



National Core Indicators
Aging and Disability Adult Consumer Survey
2016-2017 Kansas Results



Preface

The State of Kansas has a number of publicly funded long-term services and supports (LTSS) available to older adults and adults with physical disabilities who have significant health care needs. LTSS provide a wide array of health and social supports that enable these individuals to avoid placement in facilities and to live in a setting of their choice. Specifically, the Kansas Department for Health and Environment (KDHE) administers Medicaid funding for LTSS that provides a variety of program options in both facility-based and home and community-based services (HCBS) settings. The Kansas Department for Aging and Disability Services (KDADS) oversees and administers the Medicaid waiver programs. KDADS administers funding from the federal Older Americans Act and State Funding for Senior Care Act Services, making additional supports and services available to help older adults remain in the community of their choice.

Because our population is rapidly becoming older and more diverse, this is a particularly critical time for Kansas to assess the quality and impact of its existing LTSS. An element that cuts across all parts of Kansas' LTSS system is the importance of measuring quality and reporting the results to stakeholders. Participation in the National Core Indicators for Aging and Disability (NCI-AD) project continues Kansas' efforts to evaluate the quality of life and quality of services that persons receive. Over the next decade, Kansas will experience a demographic shift that will create new demands for the LTSS system. The findings from NCI-AD are crucial information for Kansas to better understand and support the growing and shifting population.

This report highlights the results for Kansas from its second year of NCI-AD Adult Consumer Survey implementation. State departments and planning groups can utilize this information to make improvements in programs and services, and more effectively meet the needs of older adults and adults with physical disabilities who have significant health care needs.

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List of Abbreviations Used in This Report

CM – case manager

ER – emergency room

FE Waiver – Frail and Elderly Waiver

HCBS – Home and Community Based Services

HSRI – Human Services Research Institute

KACE – Kansas Adult Care Executives

KDADS – Kansas Department for Aging and Disability Services

KDHE – Kansas Department for Health and Environment

LTC – long-term care

LTSS – Long-term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators – Aging and Disabilities

OAA – Older Americans Act

ODESA – Online Data Entry Survey Administration

PACE – Programs of All-Inclusive Care for the Elderly

PD Waiver – Physical Disability Waiver

QMS – Quality Management Specialist

SCA – Senior Care Act

TBI Waiver – Traumatic Brain Injury Waiver

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities¹ (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies (or a state agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states². Currently, the project is in its third year of data collection. The data presented in this report were collected during the project's second year of implementation (2016-2017). For more on the development and history of NCI-AD, refer to the [*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results*](#) report, available on the NCI-AD website (www.NCI-AD.org).

NCI-AD Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including employment, respect and rights, service coordination, care

¹ NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

² Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

coordination, choice, and health and safety. An example of an indicator for Service Coordination is: “Proportion of people who receive the services that they need”.

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures “Proportion of people who get needed equipment, assistive devices” is measured by several survey questions that ask about the person’s need for various equipment and devices. The following Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place

Domain	NCI-AD Indicator
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people in poor health
	Proportion of people with unaddressed memory concerns
	Proportion of people with poor hearing
	Proportion of people with poor vision
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed

Domain	NCI-AD Indicator
	Proportion of people who have a chronic condition
Medications	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff/worker/caregiver treat them with respect
Self-Direction of Care	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who have ever had to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

Pre-Survey Information: This form has questions that help the interviewer prepare for the meeting. Pre-Survey data are not received by the NCI-AD project team, are not analyzed, and thus are not included in this report. The Pre-Survey form is for interviewer use only.

Background Information: This section consists of questions about the consumer's demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both. When information is not available or is incomplete, the interviewer is responsible for collecting the missing Background Information items at the end of the interview.

In-person Consumer Survey: This section includes all questions comprising the full in-person interview. The survey is organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The in-person section is completed one-on-one with the person receiving services, whenever possible. The respondent may ask for assistance answering certain questions through the help of a proxy respondent (e.g. family member or close friend) if needed. While the full in-person survey includes both subjective and objective questions, the proxy may only assist with answering a pre-determined subset of more objective items.

Proxy Version: This version of the survey is used when the person receiving services is unable to complete *any* of the survey or has asked a proxy to complete the survey on their behalf. This version includes only the pre-determined subset of more objective survey questions that may be answered by a proxy respondent. Questions in the proxy version are rephrased to reflect that they about the individual receiving services and not the proxy respondent.

Interviewer Feedback form: This form is completed by the surveyor after the interview is finished to record information such as length and place of the meeting, respondent's ability to answer the questions, if others were present during the interview, any problematic questions encountered, and general feedback for the NCI-AD project team.

NCI-AD in Kansas

The Kansas Department for Aging and Disability Services (KDADS) implemented the 2016-2017 NCI-AD Adult Consumer Survey in Kansas. KDADS recognized the need for an assessment of the state's publicly-funded home and community-based services (HCBS), including the HCBS/Traumatic Brain Injury(TBI), HCBS/Physical Disabilities (PD), HCBS/Frail Elderly (FE), PACE, Senior Care Act and Older Americans Act (OAA) programs. The NCI-AD was identified by KDADS as a valuable tool that will allow comparisons to other States in the nation when it comes to community-based services. Data from the project will be used to support efforts in Kansas to strengthen LTSS policy, inform quality assurance activities, and improve the quality of life of LTSS participants.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Kansas and included for analysis in 2016-2017 was 387 (Total N=387). Six program populations were included in the survey sample.

Frail and Elderly (FE) Waiver: This program provides assistance to individuals ages 65 and older who qualify to receive Medicaid and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Services include Adult Day Care, Assistive Technology, Comprehensive Support, Enhanced Care Service, Financial Management Services, Home Telehealth, Medication Reminder, Nursing Evaluation Visit, Oral Health Services, Personal Care Services, Personal Emergency Response, and Wellness Monitoring. The option for individuals to self-direct their care is made available for the following services: Comprehensive Support, Enhanced Care Service, Financial Management Services, and Personal Care Services. Ninety-nine people (N=99) from this program were included for analysis.

Physical Disability (PD) Waiver: This program provides LTSS to those individuals between the ages of 16 and 64 who have a qualifying physical disability, qualify to receive Medicaid, and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Services include Assistive Services, Enhanced Care Service, Financial Management Services, Home-Delivered Meals Service, Medication Reminder Services, Personal Care Services, and Personal

Emergency Response. The option for individuals to self-direct their care is made available for the following services: Enhanced Care Service, Financial Management Services, and Personal Care Services. Ninety-five people (N=95) from this program were included for analysis.

Traumatic Brain Injury (TBI) Waiver: This program provides assistance to those individuals between the ages of 16 and 65 who have a documented and traumatically-incurred brain injury, demonstrate the capacity for progress in rehabilitation and independent living skills, qualify to receive Medicaid, and require LTSS in order to remain in a community setting, as determined through a state level of care assessment. Individuals who receive services through this waiver may continue to do so up to four years until it is determined that they are no longer making progress in rehabilitation and improved living skills. Exceptions to this timeframe are subject to a standardized review process at the state level. Services include Assistive Services, Behavior Therapy, Cognitive Rehabilitation, Enhanced Care Service, Home-Delivered Meals Service, Medication Reminder Services, Occupational Therapy, Personal Care Services, Personal Emergency Response, Physical Therapy, and Transitional Living Skills. Fifteen people (N=15) from this program were included for analysis.

Older Americans Act (OAA): The OAA was established by Congress in 1965 to provide services to seniors age 60 or older. The OAA program supports a range of home and community-based services, such as meals-on-wheels and other nutrition programs, in-home services, transportation, legal services, elder abuse prevention and caregivers support. These programs help seniors stay as independent as possible in their homes and communities. In addition, OAA services help seniors avoid hospitalization and nursing home care and, as a result, save federal and state funds that otherwise would be spent on such care. Ninety-seven people (N=97) from this program were included for analysis.

Senior Care Act (SCA): The SCA provides a critical early intervention component to the Kansas long term care network. The SCA program provides services in the customer's home, such as homemaker, chore, attendant care, and case management services. The services are designed to prevent premature nursing home placement for persons who have not exhausted their financial resources. The program is targeted at those who are 60 years of age or older. Participants contribute a portion of

the cost of SCA services. Participant contributions are determined by a sliding fee scale based upon self-reported income and liquid assets for individuals served by the program. Fifty-three people (N=53) from this program were included for analysis.

Program of All-Inclusive Care (PACE): The PACE program is designed to promote the provision of quality, comprehensive health services for older adults. The primary care physicians and interdisciplinary team of professionals provide and coordinate all services for the participant, providing a “one stop shopping” for the participant’s needs. Most services are provided in the participant’s home and at the PACE Center. Seventeen people (N=17) from this program were included for analysis.

Figure 2 below summarizes the programs included in Kansas's analysis sample, the number of surveys completed per program and included for analysis, and the number of participants eligible to be included in the survey by program. Also included are calculations of margin of error for each program’s estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating less conservative margins of error. Based on distributions observed in data collected so far, it is reasonable to assume a less conservative population proportion (response distribution of 0.7) when calculating margins of error for the individual programs. Both scenarios use all completed surveys included for analysis as sample program N in the calculations. Readers should be aware that for some survey items, the actual number of valid responses may be smaller than the total number of completed surveys. This is explained in more detail in “Organization of Results” section below.

Figure 2. Programs included, number of surveys included for analysis, and margins of error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
Frail and Elderly (FE) Waiver	99	~5,000	95% Confidence Level, 9.8% Margin of Error	95% Confidence Level, 8.9% Margin of Error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
Physical Disability (PD) Waiver	95	~6,000	95% Confidence Level, 10.0% Margin of Error	95% Confidence Level, 9.1% Margin of Error
Traumatic Brain Injury (TBI) Waiver	15	~500	95% Confidence Level, 25.0% Margin of Error	95% Confidence Level, 22.9% Margin of Error
Older Americans Act (OAA)	97	~6,000	95% Confidence Level, 9.9% Margin of Error	95% Confidence Level, 9.1% Margin of Error
Senior Care Act (SCA)	53	~1,000	95% Confidence Level, 13.1% Margin of Error	95% Confidence Level, 12.0% Margin of Error
PACE	17	400	95% Confidence Level, 23.3% Margin of Error	95% Confidence Level, 21.3% Margin of Error
Total	387³	18,900	95% Confidence Level, 4.9% Margin of Error	95% Confidence Level, 4.5% Margin of Error

Survey Process in Kansas

KDADS utilized agency resources to provide random samples of program participants and conduct the interviews. Samples were provided via a secure web-based application to survey staff. The process included consulting with service providers, reviewing system records, and in-person interviews with individuals receiving services. Information obtained by QMS staff was entered into the ODESA database (NCI-AD’s data portal).

Stakeholders

KDADS provides ongoing NCI-AD engagement activities through various stakeholder groups and organizations within the state. These stakeholders include HCBS Participants, HCBS Providers, the PACE program, Kansas Health Care Association, LeadingAge, KACE, LTC

³ Program was missing for 11 cases submitted for analysis

Ombudsman, Area Agency on Aging, SCA, OAA, and InterHab. KDADS meets with the stakeholders through various committees and settings each month to engage in discussions related to findings from surveys on client experience as well as reaction to data from completed surveys.

Organization of Results

The following section of the report presents findings from Kansas's 2016-17 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the programs, as well as the Kansas state average. The numbers of people in each program that responded to the item, as well as the number for the state as a whole are also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual program and the state) shown in each chart are the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for several reasons:

- Certain questions in the survey could only be asked of the service recipient – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, “don’t know” responses were excluded.
- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to skip logic, that survey case does not contribute to the calculations for the item and does not contribute to the N.

Kansas state average is a weighted state estimate. A weighted estimate is needed because Kansas oversampled some of its programs – i.e. some programs constituted a larger proportion of the sample than they did as proportion of total population receiving services in the state. To account for these programs being proportionally over-represented in the state sample, statistical

weights were developed and applied to programs when estimating state averages. Applying these weights, in effect, “re-balances” the disproportionate representation of programs in the sample, and results in a state estimate that one would expect if the programs were sampled proportionately relative to the populations they serve. For exact calculations of state weights please contact the NCI-AD project team.

Un-collapsed and unweighted data showing all categories of responses by program and Kansas’s analysis sample overall are shown in tabular format in Appendix B. Please note, the “sample average” in Appendix B is a simple average and is different from the state average shown in the charts, as it presents unweighted data (i.e. no weights that account for disproportionate sampling of programs have been applied in Appendix B).

Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Kansas. However, the report does not include benchmarks for acceptable or unacceptable levels of performance for the programs or the state overall. Rather, it is up to stakeholders to assess the information contained in this report and draw conclusions. This report is intended to be one mechanism for state leaders and community stakeholders to assess the current state of Kansas’s LTSS system and identify areas that are working well and areas that could use improvement. The results charts throughout this report display program scores relative to one another and to Kansas state average. It is up to public managers, policy-makers, and other stakeholders to decide whether a program’s result relative to the state average suggests that intervention or further investigation are necessary. Furthermore, by aligning NCI-AD measures with specific state and federal initiatives, Kansas can more accurately demonstrate the areas in which transformation is evident and continue to promote quality efforts, while also recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the item sample size is small. Valid item Ns for each program are shown in every chart and table. Anytime the sample size is smaller than 20, the N in the charts is also asterisked. It is advised that in these cases the data are treated as suggestive and informational only, and not used for drawing firm conclusions.

In addition, discretion should be used when comparing a program's result relative to another program due to potential similarities and differences amongst program participants.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

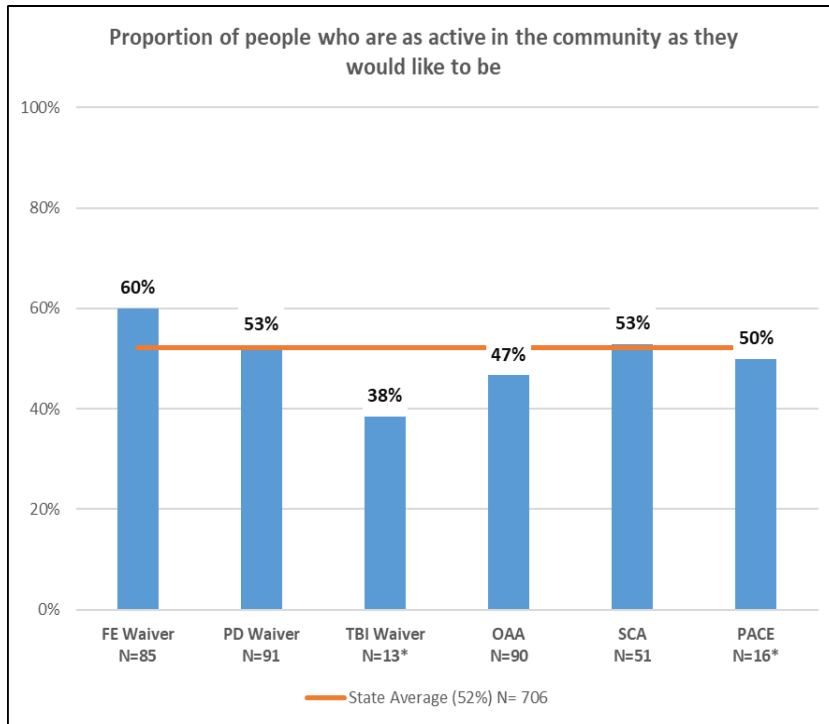
There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are three survey items that correspond to the Community Participation domain.

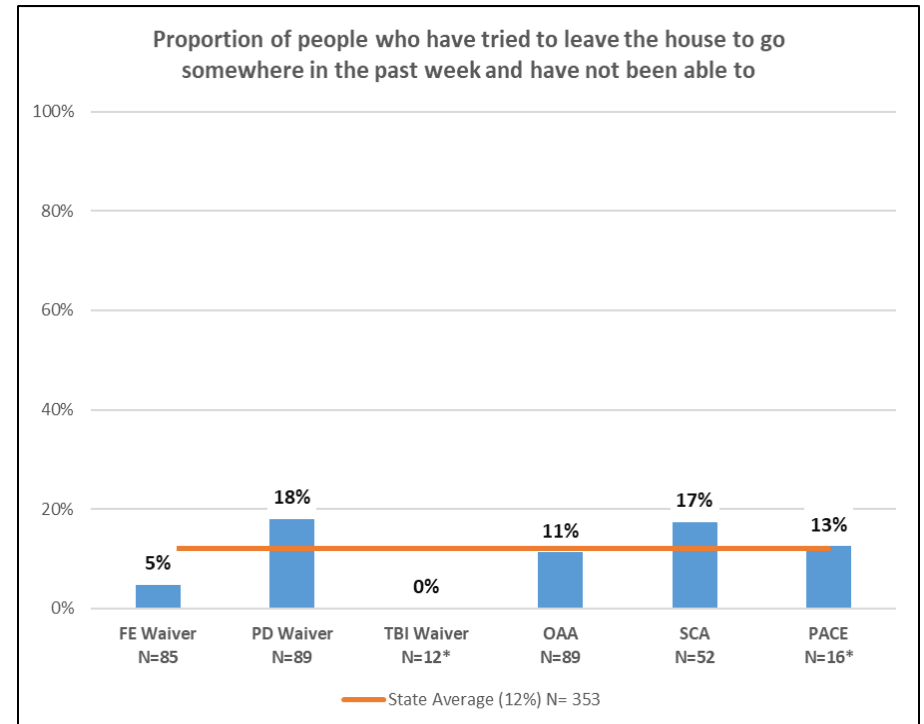
Un-collapsed data for state and settings are shown in Appendix B.

Graph 1. Proportion of people who are as active in the community as they would like to be⁴.



* Very small number of responses

Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to⁵.



* Very small number of responses

⁴ New variable

⁵ New variable

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

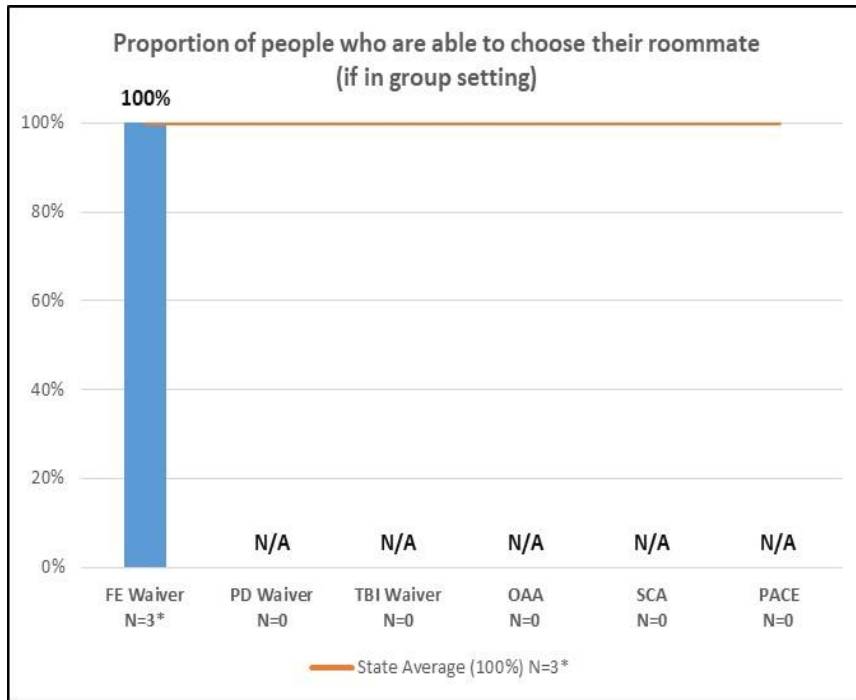
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

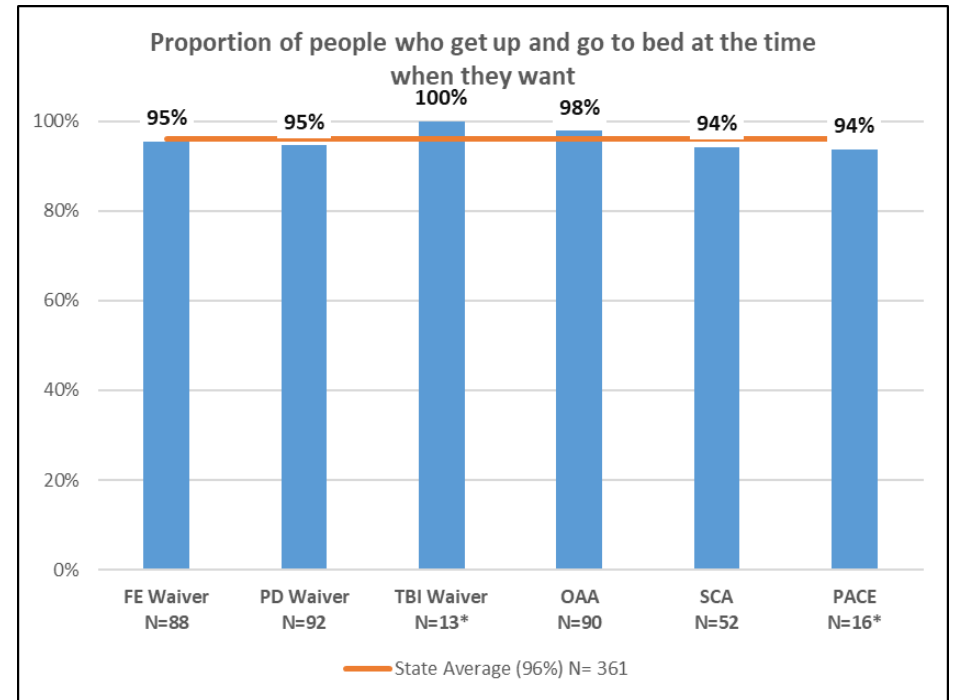
Un-collapsed data for state and settings are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting)



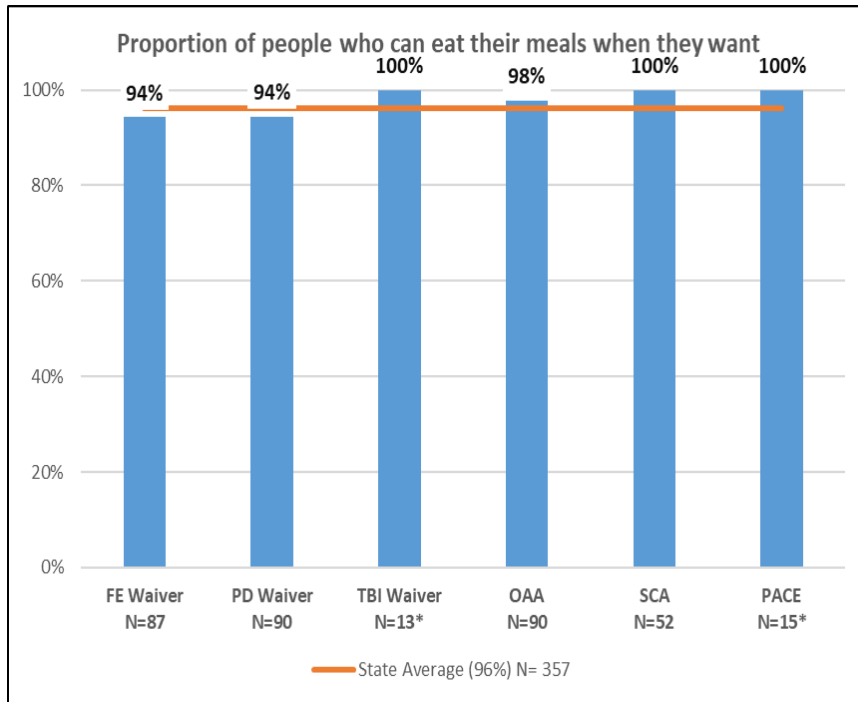
* Very small number of responses

Graph 4. Proportion of people who get up and go to bed at the time when they want



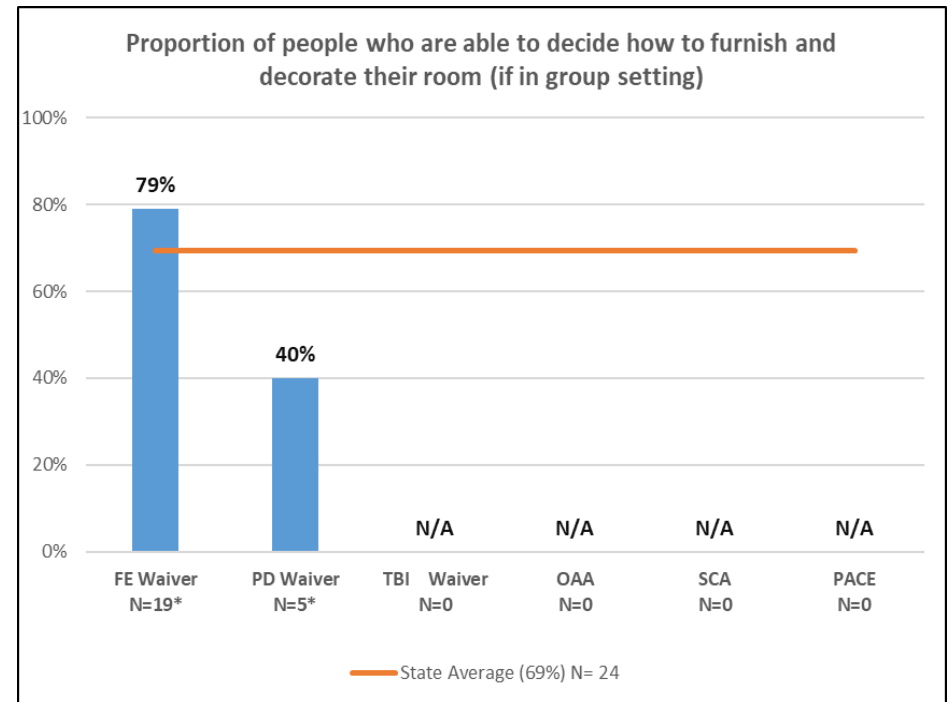
* Very small number of responses

Graph 5. Proportion of people who can eat their meals when they want



* Very small number of responses

Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



* Very small number of responses

Relationships

People have friends and relationships and do not feel lonely.

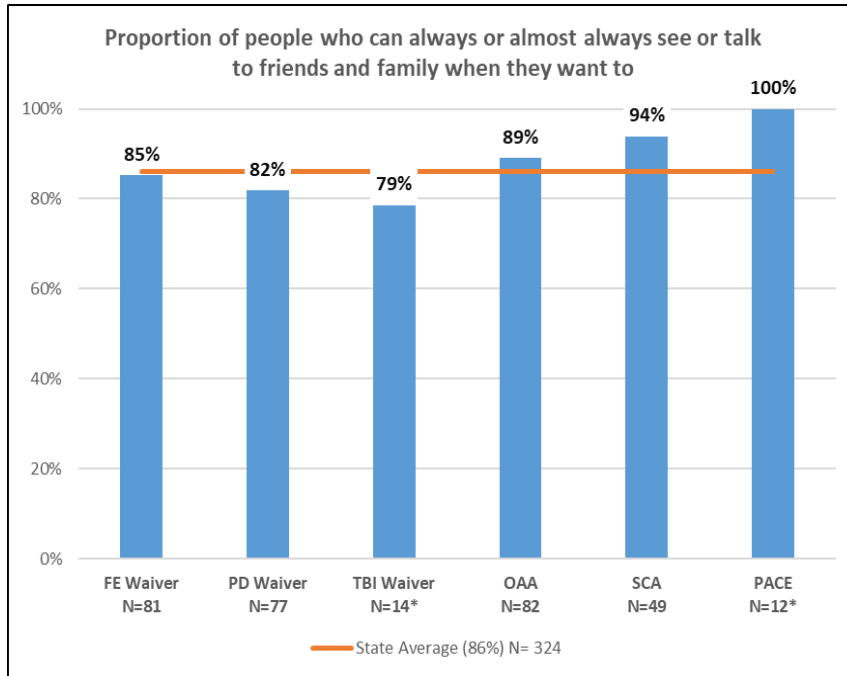
There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two survey items that correspond to the Relationship domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



* Very small number of responses

Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

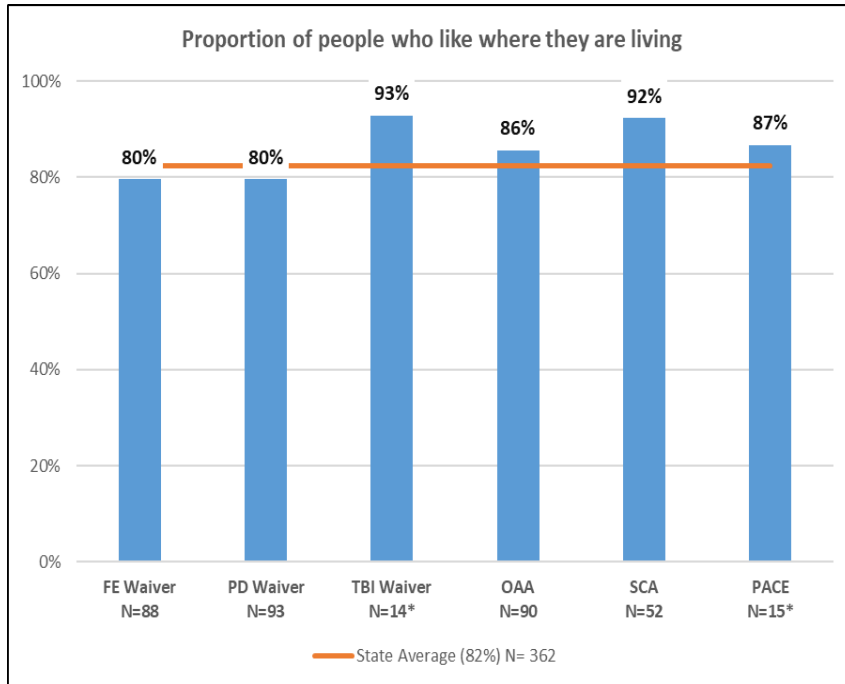
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

There are seven survey items that correspond to the Satisfaction domain.

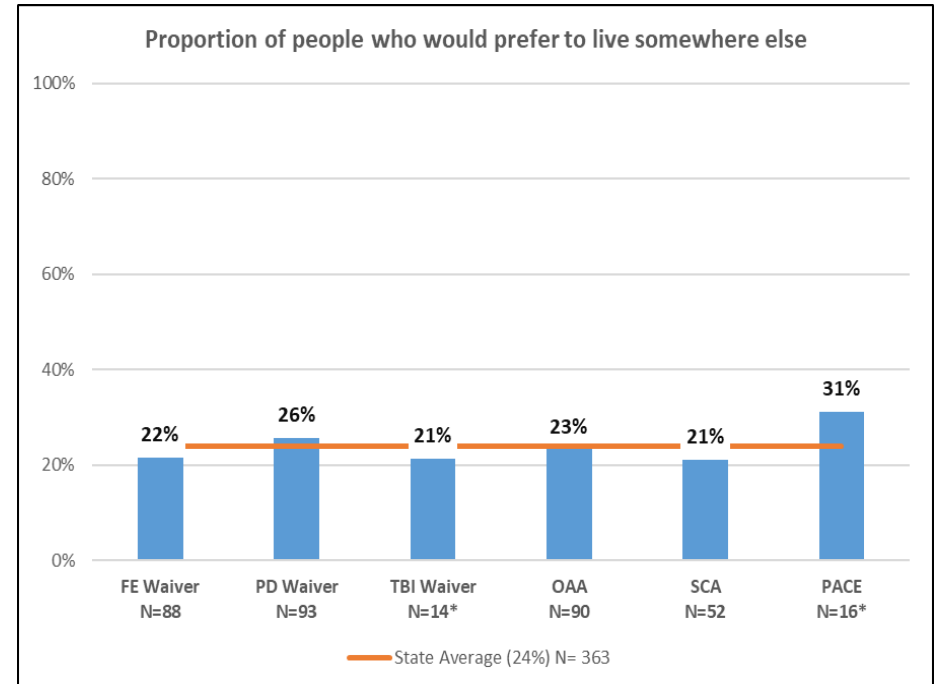
Un-collapsed data for state and settings are shown in Appendix B.

Graph 8. Proportion of people who like where they are living



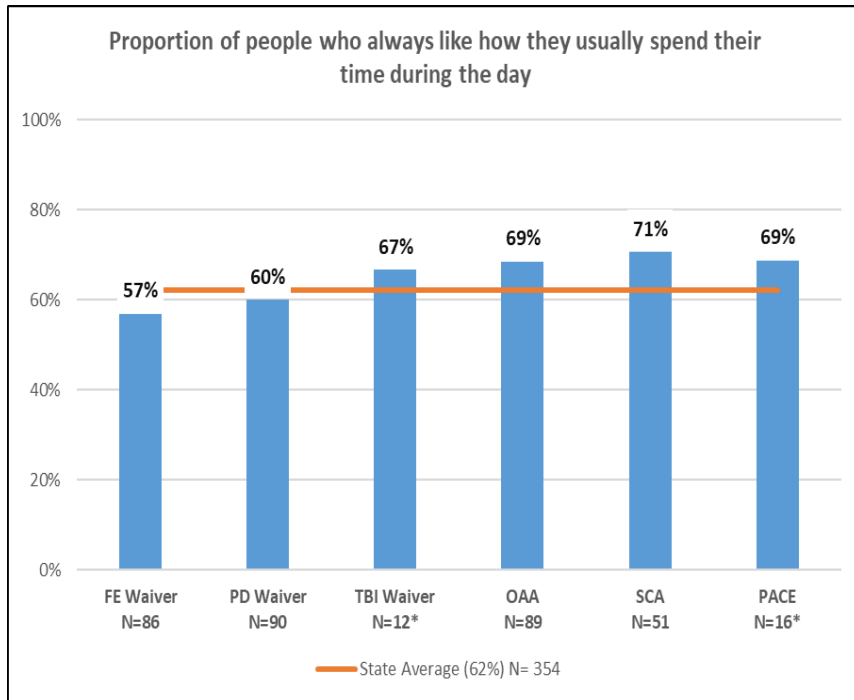
* Very small number of responses

Graph 9. Proportion of people who would prefer to live somewhere else



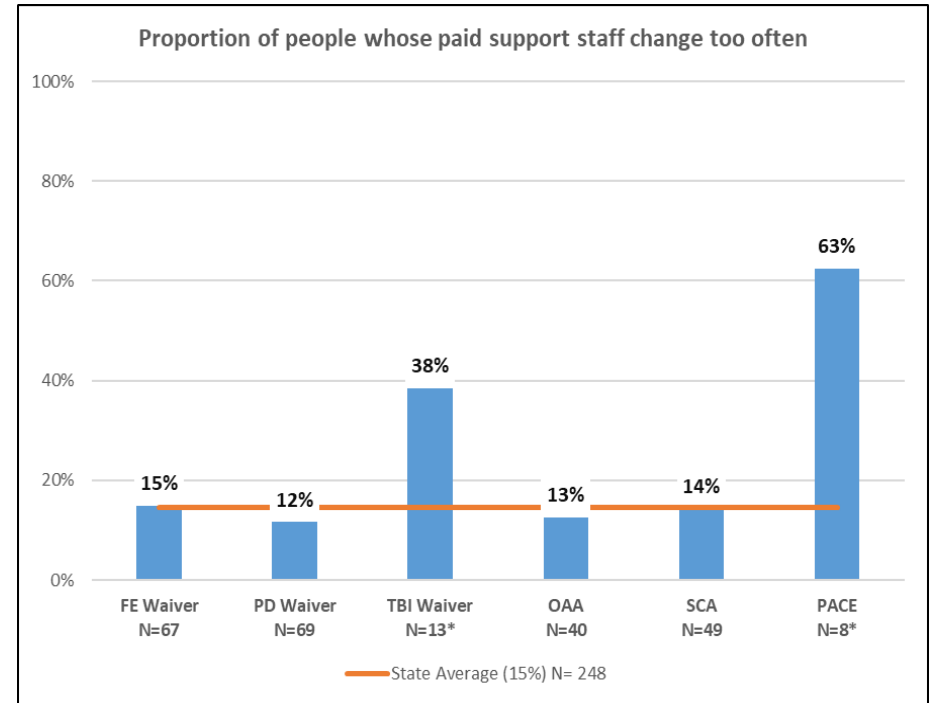
* Very small number of responses

Graph 10. Proportion of people who always like how they usually spend their time during the day⁶



* Very small number of responses

Graph 11. Proportion of people whose paid support staff change too often⁷

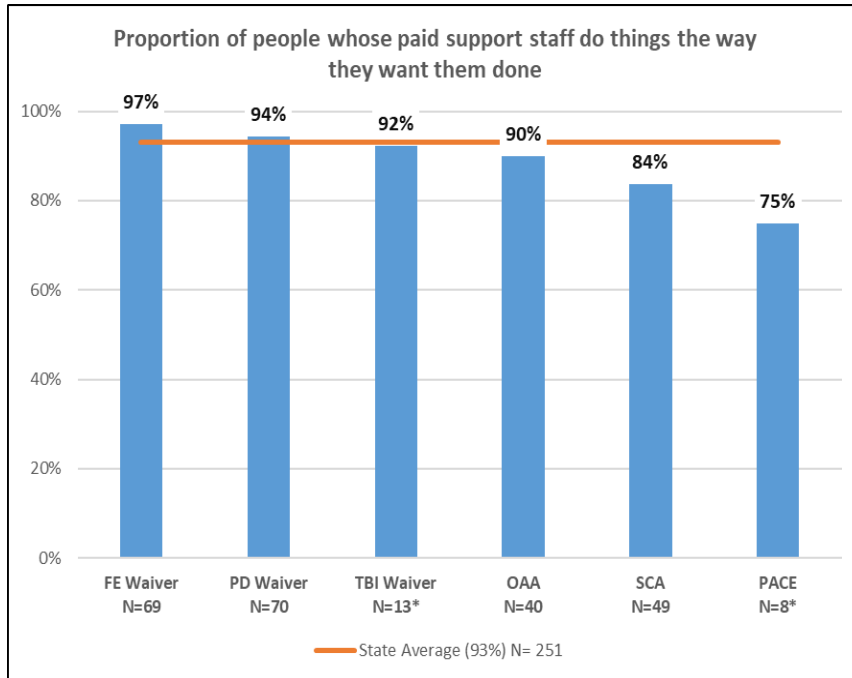


* Very small number of responses

⁶ In 2015-2016 reporting cycle, "sometimes" was combined with "always"

⁷ In 2015-2016 survey cycle, proxies were allowed for this question

Graph 12. Proportion of people whose paid support staff do things the way they want them done



* Very small number of responses

Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

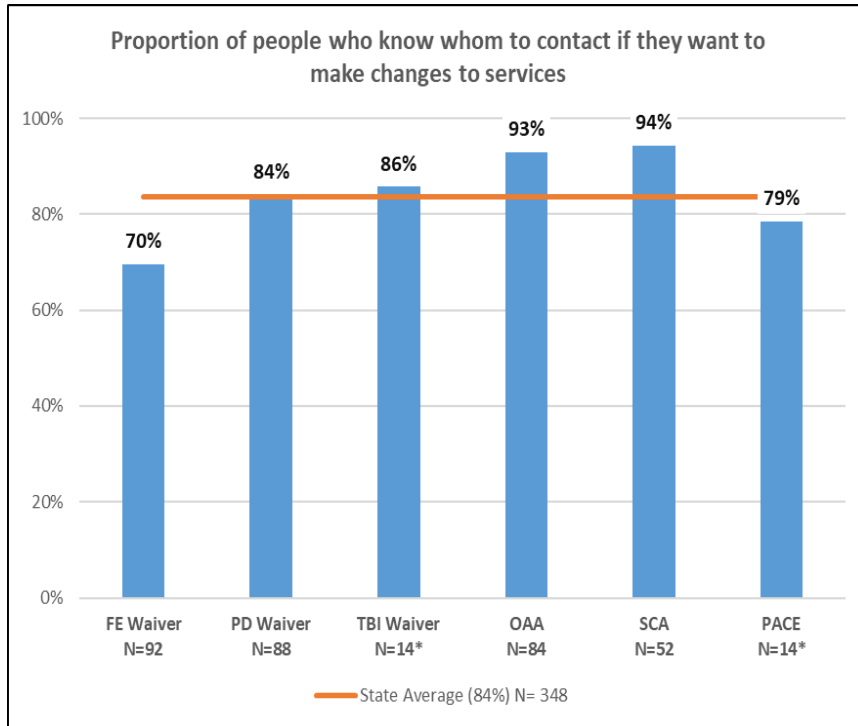
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies⁸
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve survey items that correspond to the Service Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

