



# NCI-AD

NATIONAL CORE INDICATORS  
Aging and Disabilities™



**National Core Indicators**  
**Aging and Disability Adult Consumer Survey**

# 2016-2017 Ohio Results

## Preface

The State of Ohio has a number of publicly funded services and supports available to older adults and adults with physical disabilities who have a need for assistance with their care. Long-term services and supports (LTSS) provide an array of health and social supports that enable individuals to avoid placement in facilities and live in settings of their choice. Specifically, the Ohio Department of Medicaid (ODM) provides funding for LTSS that offer a variety of program options in both facility-based and home and community-based services (HCBS) settings. The Ohio Department of Aging (ODA) administers Medicaid funds to provide the PASSPORT and Assisted Living HCBS waiver programs throughout the state. In addition, ODA uses funding from the federal Older Americans Act (OAA) and state funding for senior services to make additional supports and services available to help older adults remain in their communities. To best meet the needs of those served by these programs, we strive to understand the quality and effectiveness of our services and ensure they result in positive outcomes.

The National Association of States United for Aging and Disabilities (NASUAD) and the Human Services Research Institute (HSRI) developed the National Core Indicators-Aging and Disabilities (NCI-AD) Adult Consumer Survey. The survey collects valid and reliable person-reported data about the impact that states' publicly-funded LTSS have on the quality of life and outcomes of older adults and adults with physical disabilities. Ohio participated as a pilot state for the NCI-AD survey and continues to participate in this national initiative.

This report highlights the results for Ohio from the second NCI-AD Adult Consumer Survey. State departments and planning groups can utilize this information to make improvements in programs and services and more effectively meet the needs of older adults and adults with physical disabilities who have significant health care needs.

We believe that continued work toward providing the highest-quality, most person-centered LTSS, coupled with a laser focus on health, well-being and injury prevention, not only will position our state on the leading edge of innovation but also help our residents and their caregivers get more from life.

Beverley L. Laubert, Interim Director  
Ohio Department of Aging

Barbara Sears, Director  
Ohio Department of Medicaid



Human Services Research Institute (HSRI)  
2336 Massachusetts Avenue  
Cambridge, MA 02140



National Association of States United for Aging and  
Disabilities (NASUAD)  
1201 15th St. NW, Ste. 350, Washington, DC 20005



Ohio Department of Medicaid (ODM)  
50 W Town Street, Suite 400  
Columbus, OH 43215



Ohio Department of Aging (ODA)  
246 N High Street, 1st Floor  
Columbus, OH 43215

Released April 2018

## List of Abbreviations Used in This Report

ACHC – Accreditation Commission for Health Care

ADL – Activities of Daily Living

AL – Assisted Living

CHAP – Community Health Accreditations Partner

CM – case manager

ER – emergency room

HCBS – Home and Community-Based Services

HSRI – Human Services Research Institute

IADL – Instrumental Activities of Daily Living

LTC – Long-Term Care

LTSS – Long-Term Services and Supports

MCO – Managed Care Organization

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators for Aging and Disabilities

NF – Nursing Facility

OAA – Older Americans Act

ODA – Ohio Department of Aging

ODM – Ohio Department of Medicaid

PACE – Program of All-Inclusive Care for the Elderly

## Table of Contents

Preface .....	2
List of Abbreviations Used in This Report.....	4
Table of Contents.....	5
What is NCI-AD?.....	28
NCI-AD Survey.....	28
Survey Overview .....	28
Figure 1. NCI-AD Domains and indicators.....	29
Survey Organization.....	31
NCI-AD in Ohio .....	33
Sample.....	33
Figure 2. Programs included, number of surveys included for analysis, and margins of error.....	36
Survey Process in Ohio.....	36
Stakeholders .....	37

Organization of Results ..... 37

Limitations of Data ..... 39

Community Participation ..... 40

    Graph 1. Proportion of people who are as active in the community as they would like to be..... 41

    Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to.  
    ..... 41

Choice and Decision Making ..... 42

    Graph 3. Proportion of people who are able to choose their roommate (if in group setting) ..... 43

    Graph 4. Proportion of people who get up and go to bed at the time when they want ..... 43

    Graph 5. Proportion of people who can eat their meals when they want..... 44

    Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting) ..... 44

Relationships ..... 45

    Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are  
    friends and family who do not live with person)..... 46

Satisfaction..... 47

    Graph 8. Proportion of people who like where they are living ..... 48

Graph 9. Proportion of people who would prefer to live somewhere else .....	48
Graph 10. Proportion of people who always like how they usually spend their time during the day.....	49
Graph 11. Proportion of people whose paid support staff change too often.....	49
Graph 12. Proportion of people whose paid support staff do things the way they want them done.....	50
Service Coordination.....	51
Graph 13. Proportion of people who know whom to contact if they want to make changes to their services.....	52
Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator) .....	52
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to .....	53
Graph 16. Proportion of people who have an emergency plan in place.....	53
Graph 17. Proportion of people who want help planning for their future need for services.....	54
Graph 18. Proportion of people whose services meet all their needs and goals.....	54
Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals) .....	55
Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often.....	55
Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance .....	56

Graph 22. Proportion of people who have a backup plan if their paid support people do not show up ..... 56

Care Coordination ..... 57

Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year..... 58

Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year) ..... 58

Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)..... 59

Graph 26. Proportion of people who reported having one or more chronic condition(s) ..... 59

Graph 27. Proportion of people who reported they know how to manage their chronic condition(s) ..... 60

Access..... 61

Graph 28. Proportion of people who have transportation when they want to do things outside of their home..... 62

Graph 29. Proportion of people who have transportation to get to medical appointments when they need to..... 62

Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English) ..... 63

Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home..... 63

Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home ..... 64

Graph 33. Proportion of people who need new bathroom modifications (other than grab bars) ..... 64



Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars) .....	65
Graph 35. Proportion of people who need a new specialized bed .....	65
Graph 36. Proportion of people who need an upgrade to specialized bed .....	66
Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home.....	66
Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home .....	67
Graph 39. Proportion of people who need a new remote monitoring system.....	67
Graph 40. Proportion of people who need an upgrade to remote monitoring system.....	68
Graph 41. Proportion of people who need a new emergency response system .....	68
Graph 42. Proportion of people who need an upgrade to emergency response system .....	69
Graph 43. Proportion of people who need other new home modifications.....	69
Graph 44. Proportion of people who need an upgrade to other home modifications.....	70
Graph 45. Proportion of people who need a new walker .....	70
Graph 46. Proportion of people who need an upgrade to a walker .....	71
Graph 47. Proportion of people who need a new scooter .....	71
Graph 48. Proportion of people who need an upgrade to a scooter .....	72

Graph 49. Proportion of people who need a new cane .....	72
Graph 50. Proportion of people who need an upgrade to a cane .....	73
Graph 51. Proportion of people who need a new wheelchair .....	73
Graph 52. Proportion of people who need an upgrade to a wheelchair .....	74
Graph 53. Proportion of people who need new hearing aids .....	74
Graph 54. Proportion of people who need an upgrade to hearing aids .....	75
Graph 55. Proportion of people who need new glasses .....	75
Graph 56. Proportion of people who need an upgrade to glasses.....	76
Graph 57. Proportion of people who need a new communication device .....	76
Graph 58. Proportion of people who need an upgrade to a communication device .....	77
Graph 59. Proportion of people who need other new assistive devices .....	77
Graph 60. Proportion of people who need an upgrade to other assistive devices.....	78
Safety .....	79
Graph 61. Proportion of people who feel safe at home.....	80
Graph 62. Proportion of people who feel safe around their paid support staff .....	80

Graph 63. Proportion of people who are ever worried for the security of their personal belongings.....	81
Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months .....	81
Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns) .....	82
Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns) .....	82
Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster ..	83
Health Care .....	84
Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year .....	85
Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year) .....	85
Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) .....	86
Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to.....	86
Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed) .....	87
Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year.....	87
Graph 74. Proportion of people who have had a hearing exam in the past year .....	88

Graph 75. Proportion of people who have had a vision exam in the past year .....	88
Graph 76. Proportion of people who have had a flu shot in the past year .....	89
Graph 77. Proportion of people who have had a routine dental visit in the past year .....	89
Graph 78. Proportion of people who have had a cholesterol screening in the past five years .....	90
Wellness .....	91
Graph 79. Proportion of people who describe their overall health as poor .....	92
Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago....	92
Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months .....	93
Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months) .....	93
Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis .....	94
Graph 84. Proportion of people who feel sad or depressed at least sometimes or often .....	94
Graph 85. Proportion of people with chronic conditions.....	95
Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any) .....	95
Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any) .....	96
Graph 88. Proportion of people who describe themselves as having a physical disability) .....	96

Medications .....	97
Graph 89. Proportion of people who take medications that help them feel less sad or depressed .....	98
Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications) .....	98
Rights and Respect.....	99
Graph 91. Proportion of people who feel that their paid support staff treat them with respect .....	100
Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)	100
Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting) .....	101
Graph 94. Proportion of people who have enough privacy in their home (if in group setting) .....	101
Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting) .....	102
Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting) .....	102
Graph 97. Proportion of people who have access to food at all times of day (if in group setting) .....	103
Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting).....	103
Self-Direction of Care.....	104
Graph 99. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records) .....	105

Graph 100. Proportion of people who can choose or change what kind of services they get .....	105
Graph 101. Proportion of people who can choose or change how often and when they get services .....	106
Graph 102. Proportion of people who can change their paid support staff .....	106
Work.....	107
Graph 103. Proportion of people who have a paying job in the community.....	108
Graph 104. Proportion of people who would like a job (if not currently employed) .....	108
Graph 105. Proportion of people who reported that someone has talked to them about job options (if wanted a job) .....	109
Graph 106. Proportion of people who do volunteer work.....	109
Graph 107. Proportion of people who would like to do volunteer work (if not currently volunteering).....	110
Everyday Living.....	111
Graph 108. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications) .....	112
Graph 109. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications) .....	112
Graph 110. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home) .....	113

Graph 111. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home) .....	113
Graph 112. Proportion of people who have access to healthy foods like fruits and vegetables when they want them .....	114
Affordability .....	115
Graph 113. Proportion of people who ever have to skip a meal due to financial worries .....	116
Planning for future .....	117
Graph 114. Proportion of people who want help planning for their future need for services.....	118
Control .....	119
Graph 115. Proportion of people who never feel in control of their life .....	120
<b>Appendix A: Rules for Recoding and Collapsing Responses</b> .....	<b>121</b>
Table A1. Outcome Variables – Collapsing Rules .....	122
<b>Appendix B: Un-Collapsed and Un-Weighted Data by Program</b> .....	<b>126</b>
Demographic Tables .....	127
Table 1. Average age (reported for those under 90 years of age) .....	127
Table 2. Proportion of individuals 90 years of age and over .....	127
Table 3. Gender: proportion female .....	128

Table 4. Race and ethnicity .....	128
Table 5. Marital status .....	129
Table 6. Primary language .....	129
Table 7. Preferred means of communication .....	130
Table 8. Type of residential area.....	130
Table 9. Type of residence .....	131
Table 10. Who the person lives with .....	131
Table 11. Proportion of people whose address changed in the past 6 months.....	132
Table 12. Where the person moved from (if address changed in the past 6 months) .....	132
Table 13. Proportion of people with diagnosis of Physical Disability .....	133
Table 14. Proportion of people with diagnosis of Alzheimer’s or other dementia .....	133
Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury.....	134
Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability .....	134
Table 17. Level of mobility .....	135
Table 18. History of frequent falls .....	135



Table 19. Receives Medicare .....	136
Community Participation- un-collapsed tables .....	137
Table 20. Proportion of people who are as active in the community as they would like to be.....	137
Table 21a. Reasons that people are not as active in the community as they would like to be .....	137
Table 21b. Reasons that people are not as active in the community as they would like to be (continued) .....	138
Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to .....	138
Choice and Decision Making— un-collapsed.....	139
Table 23. Proportion of people who are able to choose their roommate (if in group setting) .....	139
Table 24. Proportion of people who get up and go to bed at the time when they want .....	139
Table 25. Proportion of people who can eat their meals when they want.....	140
Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting) .....	140
Relationships- un-collapsed .....	141
Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to .....	141
Table 28. Reasons people cannot always see friends/family .....	141
Satisfaction- un-collapsed.....	142

Table 29. Proportion of people who like where they are living .....	142
Table 30a. Reasons for not liking where people live .....	142
Table 30b. Reasons for not liking where people live (continued) .....	143
Table 30c. Reasons for not liking where people live (continued) .....	143
Table 31. Proportion of people who would prefer to live somewhere else .....	144
Table 32a. Where people would prefer to live (if would prefer to live somewhere else) .....	144
Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued) .....	145
Table 33. Proportion of people who like how they usually spend their time during the day.....	145
Table 34. Proportion of people whose paid support staff change too often.....	146
Table 35. Proportion of people whose paid support staff do things the way they want them done.....	146
Service Coordination- un-collapsed .....	147
Table 36. Proportion of people who know whom to contact if they want to make changes to their services .....	147
Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator) .....	147
Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to .....	148
Table 39. Proportion of people who have an emergency plan in place.....	148

Table 40. Proportion of people who want help planning for their future need for services.....	149
Table 41. Proportion of people whose services meet all their needs and goals.....	149
Table 42a. Additional services that may help if not all needs and goals are met .....	150
Table 42b. Additional services that may help if not all needs and goals are met (continued) .....	150
Table 42c. Additional services that may help if not all needs and goals are met (continued).....	151
Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals) .....	151
Table 44a. How people first find out about the services available to them .....	152
Table 44b. How people first find out about the services available to them (continued).....	152
Table 45a. Who helps them most often .....	153
Table 45b. Who helps them most often (continued) .....	153
Table 46. Who else helps .....	154
Care Coordination- un-collapsed .....	155
Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year.....	155
Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year) .....	155

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year).....	156
Table 50. Proportion of people who reported having one or more chronic condition(s).....	156
Table 51. Proportion of people who reported know how to manage their chronic condition(s).....	157
Access—un-collapsed .....	158
Table 52. Proportion of people who have transportation when they want to do things outside of their home.....	158
Table 53. Proportion of people who have transportation to get to medical appointments when they need to .....	158
Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English).....	159
Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home .....	159
Table 56. Proportion of people who need bathroom modifications (other than grab bars).....	160
Table 57. Proportion of people who need a specialized bed .....	160
Table 58. Proportion of people who need a ramp or stair lift in or outside the home.....	161
Table 59. Proportion of people who need a remote monitoring system.....	161
Table 60. Proportion of people who need an emergency response system.....	162
Table 61. Proportion of people who need other home modifications.....	162
Table 62. Proportion of people who need a walker .....	163

Table 63. Proportion of people who need a scooter .....	163
Table 64. Proportion of people who need a cane .....	164
Table 65. Proportion of people who need a wheelchair .....	164
Table 66. Proportion of people who need hearing aids .....	165
Table 67. Proportion of people who need glasses .....	165
Table 68. Proportion of people who need a communication device .....	166
Table 69. Proportion of people who need other assistive devices .....	166
Safety—un-collapsed .....	167
Table 70. Proportion of people who feel safe at home.....	167
Table 71. Proportion of people who feel safe around their paid support staff .....	167
Table 72. Proportion of people who are ever worried for the security of their personal belongings.....	168
Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months .....	168
Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns) .....	169
Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns) .....	169
Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster..	170

