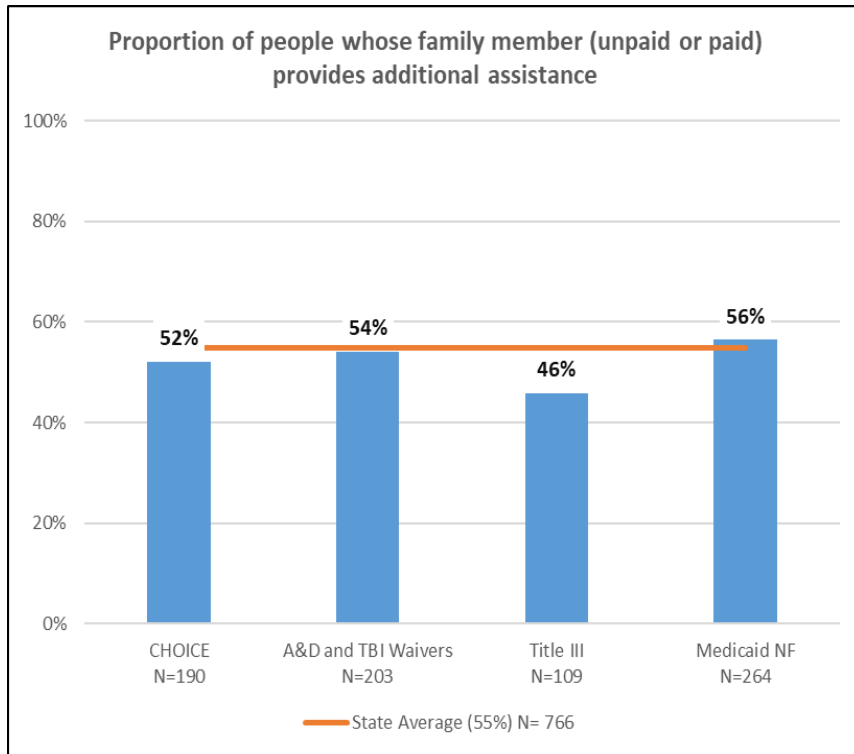


* Very small number of responses

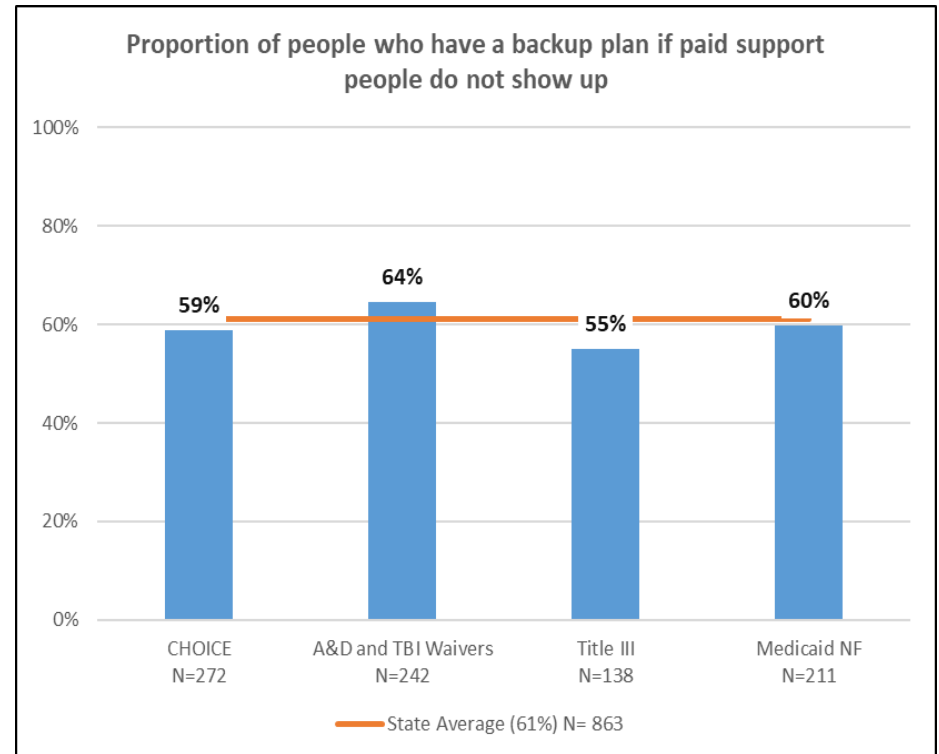
Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance



Graph 22. Proportion of people who have a backup plan if their paid support people do not show up⁸



⁸ New variable

Care Coordination

Individuals are provided appropriate coordination of care.

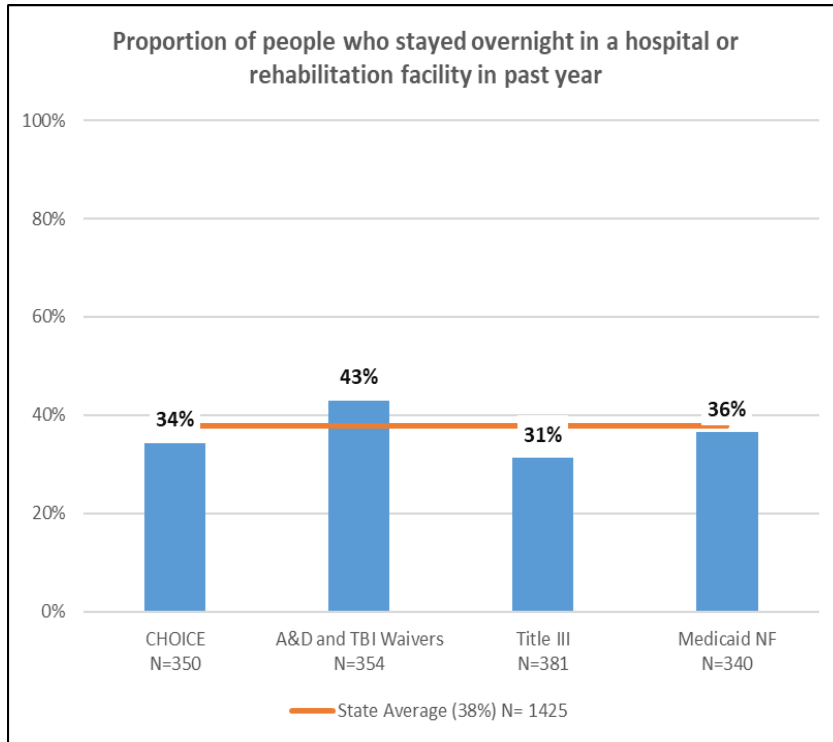
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

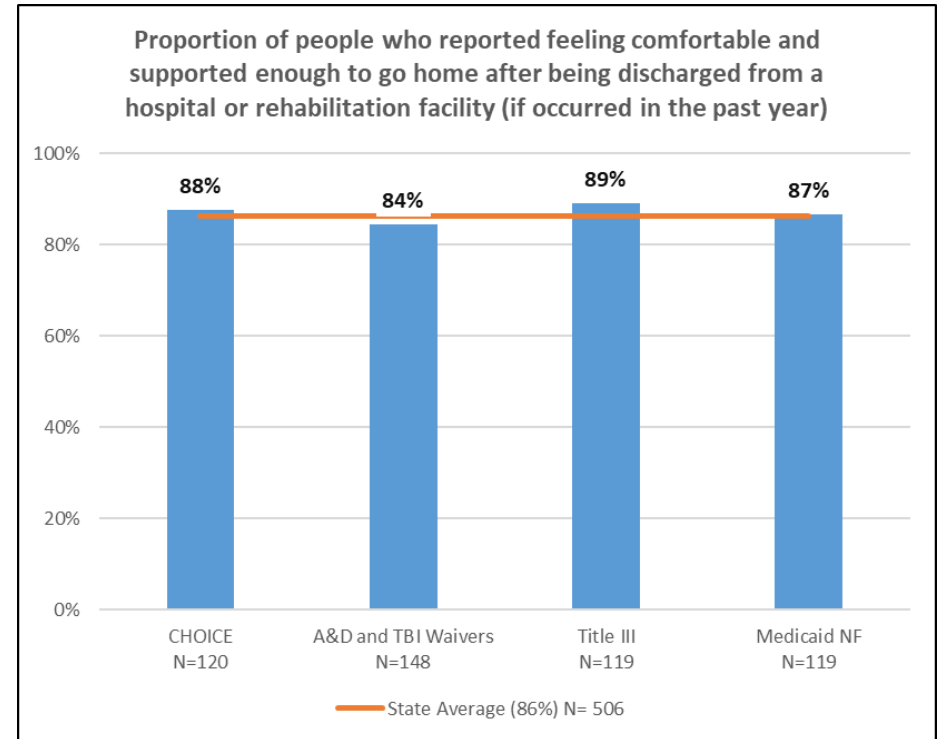
There are five survey items that correspond to the Care Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

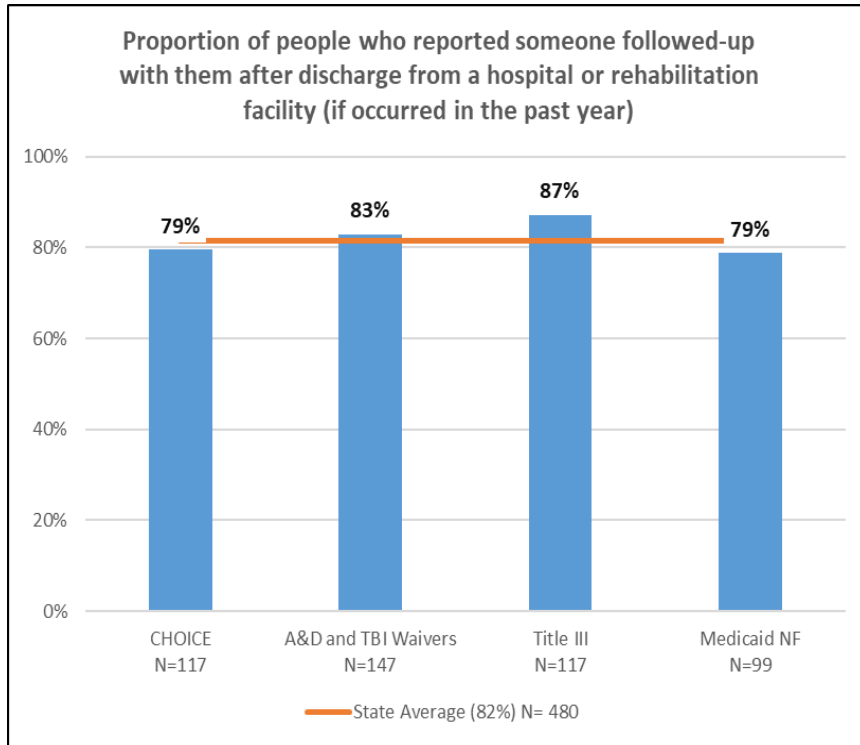
Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



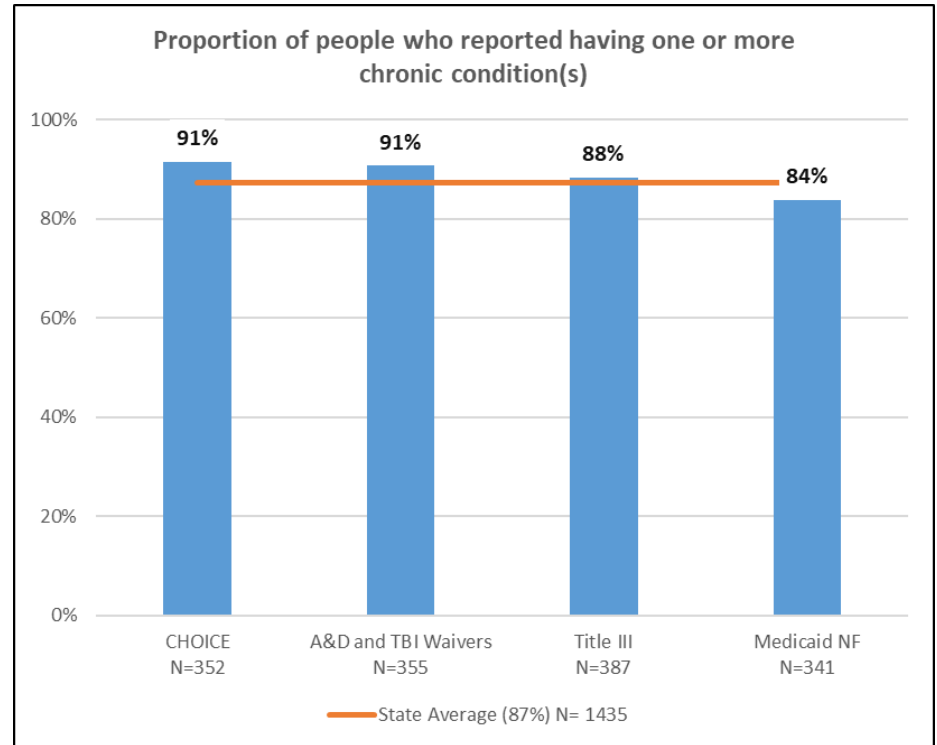
Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)



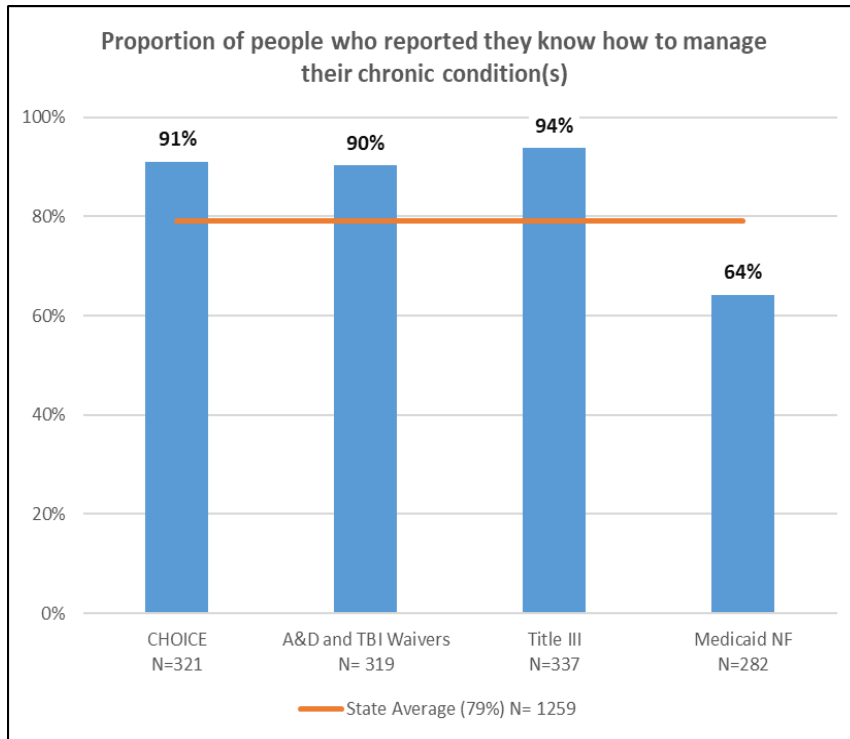
Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)



Graph 26. Proportion of people who reported having one or more chronic condition(s)



Graph 27. Proportion of people who reported they know how to manage their chronic condition(s)



Access

Publicly funded services are readily available to individuals who need and qualify for them.

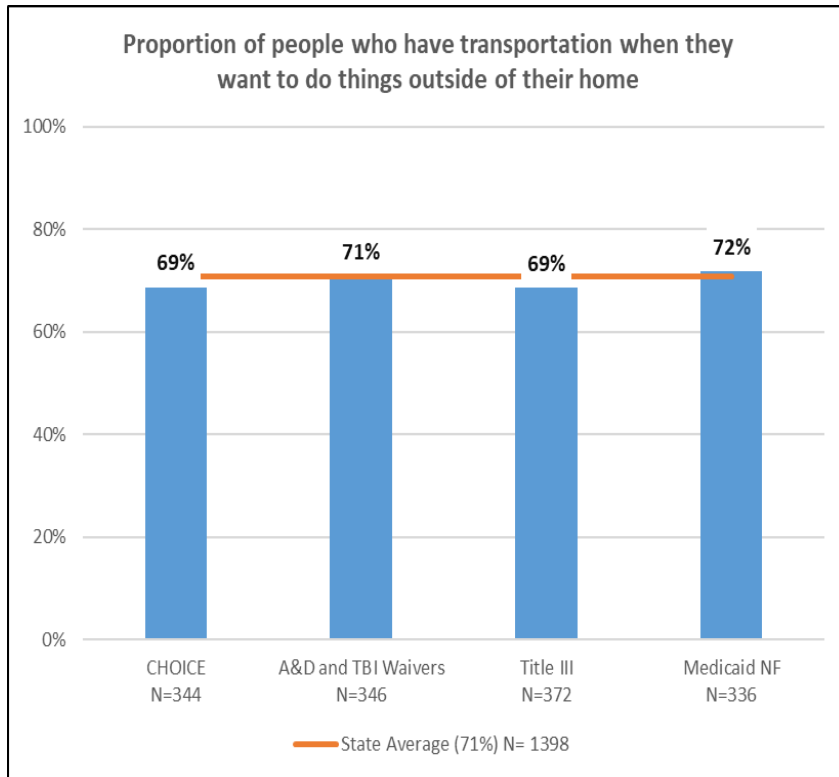
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

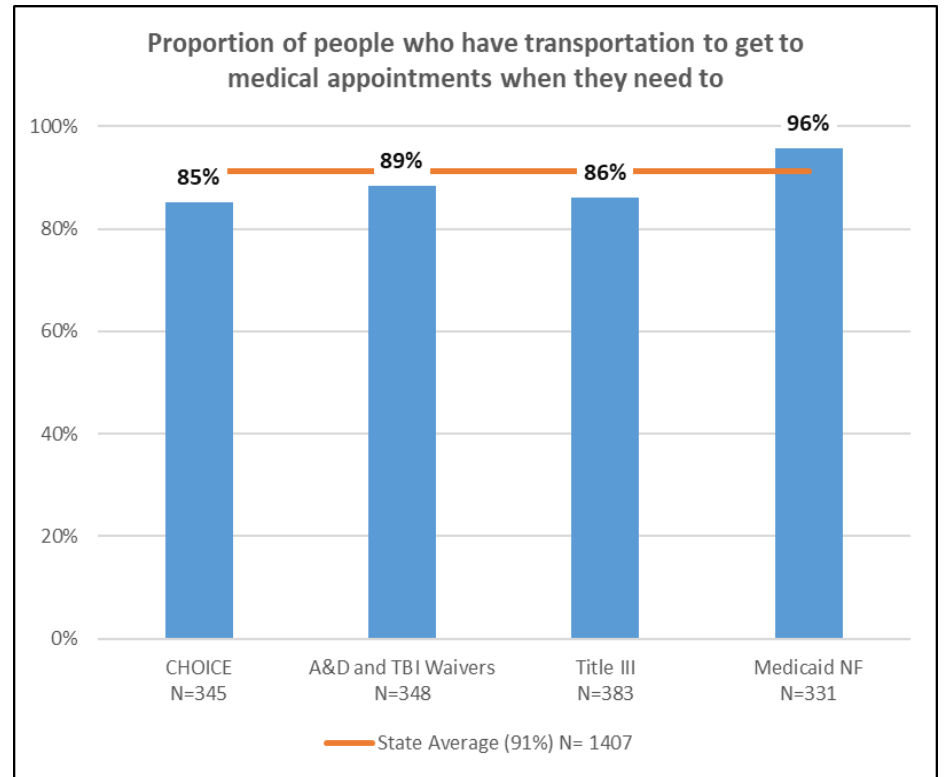
There are five survey items that correspond to the Access domain.

Un-collapsed data for state and settings are shown in Appendix B.

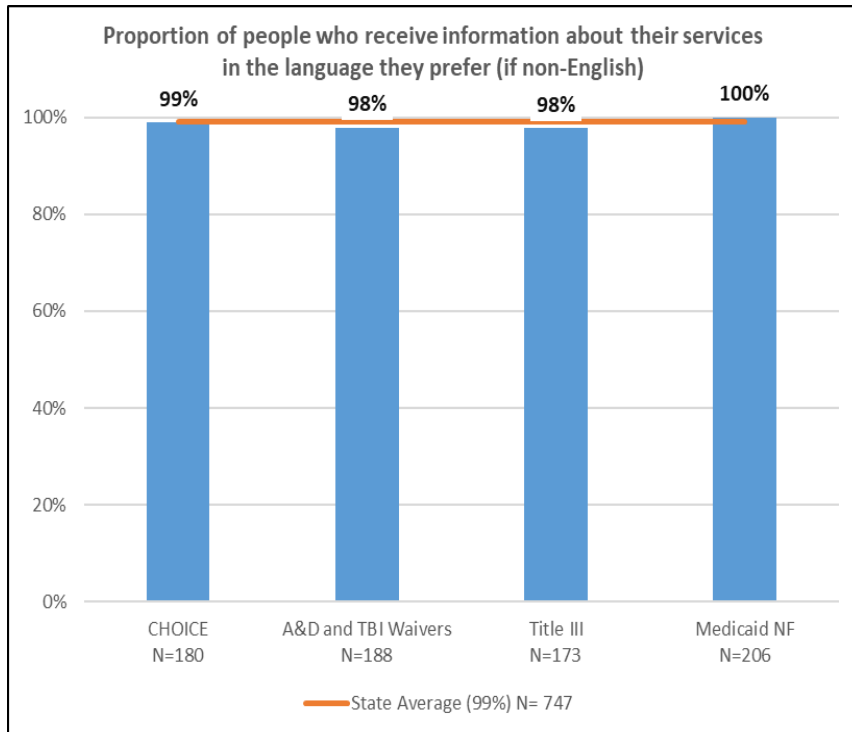
Graph 28. Proportion of people who have transportation when they want to do things outside of their home



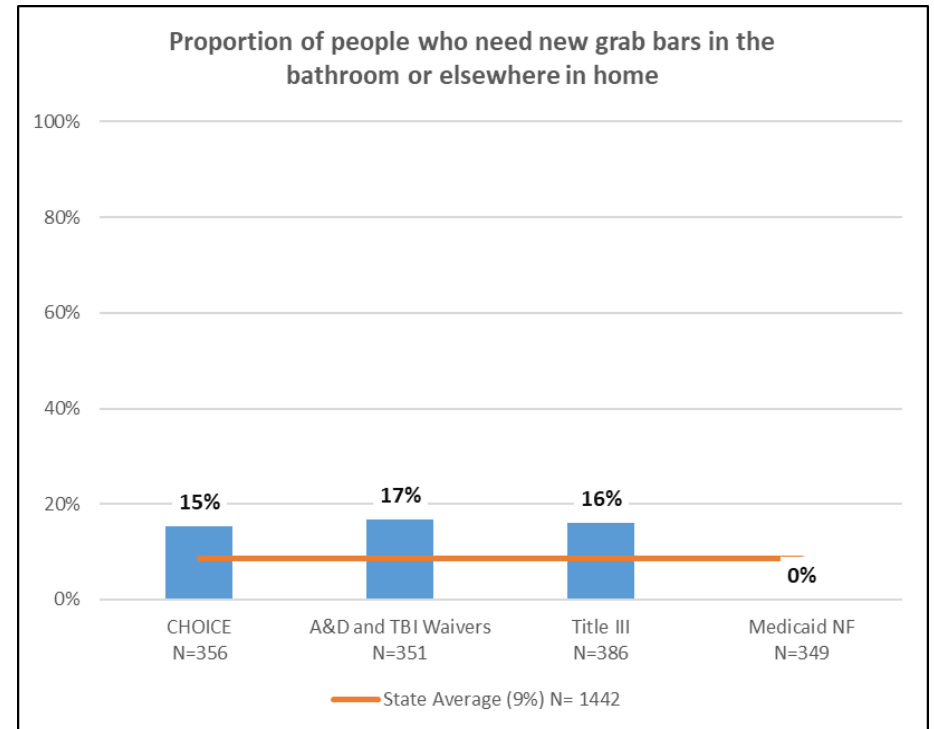
Graph 29. Proportion of people who have transportation to get to medical appointments when they need to



Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)⁹

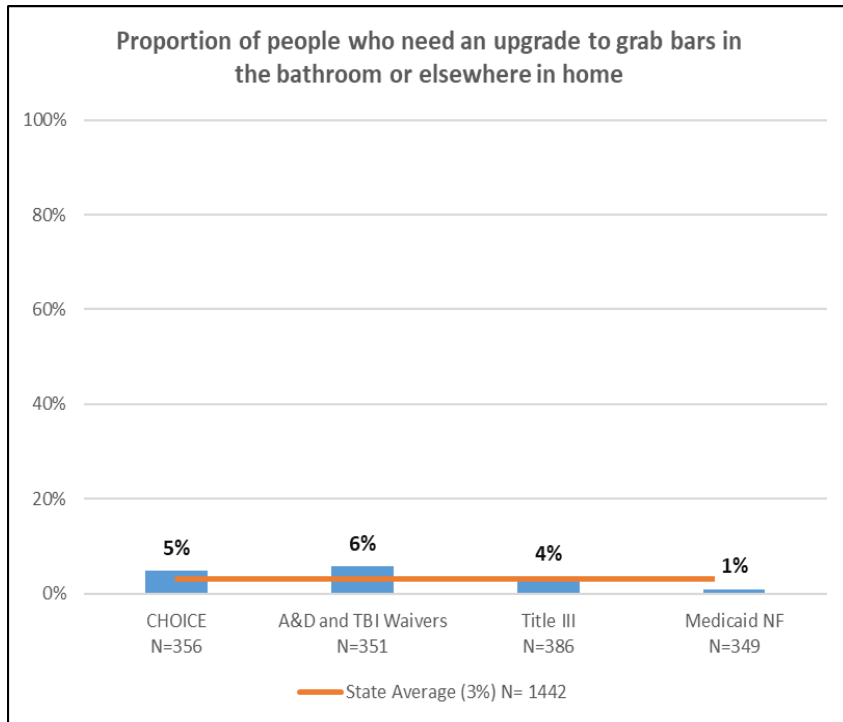


Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home

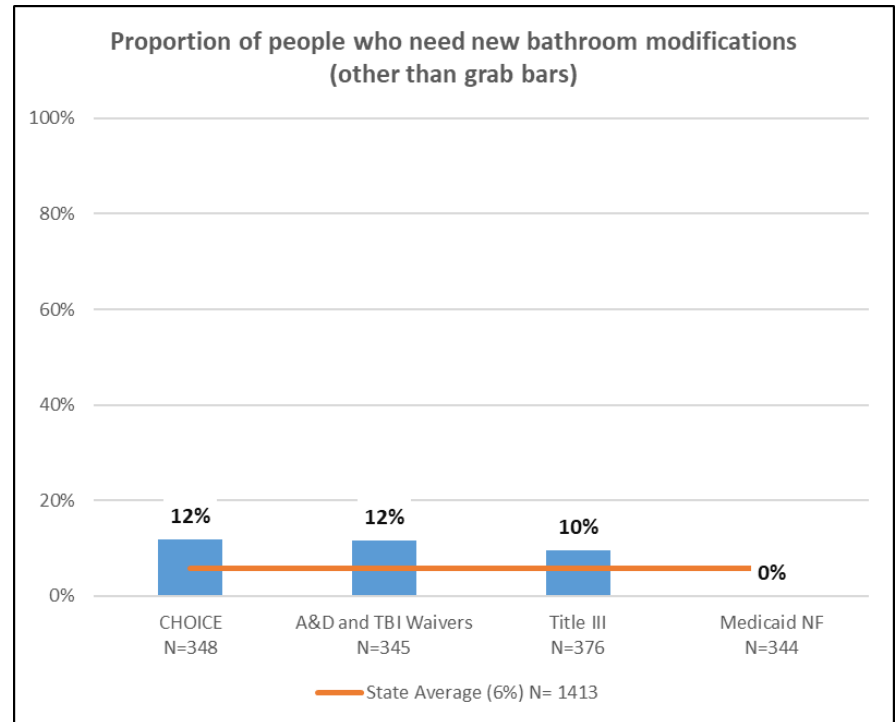


⁹ In Indiana, this question appears to have been asked of English-speakers as well

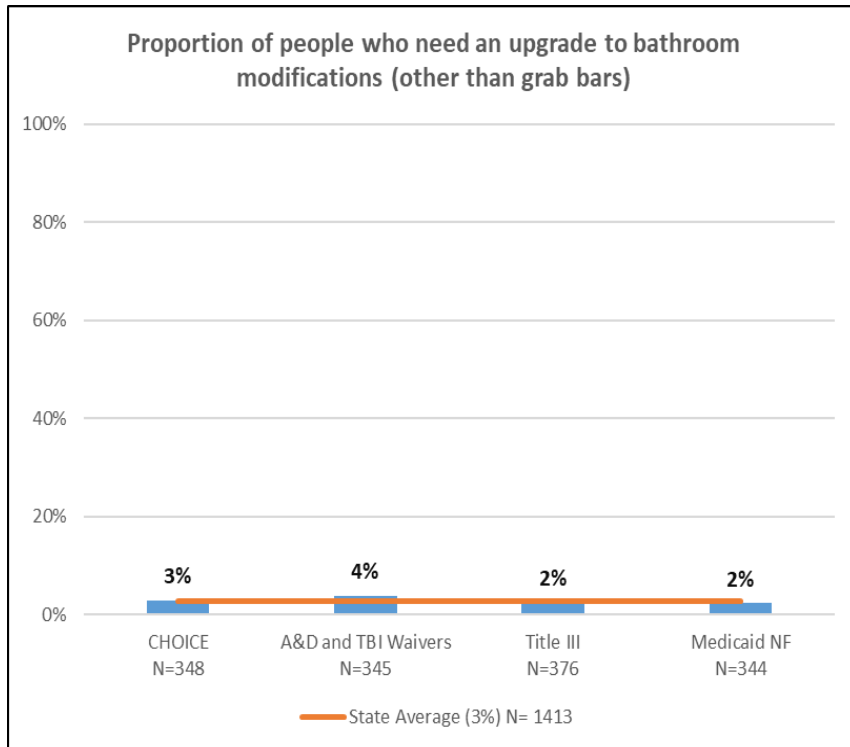
Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home