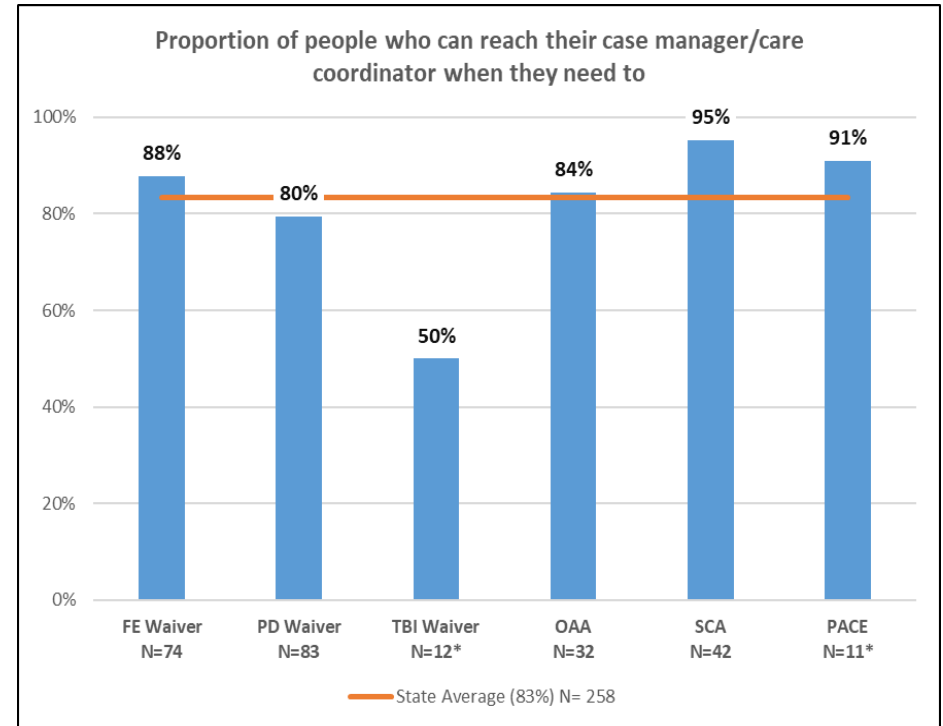
⁸ Data shown in Appendix B only

Graph 13. Proportion of people who know whom to contact if they want to make changes to their services



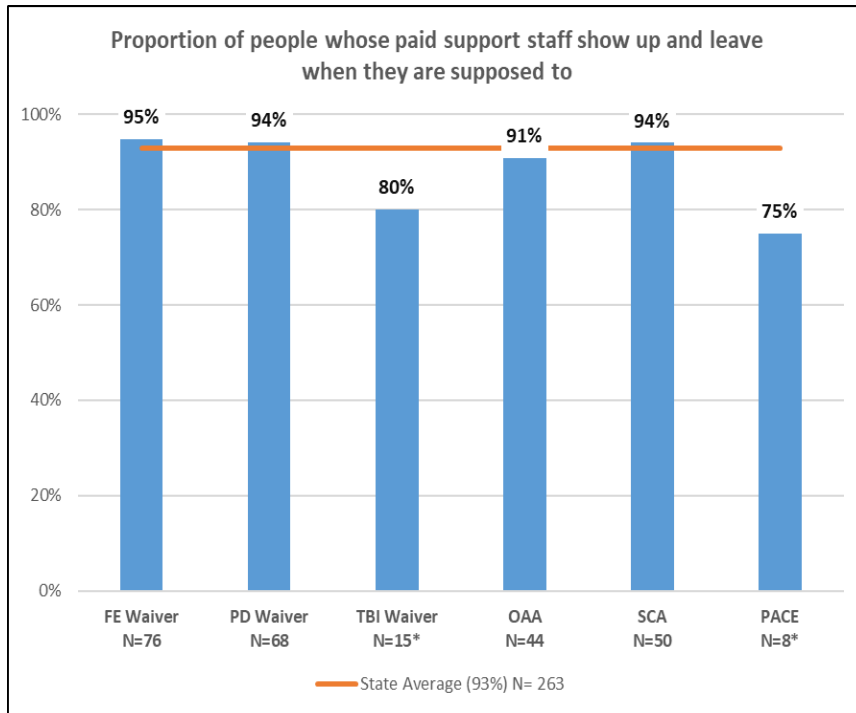
* Very small number of responses

Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



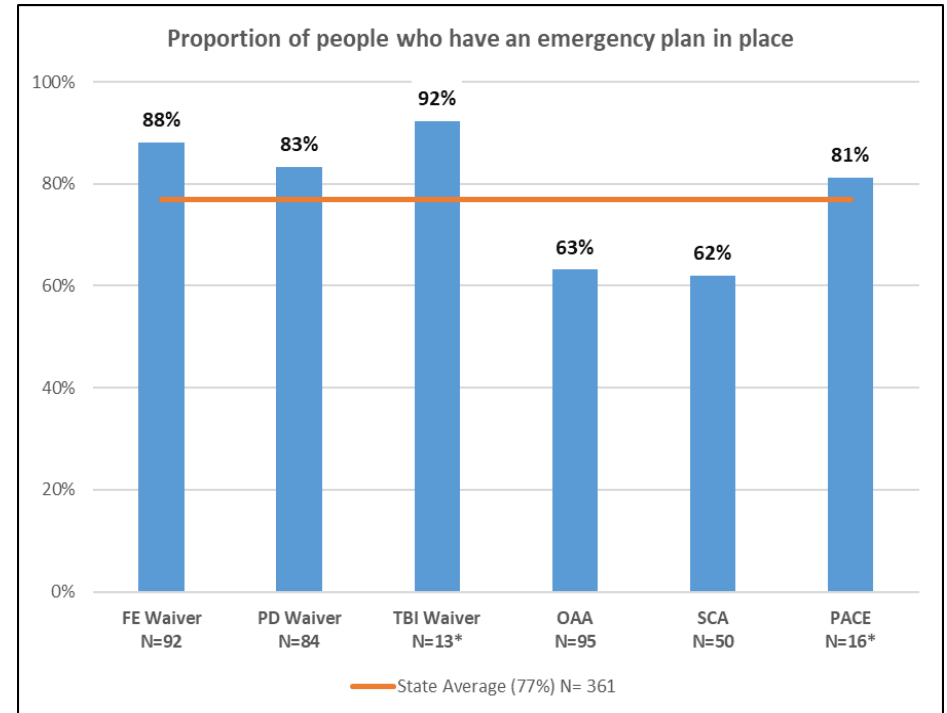
* Very small number of responses

Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



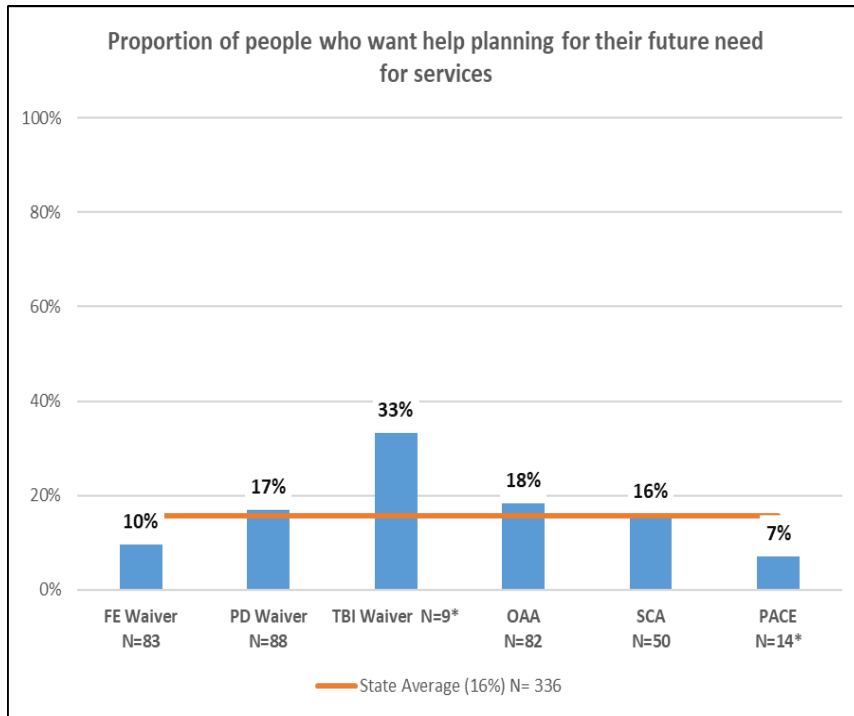
* Very small number of responses

Graph 16. Proportion of people who have an emergency plan in place



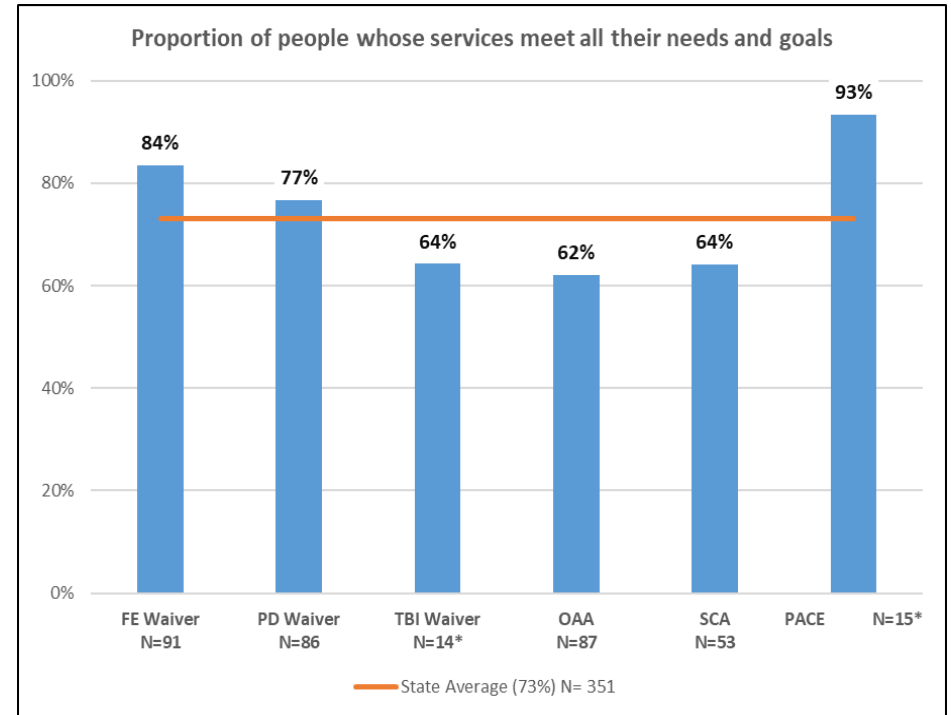
* Very small number of responses

Graph 17. Proportion of people who want help planning for their future need for services



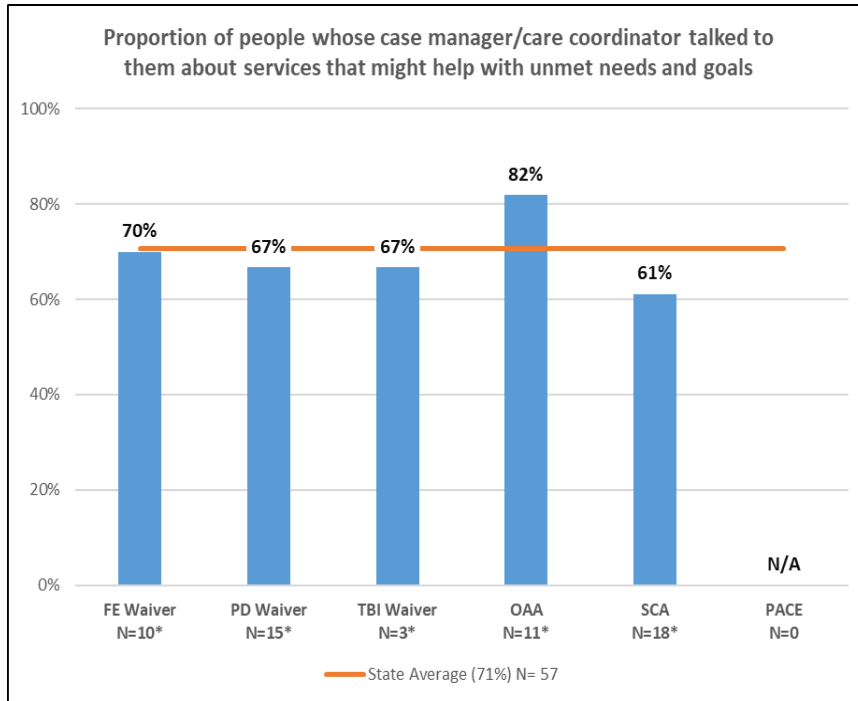
* Very small number of responses

Graph 18. Proportion of people whose services meet all their needs and goals



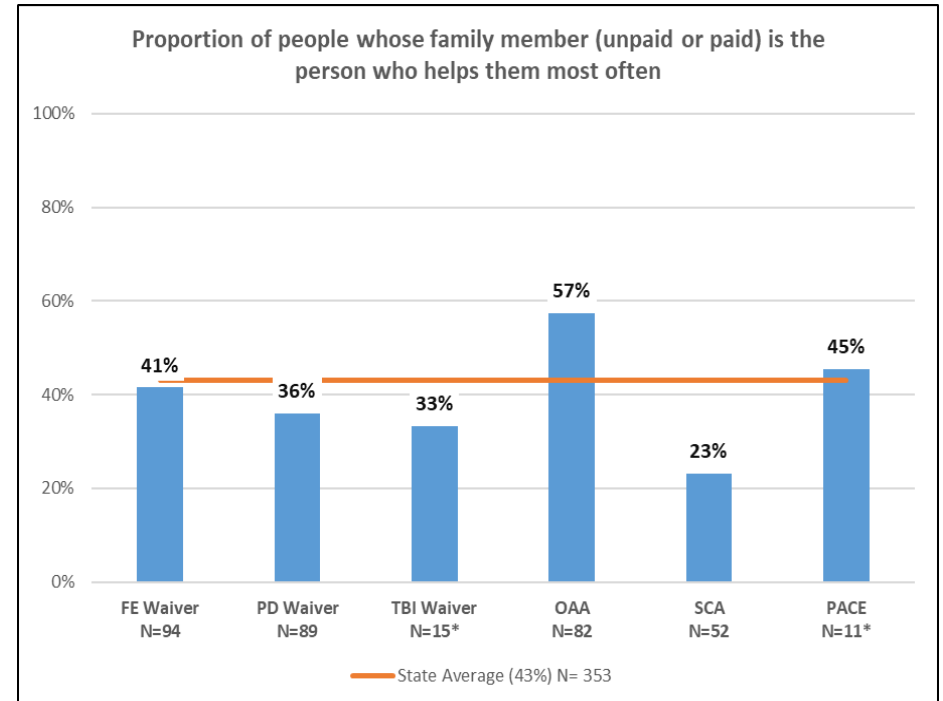
* Very small number of responses

Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)



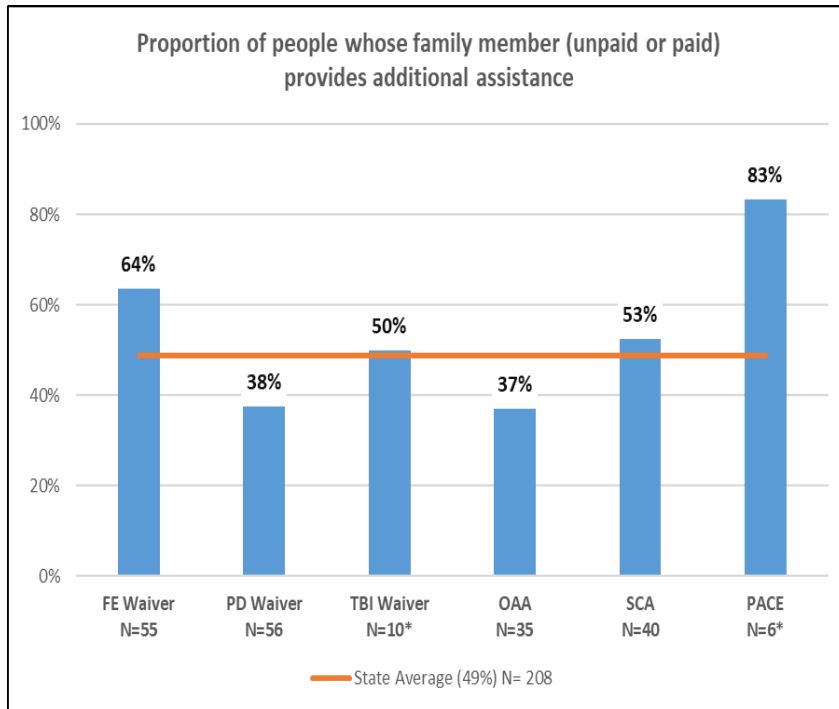
* Very small number of responses

Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



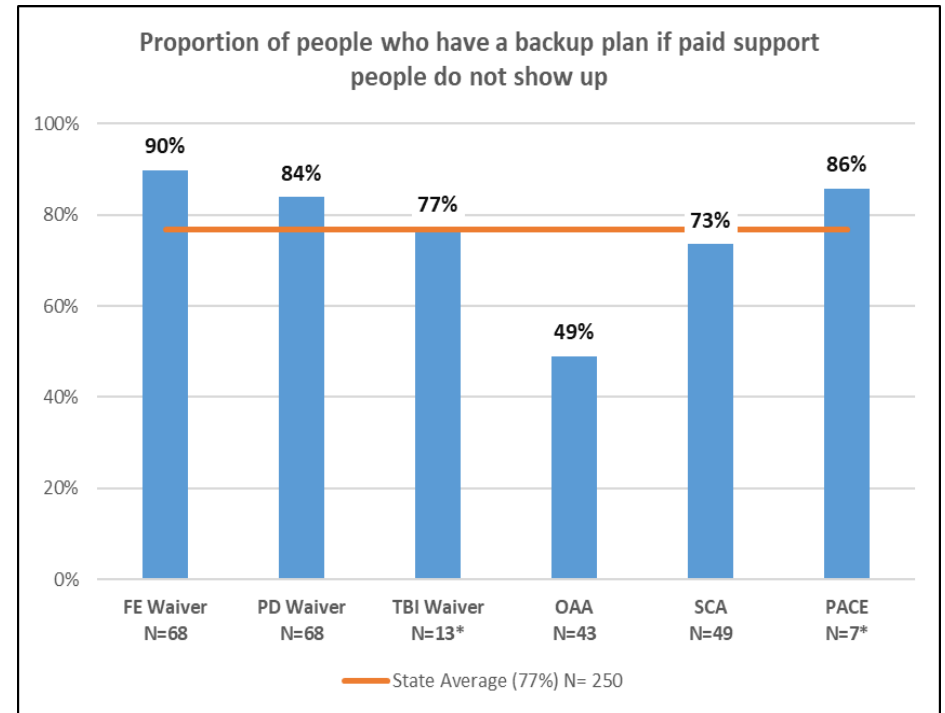
* Very small number of responses

Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance



* Very small number of responses

Graph 22. Proportion of people who have a backup plan if their paid support people do not show up⁹



* Very small number of responses

⁹ New variable

Care Coordination

Individuals are provided appropriate coordination of care.

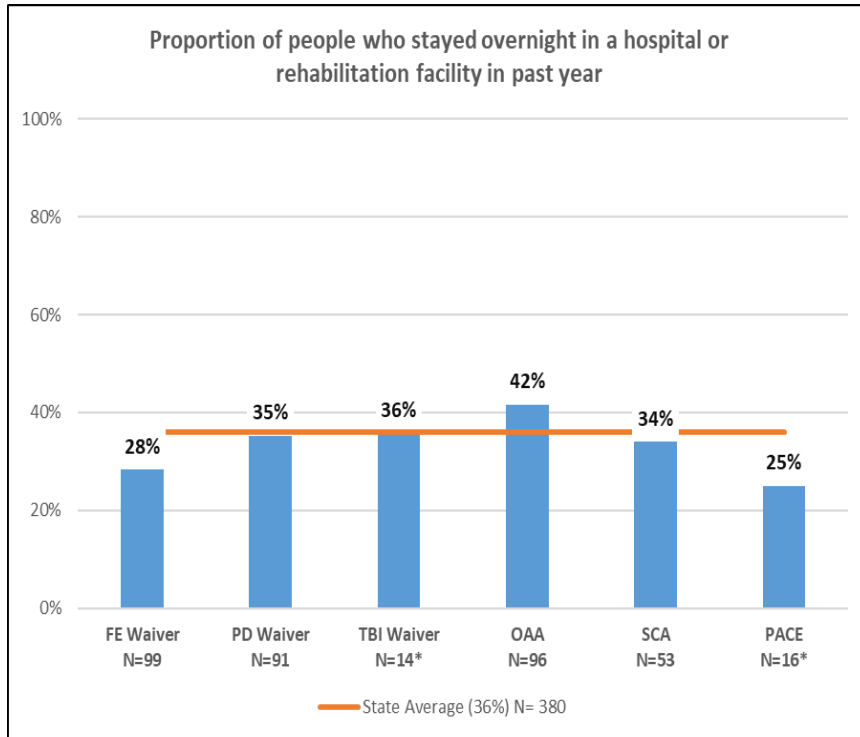
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

There are five survey items that correspond to the Care Coordination domain.

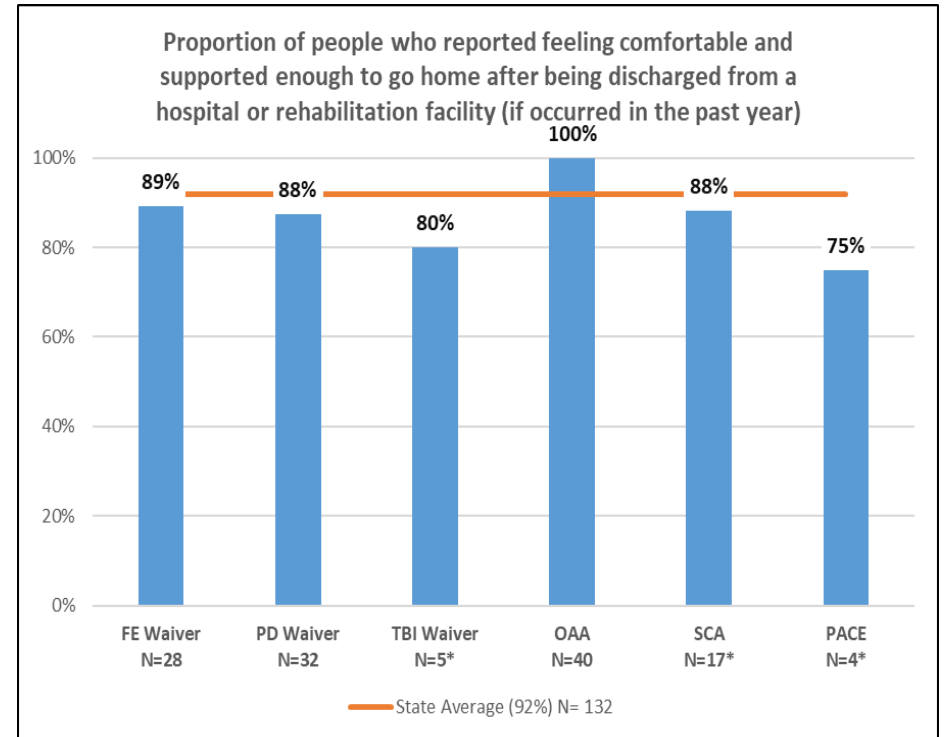
Un-collapsed data for state and settings are shown in Appendix B.

Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



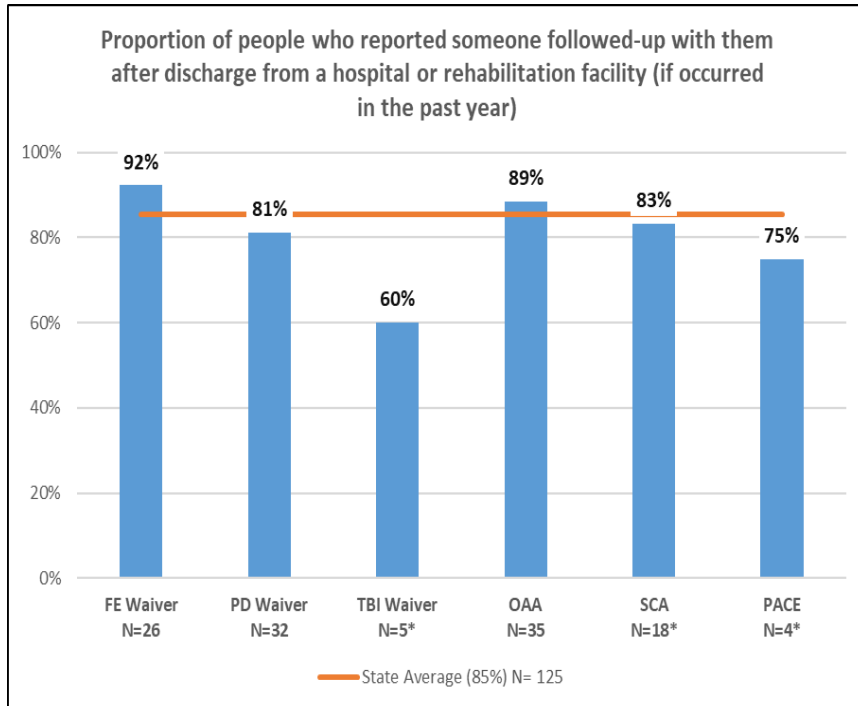
* Very small number of responses

Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)



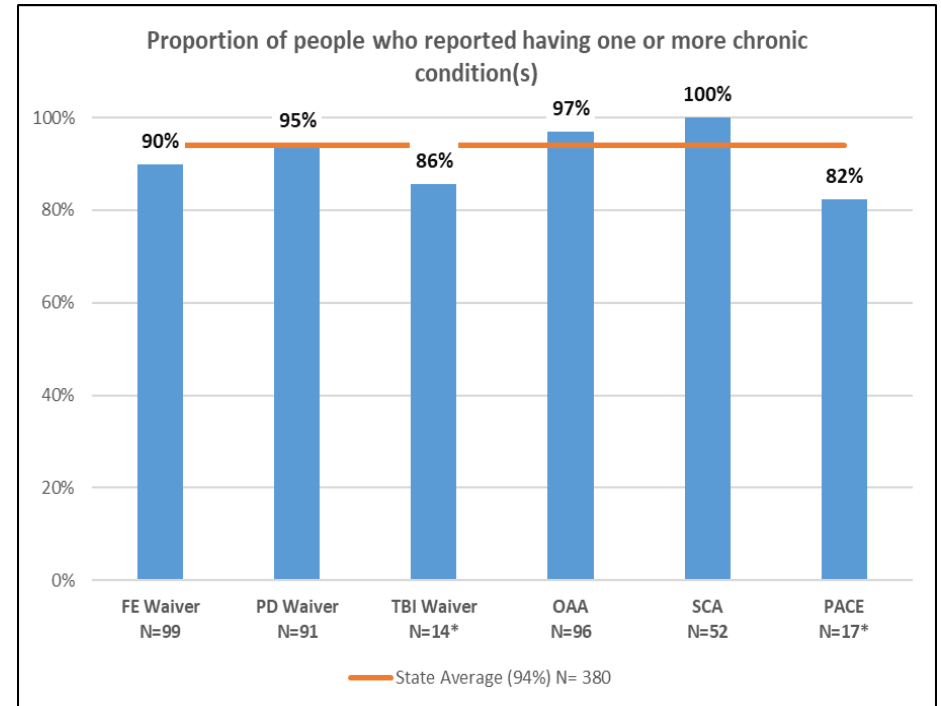
* Very small number of responses

Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)



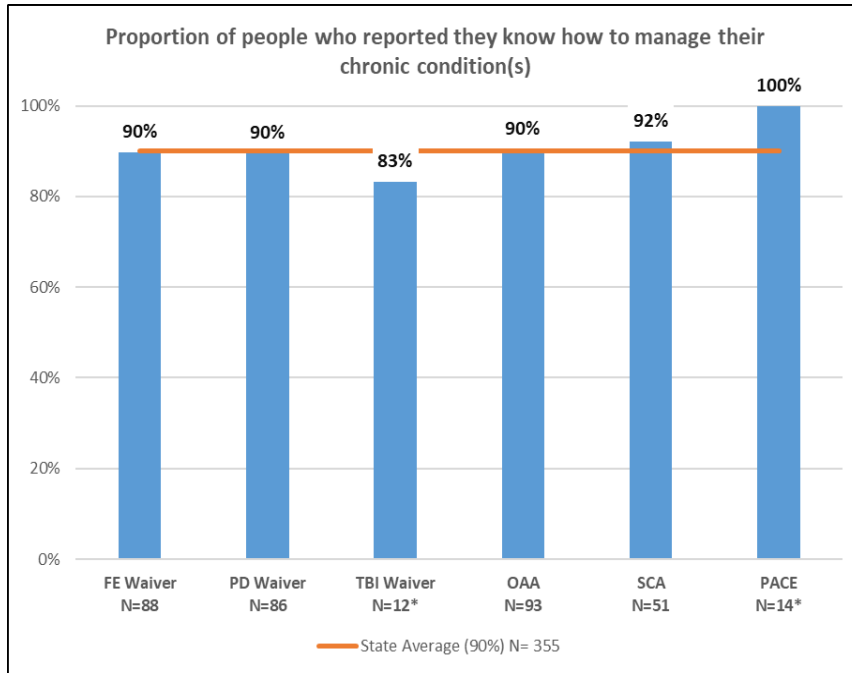
* Very small number of responses

Graph 26. Proportion of people who reported having one or more chronic condition(s)



* Very small number of responses

Graph 27. Proportion of people who reported they know how to manage their chronic condition(s)



* Very small number of responses

Access

Publicly funded services are readily available to individuals who need and qualify for them.

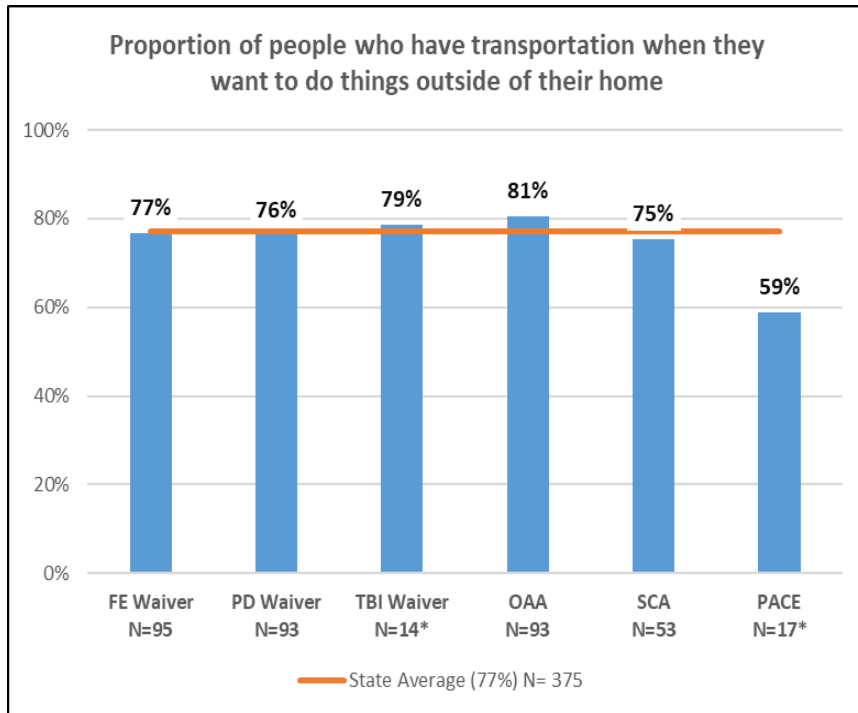
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

There are five survey items that correspond to the Access domain.

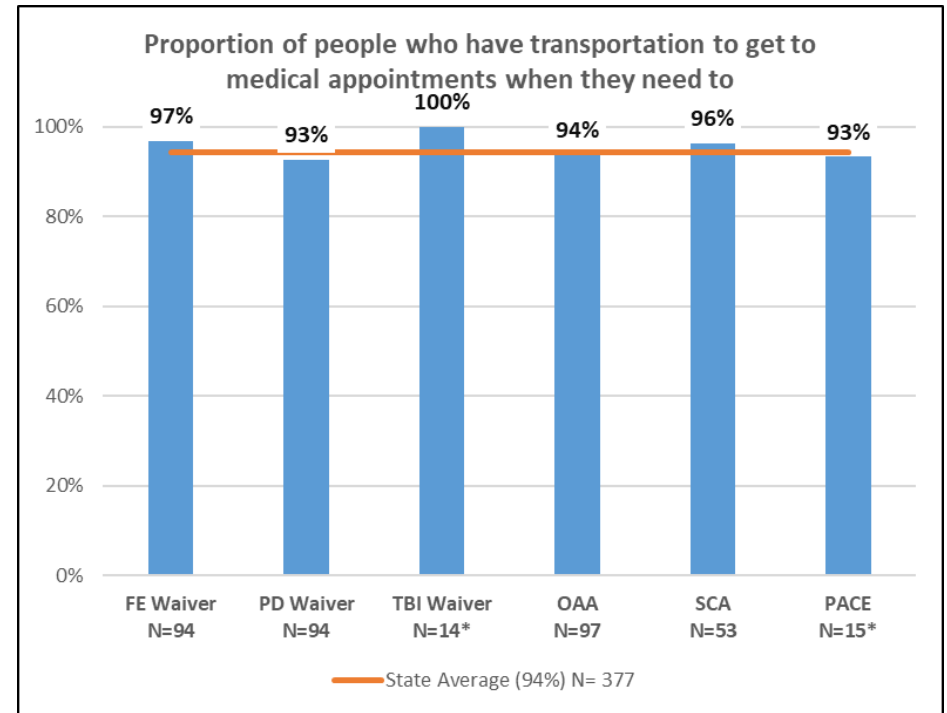
Un-collapsed data for state and settings are shown in Appendix B.