Health Care—un-collapsed .....	171
Table 77. Proportion of people who have gone to the emergency room for any reason in the past year .....	171
Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year) .....	171
Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) .....	172
Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to .....	172
Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed) .....	173
Table 82. Proportion of people who have had a physical exam or wellness visit in the past year .....	173
Table 83. Proportion of people who have had a hearing exam in the past year .....	174
Table 84. Proportion of people who have had a vision exam in the past year .....	174
Table 85. Proportion of people who have had a flu shot in the past year .....	175
Table 86. Proportion of people who have had a routine dental visit in the past year.....	175
Table 87. Proportion of people who have had a cholesterol screening in the past five years .....	176
Wellness—un-collapsed.....	177
Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent.....	177

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago .....	177
Table 90. Proportion of people who reported they forget things more often than before during the past 12 months .....	178
Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months) .....	178
Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis.....	179
Table 93. Frequency with which people who feel sad or depressed .....	179
Table 94. Proportion of people with chronic conditions .....	180
Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any) .....	180
Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any) .....	181
Table 97. Proportion of people who describe themselves as having a physical disability.....	181
Medications—un-collapsed .....	182
Table 98. Proportion of people who take medications that help them feel less sad or depressed .....	182
Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications) .....	182

Rights and Respect—un-collapsed .....	183
Table 100. Proportion of people who feel that their paid support staff treat them with respect .....	183
Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting) .....	183
Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting) .....	184
Table 103. Proportion of people who have enough privacy in their home (if in group setting).....	184
Table 104. Proportion of people who are able to have visitors come at any time (if in group setting) .....	185
Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting) .....	185
Table 106. Proportion of people who have access to food at all times of the day (if in group setting) .....	186
Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting) .....	186
Self-Direction of Care—un-collapsed .....	187
Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records) .....	187
Table 109. Proportion of people who can choose or change what kind of services they get .....	187
Table 110. Proportion of people who can choose or change how often and when they get services .....	188
Table 111. Proportion of people who can change their paid support staff .....	188



Work—un-collapsed .....	189
Table 112. Proportion of people who have a paying job in the community, either full-time or part-time.....	189
Table 113. Proportion of people who would like a job (if not currently employed).....	189
Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job) .....	190
Table 115. Proportion of people who do volunteer work .....	190
Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering) .....	191
Everyday Living—un-collapsed .....	192
Table 117. Proportion of people who generally need a lot or some assistance with everyday activities .....	192
Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance).....	192
Table 119. Proportion of people who generally need a lot or some assistance for self-care.....	193
Table 120. Proportion of people who always get enough assistance with self-care when they need it.....	193
Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them .....	194
Affordability—un-collapsed .....	195
Table 122. Proportion of people who ever have to skip a meal due to financial worries .....	195
Planning for the Future— un-collapsed.....	196

Table 123. Proportion of people who want help planning for their future need for services ..... 196

Control—un-collapsed ..... 197

Table 124. Proportion of people who feel in control of their life ..... 197

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty) ..... 197

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty) ..... 198

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty) ..... 198

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty) 199

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty) .... 199

**Appendix C: Ohio’s State-Specific Questions** ..... 200

Table 130. Proportion of people who reported that when their case manager/care coordinator changes, the change is disruptive (OH-1)..... 201

Table 131. Proportion of people who reported that they have the supports they need to attend work/school as much as they want (OH-2)..... 201

Table 132. Proportion of people who reported that they control access to their medications (OH-3) ..... 202

Table 133. Proportion of people who reported that it’s their choice to have someone else control access to their medications (OH-4)..... 202

Table 134. Proportion of people who report that they have chronic pain or a condition that causes chronic pain (OH-5)..... 203

Table 135. Proportion of people who report that their current treatment plan manages their chronic pain adequately (if have chronic pain or condition that causes chronic pain) (OH-6)..... 203

Table 136. Proportion of people who report that their case manager helps them with other important needs (OH-7) ..... 204

## What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through Medicaid, the Older Americans Act (OAA), Program of All-Inclusive Care for the Elderly (PACE), skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities<sup>1</sup> (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies (or a state agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states<sup>2</sup>. Currently, the project is in its third year of data collection. The data presented in this report were collected during the project's second year of implementation (2016-2017). For more on the development and history of NCI-AD, refer to the [\*National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results\*](#) report, available on the NCI-AD website ([www.NCI-AD.org](http://www.NCI-AD.org))

## NCI-AD Survey

### Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including employment, respect and rights, service coordination, care

---

<sup>1</sup> NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

<sup>2</sup> Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

coordination, choice, and health and safety. An example of an indicator for Service Coordination is: “Proportion of people who receive the services that they need.”

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures “Proportion of people who get needed equipment, assistive devices” is measured by several survey questions that ask about the person’s need for various equipment and devices. Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
<b>Community Participation</b>	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
<b>Choice and Decision Making</b>	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
<b>Relationships</b>	Proportion of people who are able to see or talk to their friends and families when they want to
<b>Satisfaction</b>	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
<b>Service Coordination</b>	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place

Domain	NCI-AD Indicator
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
<b>Care Coordination</b>	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
<b>Access</b>	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
<b>Safety</b>	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
<b>Health Care</b>	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	Proportion of people who have access to mental health services when they need them
<b>Wellness</b>	Proportion of people in poor health
	Proportion of people with unaddressed memory concerns
	Proportion of people with poor hearing
	Proportion of people with poor vision
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed

Domain	NCI-AD Indicator
	Proportion of people who have a chronic condition
<b>Medications</b>	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
<b>Rights and Respect</b>	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff/worker/caregiver treat them with respect
<b>Self-Direction of Care</b>	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
<b>Work</b>	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
<b>Everyday Living</b>	Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
<b>Affordability</b>	Proportion of people who have ever had to cut back on food because of money
<b>Planning for Future</b>	Proportion of people who want help planning for future need for services
<b>Control</b>	Proportion of people who feel in control of their lives

## Survey Organization

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

**Pre-Survey Information:** This form has questions that help the interviewer prepare for the meeting. Pre-Survey data are not received by the NCI-AD project team, are not analyzed, and thus are not included in this report. The Pre-Survey form is for interviewer use only.

**Background Information:** This section consists of questions about the consumer's demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both. When information is not available or is incomplete, the interviewer is responsible for collecting the missing Background Information items at the end of the interview.

**In-person Consumer Survey:** This section includes all questions comprising the full in-person interview. The survey is organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The in-person section is completed one-on-one with the person receiving services, whenever possible. The respondent may ask for assistance answering certain questions through the help of a proxy respondent (e.g. family member or close friend) if needed. While the full in-person survey includes both subjective and objective questions, the proxy may only assist with answering a pre-determined subset of more objective items.

**Proxy Version:** This version of the survey is used when the person receiving services is unable to complete *any* of the survey or has asked a proxy to complete the survey on their behalf. This version includes only the pre-determined subset of more objective survey questions that may be answered by a proxy respondent. Questions in the proxy version are rephrased to reflect that they are about the individual receiving services and not the proxy respondent.

**Interviewer Feedback form:** This form is completed by the surveyor after the interview is finished to record information such as length and place of the meeting, respondent's ability to answer the questions, if others were present during the interview, any problematic questions encountered, and general feedback for the NCI-AD project team.



## NCI-AD in Ohio

The Ohio Departments of Aging (ODA) and Medicaid (ODM), in partnership with NASUAD and HSRI, implemented the 2016-2017 NCI-AD Adult Consumer Survey in Ohio. The state recognizes the need for an independent assessment of Ohio's publicly-funded home and community-based (HCBS) programs, including those funded by Medicaid and the Older Americans Act (OAA). Ohio values the data provided by the NCI-AD survey and will use it to articulate system performance and the impact of services, improve practice at the state level, influence state and national policy, inform strategic planning initiatives and improve the quality of life for individuals receiving support through paid services. The project was funded with a combination of Medicaid and OAA funds. The state plans to continue participation in the survey, recognizing the unique set of information it provides about the lives of those to whom we provide services.

## Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Ohio and included for analysis in 2016-2017 was 1,554 (Total N=1,554). Five program populations were included in the survey sample.

**MyCare Ohio Waiver:** MyCare Ohio is a demonstration project that integrates Medicare and Medicaid services into one program (operated by a Managed Care Plan) and is scheduled to run through 2019. In order to be eligible for MyCare Ohio an individual must be eligible for all parts of Medicare (Parts A, B and D); be fully eligible for Medicaid; be age 18 and older; and reside in one of the demonstration counties. In order to be eligible for the MyCare Ohio Waiver an individual must be enrolled in the MyCare Ohio demonstration at time of application; be determined to have nursing facility (NF)-based Level of Care (Intermediate or Skilled); be determined to require at least 1 waiver service monthly; and, in the absence of the waiver, require hospitalization or NF to meet his/her needs. The following waivers are included in the MyCare Ohio Waiver: PASSPORT, Assisted Living, and Ohio Home Care. Three hundred and seven people (N=307) from this program were included for analysis.

**Ohio Home Care Waiver:** Created in 1998, the Ohio Home Care Waiver offers HCBS to individuals age 59 and younger who would otherwise require long-term hospitalization or placement in a nursing facility due to a physical disability or chronic, unstable medical condition. Services include waiver nursing, personal care aide, adult day health, out-of-home respite, home modification, emergency response, home delivered meals, supplemental transportation, supplemental adaptive/assistive devices and home care attendant services. Administered by the Ohio Department of Medicaid, the waiver is approved through June 30, 2021, and currently serves approximately 6,000 individuals. Individuals enrolled on the Ohio Home Care Waiver have choice and control over who they want to provide their services. They have access to agency providers that are Medicare-certified, or accredited by the Accreditation Commission for Health Care (ACHC), Community Health Accreditation Partner (CHAP) or the Joint Commission. They also can receive services from independent providers such as registered nurses, licensed practical nurses, neighbors and friends, and non-legally responsible family members, including legal guardians of adult children. Individuals must reside in and/or receive HCBS in a private residence or another setting that meets the home and community-based setting requirements set forth in 42 CFR 441.530. Additionally, they participate in a person-centered service planning process consistent with the requirements set forth in 42 CFR 441.301. Three hundred and five people (N=305) from this program were included for analysis.

**PASSPORT Waiver:** This program provides services in home and community settings that allow individuals to remain in their home, with supports appropriate to their needs, for as long as possible. To be eligible for the waiver an individual must be 60 or older, need hands-on assistance with daily living activities, meet Medicaid financial eligibility and be able to remain safely at home with the agreement of their physician. Once enrolled, the individual works with a case manager to design a package of services to meet their assessed needs. Services are provided by local service providers who are certified by the state. Services available through the program may include personal care, home delivered meals, adult day care, transportation, homemaker, chore, emergency response systems, nursing and respite. Three hundred sixteen people (N=316) from this program were included for analysis.

**Assisted Living (AL) Waiver:** Assisted Living combines a home-like setting with personal support services to provide more intensive care than may be available through home care services. The AL waiver pays the cost of care in an assisted living

facility for certain people with Medicaid, allowing the individual to use his or her resources for room and board expenses. To be eligible for the program an individual must be 21 or older, need hands-on assistance with daily living activities, meet Medicaid financial eligibility, and be able to pay the state established monthly room and board payment. Services are provided by licensed residential care facilities that are certified by ODA. Two hundred ninety-seven people (N=297) from this program were included for analysis.

**Older Americans Act (OAA):** This program provides meals delivered to the homes of Ohioans age 60 and older, among other services. Funded by the OAA, the home delivered meals program targets individuals in the greatest social and economic need. The meals are provided by organizations in local communities. Three hundred twenty people (N=320) receiving meals from this program were included for analysis.

Figure 2 summarizes the programs included in Ohio's analysis sample, the number of surveys completed per program and included for analysis, and the number of participants eligible to be included in the survey by program. Also included are calculations of margin of error for each program's estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating less conservative margins of error. Based on distributions observed in data collected so far, it is reasonable to assume a less conservative population proportion (response distribution) of 0.7 when calculating margins of error for the individual programs. Both scenarios use all completed surveys included for analysis as sample program N in the calculations. Readers should be aware that for some survey items, the actual number of valid responses may be smaller than the total number of completed surveys. This is explained in more detail in "Organization of Results" section below.

Figure 2. Programs included, number of surveys included for analysis, and margins of error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
<b>MyCare Ohio Waiver</b>	307	25,000	95% Confidence Level, 5.6% Margin of Error	95% Confidence Level, 5.1% Margin of Error
<b>Ohio Home Care Waiver</b>	305	5,656	95% Confidence Level, 5.5% Margin of Error	95% Confidence Level, 5.0% Margin of Error
<b>PASSPORT Waiver</b>	316	19,272	95% Confidence Level, 5.5% Margin of Error	95% Confidence Level, 5.0% Margin of Error
<b>Assisted Living Waiver</b>	297	2,779	95% Confidence Level, 5.4% Margin of Error	95% Confidence Level, 4.9% Margin of Error
<b>OAA</b>	320	37,525	95% Confidence Level, 5.5% Margin of Error	95% Confidence Level, 5.0% Margin of Error
<b>Total</b>	<b>1,554<sup>3</sup></b>	<b>90,232</b>	<b>95% Confidence Level, 2.5% Margin of Error</b>	<b>95% Confidence Level, 2.3% Margin of Error</b>

## Survey Process in Ohio

Ohio contracted with Vital Research, a national survey group, to hire and manage local interviewers to conduct the NCI-AD in-person survey for the Ohio Home Care Waiver, the PASSPORT waiver, the AL Waiver and OAA programs. Surveyors employed by the Ohio Department of Medicaid (ODM) conducted the NCI-AD in-person survey with individuals enrolled in the MyCare Ohio waiver. Ohio worked with Vital Research and HSRI and NASUAD staff to train interviewers. ODA, ODM, Vital Research, and HSRI and NASUAD staff

<sup>3</sup> Program was missing for 9 cases submitted for analysis

conducted a two-day training with these interviewers on October 18-19, 2016. The training consisted of a detailed review of the NCI-AD survey tool, general and population-specific surveying techniques, procedures for scheduling interviews and obtaining written consent, overview of the NCI-AD project, guidance for follow-up in the case of unmet needs and/or abuse, neglect or exploitation, mock interviewing practice sessions, and data entry procedures. Interviews began on August 1, 2016, and the final data from 1,554 interviews was sent to HSRI on March 12, 2017. The data collected by the ODM surveyors was entered directly into the data entry tool provided by HSRI.

Ohio elected to add seven state-specific questions to the main NCI-AD in-person survey.

## Stakeholders

ODA and ODM are committed to providing ongoing NCI-AD stakeholder engagement activities, including with case managers for the waiver programs and Managed Care Organizations (MCOs).

ODA and ODM will work together to provide updates on the project and develop plans to improve consistency and quality of services statewide. Through ongoing communications with key LTSS-specific stakeholders, the engagement process will continue to grow as alignment among other state initiatives begins to emerge.

## Organization of Results

The following section of the report presents findings from Ohio's 2016-17 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the five programs, as well as the Ohio state average. The numbers of people in each program that responded to the item, as well as the number for the state as a whole are also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual program and the state) shown in each chart are the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for several reasons:

- Certain questions in the survey could only be asked of the service recipient – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, “don’t know” responses were excluded.
- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to skip logic, that survey case does not contribute to the calculations for the item and does not contribute to the N.