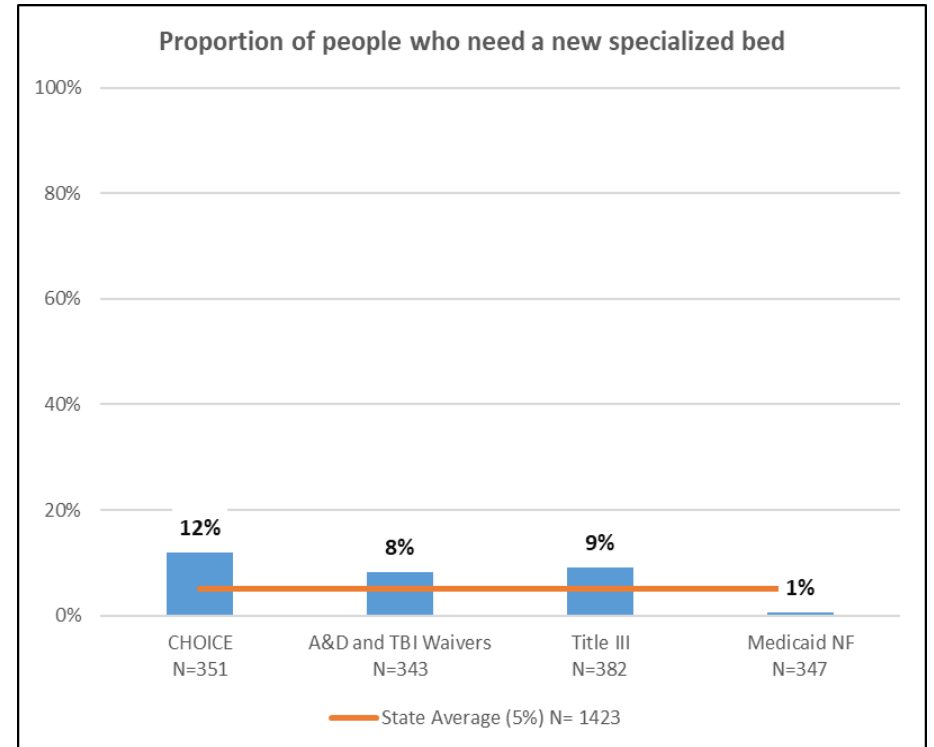
Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)



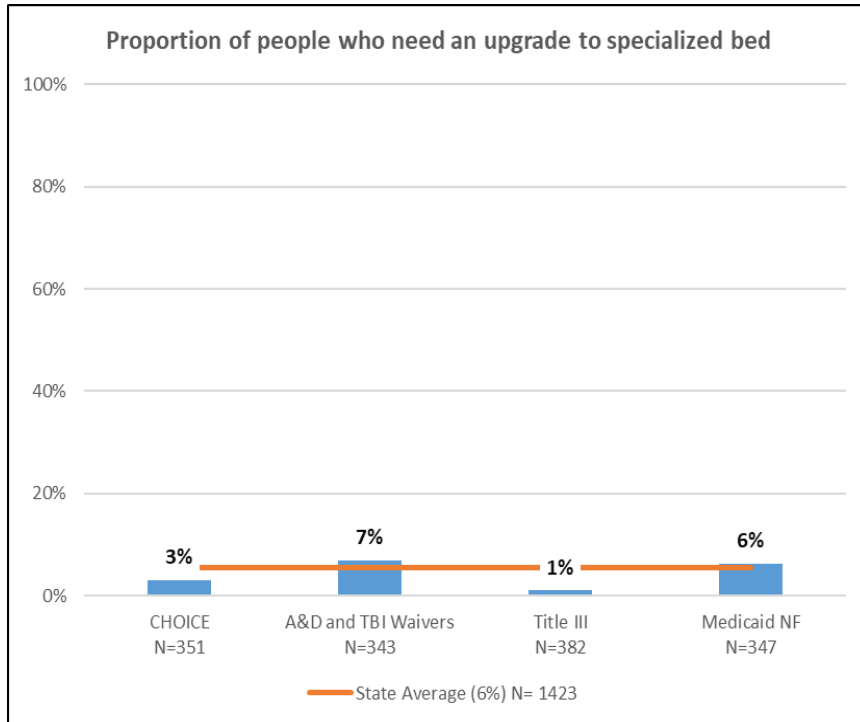
Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



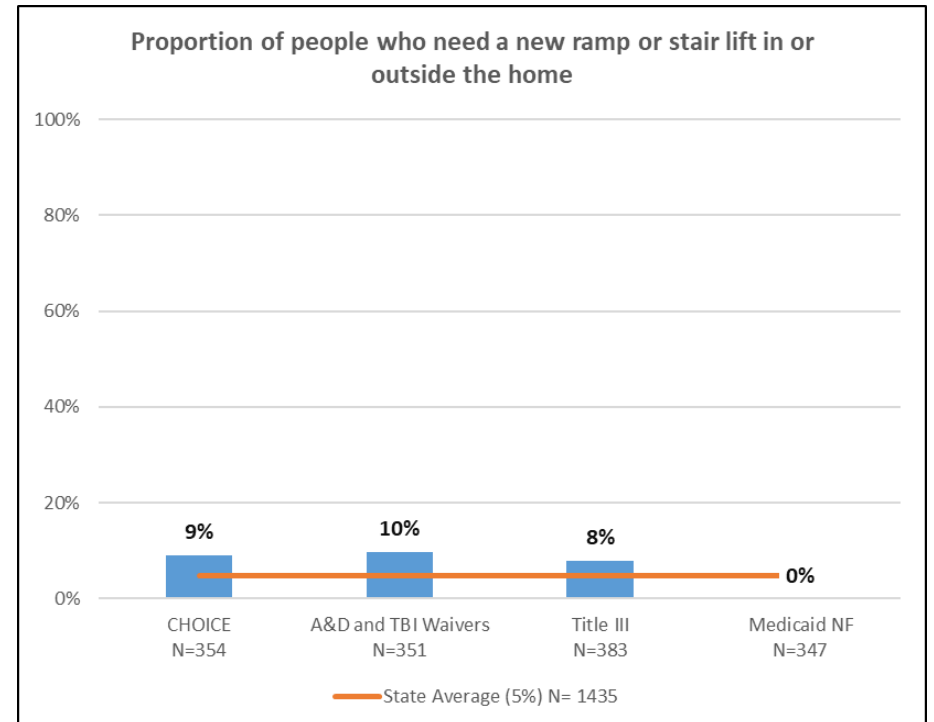
Graph 35. Proportion of people who need a new specialized bed



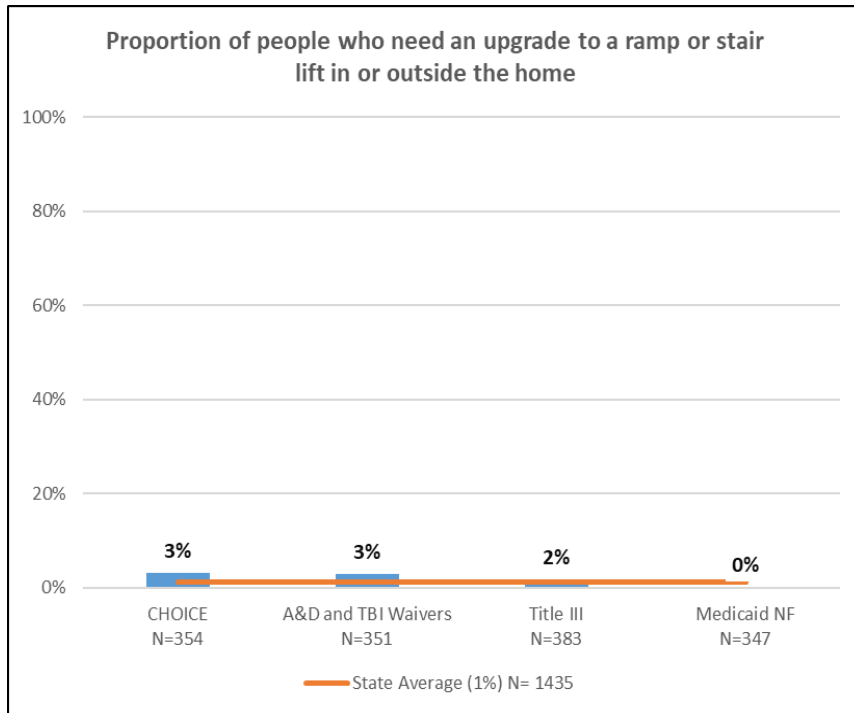
Graph 36. Proportion of people who need an upgrade to specialized bed



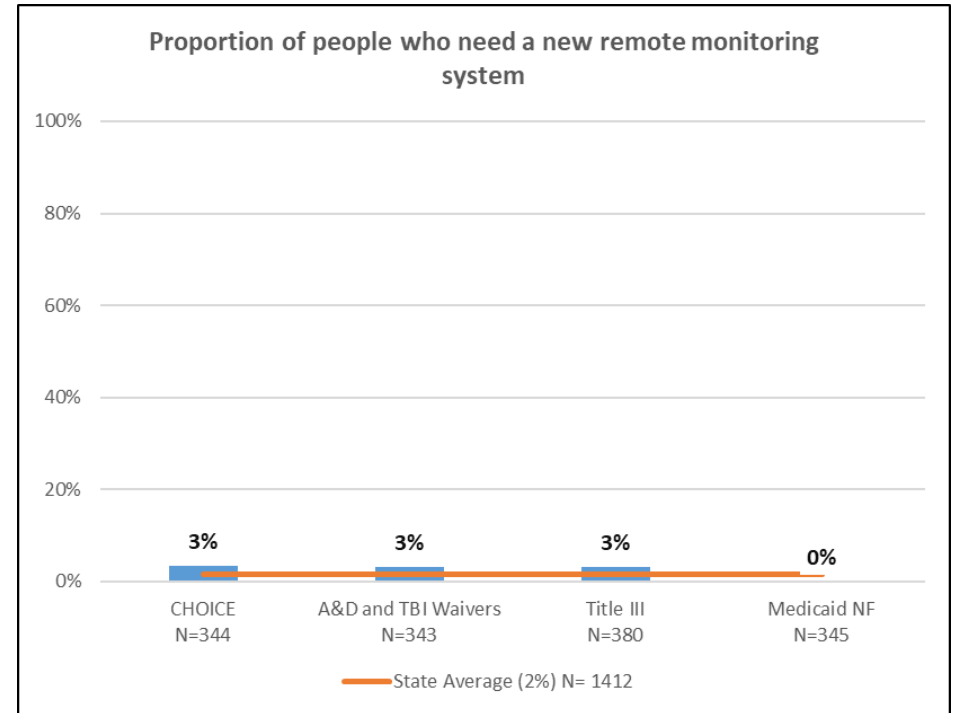
Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



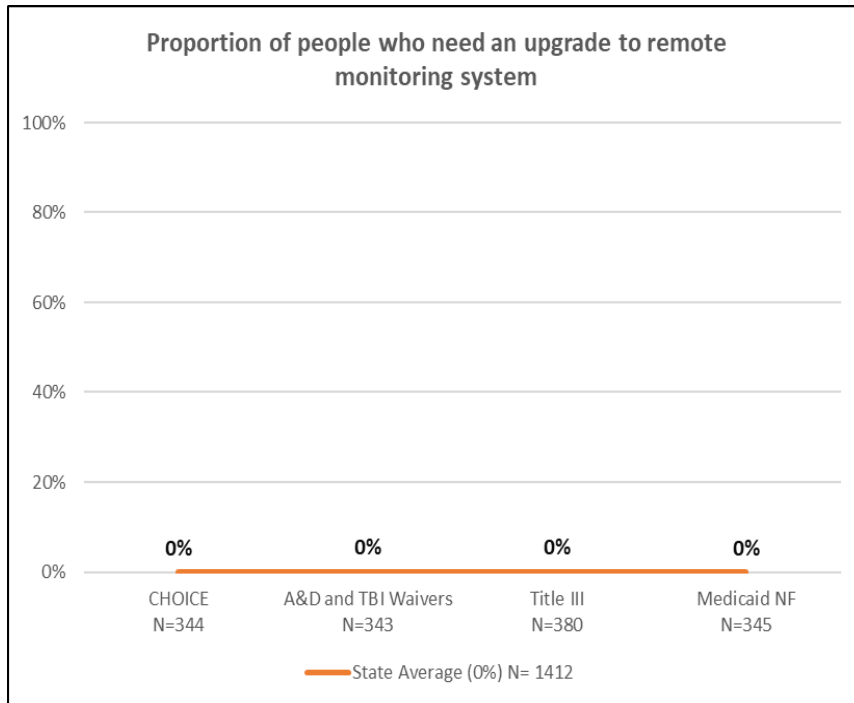
Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



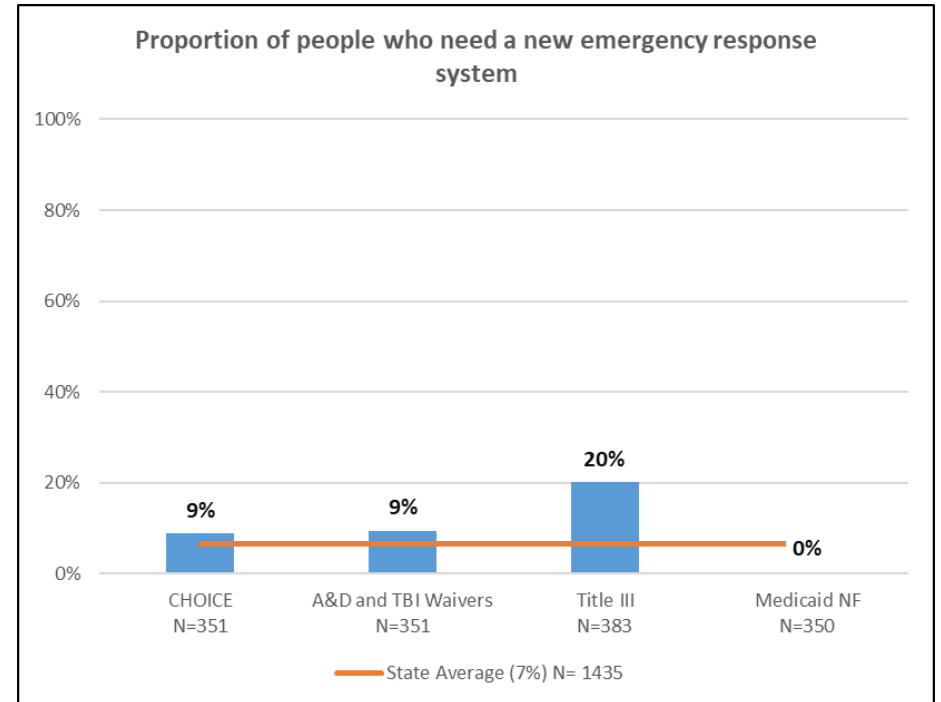
Graph 39. Proportion of people who need a new remote monitoring system



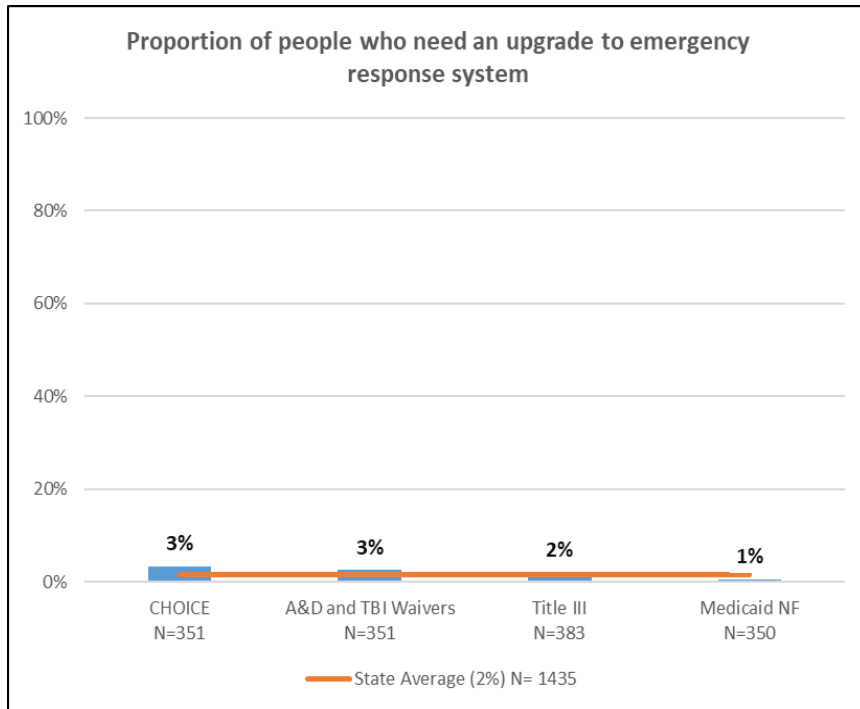
Graph 40. Proportion of people who need an upgrade to remote monitoring system



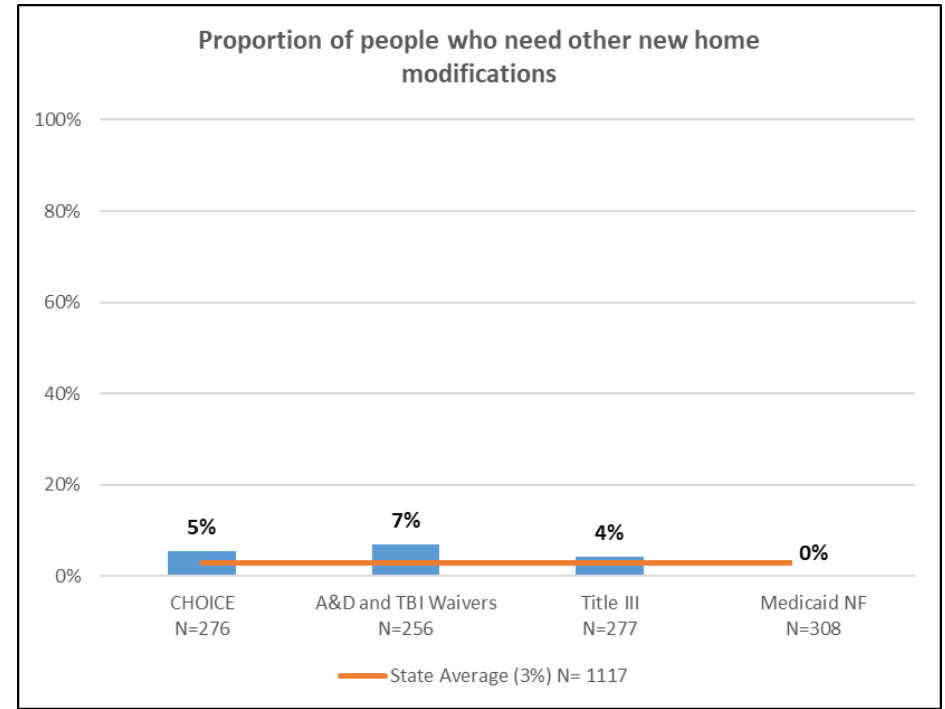
Graph 41. Proportion of people who need a new emergency response system



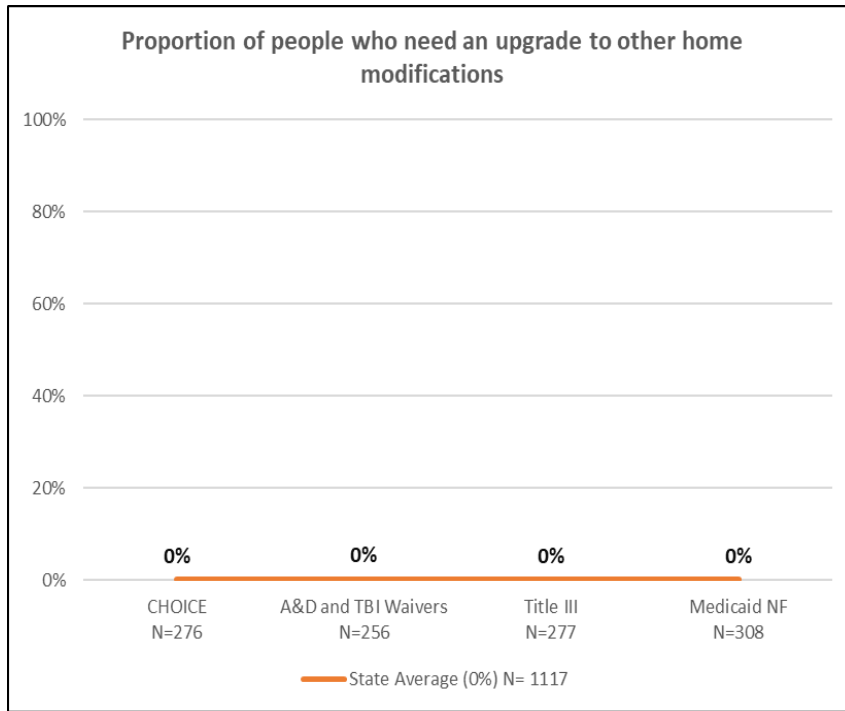
Graph 42. Proportion of people who need an upgrade to emergency response system



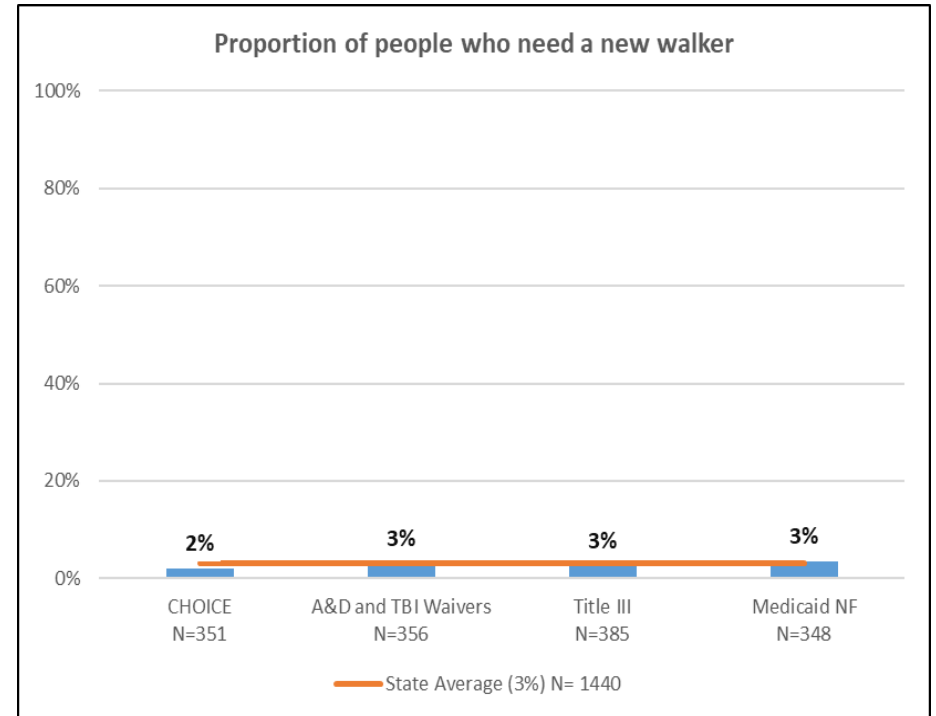
Graph 43. Proportion of people who need other new home modifications



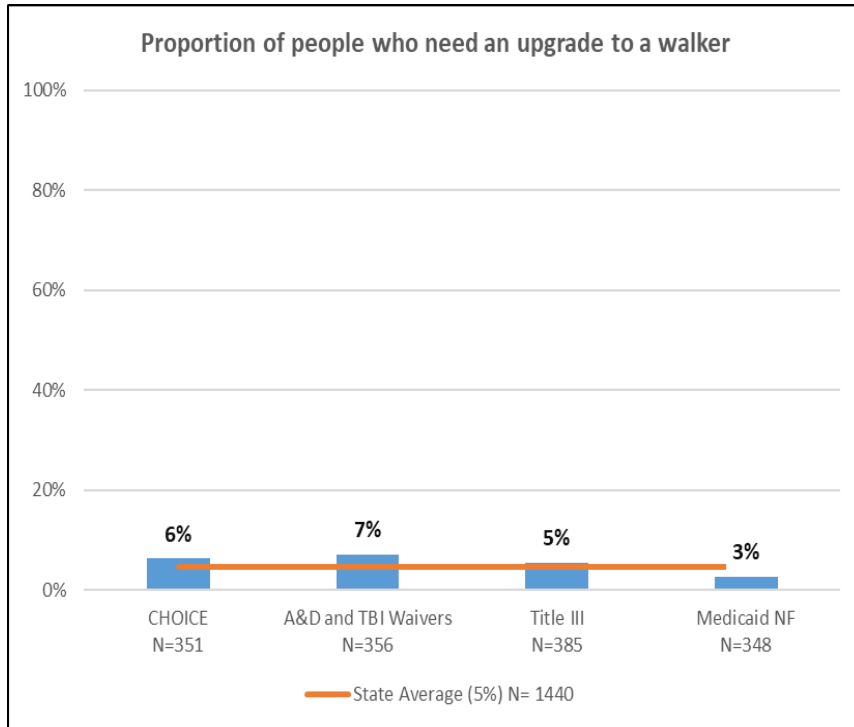
Graph 44. Proportion of people who need an upgrade to other home modifications



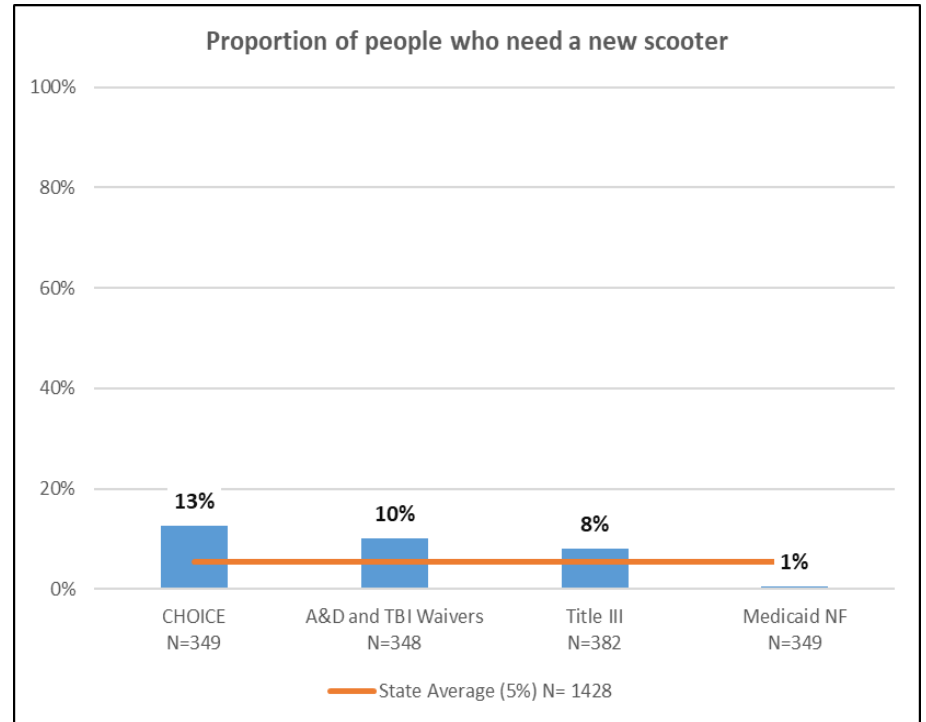
Graph 45. Proportion of people who need a new walker



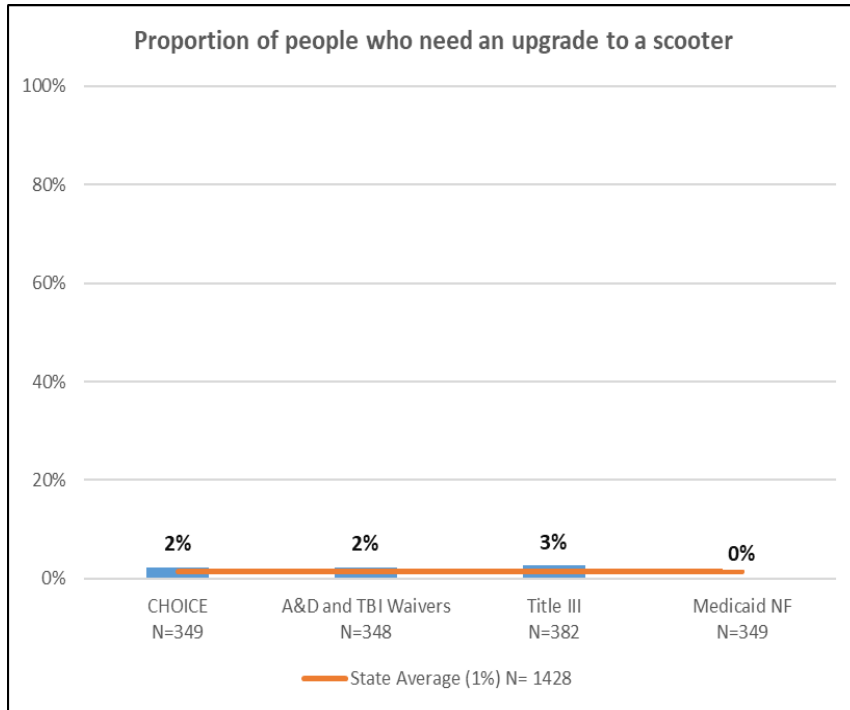
Graph 46. Proportion of people who need an upgrade to a walker



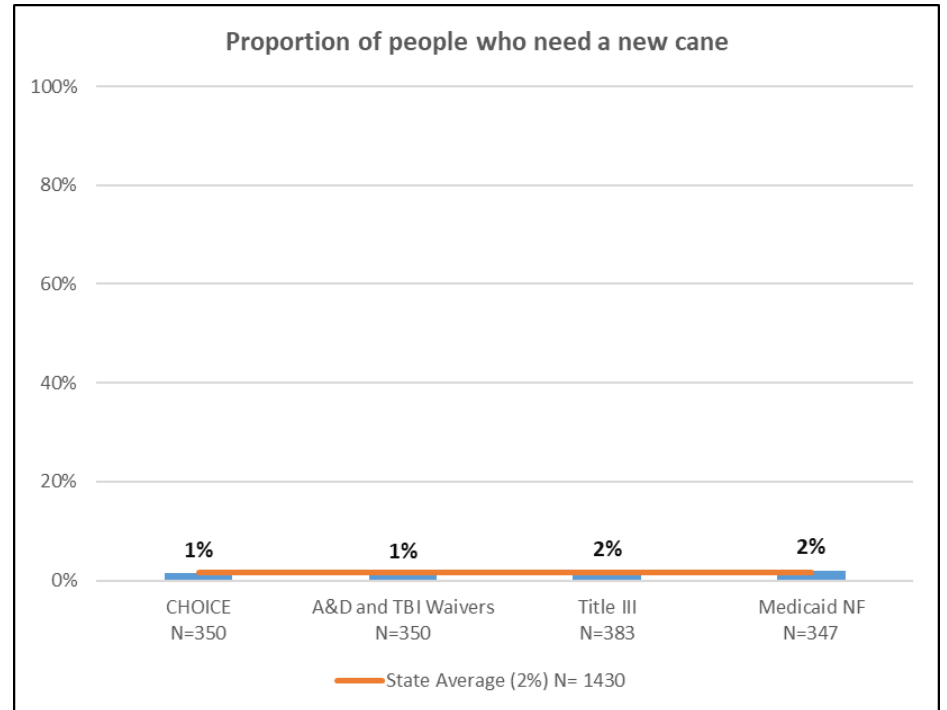
Graph 47. Proportion of people who need a new scooter