Graph 28. Proportion of people who have transportation when they want to do things outside of their home



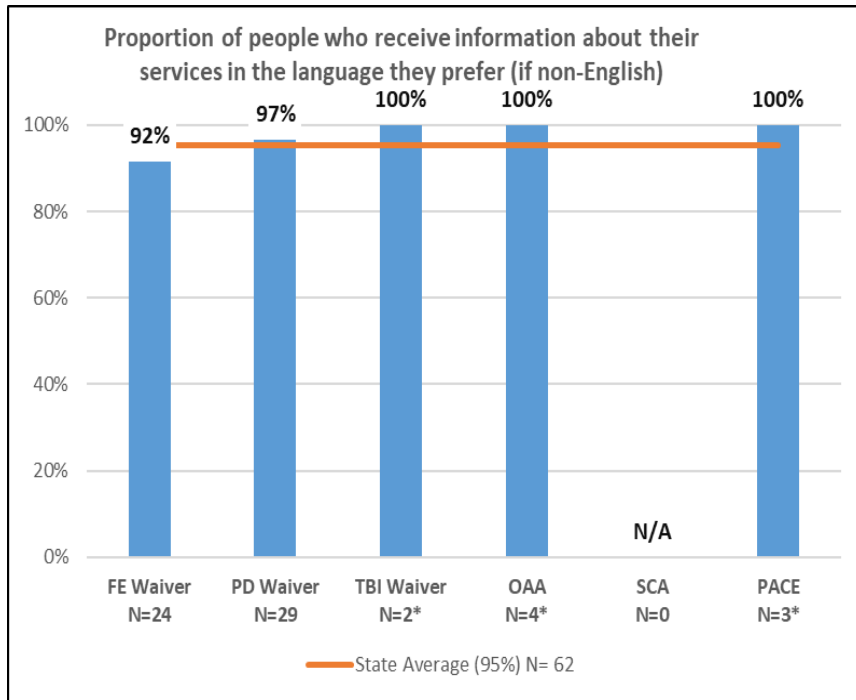
* Very small number of responses

Graph 29. Proportion of people who have transportation to get to medical appointments when they need to



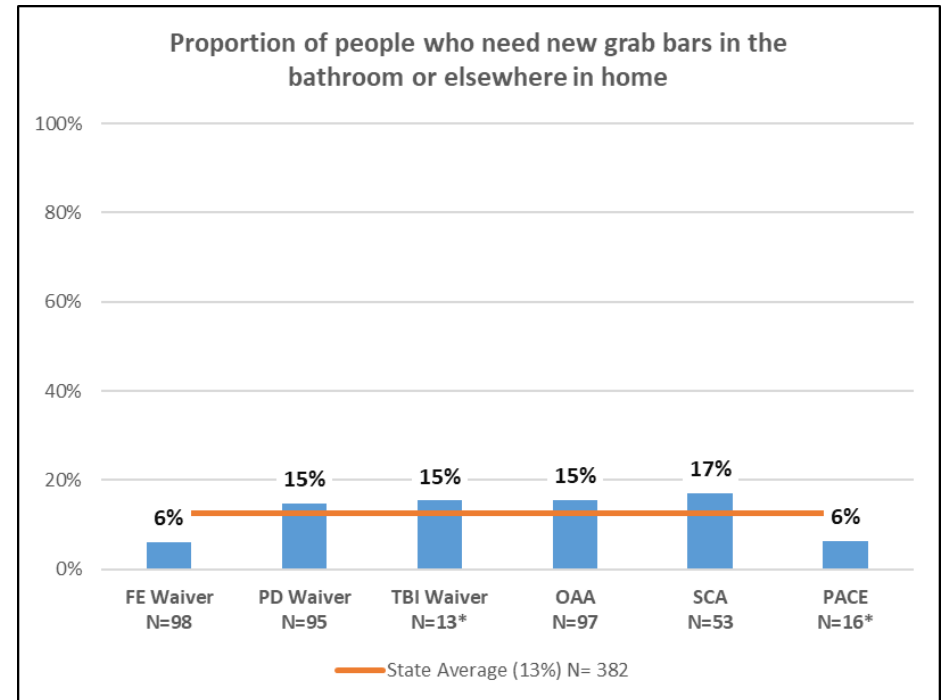
* Very small number of responses

Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)



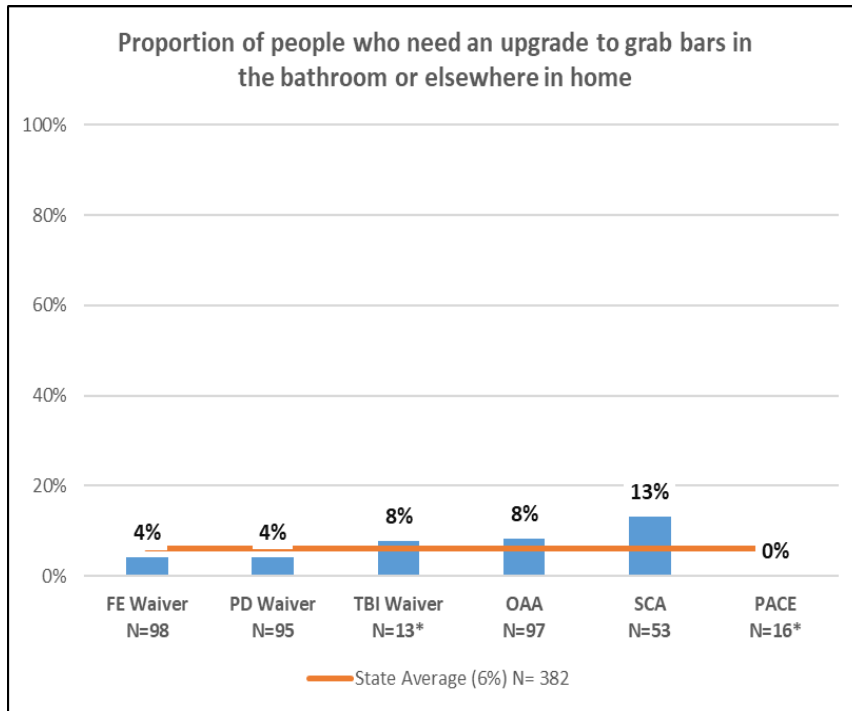
* Very small number of responses

Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home



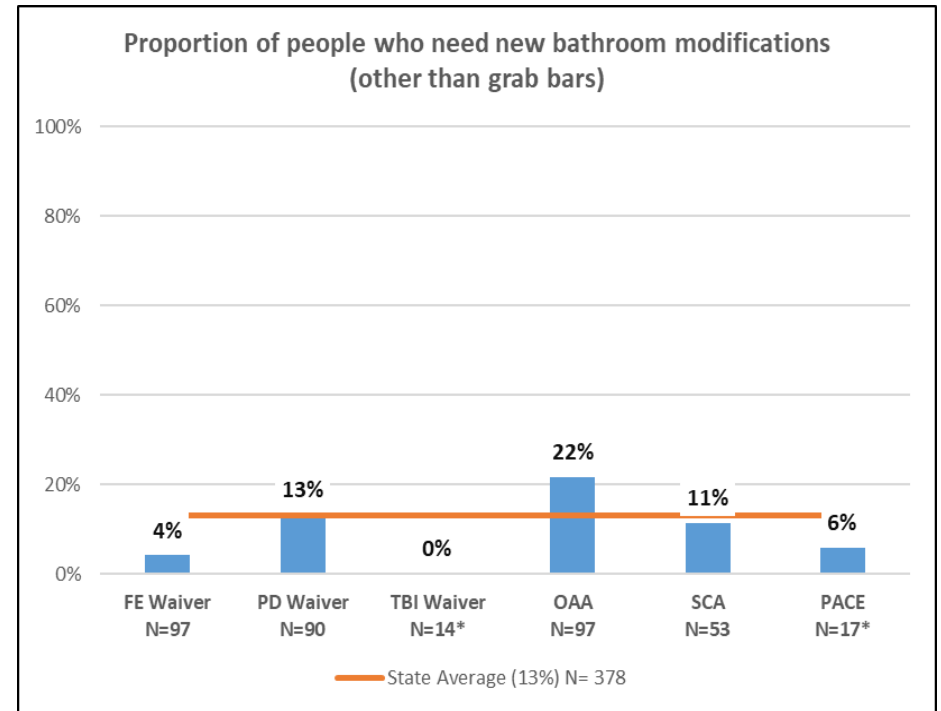
* Very small number of responses

Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home



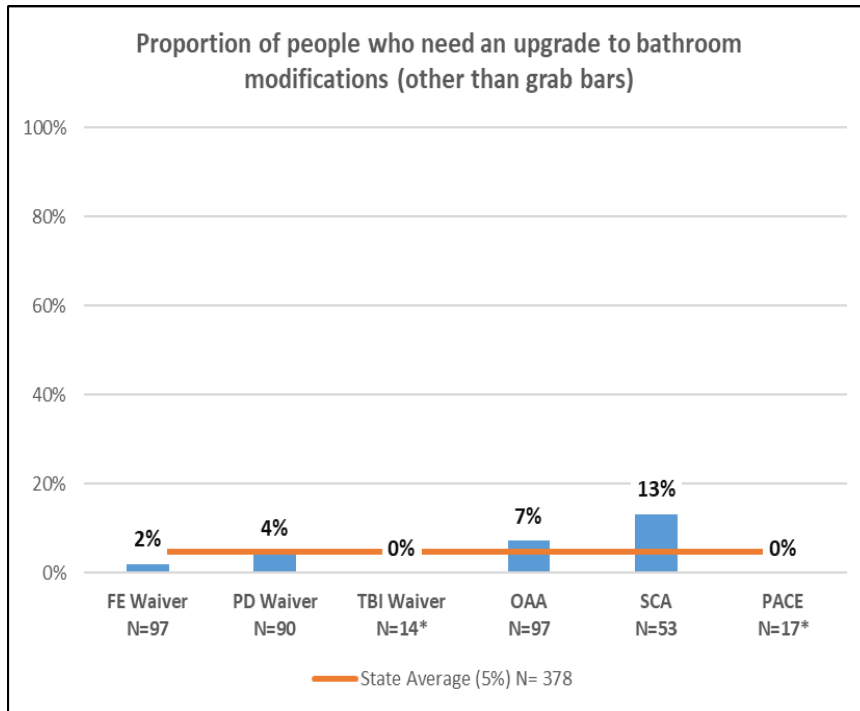
* Very small number of responses

Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)