The state of Ohio average is a weighted state estimate. A weighted estimate is needed because Ohio oversampled some of its programs – i.e. some programs constituted a larger proportion of the sample than they did as proportion of total population receiving services in the state. To account for these programs being proportionally over-represented in the state sample, statistical weights were developed and applied to programs when estimating state averages. Applying these weights, in effect, “re-balances” the disproportionate representation of programs in the sample, and results in a state estimate that one would expect if the programs were sampled proportionately relative to the populations they serve. For exact calculations of state weights, please contact the NCI-AD project team.

Un-collapsed and unweighted data showing all categories of responses by program and Ohio’s analysis sample overall are shown in tabular format in Appendix B. Please note, the “sample average” in Appendix B is a simple average and is different from the state of Ohio average shown in the charts, as it presents unweighted data (i.e. no weights that account for disproportionate sampling of programs have been applied in Appendix B).

State-specific questions that Ohio chose to add to the main NCI-AD in-person survey are shown in Appendix C.

## Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Ohio. However, the report does not include benchmarks for acceptable or unacceptable levels of performance for the programs or the state overall. Rather, it is up to stakeholders to assess the information contained in this report and draw their own conclusions. This report is intended to be one mechanism for state leaders and community stakeholders to assess the current state of Ohio's LTSS system and identify areas that are working well and areas of potential improvement. The results charts throughout this report display program scores relative to one another and to the state of Ohio average. It is up to public managers, policy-makers, and other stakeholders to decide whether a program's result relative to the state average suggests that intervention or further investigation are necessary. Furthermore, by aligning NCI-AD measures with specific state and federal initiatives, Ohio can more accurately demonstrate the areas in which transformation is evident and continue to promote quality efforts, while also recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the item sample size is small. Valid item Ns for each program are shown in every chart and table. Anytime the sample size is smaller than 20, the N in the chart is also asterisked. It is advised that in these cases the data are treated as suggestive and informational only, and not used for drawing firm conclusions.

In addition, discretion should be used when comparing a program's result relative to another program due to potential similarities and differences amongst program participants.

## Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

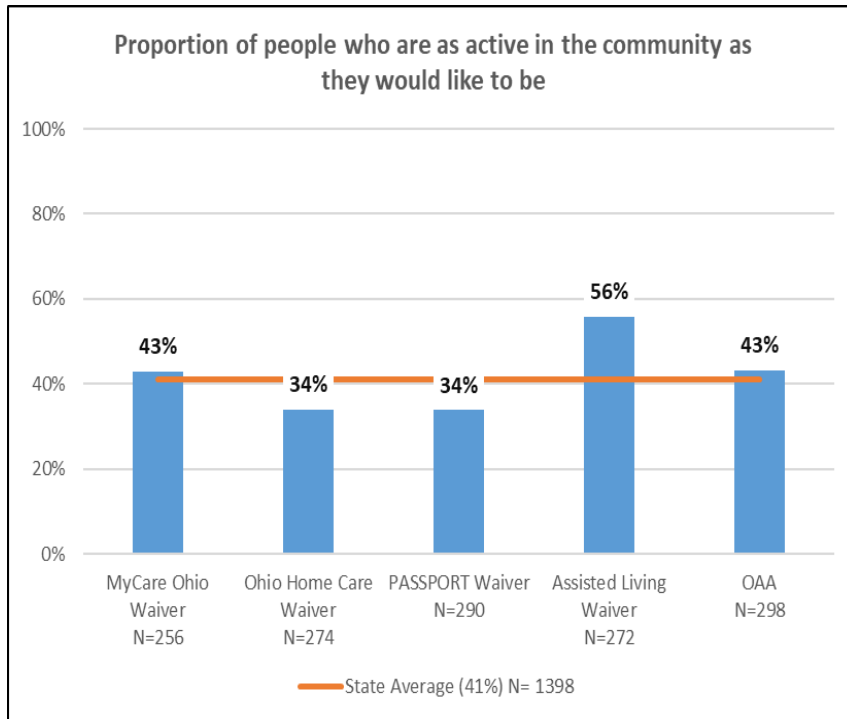
1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

There are three survey items that correspond to the Community Participation domain.

Un-collapsed data for state and settings are shown in Appendix B.

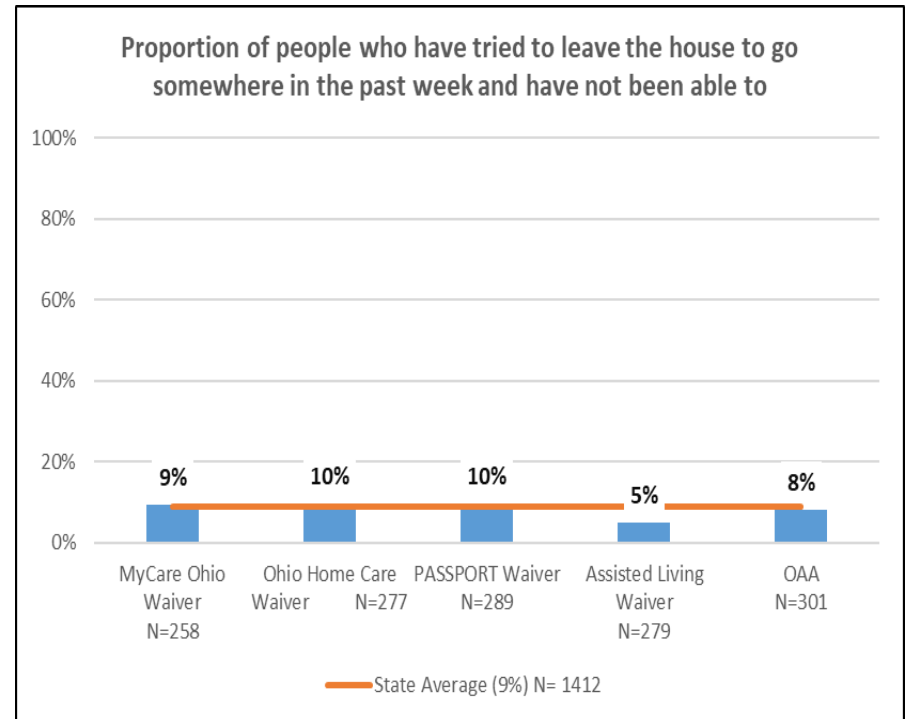


Graph 1. Proportion of people who are as active in the community as they would like to be<sup>4</sup>.



<sup>4</sup> New variable

Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to<sup>5</sup>.



<sup>5</sup> New variable

## Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

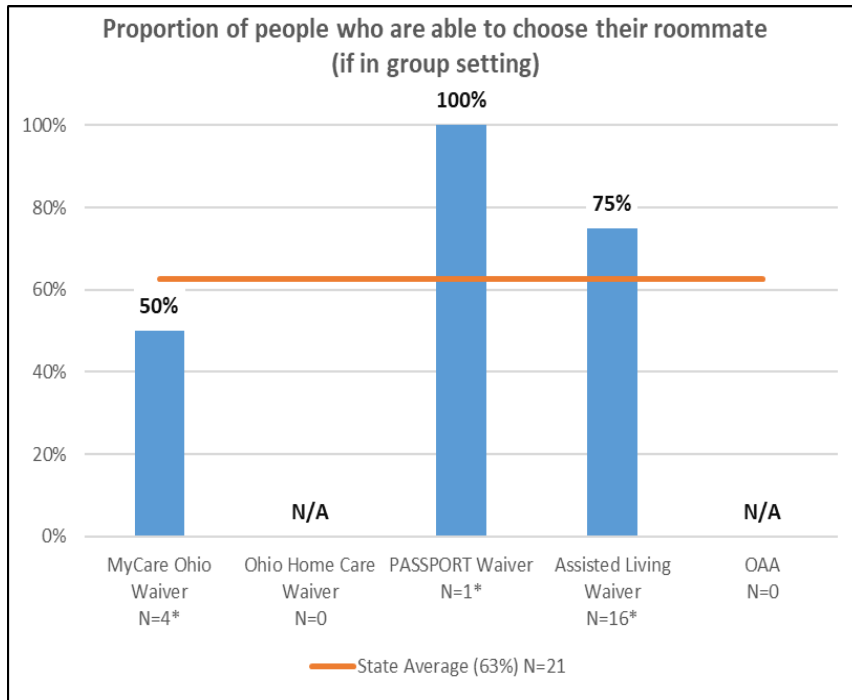
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

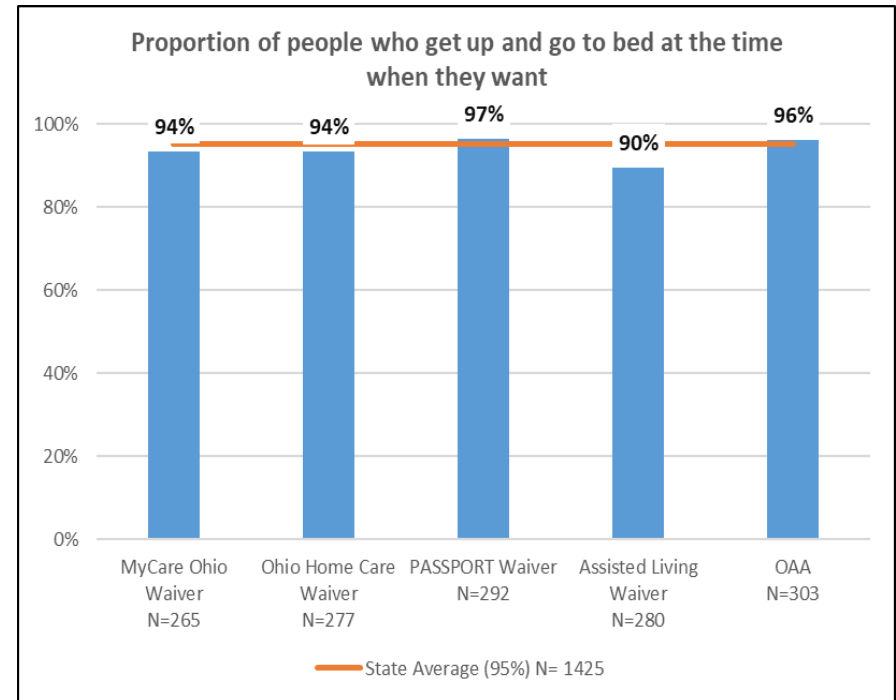
Un-collapsed data for state and settings are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting)

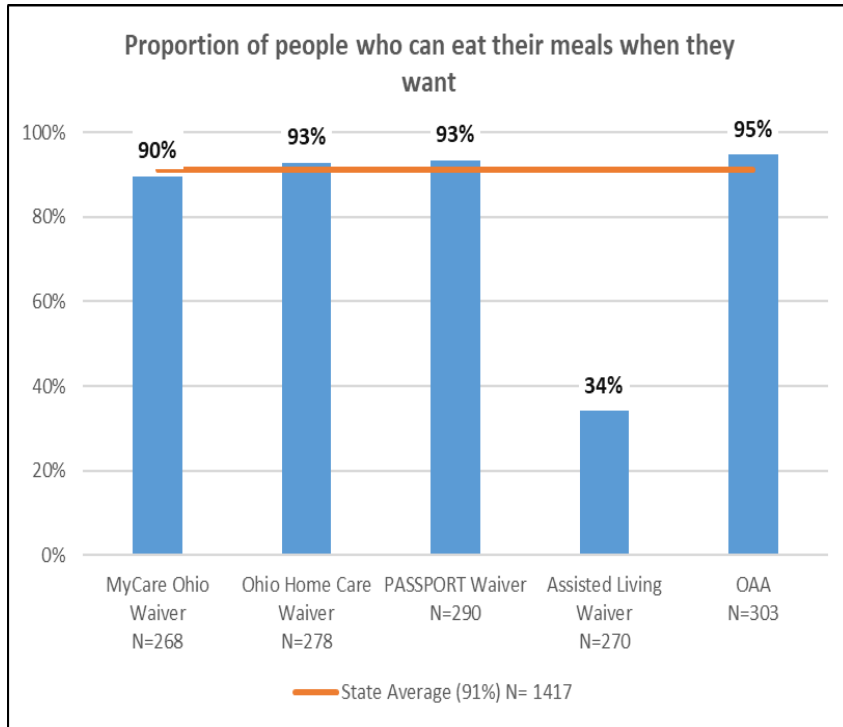


\* Very small number of responses

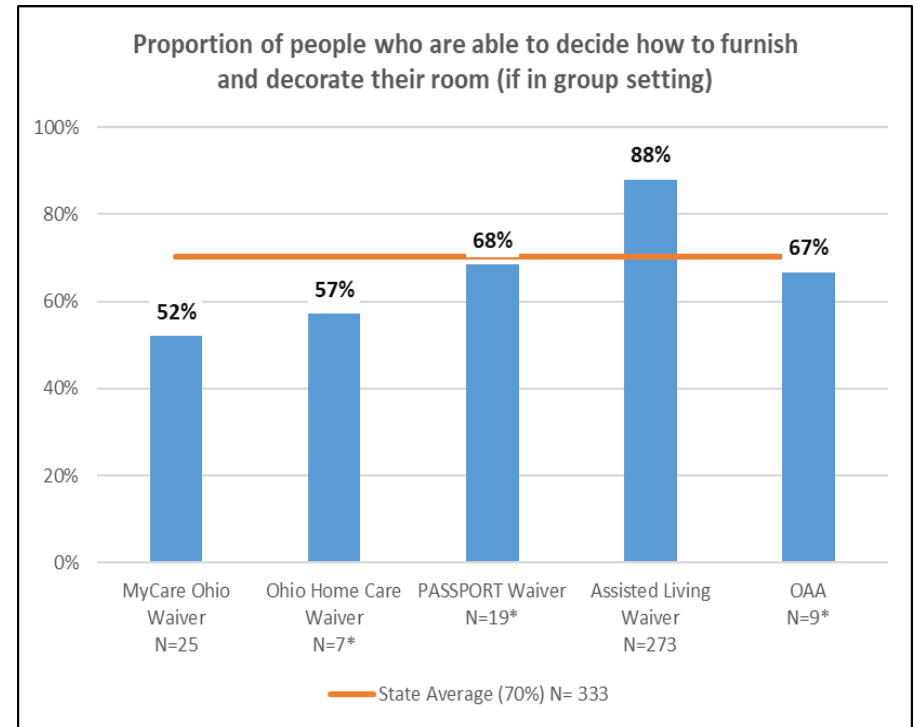
Graph 4. Proportion of people who get up and go to bed at the time when they want



Graph 5. Proportion of people who can eat their meals when they want



Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



\* Very small number of responses

## Relationships

People have friends and relationships and do not feel lonely.