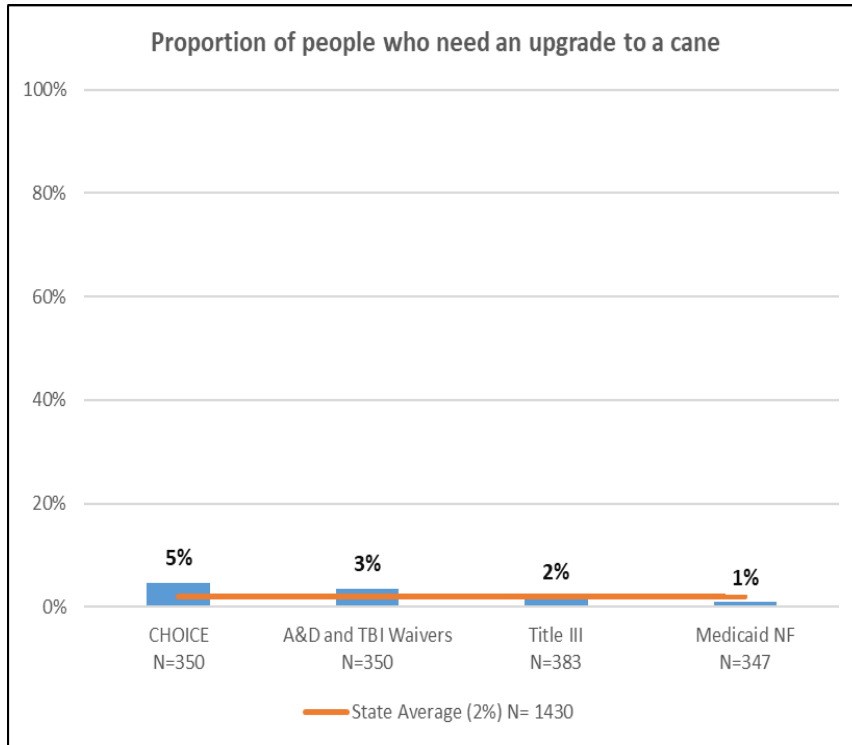
Graph 48. Proportion of people who need an upgrade to a scooter



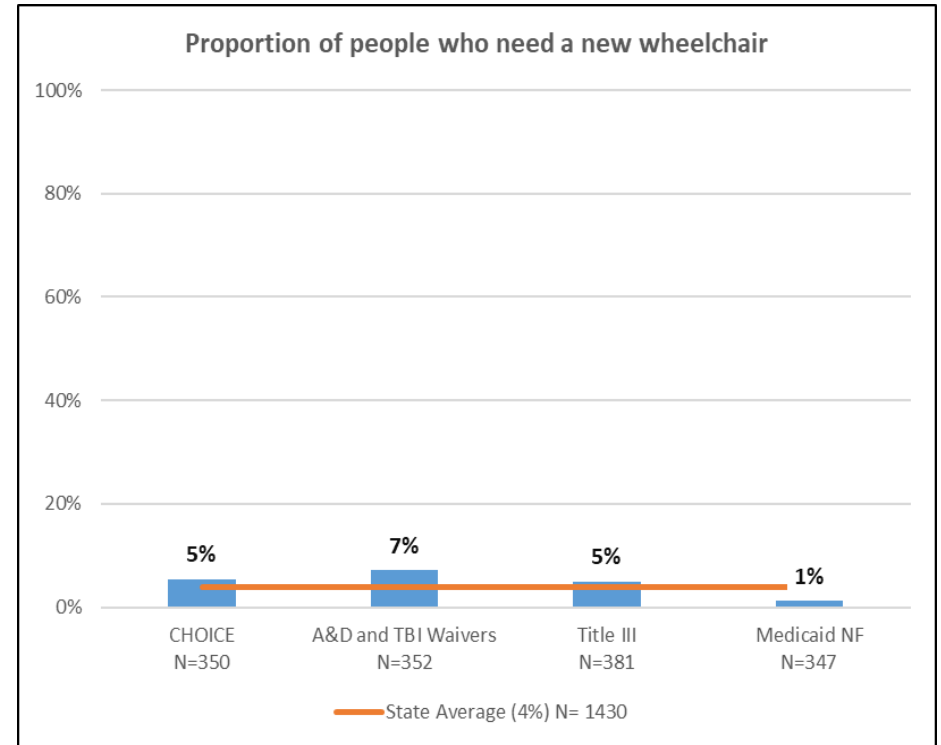
Graph 49. Proportion of people who need a new cane



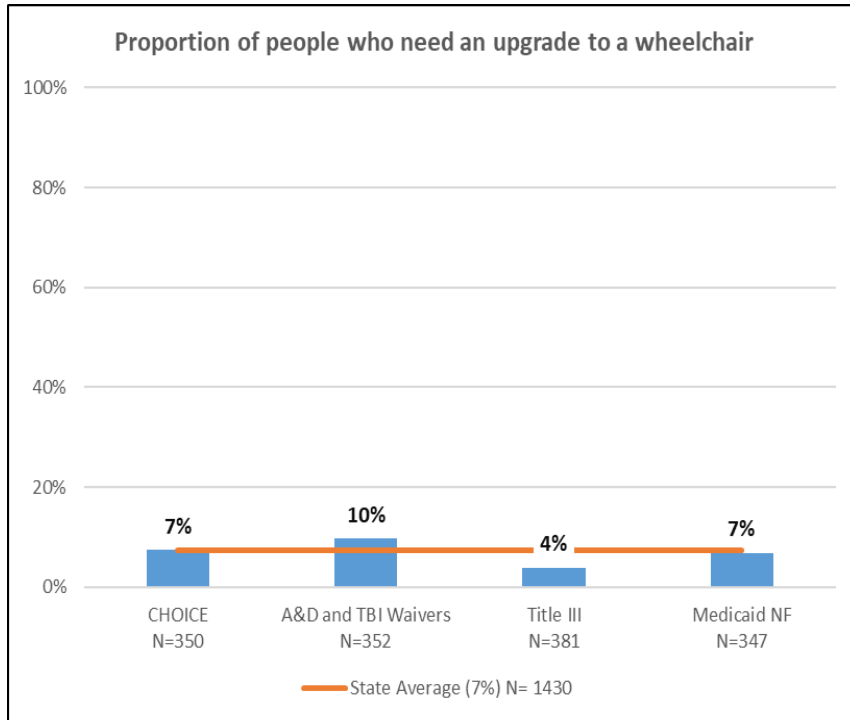
Graph 50. Proportion of people who need an upgrade to a cane



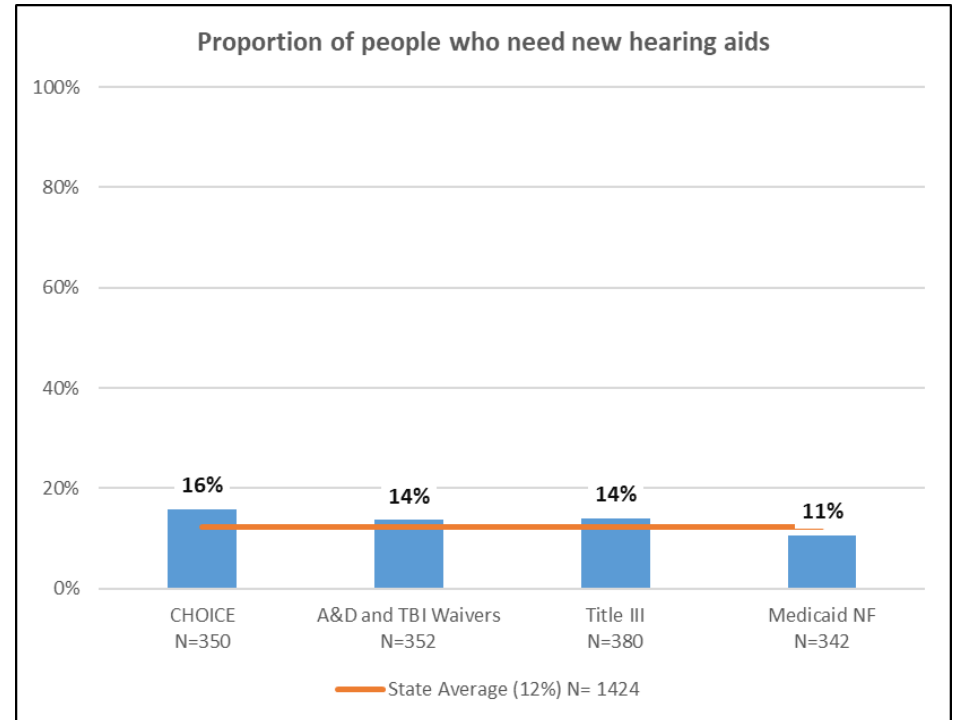
Graph 51. Proportion of people who need a new wheelchair



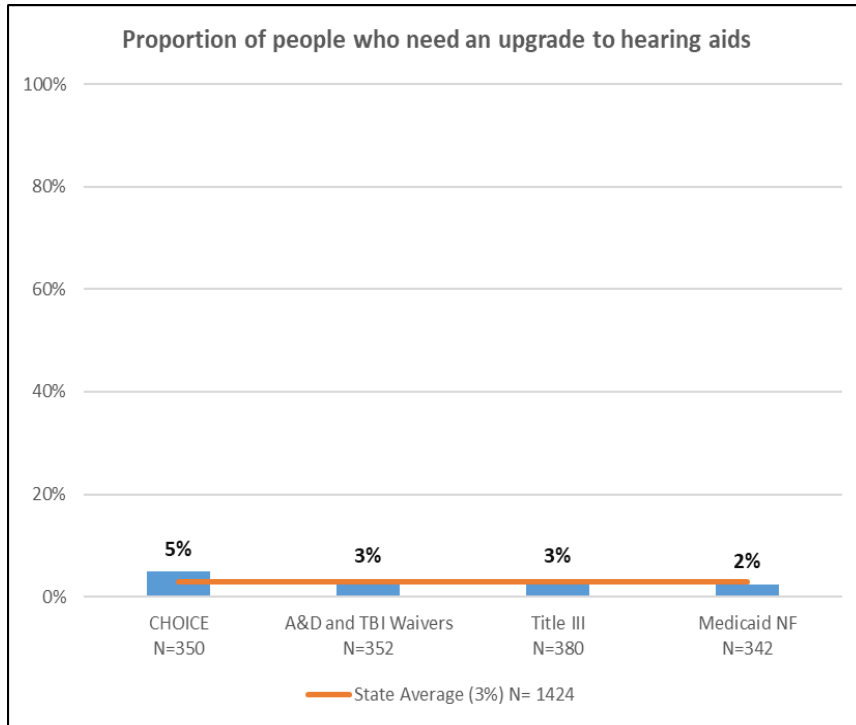
Graph 52. Proportion of people who need an upgrade to a wheelchair



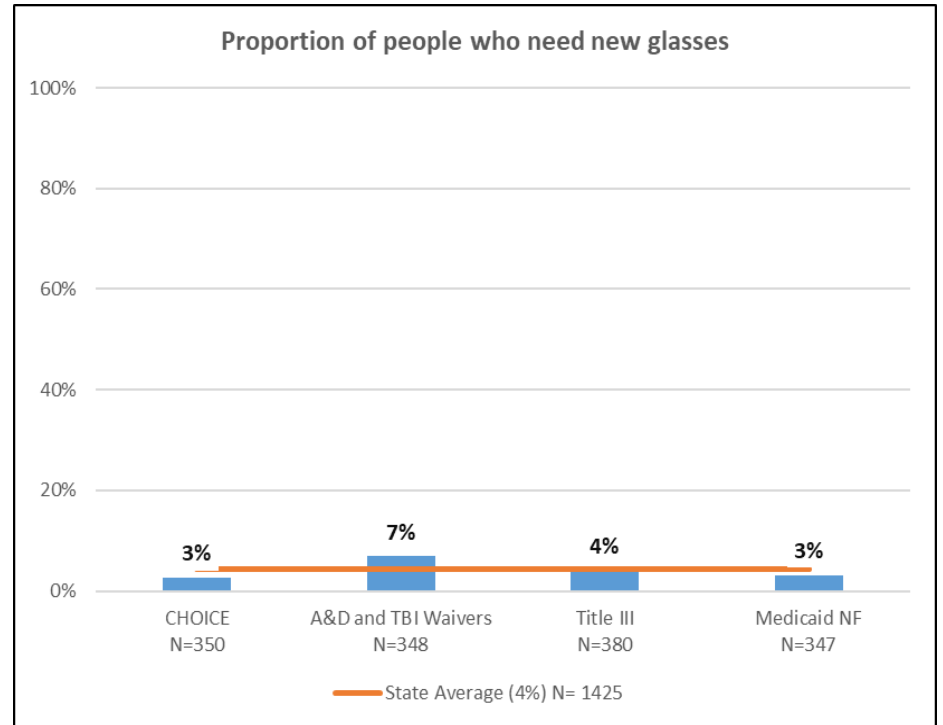
Graph 53. Proportion of people who need new hearing aids



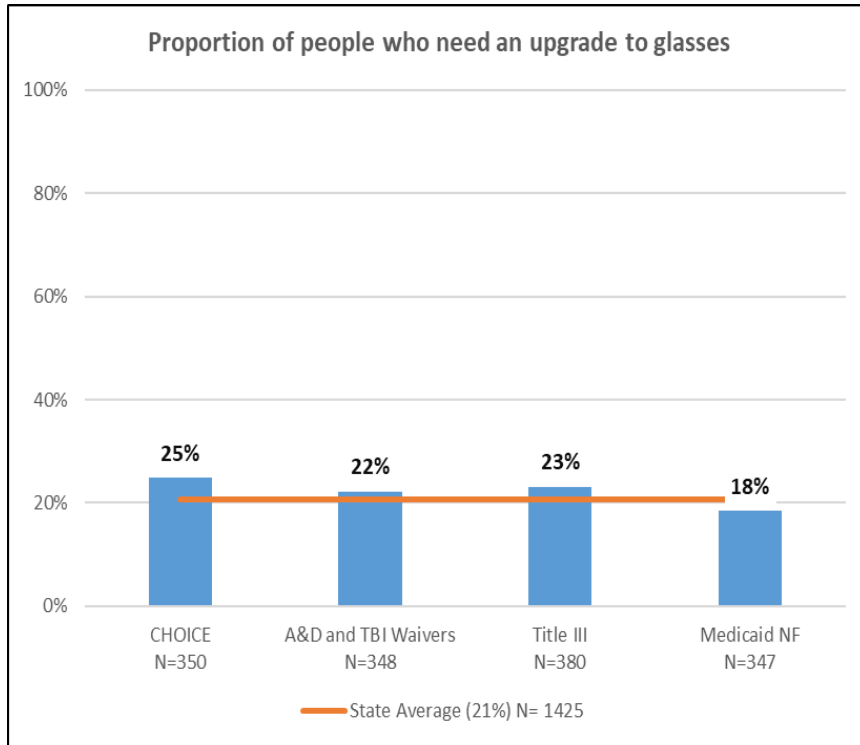
Graph 54. Proportion of people who need an upgrade to hearing aids



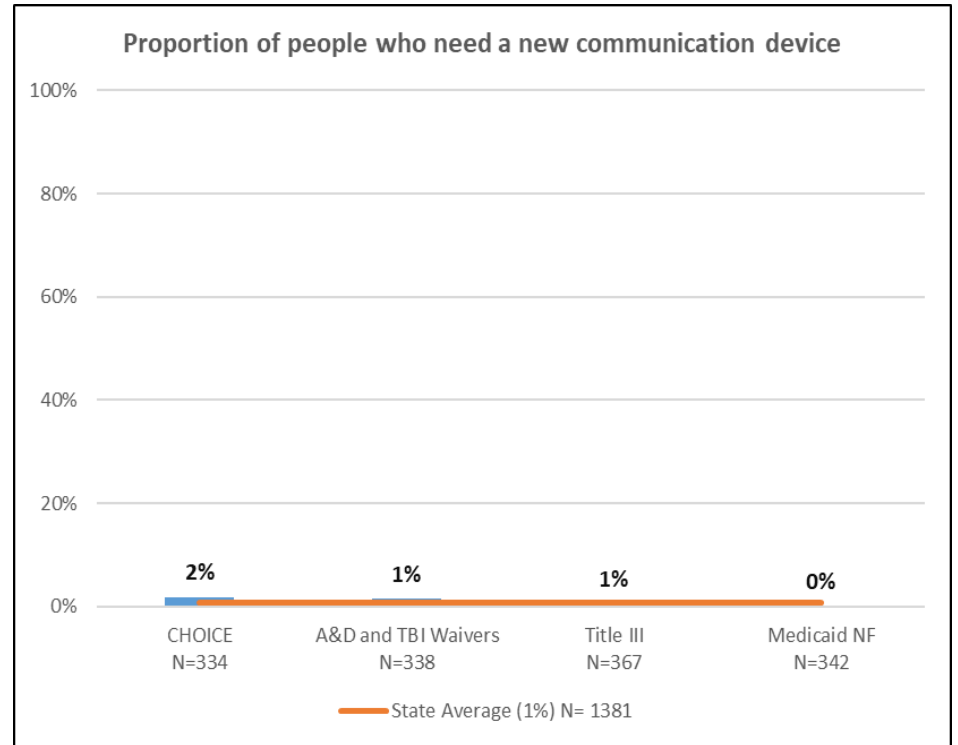
Graph 55. Proportion of people who need new glasses



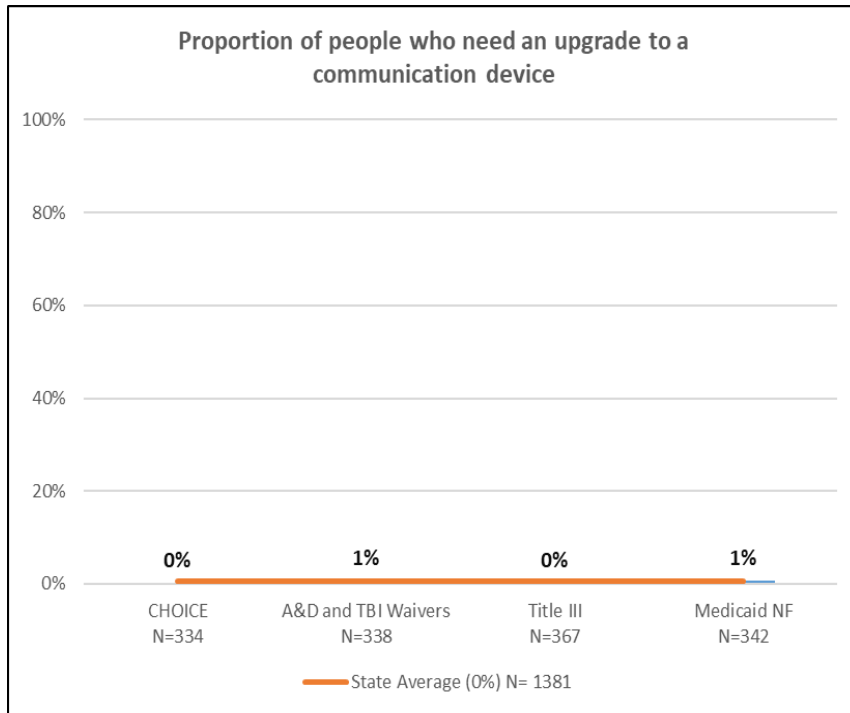
Graph 56. Proportion of people who need an upgrade to glasses



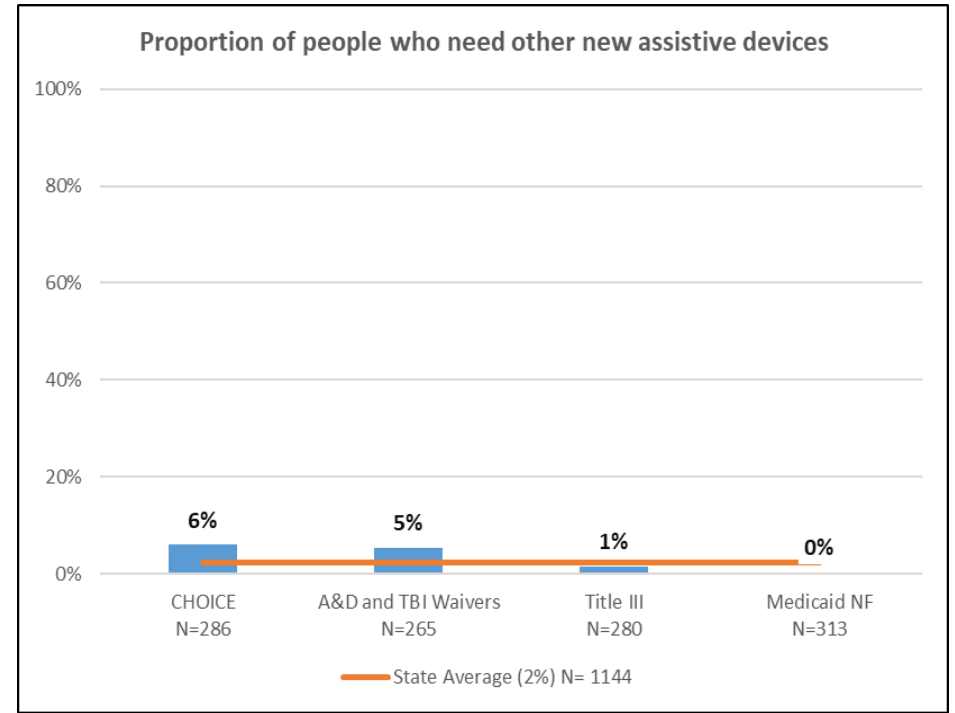
Graph 57. Proportion of people who need a new communication device



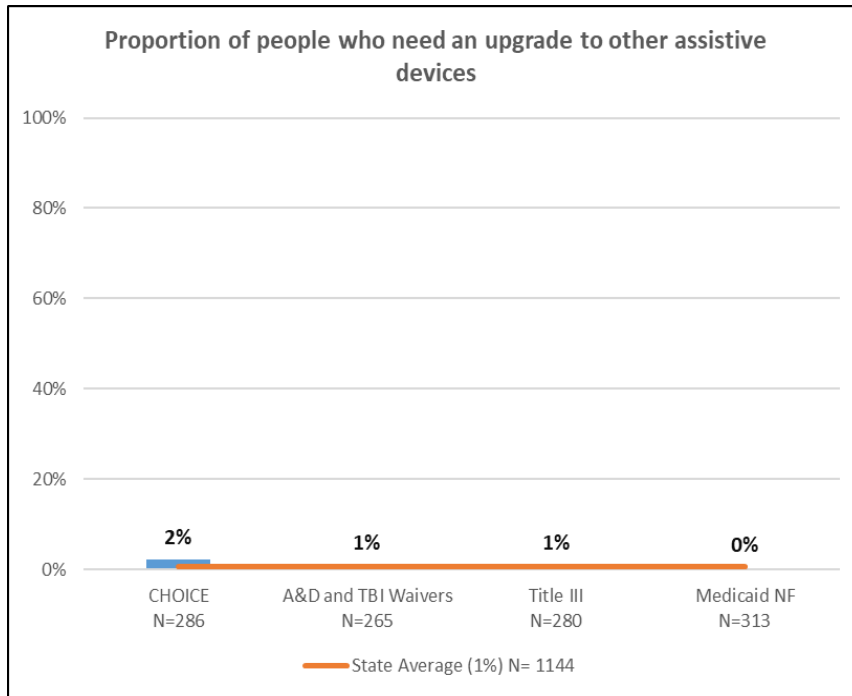
Graph 58. Proportion of people who need an upgrade to a communication device



Graph 59. Proportion of people who need other new assistive devices



Graph 60. Proportion of people who need an upgrade to other assistive devices



Safety

People feel safe from abuse, neglect, and injury.

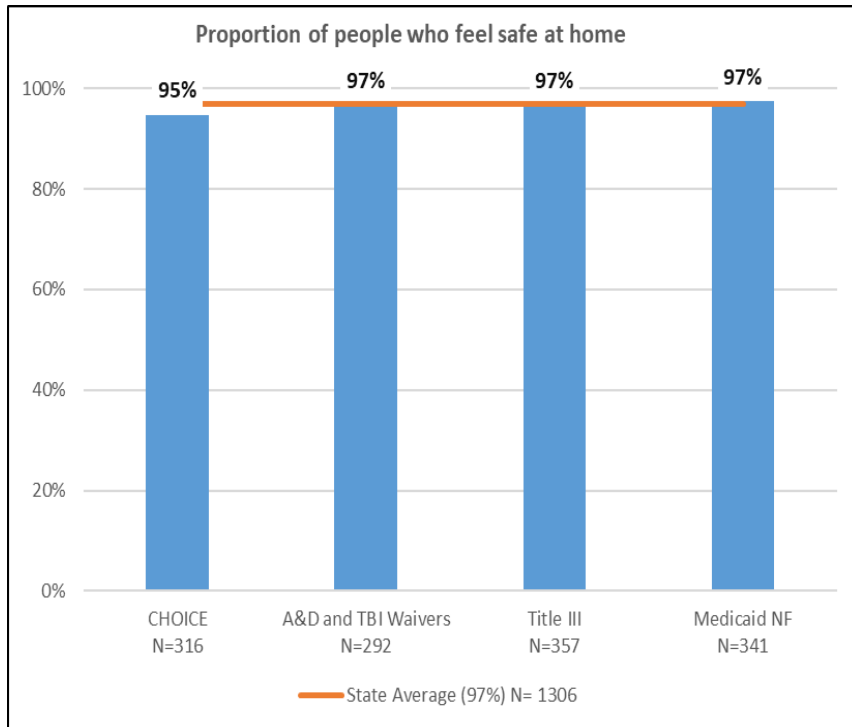
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

There are seven survey items that correspond to the Safety domain.

Un-collapsed data for state and settings are shown in Appendix B.

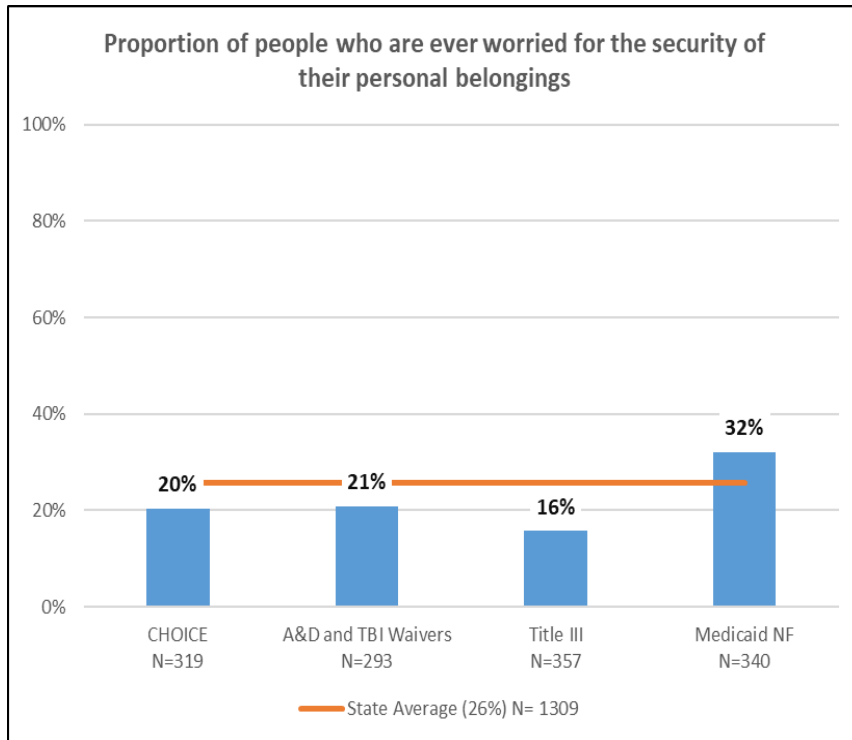
Graph 61. Proportion of people who feel safe at home



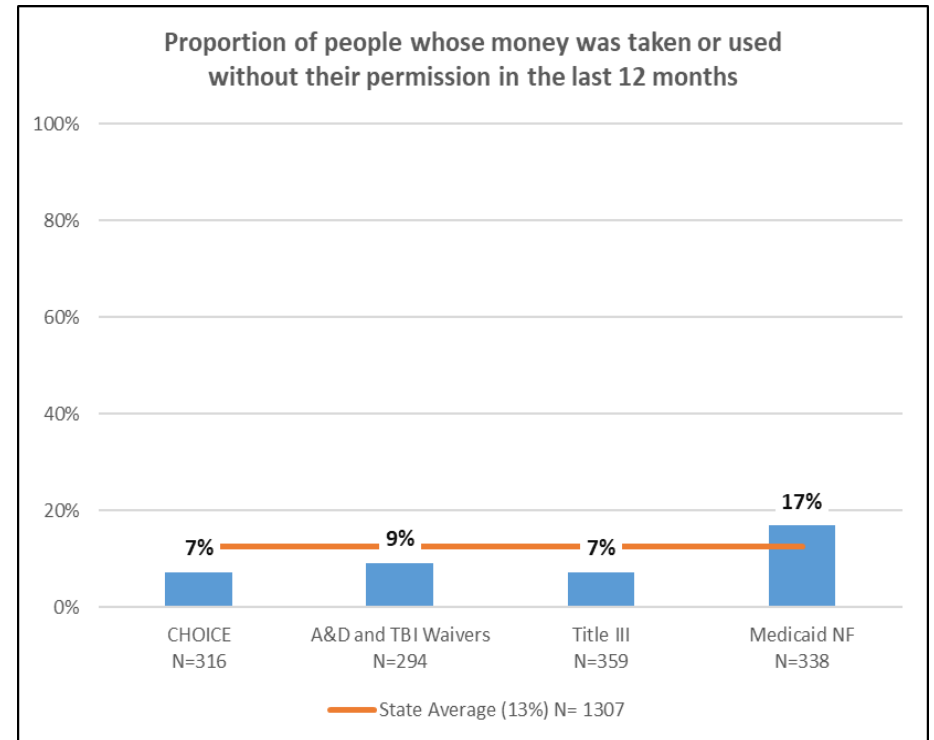
Graph 62. Proportion of people who feel safe around their paid support staff