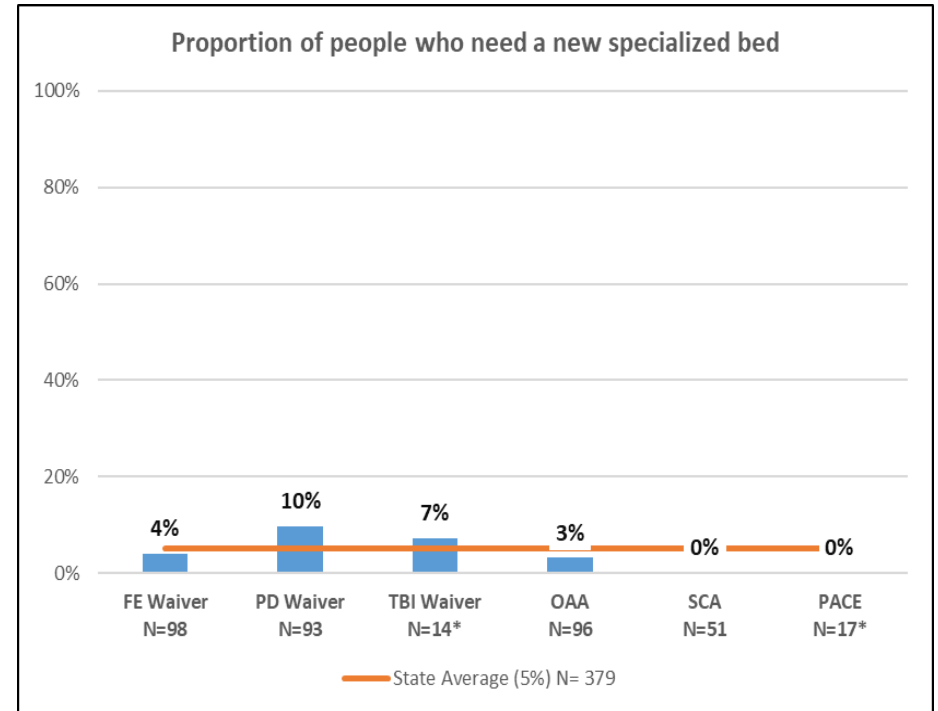
* Very small number of responses

Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



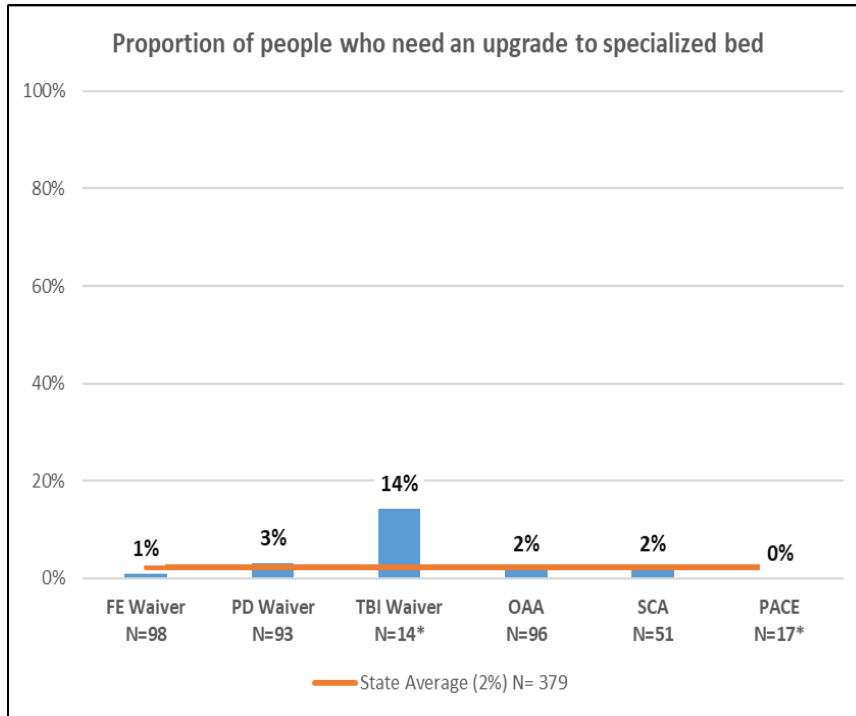
* Very small number of responses

Graph 35. Proportion of people who need a new specialized bed



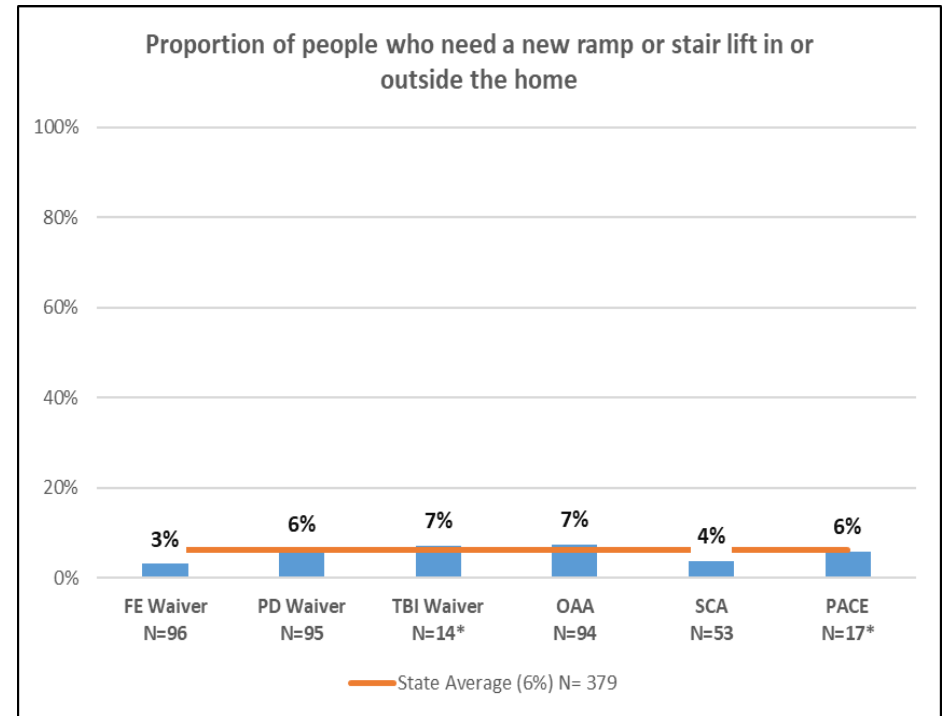
* Very small number of responses

Graph 36. Proportion of people who need an upgrade to specialized bed



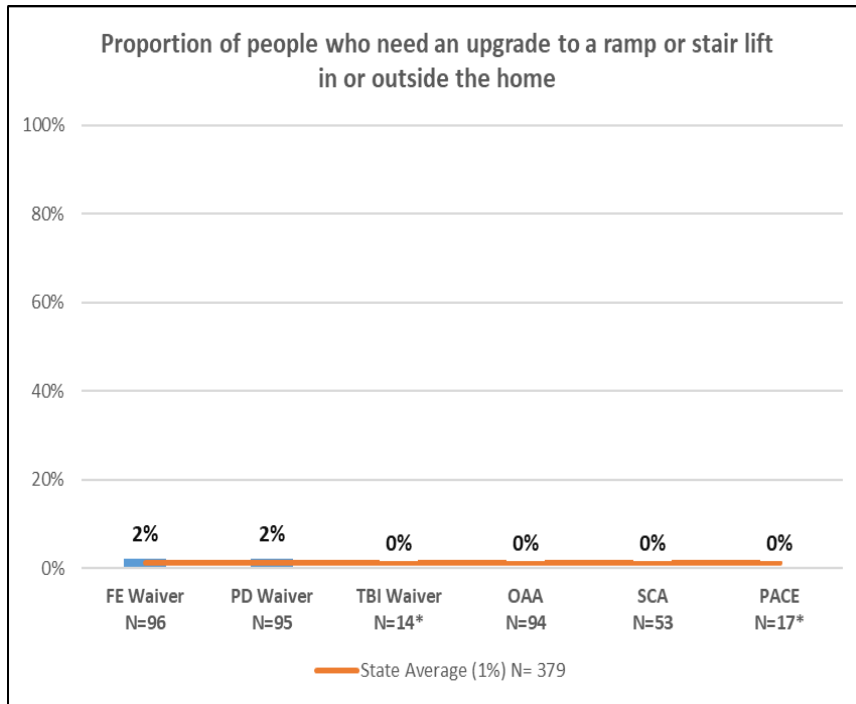
* Very small number of responses

Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



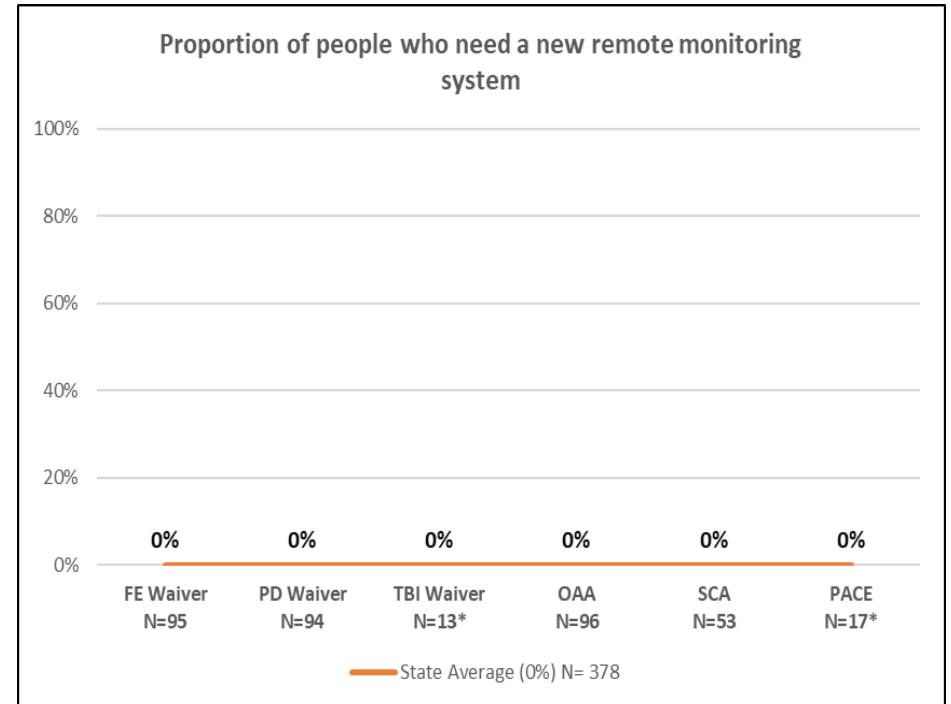
* Very small number of responses

Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



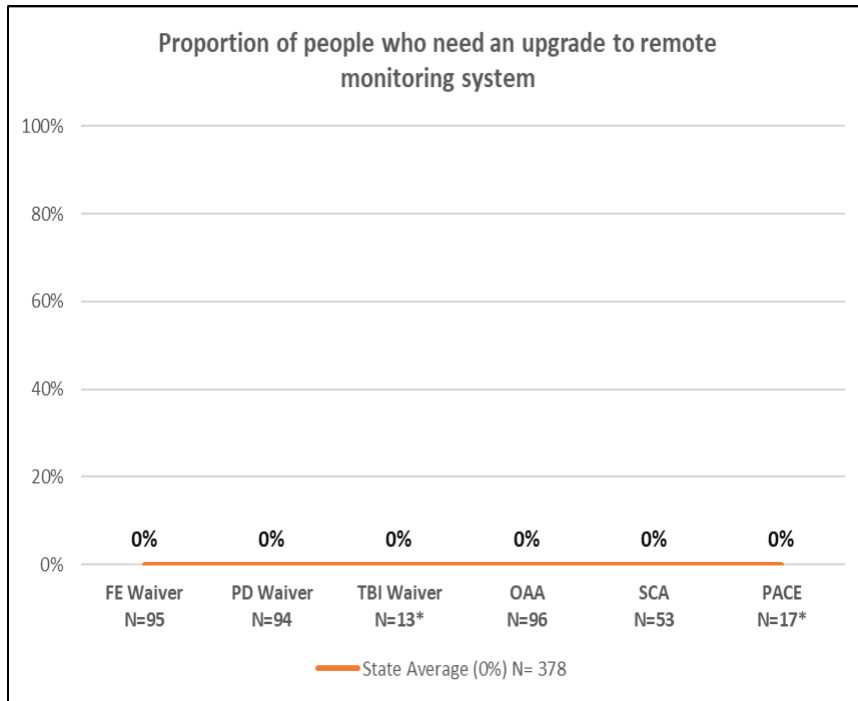
* Very small number of responses

Graph 39. Proportion of people who need a new remote monitoring system



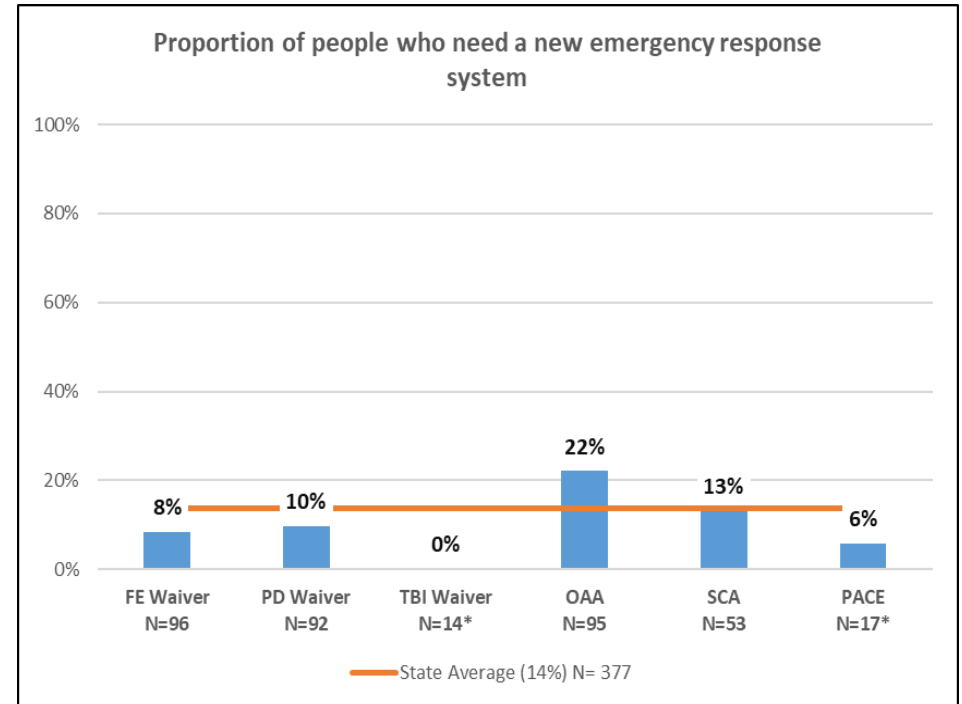
* Very small number of responses

Graph 40. Proportion of people who need an upgrade to remote monitoring system



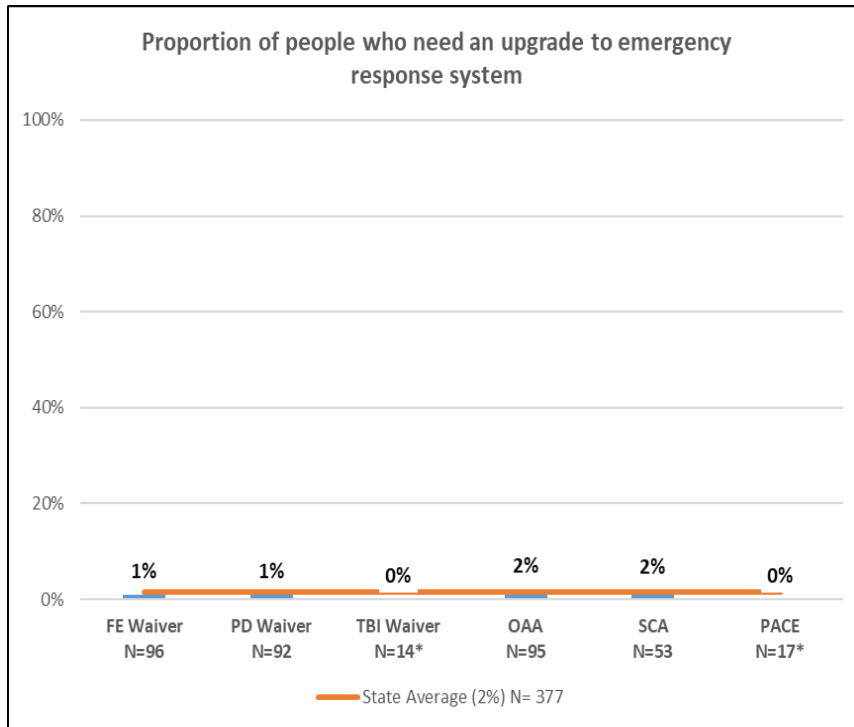
* Very small number of responses

Graph 41. Proportion of people who need a new emergency response system



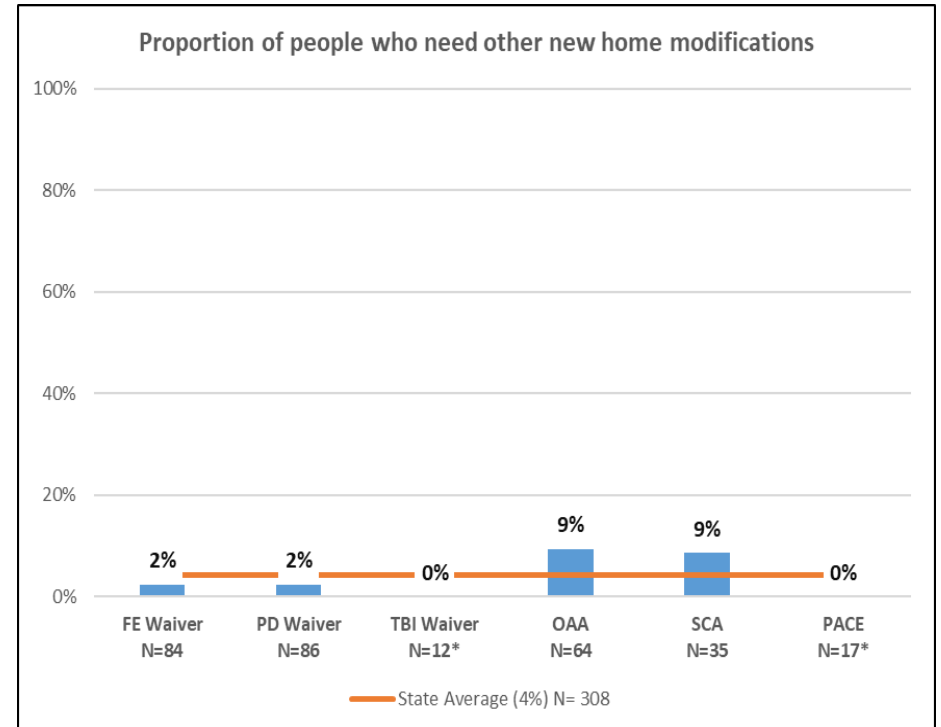
* Very small number of responses

Graph 42. Proportion of people who need an upgrade to emergency response system



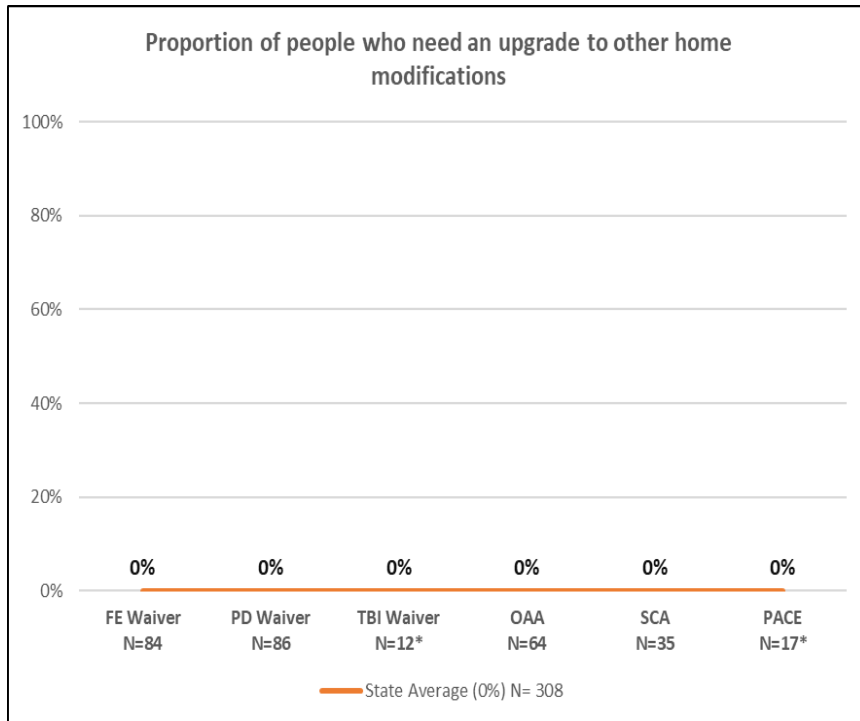
* Very small number of responses

Graph 43. Proportion of people who need other new home modifications



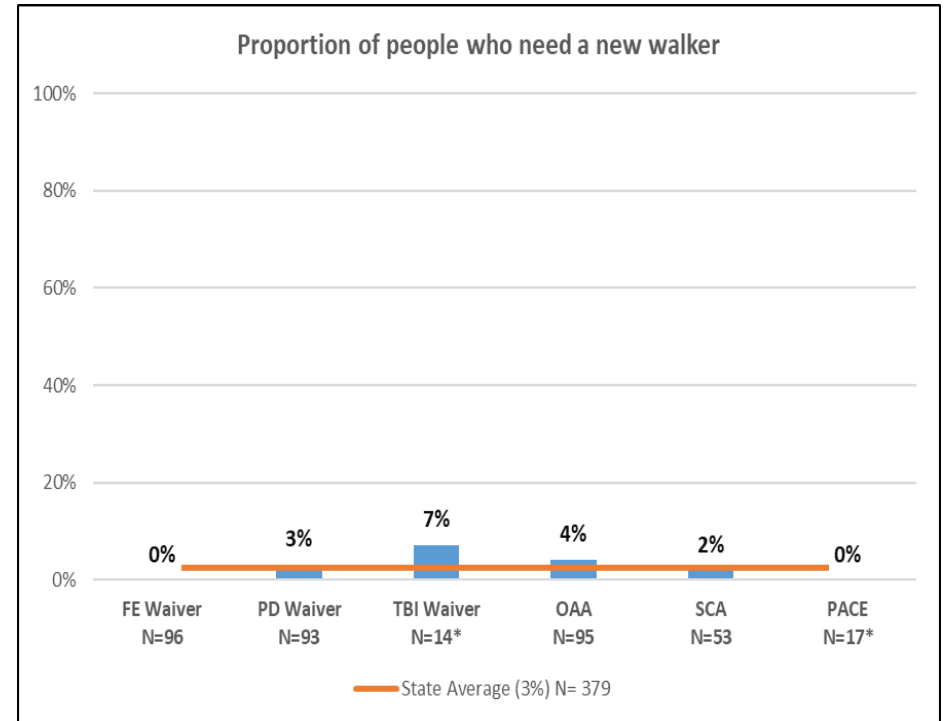
* Very small number of responses

Graph 44. Proportion of people who need an upgrade to other home modifications



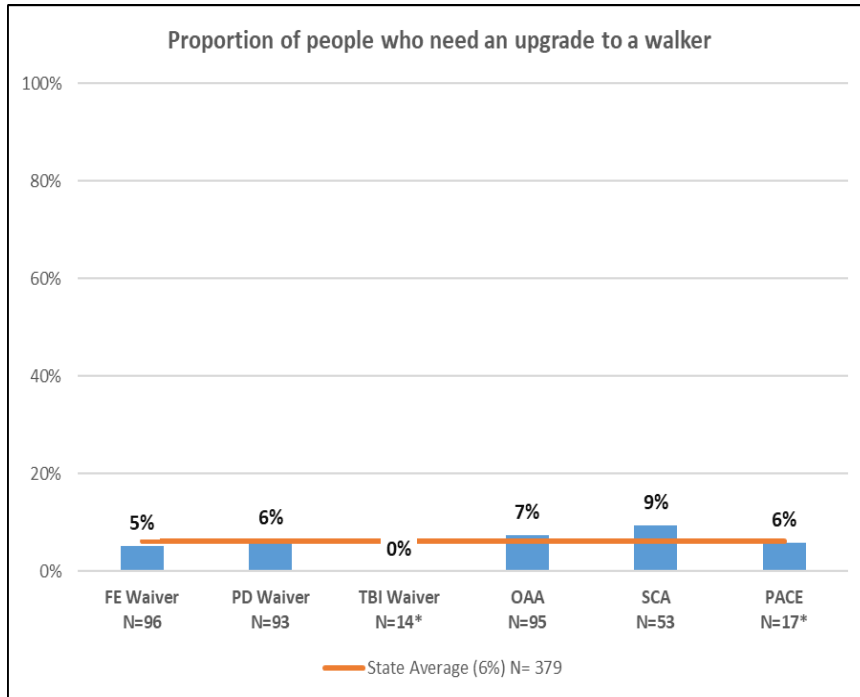
* Very small number of responses

Graph 45. Proportion of people who need a new walker



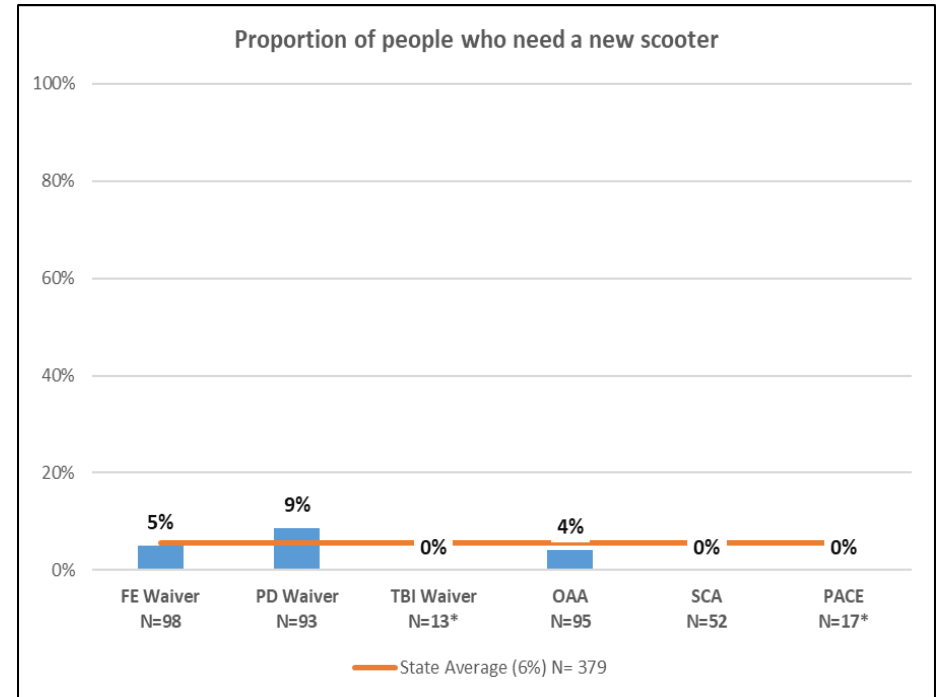
* Very small number of responses

Graph 46. Proportion of people who need an upgrade to a walker



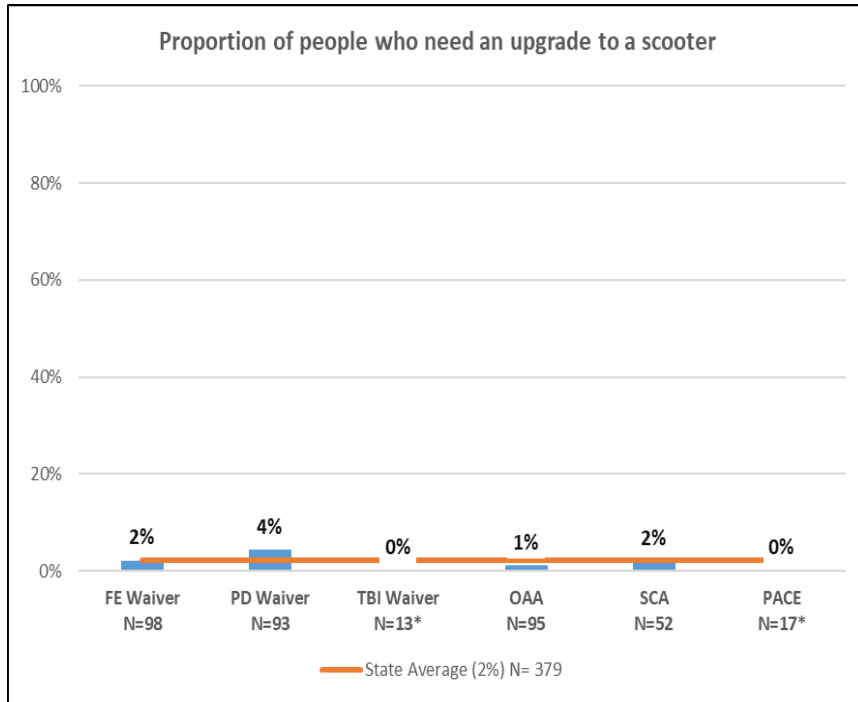
* Very small number of responses

Graph 47. Proportion of people who need a new scooter



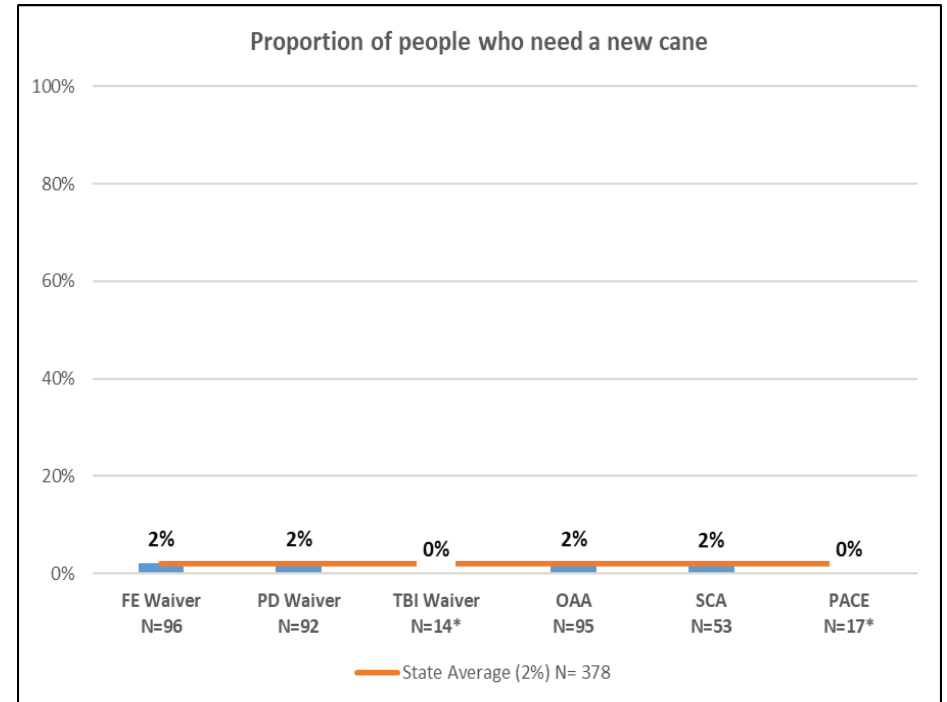
* Very small number of responses

Graph 48. Proportion of people who need an upgrade to a scooter



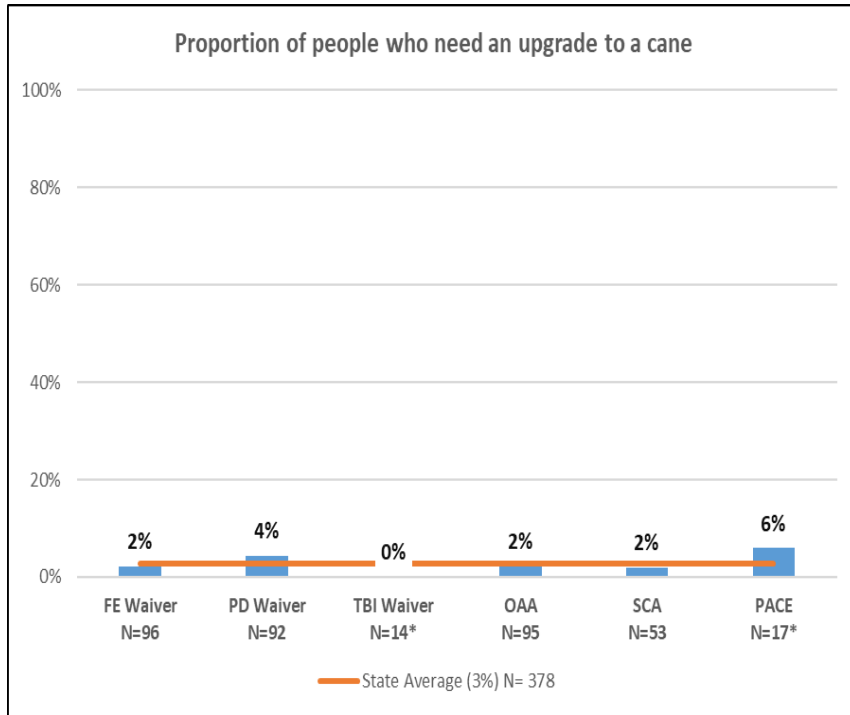
* Very small number of responses

Graph 49. Proportion of people who need a new cane



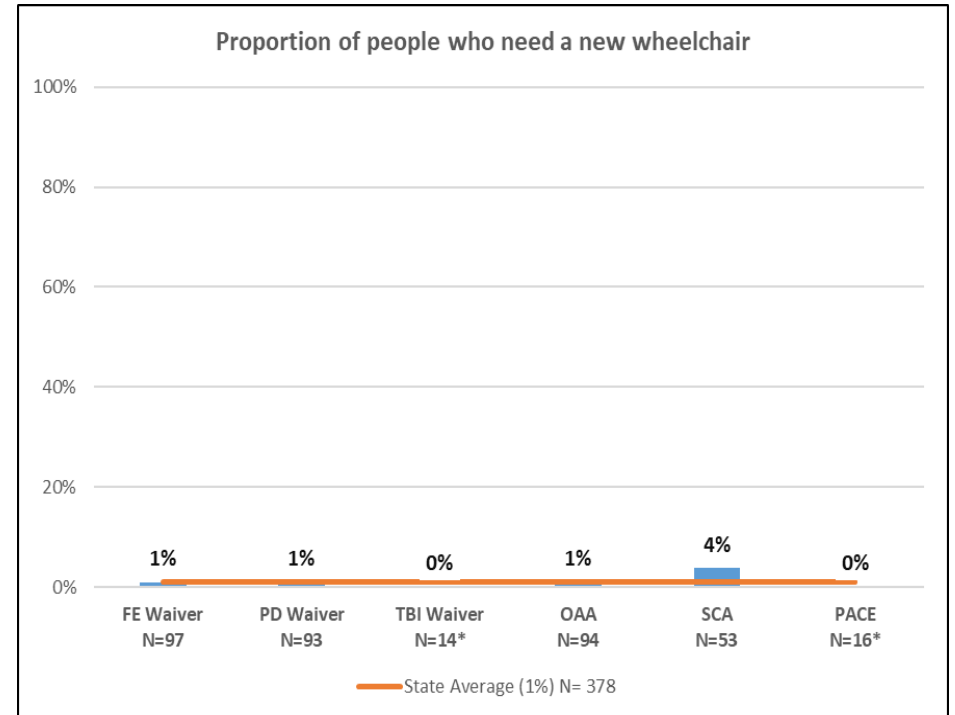
* Very small number of responses

Graph 50. Proportion of people who need an upgrade to a cane



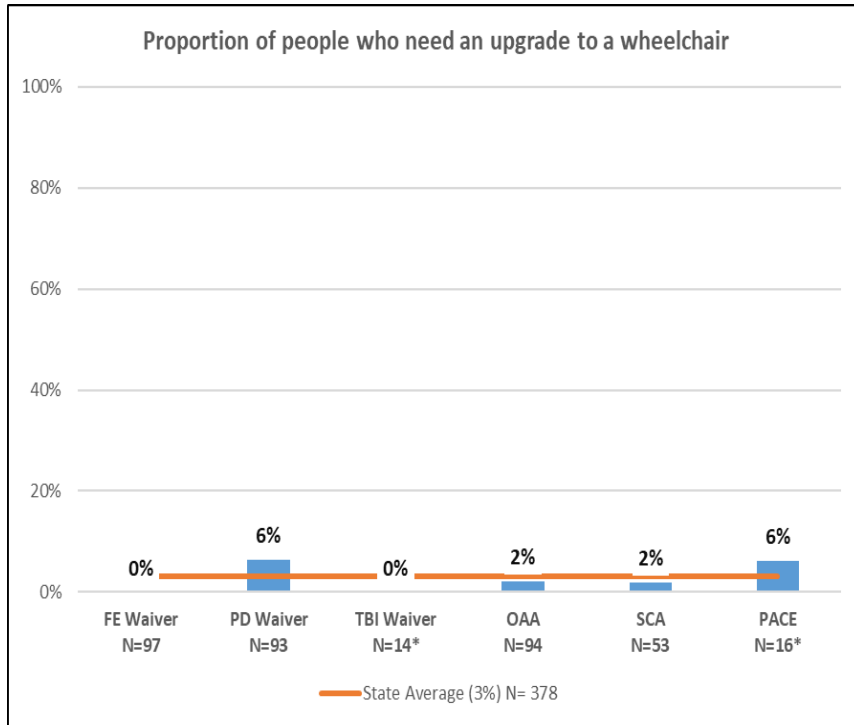
* Very small number of responses

Graph 51. Proportion of people who need a new wheelchair



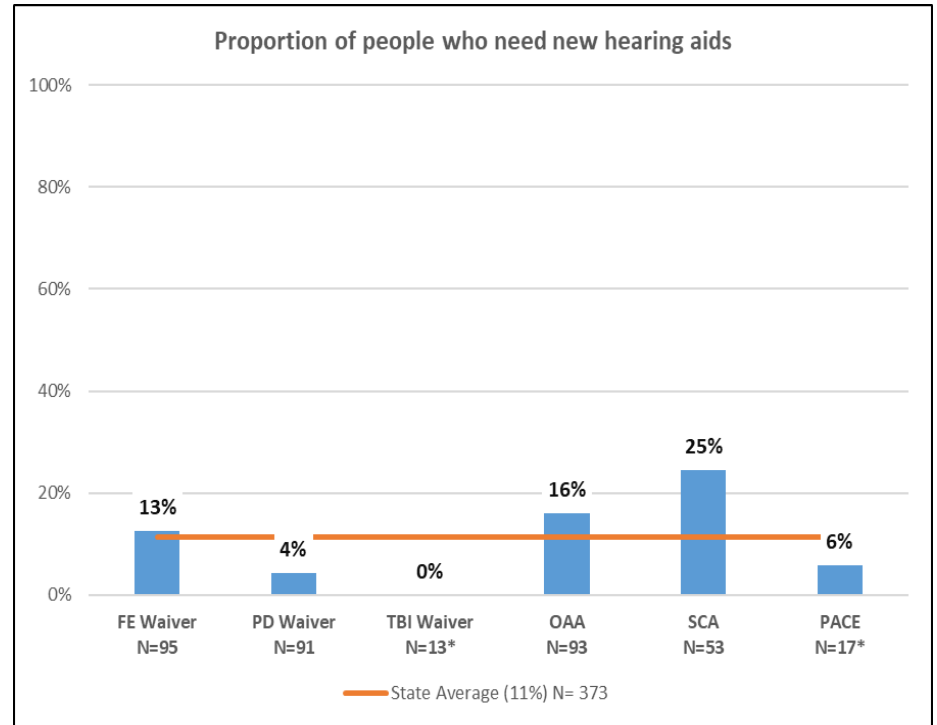
* Very small number of responses

Graph 52. Proportion of people who need an upgrade to a wheelchair



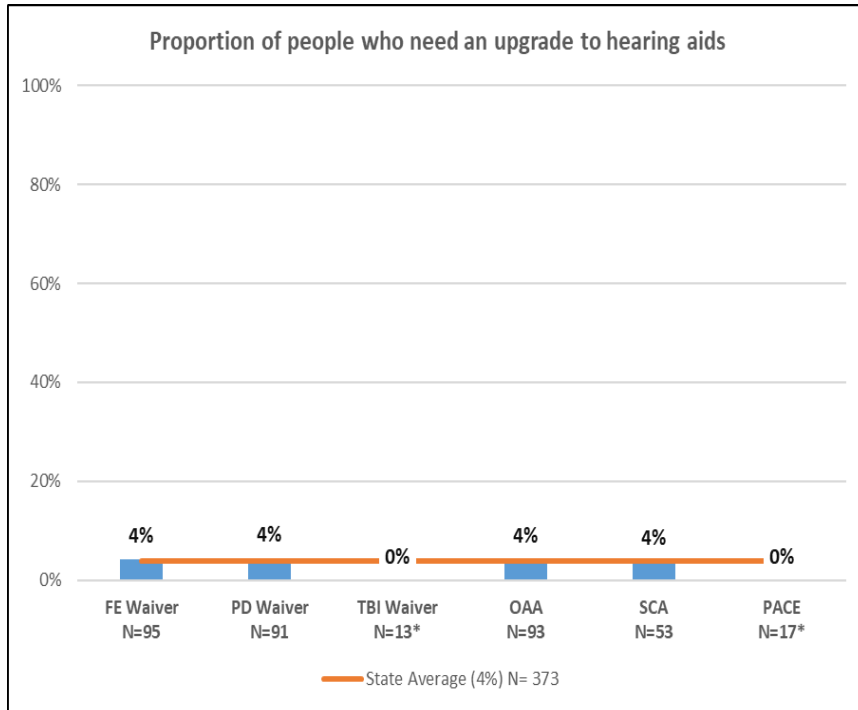
* Very small number of responses

Graph 53. Proportion of people who need new hearing aids



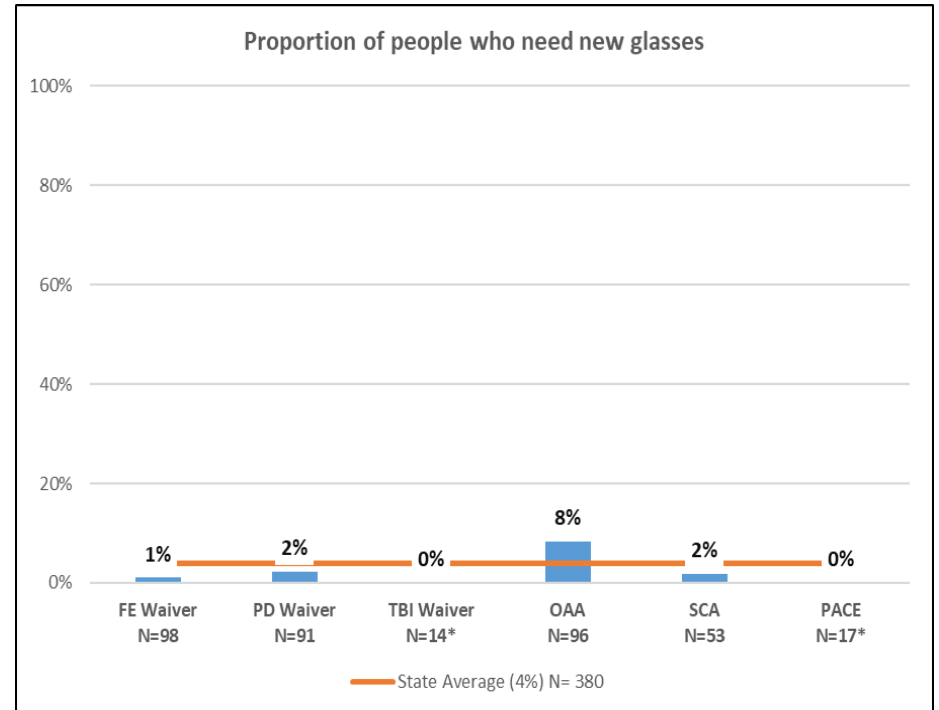
* Very small number of responses

Graph 54. Proportion of people who need an upgrade to hearing aids



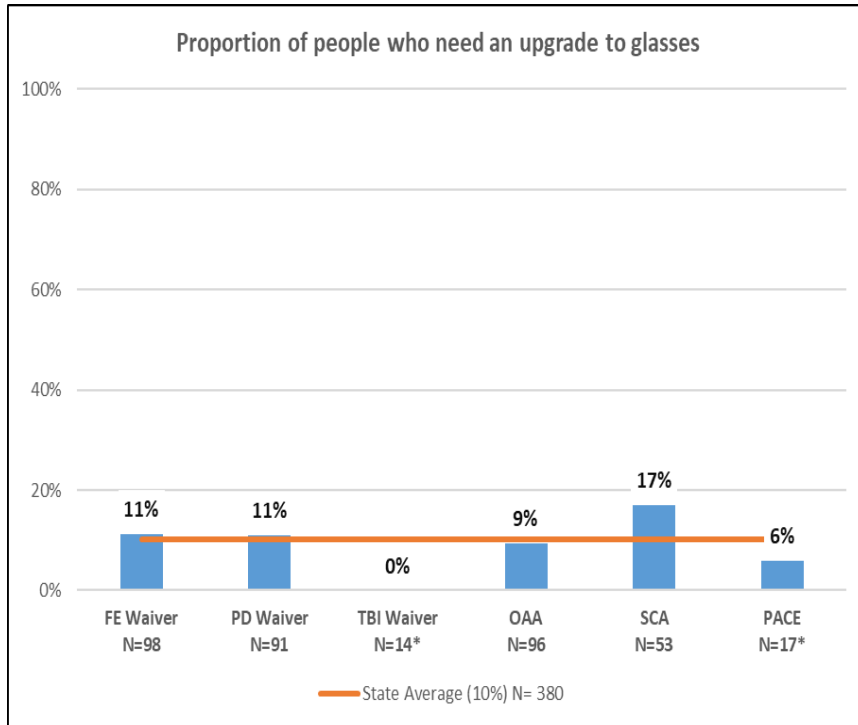
* Very small number of responses

Graph 55. Proportion of people who need new glasses



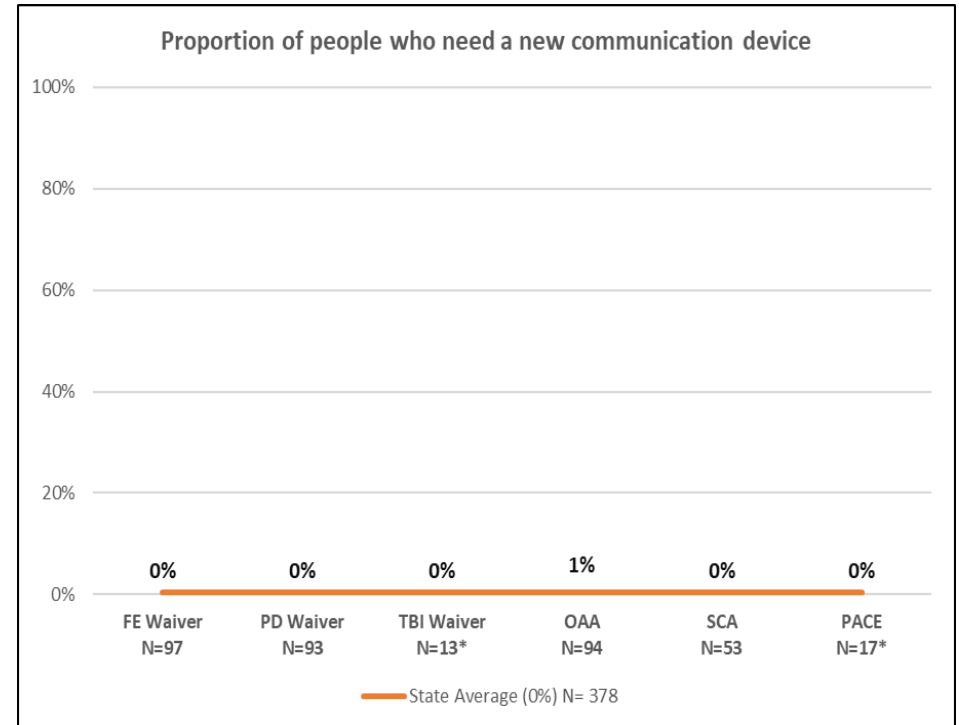
* Very small number of responses

Graph 56. Proportion of people who need an upgrade to glasses



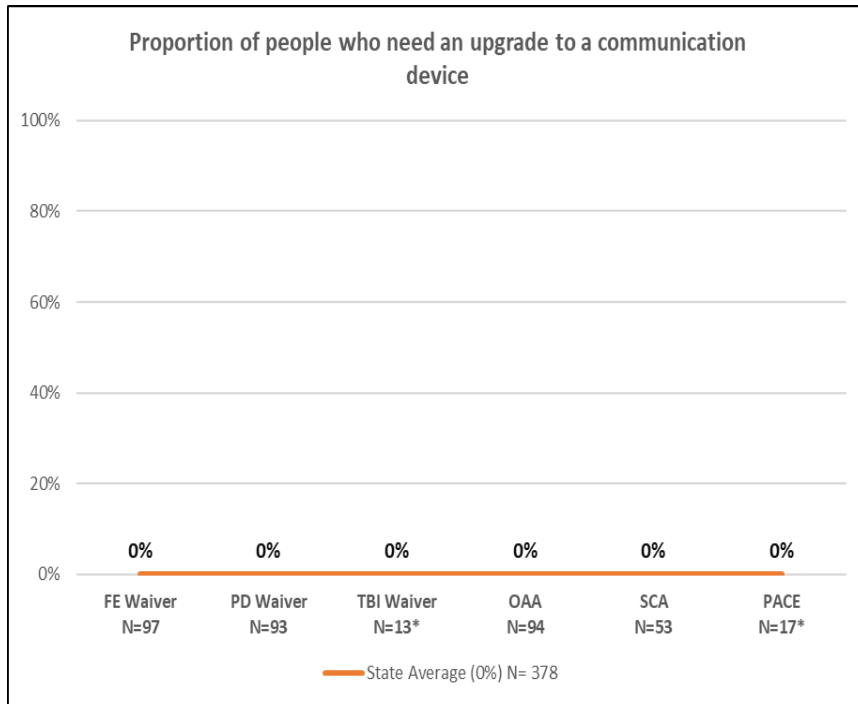
* Very small number of responses

Graph 57. Proportion of people who need a new communication device



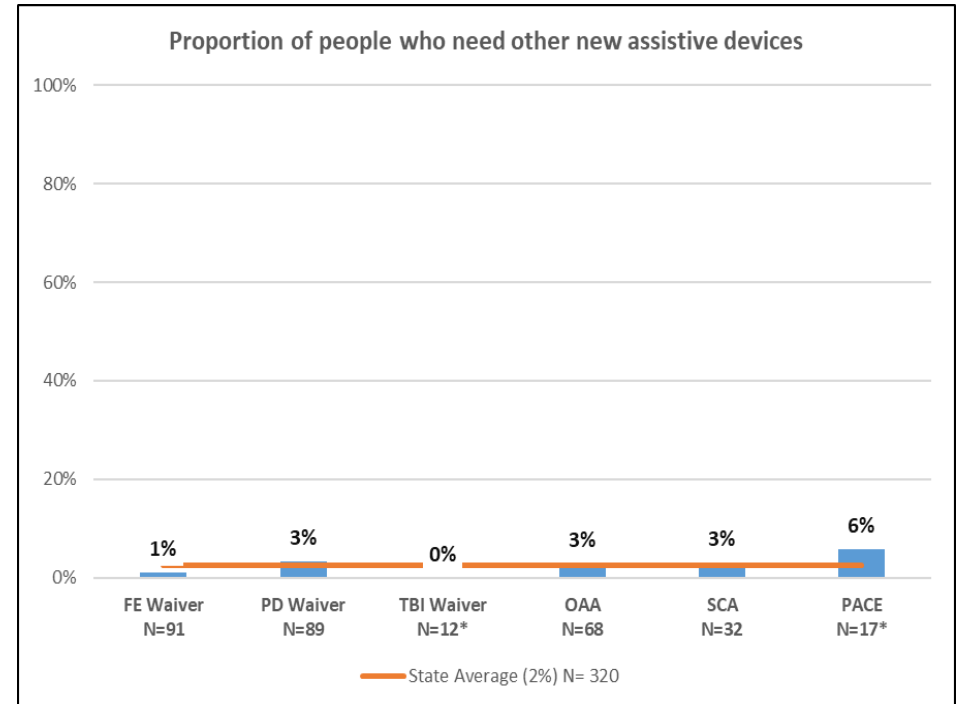
* Very small number of responses

Graph 58. Proportion of people who need an upgrade to a communication device



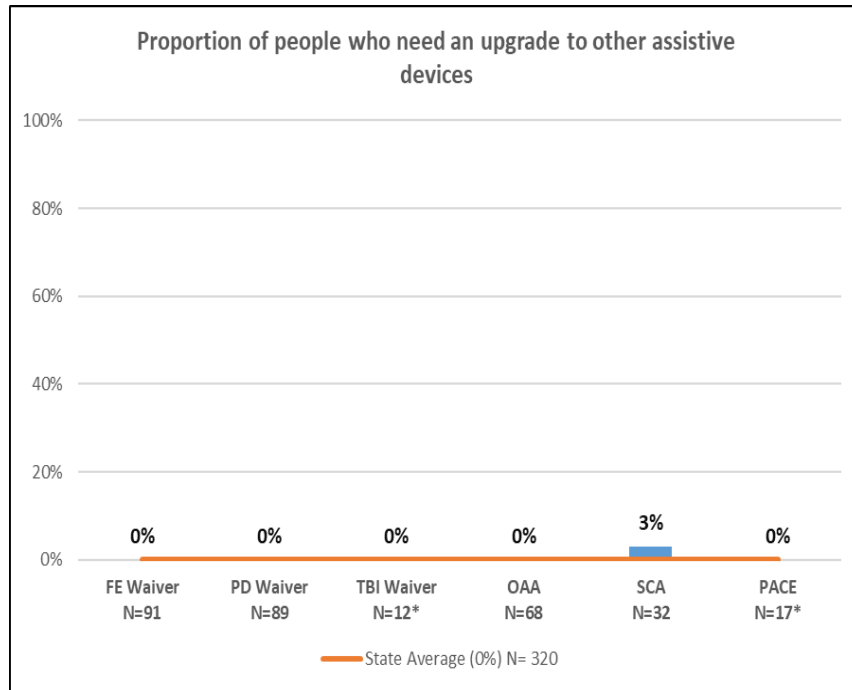
* Very small number of responses

Graph 59. Proportion of people who need other new assistive devices



* Very small number of responses

Graph 60. Proportion of people who need an upgrade to other assistive devices



* Very small number of responses

Safety

People feel safe from abuse, neglect, and injury.

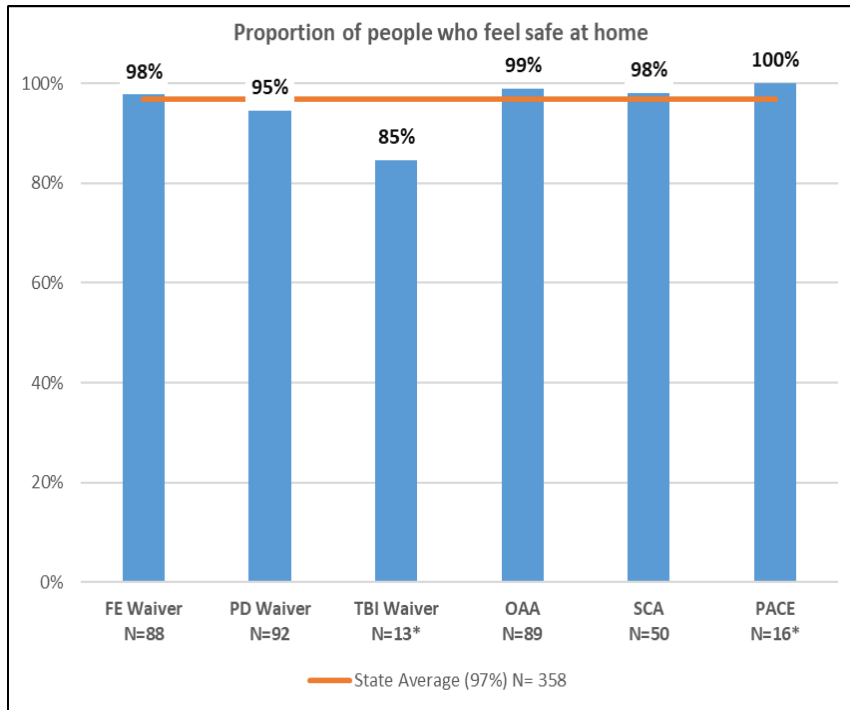
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

There are seven survey items that correspond to the Safety domain.

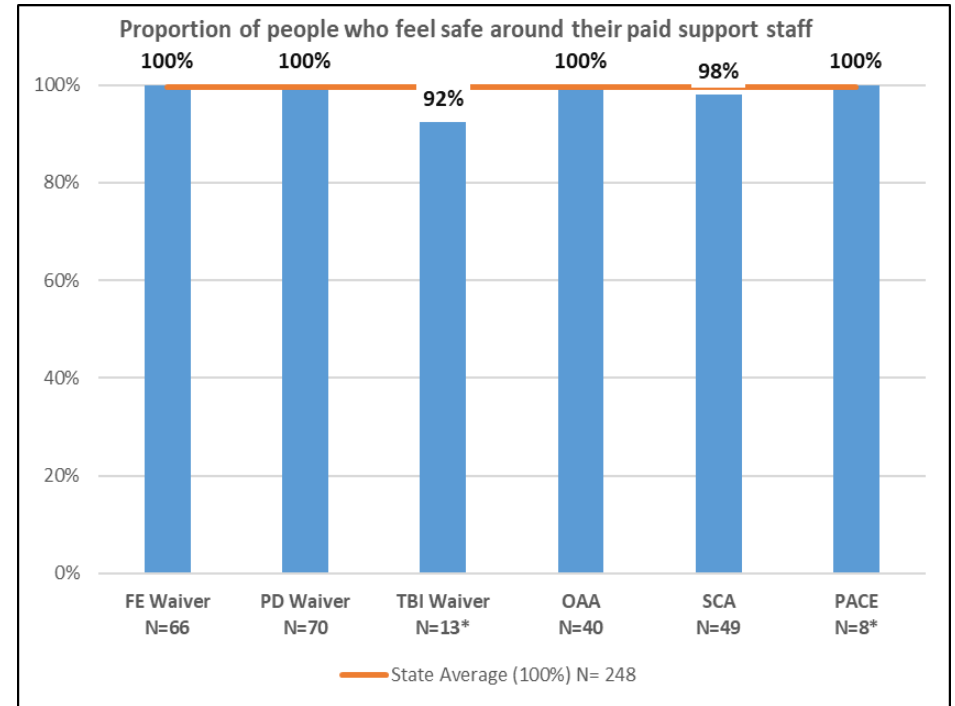
Un-collapsed data for state and settings are shown in Appendix B.

Graph 61. Proportion of people who feel safe at home



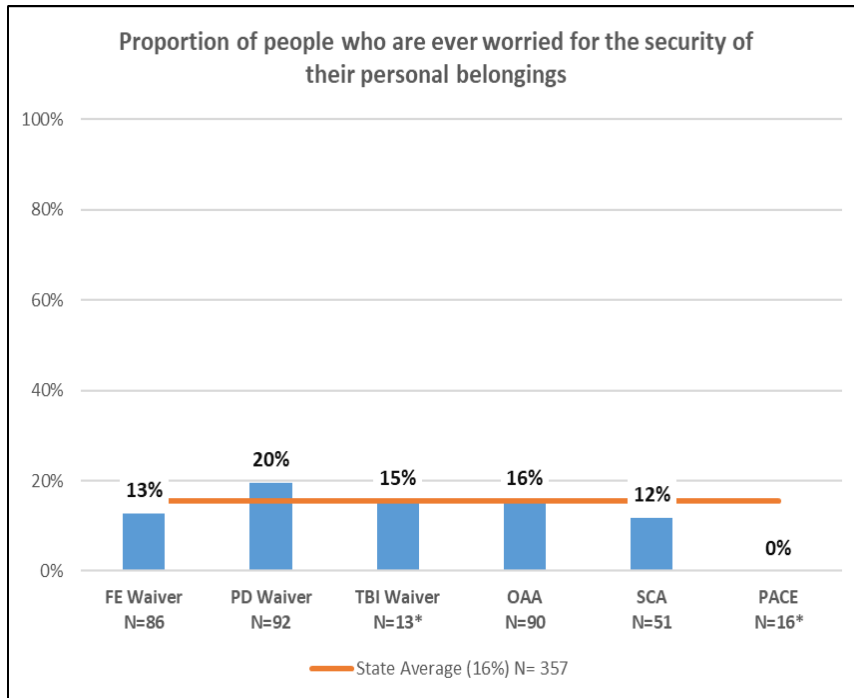
* Very small number of responses

Graph 62. Proportion of people who feel safe around their paid support staff



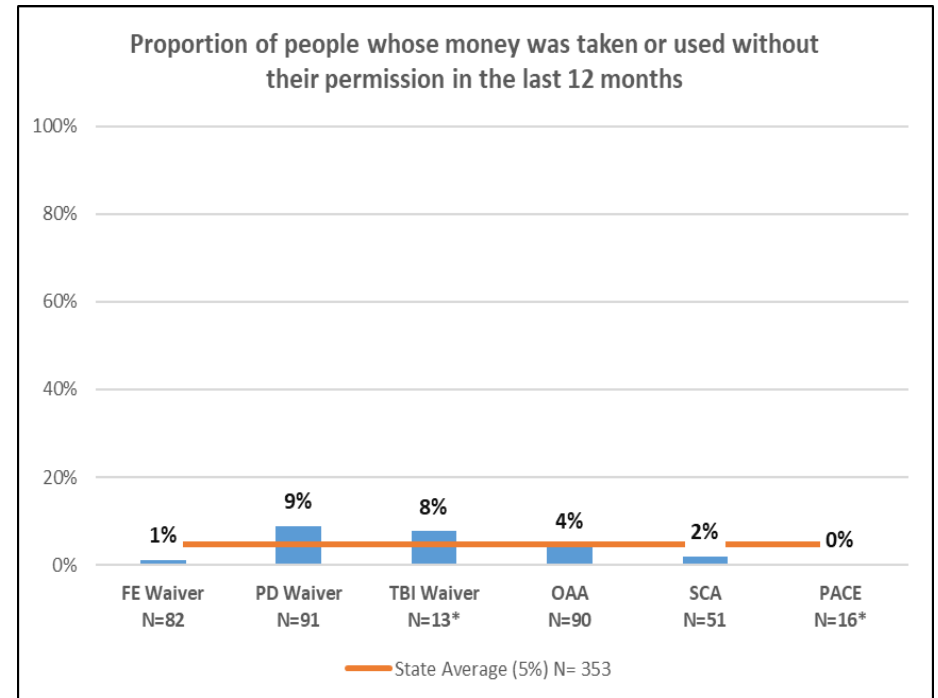
* Very small number of responses

Graph 63. Proportion of people who are ever worried for the security of their personal belongings



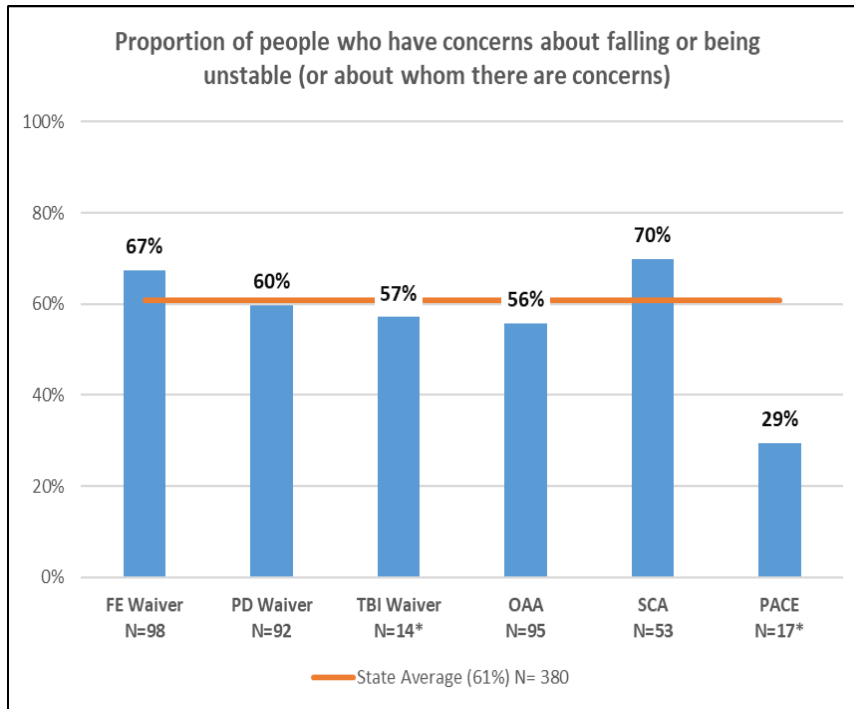
* Very small number of responses

Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months



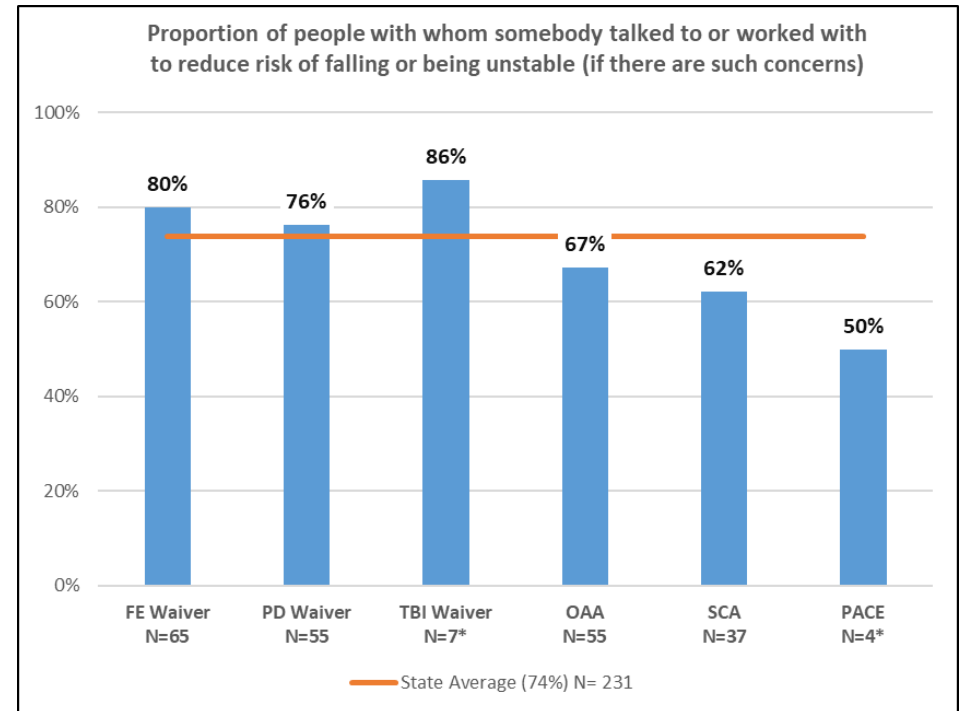
* Very small number of responses

Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



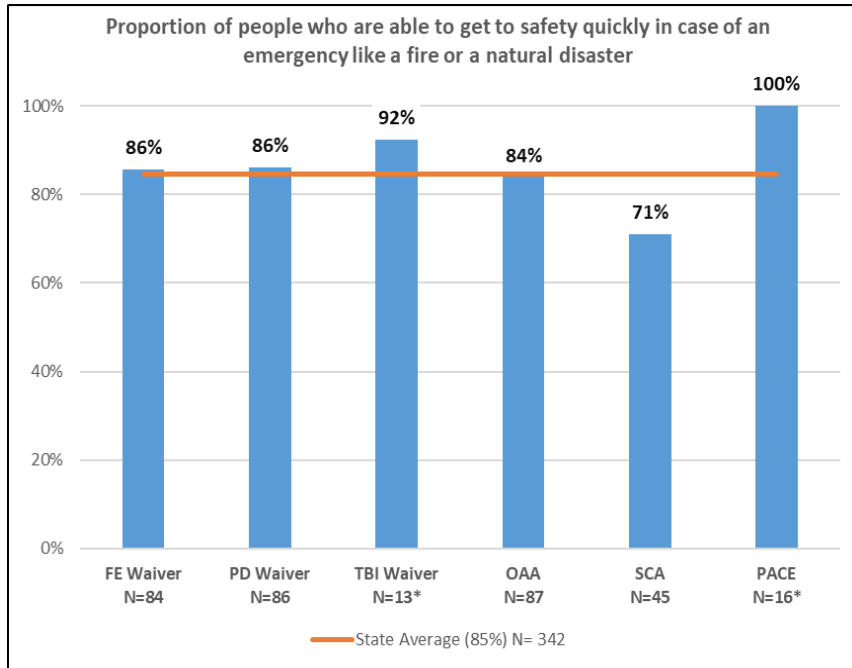
* Very small number of responses

Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



* Very small number of responses

Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



* Very small number of responses

Health Care

People secure needed health services.

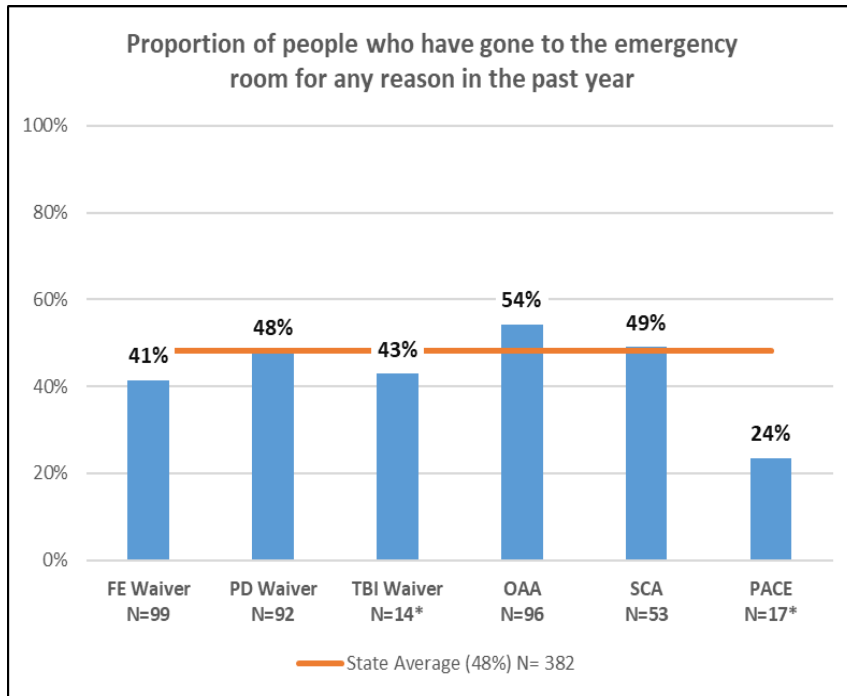
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

There are four survey items that correspond to the Health Care domain.

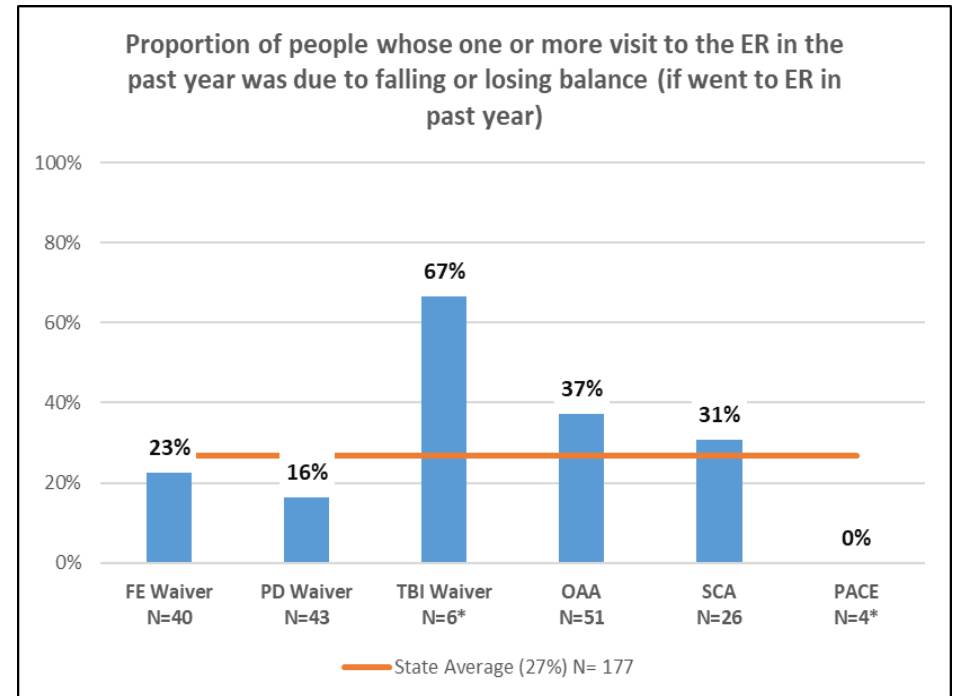
Un-collapsed data for state and settings are shown in Appendix B.

Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year¹⁰



* Very small number of responses

Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)¹¹

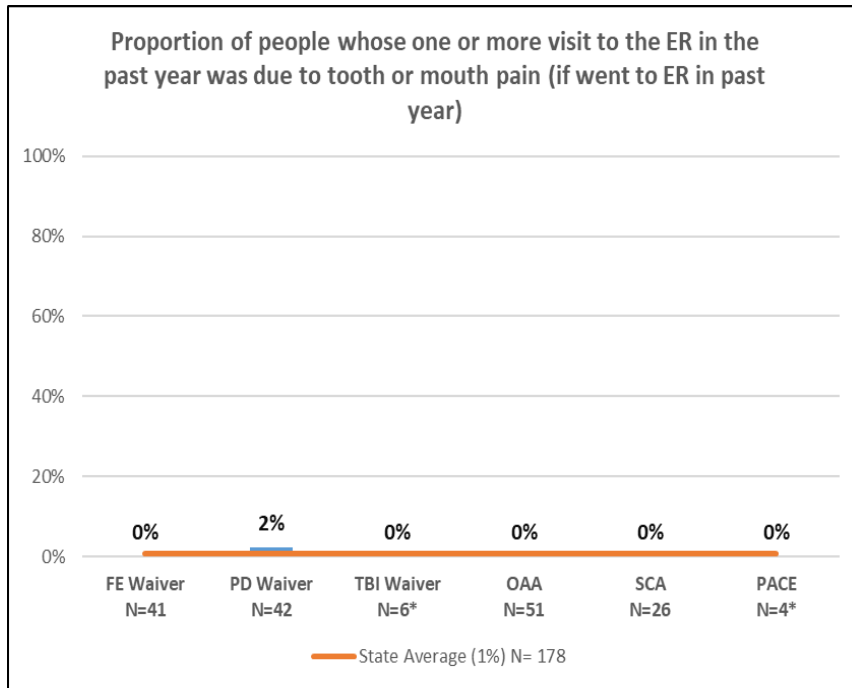


* Very small number of responses

¹⁰ Question restructured

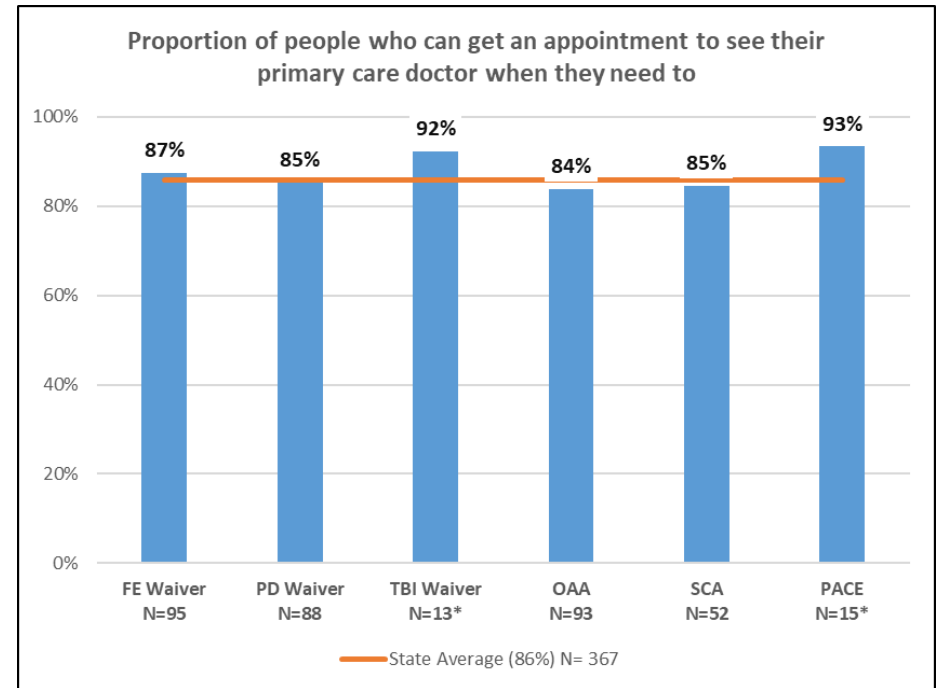
¹¹ Question restructured

Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) ¹²



* Very small number of responses

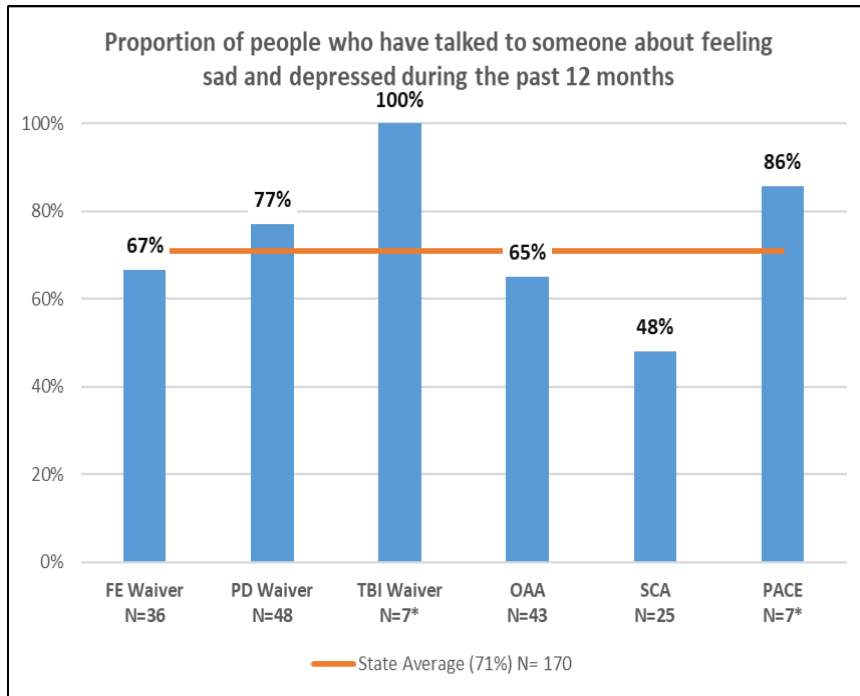
Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to



* Very small number of responses

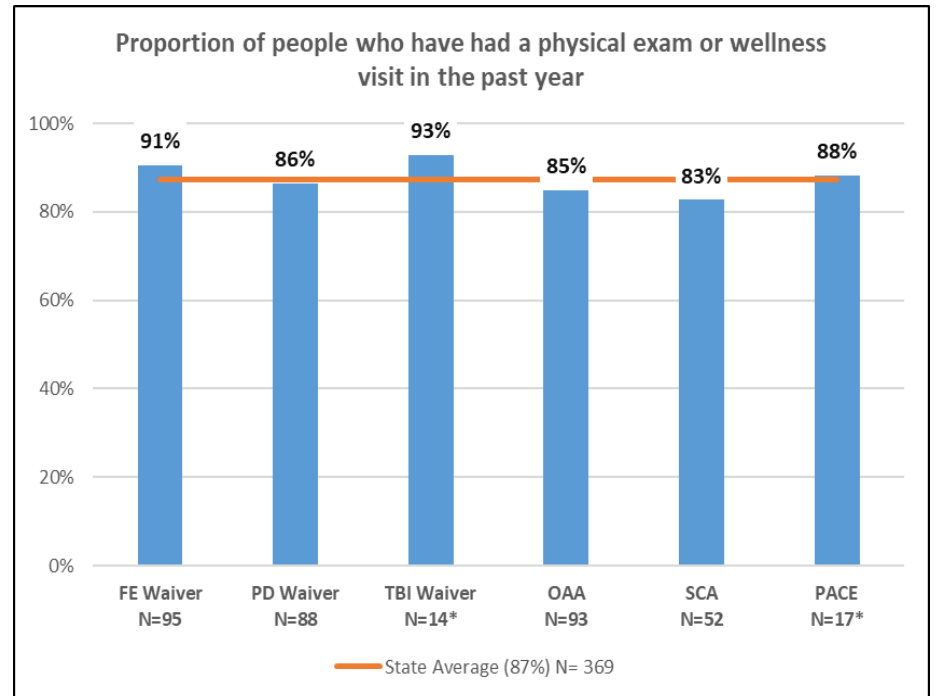
¹² Question restructured

Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)



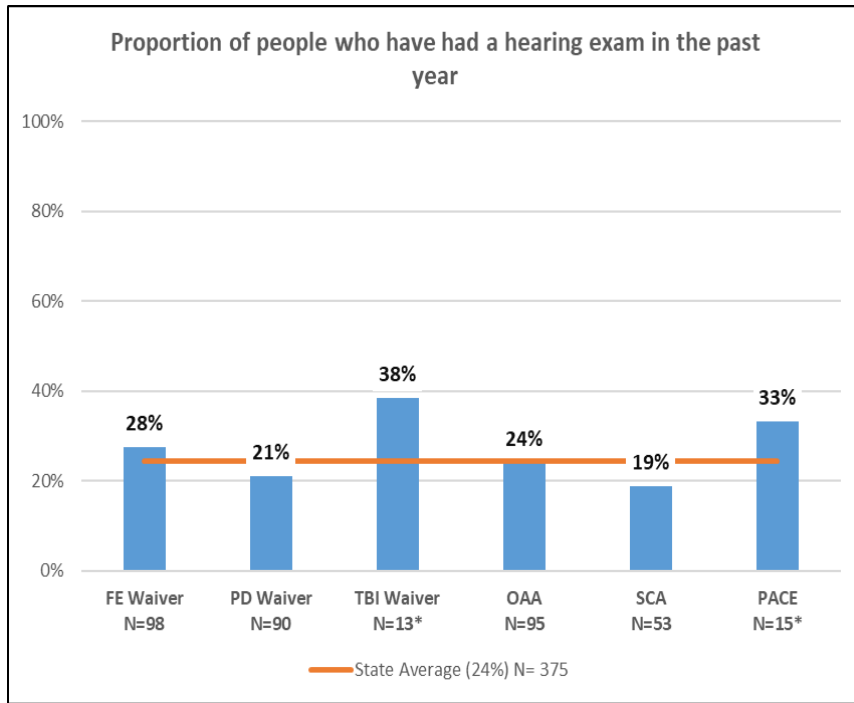
* Very small number of responses

Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year



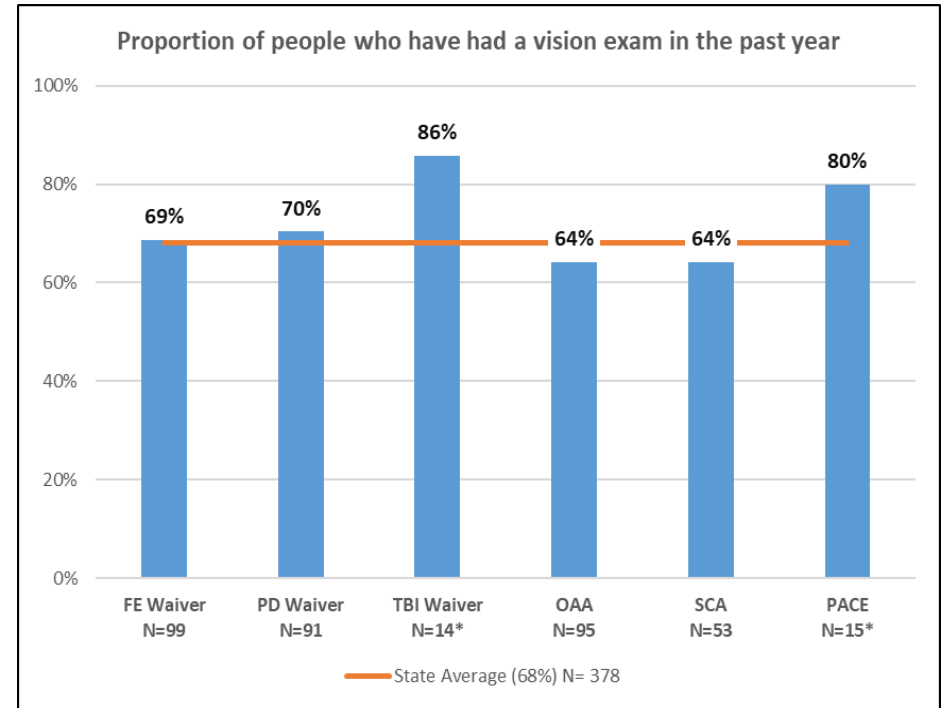
* Very small number of responses

Graph 74. Proportion of people who have had a hearing exam in the past year



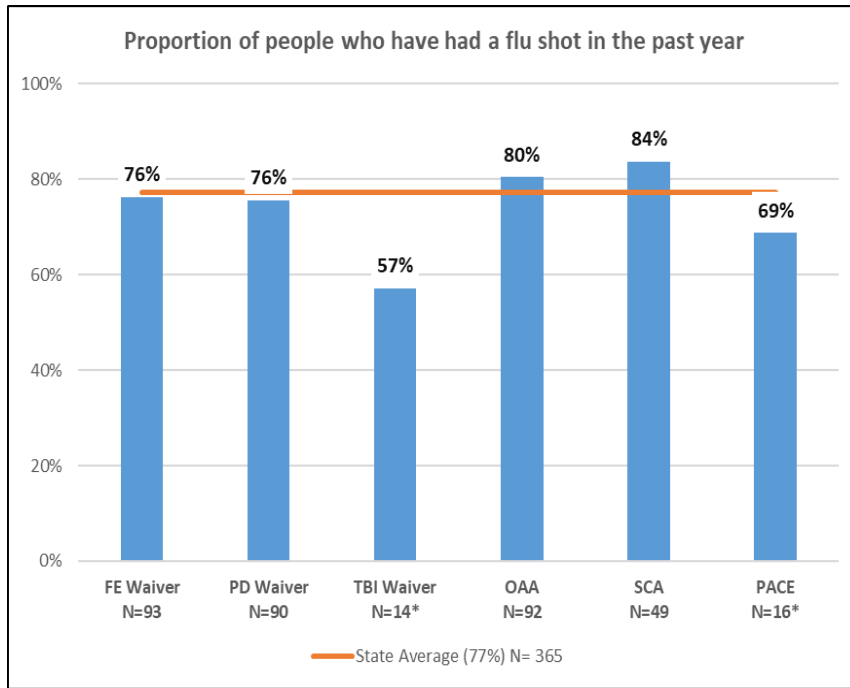
* Very small number of responses

Graph 75. Proportion of people who have had a vision exam in the past year



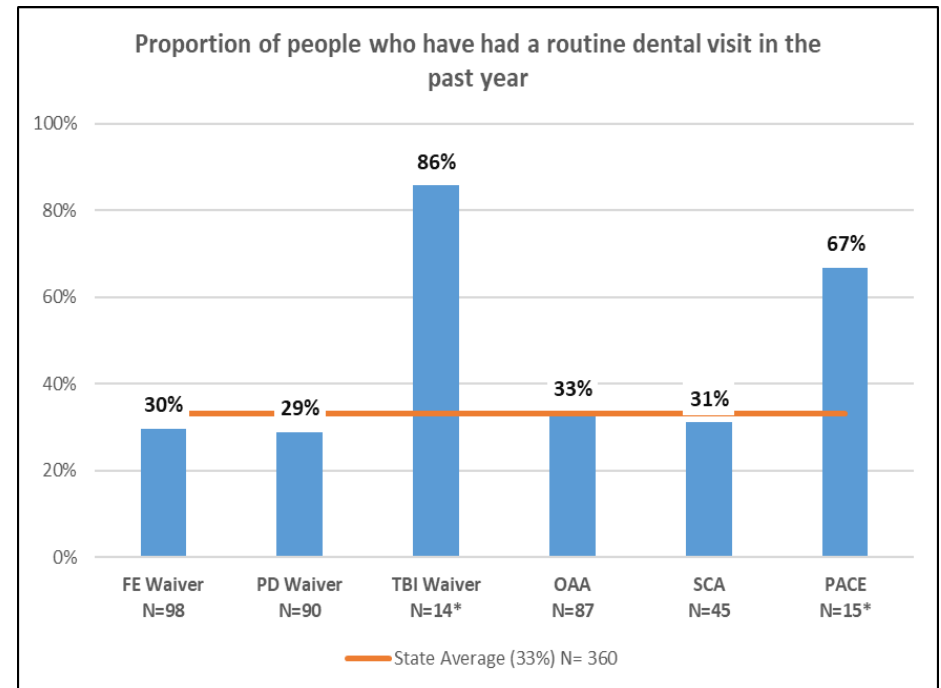
* Very small number of responses

Graph 76. Proportion of people who have had a flu shot in the past year



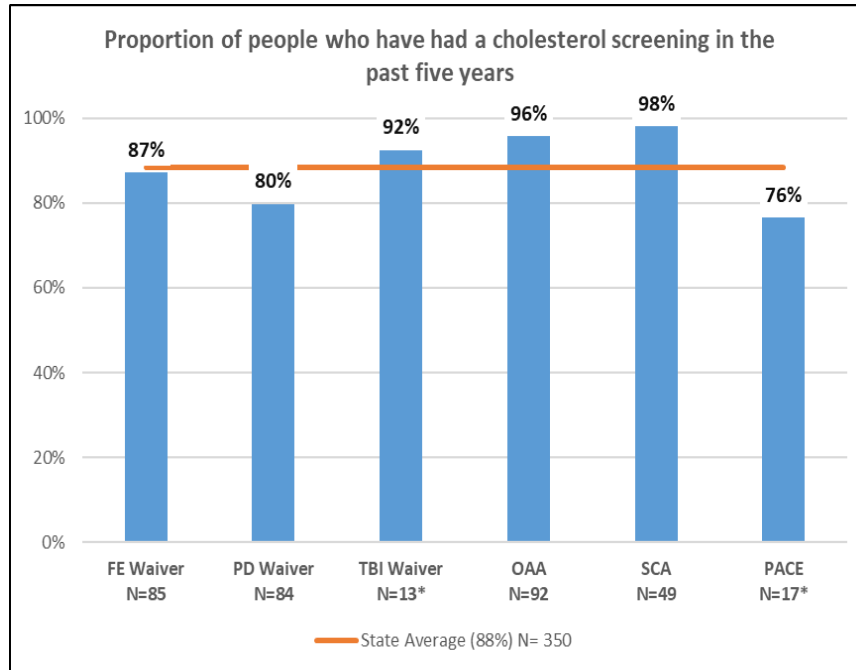
* Very small number of responses

Graph 77. Proportion of people who have had a routine dental visit in the past year



* Very small number of responses

Graph 78. Proportion of people who have had a cholesterol screening in the past five years



* Very small number of responses

Wellness

People are supported to maintain health.

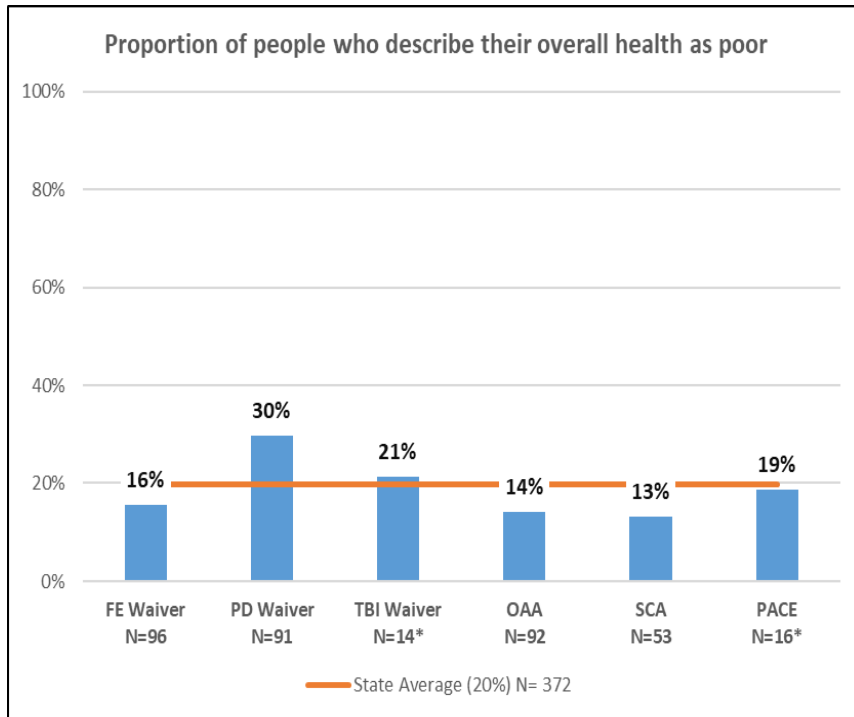
There are seven Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.
3. Proportion of people with poor hearing.
4. Proportion of people with poor vision.
5. Proportion of people who have a chronic psychiatric or mental health diagnosis.
6. Proportion of people who often feel sad or depressed.
7. Proportion of people who have a chronic condition.

There are ten survey items that correspond to the Wellness domain.

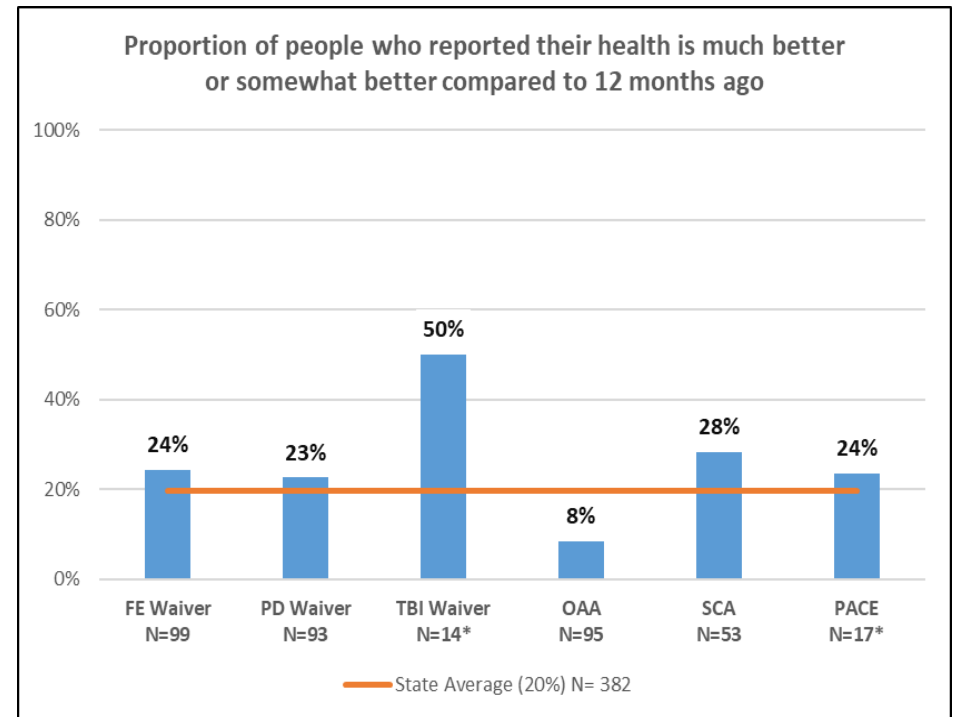
Un-collapsed data for state and settings are shown in Appendix B.

Graph 79. Proportion of people who describe their overall health as poor



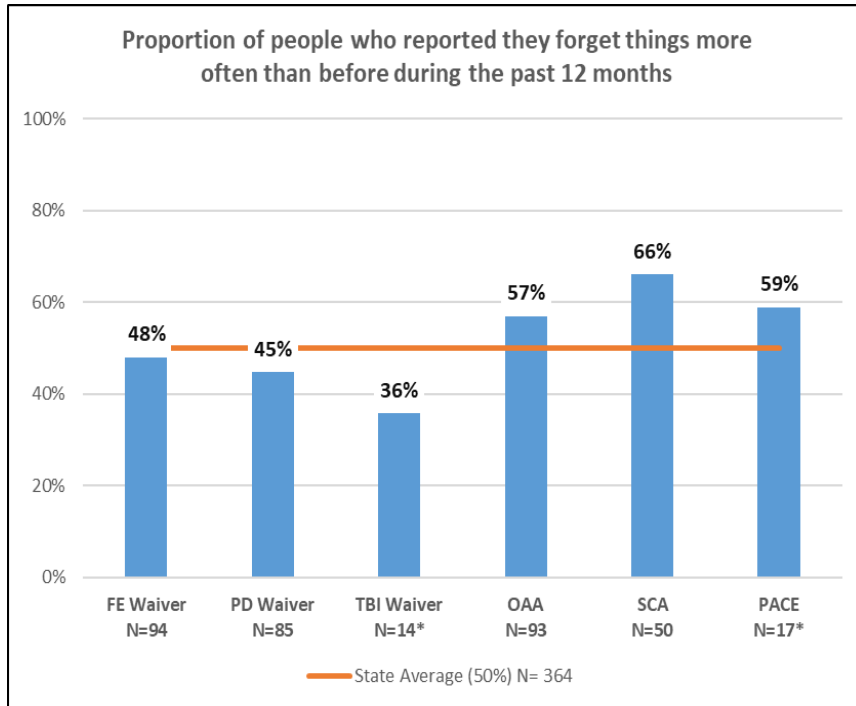
* Very small number of responses

Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



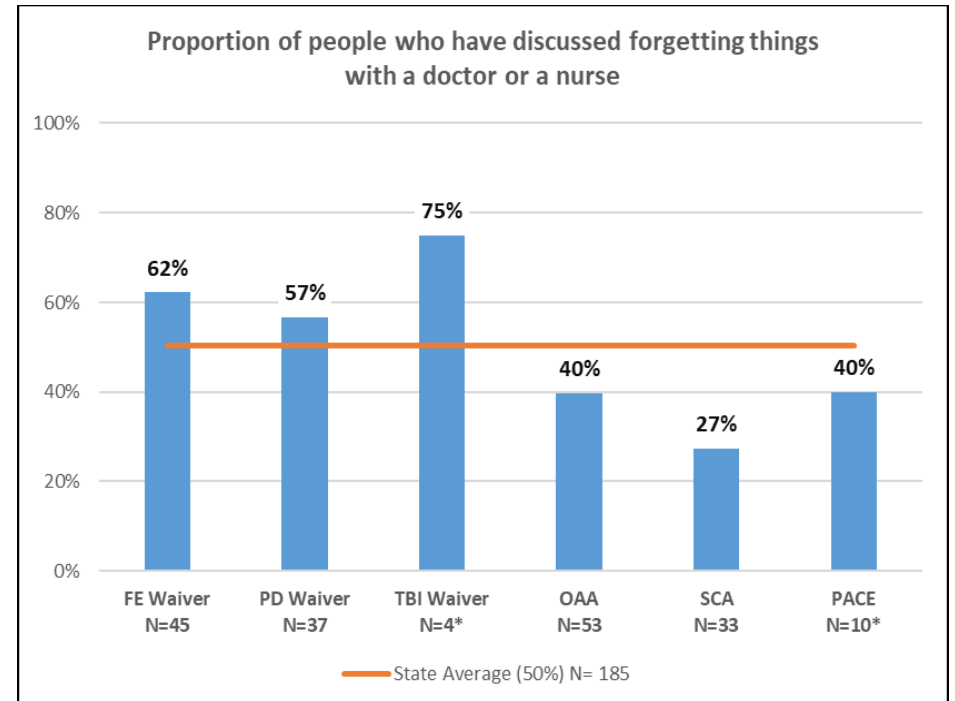
* Very small number of responses

Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months



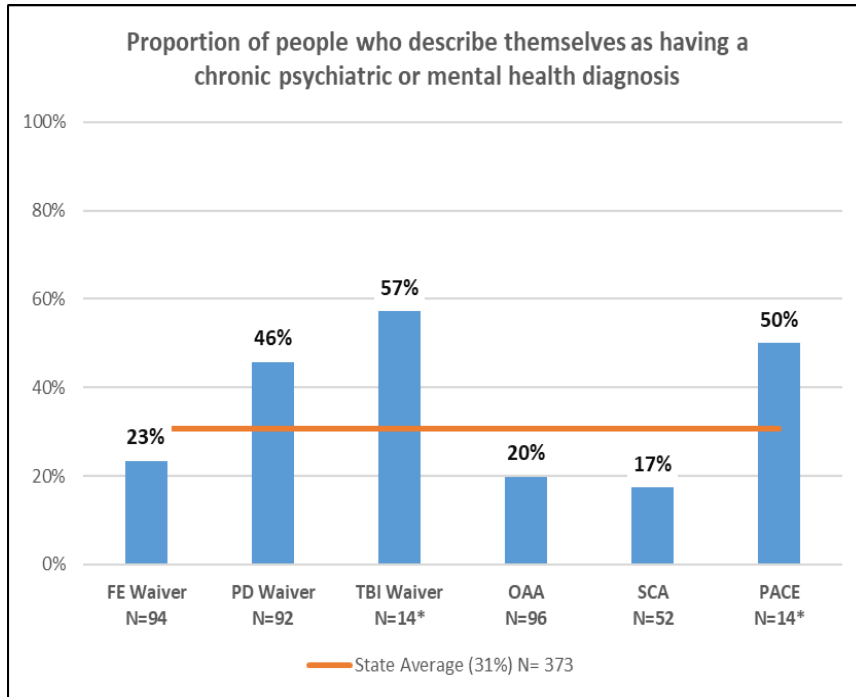
* Very small number of responses

Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



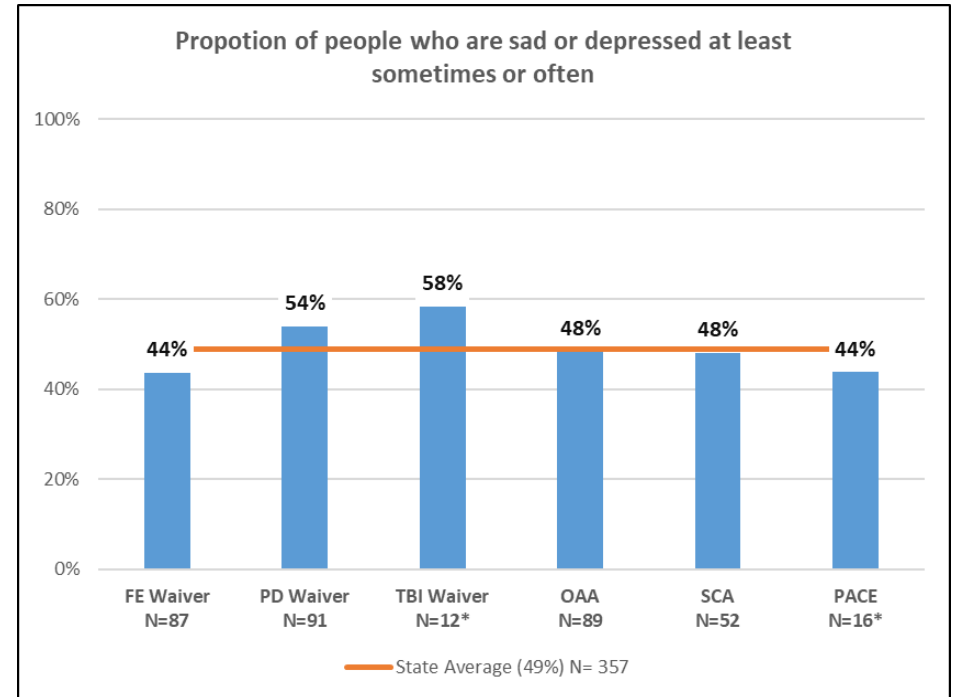
* Very small number of responses

Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis¹³



* Very small number of responses

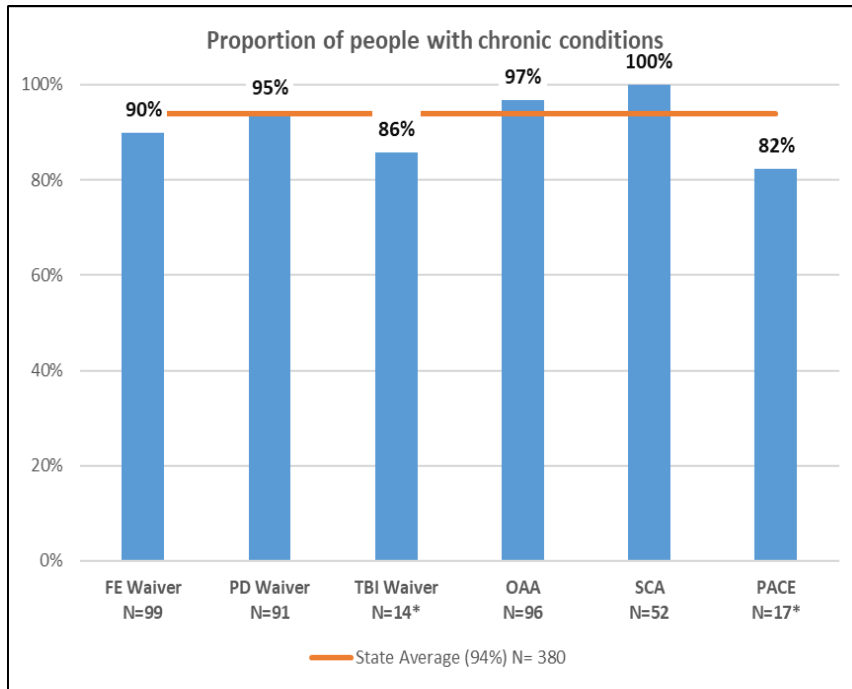
Graph 84. Proportion of people who feel sad or depressed at least sometimes or often



* Very small number of responses

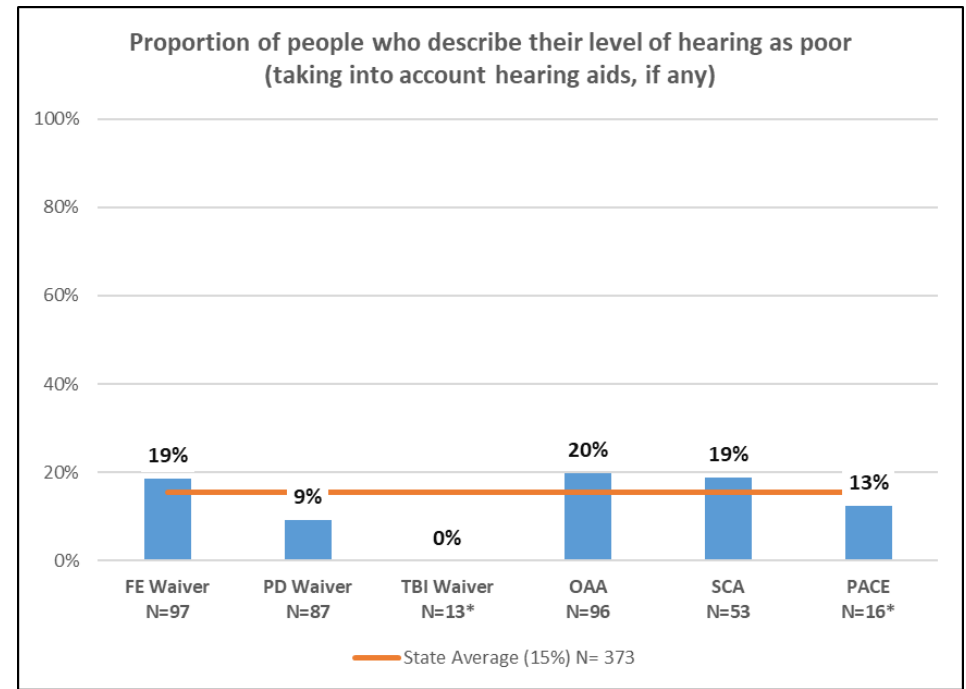
¹³ New variable

Graph 85. Proportion of people with chronic conditions



* Very small number of responses

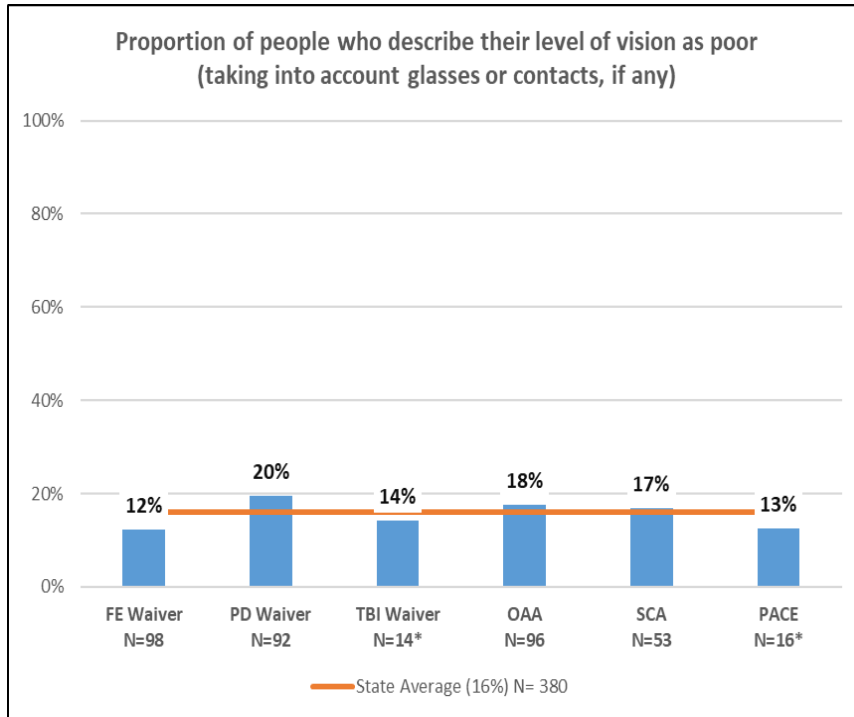
Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)¹⁴



* Very small number of responses

¹⁴ New variable

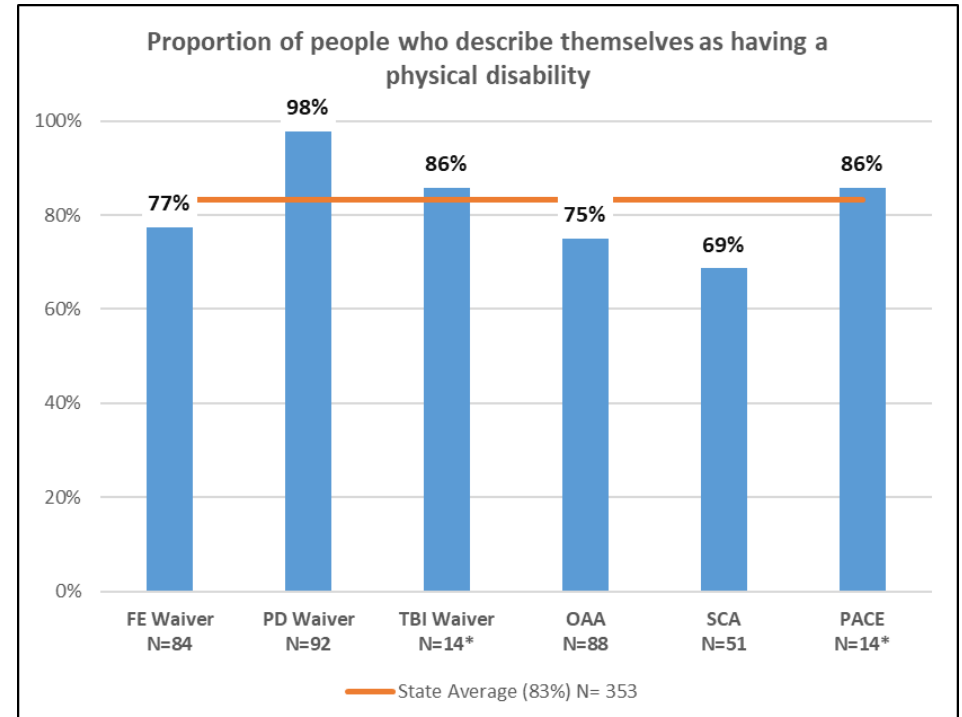
Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)¹⁵



* Very small number of responses

¹⁵ New variable

Graph 88. Proportion of people who describe themselves as having a physical disability¹⁶



* Very small number of responses

¹⁶ New variable

Medications

Medications are managed effectively and appropriately.