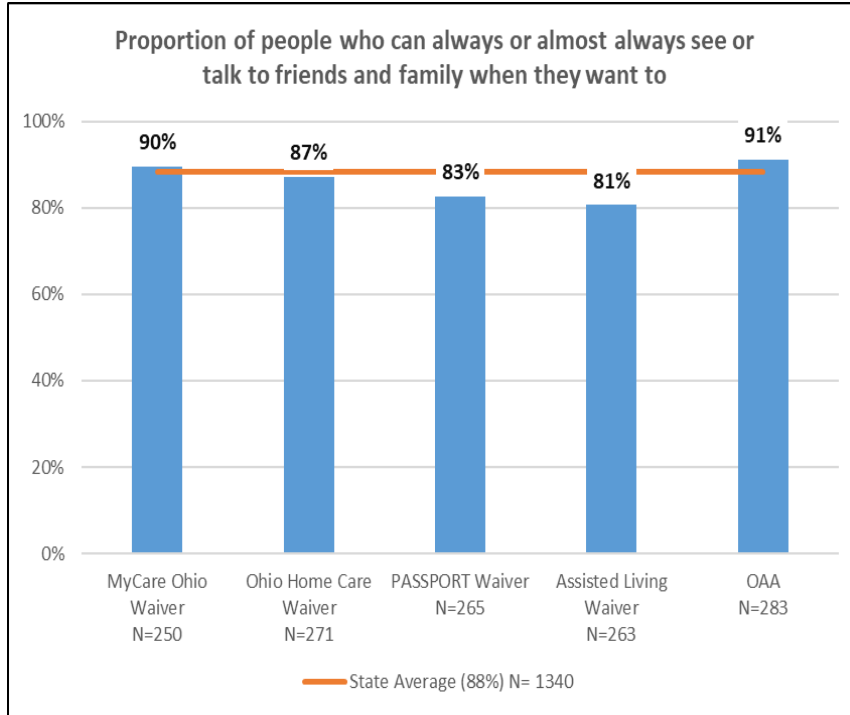
There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two survey items that correspond to the Relationship domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



## Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

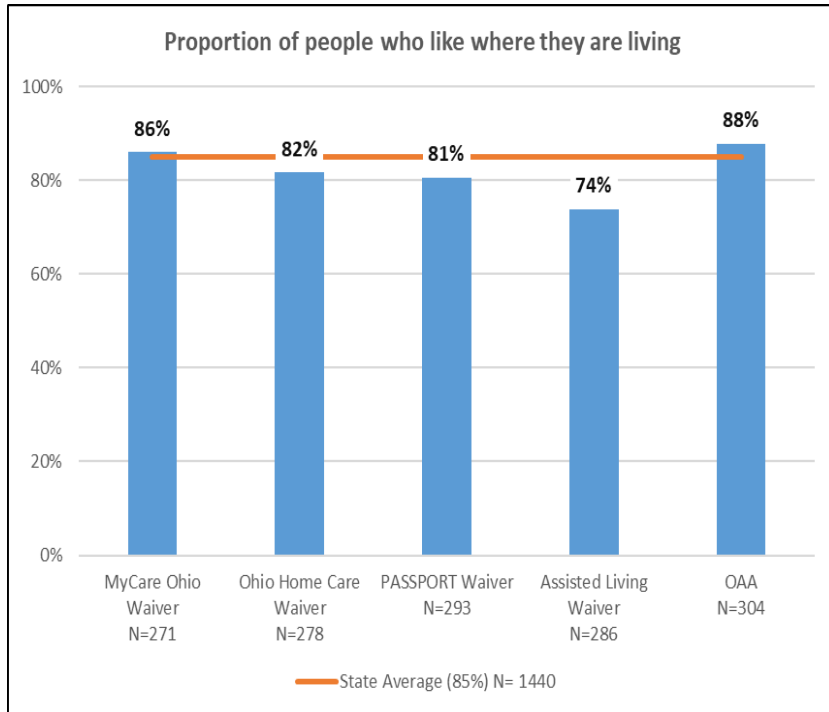
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

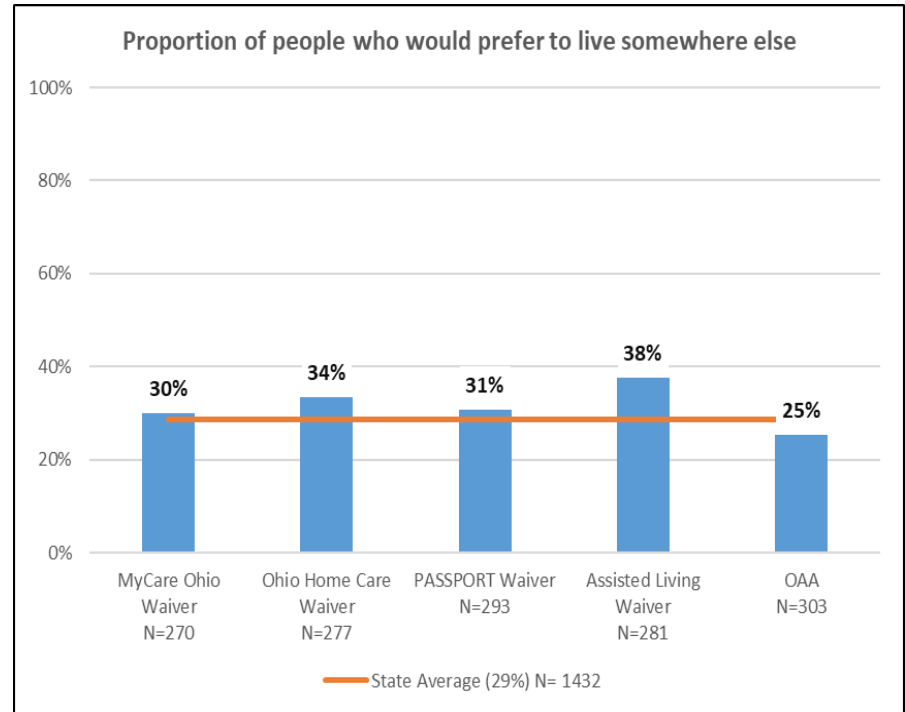
There are seven survey items that correspond to the Satisfaction domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 8. Proportion of people who like where they are living

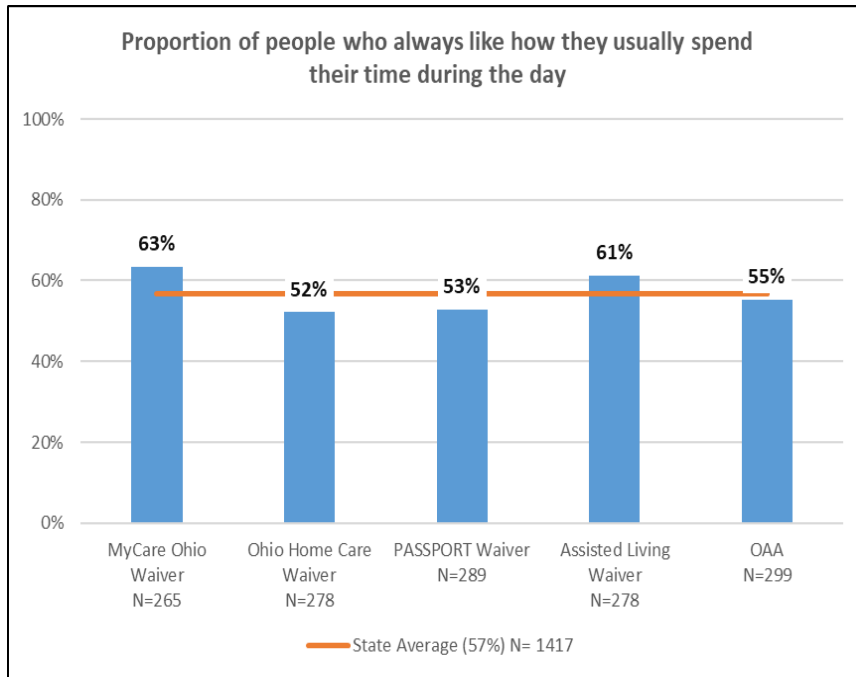


Graph 9. Proportion of people who would prefer to live somewhere else

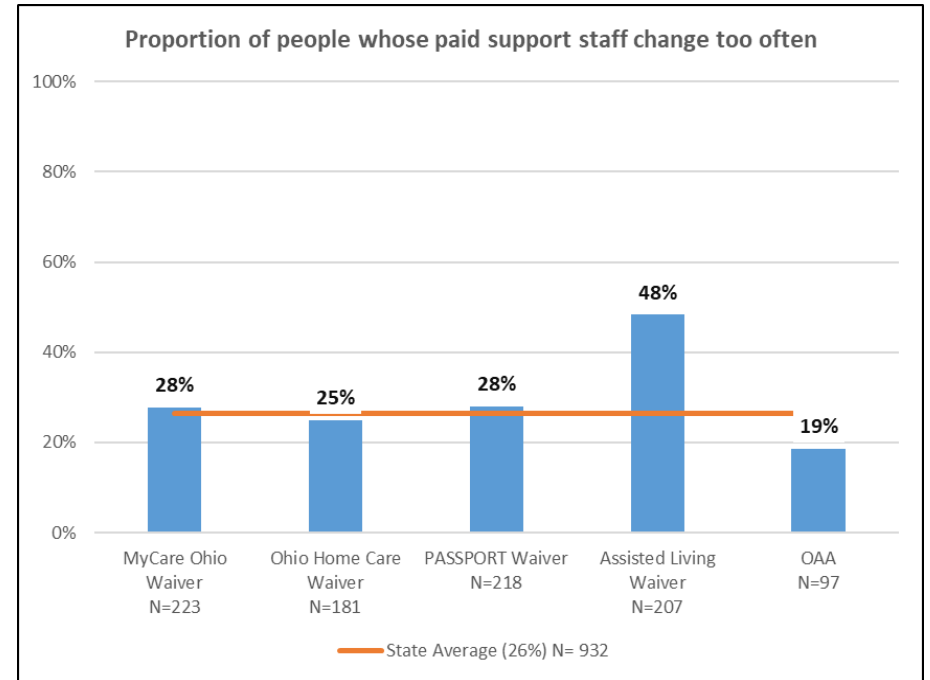




Graph 10. Proportion of people who always like how they usually spend their time during the day<sup>6</sup>



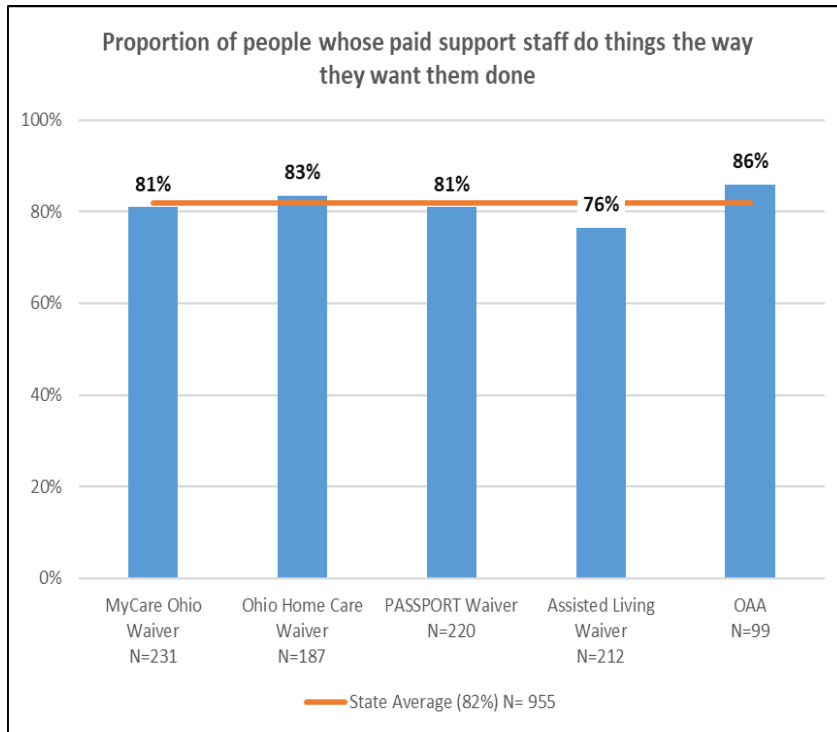
Graph 11. Proportion of people whose paid support staff change too often<sup>7</sup>



<sup>6</sup> In 2015-2016 reporting cycle, "sometimes" was combined with "always"

<sup>7</sup> In 2015-2016 survey cycle, proxies were allowed for this question

Graph 12. Proportion of people whose paid support staff do things the way they want them done



## Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies<sup>8</sup>
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

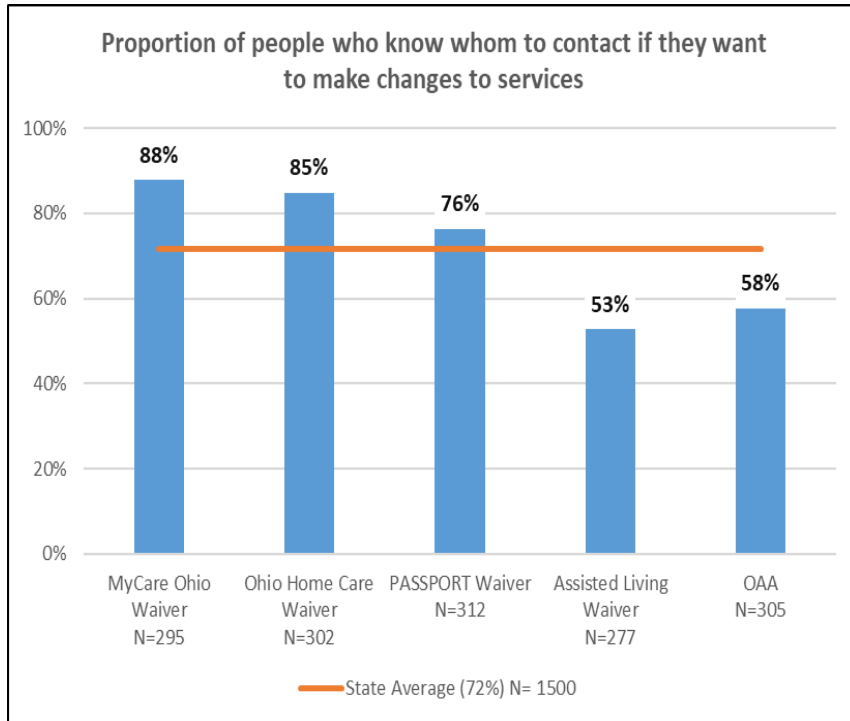
There are twelve survey items that correspond to the Service Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