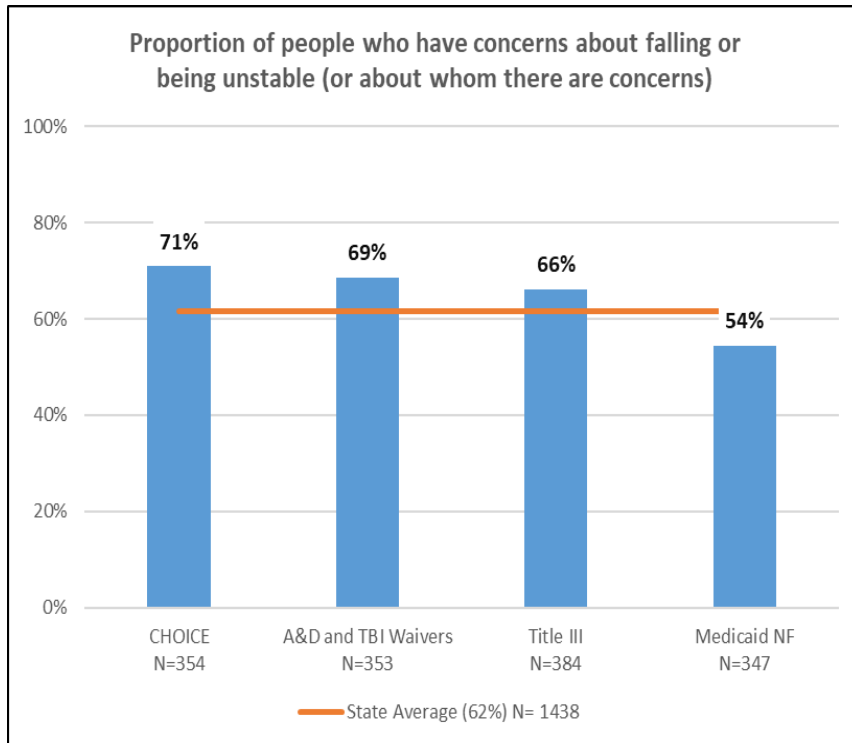
Graph 63. Proportion of people who are ever worried for the security of their personal belongings



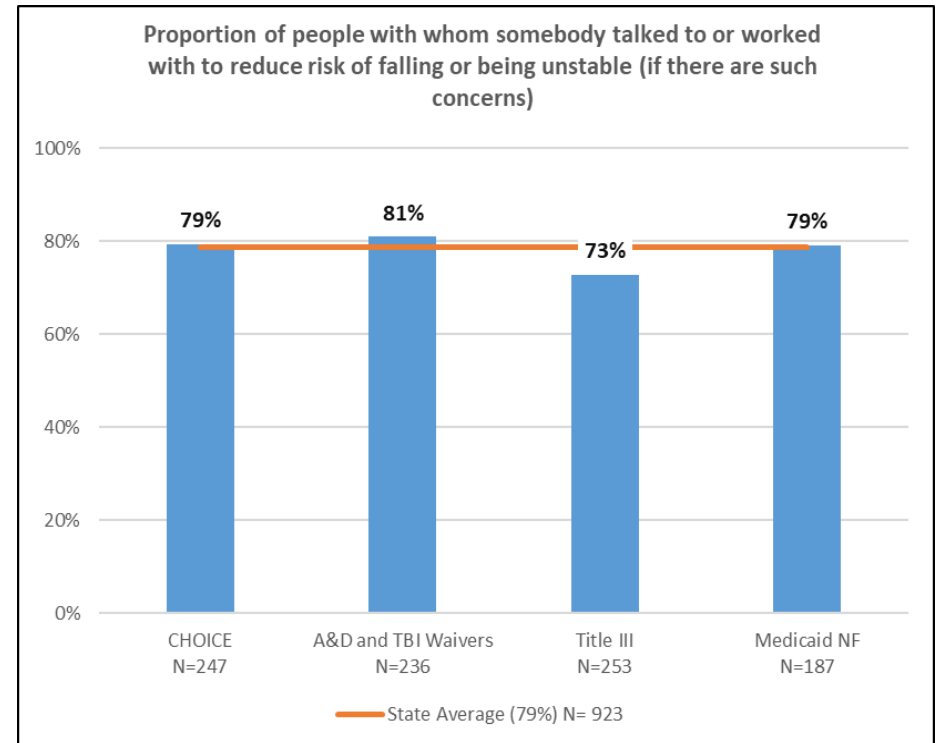
Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months



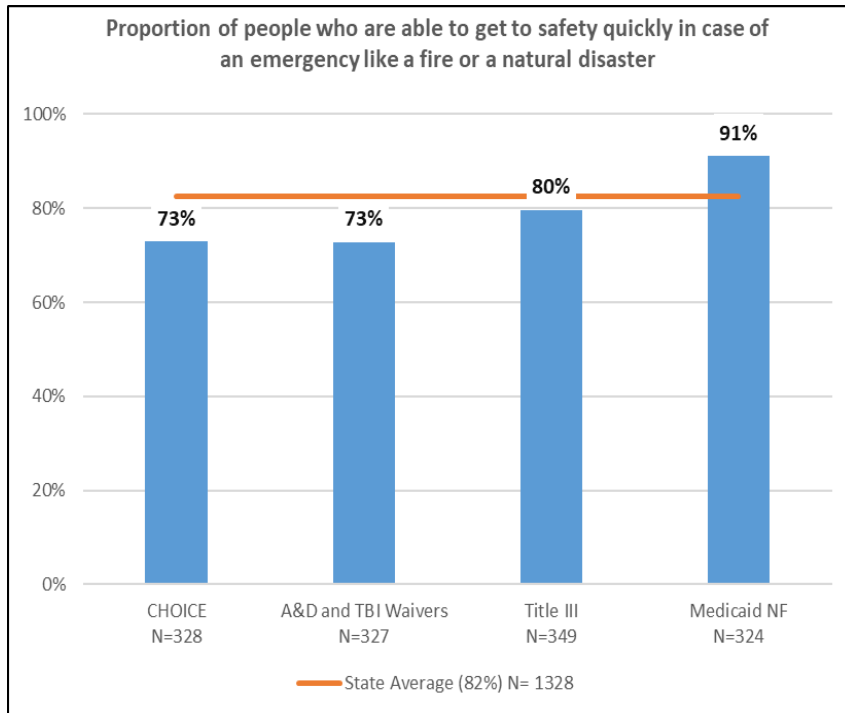
Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



Health Care

People secure needed health services.

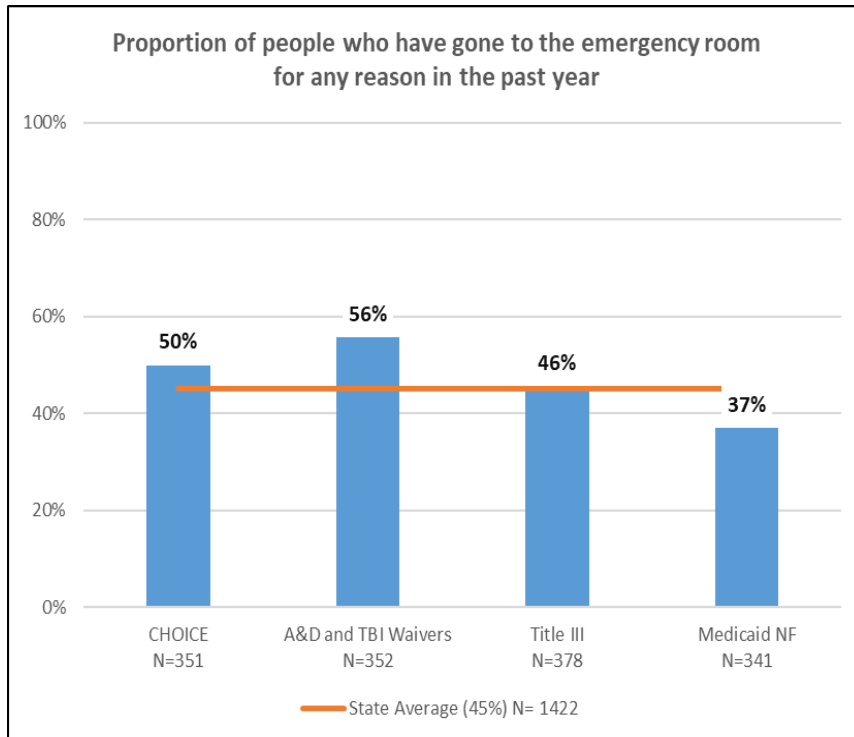
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

There are four survey items that correspond to the Health Care domain.

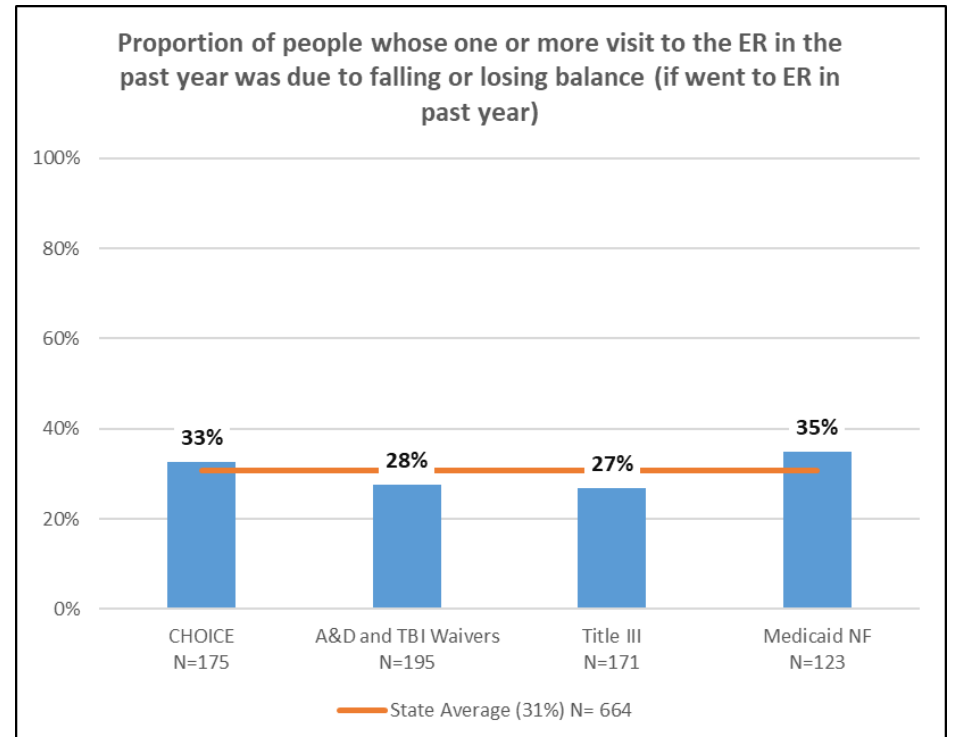
Un-collapsed data for state and settings are shown in Appendix B.

Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year¹⁰



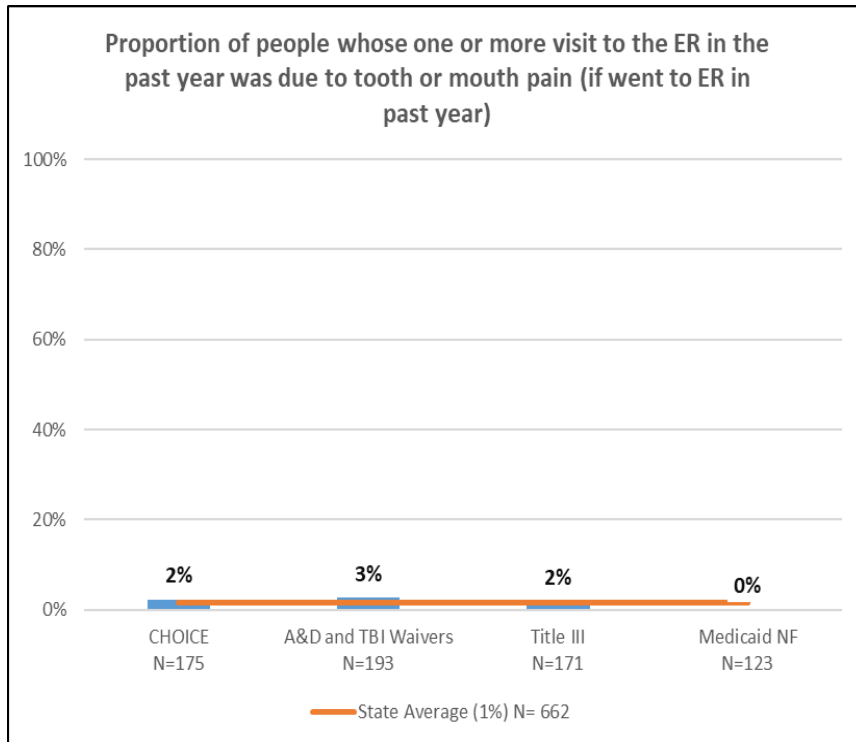
¹⁰ Question restructured

Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)¹¹

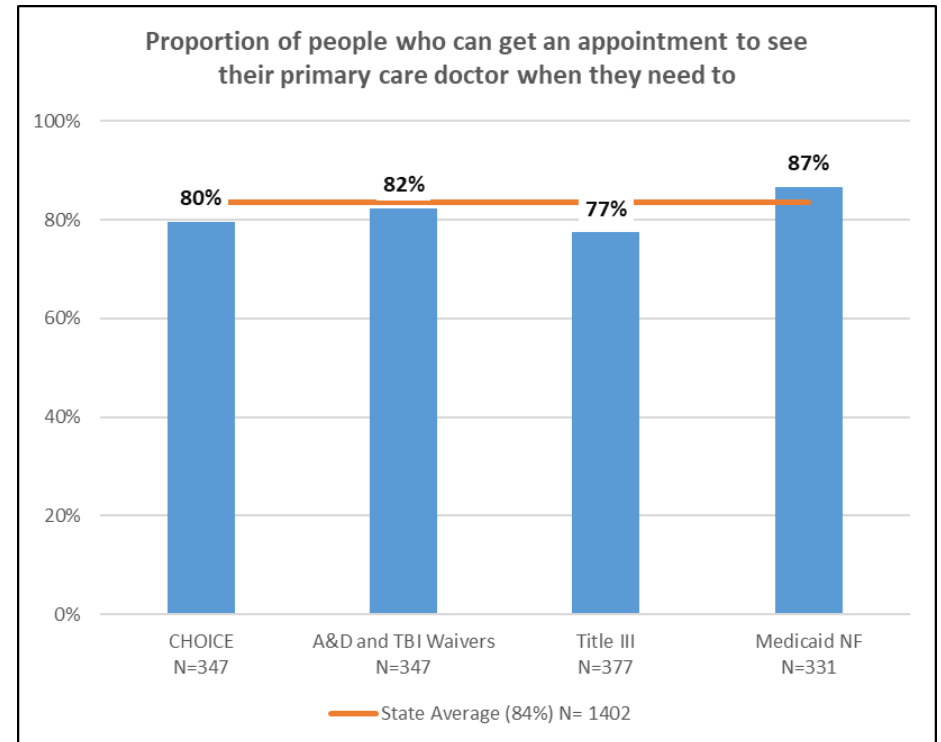


¹¹ Question restructured

Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) ¹²

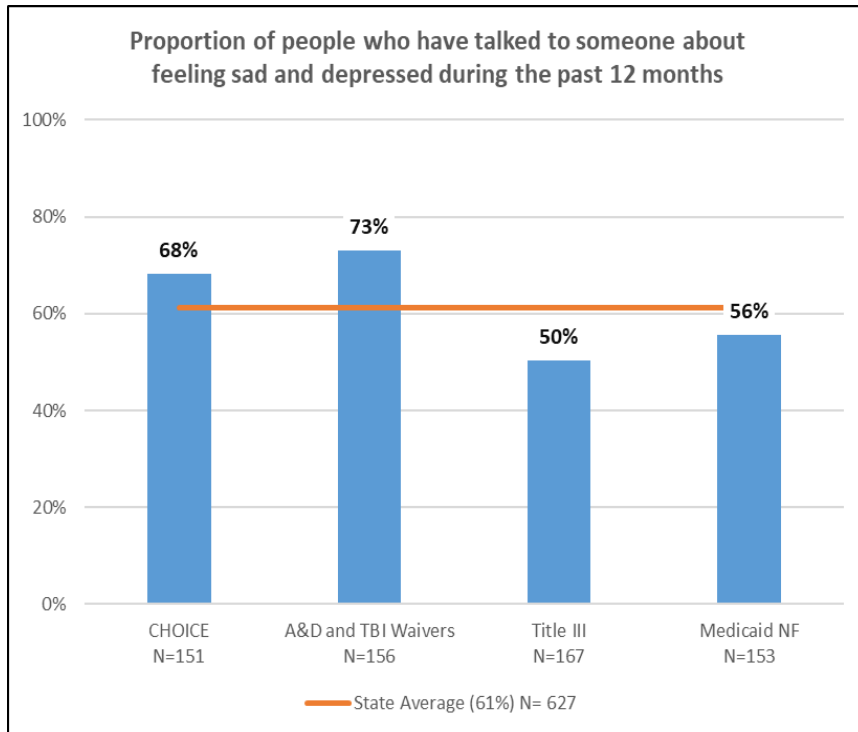


Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to

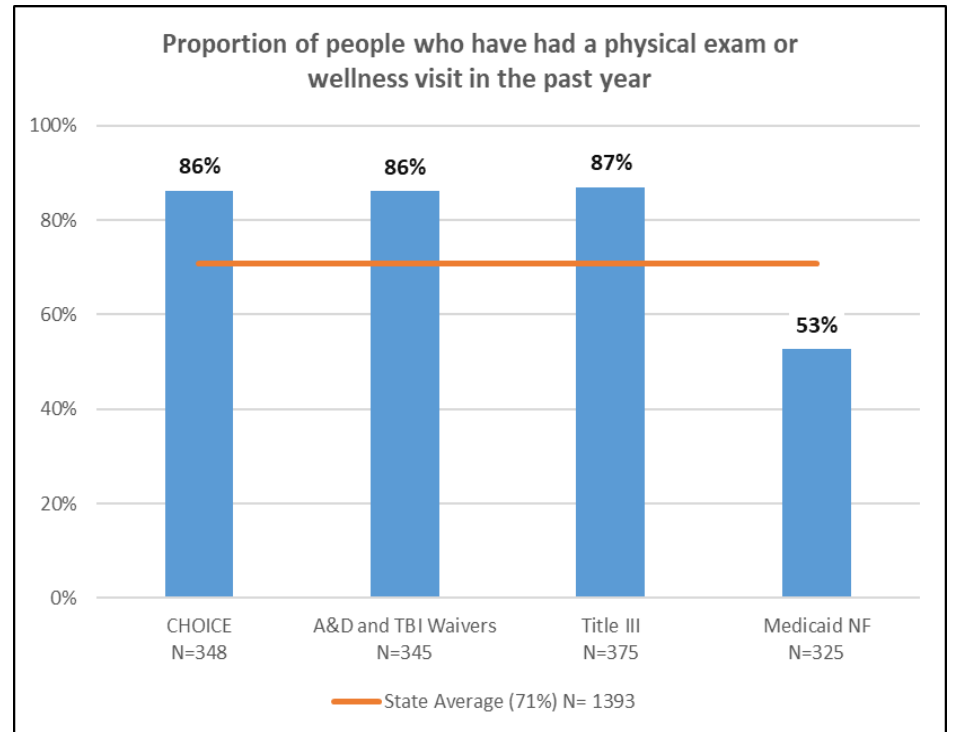


¹² Question restructured

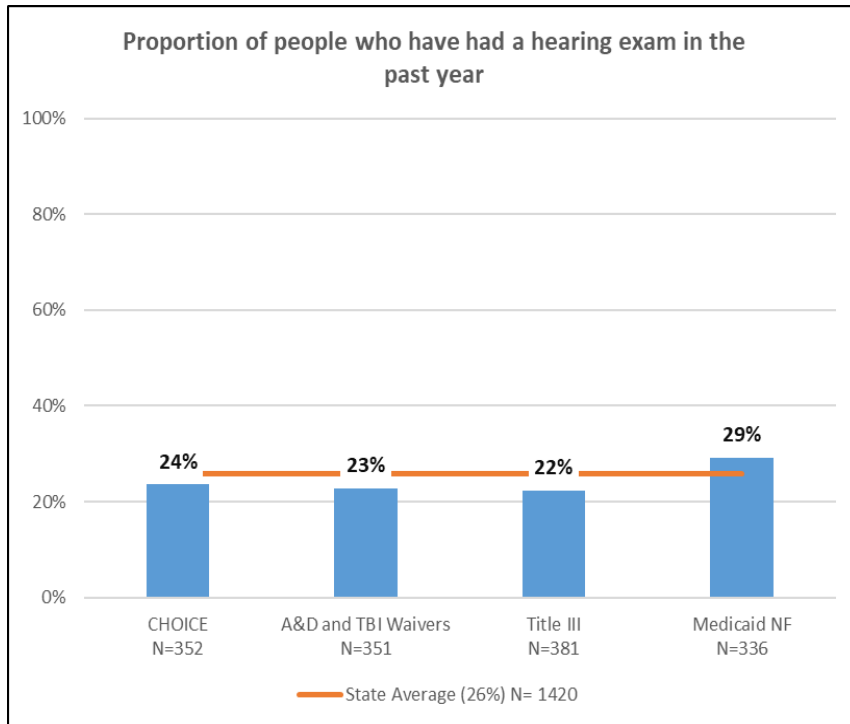
Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)



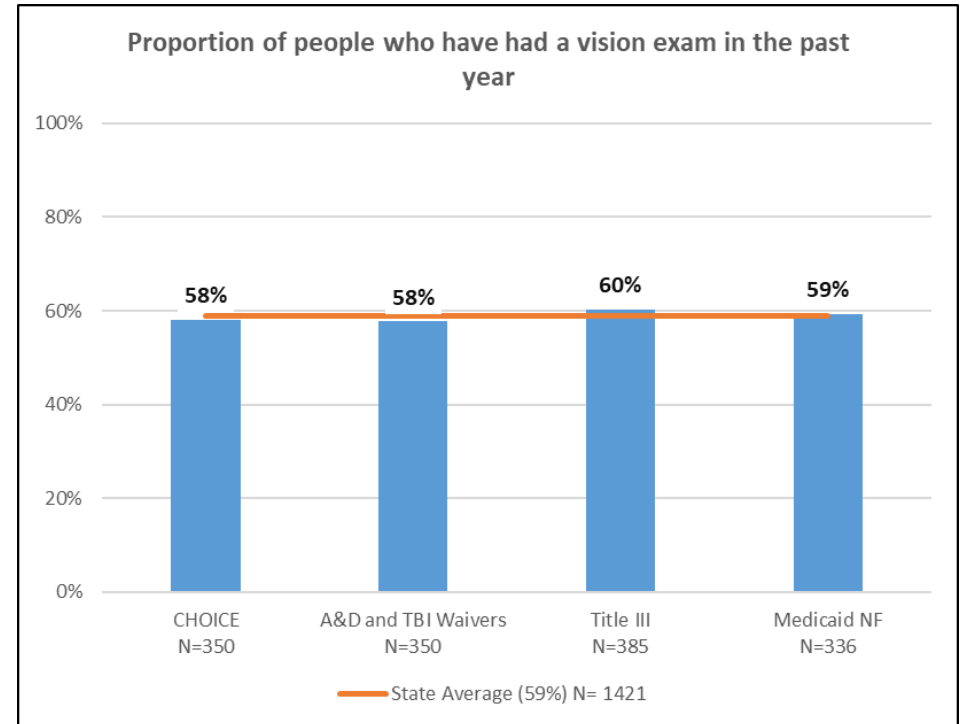
Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year



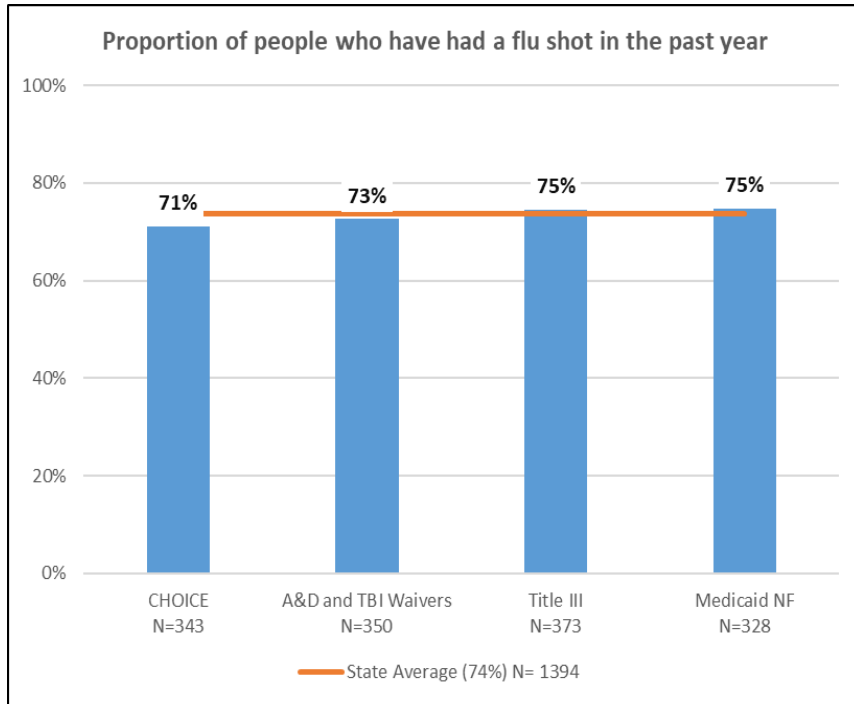
Graph 74. Proportion of people who have had a hearing exam in the past year



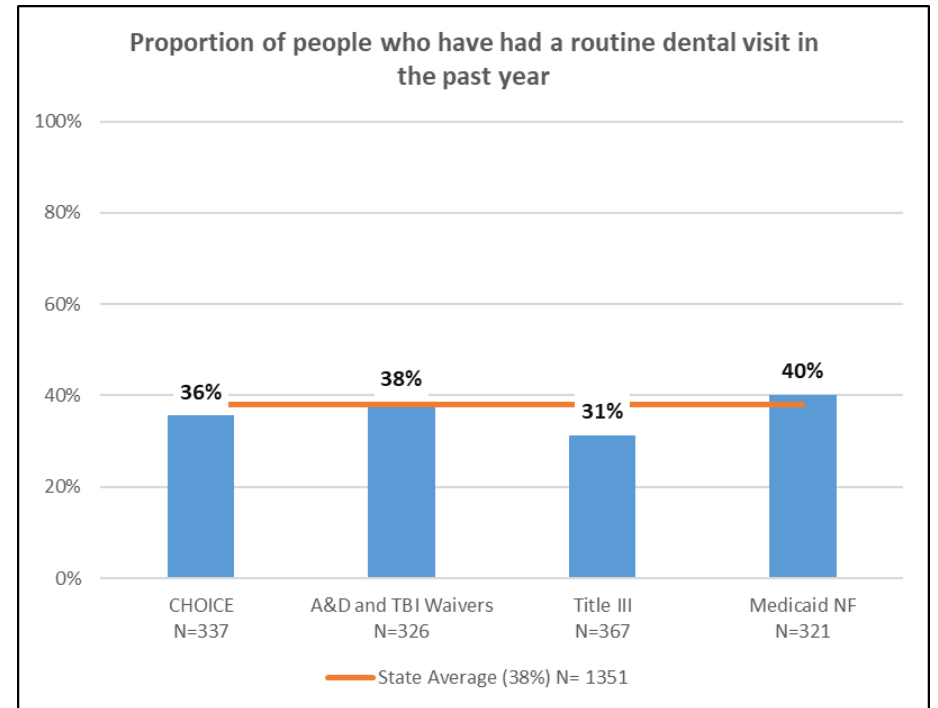
Graph 75. Proportion of people who have had a vision exam in the past year



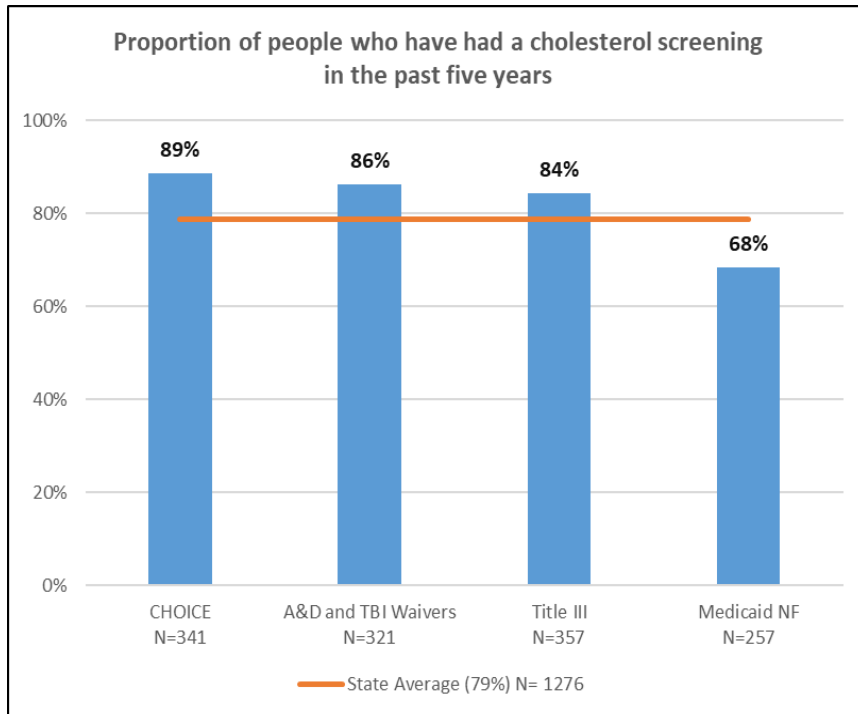
Graph 76. Proportion of people who have had a flu shot in the past year



Graph 77. Proportion of people who have had a routine dental visit in the past year



Graph 78. Proportion of people who have had a cholesterol screening in the past five years



Wellness

People are supported to maintain health.