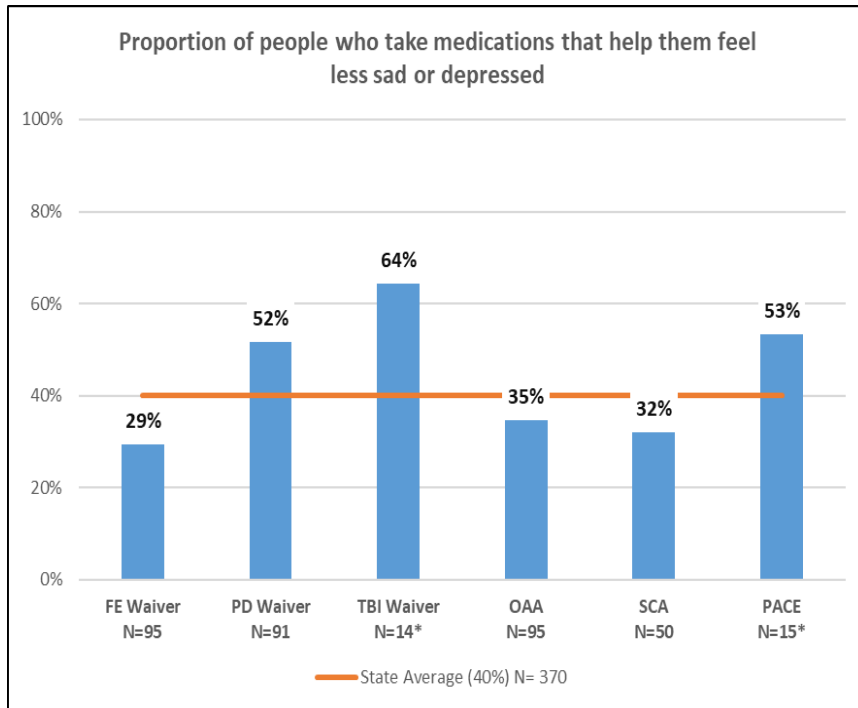
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

There are two survey items that correspond to the Medication domain.

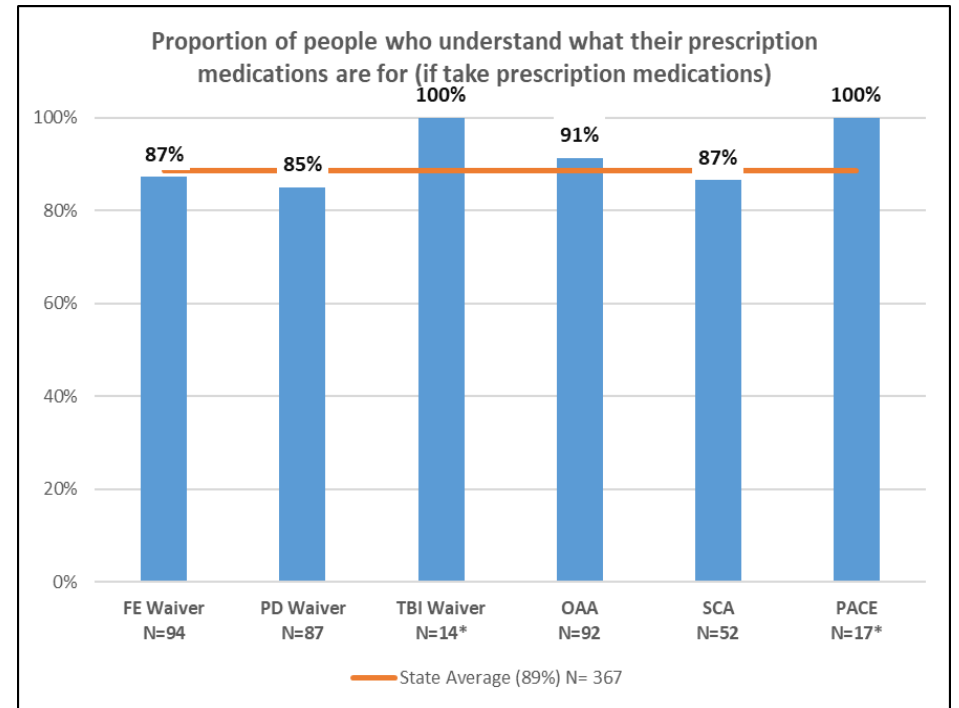
Un-collapsed data for state and settings are shown in Appendix B.

Graph 89. Proportion of people who take medications that help them feel less sad or depressed



* Very small number of responses

Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications)



* Very small number of responses

Rights and Respect

People receive the same respect and protections as others in the community.

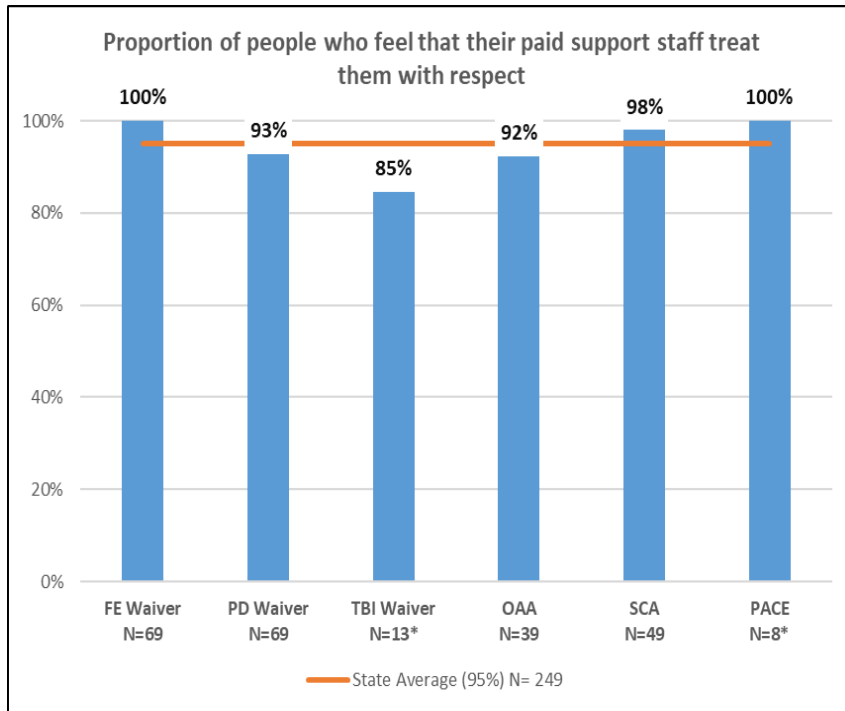
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

There are eight survey items that correspond to the Rights and Respect domain.

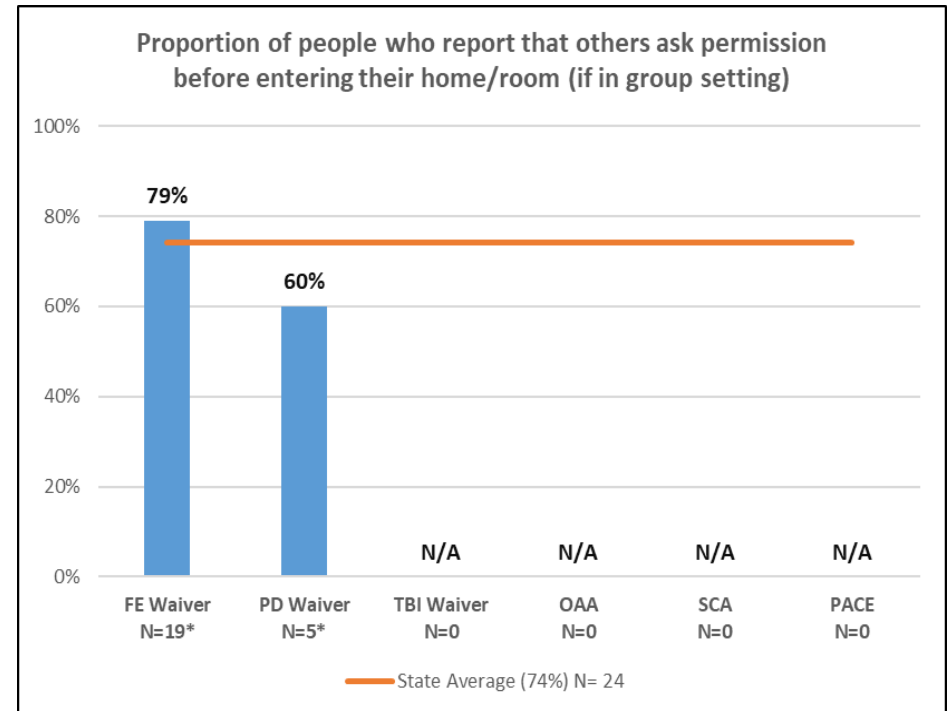
Un-collapsed data for state and settings are shown in Appendix B.

Graph 91. Proportion of people who feel that their paid support staff treat them with respect



* Very small number of responses

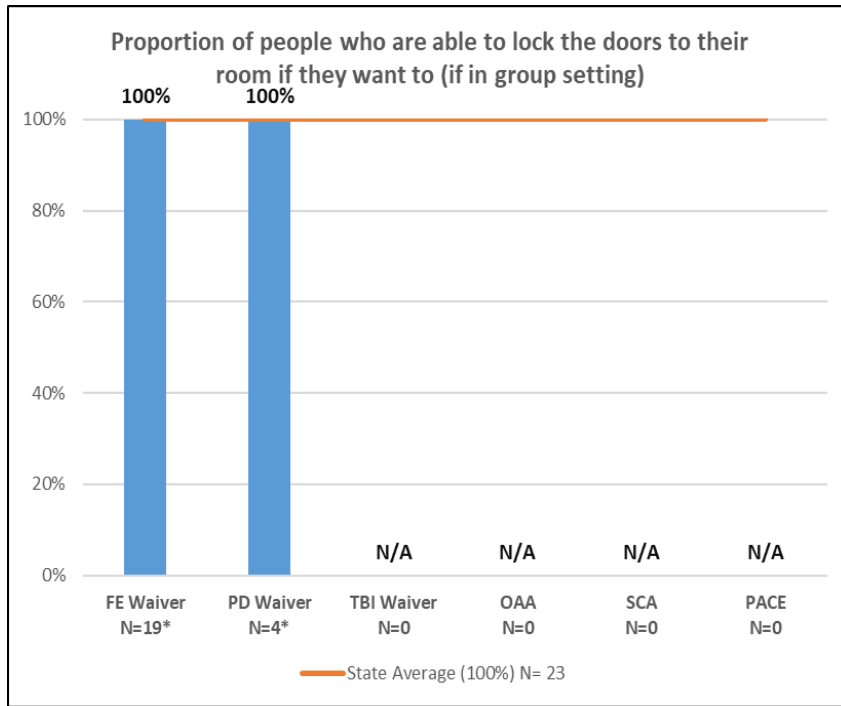
Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)¹⁷



* Very small number of responses

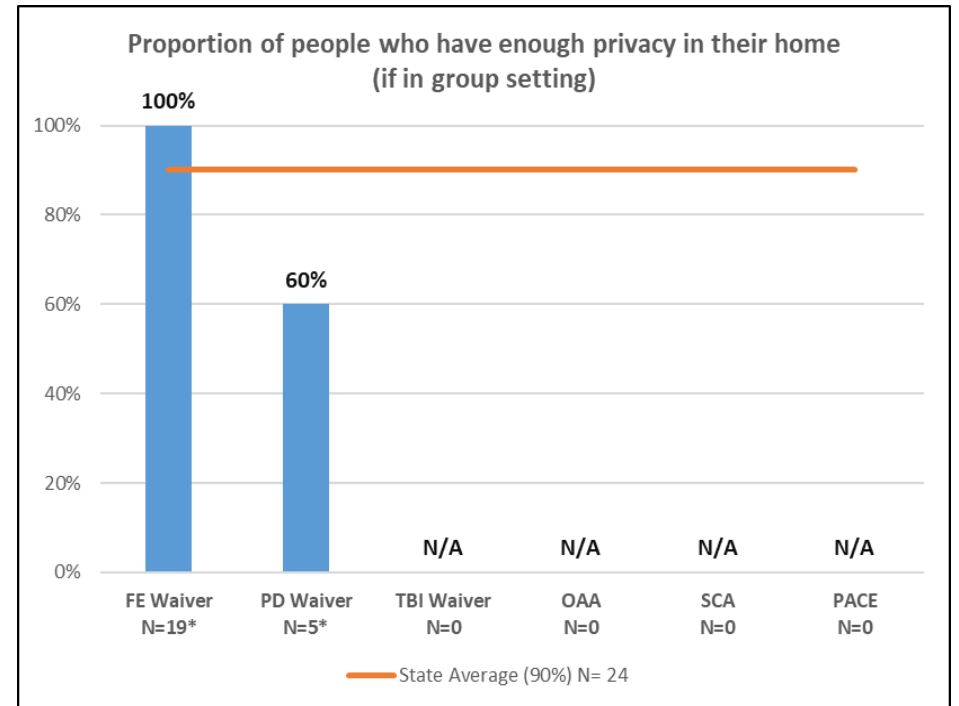
¹⁷ In 2015-2016, this question was asked of everyone; now in group setting only

Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



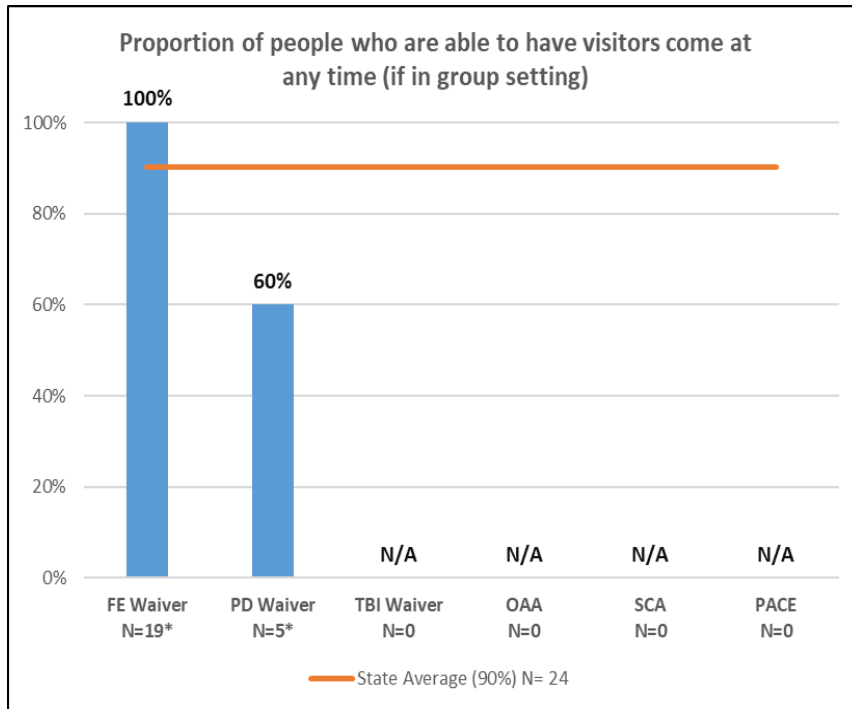
* Very small number of responses

Graph 94. Proportion of people who have enough privacy in their home (if in group setting)



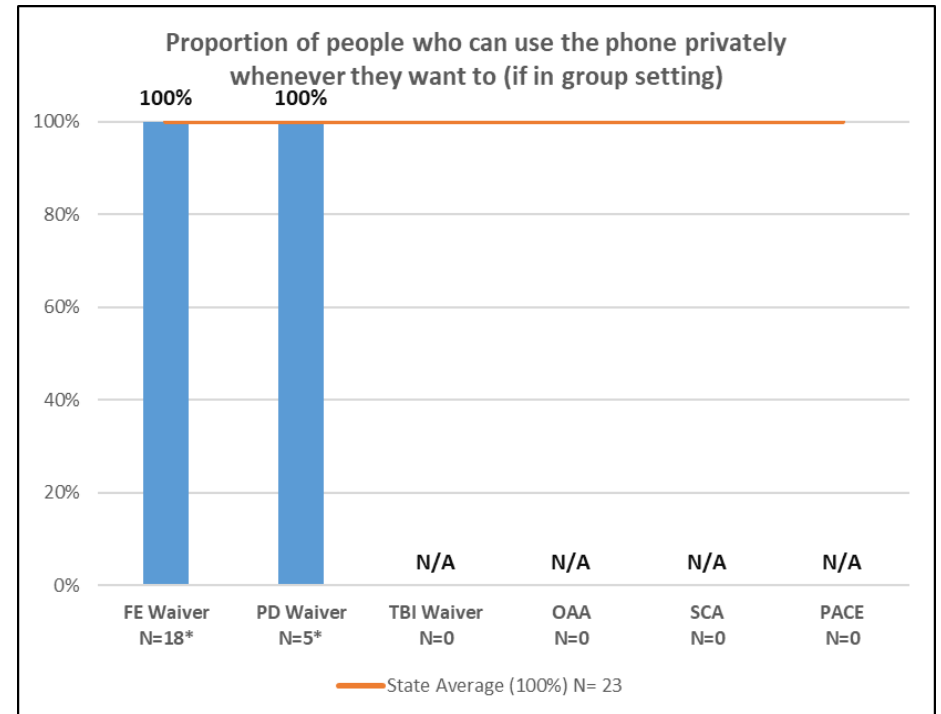
* Very small number of responses

Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting)



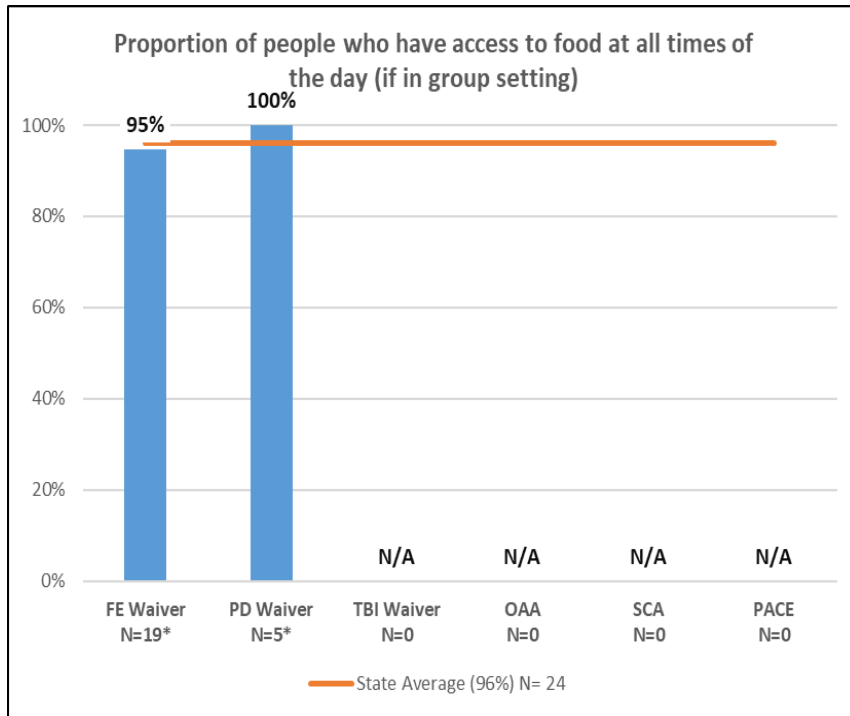
* Very small number of responses

Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting)



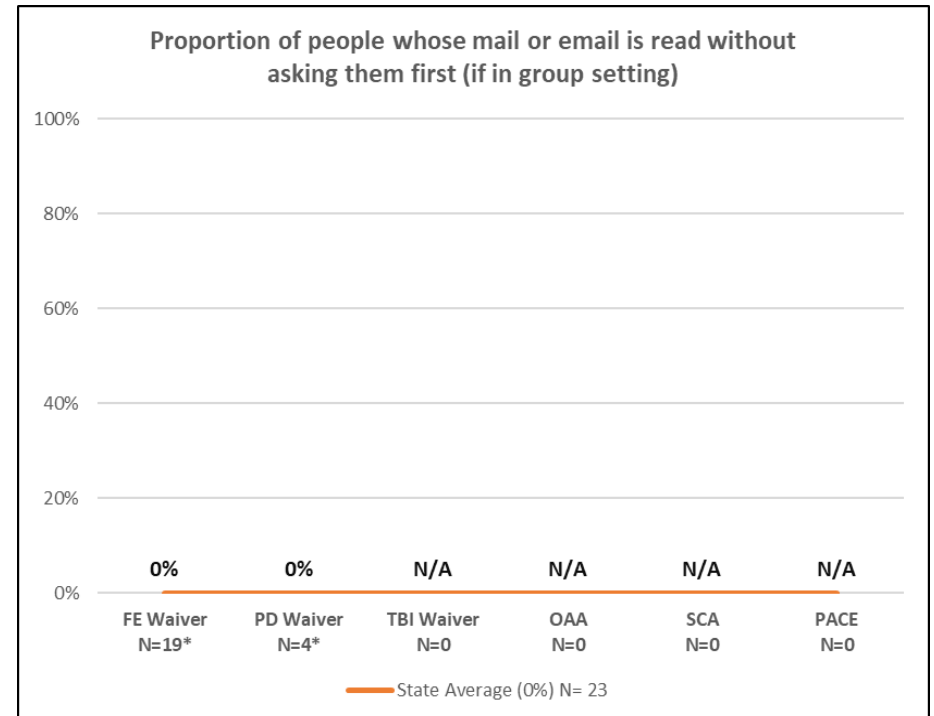
* Very small number of responses

Graph 97. Proportion of people who have access to food at all times of day (if in group setting)



* Very small number of responses

Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting)



* Very small number of responses

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

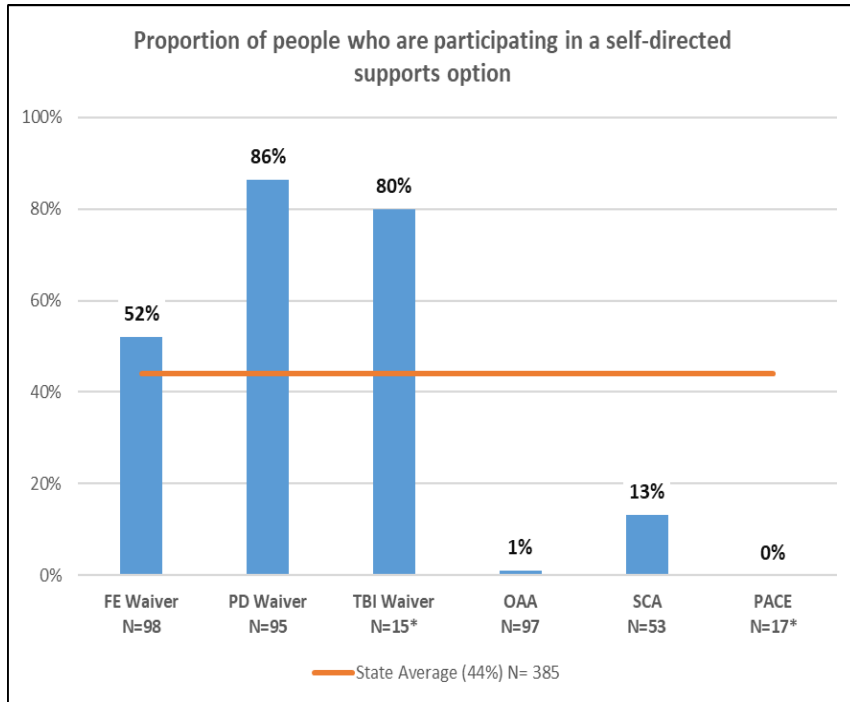
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

There are four survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

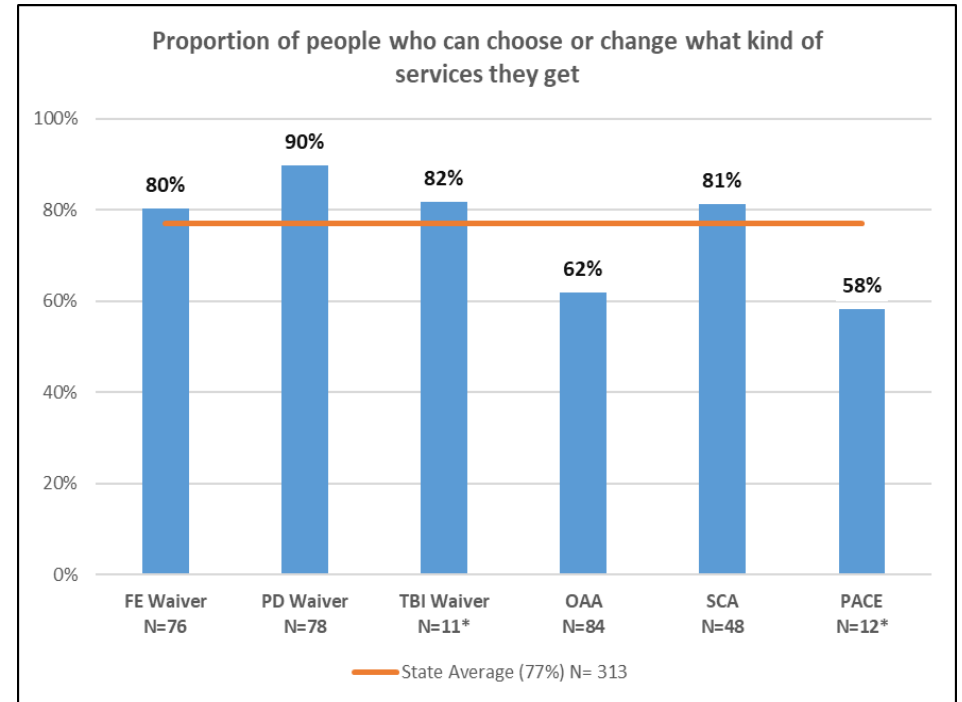
Un-collapsed data for state and settings are shown in Appendix B.

Graph 99. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)



* Very small number of responses

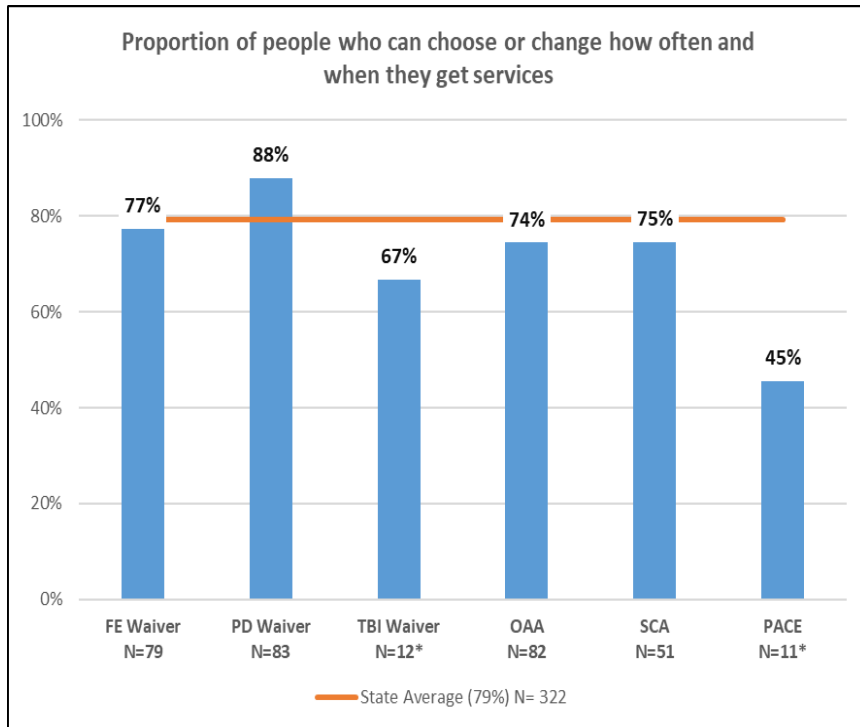
Graph 100. Proportion of people who can choose or change what kind of services they get¹⁸



* Very small number of responses

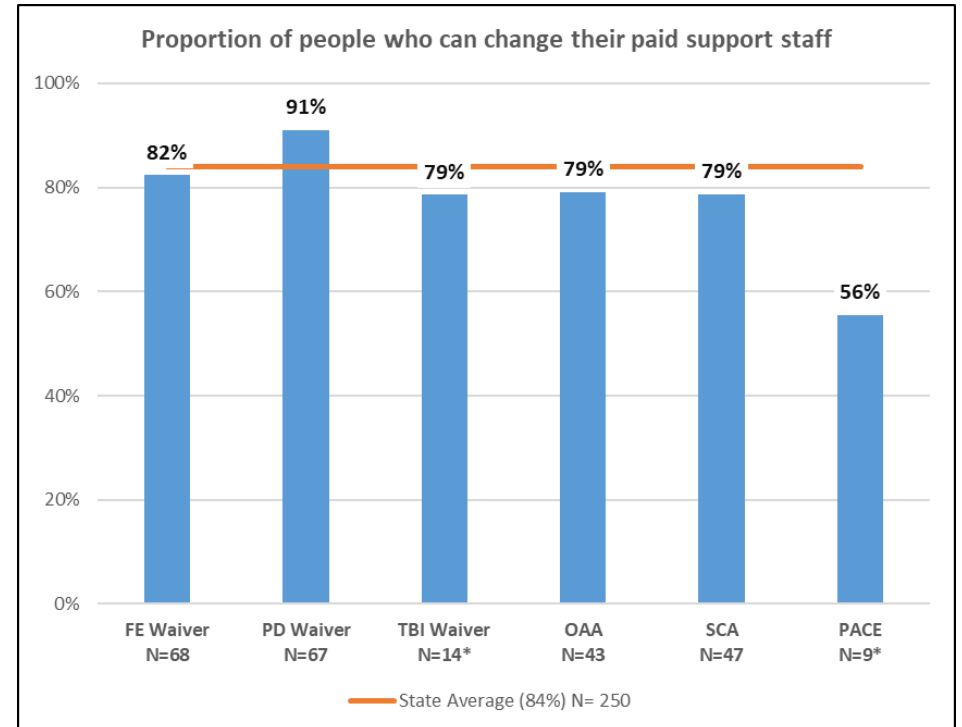
¹⁸ New variable

Graph 101. Proportion of people who can choose or change how often and when they get services¹⁹



* Very small number of responses

Graph 102. Proportion of people who can change their paid support staff²⁰



* Very small number of responses

¹⁹ New variable

²⁰ New variable

Work

People have support to find and maintain community integrated employment if they want it.

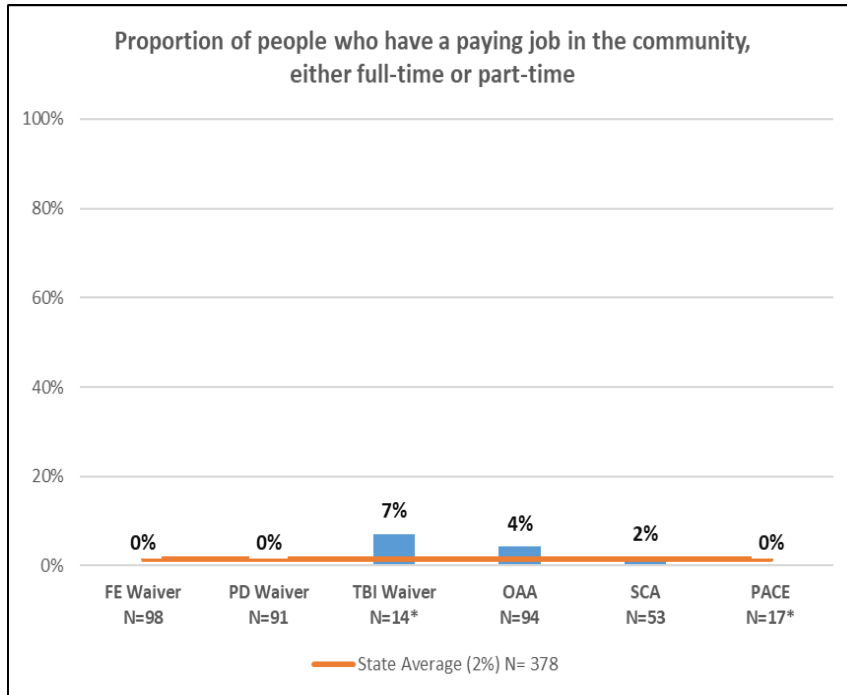
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

There are five survey items that correspond to the Work domain.

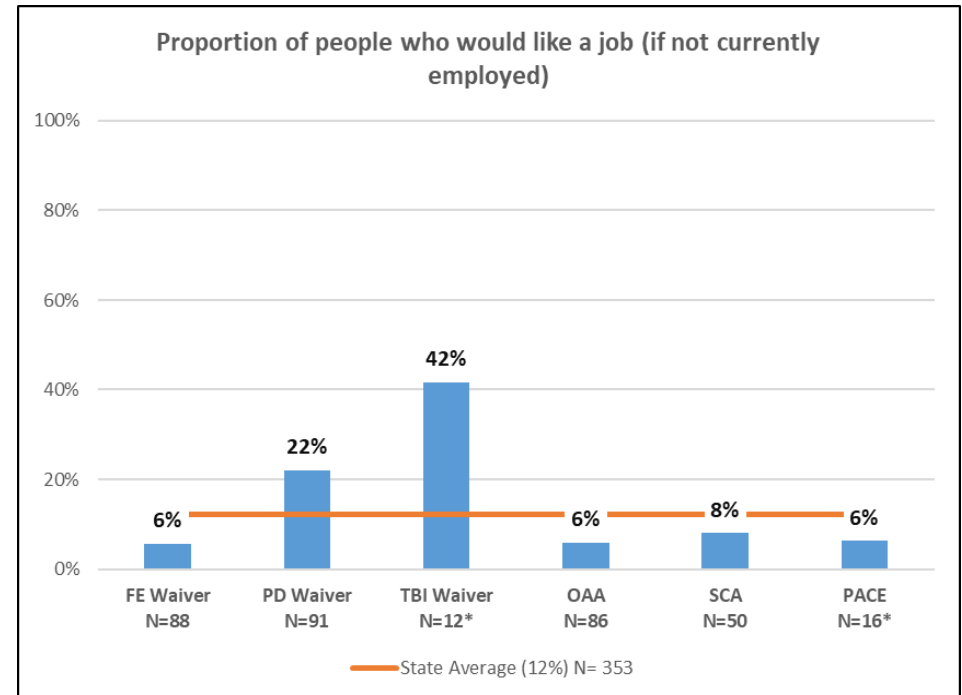
Un-collapsed for state and settings are shown in Appendix B.

Graph 103. Proportion of people who have a paying job in the community



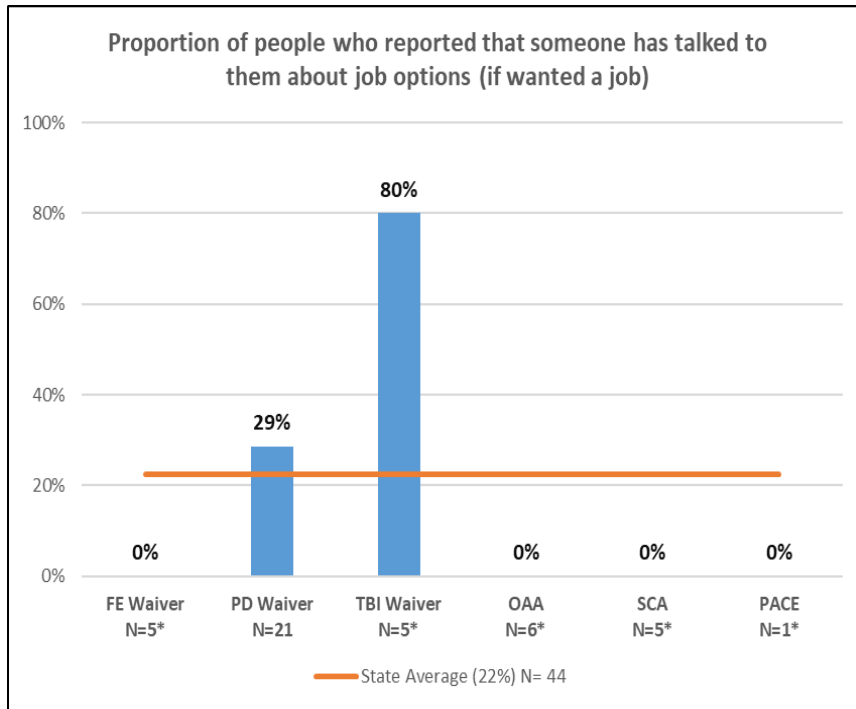
* Very small number of responses

Graph 104. Proportion of people who would like a job (if not currently employed)



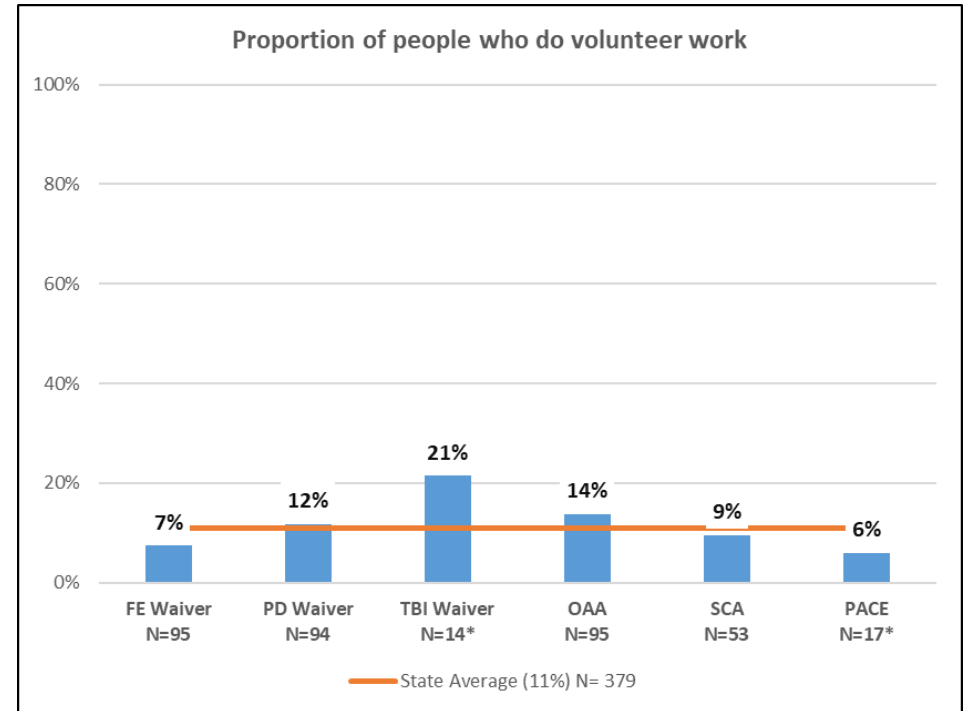
* Very small number of responses

Graph 105. Proportion of people who reported that someone has talked to them about job options (if wanted a job)



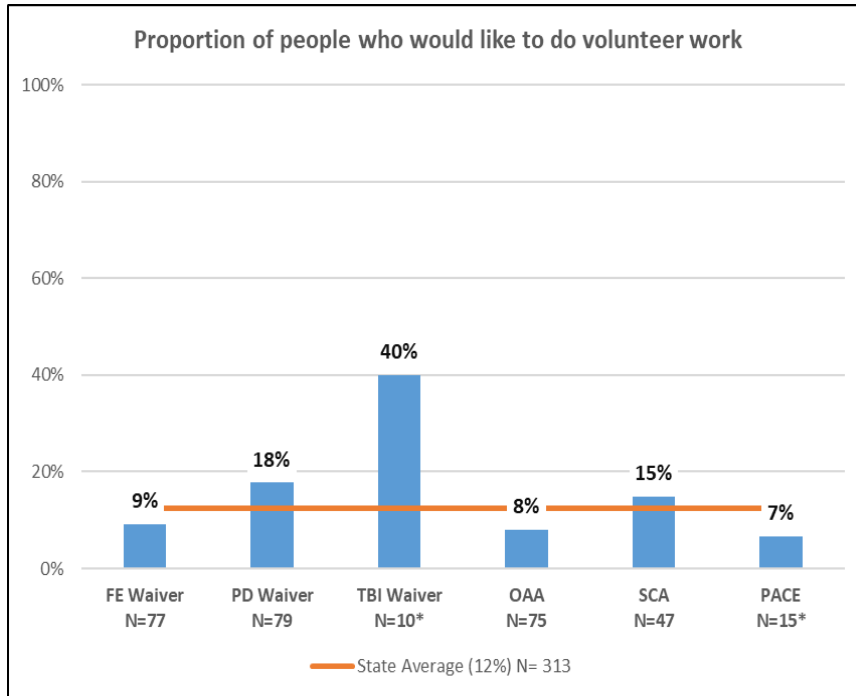
* Very small number of responses

Graph 106. Proportion of people who do volunteer work



* Very small number of responses

Graph 107. Proportion of people who would like to do volunteer work (if not currently volunteering)²¹



* Very small number of responses

²¹ New variable

Everyday Living

People have enough supports for everyday living.