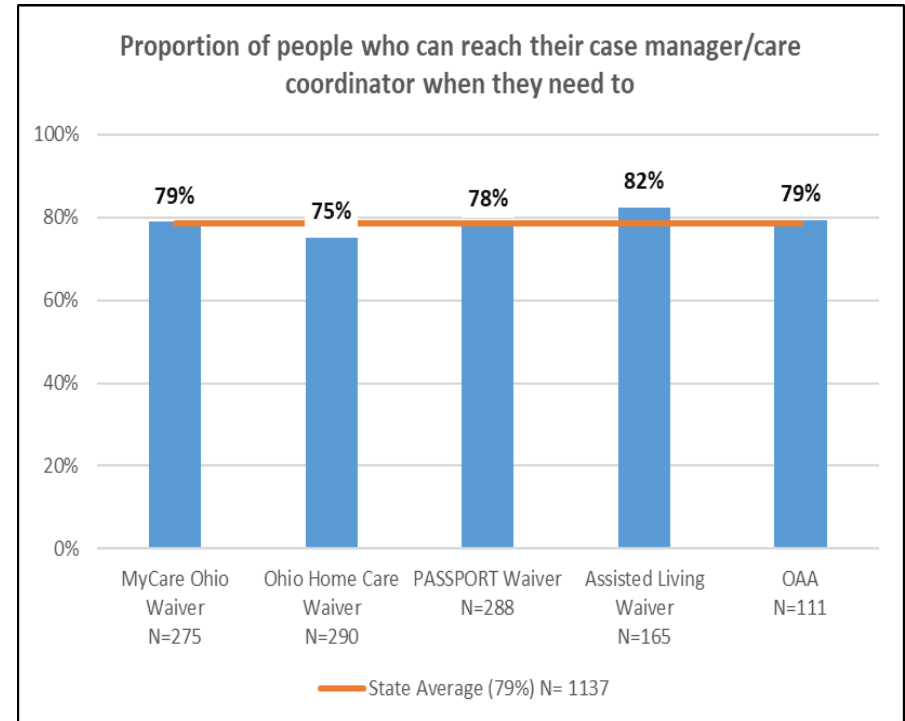
---

<sup>8</sup> Data shown in Appendix B only

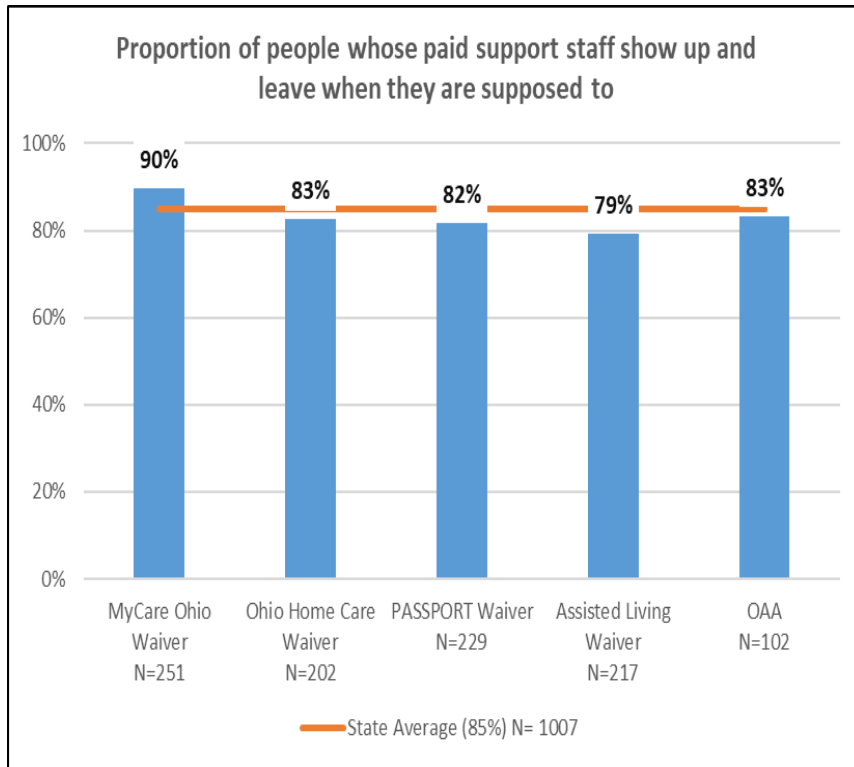
Graph 13. Proportion of people who know whom to contact if they want to make changes to their services



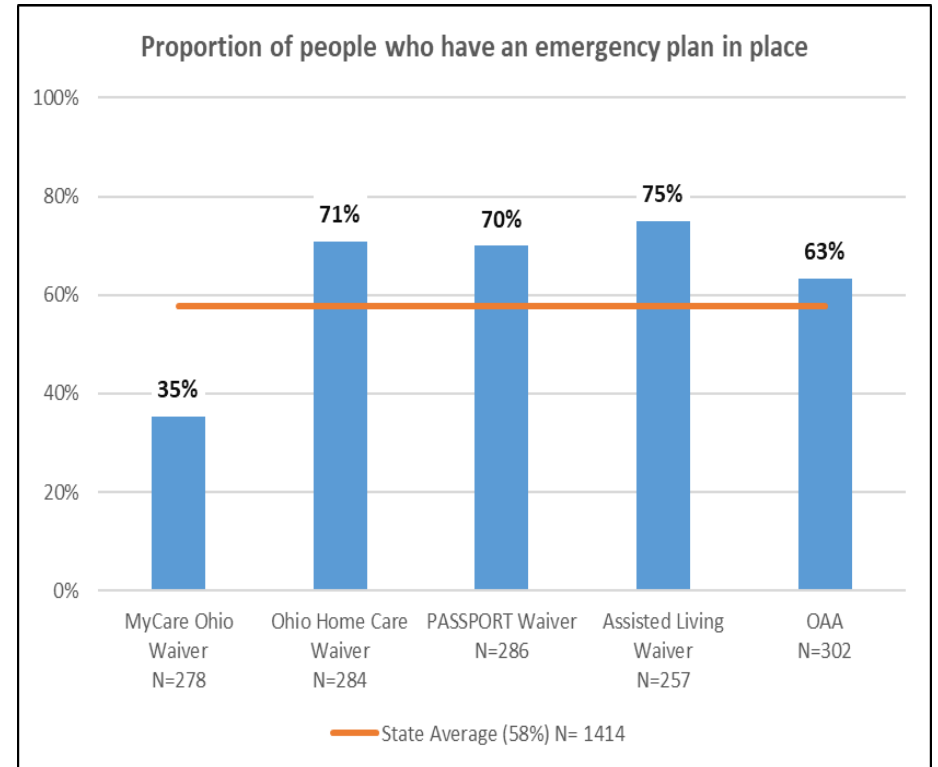
Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



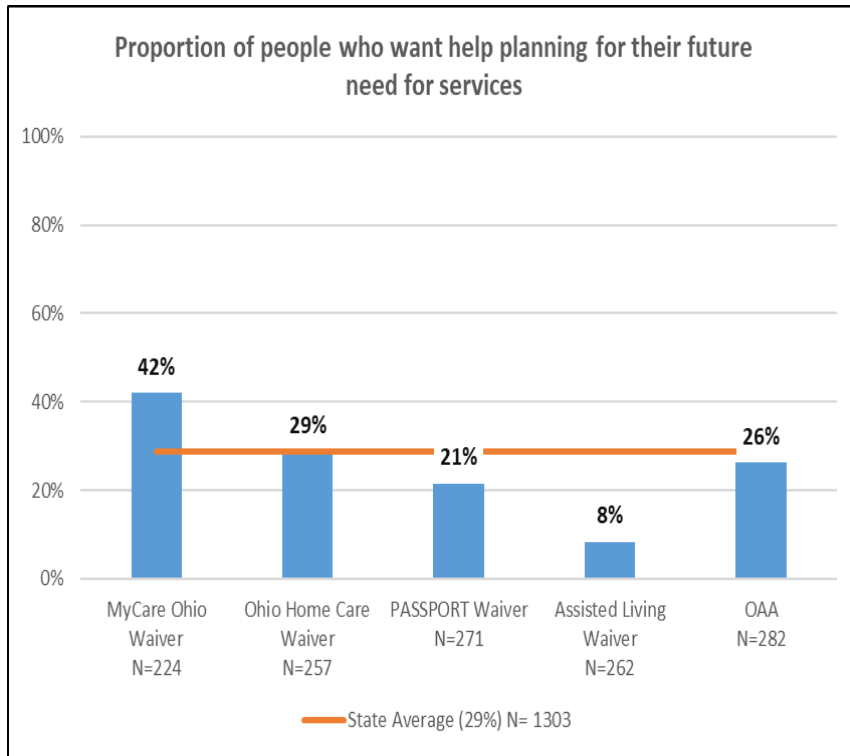
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



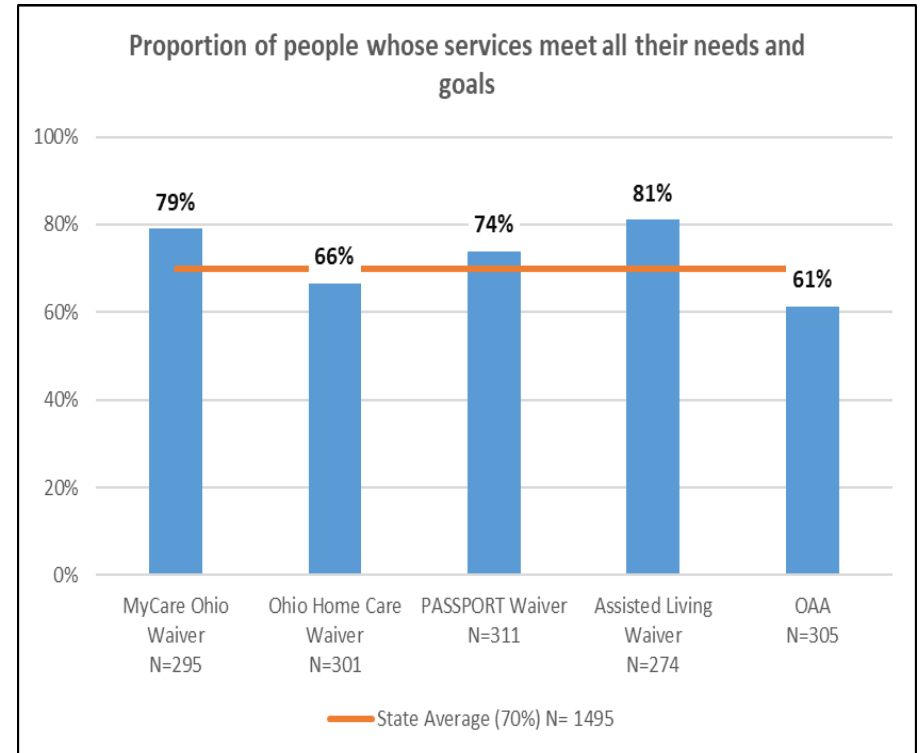
Graph 16. Proportion of people who have an emergency plan in place



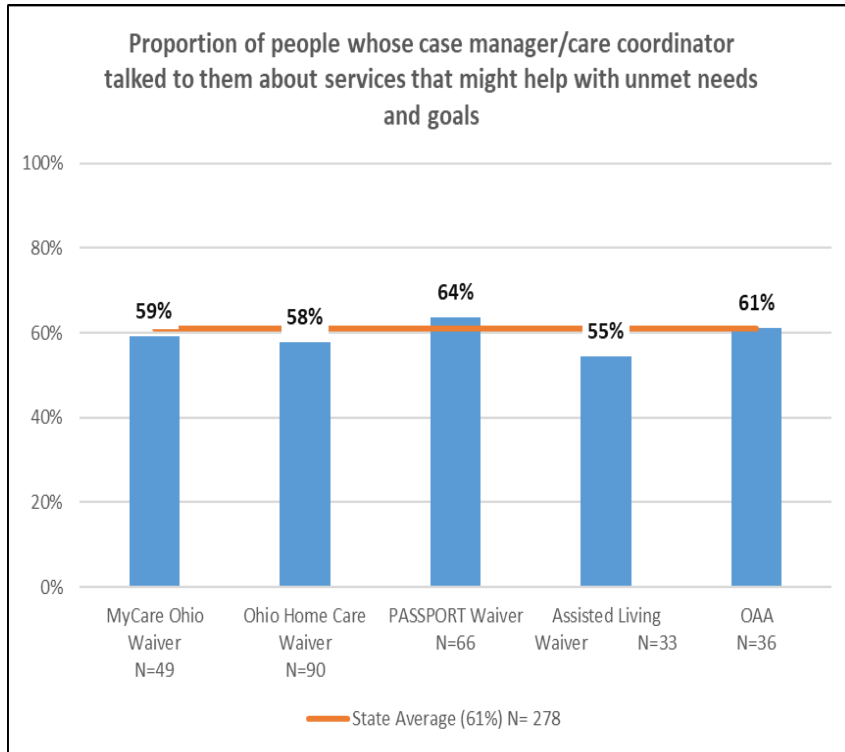
Graph 17. Proportion of people who want help planning for their future need for services



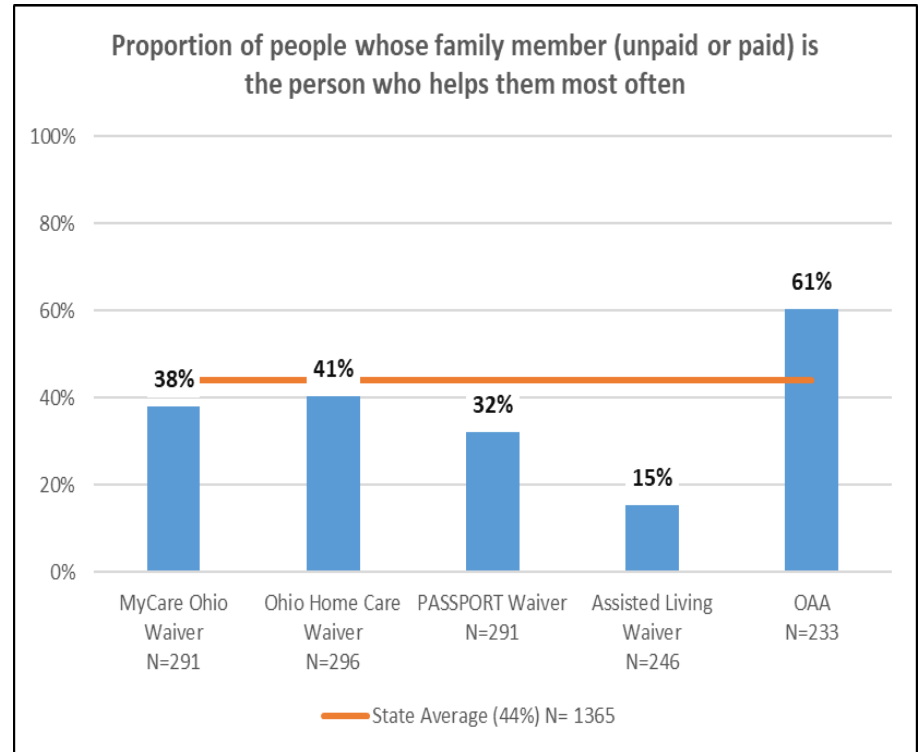
Graph 18. Proportion of people whose services meet all their needs and goals



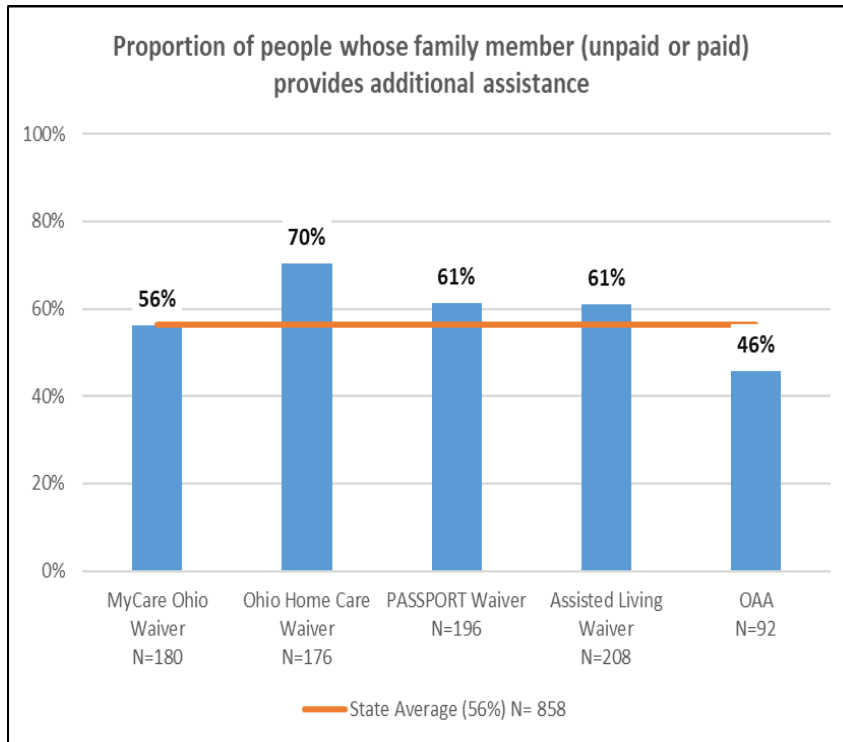
Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)