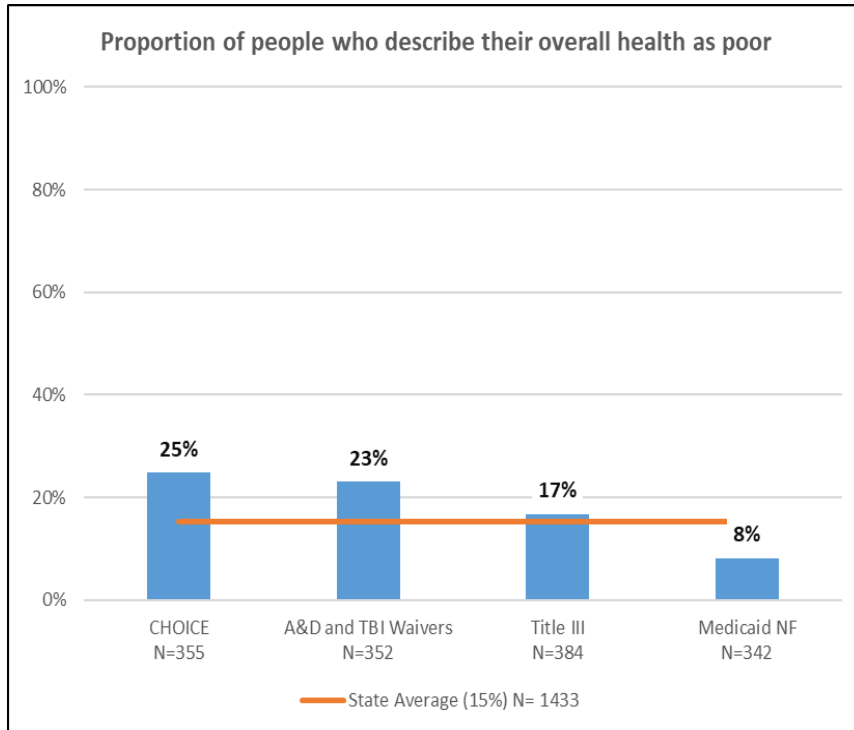
There are seven Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.
3. Proportion of people with poor hearing.
4. Proportion of people with poor vision.
5. Proportion of people who have a chronic psychiatric or mental health diagnosis.
6. Proportion of people who often feel sad or depressed.
7. Proportion of people who have a chronic condition.

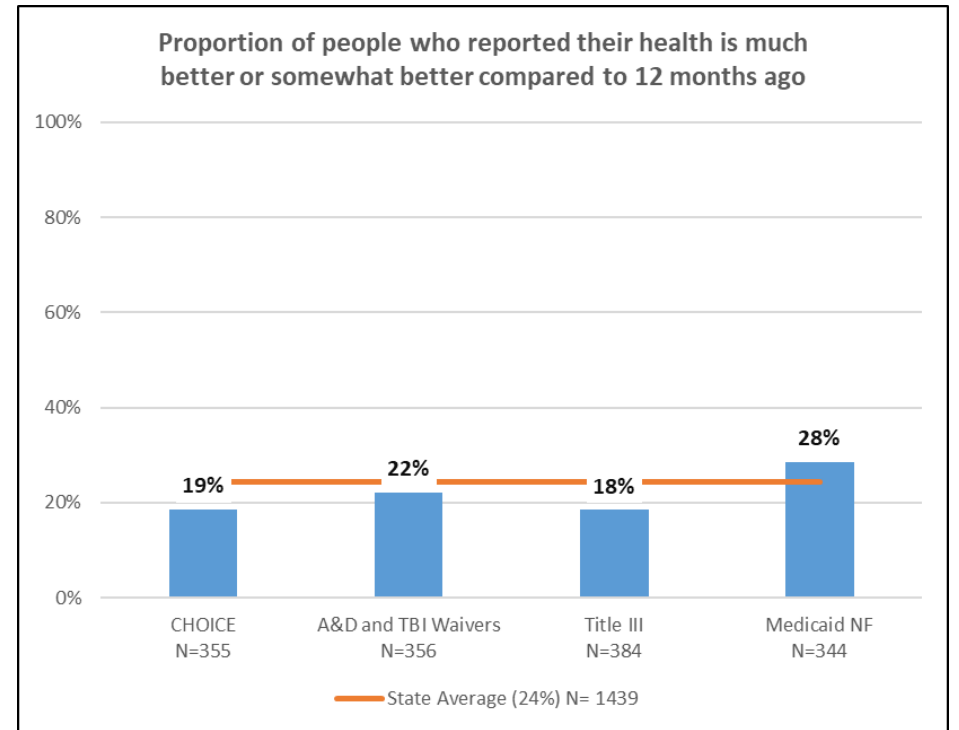
There are ten survey items that correspond to the Wellness domain.

Un-collapsed data for state and settings are shown in Appendix B.

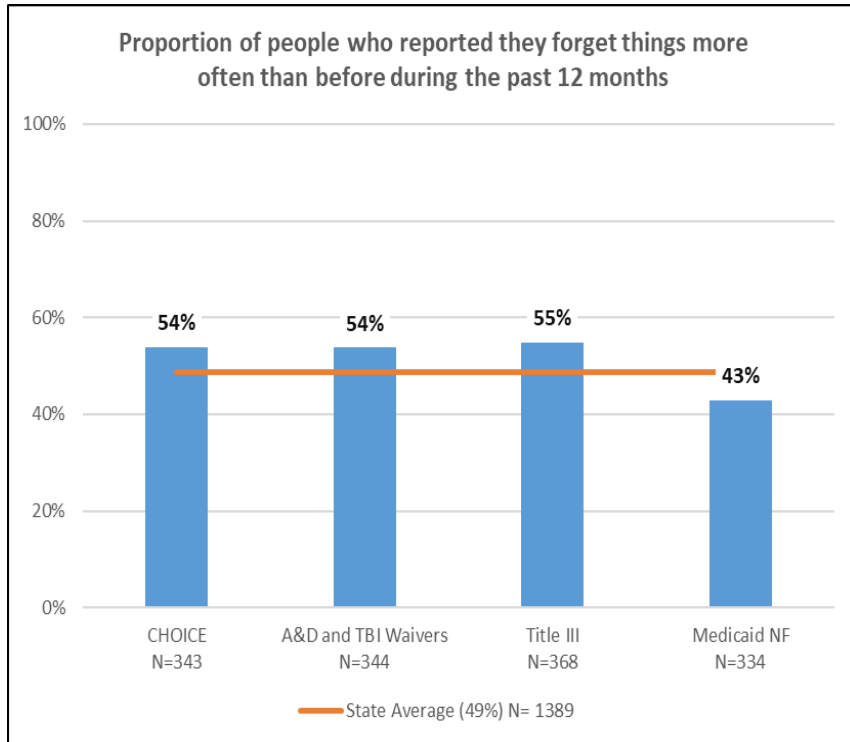
Graph 79. Proportion of people who describe their overall health as poor



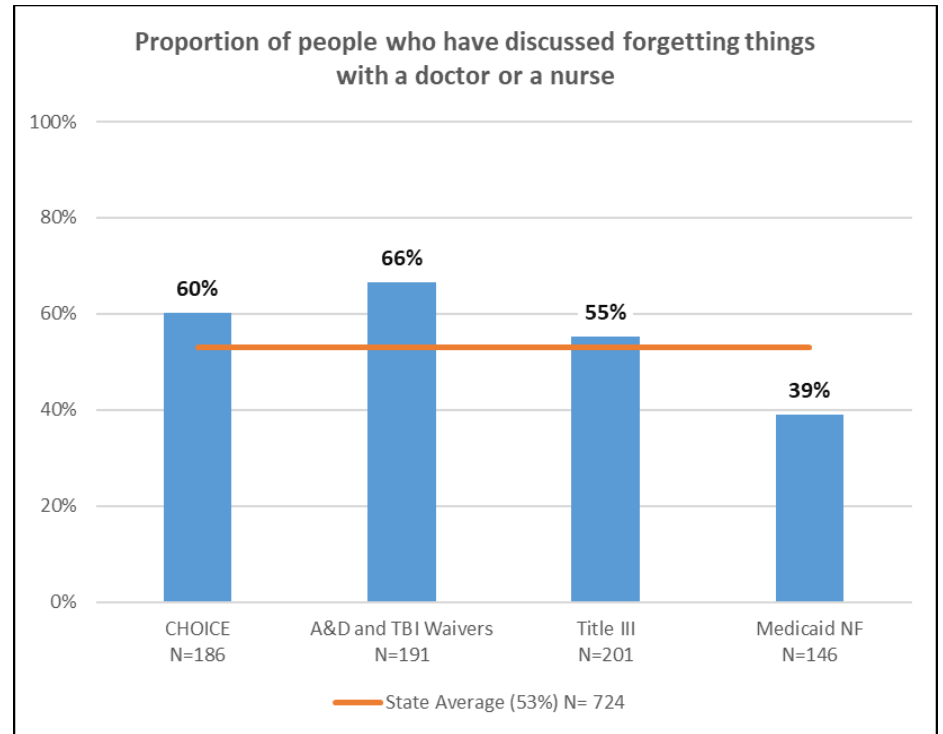
Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



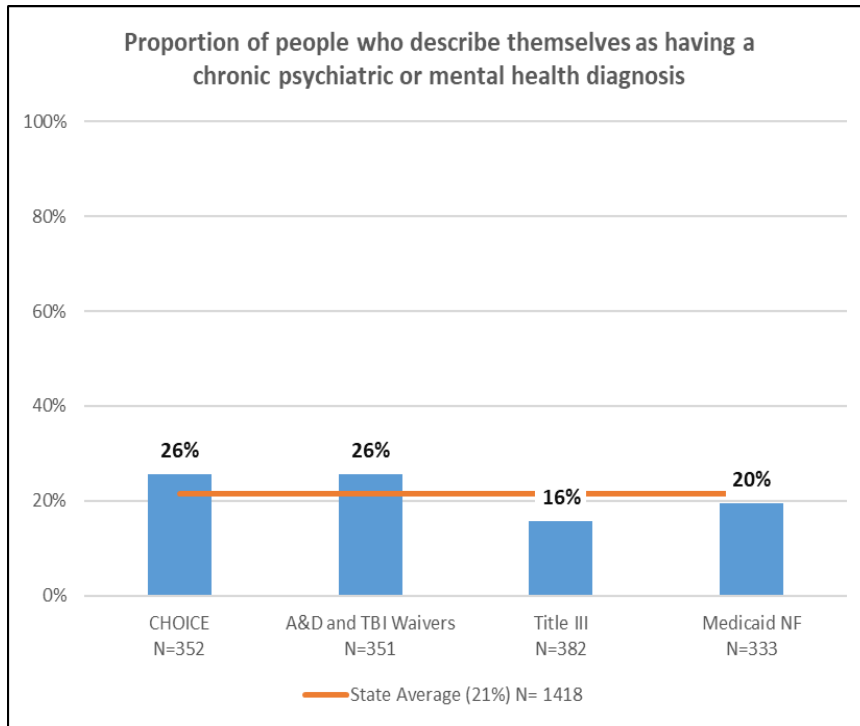
Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months



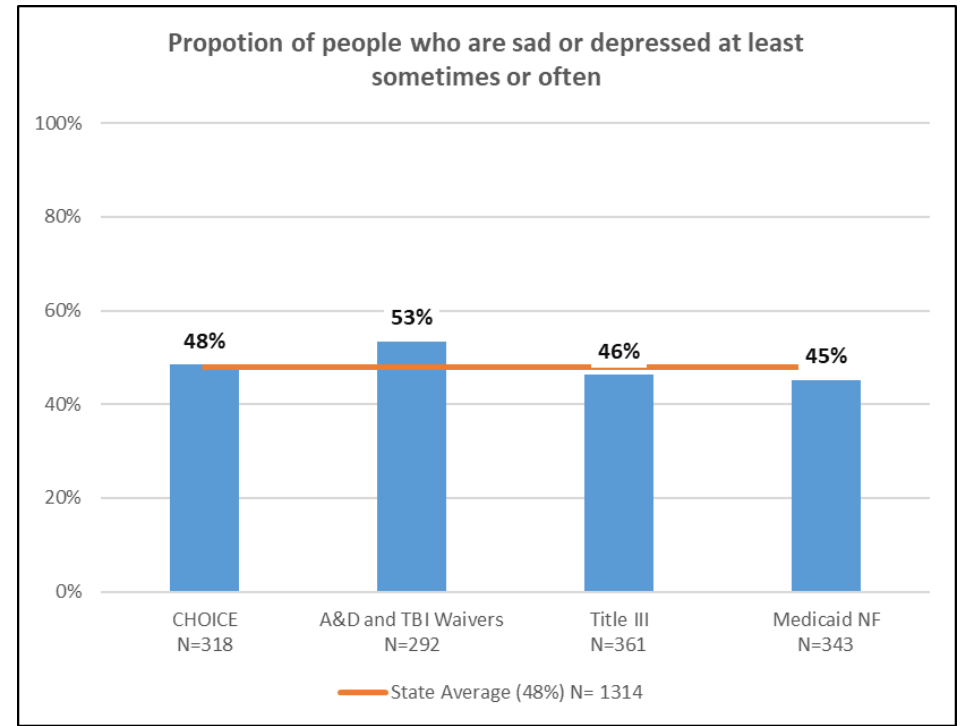
Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis¹³

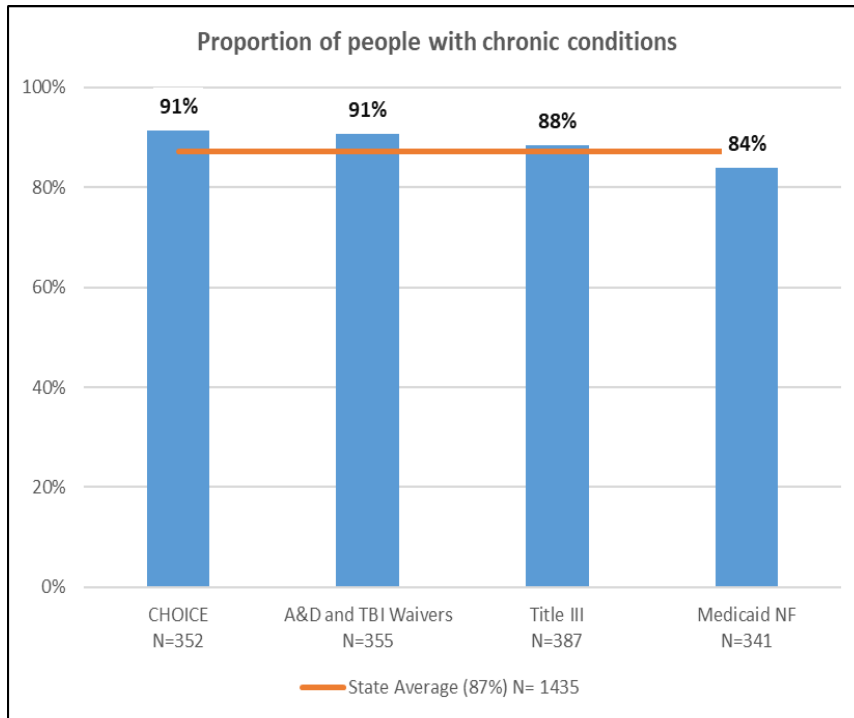


Graph 84. Proportion of people who feel sad or depressed at least sometimes or often

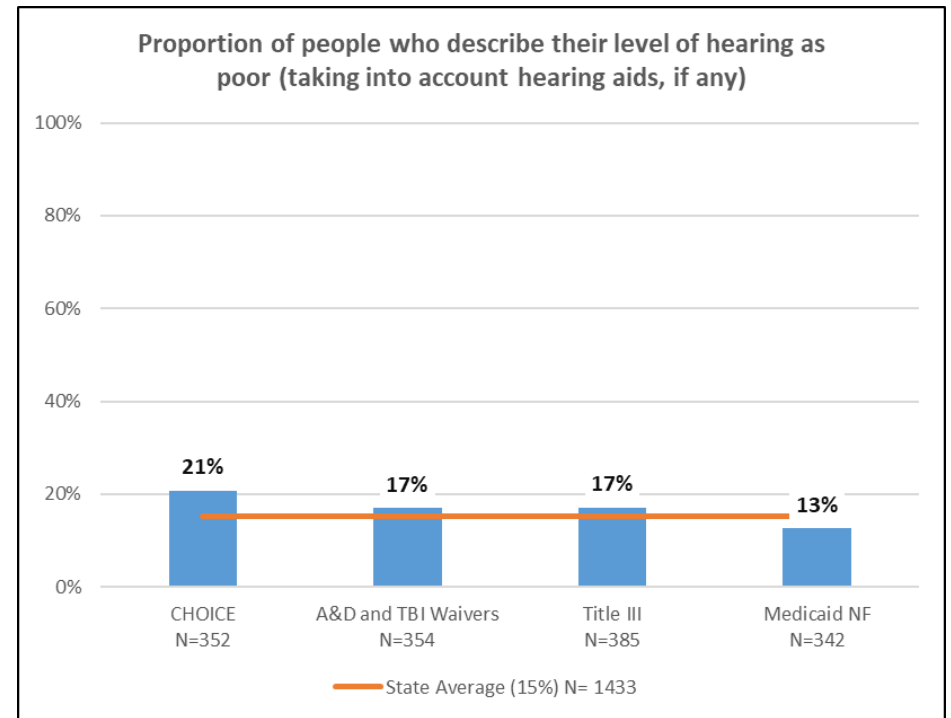


¹³ New variable

Graph 85. Proportion of people with chronic conditions

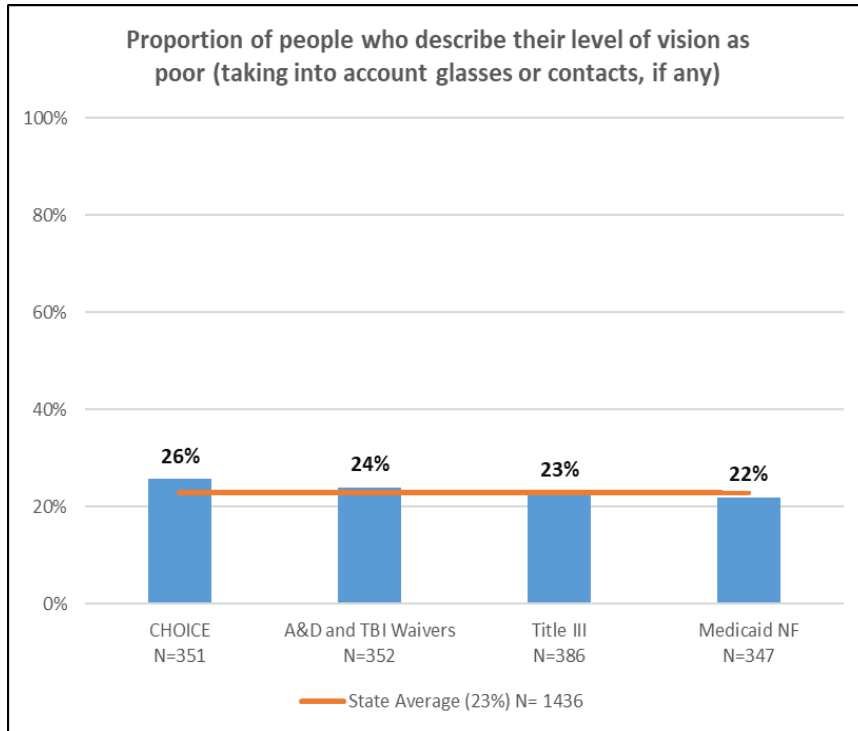


Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)¹⁴



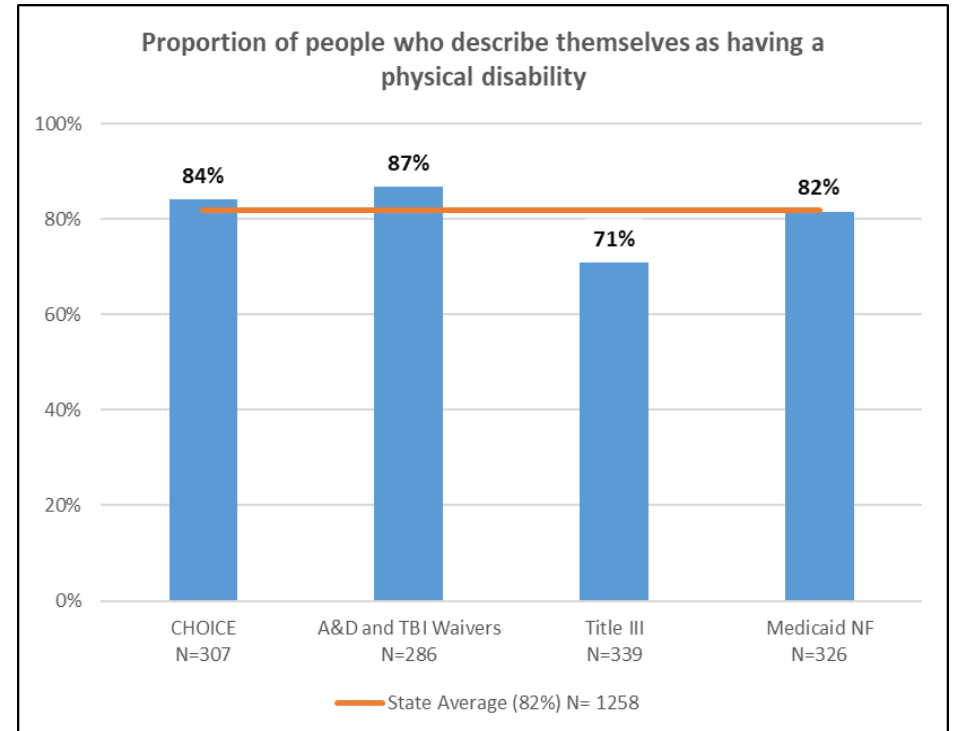
¹⁴ New variable

Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)¹⁵



¹⁵ New variable

Graph 88. Proportion of people who describe themselves as having a physical disability¹⁶



¹⁶ New variable

Medications

Medications are managed effectively and appropriately.

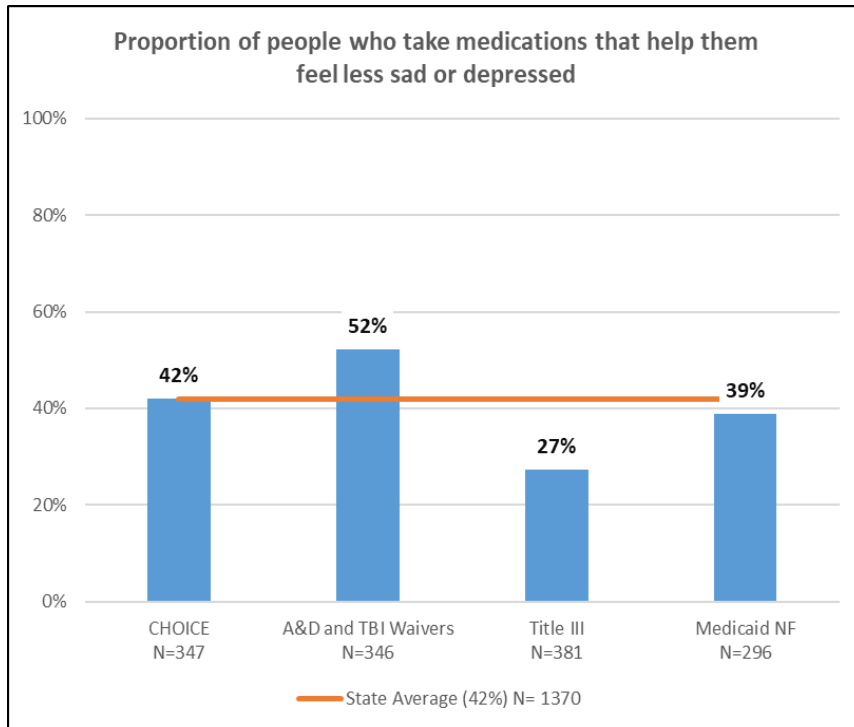
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

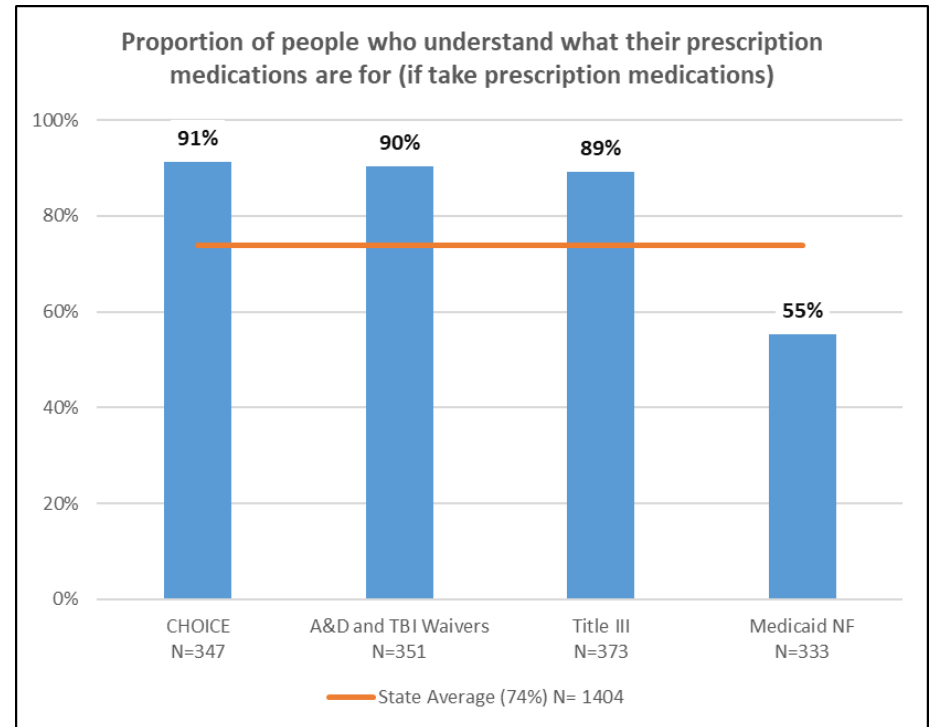
There are two survey items that correspond to the Medication domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 89. Proportion of people who take medications that help them feel less sad or depressed



Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications)



Rights and Respect

People receive the same respect and protections as others in the community.

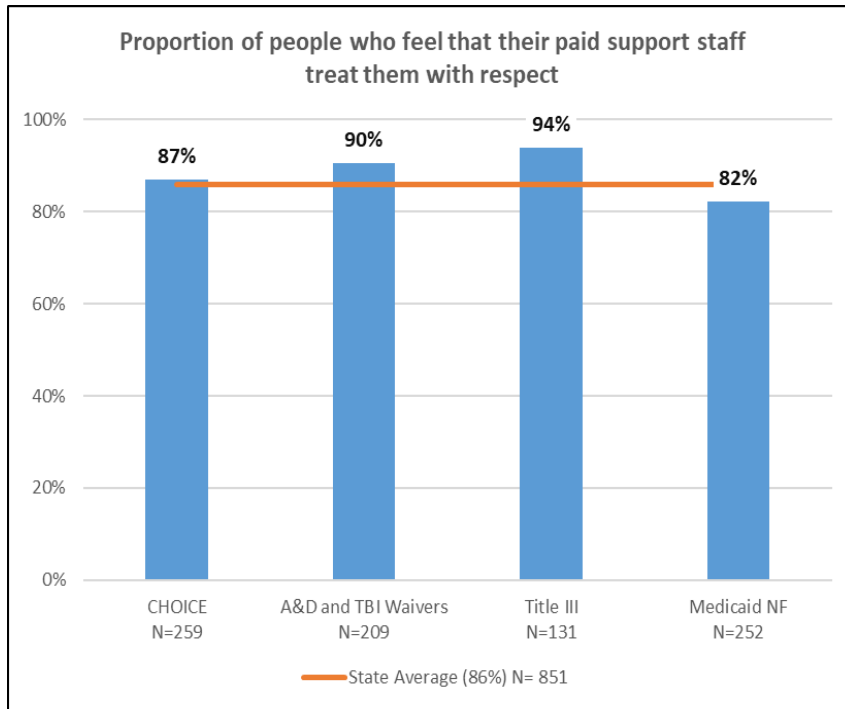
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

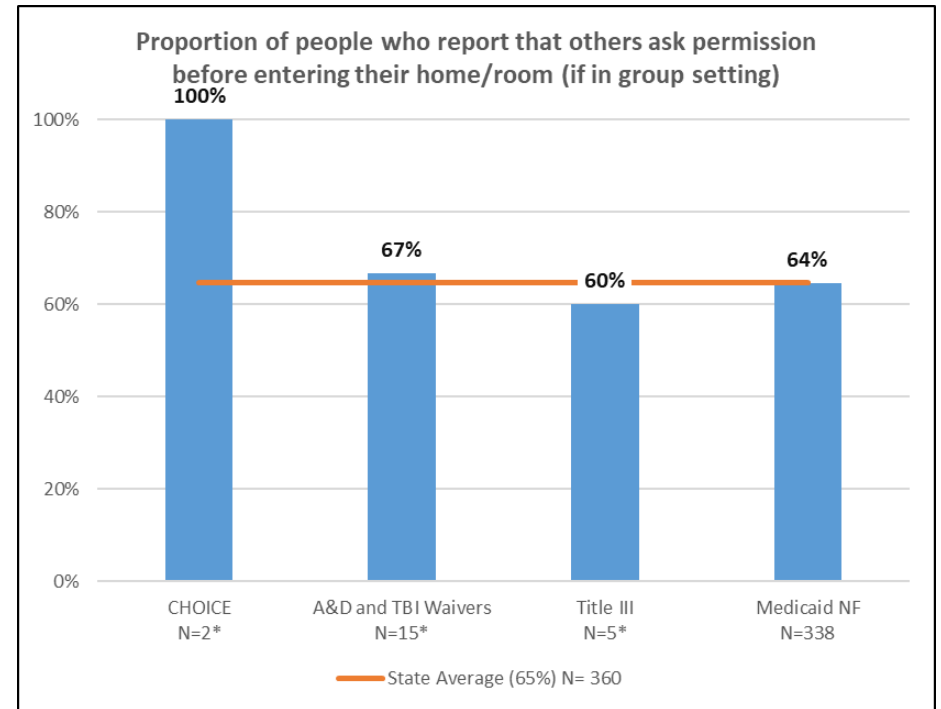
There are eight survey items that correspond to the Rights and Respect domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 91. Proportion of people who feel that their paid support staff treat them with respect



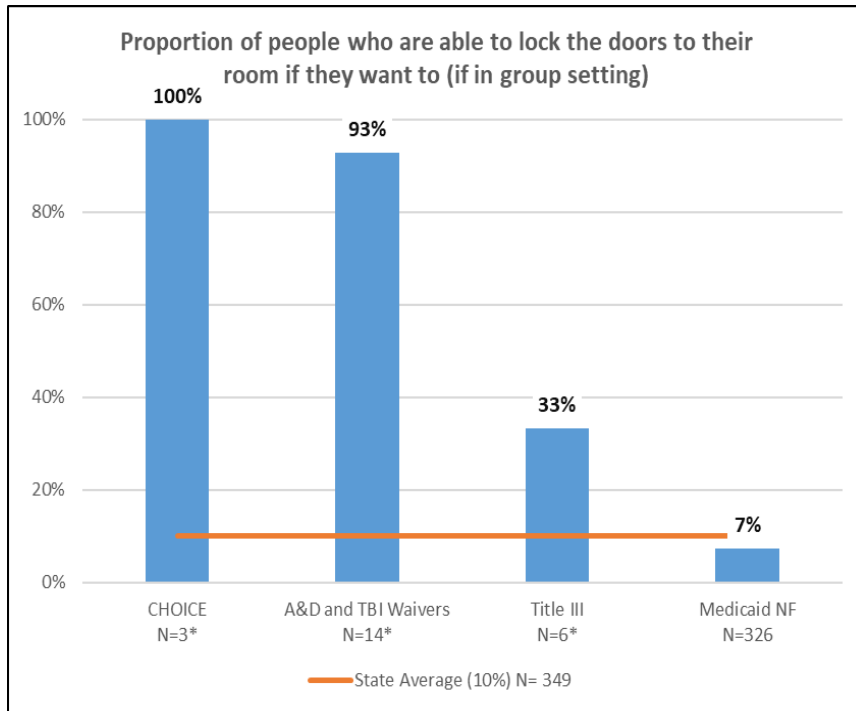
Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)¹⁷