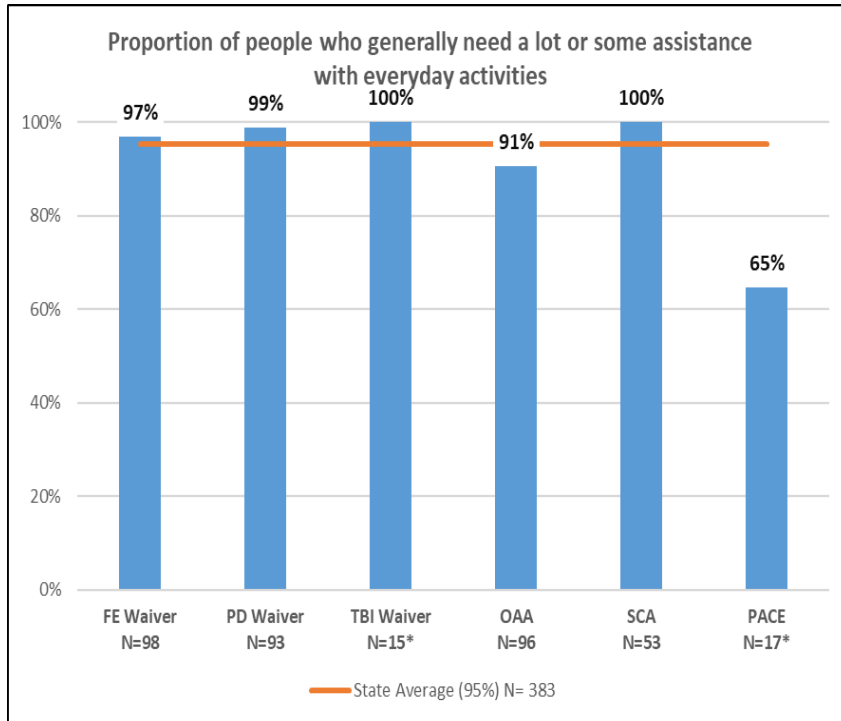
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

There are five survey items that correspond to the Everyday Living domain.

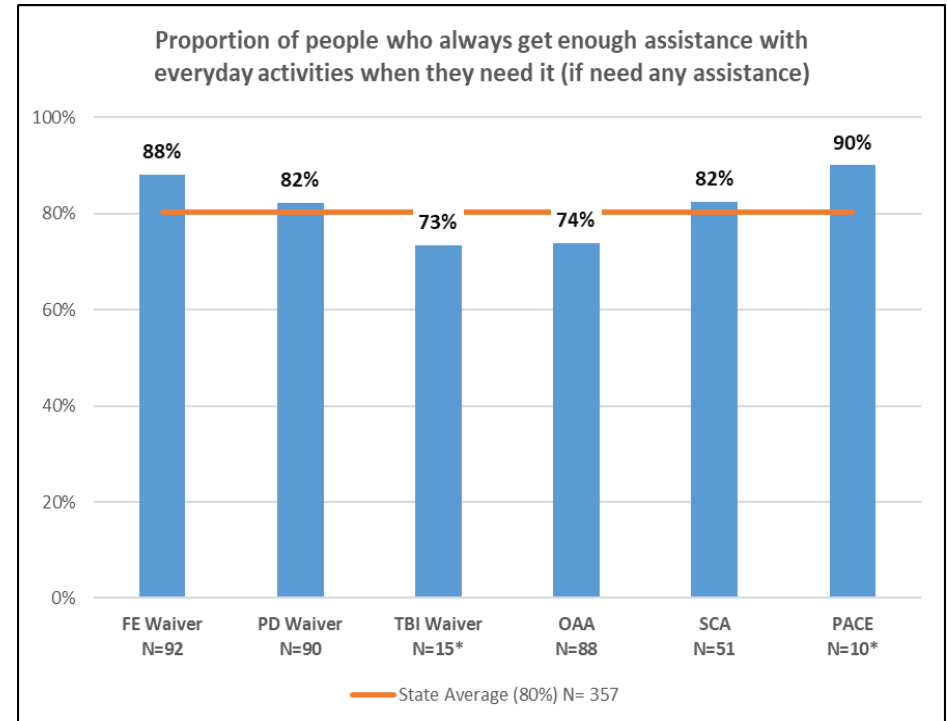
Un-collapsed data for state and settings are shown in Appendix B.

Graph 108. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)



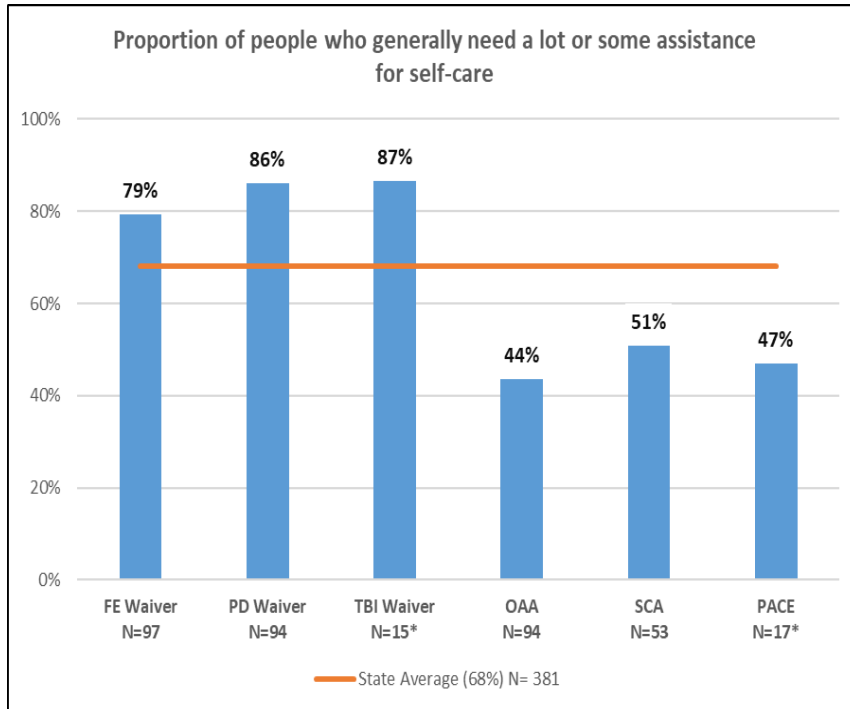
* Very small number of responses

Graph 109. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)



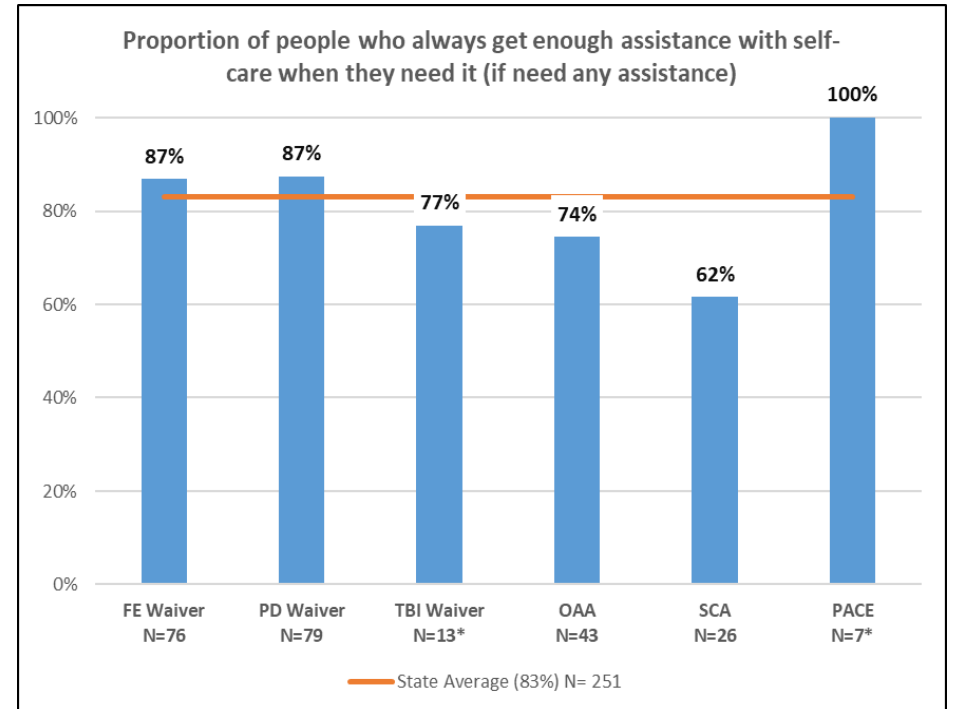
* Very small number of responses

Graph 110. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



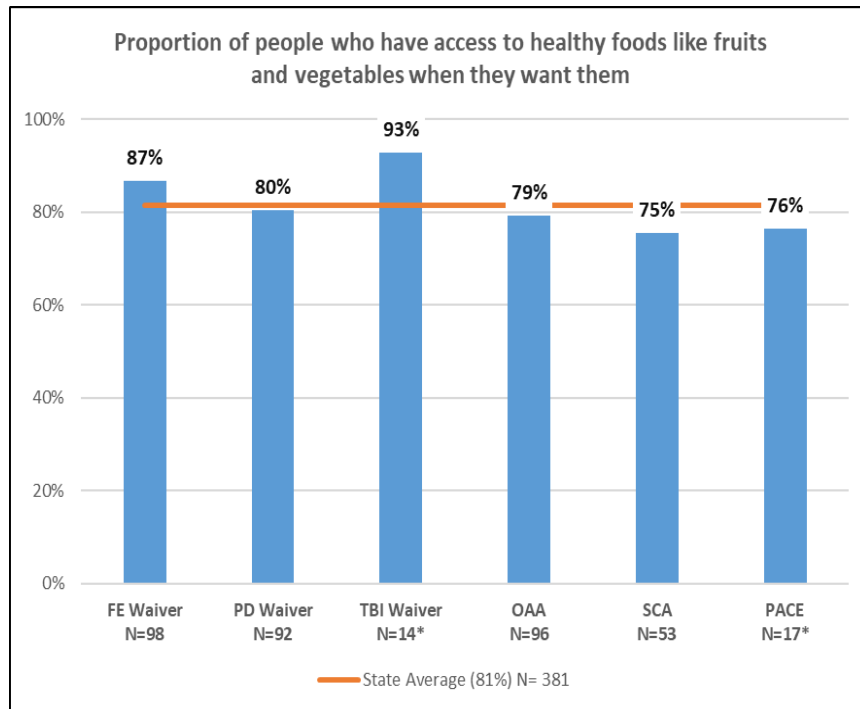
* Very small number of responses

Graph 111. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



* Very small number of responses

Graph 112. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



* Very small number of responses

Affordability

People have enough available resources.

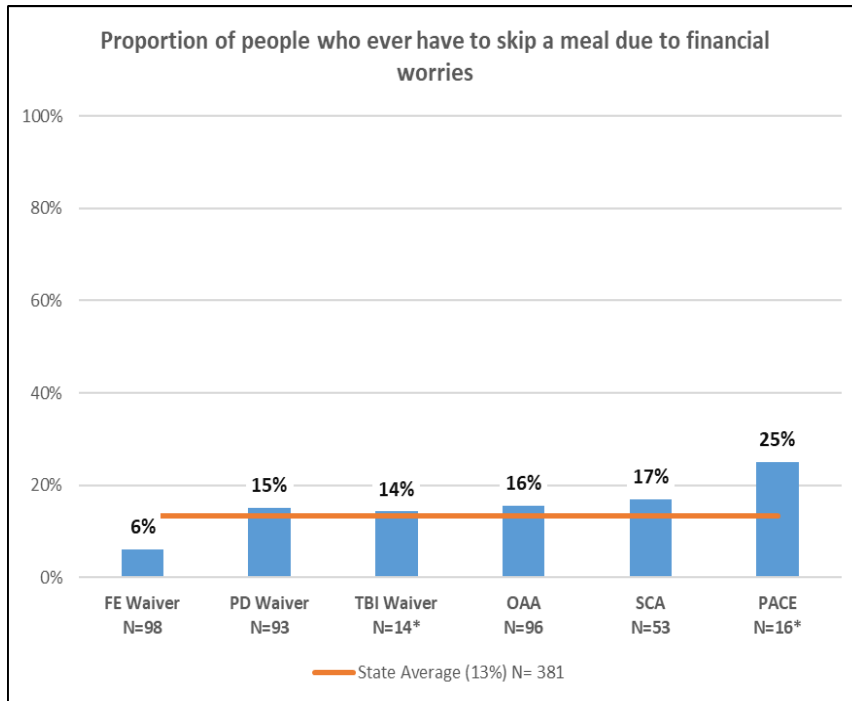
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 113. Proportion of people who ever have to skip a meal due to financial worries



* Very small number of responses

Planning for future

People have support to plan and make decision about the future.

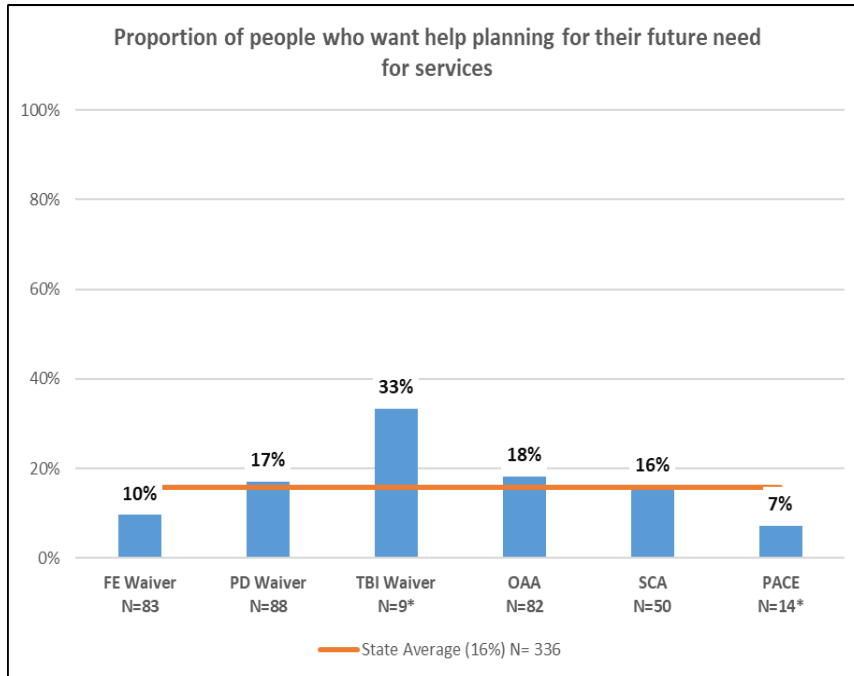
There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 114. Proportion of people who want help planning for their future need for services



* Very small number of responses

Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

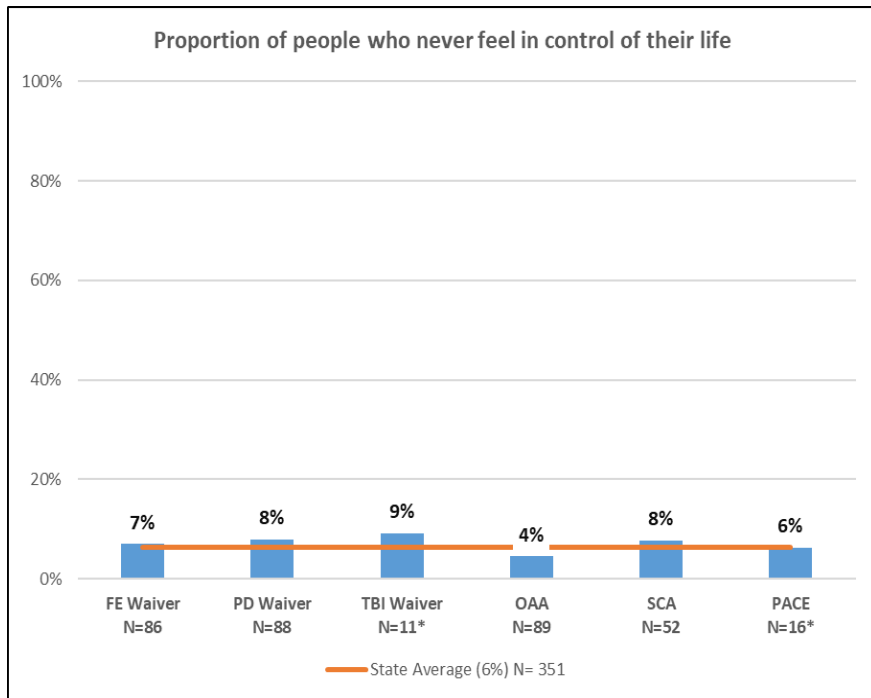
There is one survey item that corresponds to the Control domain.

This section also includes presentation of results on a ranking of what is most important to people surveyed²².

Un-collapsed data for state and settings are shown in Appendix B.

²² Data shown in Appendix B only

Graph 115. Proportion of people who never feel in control of their life



* Very small number of responses

Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing and recoding logic for items that were measured using anything other than a “Yes/No” binary response. The number in the third column refers to the graph number in the report where the item can be found. Unless otherwise stated, “don’ know” and “unclear/refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Recoding/Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed at the time they want	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who like how they usually spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all, needs or goals are not met” and “Some needs and goals”
	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	21	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
Safety	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	65	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	71	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people who describe their overall health as poor	79	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people who reported their health has gotten much better or somewhat better compared to 12 months ago	80	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who feel sad or depressed at least sometimes or often	84	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never, or almost never”
	Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)	86	Collapse “Very good” and “Fair”
	Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)	87	Collapse “Very good” and “Fair”
Medications	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	90	Collapse “No” and “In-between, or some medications”
Rights and Respect	Proportion of people who feel that their paid support staff treat them with respect	91	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who get asked permission before people enter their home/room (if in group setting)	92	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	94	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	96	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	101	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff	102	Collapse “No” and “Sometimes, or some services”
Work	Proportion of people who would like a job (if not currently employed)	104	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if does not currently volunteer)	107	Collapse “Yes” and “Maybe, not sure”

Domain	Item	Graph #	Recoding/Collapsing Logic
Everyday Living	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	108	Collapse “A lot” and “Some”
	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	110	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	112	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	113	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who never feel in control of their life	115	Collapse “Yes, almost always, always” and “In-between, sometimes”

Appendix B: Un-Collapsed and Un-Weighted Data by Program

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
FE Waiver	76.1	86
PD Waiver	55.0	94
TBI Waiver	43.7	15
OAA	76.9	88
SCA	76.1	47
PACE	68.5	17
Unknown	67.0	10
Sample Average	68.8	357

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
FE Waiver	88%	12%	98
PD Waiver	100%	0%	94
TBI Waiver	100%	0%	15
OAA	92%	8%	96
SCA	89%	11%	53
PACE	100%	0%	17
Unknown	91%	9%	11
Sample Average	93%	7%	384

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
FE Waiver	28%	72%	0%	0%	95
PD Waiver	39%	61%	0%	0%	94
TBI Waiver	47%	53%	0%	0%	15
OAA	32%	68%	0%	0%	97
SCA	33%	67%	0%	0%	52
PACE	31%	69%	0%	0%	16
Unknown	27%	73%	0%	0%	11
Sample Average	33%	67%	0%	0%	380

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
FE Waiver	4%	1%	13%	2%	74%	5%	1%	0%	98
PD Waiver	0%	0%	22%	0%	75%	2%	1%	0%	95
TBI Waiver	0%	0%	40%	0%	53%	7%	0%	0%	15
OAA	0%	0%	9%	0%	91%	0%	0%	0%	95
SCA	0%	0%	0%	0%	96%	2%	0%	2%	53
PACE	6%	0%	38%	0%	50%	13%	0%	0%	16
Unknown	0%	0%	18%	0%	82%	0%	0%	0%	11
Sample Average	1%	0%	15%	1%	80%	3%	1%	0%	383

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
FE Waiver	17%	12%	27%	44%	0%	98
PD Waiver	41%	10%	45%	4%	0%	94
TBI Waiver	73%	13%	7%	7%	0%	15
OAA	14%	26%	22%	38%	1%	96
SCA	8%	6%	27%	60%	0%	52
PACE	29%	12%	35%	24%	0%	17
Unknown	18%	27%	27%	27%	0%	11
Sample Average	24%	15%	30%	32%	0%	383

Table 6. Primary language

	English	Spanish	Other	Don't know	N
FE Waiver	92%	4%	4%	0%	97
PD Waiver	98%	1%	1%	0%	94
TBI Waiver	100%	0%	0%	0%	15
OAA	99%	1%	0%	0%	97
SCA	98%	2%	0%	0%	53
PACE	100%	0%	0%	0%	17
Unknown	100%	0%	0%	0%	11
Sample Average	97%	2%	1%	0%	384

Table 7. Preferred means of communication

	Spoken	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
FE Waiver	99%	0%	0%	1%	0%	98
PD Waiver	99%	0%	0%	1%	0%	93
TBI Waiver	100%	0%	0%	0%	0%	15
OAA	100%	0%	0%	0%	0%	97
SCA	100%	0%	0%	0%	0%	53
PACE	100%	0%	0%	0%	0%	17
Unknown	100%	0%	0%	0%	0%	11
Sample Average	99%	0%	0%	1%	0%	384

Table 8. Type of residential area²³

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
FE Waiver	39%	9%	4%	9%	38%	99
PD Waiver	43%	19%	5%	5%	27%	95
TBI Waiver	67%	13%	0%	0%	20%	15
OAA	39%	27%	14%	20%	0%	97
SCA	36%	25%	19%	19%	2%	53
PACE	71%	18%	0%	6%	6%	17
Unknown	45%	18%	0%	18%	18%	11
Sample Average	42%	19%	9%	12%	18%	387

²³ Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Type of residence

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
FE Waiver	70%	1%	29%	0%	0%	0%	0%	98
PD Waiver	93%	1%	5%	0%	0%	1%	0%	94
TBI Waiver	100%	0%	0%	0%	0%	0%	0%	15
OAA	99%	0%	0%	0%	0%	1%	0%	96
SCA	100%	0%	0%	0%	0%	0%	0%	53
PACE	100%	0%	0%	0%	0%	0%	0%	16
Unknown	90%	0%	0%	10%	0%	0%	0%	10
Sample Average	90%	1%	9%	0%	0%	1%	0%	382

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others (not family, friend, or PCA)	N
FE Waiver	66%	8%	15%	1%	2%	8%	97
PD Waiver	68%	11%	22%	2%	4%	0%	94
TBI Waiver	60%	13%	27%	0%	7%	0%	15
OAA	69%	21%	9%	1%	0%	0%	97
SCA	83%	6%	9%	2%	0%	0%	53
PACE	65%	6%	29%	0%	0%	0%	17
Unknown	55%	27%	18%	0%	0%	9%	11
Sample Average	69%	12%	16%	1%	2%	2%	384

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	N
FE Waiver	91%	9%	97
PD Waiver	94%	6%	95
TBI Waiver	93%	7%	15
OAA	93%	7%	96
SCA	96%	4%	53
PACE	71%	29%	17
Unknown	91%	9%	11
Sample Average	92%	8%	384

Table 12. Where the person moved from (if address changed in the past 6 months)

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
FE Waiver	67%	0%	22%	0%	0%	11%	0%	9
PD Waiver	100%	0%	0%	0%	0%	0%	0%	6
TBI Waiver	100%	0%	0%	0%	0%	0%	0%	1
OAA	100%	0%	0%	0%	0%	0%	0%	7
SCA	100%	0%	0%	0%	0%	0%	0%	2
PACE	80%	0%	0%	20%	0%	0%	0%	5
Unknown	0%	0%	0%	0%	0%	100%	0%	1
Sample Average	84%	0%	6%	3%	0%	6%	0%	31

Table 13. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
FE Waiver	26%	72%	2%	95
PD Waiver	4%	96%	0%	92
TBI Waiver	33%	67%	0%	15
OAA	37%	63%	0%	93
SCA	47%	53%	0%	53
PACE	18%	76%	6%	17
Unknown	20%	80%	0%	10
Sample Average	26%	73%	1%	375

Table 14. Proportion of people with diagnosis of Alzheimer's or other dementia

	No	Yes	Don't Know	N
FE Waiver	77%	17%	6%	96
PD Waiver	93%	5%	2%	94
TBI Waiver	93%	7%	0%	15
OAA	92%	8%	0%	97
SCA	92%	6%	2%	53
PACE	94%	6%	0%	17
Unknown	80%	20%	0%	10
Sample Average	88%	9%	2%	382

Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don't Know	N
FE Waiver	96%	3%	1%	97
PD Waiver	87%	13%	0%	92
TBI Waiver	7%	93%	0%	15
OAA	96%	4%	0%	96
SCA	94%	4%	2%	53
PACE	94%	0%	6%	17
Unknown	100%	0%	0%	10
Sample Average	90%	9%	1%	380

Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
FE Waiver	99%	1%	0%	98
PD Waiver	94%	5%	1%	95
TBI Waiver	100%	0%	0%	15
OAA	98%	1%	1%	97
SCA	100%	0%	0%	53
PACE	88%	6%	6%	17
Unknown	100%	0%	0%	10
Sample Average	97%	2%	1%	385

Table 17. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't know	N
FE Waiver	4%	14%	64%	23%	1%	99
PD Waiver	2%	24%	43%	39%	0%	95
TBI Waiver	0%	21%	43%	36%	0%	14
OAA	0%	13%	60%	42%	0%	96
SCA	0%	9%	70%	42%	0%	53
PACE	6%	12%	12%	71%	0%	17
Unknown	10%	30%	40%	20%	0%	10
Sample Average	2%	16%	55%	37%	0%	384

Table 18. History of frequent falls

	No	Yes	Don't Know	N
FE Waiver	69%	27%	4%	99
PD Waiver	78%	20%	2%	95
TBI Waiver	67%	33%	0%	15
OAA	79%	21%	0%	96
SCA	75%	25%	0%	53
PACE	82%	18%	0%	17
Unknown	80%	20%	0%	10
Sample Average	75%	23%	2%	385

Table 19. Receives Medicare

	No	Yes	N
FE Waiver	1%	98%	99
PD Waiver	29%	69%	95
TBI Waiver	27%	73%	15
OAA	3%	97%	95
SCA	0%	100%	53
PACE	13%	80%	15
Unknown	10%	90%	10
Sample Average	10%	89%	382

Community Participation- un-collapsed tables

Table 20. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	19%	19%	58%	1%	2%	88
PD Waiver	22%	25%	52%	1%	0%	92
TBI Waiver	23%	38%	38%	0%	0%	13
OAA	36%	18%	47%	0%	0%	90
SCA	37%	10%	53%	0%	0%	51
PACE	19%	31%	50%	0%	0%	16
Unknown	30%	20%	50%	0%	0%	10
Sample Average	27%	20%	52%	1%	1%	360

Table 21a. Reasons that people are not as active in the community as they would like to be

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
FE Waiver	35%	35%	12%	71%	0%	34
PD Waiver	42%	35%	9%	58%	19%	43
TBI Waiver	25%	50%	25%	63%	25%	8
OAA	4%	23%	4%	77%	2%	48
SCA	13%	38%	0%	88%	4%	24
PACE	38%	63%	0%	63%	0%	8
Unknown	20%	40%	20%	80%	20%	5
Sample Average	24%	34%	8%	71%	8%	170

Table 21b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unwelcome in Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What's Available	Other	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	0%	3%	0%	6%	0%	0%	34
PD Waiver	0%	0%	2%	0%	9%	2%	0%	43
TBI Waiver	0%	13%	0%	13%	0%	0%	0%	8
OAA	2%	0%	2%	2%	2%	2%	0%	48
SCA	0%	0%	0%	4%	4%	0%	0%	24
PACE	0%	0%	0%	0%	0%	0%	0%	8
Unknown	0%	0%	0%	0%	0%	0%	0%	5
Sample Average	1%	1%	2%	2%	5%	1%	0%	170

Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	93%	5%	0%	2%	87
PD Waiver	80%	18%	1%	1%	91
TBI Waiver	92%	0%	0%	8%	13
OAA	89%	11%	0%	0%	89
SCA	83%	17%	0%	0%	52
PACE	88%	13%	0%	0%	16
Unknown	80%	20%	0%	0%	10
Sample Average	87%	12%	0%	1%	358

Choice and Decision Making— un-collapsed

Table 23. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	100%	0%	0%	3
PD Waiver	n/a	n/a	n/a	n/a	0
TBI Waiver	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	0
Sample Average	0%	100%	0%	0%	3

Table 24. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	5%	95%	0%	0%	88
PD Waiver	2%	3%	95%	0%	0%	92
TBI Waiver	0%	0%	100%	0%	0%	13
OAA	1%	1%	98%	0%	0%	90
SCA	2%	4%	94%	0%	0%	52
PACE	0%	6%	94%	0%	0%	16
Unknown	0%	0%	100%	0%	0%	10
Sample Average	1%	3%	96%	0%	0%	361

Table 25. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	N/A – Person Unable To Eat Due To Medical Condition	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	2%	3%	94%	0%	0%	0%	87
PD Waiver	1%	4%	93%	1%	0%	0%	91
TBI Waiver	0%	0%	100%	0%	0%	0%	13
OAA	0%	2%	98%	0%	0%	0%	90
SCA	0%	0%	100%	0%	0%	0%	52
PACE	0%	0%	100%	0%	0%	0%	15
Unknown	0%	0%	100%	0%	0%	0%	10
Sample Average	1%	3%	96%	0%	0%	0%	358

Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	0%	21%	79%	0%	0%	19
PD Waiver	0%	60%	40%	0%	0%	5
TBI Waiver	0%	0%	0%	0%	0%	0%
OAA	0%	0%	0%	0%	0%	0%
SCA	0%	0%	0%	0%	0%	0%
PACE	0%	0%	0%	0%	0%	0%
Unknown	0%	0%	0%	0%	0%	0%
Sample Average	0%	29%	71%	0%	0%	24

Relationships- un-collapsed

Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	1%	14%	84%	0%	1%	88
PD Waiver	3%	15%	82%	0%	0%	78
TBI Waiver	7%	14%	79%	0%	0%	14
OAA	5%	6%	87%	2%	0%	84
SCA	0%	6%	94%	0%	0%	49
PACE	0%	0%	92%	8%	0%	13
Unknown	0%	20%	80%	0%	0%	10
Sample Average	2%	11%	86%	1%	0%	336

Table 28. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/ Refused/ No Response	N
FE Waiver	31%	15%	0%	46%	0%	31%	0%	13
PD Waiver	43%	14%	7%	64%	0%	0%	0%	14
TBI Waiver	33%	33%	0%	100%	0%	0%	0%	3
OAA	25%	0%	0%	25%	0%	50%	0%	8
SCA	0%	0%	0%	0%	0%	100%	0%	3
PACE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0
Unknown	50%	50%	0%	100%	0%	0%	0%	2
Sample Average	33%	14%	2%	51%	0%	26%	0%	43

Satisfaction- un-collapsed

Table 29. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	7%	12%	77%	1%	3%	98
PD Waiver	7%	13%	79%	0%	1%	95
TBI Waiver	7%	0%	87%	7%	0%	15
OAA	6%	7%	82%	2%	2%	96
SCA	4%	4%	91%	0%	2%	53
PACE	0%	13%	88%	0%	0%	16
Unknown	18%	9%	73%	0%	0%	11
Sample Average	7%	9%	81%	1%	2%	384

Table 30a. Reasons for not liking where people live

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
FE Waiver	0%	0%	11%	16%	26%	19
PD Waiver	16%	47%	16%	16%	11%	19
TBI Waiver	0%	0%	100%	0%	0%	1
OAA	31%	15%	0%	31%	0%	13
SCA	0%	25%	0%	0%	0%	4
PACE	0%	0%	0%	0%	50%	2
Unknown	0%	67%	0%	67%	33%	3
Sample Average	11%	23%	10%	20%	15%	61

Table 30b. Reasons for not liking where people live (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
FE Waiver	16%	11%	0%	5%	5%	19
PD Waiver	5%	16%	0%	11%	16%	19
TBI Waiver	0%	0%	0%	0%	0%	1
OAA	8%	31%	8%	8%	8%	13
SCA	0%	25%	0%	0%	0%	4
PACE	0%	0%	0%	0%	0%	2
Unknown	0%	67%	0%	0%	33%	3
Sample Average	8%	20%	2%	7%	10%	61

Table 30c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	5%	21%	26%	5%	0%	19
PD Waiver	11%	0%	11%	11%	0%	0%	19
TBI Waiver	0%	0%	0%	0%	0%	0%	1
OAA	0%	0%	8%	23%	0%	0%	13
SCA	50%	0%	0%	25%	0%	0%	4
PACE	0%	0%	0%	100%	0%	0%	2
Unknown	33%	33%	33%	0%	0%	0%	3
Sample Average	8%	3%	13%	21%	2%	0%	61

Table 31. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
FE Waiver	76%	12%	8%	4%	98
PD Waiver	73%	8%	18%	1%	95
TBI Waiver	73%	7%	13%	7%	15
OAA	75%	4%	19%	2%	96
SCA	77%	8%	13%	2%	53
PACE	71%	6%	24%	0%	17
Unknown	64%	9%	27%	0%	11
Sample Average	74%	8%	15%	2%	385

Table 32a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home, Adult Family Home, Shared Living	N
FE Waiver	79%	0%	16%	0%	19
PD Waiver	84%	0%	0%	0%	25
TBI Waiver	100%	0%	0%	0%	3
OAA	59%	9%	5%	0%	22
SCA	73%	0%	18%	0%	11
PACE	100%	0%	0%	0%	4
Unknown	75%	25%	0%	0%	4
Sample Average	76%	3%	7%	0%	88

Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	0%	5%	0%	19
PD Waiver	0%	4%	12%	0%	25
TBI Waiver	0%	0%	0%	0%	3
OAA	5%	9%	9%	5%	22
SCA	0%	0%	9%	0%	11
PACE	0%	0%	0%	0%	4
Unknown	0%	0%	0%	0%	4
Sample Average	1%	3%	8%	1%	88

Table 33. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
FE Waiver	6%	37%	57%	0%	0%	86
PD Waiver	10%	30%	60%	0%	0%	90
TBI Waiver	8%	25%	67%	0%	0%	12
OAA	8%	24%	69%	0%	0%	89
SCA	4%	25%	71%	0%	0%	51
PACE	6%	25%	69%	0%	0%	16
Unknown	30%	30%	40%	0%	0%	10
Sample Average	8%	29%	63%	0%	0%	354

Table 34. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	83%	4%	10%	1%	1%	0%	69
PD Waiver	87%	10%	1%	1%	0%	0%	70
TBI Waiver	62%	23%	15%	0%	0%	0%	13
OAA	88%	5%	8%	0%	0%	0%	40
SCA	86%	14%	0%	0%	0%	0%	49
PACE	38%	50%	13%	0%	0%	0%	8
Unknown	100%	0%	0%	0%	0%	0%	2
Sample Average	83%	10%	6%	1%	0%	0%	251

Table 35. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	1%	1%	97%	0%	0%	69
PD Waiver	0%	6%	94%	0%	0%	70
TBI Waiver	8%	0%	92%	0%	0%	13
OAA	5%	5%	90%	0%	0%	40
SCA	0%	16%	84%	0%	0%	49
PACE	0%	25%	75%	0%	0%	8
Unknown	0%	0%	100%	0%	0%	2
Sample Average	2%	7%	92%	0%	0%	251

Service Coordination- un-collapsed

Table 36. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
FE Waiver	6%	24%	69%	1%	93
PD Waiver	4%	11%	83%	1%	89
TBI Waiver	0%	14%	86%	0%	14
OAA	4%	4%	93%	0%	84
SCA	4%	2%	94%	0%	52
PACE	0%	21%	79%	0%	14
Unknown	0%	0%	100%	0%	4
Sample Average	4%	12%	83%	1%	350

Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
FE Waiver	1%	10%	79%	10%	0%	82
PD Waiver	7%	13%	79%	1%	0%	84
TBI Waiver	17%	33%	50%	0%	0%	12
OAA	6%	9%	84%	0%	0%	32
SCA	2%	2%	78%	18%	0%	51
PACE	0%	8%	83%	8%	0%	12
Unknown	0%	0%	100%	0%	0%	4
Sample Average	4%	10%	79%	7%	0%	277

Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/Refused/No Response	N
FE Waiver	3%	3%	94%	1%	0%	0%	77
PD Waiver	0%	6%	90%	3%	1%	0%	71
TBI Waiver	7%	13%	80%	0%	0%	0%	15
OAA	2%	7%	91%	0%	0%	0%	44
SCA	0%	6%	94%	0%	0%	0%	50
PACE	0%	25%	75%	0%	0%	0%	8
Unknown	0%	0%	100%	0%	0%	0%	2
Sample Average	1%	6%	91%	1%	0%	0%	267

Table 39. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	11%	83%	5%	1%	98
PD Waiver	16%	82%	1%	0%	85
TBI Waiver	8%	92%	0%	0%	13
OAA	36%	62%	2%	0%	97
SCA	36%	58%	6%	0%	53
PACE	18%	76%	0%	6%	17
Unknown	18%	82%	0%	0%	11
Sample Average	23%	74%	3%	1%	374

Table 40. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	87%	9%	2%	1%	86
PD Waiver	81%	17%	1%	1%	90
TBI Waiver	46%	23%	31%	0%	13
OAA	76%	17%	6%	1%	88
SCA	81%	15%	4%	0%	52
PACE	81%	6%	13%	0%	16
Unknown	80%	20%	0%	0%	10
Sample Average	80%	15%	5%	1%	355

Table 41. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	2%	14%	80%	4%	0%	95
PD Waiver	4%	18%	73%	3%	1%	90
TBI Waiver	0%	36%	64%	0%	0%	14
OAA	10%	28%	62%	0%	0%	87
SCA	9%	26%	64%	0%	0%	53
PACE	7%	0%	93%	0%	0%	15
Unknown	17%	17%	50%	17%	0%	6
Sample Average	6%	20%	71%	2%	0%	360

Table 42a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
FE Waiver	20%	27%	7%	7%	15
PD Waiver	20%	40%	0%	15%	20
TBI Waiver	40%	0%	0%	0%	5
OAA	21%	64%	3%	3%	33
SCA	26%	42%	5%	11%	19
PACE	100%	0%	100%	0%	1
Unknown	50%	100%	0%	50%	2
Sample Average	24%	45%	4%	8%	95