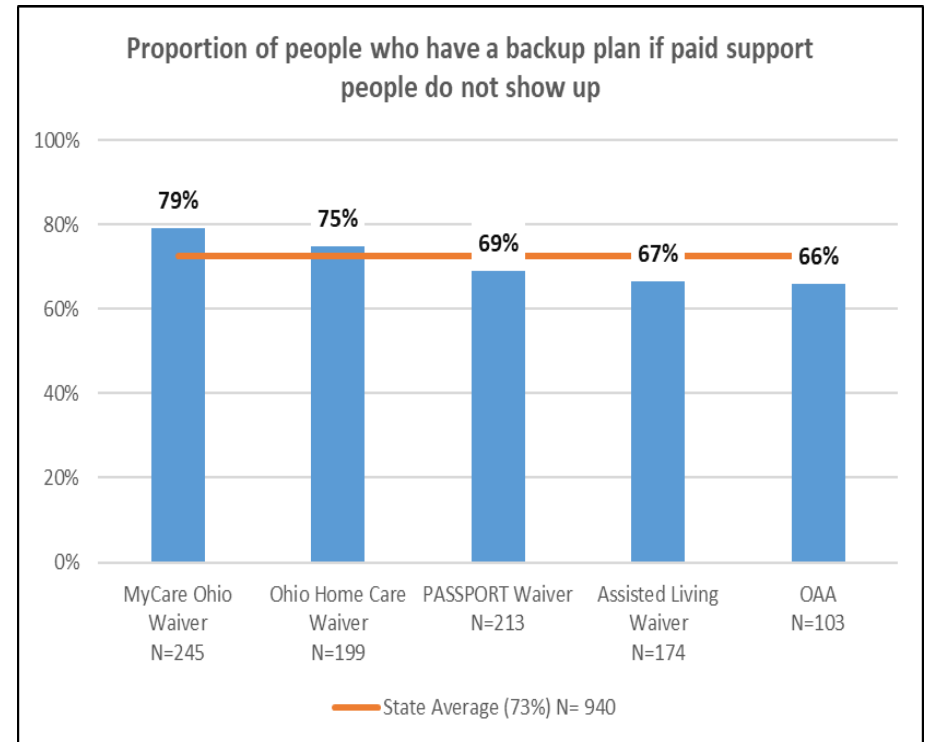
Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance



Graph 22. Proportion of people who have a backup plan if their paid support people do not show up<sup>9</sup>



<sup>9</sup> New variable



## Care Coordination

Individuals are provided appropriate coordination of care.

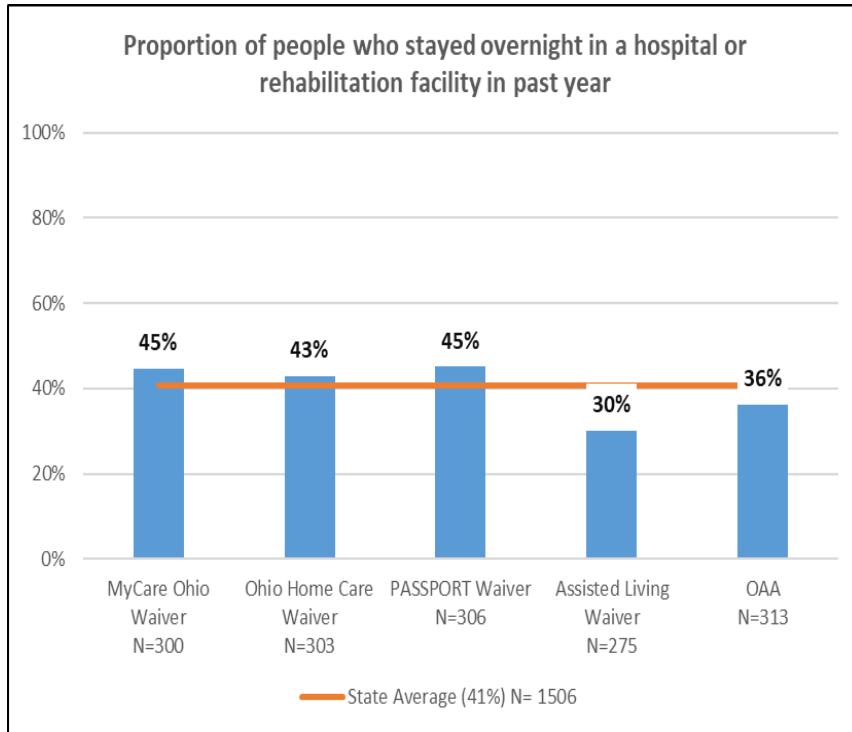
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

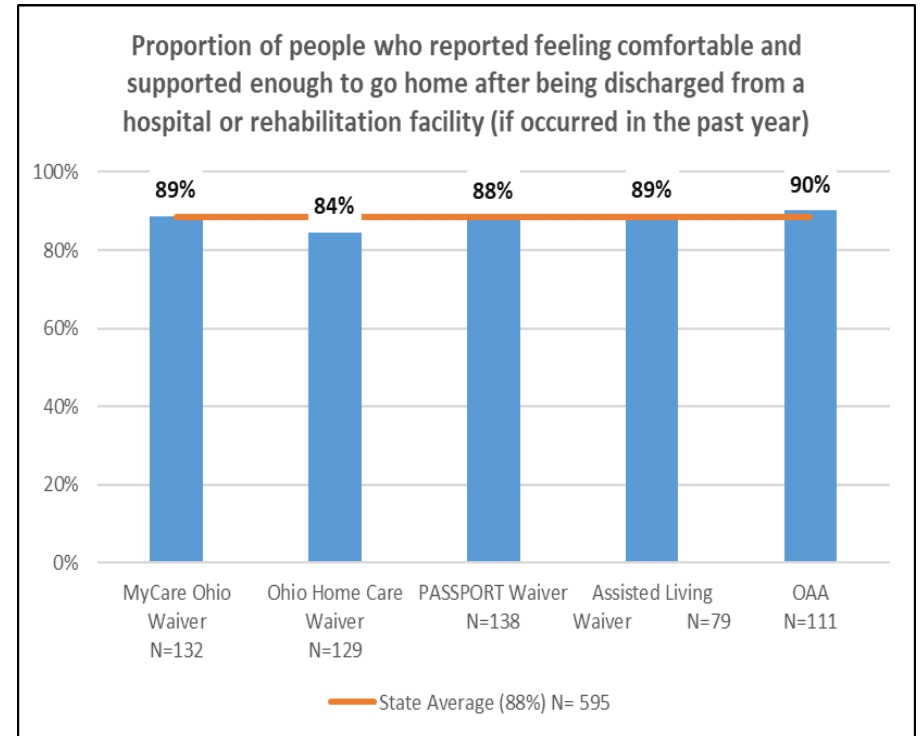
There are five survey items that correspond to the Care Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

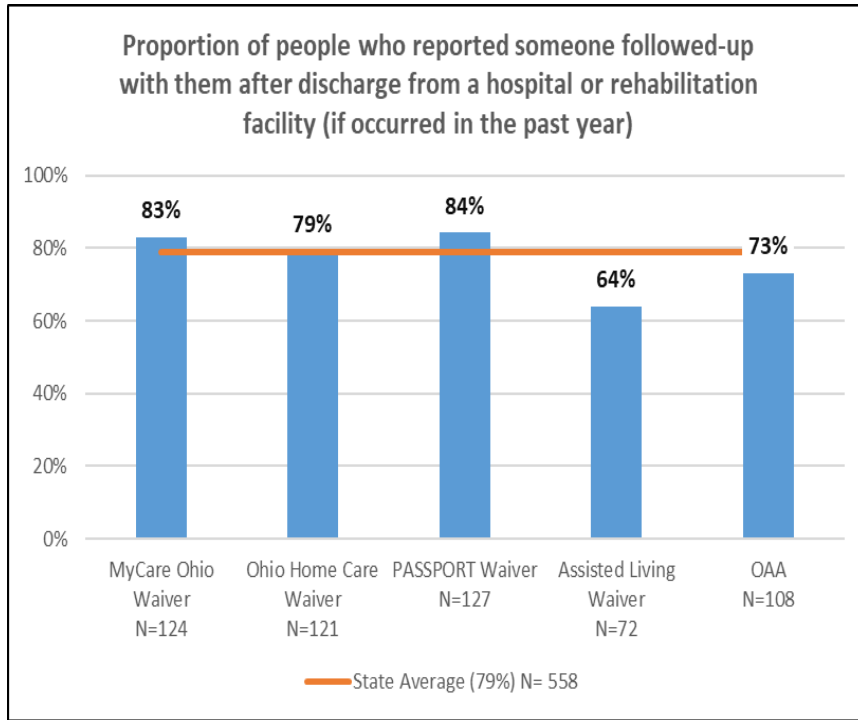
Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



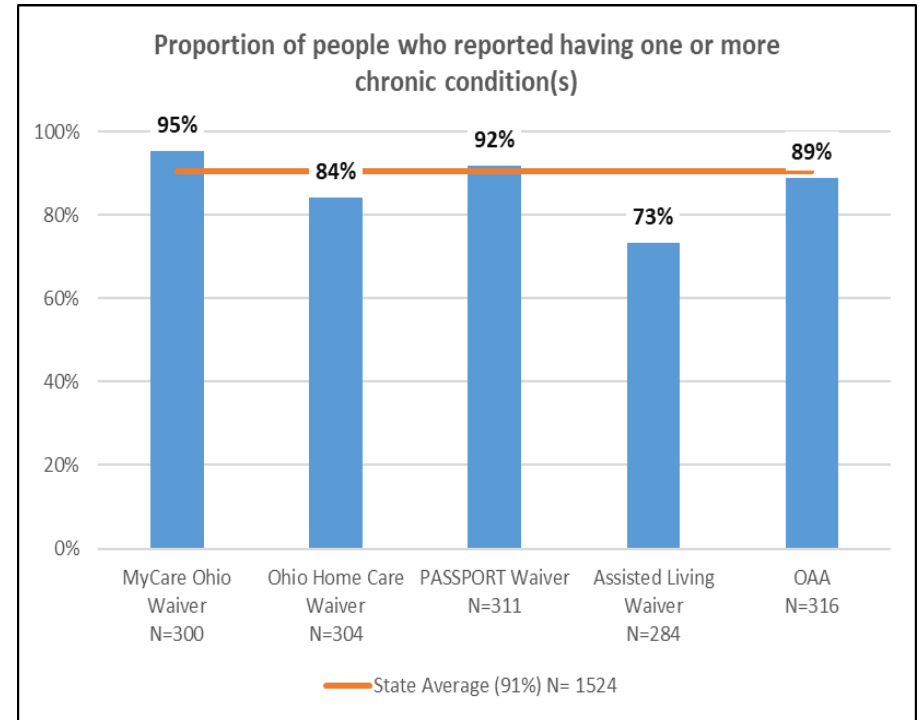
Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)



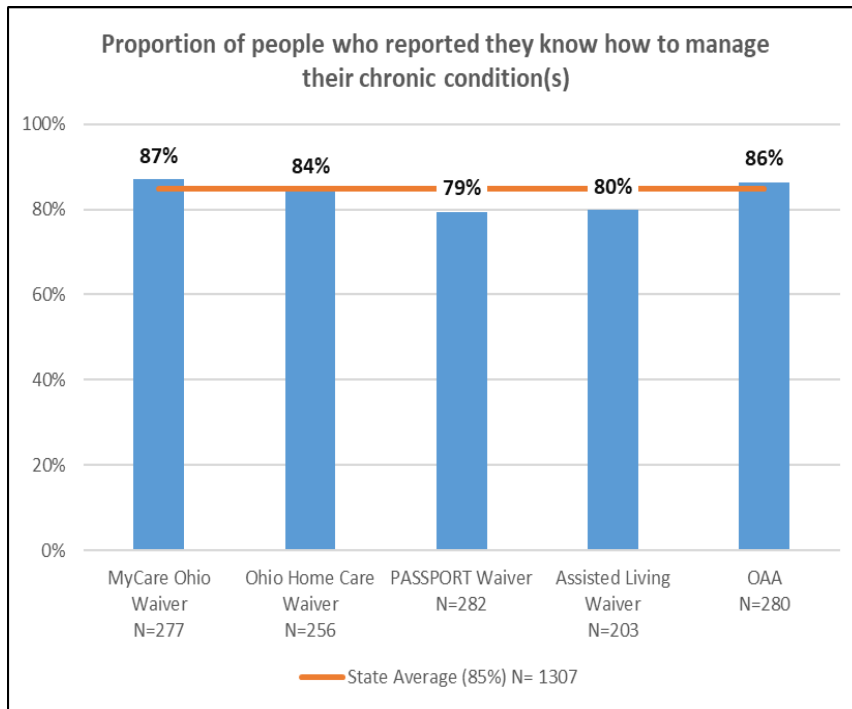
Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)



Graph 26. Proportion of people who reported having one or more chronic condition(s)



Graph 27. Proportion of people who reported they know how to manage their chronic condition(s)



## Access

Publicly funded services are readily available to individuals who need and qualify for them.

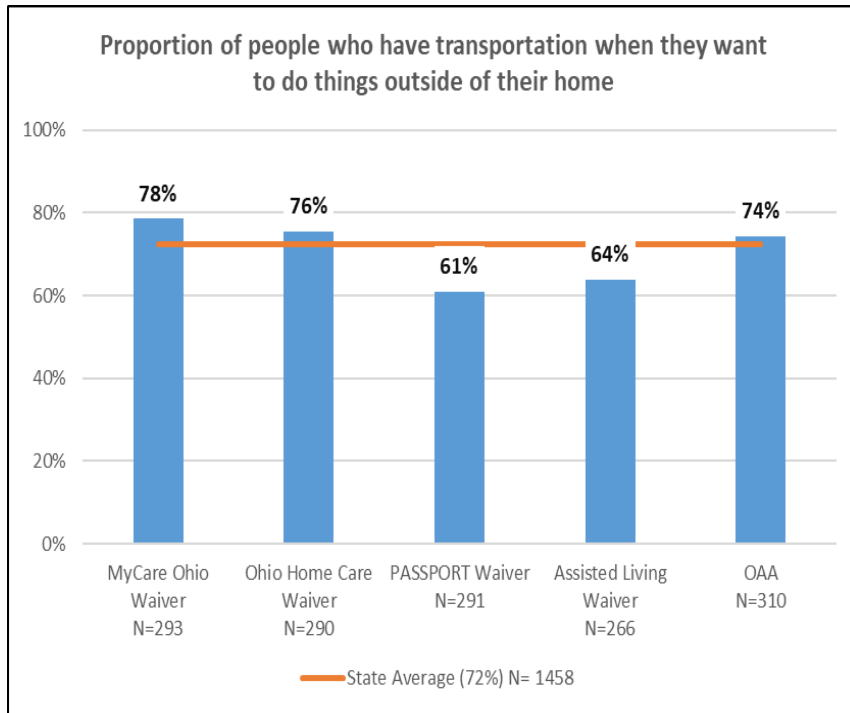
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

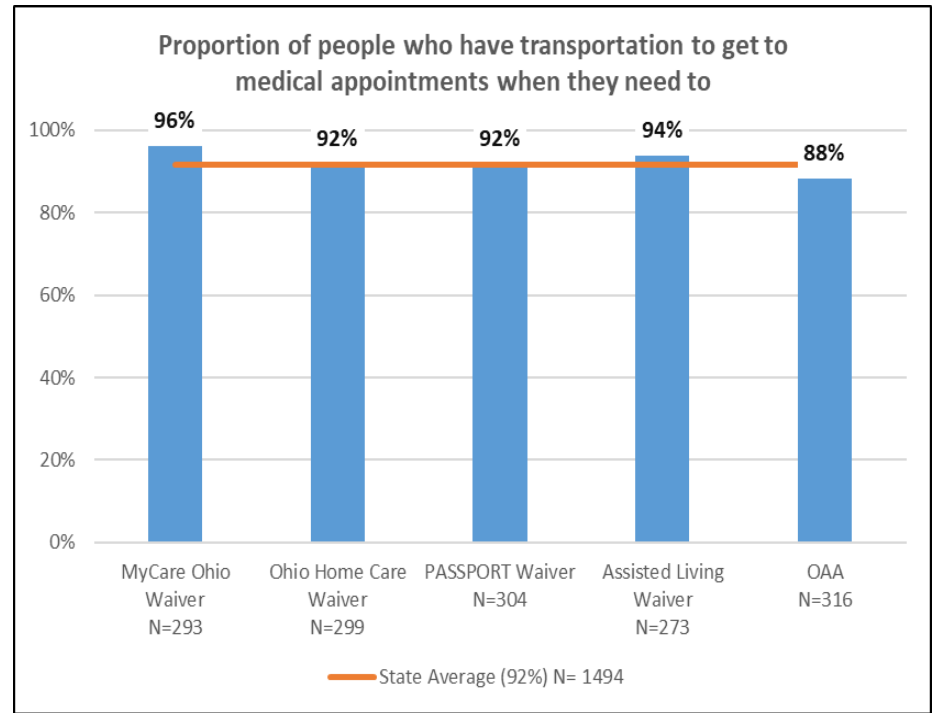
There are five survey items that correspond to the Access domain.