* Very small number of responses

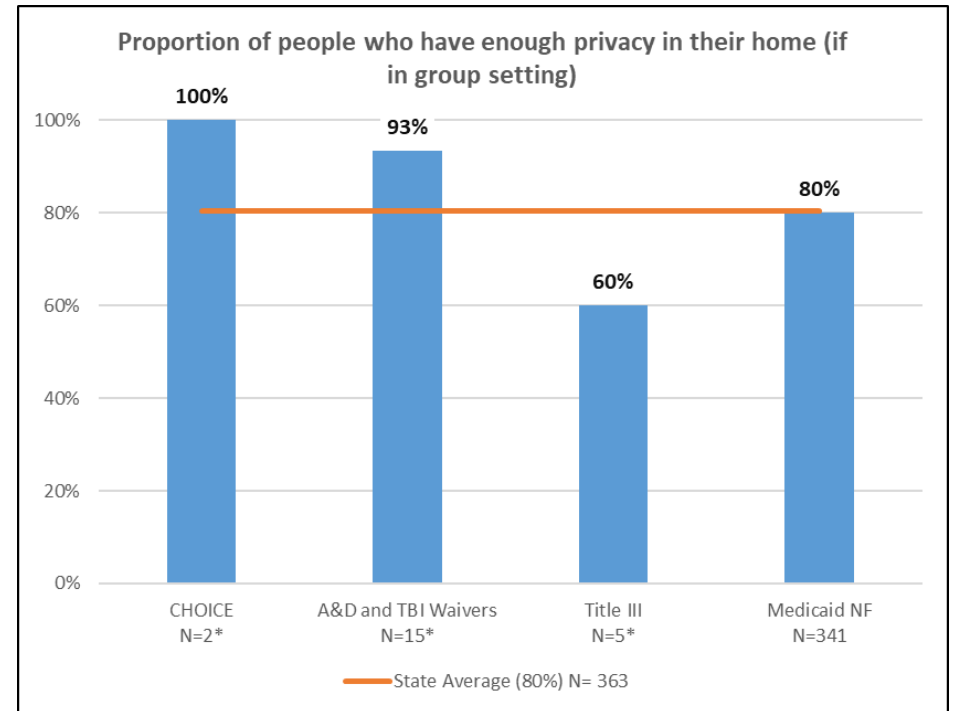
¹⁷ In 2015-2016, this question was asked of everyone; now in group setting only

Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



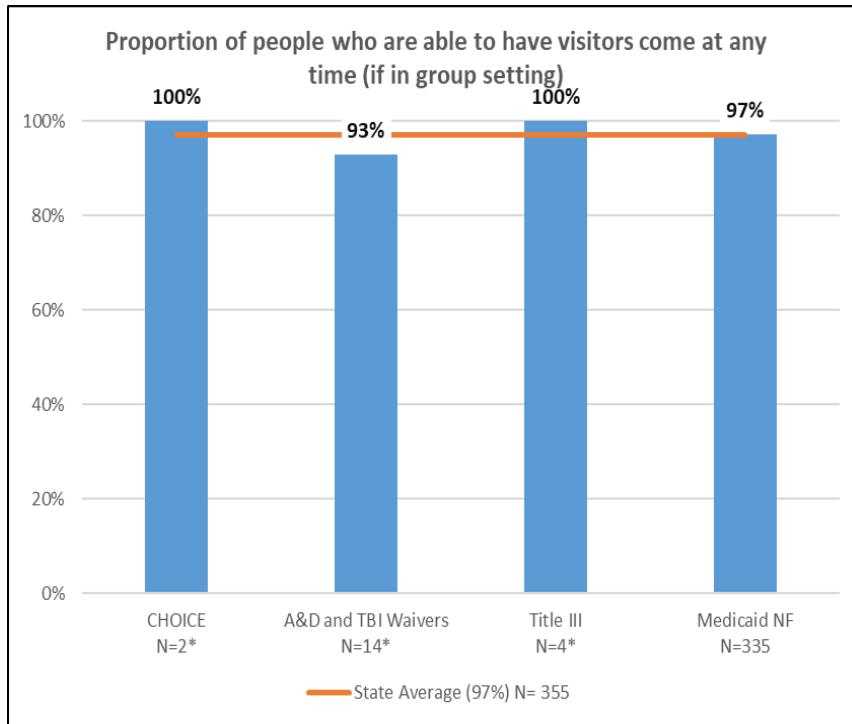
* Very small number of responses

Graph 94. Proportion of people who have enough privacy in their home (if in group setting)



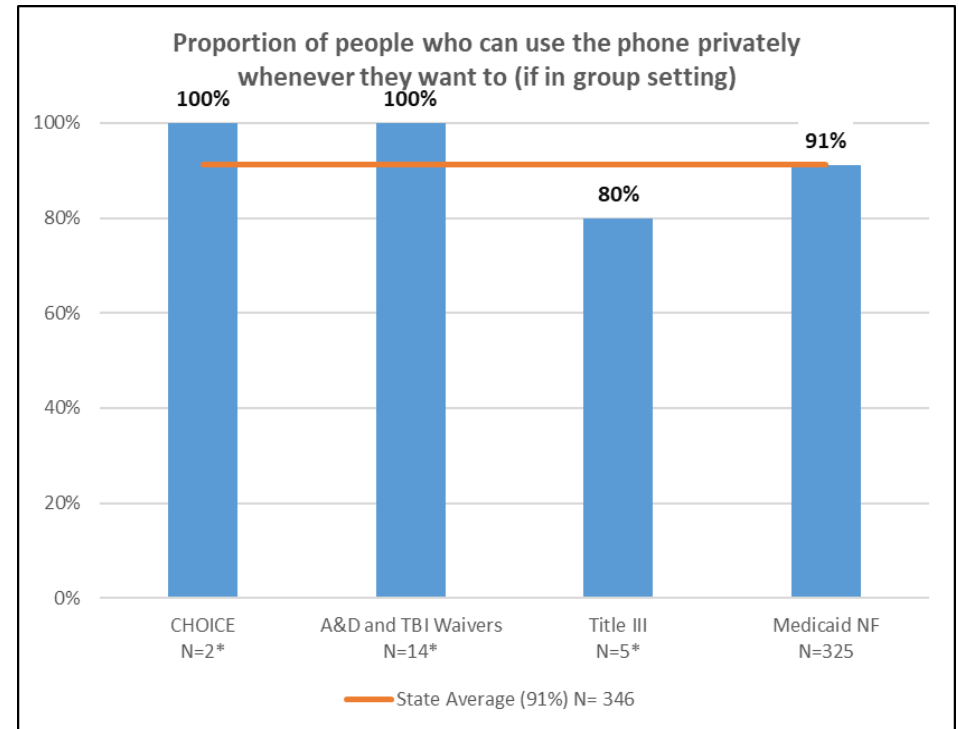
* Very small number of responses

Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting)



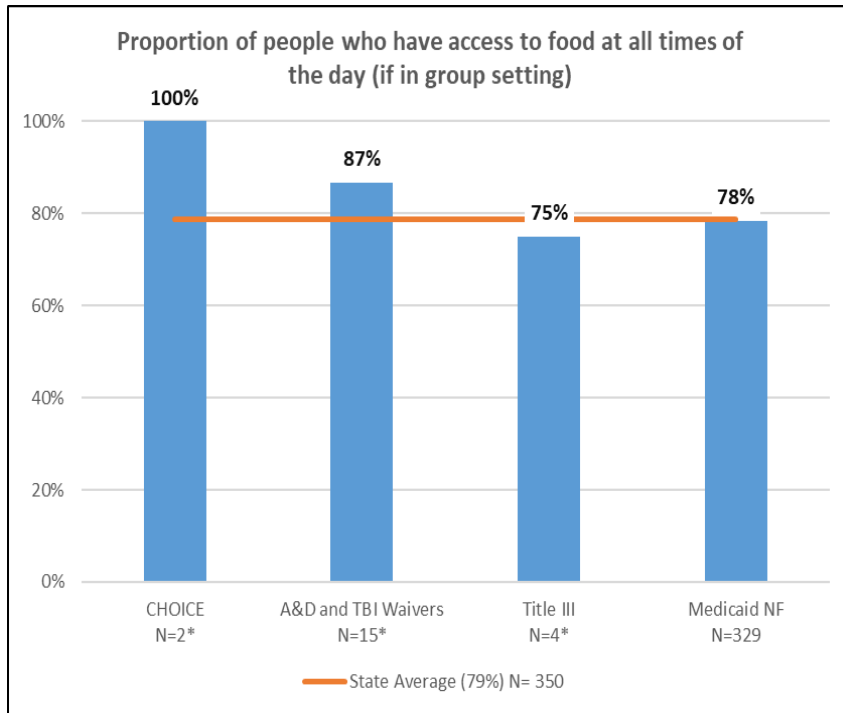
* Very small number of responses

Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting)



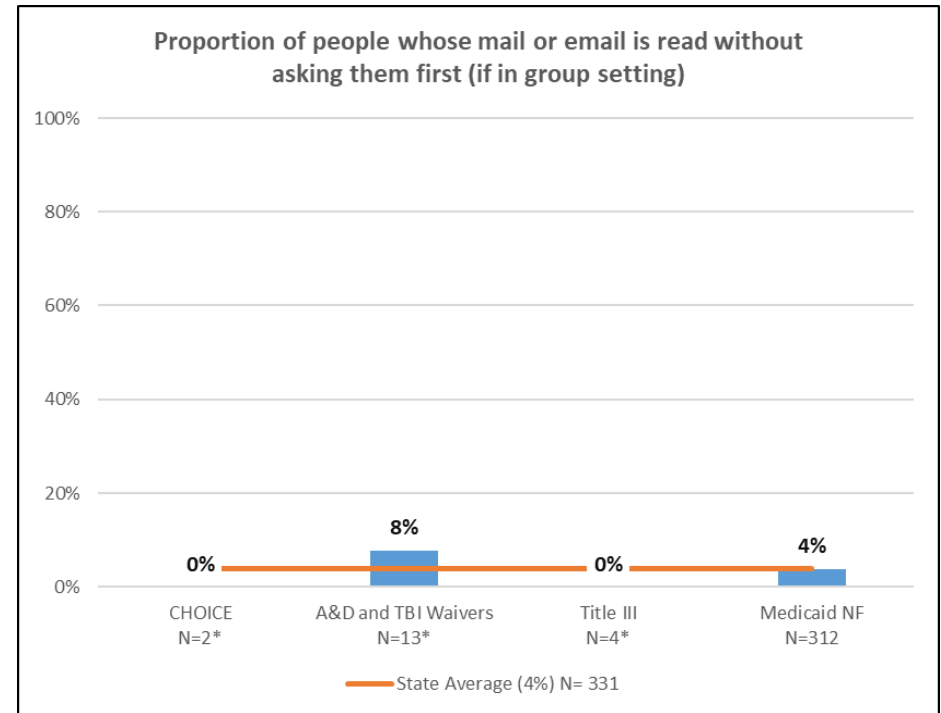
* Very small number of responses

Graph 97. Proportion of people who have access to food at all times of day (if in group setting)



* Very small number of responses

Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting)



* Very small number of responses

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

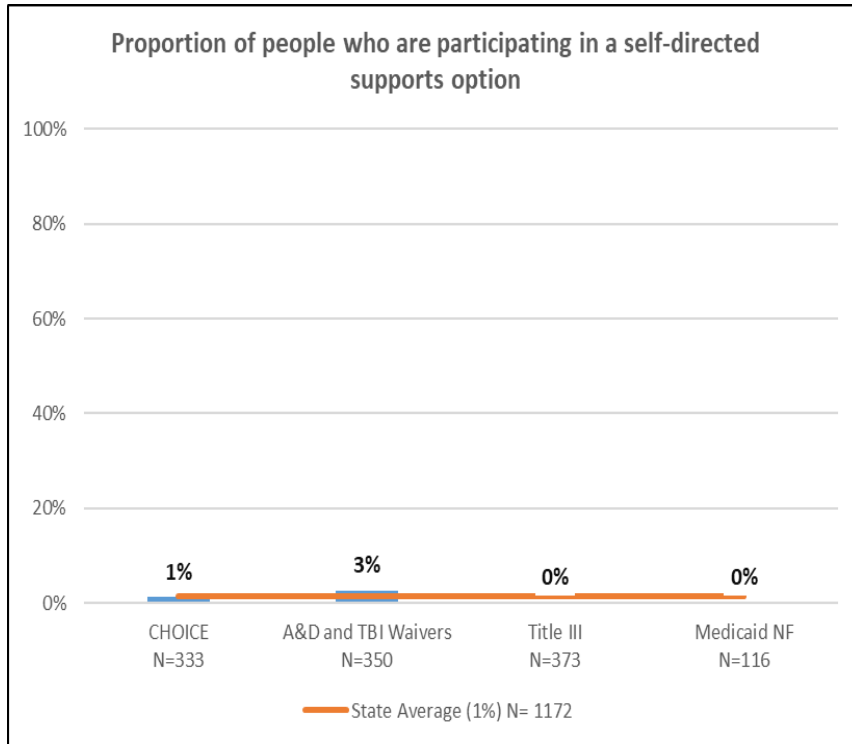
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

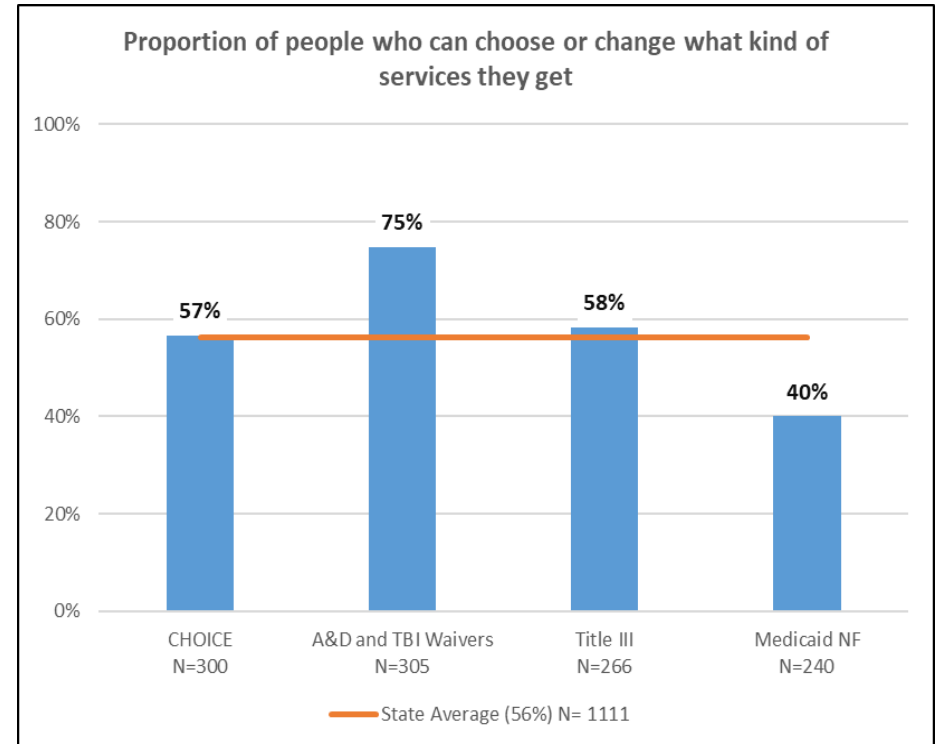
There are four survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 99. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

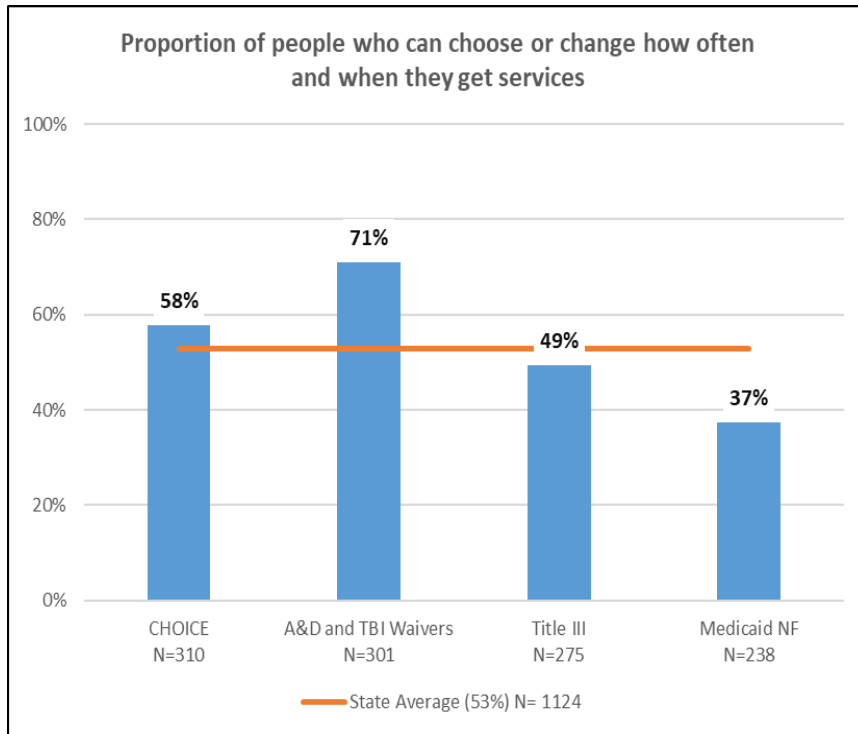


Graph 100. Proportion of people who can choose or change what kind of services they get¹⁸



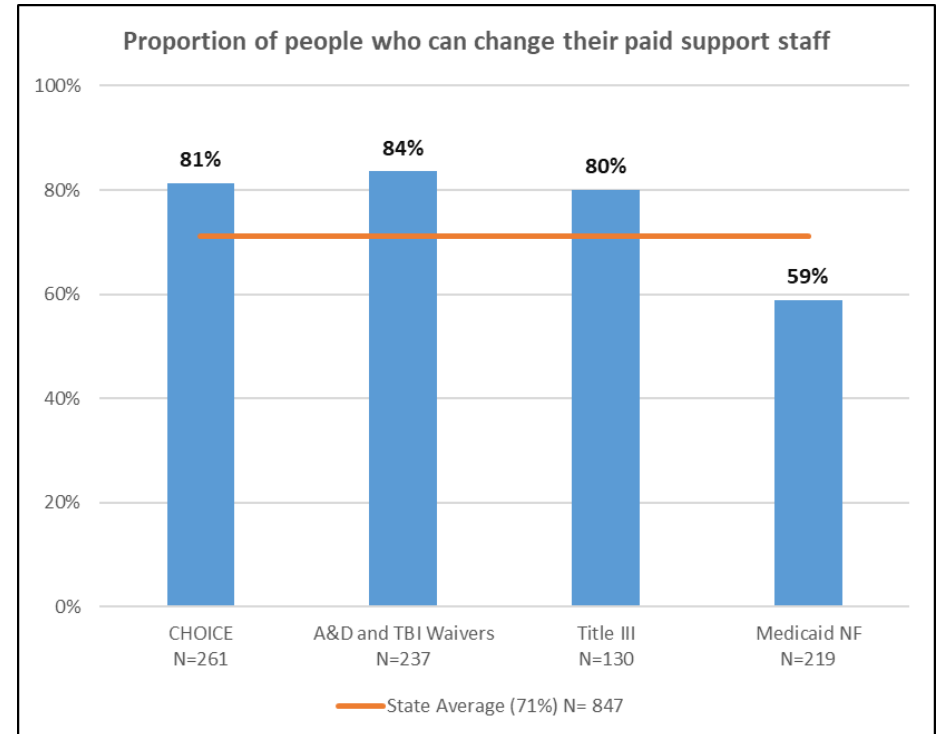
¹⁸ New variable

Graph 101. Proportion of people who can choose or change how often and when they get services¹⁹



¹⁹ New variable

Graph 102. Proportion of people who can change their paid support staff²⁰



²⁰ New variable

Work

People have support to find and maintain community integrated employment if they want it.

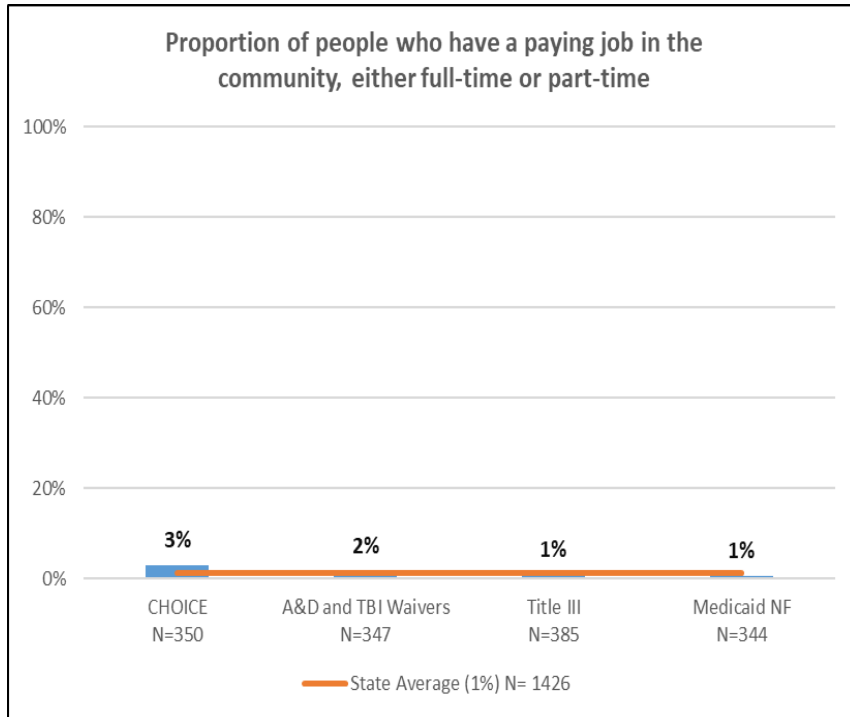
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

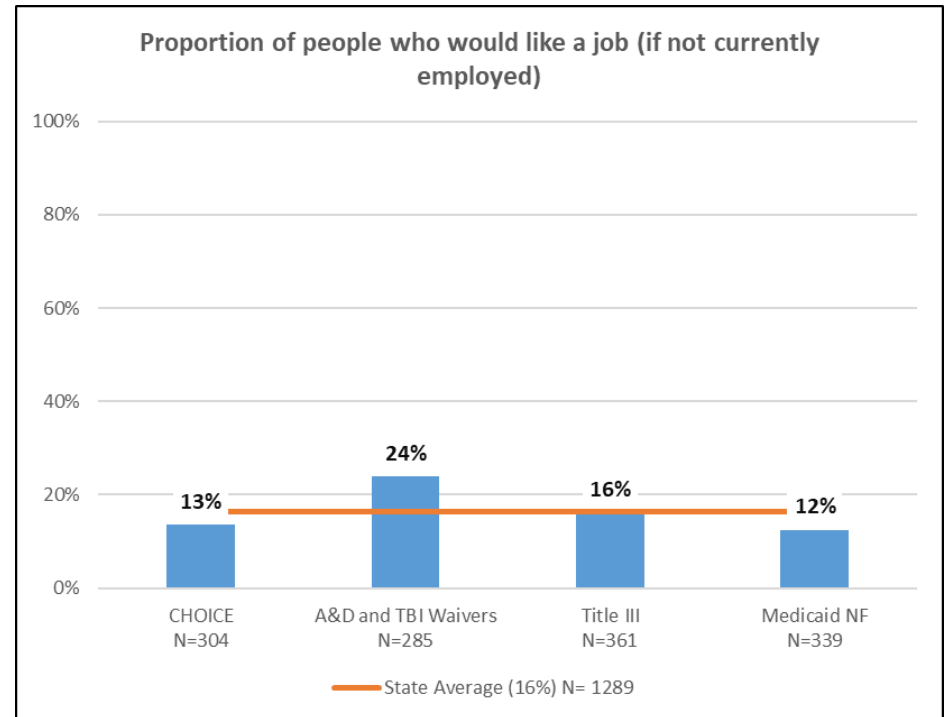
There are five survey items that correspond to the Work domain.

Un-collapsed for state and settings are shown in Appendix B.

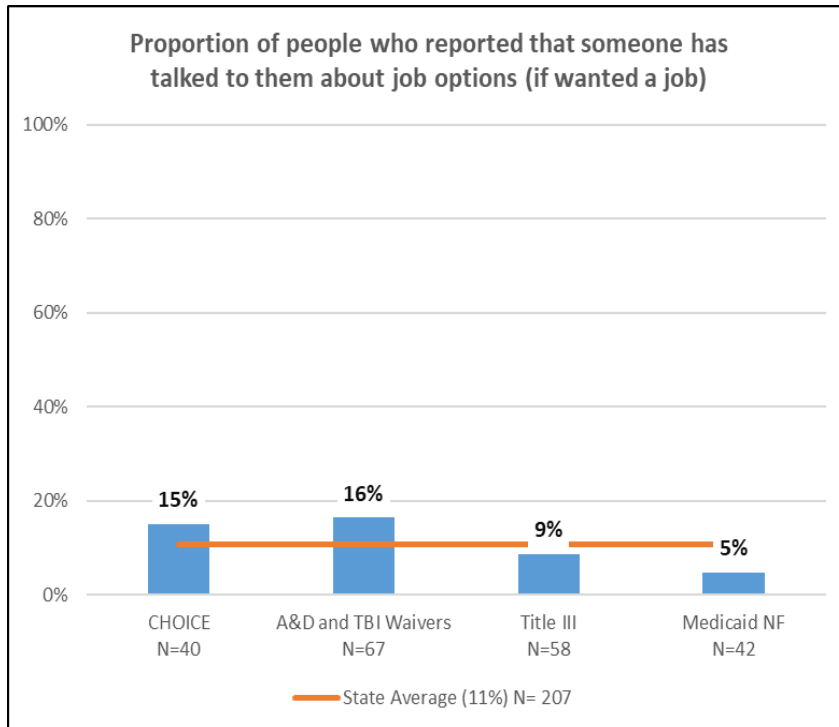
Graph 103. Proportion of people who have a paying job in the community



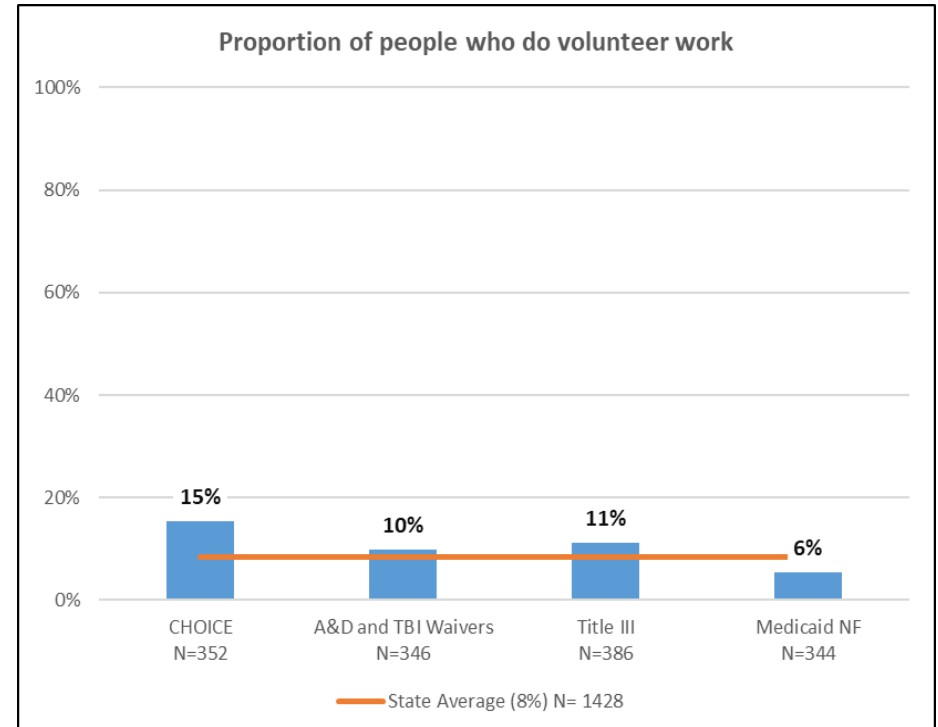
Graph 104. Proportion of people who would like a job (if not currently employed)



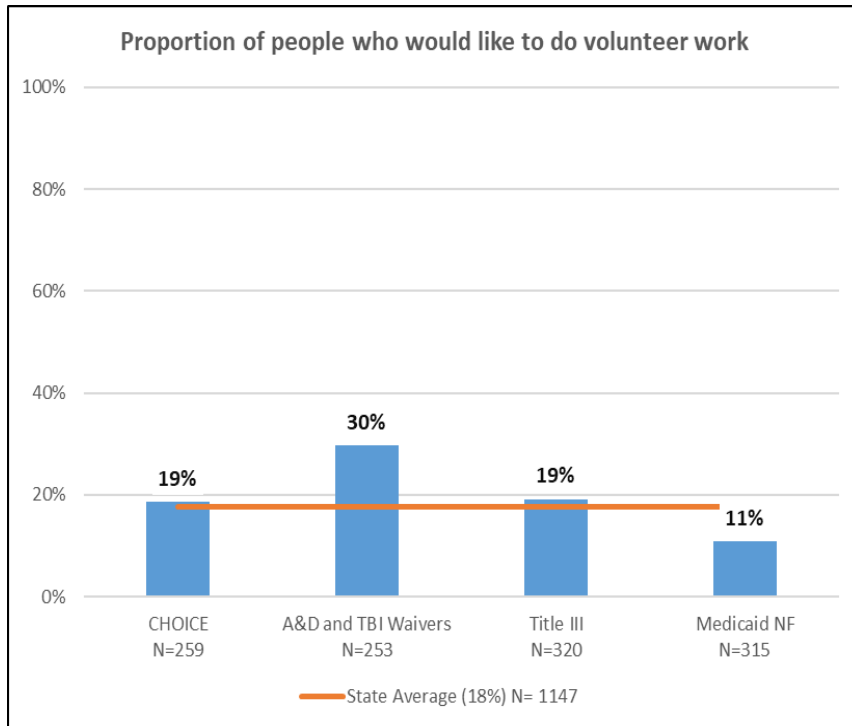
Graph 105. Proportion of people who reported that someone has talked to them about job options (if wanted a job)



Graph 106. Proportion of people who do volunteer work



Graph 107. Proportion of people who would like to do volunteer work (if not currently volunteering)²¹



²¹ New variable

Everyday Living

People have enough supports for everyday living.