Table 42b. Additional services that may help if not all needs and goals are met (continued)

	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	N
FE Waiver	20%	13%	0%	13%	13%	15
PD Waiver	5%	30%	0%	10%	15%	20
TBI Waiver	0%	20%	0%	0%	0%	5
OAA	0%	27%	3%	3%	3%	33
SCA	0%	16%	5%	5%	0%	19
PACE	0%	0%	100%	0%	0%	1
Unknown	0%	50%	0%	0%	0%	2
Sample Average	4%	23%	3%	6%	6%	95

Table 42c. Additional services that may help if not all needs and goals are met (continued)

	Dental Care	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	N
FE Waiver	20%	13%	0%	0%	7%	13%	15
PD Waiver	20%	20%	10%	0%	5%	40%	20
TBI Waiver	0%	20%	0%	0%	0%	20%	5
OAA	6%	9%	0%	0%	0%	27%	33
SCA	5%	11%	5%	0%	0%	26%	19
PACE	0%	0%	0%	0%	0%	0%	1
Unknown	0%	0%	0%	0%	0%	0%	2
Sample Average	11%	13%	3%	0%	2%	26%	95

Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	25%	58%	17%	0%	12
PD Waiver	29%	59%	6%	6%	17
TBI Waiver	33%	67%	0%	0%	3
OAA	18%	82%	0%	0%	11
SCA	39%	61%	0%	0%	18
PACE	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	0
Sample Average	30%	64%	5%	2%	61

Table 44a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging, Aging and Disability Resource Center	Center for Independent Living	State, County Agency	Case Manager, Care Coordinator	N
FE Waiver	14%	46%	10%	3%	3%	1%	87
PD Waiver	12%	12%	10%	17%	4%	4%	77
TBI Waiver	13%	20%	7%	7%	0%	7%	15
OAA	21%	29%	9%	0%	0%	1%	76
SCA	19%	46%	23%	0%	4%	0%	48
PACE	45%	27%	18%	0%	0%	0%	11
Unknown	33%	33%	0%	0%	0%	0%	3
Sample Average	17%	32%	12%	5%	3%	2%	317

Table 44b. How people first find out about the services available to them (continued)

	Doctor	Other Provider	Other	N
FE Waiver	15%	7%	2%	87
PD Waiver	16%	22%	5%	77
TBI Waiver	13%	33%	7%	15
OAA	4%	14%	24%	76
SCA	6%	10%	13%	48
PACE	9%	0%	0%	11
Unknown	33%	0%	0%	3
Sample Average	11%	14%	10%	317

Table 45a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
FE Waiver	55%	30%	3%	12%	94
PD Waiver	52%	30%	9%	6%	89
TBI Waiver	60%	20%	0%	13%	15
OAA	38%	4%	0%	54%	82
SCA	67%	6%	6%	17%	52
PACE	55%	9%	0%	36%	11
Unknown	30%	10%	0%	30%	10
Sample Average	52%	19%	4%	22%	353

Table 45b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	0%	0%	0%	0%	94
PD Waiver	3%	0%	0%	0%	89
TBI Waiver	7%	0%	0%	0%	15
OAA	4%	1%	0%	0%	82
SCA	4%	0%	0%	0%	52
PACE	0%	0%	0%	0%	11
Unknown	20%	10%	0%	0%	10
Sample Average	3%	1%	0%	0%	353

Table 46. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member, Spouse or Partner	Paid Friend	Unpaid Family Member, Spouse or Partner	Unpaid Friend Or Volunteer	Other	No One Else Provides Support	N
FE Waiver	6%	9%	0%	56%	12%	0%	19%	94
PD Waiver	12%	1%	0%	43%	17%	1%	29%	89
TBI Waiver	27%	7%	0%	47%	7%	0%	13%	15
OAA	12%	1%	0%	29%	16%	2%	49%	83
SCA	19%	4%	0%	44%	15%	0%	19%	52
PACE	18%	0%	0%	64%	0%	0%	18%	11
Unknown	0%	0%	0%	80%	0%	0%	20%	10
Sample Average	12%	4%	0%	45%	14%	1%	29%	354

Care Coordination- un-collapsed

Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Yes	No	Don't Know	Unclear/Refused/No Response	N
FE Waiver	72%	28%	0%	0%	99
PD Waiver	65%	35%	0%	0%	91
TBI Waiver	64%	36%	0%	0%	14
OAA	58%	42%	0%	0%	96
SCA	66%	34%	0%	0%	53
PACE	75%	25%	0%	0%	16
Unknown	36%	64%	0%	0%	11
Sample Average	65%	35%	0%	0%	380

Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	11%	89%	0%	0%	28
PD Waiver	9%	3%	88%	0%	0%	32
TBI Waiver	20%	0%	80%	0%	0%	5
OAA	0%	0%	100%	0%	0%	40
SCA	0%	11%	83%	6%	0%	18
PACE	25%	0%	75%	0%	0%	4
Unknown	0%	14%	71%	0%	14%	7
Sample Average	4%	5%	90%	1%	1%	134

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/Refused/No Response	N
FE Waiver	7%	86%	4%	4%	0%	28
PD Waiver	19%	81%	0%	0%	0%	32
TBI Waiver	40%	60%	0%	0%	0%	5
OAA	10%	78%	10%	3%	0%	40
SCA	17%	83%	0%	0%	0%	18
PACE	25%	75%	0%	0%	0%	4
Unknown	14%	57%	14%	0%	14%	7
Sample Average	14%	79%	4%	1%	1%	134

Table 50. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	10%	90%	0%	0%	99
PD Waiver	5%	95%	0%	0%	91
TBI Waiver	14%	86%	0%	0%	14
OAA	3%	97%	0%	0%	96
SCA	0%	100%	0%	0%	52
PACE	18%	82%	0%	0%	17
Unknown	0%	100%	0%	0%	11
Sample Average	6%	94%	0%	0%	380

Table 51. Proportion of people who reported know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
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FE Waiver	2%	8%	89%	1%	0%	89
PD Waiver	1%	9%	90%	0%	0%	86
TBI Waiver	0%	17%	83%	0%	0%	12
OAA	2%	8%	90%	0%	0%	93
SCA	0%	8%	90%	2%	0%	52
PACE	0%	0%	100%	0%	0%	14
Unknown	9%	0%	91%	0%	0%	11
Sample Average	2%	8%	90%	1%	0%	357

Access—un-collapsed

Table 52. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	4%	18%	74%	2%	0%	1%	98
PD Waiver	9%	15%	76%	1%	0%	0%	94
TBI Waiver	14%	7%	79%	0%	0%	0%	14
OAA	2%	17%	81%	0%	0%	0%	93
SCA	2%	23%	75%	0%	0%	0%	53
PACE	12%	29%	59%	0%	0%	0%	17
Unknown	9%	18%	64%	9%	0%	0%	11
Sample Average	5%	18%	76%	1%	0%	0%	380

Table 53. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	1%	2%	95%	2%	0%	0%	96
PD Waiver	2%	5%	93%	0%	0%	0%	94
TBI Waiver	0%	0%	100%	0%	0%	0%	14
OAA	0%	6%	94%	0%	0%	0%	97
SCA	2%	2%	96%	0%	0%	0%	53
PACE	7%	0%	93%	0%	0%	0%	15
Unknown	9%	0%	82%	9%	0%	0%	11
Sample Average	2%	4%	94%	1%	0%	0%	380

Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	8%	0%	88%	0%	4%	25
PD Waiver	3%	0%	97%	0%	0%	29
TBI Waiver	0%	0%	100%	0%	0%	2
OAA	0%	0%	100%	0%	0%	4
SCA	n/	n/a	n/a	n/a	n/a	0
PACE	0%	0%	100%	0%	0%	3
Unknown	n/a	n/a	n/a	n/a	n/a	0
Sample Average	5%	0%	94%	0%	2%	63

Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	17%	72%	4%	6%	1%	0%	99
PD Waiver	23%	58%	4%	15%	0%	0%	95
TBI Waiver	31%	46%	8%	15%	0%	0%	13
OAA	14%	62%	8%	15%	0%	0%	97
SCA	11%	58%	13%	17%	0%	0%	53
PACE	38%	56%	0%	6%	0%	0%	16
Unknown	9%	64%	9%	9%	0%	9%	11
Sample Average	18%	62%	7%	13%	0%	0%	384

Table 56. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	52%	42%	2%	4%	0%	0%	97
PD Waiver	58%	23%	4%	13%	1%	0%	91
TBI Waiver	64%	36%	0%	0%	0%	0%	14
OAA	16%	55%	7%	22%	0%	0%	97
SCA	15%	60%	13%	11%	0%	0%	53
PACE	59%	35%	0%	6%	0%	0%	17
Unknown	64%	18%	0%	9%	0%	9%	11
Sample Average	40%	42%	5%	12%	0%	0%	380

Table 57. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	68%	27%	1%	4%	0%	0%	98
PD Waiver	65%	20%	3%	9%	2%	0%	95
TBI Waiver	71%	7%	14%	7%	0%	0%	14
OAA	83%	11%	2%	3%	0%	0%	96
SCA	82%	16%	2%	0%	0%	0%	51
PACE	65%	35%	0%	0%	0%	0%	17
Unknown	73%	18%	0%	0%	0%	9%	11
Sample Average	73%	19%	2%	4%	1%	0%	382

Table 58. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	72%	22%	2%	3%	1%	0%	97
PD Waiver	73%	19%	2%	6%	0%	0%	95
TBI Waiver	86%	7%	0%	7%	0%	0%	14
OAA	66%	25%	0%	7%	2%	0%	96
SCA	83%	13%	0%	4%	0%	0%	53
PACE	88%	6%	0%	6%	0%	0%	17
Unknown	64%	0%	0%	27%	0%	9%	11
Sample Average	73%	19%	1%	6%	1%	0%	383

Table 59. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	97%	3%	0%	0%	0%	0%	95
PD Waiver	98%	1%	0%	0%	1%	0%	95
TBI Waiver	100%	0%	0%	0%	0%	0%	13
OAA	99%	1%	0%	0%	0%	0%	96
SCA	98%	2%	0%	0%	0%	0%	53
PACE	100%	0%	0%	0%	0%	0%	17
Unknown	82%	9%	0%	0%	0%	9%	11
Sample Average	98%	2%	0%	0%	0%	0%	380

Table 60. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	22%	66%	1%	8%	2%	0%	98
PD Waiver	39%	47%	1%	9%	2%	1%	95
TBI Waiver	64%	36%	0%	0%	0%	0%	14
OAA	40%	34%	2%	22%	2%	0%	97
SCA	40%	45%	2%	13%	0%	0%	53
PACE	59%	35%	0%	6%	0%	0%	17
Unknown	27%	27%	9%	27%	0%	9%	11
Sample Average	37%	47%	2%	13%	2%	1%	385

Table 61. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	86%	3%	0%	2%	9%	0%	92
PD Waiver	90%	1%	0%	2%	5%	1%	92
TBI Waiver	100%	0%	0%	0%	0%	0%	12
OAA	73%	7%	0%	8%	10%	3%	73
SCA	80%	11%	0%	9%	0%	0%	35
PACE	100%	0%	0%	0%	0%	0%	17
Unknown	91%	0%	0%	0%	0%	9%	11
Sample Average	85%	4%	0%	4%	6%	1%	332

Table 62. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	18%	76%	5%	0%	1%	0%	97
PD Waiver	46%	44%	6%	3%	1%	0%	94
TBI Waiver	29%	64%	0%	7%	0%	0%	14
OAA	32%	57%	7%	4%	0%	0%	95
SCA	17%	72%	9%	2%	0%	0%	53
PACE	41%	53%	6%	0%	0%	0%	17
Unknown	36%	64%	0%	0%	0%	0%	11
Sample Average	30%	61%	6%	2%	1%	0%	381

Table 63. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	88%	4%	2%	5%	1%	0%	99
PD Waiver	68%	17%	4%	8%	2%	0%	95
TBI Waiver	93%	0%	0%	0%	7%	0%	14
OAA	87%	7%	1%	4%	0%	0%	95
SCA	88%	10%	2%	0%	0%	0%	52
PACE	94%	6%	0%	0%	0%	0%	17
Unknown	82%	9%	0%	9%	0%	0%	11
Sample Average	83%	9%	2%	5%	1%	0%	383

Table 64. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	41%	54%	2%	2%	1%	0%	97
PD Waiver	52%	39%	4%	2%	2%	0%	94
TBI Waiver	36%	64%	0%	0%	0%	0%	14
OAA	44%	52%	2%	2%	0%	0%	95
SCA	32%	64%	2%	2%	0%	0%	53
PACE	71%	24%	6%	0%	0%	0%	17
Unknown	73%	27%	0%	0%	0%	0%	11
Sample Average	45%	49%	3%	2%	1%	0%	381

Table 65. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	60%	38%	0%	1%	1%	0%	98
PD Waiver	62%	30%	6%	1%	1%	0%	94
TBI Waiver	71%	29%	0%	0%	0%	0%	14
OAA	70%	27%	2%	1%	0%	0%	94
SCA	68%	26%	2%	4%	0%	0%	53
PACE	69%	25%	6%	0%	0%	0%	16
Unknown	45%	45%	9%	0%	0%	0%	11
Sample Average	64%	31%	3%	1%	1%	0%	380

Table 66. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	65%	16%	4%	12%	2%	0%	97
PD Waiver	84%	5%	4%	4%	2%	0%	93
TBI Waiver	93%	0%	0%	0%	7%	0%	14
OAA	60%	18%	4%	16%	1%	1%	95
SCA	60%	11%	4%	25%	0%	0%	53
PACE	88%	6%	0%	6%	0%	0%	17
Unknown	82%	9%	0%	9%	0%	0%	11
Sample Average	70%	12%	4%	12%	2%	0%	380

Table 67. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	12%	75%	11%	1%	1%	0%	99
PD Waiver	26%	60%	11%	2%	1%	0%	92
TBI Waiver	36%	64%	0%	0%	0%	0%	14
OAA	9%	73%	9%	8%	0%	0%	96
SCA	8%	74%	17%	2%	0%	0%	53
PACE	18%	76%	6%	0%	0%	0%	17
Unknown	45%	45%	0%	9%	0%	0%	11
Sample Average	16%	69%	10%	3%	1%	0%	382

Table 68. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	98%	1%	0%	0%	1%	0%	98
PD Waiver	97%	1%	0%	0%	1%	1%	95
TBI Waiver	93%	0%	0%	0%	7%	0%	14
OAA	99%	0%	0%	1%	0%	0%	94
SCA	100%	0%	0%	0%	0%	0%	53
PACE	100%	0%	0%	0%	0%	0%	17
Unknown	100%	0%	0%	0%	0%	0%	11
Sample Average	98%	1%	0%	0%	1%	0%	382

Table 69. Proportion of people who need other assistive devices

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	93%	4%	0%	1%	1%	0%	92
PD Waiver	92%	3%	0%	3%	1%	0%	90
TBI Waiver	100%	0%	0%	0%	0%	0%	12
OAA	68%	20%	0%	3%	4%	5%	75
SCA	60%	26%	3%	3%	9%	0%	35
PACE	94%	0%	0%	6%	0%	0%	17
Unknown	91%	9%	0%	0%	0%	0%	11
Sample Average	84%	10%	0%	2%	2%	1%	332

Safety—un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	2%	98%	0%	0%	88
PD Waiver	5%	95%	0%	0%	92
TBI Waiver	15%	85%	0%	0%	13
OAA	1%	99%	0%	0%	89
SCA	2%	94%	2%	2%	52
PACE	0%	100%	0%	0%	16
Unknown	0%	100%	0%	0%	10
Sample Average	3%	96%	0%	0%	360

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not Always or Not All Paid Support Workers	Yes, All Paid Support Workers, Always	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	0%	97%	3%	0%	68
PD Waiver	0%	100%	0%	0%	70
TBI Waiver	8%	92%	0%	0%	13
OAA	0%	100%	0%	0%	40
SCA	2%	98%	0%	0%	49
PACE	0%	100%	0%	0%	8
Unknown	0%	100%	0%	0%	2
Sample Average	1%	98%	1%	0%	250

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	85%	13%	2%	0%	88
PD Waiver	80%	20%	0%	0%	92
TBI Waiver	85%	15%	0%	0%	13
OAA	84%	16%	0%	0%	90
SCA	88%	12%	0%	0%	51
PACE	100%	0%	0%	0%	16
Unknown	89%	11%	0%	0%	9
Sample Average	85%	14%	1%	0%	359

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	92%	1%	7%	0%	88
PD Waiver	89%	9%	2%	0%	93
TBI Waiver	92%	8%	0%	0%	13
OAA	96%	4%	0%	0%	90
SCA	98%	2%	0%	0%	51
PACE	100%	0%	0%	0%	16
Unknown	100%	0%	0%	0%	10
Sample Average	94%	4%	2%	0%	361

Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	33%	31%	37%	0%	0%	98
PD Waiver	40%	32%	28%	0%	0%	92
TBI Waiver	43%	29%	29%	0%	0%	14
OAA	44%	20%	36%	0%	0%	95
SCA	30%	21%	49%	0%	0%	53
PACE	71%	12%	18%	0%	0%	17
Unknown	27%	27%	45%	0%	0%	11
Sample Average	39%	26%	35%	0%	0%	380

Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	19%	78%	1%	1%	67
PD Waiver	23%	75%	2%	0%	56
TBI Waiver	13%	75%	13%	0%	8
OAA	33%	67%	0%	0%	55
SCA	38%	62%	0%	0%	37
PACE	40%	40%	20%	0%	5
Unknown	25%	75%	0%	0%	8
Sample Average	27%	71%	2%	0%	236

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	13%	76%	9%	2%	95
PD Waiver	13%	79%	9%	0%	94
TBI Waiver	7%	86%	7%	0%	14
OAA	14%	75%	10%	0%	97
SCA	25%	60%	15%	0%	53
PACE	0%	94%	6%	0%	17
Unknown	27%	73%	0%	0%	11
Sample Average	14%	75%	10%	1%	381

Health Care—un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	59%	41%	0%	0%	99
PD Waiver	52%	48%	0%	0%	92
TBI Waiver	57%	43%	0%	0%	14
OAA	46%	54%	0%	0%	96
SCA	51%	49%	0%	0%	53
PACE	76%	24%	0%	0%	17
Unknown	27%	73%	0%	0%	11
Sample Average	53%	47%	0%	0%	382

Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	78%	23%	0%	0%	40
PD Waiver	84%	16%	0%	0%	43
TBI Waiver	33%	67%	0%	0%	6
OAA	62%	37%	2%	0%	52
SCA	69%	31%	0%	0%	26
PACE	100%	0%	0%	0%	4
Unknown	86%	14%	0%	0%	7
Sample Average	72%	27%	1%	0%	178

Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	100%	0%	0%	0%	41
PD Waiver	98%	2%	0%	0%	42
TBI Waiver	100%	0%	0%	0%	6
OAA	98%	0%	2%	0%	52
SCA	100%	0%	0%	0%	26
PACE	100%	0%	0%	0%	4
Unknown	100%	0%	0%	0%	8
Sample Average	99%	1%	1%	0%	179

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Does Not Have a Primary Care Doctor	Don't Know	Unclear/Refused/No Response	N
FE Waiver	3%	9%	86%	2%	0%	0%	97
PD Waiver	1%	13%	83%	1%	1%	0%	90
TBI Waiver	0%	8%	92%	0%	0%	0%	13
OAA	5%	11%	84%	0%	0%	0%	93
SCA	2%	13%	85%	0%	0%	0%	52
PACE	6%	0%	88%	0%	6%	0%	16
Unknown	9%	0%	91%	0%	0%	0%	11
Sample Average	3%	10%	85%	1%	1%	0%	372

Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	32%	63%	5%	0%	38
PD Waiver	23%	77%	0%	0%	48
TBI Waiver	0%	100%	0%	0%	7
OAA	35%	65%	0%	0%	43
SCA	52%	48%	0%	0%	25
PACE	14%	86%	0%	0%	7
Unknown	0%	100%	0%	0%	4
Sample Average	30%	69%	1%	0%	172

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	9%	88%	1%	2%	0%	98
PD Waiver	13%	84%	1%	1%	0%	90
TBI Waiver	7%	93%	0%	0%	0%	14
OAA	15%	82%	3%	0%	0%	96
SCA	17%	83%	0%	0%	0%	52
PACE	12%	88%	0%	0%	0%	17
Unknown	0%	91%	0%	9%	0%	11
Sample Average	12%	85%	1%	1%	0%	378

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
FE Waiver	72%	27%	0%	1%	0%	99
PD Waiver	78%	21%	0%	1%	0%	91
TBI Waiver	57%	36%	0%	7%	0%	14
OAA	75%	24%	1%	0%	0%	96
SCA	81%	19%	0%	0%	0%	53
PACE	59%	29%	6%	6%	0%	17
Unknown	73%	27%	0%	0%	0%	11
Sample Average	74%	24%	1%	1%	0%	381

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
FE Waiver	31%	69%	0%	0%	0%	99
PD Waiver	30%	70%	0%	0%	0%	91
TBI Waiver	14%	86%	0%	0%	0%	14
OAA	36%	64%	0%	0%	0%	95
SCA	36%	64%	0%	0%	0%	53
PACE	20%	80%	0%	0%	0%	15
Unknown	36%	64%	0%	0%	0%	11
Sample Average	32%	68%	0%	0%	0%	378

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
FE Waiver	22%	72%	0%	6%	0%	99
PD Waiver	24%	74%	1%	1%	0%	92
TBI Waiver	43%	57%	0%	0%	0%	14
OAA	19%	78%	2%	1%	0%	95
SCA	15%	77%	8%	0%	0%	53
PACE	31%	69%	0%	0%	0%	16
Unknown	18%	82%	0%	0%	0%	11
Sample Average	22%	74%	2%	2%	0%	380

Table 86. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
FE Waiver	70%	29%	1%	0%	0%	99
PD Waiver	70%	29%	0%	1%	0%	91
TBI Waiver	14%	86%	0%	0%	0%	14
OAA	61%	31%	8%	0%	0%	95
SCA	60%	27%	12%	2%	0%	52
PACE	31%	63%	0%	6%	0%	16
Unknown	55%	45%	0%	0%	0%	11
Sample Average	62%	33%	4%	1%	0%	378

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
FE Waiver	11%	75%	1%	12%	1%	99
PD Waiver	18%	73%	0%	8%	1%	92
TBI Waiver	7%	86%	0%	7%	0%	14
OAA	4%	92%	2%	2%	0%	96
SCA	2%	91%	0%	8%	0%	53
PACE	24%	76%	0%	0%	0%	17
Unknown	0%	91%	0%	9%	0%	11
Sample Average	10%	82%	1%	7%	1%	382

Wellness—un-collapsed

Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	15%	38%	27%	15%	1%	3%	0%	99
PD Waiver	30%	37%	24%	9%	0%	0%	0%	91
TBI Waiver	21%	7%	29%	29%	14%	0%	0%	14
OAA	14%	35%	28%	16%	3%	4%	0%	96
SCA	13%	32%	42%	13%	0%	0%	0%	53
PACE	19%	50%	13%	19%	0%	0%	0%	16
Unknown	20%	50%	30%	0%	0%	0%	0%	10
Sample Average	18%	36%	28%	14%	2%	2%	0%	379

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	4%	28%	43%	17%	7%	0%	0%	99
PD Waiver	5%	27%	45%	17%	5%	0%	0%	93
TBI Waiver	0%	21%	29%	21%	29%	0%	0%	14
OAA	6%	38%	47%	7%	1%	0%	0%	95
SCA	4%	34%	34%	26%	2%	0%	0%	53
PACE	6%	29%	41%	24%	0%	0%	0%	17
Unknown	27%	36%	18%	18%	0%	0%	0%	11
Sample Average	5%	31%	42%	16%	5%	0%	0%	382

Table 90. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	50%	46%	4%	0%	98
PD Waiver	51%	41%	9%	0%	93
TBI Waiver	64%	36%	0%	0%	14
OAA	42%	55%	3%	0%	96
SCA	32%	62%	6%	0%	53
PACE	41%	59%	0%	0%	17
Unknown	73%	27%	0%	0%	11
Sample Average	46%	49%	5%	0%	382

Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	37%	61%	2%	0%	46
PD Waiver	43%	57%	0%	0%	37
TBI Waiver	25%	75%	0%	0%	4
OAA	60%	40%	0%	0%	53
SCA	73%	27%	0%	0%	33
PACE	60%	40%	0%	0%	10
Unknown	0%	100%	0%	0%	3
Sample Average	52%	48%	1%	0%	186

Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	75%	23%	2%	0%	96
PD Waiver	54%	46%	0%	0%	92
TBI Waiver	43%	57%	0%	0%	14
OAA	80%	20%	0%	0%	96
SCA	81%	17%	0%	2%	53
PACE	47%	47%	7%	0%	15
Unknown	55%	45%	0%	0%	11
Sample Average	69%	30%	1%	0%	377

Table 93. Frequency with which people who feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	20%	35%	30%	14%	1%	0%	88
PD Waiver	8%	38%	43%	11%	0%	0%	91
TBI Waiver	15%	23%	15%	38%	8%	0%	13
OAA	22%	29%	40%	8%	1%	0%	90
SCA	17%	35%	38%	10%	0%	0%	52
PACE	19%	38%	31%	13%	0%	0%	16
Unknown	20%	40%	20%	20%	0%	0%	10
Sample Average	17%	34%	36%	12%	1%	0%	360

Table 94. Proportion of people with chronic conditions

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	10%	90%	0%	0%	99
PD Waiver	5%	95%	0%	0%	91
TBI Waiver	14%	86%	0%	0%	14
OAA	3%	97%	0%	0%	96
SCA	0%	100%	0%	0%	52
PACE	18%	82%	0%	0%	17
Unknown	0%	100%	0%	0%	11
Sample Average	6%	94%	0%	0%	380

Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	18%	48%	31%	1%	1%	99
PD Waiver	9%	42%	48%	1%	0%	88
TBI Waiver	0%	15%	85%	0%	0%	13
OAA	20%	45%	35%	0%	0%	96
SCA	19%	42%	40%	0%	0%	53
PACE	12%	24%	59%	6%	0%	17
Unknown	9%	27%	64%	0%	0%	11
Sample Average	15%	42%	41%	1%	0%	377

Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	12%	64%	23%	1%	0%	99
PD Waiver	20%	53%	27%	0%	0%	92
TBI Waiver	14%	36%	50%	0%	0%	14
OAA	18%	48%	34%	0%	0%	96
SCA	17%	47%	36%	0%	0%	53
PACE	13%	63%	25%	0%	0%	16
Unknown	0%	64%	36%	0%	0%	11
Sample Average	16%	54%	30%	0%	0%	381

Table 97. Proportion of people who describe themselves as having a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	22%	75%	3%	0%	87
PD Waiver	2%	98%	0%	0%	92
TBI Waiver	14%	86%	0%	0%	14
OAA	25%	75%	0%	0%	88
SCA	31%	69%	0%	0%	51
PACE	13%	80%	7%	0%	15
Unknown	20%	80%	0%	0%	10
Sample Average	18%	81%	1%	0%	357

Medications—un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
FE Waiver	68%	28%	4%	0%	99
PD Waiver	48%	52%	0%	0%	91
TBI Waiver	36%	64%	0%	0%	14
OAA	65%	34%	1%	0%	96
SCA	65%	31%	4%	0%	52
PACE	47%	53%	0%	0%	15
Unknown	50%	50%	0%	0%	10
Sample Average	59%	39%	2%	0%	377

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Does Not Take Prescription Medications	Don't Know	Unclear/Refused/No Response	N
FE Waiver	2%	10%	83%	4%	1%	0%	99
PD Waiver	2%	12%	83%	2%	0%	0%	89
TBI Waiver	0%	0%	100%	0%	0%	0%	14
OAA	2%	6%	88%	3%	0%	0%	95
SCA	2%	11%	85%	2%	0%	0%	53
PACE	0%	0%	100%	0%	0%	0%	17
Unknown	0%	9%	91%	0%	0%	0%	11
Sample Average	2%	9%	86%	3%	0%	0%	378

Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	0%	100%	0%	0%	69
PD Waiver	1%	6%	93%	0%	0%	69
TBI Waiver	8%	8%	85%	0%	0%	13
OAA	3%	5%	92%	0%	0%	39
SCA	0%	2%	98%	0%	0%	49
PACE	0%	0%	100%	0%	0%	8
Unknown	0%	0%	100%	0%	0%	2
Sample Average	1%	3%	96%	0%	0%	249

Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
FE Waiver	11%	11%	79%	0%	0%	19
PD Waiver	0%	40%	60%	0%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	n/a	0
Sample Average	8%	17%	75%	0%	0%	24

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	0%	100%	0%	0%	19
PD Waiver	0%	80%	20%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	0
Sample Average	0%	96%	4%	0%	24

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	0%	0%	100%	0%	0%	19
PD Waiver	20%	20%	60%	0%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	n/a	0
Sample Average	4%	4%	92%	0%	0%	24

Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	100%	0%	0%	19
PD Waiver	40%	60%	0%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	0
Sample Average	8%	92%	0%	0%	24

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are Restrictions	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With Assistance	Don't Know	Unclear/Refused/No Response	N
FE Waiver	0%	0%	100%	0%	0%	18
PD Waiver	0%	0%	100%	0%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	n/a	0
Sample Average	0%	0%	100%	0%	0%	23

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	5%	95%	0%	0%	0%	19
PD Waiver	0%	100%	0%	0%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	n/a	0
Sample Average	4%	96%	0%	0%	0%	24

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	100%	0%	0%	0%	19
PD Waiver	80%	0%	20%	0%	5
TBI Waiver	n/a	n/a	n/a	n/a	0
OAA	n/a	n/a	n/a	n/a	0
SCA	n/a	n/a	n/a	n/a	0
PACE	n/a	n/a	n/a	n/a	0
Unknown	n/a	n/a	n/a	n/a	0
Sample Average	96%	0%	4%	0%	24

Self-Direction of Care—un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
FE Waiver	44%	52%	4%	98
PD Waiver	14%	86%	0%	95
TBI Waiver	20%	80%	0%	15
OAA	99%	1%	0%	97
SCA	87%	13%	0%	53
PACE	94%	0%	6%	17
Unknown	60%	30%	10%	10
Sample Average	58%	41%	2%	385

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	3%	13%	66%	17%	1%	93
PD Waiver	2%	7%	80%	11%	0%	88
TBI Waiver	0%	13%	60%	27%	0%	15
OAA	13%	24%	60%	3%	0%	87
SCA	6%	12%	75%	8%	0%	52
PACE	7%	29%	50%	14%	0%	14
Unknown	0%	0%	100%	0%	0%	4
Sample Average	6%	14%	69%	11%	0%	353

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	3%	16%	64%	15%	2%	95
PD Waiver	2%	9%	81%	8%	0%	90
TBI Waiver	13%	13%	53%	20%	0%	15
OAA	9%	15%	71%	5%	0%	86
SCA	8%	17%	72%	4%	0%	53
PACE	14%	29%	36%	21%	0%	14
Unknown	0%	0%	100%	0%	0%	4
Sample Average	6%	14%	70%	9%	1%	357

Table 111. Proportion of people who can change their paid support staff

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	8%	8%	75%	9%	0%	75
PD Waiver	3%	6%	87%	4%	0%	70
TBI Waiver	7%	13%	73%	7%	0%	15
OAA	9%	11%	77%	2%	0%	44
SCA	10%	10%	76%	4%	0%	49
PACE	0%	44%	56%	0%	0%	9
Unknown	0%	0%	100%	0%	0%	2
Sample Average	7%	10%	78%	5%	0%	264

Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	100%	0%	0%	0%	98
PD Waiver	99%	0%	1%	0%	92
TBI Waiver	93%	7%	0%	0%	14
OAA	96%	4%	0%	0%	94
SCA	98%	2%	0%	0%	53
PACE	100%	0%	0%	0%	17
Unknown	100%	0%	0%	0%	11
Sample Average	98%	2%	0%	0%	379

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
FE Waiver	94%	2%	3%	0%	88
PD Waiver	78%	5%	16%	0%	91
TBI Waiver	58%	8%	33%	0%	12
OAA	94%	2%	3%	0%	86
SCA	92%	4%	4%	0%	50
PACE	94%	0%	6%	0%	16
Unknown	90%	0%	10%	0%	10
Sample Average	88%	3%	8%	0%	353

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	100%	0%	0%	0%	5
PD Waiver	71%	29%	0%	0%	21
TBI Waiver	20%	80%	0%	0%	5
OAA	100%	0%	0%	0%	6
SCA	100%	0%	0%	0%	5
PACE	100%	0%	0%	0%	1
Unknown	100%	0%	0%	0%	1
Sample Average	77%	23%	0%	0%	44

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	92%	7%	1%	0%	96
PD Waiver	88%	12%	0%	0%	94
TBI Waiver	79%	21%	0%	0%	14
OAA	86%	14%	0%	0%	95
SCA	91%	9%	0%	0%	53
PACE	94%	6%	0%	0%	17
Unknown	100%	0%	0%	0%	11
Sample Average	89%	11%	0%	0%	380

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
FE Waiver	91%	5%	4%	0%	77
PD Waiver	82%	10%	8%	0%	79
TBI Waiver	60%	20%	20%	0%	10
OAA	92%	7%	1%	0%	75
SCA	85%	11%	4%	0%	47
PACE	93%	7%	0%	0%	15
Unknown	90%	10%	0%	0%	10
Sample Average	87%	8%	4%	0%	313

Everyday Living—un-collapsed

Table 117. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	3%	46%	49%	0%	1%	99
PD Waiver	1%	37%	61%	1%	0%	94
TBI Waiver	0%	27%	73%	0%	0%	15
OAA	9%	59%	31%	0%	0%	96
SCA	0%	57%	43%	0%	0%	53
PACE	35%	35%	29%	0%	0%	17
Unknown	0%	45%	55%	0%	0%	11
Sample Average	5%	48%	47%	0%	0%	385

Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	12%	88%	0%	0%	92
PD Waiver	18%	81%	0%	1%	91
TBI Waiver	27%	73%	0%	0%	15
OAA	26%	74%	0%	0%	88
SCA	17%	81%	2%	0%	52
PACE	9%	82%	9%	0%	11
Unknown	45%	55%	0%	0%	11
Sample Average	19%	80%	1%	0%	360

Table 119. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	20%	45%	34%	1%	0%	98
PD Waiver	14%	51%	35%	0%	1%	95
TBI Waiver	13%	33%	53%	0%	0%	15
OAA	56%	24%	19%	0%	0%	94
SCA	49%	32%	19%	0%	0%	53
PACE	53%	24%	24%	0%	0%	17
Unknown	36%	0%	64%	0%	0%	11
Sample Average	33%	37%	30%	0%	0%	383

Table 120. Proportion of people who always get enough assistance with self-care when they need it

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	13%	87%	0%	0%	76
PD Waiver	13%	87%	0%	0%	79
TBI Waiver	23%	77%	0%	0%	13
OAA	26%	74%	0%	0%	43
SCA	38%	62%	0%	0%	26
PACE	0%	88%	13%	0%	8
Unknown	29%	71%	0%	0%	7
Sample Average	18%	81%	0%	0%	252

Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	0%	13%	87%	0%	0%	0%	98
PD Waiver	3%	16%	80%	0%	0%	0%	92
TBI Waiver	0%	7%	93%	0%	0%	0%	14
OAA	1%	20%	79%	0%	0%	0%	96
SCA	0%	25%	75%	0%	0%	0%	53
PACE	6%	18%	76%	0%	0%	0%	17
Unknown	18%	9%	73%	0%	0%	0%	11
Sample Average	2%	17%	81%	0%	0%	0%	381

Affordability—un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	N/A – Person Unable to Eat Due to Medical Condition	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	94%	5%	1%	0%	0%	0%	98
PD Waiver	85%	8%	8%	0%	0%	0%	93
TBI Waiver	86%	0%	14%	0%	0%	0%	14
OAA	84%	7%	8%	0%	0%	0%	96
SCA	83%	13%	4%	0%	0%	0%	53
PACE	75%	13%	13%	0%	0%	0%	16
Unknown	82%	18%	0%	0%	0%	0%	11
Sample Average	86%	8%	6%	0%	0%	0%	381

Planning for the Future— un-collapsed

Table 123. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
FE Waiver	87%	9%	2%	1%	86
PD Waiver	81%	17%	1%	1%	90
TBI Waiver	46%	23%	31%	0%	13
OAA	76%	17%	6%	1%	88
SCA	81%	15%	4%	0%	52
PACE	81%	6%	13%	0%	16
Unknown	80%	20%	0%	0%	10
Sample Average	80%	15%	5%	1%	355

Control—un-collapsed

Table 124. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/Refused/ No Response	N
FE Waiver	7%	28%	64%	0%	1%	87
PD Waiver	8%	26%	66%	0%	0%	88
TBI Waiver	9%	55%	36%	0%	0%	11
OAA	4%	14%	80%	1%	0%	90
SCA	8%	19%	73%	0%	0%	52
PACE	6%	25%	69%	0%	0%	16
Unknown	0%	33%	67%	0%	0%	9
Sample Average	7%	24%	69%	0%	0%	353

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Health Most Important	2	3	4	5 - Health Least Important	N
FE Waiver	64%	20%	7%	7%	2%	87
PD Waiver	75%	20%	1%	5%	0%	87
TBI Waiver	62%	8%	15%	15%	0%	13
OAA	69%	23%	8%	0%	0%	61
SCA	55%	18%	16%	7%	5%	44
PACE	87%	7%	7%	0%	0%	15
Unknown	67%	22%	0%	11%	0%	9
Sample Average	68%	19%	7%	5%	1%	316

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Safety Most Important	2	3	4	5 - Safety Least Important	N
FE Waiver	7%	39%	28%	17%	9%	87
PD Waiver	6%	34%	34%	14%	11%	87
TBI Waiver	8%	38%	31%	8%	15%	13
OAA	0%	20%	38%	25%	18%	61
SCA	2%	23%	20%	16%	39%	44
PACE	7%	40%	33%	13%	7%	15
Unknown	11%	0%	33%	33%	22%	9
Sample Average	5%	31%	31%	17%	16%	316

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Being Independent Most Important	2	3	4	5 - Being Independent Least Important	N
FE Waiver	9%	22%	31%	26%	11%	87
PD Waiver	8%	28%	35%	24%	5%	87
TBI Waiver	23%	23%	31%	15%	8%	13
OAA	20%	39%	21%	15%	5%	61
SCA	16%	41%	27%	9%	7%	44
PACE	0%	27%	27%	33%	13%	15
Unknown	0%	44%	11%	22%	22%	9
Sample Average	12%	30%	29%	21%	8%	316

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Engaged with Community Most Important	2	3	4	5- Engaged with Community Least Important	N
FE Waiver	15%	8%	13%	30%	34%	87
PD Waiver	6%	10%	16%	31%	36%	87
TBI Waiver	8%	0%	23%	23%	46%	13
OAA	5%	8%	20%	25%	43%	61
SCA	7%	11%	20%	32%	30%	44
PACE	7%	13%	27%	27%	27%	15
Unknown	11%	22%	11%	22%	33%	9
Sample Average	9%	10%	17%	29%	36%	316

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Maintaining Assets/Avoiding Poverty Most Important	2	3	4	5 - Maintaining Assets/Avoiding Poverty Least Important	N
FE Waiver	5%	12%	23%	20%	40%	87
PD Waiver	6%	9%	13%	27%	45%	87
TBI Waiver	0%	31%	0%	38%	31%	13
OAA	7%	10%	13%	36%	34%	61
SCA	20%	7%	16%	36%	20%	44
PACE	0%	13%	7%	27%	53%	15
Unknown	11%	11%	44%	11%	22%	9
Sample Average	7%	11%	16%	28%	37%	316