Un-collapsed data for state and settings are shown in Appendix B.

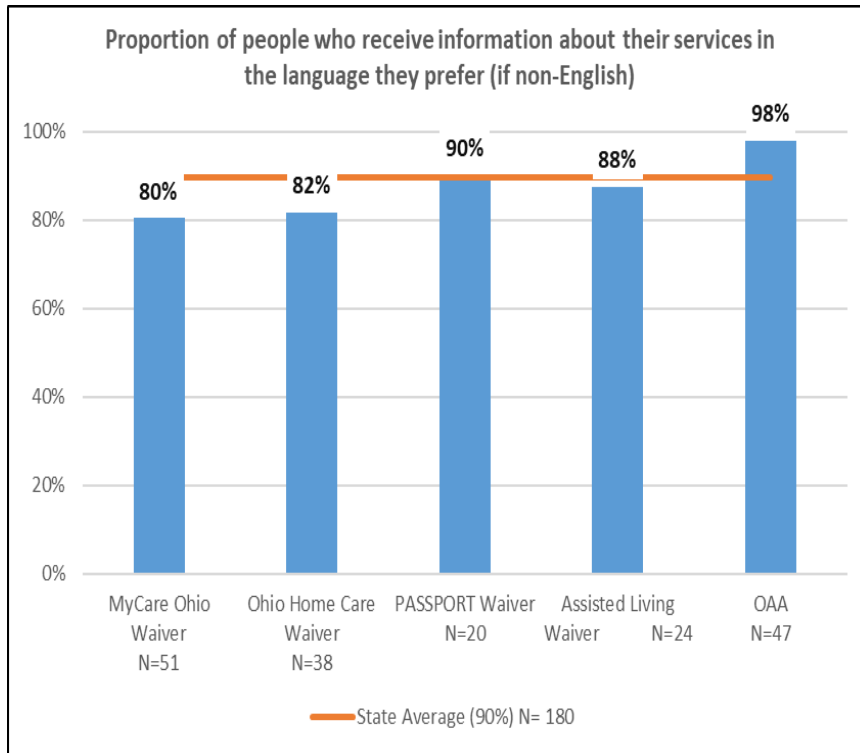
Graph 28. Proportion of people who have transportation when they want to do things outside of their home



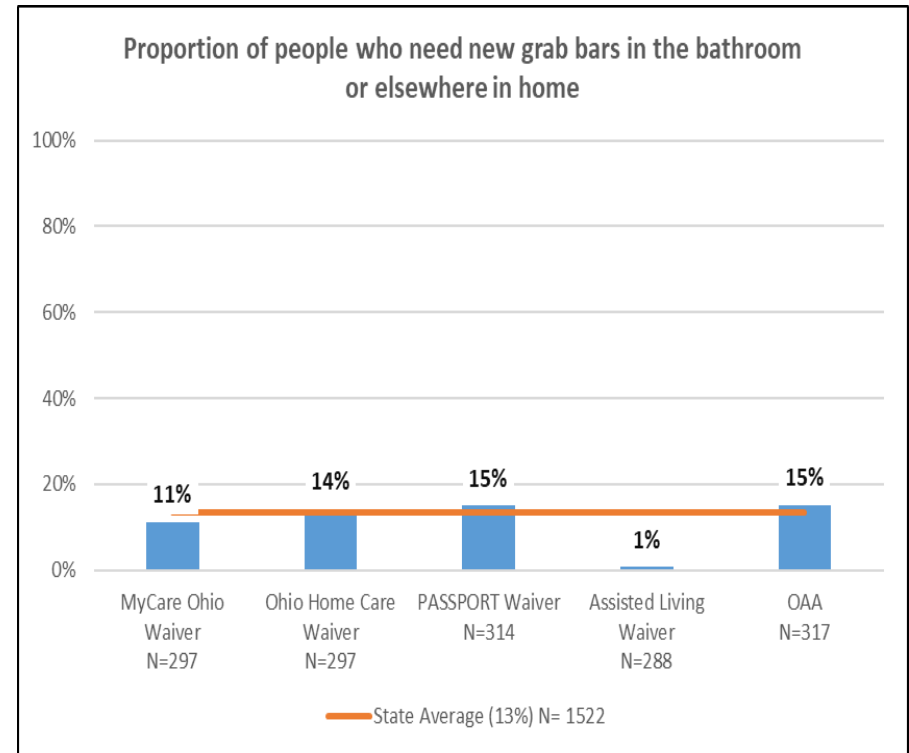
Graph 29. Proportion of people who have transportation to get to medical appointments when they need to



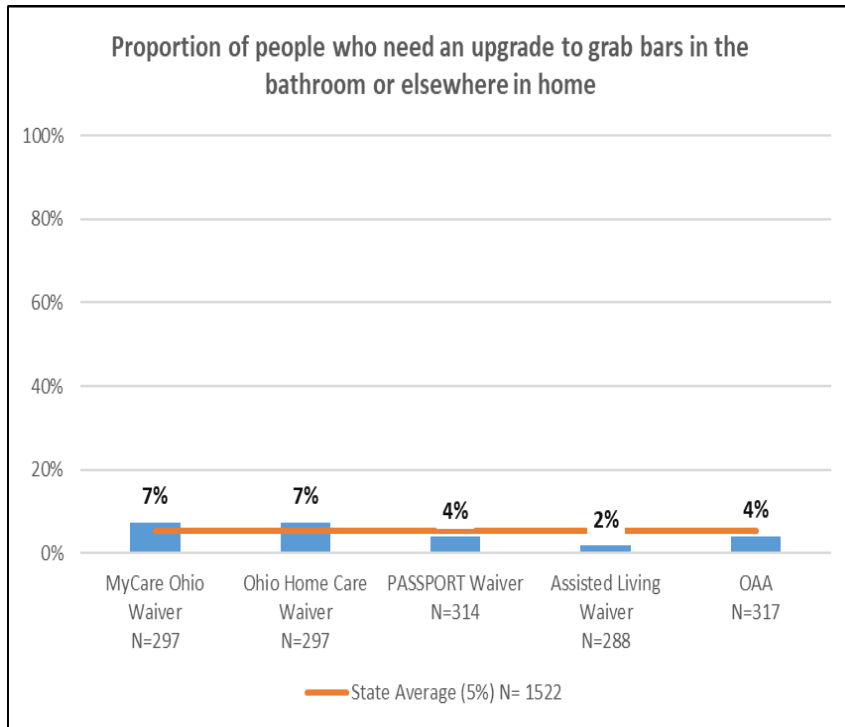
Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)



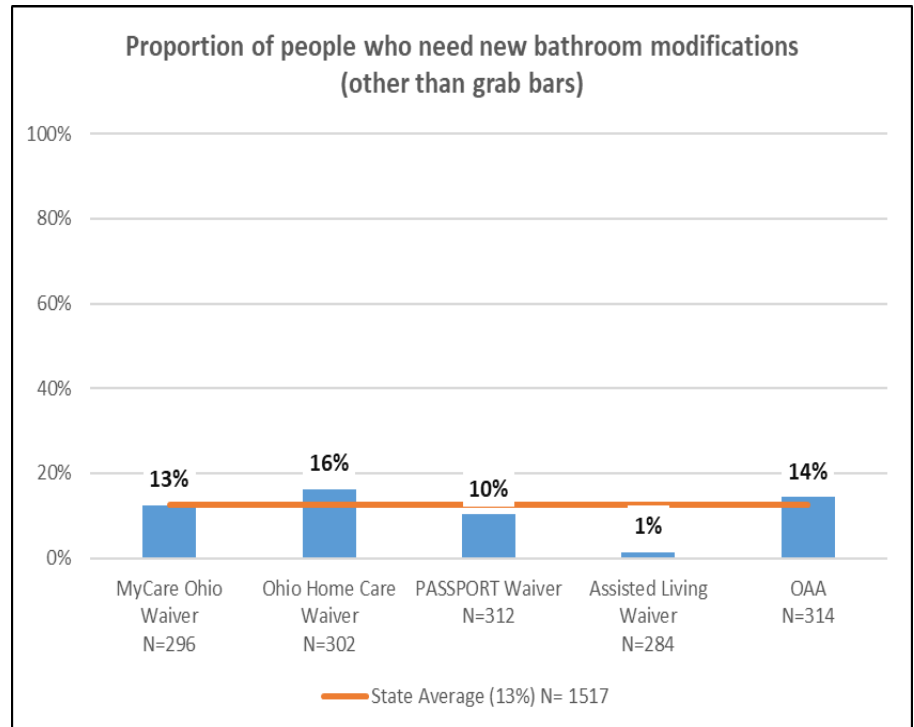
Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home



Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home

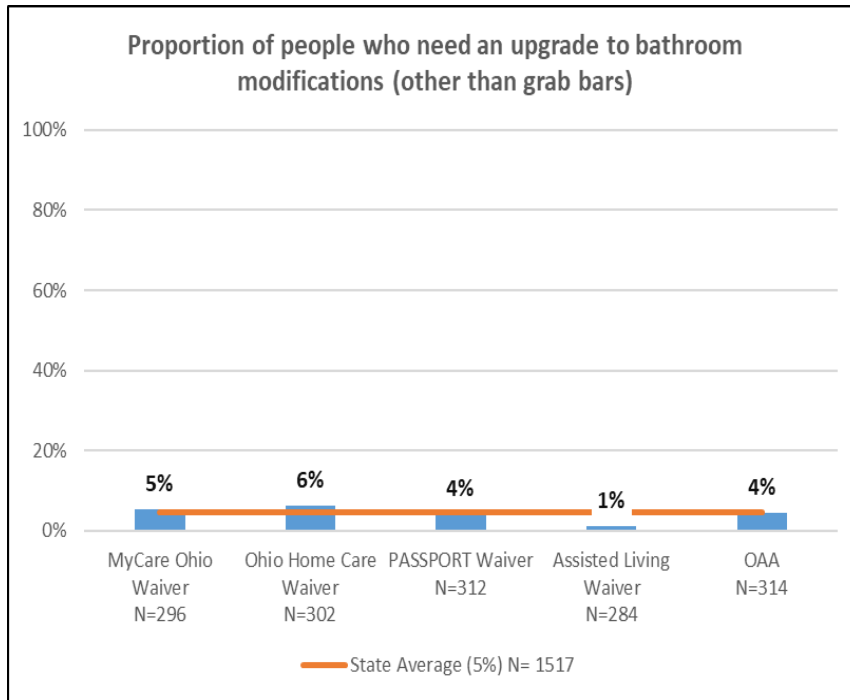


Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)

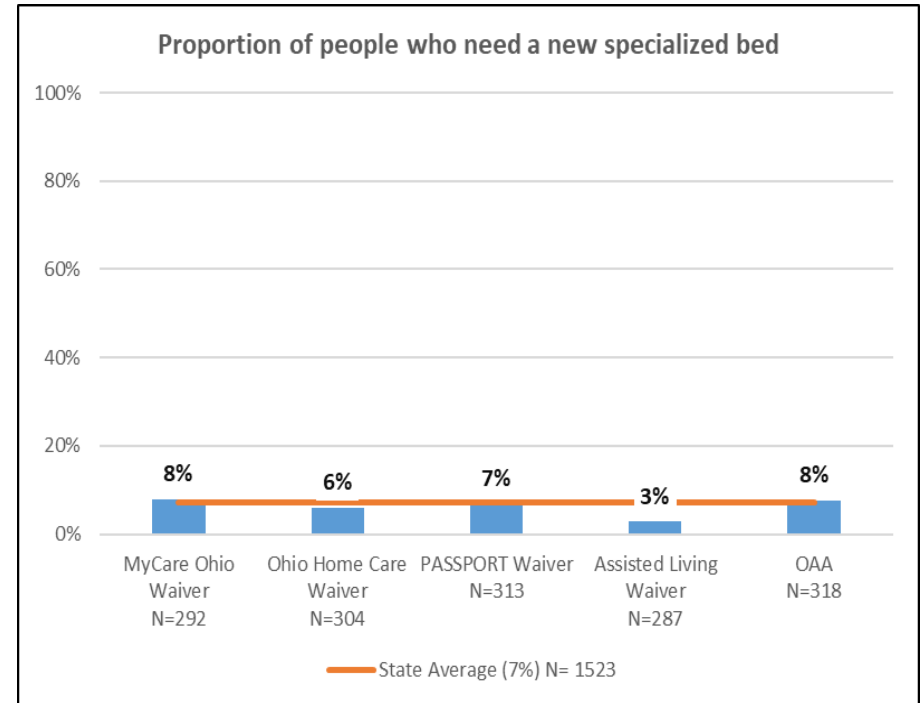




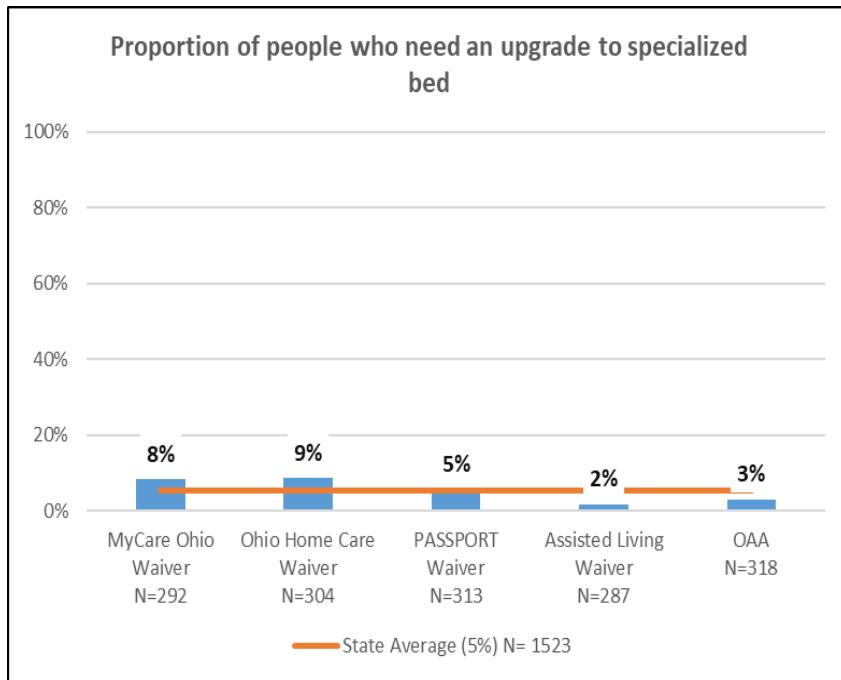
Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