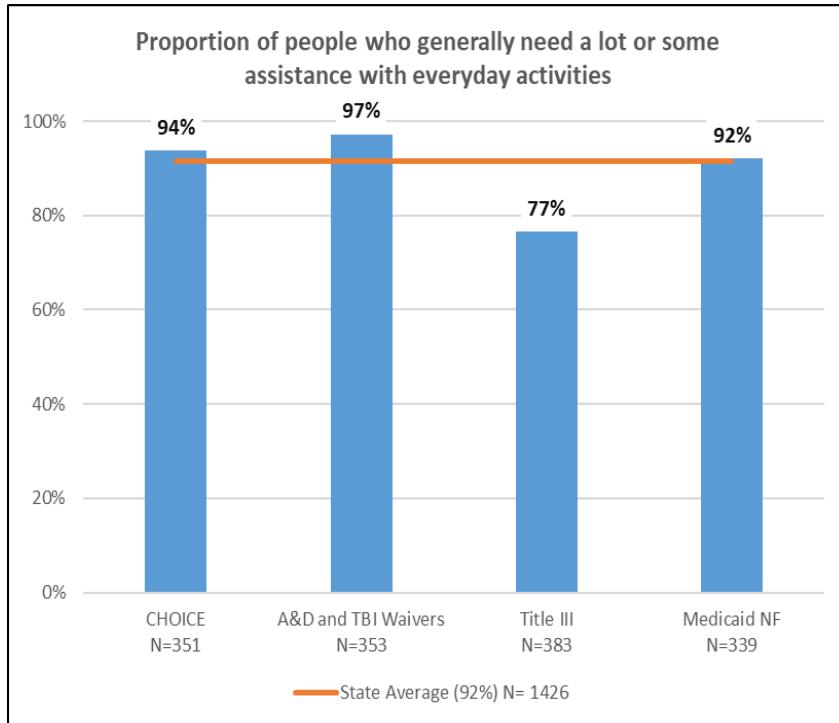
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

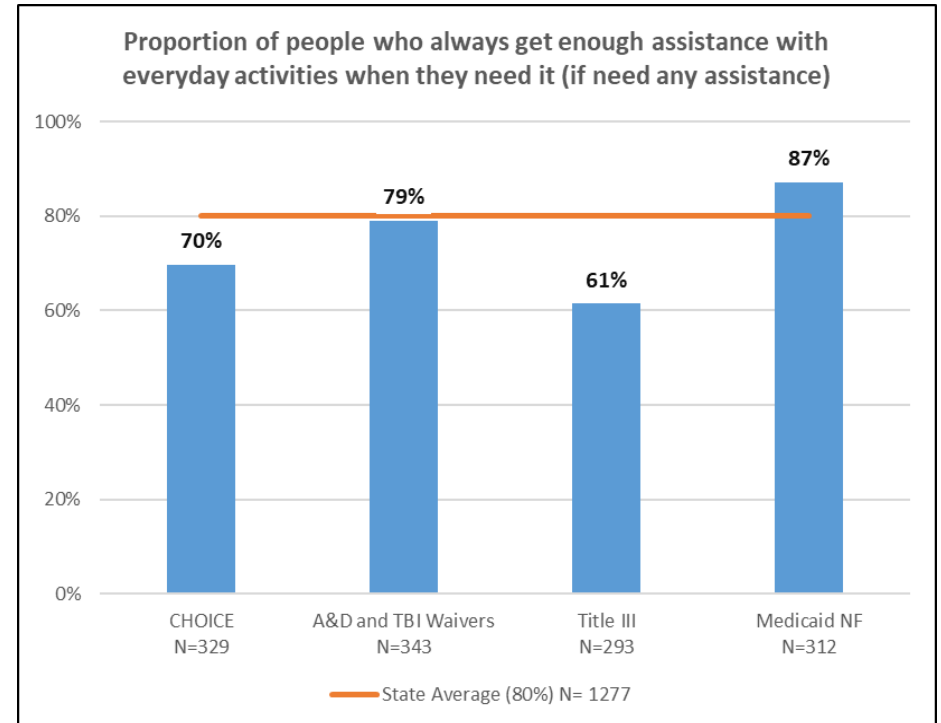
There are five survey items that correspond to the Everyday Living domain.

Un-collapsed data for state and settings are shown in Appendix B.

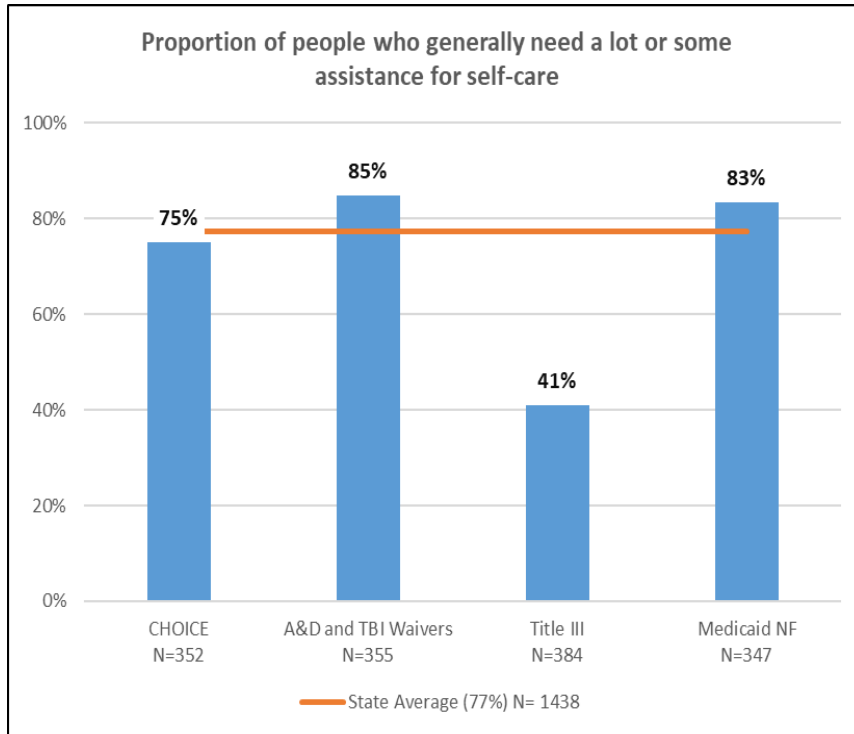
Graph 108. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)



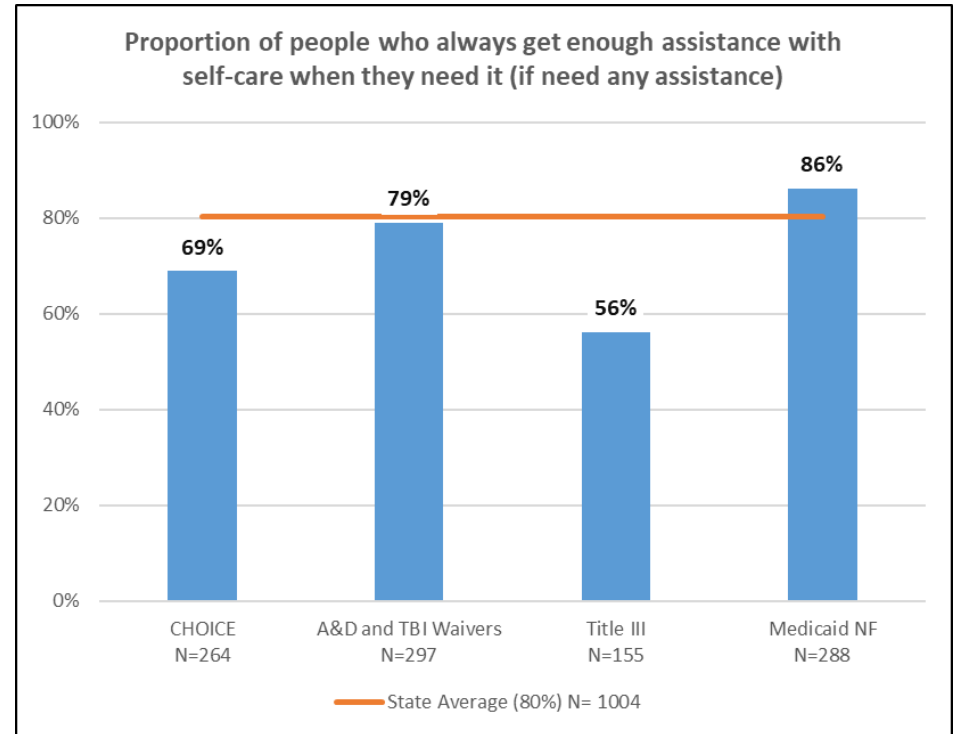
Graph 109. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)



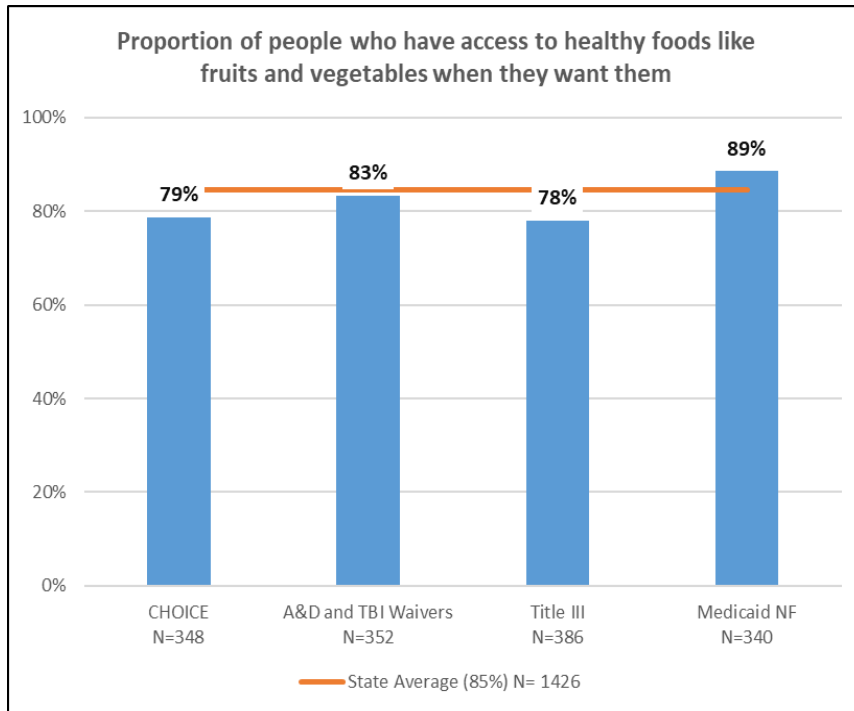
Graph 110. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 111. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 112. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



Affordability

People have enough available resources.

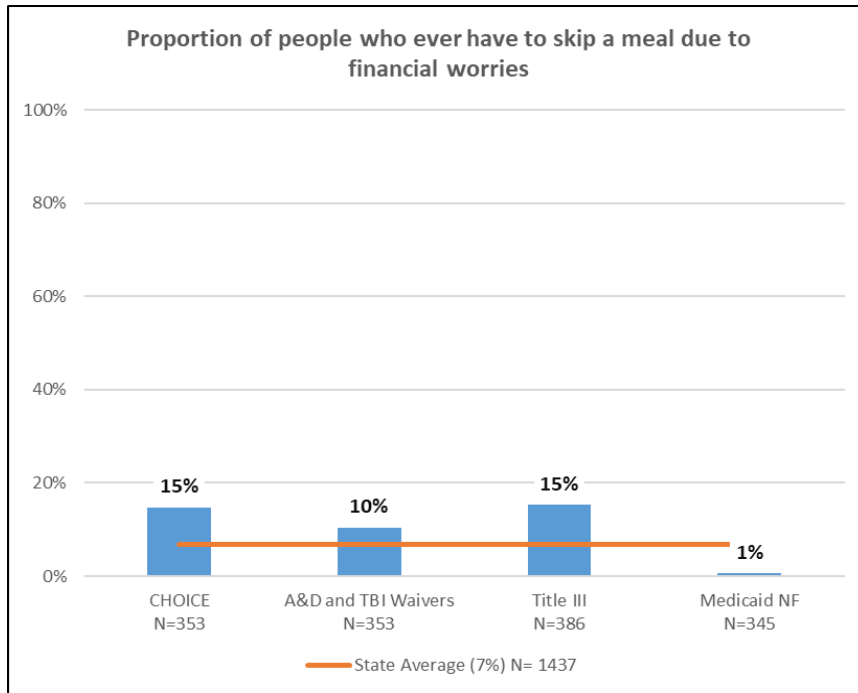
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 113. Proportion of people who ever have to skip a meal due to financial worries



Planning for future

People have support to plan and make decision about the future.

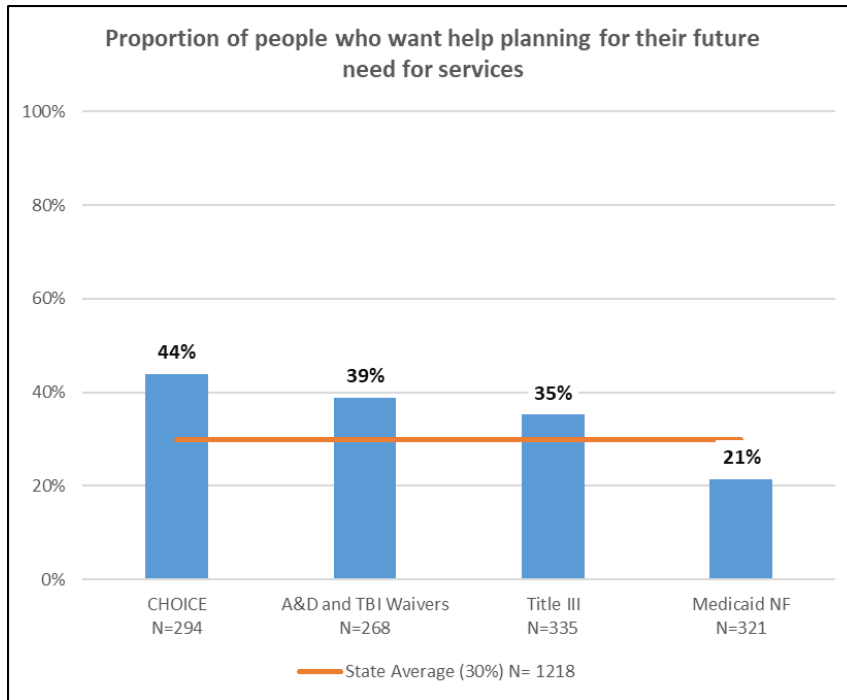
There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 114. Proportion of people who want help planning for their future need for services



Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

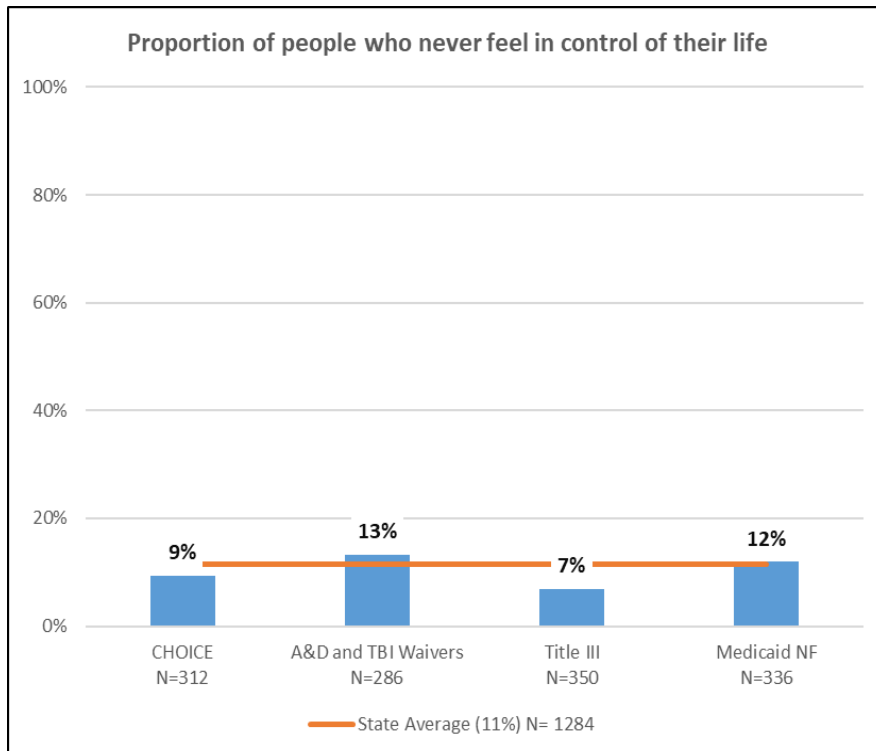
There is one survey item that corresponds to the Control domain.

This section also includes presentation of results on a ranking of what is most important to people surveyed²².

Un-collapsed data for state and settings are shown in Appendix B.

²² Data shown in Appendix B only

Graph 115. Proportion of people who never feel in control of their life



Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing and recoding logic for items that were measured using anything other than a “Yes/No” binary response. The number in the third column refers to the graph number in the report where the item can be found. Unless otherwise stated, “don’ know” and “unclear/refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Recoding/Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed at the time they want	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who like how they usually spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all, needs or goals are not met” and “Some needs and goals”
	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	21	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
Safety	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	65	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	71	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people who describe their overall health as poor	79	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people who reported their health has gotten much better or somewhat better compared to 12 months ago	80	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who feel sad or depressed at least sometimes or often	84	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never, or almost never”
	Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)	86	Collapse “Very good” and “Fair”
	Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)	87	Collapse “Very good” and “Fair”
Medications	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	90	Collapse “No” and “In-between, or some medications”
Rights and Respect	Proportion of people who feel that their paid support staff treat them with respect	91	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who get asked permission before people enter their home/room (if in group setting)	92	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	94	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	96	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	101	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff	102	Collapse “No” and “Sometimes, or some services”
Work	Proportion of people who would like a job (if not currently employed)	104	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if does not currently volunteer)	107	Collapse “Yes” and “Maybe, not sure”

Domain	Item	Graph #	Recoding/Collapsing Logic
Everyday Living	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	108	Collapse “A lot” and “Some”
	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	110	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	112	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	113	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who never feel in control of their life	115	Collapse “Yes, almost always, always” and “In-between, sometimes”

Appendix B: Un-Collapsed and Un-Weighted Data by Program

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
CHOICE	69.5	314
A&D and TBI Waivers	64.4	332
Title III	74.5	343
Medicaid NF	71.3	221
Sample Average	69.8	1210

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
CHOICE	92%	8%	341
A&D and TBI Waivers	94%	6%	354
Title III	89%	11%	385
Medicaid NF	85%	15%	259
Sample Average	90%	10%	1339

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
CHOICE	21%	79%	0%	0%	349
A&D and TBI Waivers	26%	74%	0%	0%	354
Title III	31%	69%	0%	0%	386
Medicaid NF	33%	67%	0%	0%	291
Sample Average	28%	72%	0%	0%	1380

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
CHOICE	0%	0%	8%	0%	90%	1%	1%	0%	342
A&D and TBI Waivers	0%	1%	16%	0%	82%	1%	1%	0%	346
Title III	0%	1%	18%	0%	80%	1%	1%	0%	382
Medicaid NF	1%	0%	17%	0%	82%	0%	1%	0%	289
Sample Average	0%	0%	14%	0%	83%	1%	1%	0%	1359

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
CHOICE	17%	30%	21%	31%	1%	349
A&D and TBI Waivers	23%	23%	31%	23%	1%	354
Title III	13%	23%	27%	37%	0%	386
Medicaid NF	16%	16%	27%	40%	0%	289
Sample Average	18%	23%	26%	32%	1%	1378

Table 6. Primary language

	English	Spanish	Other	Don't know	N
CHOICE	100%	0%	0%	0%	347
A&D and TBI Waivers	99%	0%	1%	0%	349
Title III	100%	0%	0%	0%	379
Medicaid NF	100%	0%	0%	0%	290
Sample Average	99%	0%	0%	0%	1365

Table 7. Preferred means of communication

	Spoken	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
CHOICE	99%	1%	0%	0%	0%	302
A&D and TBI Waivers	98%	0%	0%	1%	0%	306
Title III	100%	0%	0%	0%	0%	348
Medicaid NF	99%	1%	0%	0%	0%	272
Sample Average	99%	1%	0%	0%	0%	1228

Table 8. Type of residential area²³

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
CHOICE	63%	22%	3%	7%	5%	356
A&D and TBI Waivers	70%	22%	2%	4%	3%	357
Title III	69%	21%	2%	3%	5%	389
Medicaid NF	28%	4%	0%	3%	65%	351
Sample Average	58%	17%	2%	4%	19%	1453

Table 9. Type of residence

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
CHOICE	98%	0%	1%	0%	0%	1%	0%	314
A&D and TBI Waivers	91%	0%	8%	0%	0%	0%	0%	322
Title III	93%	1%	2%	1%	0%	4%	0%	352
Medicaid NF	0%	6%	4%	88%	0%	1%	0%	288
Sample Average	73%	2%	4%	20%	0%	2%	0%	1276

²³ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others (not family, friend, or PCA)	N
CHOICE	56%	27%	18%	1%	0%	0%	348
A&D and TBI Waivers	52%	22%	26%	1%	0%	2%	349
Title III	65%	21%	14%	1%	0%	1%	387
Medicaid NF	13%	4%	0%	1%	3%	87%	267
Sample Average	49%	19%	15%	1%	1%	18%	1351

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	Don't Know	N
CHOICE	96%	4%	0%	313
A&D and TBI Waivers	95%	5%	0%	316
Title III	97%	3%	0%	351
Medicaid NF	85%	11%	4%	271
Sample Average	94%	6%	1%	1251

Table 12. Where the person moved from (if address changed in the past 6 months)

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
CHOICE	73%	9%	0%	9%	0%	9%	0%	11
A&D and TBI Waivers	86%	7%	0%	0%	0%	0%	7%	14
Title III	67%	0%	0%	11%	0%	0%	22%	9
Medicaid NF	47%	0%	8%	13%	0%	0%	32%	38
Sample Average	61%	3%	4%	10%	0%	1%	21%	72

Table 13. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
CHOICE	27%	69%	3%	295
A&D and TBI Waivers	24%	73%	2%	308
Title III	38%	58%	4%	347
Medicaid NF	23%	72%	5%	252
Sample Average	29%	68%	4%	1202

Table 14. Proportion of people with diagnosis of Alzheimer's or other dementia

	No	Yes	Don't Know	N
CHOICE	64%	32%	4%	325
A&D and TBI Waivers	69%	29%	2%	323
Title III	67%	28%	5%	365
Medicaid NF	88%	7%	4%	273
Sample Average	71%	25%	4%	1286

Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don't Know	N
CHOICE	32%	66%	2%	337
A&D and TBI Waivers	50%	48%	2%	333
Title III	37%	62%	1%	379
Medicaid NF	77%	19%	4%	272
Sample Average	47%	50%	2%	1321

Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
CHOICE	41%	58%	2%	333
A&D and TBI Waivers	57%	41%	2%	331
Title III	41%	57%	1%	378
Medicaid NF	84%	8%	9%	269
Sample Average	54%	43%	3%	1311

Table 17. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't know	N
CHOICE	19%	20%	52%	37%	1%	323
A&D and TBI Waivers	18%	22%	49%	35%	0%	327
Title III	14%	10%	59%	43%	0%	367
Medicaid NF	23%	46%	35%	14%	0%	273
Sample Average	18%	23%	50%	33%	0%	1290

Table 18. History of frequent falls

	No	Yes	Don't Know	N
CHOICE	54%	45%	1%	300
A&D and TBI Waivers	58%	40%	2%	309
Title III	66%	32%	1%	352
Medicaid NF	59%	36%	4%	253
Sample Average	60%	38%	2%	1214

Table 19. Receives Medicare

	No	Yes	Don't Know	N
CHOICE	5%	92%	3%	301
A&D and TBI Waivers	9%	89%	2%	300
Title III	3%	88%	9%	339
Medicaid NF	16%	68%	15%	259
Sample Average	8%	85%	7%	1199

Community Participation- un-collapsed tables

Table 20. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	53%	5%	41%	1%	1%	316
A&D and TBI Waivers	49%	5%	44%	2%	0%	292
Title III	46%	6%	46%	2%	1%	362
Medicaid NF	27%	3%	67%	1%	1%	344
Sample Average	43%	5%	50%	2%	1%	1314

Table 21a. Reasons that people are not as active in the community as they would like to be

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
CHOICE	20%	34%	20%	82%	16%	182
A&D and TBI Waivers	15%	30%	24%	83%	14%	156
Title III	17%	29%	10%	75%	10%	185
Medicaid NF	5%	25%	13%	84%	7%	104
Sample Average	15%	30%	17%	80%	12%	627

Table 21b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unwelcome in Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What's Available	Other	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	3%	6%	5%	13%	12%	0%	1%	182
A&D and TBI Waivers	4%	6%	5%	5%	10%	0%	0%	156
Title III	4%	5%	5%	10%	10%	1%	0%	185
Medicaid NF	3%	3%	5%	5%	5%	1%	3%	104
Sample Average	4%	5%	5%	9%	10%	0%	1%	627

Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	85%	13%	1%	1%	316
A&D and TBI Waivers	91%	8%	1%	0%	291
Title III	93%	6%	0%	0%	358
Medicaid NF	99%	1%	1%	0%	343
Sample Average	92%	7%	1%	0%	1308

Choice and Decision Making— un-collapsed

Table 23. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	n/a	n/a	n/a	n/a	0
A&D and TBI Waivers	50%	50%	0%	0%	2
Title III	n/a	n/a	n/a	n/a	0
Medicaid NF	78%	14%	7%	1%	268
Sample Average	78%	14%	7%	1%	270

Table 24. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	3%	94%	0%	0%	320
A&D and TBI Waivers	6%	8%	86%	0%	0%	294
Title III	1%	1%	98%	0%	0%	364
Medicaid NF	5%	7%	87%	0%	1%	344
Sample Average	4%	5%	91%	0%	0%	1322

Table 25. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	N/A – Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/No Response	N
CHOICE	2%	5%	93%	0%	0%	0%	319
A&D and TBI Waivers	3%	10%	87%	0%	0%	0%	293
Title III	1%	4%	95%	0%	0%	0%	360
Medicaid NF	39%	17%	43%	1%	0%	0%	344
Sample Average	11%	9%	79%	0%	0%	0%	1316

Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	0%	100%	0%	0%	2
A&D and TBI Waivers	0%	7%	93%	0%	0%	15
Title III	40%	20%	20%	20%	0%	5
Medicaid NF	5%	28%	63%	2%	1%	344
Sample Average	5%	27%	64%	2%	1%	366

Relationships- un-collapsed

Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	7%	91%	0%	0%	314
A&D and TBI Waivers	2%	8%	90%	0%	0%	308
Title III	2%	7%	91%	0%	0%	361
Medicaid NF	1%	2%	97%	0%	0%	322
Sample Average	2%	6%	92%	0%	0%	1305

Table 28. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/Refused/No Response	N
CHOICE	19%	37%	4%	19%	4%	41%	0%	27
A&D and TBI Waivers	40%	43%	3%	23%	0%	20%	3%	30
Title III	34%	66%	0%	14%	3%	7%	3%	29
Medicaid NF	20%	50%	10%	0%	0%	30%	0%	10
Sample Average	30%	49%	3%	17%	2%	23%	2%	96

Satisfaction- un-collapsed

Table 29. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	5%	88%	1%	0%	341
A&D and TBI Waivers	7%	6%	86%	0%	0%	343
Title III	4%	10%	86%	0%	0%	385
Medicaid NF	11%	12%	76%	1%	0%	349
Sample Average	7%	8%	84%	0%	0%	1418

Table 30a. Reasons for not liking where people live

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
CHOICE	14%	26%	9%	9%	17%	35
A&D and TBI Waivers	15%	11%	2%	24%	28%	46
Title III	10%	12%	0%	22%	29%	49
Medicaid NF	1%	1%	14%	1%	66%	80
Sample Average	9%	10%	7%	12%	41%	210

Table 30b. Reasons for not liking where people live (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
CHOICE	20%	17%	6%	6%	3%	35
A&D and TBI Waivers	15%	4%	2%	4%	4%	46
Title III	20%	8%	6%	6%	0%	49
Medicaid NF	1%	4%	5%	14%	16%	80
Sample Average	12%	7%	5%	9%	8%	210

Table 30c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	6%	11%	23%	37%	0%	0%	35
A&D and TBI Waivers	4%	2%	2%	43%	2%	0%	46
Title III	2%	4%	8%	37%	0%	0%	49
Medicaid NF	33%	10%	4%	11%	1%	1%	80
Sample Average	15%	7%	8%	29%	1%	0%	210

Table 31. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
CHOICE	78%	3%	19%	0%	346
A&D and TBI Waivers	69%	4%	27%	1%	336
Title III	75%	3%	22%	0%	382
Medicaid NF	49%	2%	49%	1%	349
Sample Average	68%	3%	29%	0%	1413

Table 32a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home, Adult Family Home, Shared Living	N
CHOICE	83%	3%	7%	0%	70
A&D and TBI Waivers	80%	4%	7%	0%	100
Title III	73%	6%	7%	2%	88
Medicaid NF	72%	11%	11%	1%	176
Sample Average	76%	7%	9%	1%	434

Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	6%	1%	0%	70
A&D and TBI Waivers	1%	5%	2%	1%	100
Title III	2%	9%	1%	0%	88
Medicaid NF	2%	2%	1%	0%	176
Sample Average	2%	5%	1%	0%	434

Table 33. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	13%	34%	54%	0%	0%	319
A&D and TBI Waivers	12%	32%	56%	0%	0%	291
Title III	10%	33%	56%	0%	1%	358
Medicaid NF	9%	26%	64%	1%	1%	342
Sample Average	11%	31%	57%	0%	1%	1310

Table 34. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/Refused/No Response	N
CHOICE	59%	20%	21%	0%	1%	0%	258
A&D and TBI Waivers	63%	20%	14%	2%	0%	0%	208
Title III	68%	14%	14%	1%	3%	1%	133
Medicaid NF	36%	31%	25%	2%	6%	0%	252
Sample Average	55%	22%	19%	1%	2%	0%	851

Table 35. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	8%	16%	76%	0%	0%	260
A&D and TBI Waivers	5%	17%	78%	0%	0%	209
Title III	5%	15%	79%	1%	1%	131
Medicaid NF	4%	15%	79%	1%	1%	253
Sample Average	5%	16%	78%	0%	0%	853

Service Coordination- un-collapsed

Table 36. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
CHOICE	6%	8%	85%	1%	343
A&D and TBI Waivers	3%	10%	87%	0%	342
Title III	17%	20%	62%	1%	361
Medicaid NF	10%	27%	46%	17%	345
Sample Average	9%	16%	70%	5%	1391

Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	8%	16%	74%	2%	0%	316
A&D and TBI Waivers	6%	14%	79%	1%	0%	319
Title III	7%	16%	68%	9%	0%	240
Medicaid NF	1%	3%	89%	7%	0%	99
Sample Average	6%	14%	76%	4%	0%	974

Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/Refused/No Response	N
CHOICE	5%	11%	84%	0%	1%	0%	285
A&D and TBI Waivers	2%	11%	86%	1%	0%	0%	251
Title III	3%	12%	84%	1%	1%	0%	142
Medicaid NF	3%	24%	69%	1%	2%	1%	255
Sample Average	3%	14%	80%	1%	1%	0%	933

Table 39. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	43%	52%	4%	1%	355
A&D and TBI Waivers	33%	62%	5%	0%	354
Title III	42%	49%	9%	0%	387
Medicaid NF	14%	63%	22%	1%	347
Sample Average	33%	56%	10%	0%	1443

Table 40. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	52%	41%	7%	0%	317
A&D and TBI Waivers	56%	36%	8%	0%	292
Title III	60%	33%	6%	1%	361
Medicaid NF	73%	20%	5%	2%	344
Sample Average	61%	32%	6%	1%	1314

Table 41. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
CHOICE	10%	38%	51%	1%	1%	348
A&D and TBI Waivers	7%	32%	60%	0%	0%	352
Title III	10%	28%	60%	1%	1%	372
Medicaid NF	5%	9%	84%	1%	1%	350
Sample Average	8%	27%	64%	1%	1%	1422

Table 42a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
CHOICE	32%	46%	20%	16%	161
A&D and TBI Waivers	24%	38%	18%	12%	136
Title III	26%	54%	13%	19%	144
Medicaid NF	21%	2%	2%	2%	48
Sample Average	27%	42%	16%	14%	489

Table 42b. Additional services that may help if not all needs and goals are met (continued)

	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	N
CHOICE	3%	25%	8%	5%	2%	161
A&D and TBI Waivers	11%	34%	13%	4%	2%	136
Title III	4%	30%	3%	4%	1%	144
Medicaid NF	4%	8%	2%	40%	0%	48
Sample Average	6%	27%	7%	8%	1%	489

Table 42c. Additional services that may help if not all needs and goals are met (continued)

	Dental Care	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	N
CHOICE	6%	5%	5%	1%	3%	38%	161
A&D and TBI Waivers	7%	13%	7%	0%	3%	26%	136
Title III	8%	9%	10%	1%	3%	22%	144
Medicaid NF	15%	13%	0%	0%	0%	35%	48
Sample Average	8%	9%	7%	1%	3%	29%	489

Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	35%	64%	1%	0%	146
A&D and TBI Waivers	35%	65%	0%	1%	124
Title III	50%	47%	1%	2%	98
Medicaid NF	43%	43%	14%	0%	7
Sample Average	39%	59%	1%	1%	375

Table 44a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging, Aging and Disability Resource Center	Center for Independent Living	State, County Agency	Case Manager, Care Coordinator	N
CHOICE	21%	25%	19%	0%	5%	10%	318
A&D and TBI Waivers	17%	25%	15%	1%	10%	15%	330
Title III	25%	29%	10%	0%	4%	7%	319
Medicaid NF	16%	54%	4%	0%	1%	3%	274
Sample Average	20%	32%	12%	0%	5%	9%	1241

Table 44b. How people first find out about the services available to them (continued)

	Doctor	Other Provider	Other	N
CHOICE	8%	18%	12%	318
A&D and TBI Waivers	10%	16%	9%	330
Title III	10%	21%	8%	319
Medicaid NF	14%	20%	5%	274
Sample Average	10%	19%	9%	1241

Table 45a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
CHOICE	52%	2%	1%	39%	328
A&D and TBI Waivers	58%	7%	0%	30%	328
Title III	39%	1%	0%	51%	231
Medicaid NF	96%	0%	0%	3%	275
Sample Average	62%	3%	0%	30%	1162

Table 45b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/Refused/ No Response	N
CHOICE	5%	1%	0%	0%	328
A&D and TBI Waivers	3%	1%	0%	0%	328
Title III	9%	0%	0%	0%	231
Medicaid NF	0%	0%	0%	0%	275
Sample Average	4%	1%	0%	0%	1162

Table 46. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member, Spouse or Partner	Paid Friend	Unpaid Family Member, Spouse or Partner	Unpaid Friend Or Volunteer	Other	No One Else Provides Support	N
CHOICE	52%	2%	0%	44%	10%	1%	13%	324
A&D and TBI Waivers	40%	2%	1%	48%	12%	1%	14%	328
Title III	37%	1%	0%	42%	14%	0%	24%	230
Medicaid NF	22%	0%	0%	55%	7%	0%	21%	273
Sample Average	39%	1%	0%	47%	11%	1%	17%	1155

Care Coordination- un-collapsed

Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Yes	No	Don't Know	Unclear/Refused/No Response	N
CHOICE	65%	34%	1%	0%	353
A&D and TBI Waivers	57%	43%	0%	0%	355
Title III	68%	31%	1%	0%	386
Medicaid NF	62%	35%	2%	1%	350
Sample Average	63%	36%	1%	0%	1444

Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	9%	3%	88%	0%	0%	120
A&D and TBI Waivers	8%	7%	83%	1%	0%	150
Title III	9%	2%	89%	0%	0%	119
Medicaid NF	7%	7%	84%	2%	1%	122
Sample Average	8%	5%	86%	1%	0%	511

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/Refused/No Response	N
CHOICE	20%	78%	2%	1%	0%	120
A&D and TBI Waivers	16%	80%	1%	3%	0%	152
Title III	13%	86%	0%	1%	1%	119
Medicaid NF	17%	63%	0%	20%	0%	124
Sample Average	17%	77%	1%	6%	0%	515

Table 50. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	8%	91%	0%	0%	353
A&D and TBI Waivers	9%	90%	0%	0%	356
Title III	12%	88%	0%	0%	388
Medicaid NF	16%	82%	2%	1%	349
Sample Average	11%	88%	1%	0%	1446

Table 51. Proportion of people who reported know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	1%	8%	91%	0%	0%	321
A&D and TBI Waivers	1%	9%	90%	0%	0%	320
Title III	1%	6%	93%	1%	0%	340
Medicaid NF	10%	25%	63%	1%	1%	286
Sample Average	3%	11%	85%	0%	0%	1267

Access—un-collapsed

Table 52. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/No Response	N
CHOICE	19%	12%	67%	2%	0%	0%	353
A&D and TBI Waivers	15%	14%	69%	2%	1%	0%	355
Title III	18%	12%	66%	3%	0%	0%	386
Medicaid NF	16%	11%	69%	1%	2%	1%	350
Sample Average	17%	12%	68%	2%	1%	0%	1444

Table 53. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	6%	9%	83%	2%	0%	0%	353
A&D and TBI Waivers	3%	8%	87%	2%	0%	0%	354
Title III	5%	9%	85%	1%	0%	0%	386
Medicaid NF	2%	2%	91%	4%	1%	0%	349
Sample Average	4%	7%	87%	2%	0%	0%	1442

Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English)²⁴

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	1%	1%	98%	1%	1%	182
A&D and TBI Waivers	2%	0%	98%	0%	0%	188
Title III	2%	1%	97%	1%	1%	175
Medicaid NF	0%	0%	79%	1%	20%	261
Sample Average	1%	0%	91%	0%	7%	806

²⁴ In Indiana, this question appears to have been asked of English-speakers as well

Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	13%	67%	5%	15%	0%	0%	356
A&D and TBI Waivers	15%	62%	6%	17%	1%	0%	353
Title III	18%	62%	4%	16%	0%	0%	387
Medicaid NF	4%	95%	1%	0%	0%	0%	350
Sample Average	13%	71%	4%	12%	0%	0%	1446

Table 56. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	43%	41%	3%	12%	1%	0%	353
A&D and TBI Waivers	36%	48%	4%	11%	1%	0%	351
Title III	48%	38%	2%	9%	2%	0%	385
Medicaid NF	9%	87%	2%	0%	1%	0%	349
Sample Average	34%	53%	3%	8%	2%	0%	1438

Table 57. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	61%	24%	3%	12%	0%	0%	352
A&D and TBI Waivers	53%	31%	7%	8%	1%	0%	347
Title III	73%	16%	1%	9%	1%	0%	386
Medicaid NF	4%	89%	6%	1%	0%	0%	349
Sample Average	48%	39%	4%	7%	1%	0%	1434

Table 58. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	57%	31%	3%	9%	0%	0%	355
A&D and TBI Waivers	52%	35%	3%	10%	1%	0%	353
Title III	66%	23%	2%	8%	1%	1%	389
Medicaid NF	69%	30%	0%	0%	0%	0%	348
Sample Average	61%	30%	2%	7%	0%	0%	1445

Table 59. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	89%	6%	0%	3%	2%	0%	351
A&D and TBI Waivers	86%	8%	0%	3%	3%	0%	352
Title III	91%	4%	0%	3%	1%	0%	384
Medicaid NF	73%	26%	0%	0%	1%	0%	348
Sample Average	85%	11%	0%	2%	2%	0%	1435

Table 60. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	27%	60%	3%	9%	1%	0%	356
A&D and TBI Waivers	23%	64%	3%	9%	1%	0%	354
Title III	43%	34%	2%	20%	1%	0%	386
Medicaid NF	21%	79%	1%	0%	0%	0%	350
Sample Average	29%	59%	2%	10%	1%	0%	1446

Table 61. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	85%	6%	0%	5%	4%	0%	289
A&D and TBI Waivers	81%	6%	0%	7%	6%	0%	273
Title III	89%	3%	0%	4%	4%	0%	290
Medicaid NF	87%	10%	0%	0%	3%	0%	317
Sample Average	85%	6%	0%	4%	4%	0%	1169

Table 62. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	30%	62%	6%	2%	0%	0%	352
A&D and TBI Waivers	28%	62%	7%	3%	0%	0%	356
Title III	28%	63%	5%	3%	0%	0%	386
Medicaid NF	45%	49%	3%	3%	1%	0%	350
Sample Average	33%	59%	5%	3%	0%	0%	1444

Table 63. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	72%	13%	2%	13%	1%	0%	352
A&D and TBI Waivers	74%	13%	2%	10%	1%	0%	350
Title III	79%	10%	3%	8%	0%	0%	383
Medicaid NF	94%	5%	0%	1%	0%	0%	350
Sample Average	80%	10%	2%	8%	0%	0%	1435

Table 64. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	37%	56%	5%	1%	0%	0%	351
A&D and TBI Waivers	48%	47%	3%	1%	0%	0%	351
Title III	35%	62%	2%	2%	0%	0%	384
Medicaid NF	85%	12%	1%	2%	1%	0%	350
Sample Average	51%	45%	3%	2%	0%	0%	1436

Table 65. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	47%	40%	7%	5%	1%	0%	352
A&D and TBI Waivers	37%	46%	10%	7%	1%	0%	354
Title III	66%	25%	4%	5%	0%	0%	383
Medicaid NF	21%	71%	7%	1%	0%	0%	348
Sample Average	43%	45%	7%	5%	0%	0%	1437

Table 66. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	68%	11%	5%	16%	0%	0%	351
A&D and TBI Waivers	72%	10%	3%	13%	1%	0%	356
Title III	71%	10%	3%	14%	1%	1%	385
Medicaid NF	78%	9%	2%	10%	0%	0%	343
Sample Average	72%	10%	3%	13%	1%	0%	1435

Table 67. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	11%	62%	25%	3%	0%	0%	351
A&D and TBI Waivers	19%	51%	22%	7%	1%	0%	353
Title III	11%	62%	23%	4%	0%	0%	381
Medicaid NF	15%	63%	18%	3%	0%	0%	348
Sample Average	14%	59%	22%	4%	0%	0%	1433

Table 68. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	92%	3%	0%	2%	3%	0%	344
A&D and TBI Waivers	94%	2%	1%	1%	2%	0%	345
Title III	95%	2%	0%	1%	2%	0%	374
Medicaid NF	98%	1%	1%	0%	0%	0%	343
Sample Average	95%	2%	0%	1%	2%	0%	1406

Table 69. Proportion of people who need other assistive devices

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	80%	8%	2%	6%	3%	0%	297
A&D and TBI Waivers	78%	12%	1%	5%	3%	1%	276
Title III	86%	8%	1%	1%	4%	0%	292
Medicaid NF	95%	3%	0%	0%	1%	0%	316
Sample Average	85%	8%	1%	3%	3%	0%	1181

Safety—un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/ No Response	N
CHOICE	5%	94%	1%	0%	318
A&D and TBI Waivers	3%	97%	0%	0%	292
Title III	3%	96%	1%	0%	359
Medicaid NF	3%	96%	1%	1%	345
Sample Average	4%	96%	0%	0%	1314

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not Always or Not All Paid Support Workers	Yes, All Paid Support Workers, Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	94%	0%	0%	260
A&D and TBI Waivers	5%	95%	0%	0%	208
Title III	2%	98%	0%	0%	132
Medicaid NF	6%	94%	0%	0%	253
Sample Average	5%	95%	0%	0%	853

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	80%	20%	0%	0%	319
A&D and TBI Waivers	79%	21%	0%	0%	294
Title III	84%	16%	1%	0%	360
Medicaid NF	67%	32%	1%	1%	345
Sample Average	77%	22%	0%	0%	1318

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	92%	7%	1%	0%	318
A&D and TBI Waivers	91%	9%	0%	0%	294
Title III	92%	7%	1%	0%	362
Medicaid NF	82%	17%	1%	1%	344
Sample Average	89%	10%	1%	0%	1318

Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
CHOICE	29%	23%	48%	0%	0%	354
A&D and TBI Waivers	31%	23%	45%	0%	0%	354
Title III	34%	23%	43%	1%	0%	386
Medicaid NF	45%	17%	37%	0%	1%	350
Sample Average	35%	22%	43%	0%	0%	1444

Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	20%	78%	1%	0%	251
A&D and TBI Waivers	18%	78%	2%	1%	244
Title III	27%	72%	1%	0%	255
Medicaid NF	20%	77%	2%	1%	192
Sample Average	22%	76%	1%	1%	942

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	25%	67%	8%	0%	355
A&D and TBI Waivers	25%	67%	8%	0%	354
Title III	18%	72%	9%	1%	386
Medicaid NF	8%	85%	6%	1%	349
Sample Average	19%	73%	8%	0%	1444

Health Care—un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	50%	50%	1%	0%	353
A&D and TBI Waivers	44%	55%	1%	0%	355
Title III	53%	45%	2%	0%	386
Medicaid NF	62%	36%	2%	1%	349
Sample Average	52%	46%	1%	0%	1443

Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	67%	33%	0%	0%	175
A&D and TBI Waivers	72%	28%	0%	0%	195
Title III	73%	27%	1%	0%	172
Medicaid NF	63%	34%	2%	0%	126
Sample Average	69%	30%	1%	0%	668

Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	98%	2%	0%	0%	175
A&D and TBI Waivers	97%	3%	0%	0%	193
Title III	98%	2%	1%	0%	172
Medicaid NF	98%	0%	2%	0%	126
Sample Average	98%	2%	1%	0%	666

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Does Not Have a Primary Care Doctor	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	14%	78%	1%	0%	0%	352
A&D and TBI Waivers	4%	13%	80%	2%	0%	0%	356
Title III	4%	18%	75%	2%	1%	0%	387
Medicaid NF	5%	7%	82%	2%	2%	1%	348
Sample Average	5%	13%	79%	2%	1%	0%	1443

Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	31%	67%	0%	1%	153
A&D and TBI Waivers	27%	73%	0%	0%	156
Title III	49%	50%	0%	1%	168
Medicaid NF	44%	55%	1%	1%	155
Sample Average	38%	61%	0%	1%	632

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
CHOICE	14%	85%	0%	1%	0%	354
A&D and TBI Waivers	13%	83%	1%	2%	0%	357
Title III	13%	84%	1%	2%	0%	388
Medicaid NF	44%	49%	0%	6%	1%	350
Sample Average	21%	76%	1%	3%	0%	1449

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	76%	23%	0%	0%	0%	354
A&D and TBI Waivers	76%	22%	0%	1%	0%	357
Title III	76%	22%	0%	2%	0%	388
Medicaid NF	68%	28%	0%	3%	0%	350
Sample Average	74%	24%	0%	2%	0%	1449

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	42%	57%	0%	1%	0%	354
A&D and TBI Waivers	42%	57%	0%	1%	0%	352
Title III	39%	60%	0%	1%	0%	388
Medicaid NF	39%	57%	0%	3%	1%	348
Sample Average	41%	58%	0%	1%	0%	1442

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	28%	69%	3%	0%	0%	353
A&D and TBI Waivers	27%	72%	1%	0%	0%	354
Title III	25%	72%	3%	1%	0%	387
Medicaid NF	24%	70%	1%	5%	0%	349
Sample Average	26%	71%	2%	1%	0%	1443

Table 86. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	61%	34%	4%	1%	0%	354
A&D and TBI Waivers	57%	36%	6%	1%	0%	351
Title III	65%	30%	5%	0%	0%	388
Medicaid NF	55%	37%	5%	3%	0%	349
Sample Average	60%	34%	5%	1%	0%	1442

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
CHOICE	11%	86%	1%	3%	0%	352
A&D and TBI Waivers	12%	78%	0%	9%	0%	354
Title III	14%	78%	0%	7%	0%	387
Medicaid NF	23%	51%	0%	26%	0%	348
Sample Average	15%	73%	0%	11%	0%	1441

Wellness—un-collapsed

Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
CHOICE	25%	31%	27%	15%	2%	0%	0%	356
A&D and TBI Waivers	23%	37%	26%	10%	3%	1%	0%	356
Title III	16%	37%	28%	14%	3%	1%	0%	388
Medicaid NF	8%	28%	37%	21%	4%	2%	1%	350
Sample Average	18%	33%	30%	15%	3%	1%	0%	1450

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
CHOICE	9%	30%	42%	13%	6%	0%	0%	356
A&D and TBI Waivers	6%	29%	43%	17%	6%	0%	0%	356
Title III	5%	27%	48%	14%	4%	1%	0%	388
Medicaid NF	4%	22%	45%	17%	11%	1%	1%	350
Sample Average	6%	27%	44%	15%	7%	0%	0%	1450

Table 90. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	45%	53%	2%	0%	351
A&D and TBI Waivers	46%	53%	1%	0%	347
Title III	43%	53%	3%	1%	383
Medicaid NF	55%	41%	3%	1%	345
Sample Average	47%	50%	2%	0%	1426

Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	39%	59%	2%	0%	190
A&D and TBI Waivers	33%	66%	1%	0%	193
Title III	44%	54%	2%	0%	206
Medicaid NF	59%	38%	2%	1%	150
Sample Average	43%	55%	2%	0%	739

Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	74%	25%	0%	1%	355
A&D and TBI Waivers	74%	25%	1%	0%	355
Title III	83%	15%	1%	0%	388
Medicaid NF	77%	19%	4%	1%	350
Sample Average	77%	21%	2%	0%	1448

Table 93. Frequency with which people who feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
CHOICE	22%	29%	33%	15%	0%	0%	319
A&D and TBI Waivers	24%	23%	38%	16%	0%	0%	293
Title III	26%	27%	39%	7%	1%	0%	363
Medicaid NF	22%	33%	32%	13%	0%	0%	344
Sample Average	23%	28%	35%	13%	0%	0%	1319

Table 94. Proportion of people with chronic conditions

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	8%	91%	0%	0%	353
A&D and TBI Waivers	9%	90%	0%	0%	356
Title III	12%	88%	0%	0%	388
Medicaid NF	16%	82%	2%	1%	349
Sample Average	11%	88%	1%	0%	1446

Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
CHOICE	21%	32%	47%	1%	0%	354
A&D and TBI Waivers	17%	29%	54%	0%	0%	355
Title III	17%	38%	45%	0%	0%	386
Medicaid NF	12%	29%	57%	0%	2%	349
Sample Average	17%	32%	51%	0%	0%	1444

Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
CHOICE	25%	46%	27%	1%	0%	354
A&D and TBI Waivers	24%	43%	32%	1%	0%	356
Title III	23%	53%	24%	0%	1%	388
Medicaid NF	22%	39%	39%	0%	1%	350
Sample Average	23%	45%	30%	0%	0%	1448

Table 97. Proportion of people who describe themselves as having a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	16%	82%	2%	0%	314
A&D and TBI Waivers	13%	86%	1%	0%	289
Title III	28%	69%	2%	1%	349
Medicaid NF	18%	79%	2%	1%	335
Sample Average	19%	79%	2%	0%	1287

Medications—un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	57%	41%	2%	0%	354
A&D and TBI Waivers	47%	51%	2%	0%	354
Title III	71%	27%	2%	0%	388
Medicaid NF	52%	33%	15%	0%	349
Sample Average	57%	38%	5%	0%	1445

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Does Not Take Prescription Medications	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	1%	8%	90%	2%	0%	0%	353
A&D and TBI Waivers	3%	6%	89%	1%	0%	0%	356
Title III	3%	8%	86%	3%	1%	0%	387
Medicaid NF	20%	23%	53%	3%	0%	1%	350
Sample Average	6%	11%	80%	2%	0%	0%	1446

Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	3%	10%	87%	0%	0%	259
A&D and TBI Waivers	2%	8%	90%	0%	0%	209
Title III	1%	5%	94%	0%	0%	131
Medicaid NF	1%	17%	82%	0%	0%	253
Sample Average	2%	11%	87%	0%	0%	852

Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	0%	100%	0%	0%	2
A&D and TBI Waivers	13%	20%	67%	0%	0%	15
Title III	0%	40%	60%	0%	0%	5
Medicaid NF	12%	23%	64%	0%	1%	341
Sample Average	12%	23%	64%	0%	1%	363

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	0%	100%	0%	0%	3
A&D and TBI Waivers	7%	87%	7%	0%	15
Title III	67%	33%	0%	0%	6
Medicaid NF	88%	7%	5%	0%	344
Sample Average	83%	11%	5%	0%	368

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	0%	100%	0%	0%	2
A&D and TBI Waivers	0%	7%	93%	0%	0%	15
Title III	20%	20%	60%	0%	0%	5
Medicaid NF	7%	13%	80%	0%	0%	342
Sample Average	7%	13%	80%	0%	0%	364

Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	100%	0%	0%	2
A&D and TBI Waivers	7%	93%	0%	0%	14
Title III	0%	80%	20%	0%	5
Medicaid NF	3%	96%	1%	1%	340
Sample Average	3%	96%	1%	1%	361

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are Restrictions	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With Assistance	Don't Know	Unclear/ Refused/ No Response	N
CHOICE	0%	0%	100%	0%	0%	2
A&D and TBI Waivers	0%	0%	100%	0%	0%	14
Title III	0%	20%	80%	0%	0%	5
Medicaid NF	5%	4%	89%	1%	1%	331
Sample Average	5%	4%	90%	1%	1%	352

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/ No Response	N
CHOICE	0%	100%	0%	0%	0%	2
A&D and TBI Waivers	13%	87%	0%	0%	0%	15
Title III	20%	60%	0%	0%	20%	5
Medicaid NF	21%	75%	0%	3%	1%	344
Sample Average	20%	75%	0%	3%	1%	366

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/Refused/ No Response	N
CHOICE	100%	0%	0%	0%	2
A&D and TBI Waivers	80%	7%	7%	7%	15
Title III	80%	0%	20%	0%	5
Medicaid NF	93%	4%	2%	1%	321
Sample Average	93%	4%	3%	1%	343

Self-Direction of Care—un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
CHOICE	98%	1%	0%	333
A&D and TBI Waivers	97%	3%	1%	350
Title III	100%	0%	0%	373
Medicaid NF	86%	0%	14%	116
Sample Average	97%	1%	2%	1172

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
CHOICE	18%	20%	50%	11%	1%	341
A&D and TBI Waivers	7%	16%	67%	10%	0%	341
Title III	17%	14%	43%	25%	2%	364
Medicaid NF	24%	18%	28%	14%	16%	344
Sample Average	16%	17%	47%	15%	5%	1390

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
CHOICE	22%	16%	52%	9%	1%	344
A&D and TBI Waivers	10%	16%	62%	12%	0%	343
Title III	27%	12%	37%	24%	1%	364
Medicaid NF	28%	16%	26%	14%	17%	345
Sample Average	21%	15%	44%	15%	5%	1396

Table 111. Proportion of people who can change their paid support staff

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	11%	75%	7%	1%	283
A&D and TBI Waivers	6%	10%	79%	5%	0%	250
Title III	10%	8%	72%	10%	0%	144
Medicaid NF	18%	17%	51%	14%	0%	255
Sample Average	10%	12%	69%	9%	0%	932

Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	97%	3%	0%	0%	350
A&D and TBI Waivers	98%	2%	0%	0%	347
Title III	99%	1%	0%	0%	385
Medicaid NF	99%	1%	0%	0%	345
Sample Average	98%	1%	0%	0%	1427

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
CHOICE	87%	5%	9%	0%	304
A&D and TBI Waivers	76%	7%	17%	0%	286
Title III	84%	7%	9%	0%	361
Medicaid NF	88%	4%	9%	0%	339
Sample Average	84%	6%	10%	0%	1290

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	83%	15%	2%	0%	41
A&D and TBI Waivers	82%	16%	1%	0%	68
Title III	90%	8%	0%	2%	59
Medicaid NF	93%	5%	2%	0%	43
Sample Average	87%	11%	1%	0%	211

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	84%	15%	0%	0%	354
A&D and TBI Waivers	89%	10%	1%	0%	349
Title III	89%	11%	0%	0%	387
Medicaid NF	94%	5%	0%	0%	346
Sample Average	89%	10%	0%	0%	1436

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
CHOICE	81%	12%	7%	0%	259
A&D and TBI Waivers	70%	12%	18%	0%	254
Title III	81%	9%	10%	0%	320
Medicaid NF	89%	6%	5%	0%	315
Sample Average	81%	9%	10%	0%	1148

Everyday Living—un-collapsed

Table 117. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	50%	44%	0%	1%	353
A&D and TBI Waivers	3%	37%	60%	0%	0%	353
Title III	23%	53%	23%	0%	1%	386
Medicaid NF	8%	46%	44%	0%	3%	349
Sample Average	10%	47%	42%	0%	1%	1441

Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	30%	69%	0%	0%	330
A&D and TBI Waivers	21%	79%	0%	0%	344
Title III	38%	61%	0%	0%	294
Medicaid NF	13%	87%	0%	0%	312
Sample Average	25%	74%	0%	0%	1280

Table 119. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
CHOICE	25%	40%	35%	0%	0%	353
A&D and TBI Waivers	15%	37%	47%	0%	0%	355
Title III	59%	30%	11%	1%	0%	386
Medicaid NF	17%	41%	42%	0%	1%	350
Sample Average	30%	37%	33%	0%	0%	1444

Table 120. Proportion of people who always get enough assistance with self-care when they need it

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	31%	69%	0%	0%	265
A&D and TBI Waivers	21%	79%	0%	0%	297
Title III	43%	55%	1%	1%	158
Medicaid NF	14%	86%	0%	0%	288
Sample Average	25%	75%	0%	0%	1008

Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
CHOICE	6%	15%	78%	0%	1%	351
A&D and TBI Waivers	4%	13%	83%	0%	0%	353
Title III	7%	15%	78%	0%	0%	388
Medicaid NF	4%	7%	87%	1%	1%	347
Sample Average	5%	13%	81%	0%	0%	1439

Affordability—un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
CHOICE	85%	11%	4%	0%	0%	354
A&D and TBI Waivers	89%	6%	4%	0%	0%	354
Title III	84%	11%	4%	0%	0%	387
Medicaid NF	99%	0%	0%	0%	0%	346
Sample Average	89%	7%	3%	0%	0%	1441

Planning for the Future— un-collapsed

Table 123. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
CHOICE	52%	41%	7%	0%	317
A&D and TBI Waivers	56%	36%	8%	0%	292
Title III	60%	33%	6%	1%	361
Medicaid NF	73%	20%	5%	2%	344
Sample Average	61%	32%	6%	1%	1314

Control—un-collapsed

Table 124. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
CHOICE	9%	23%	66%	1%	0%	316
A&D and TBI Waivers	13%	20%	67%	0%	0%	287
Title III	7%	17%	74%	2%	0%	357
Medicaid NF	12%	21%	66%	1%	1%	342
Sample Average	10%	20%	68%	1%	0%	1302

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Health Most Important	2	3	4	5 - Health Least Important	N
CHOICE	58%	29%	10%	3%	0%	283
A&D and TBI Waivers	68%	20%	7%	3%	1%	267
Title III	67%	21%	6%	5%	2%	313
Medicaid NF	70%	19%	6%	4%	1%	287
Sample Average	66%	22%	7%	4%	1%	1150

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Safety Most Important	2	3	4	5 - Safety Least Important	N
CHOICE	7%	27%	35%	23%	8%	283
A&D and TBI Waivers	8%	30%	36%	19%	7%	267
Title III	5%	25%	41%	20%	10%	313
Medicaid NF	4%	38%	39%	13%	6%	287
Sample Average	6%	30%	38%	19%	8%	1150

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Being Independent Most Important	2	3	4	5 - Being Independent Least Important	N
CHOICE	27%	29%	26%	14%	4%	284
A&D and TBI Waivers	19%	34%	26%	15%	6%	266
Title III	22%	35%	28%	12%	3%	312
Medicaid NF	14%	30%	35%	16%	4%	287
Sample Average	21%	32%	29%	14%	4%	1149

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Engaged with Community Most Important	2	3	4	5- Engaged with Community Least Important	N
CHOICE	7%	9%	18%	21%	46%	282
A&D and TBI Waivers	6%	8%	17%	30%	39%	266
Title III	6%	11%	13%	28%	42%	311
Medicaid NF	10%	9%	11%	37%	32%	287
Sample Average	7%	9%	15%	29%	40%	1146

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Maintaining Assets/Avoiding Poverty Most Important	2	3	4	5 - Maintaining Assets/Avoiding Poverty Least Important	N
CHOICE	4%	8%	12%	37%	39%	282
A&D and TBI Waivers	2%	11%	13%	31%	43%	265
Title III	4%	10%	12%	33%	40%	312
Medicaid NF	2%	4%	8%	30%	56%	287
Sample Average	3%	8%	11%	33%	45%	1146