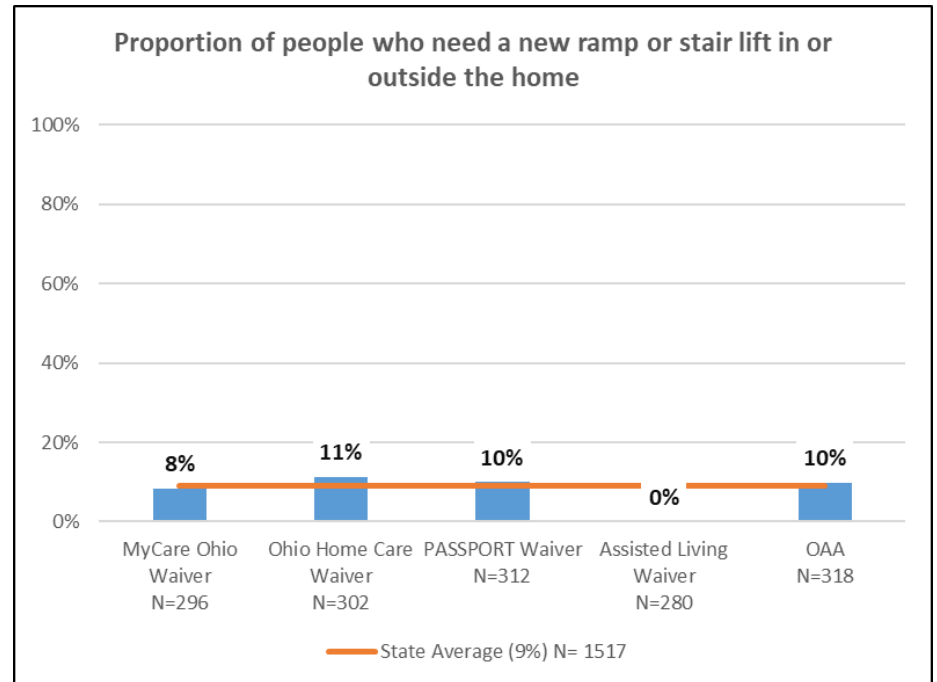
Graph 35. Proportion of people who need a new specialized bed



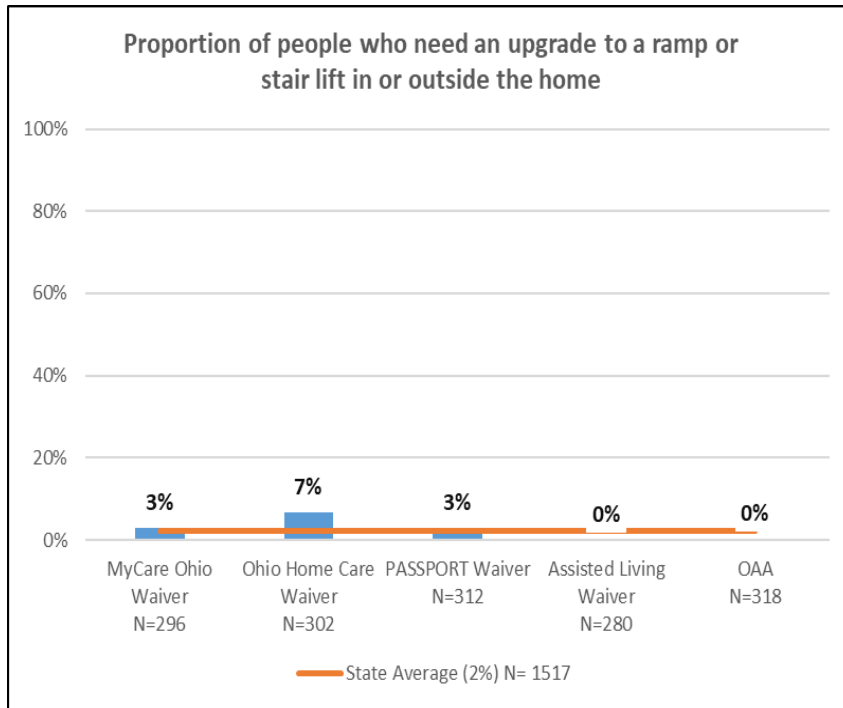
Graph 36. Proportion of people who need an upgrade to specialized bed



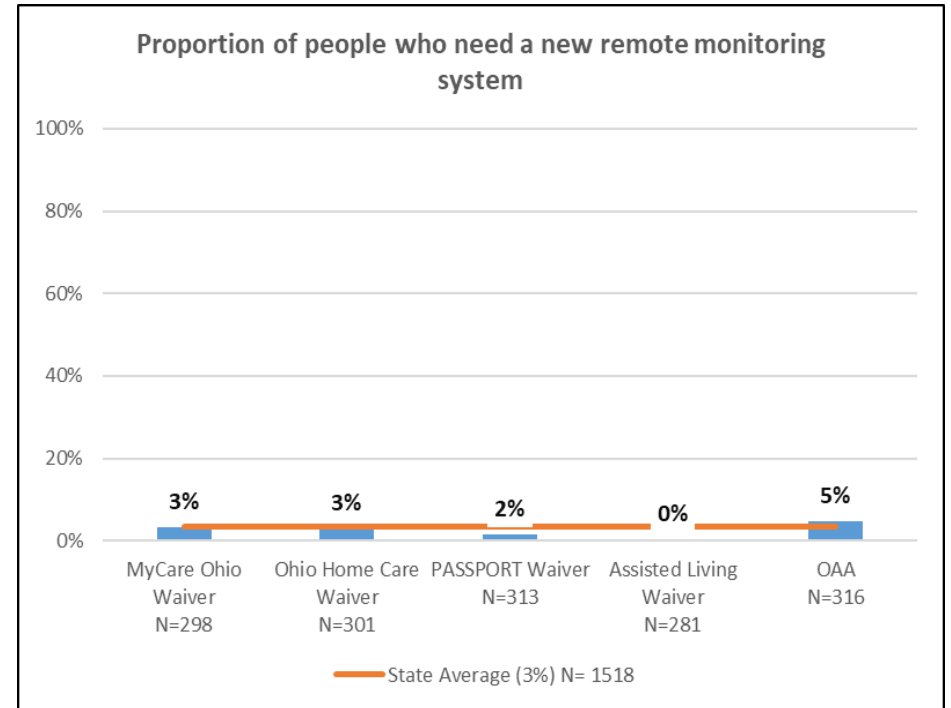
Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



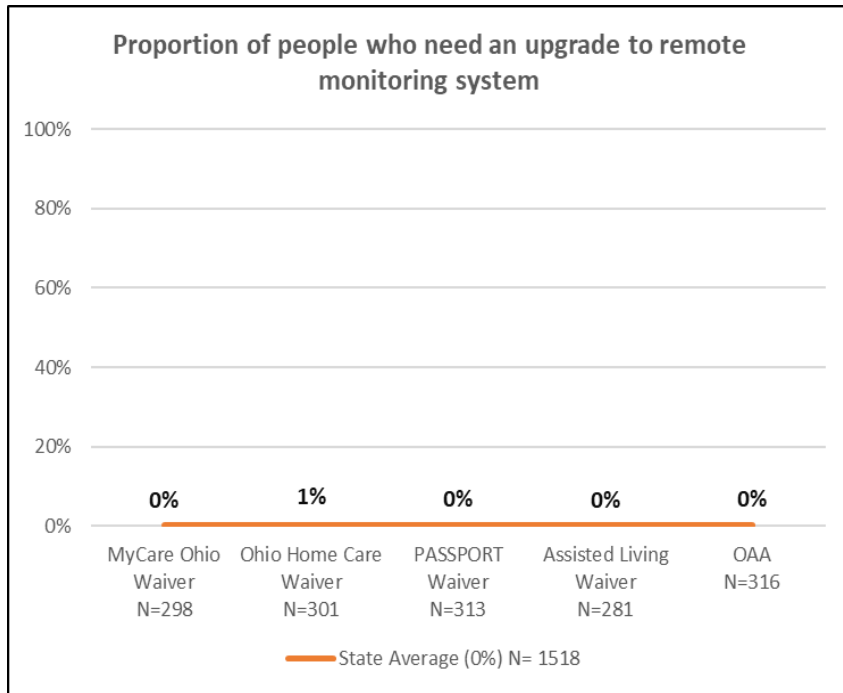
Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



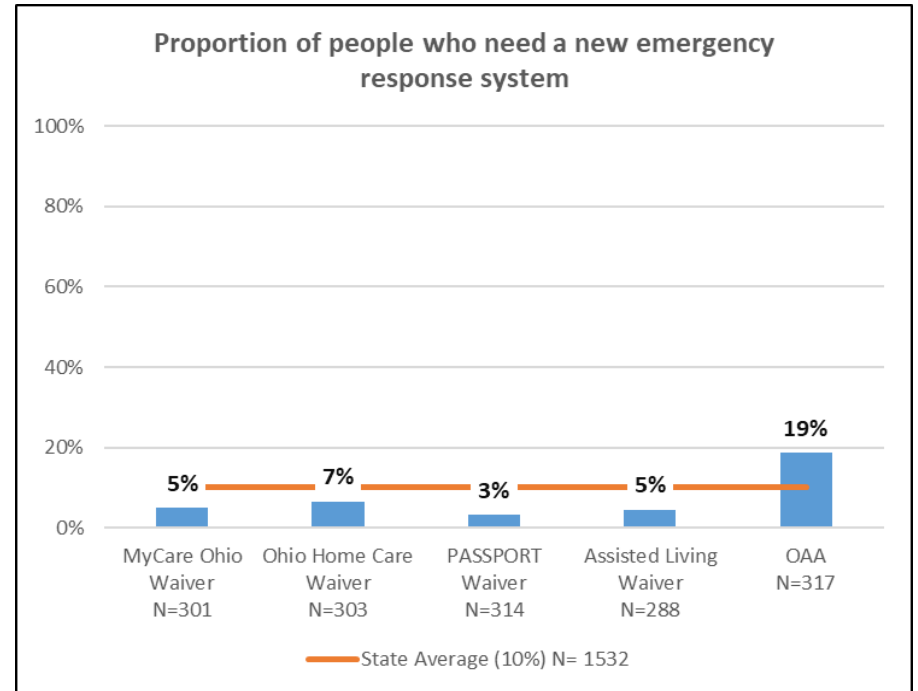
Graph 39. Proportion of people who need a new remote monitoring system



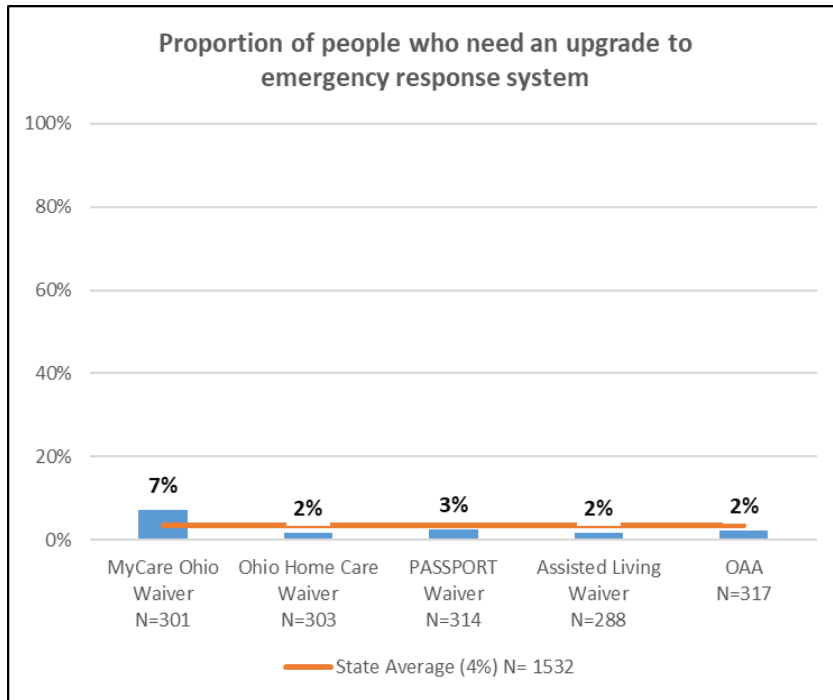
Graph 40. Proportion of people who need an upgrade to remote monitoring system



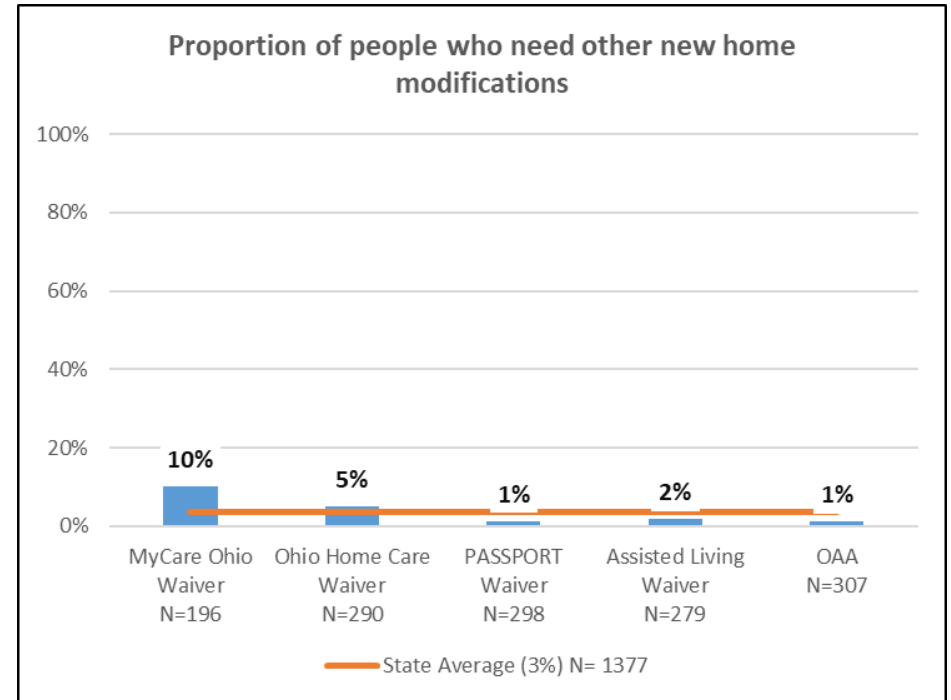
Graph 41. Proportion of people who need a new emergency response system



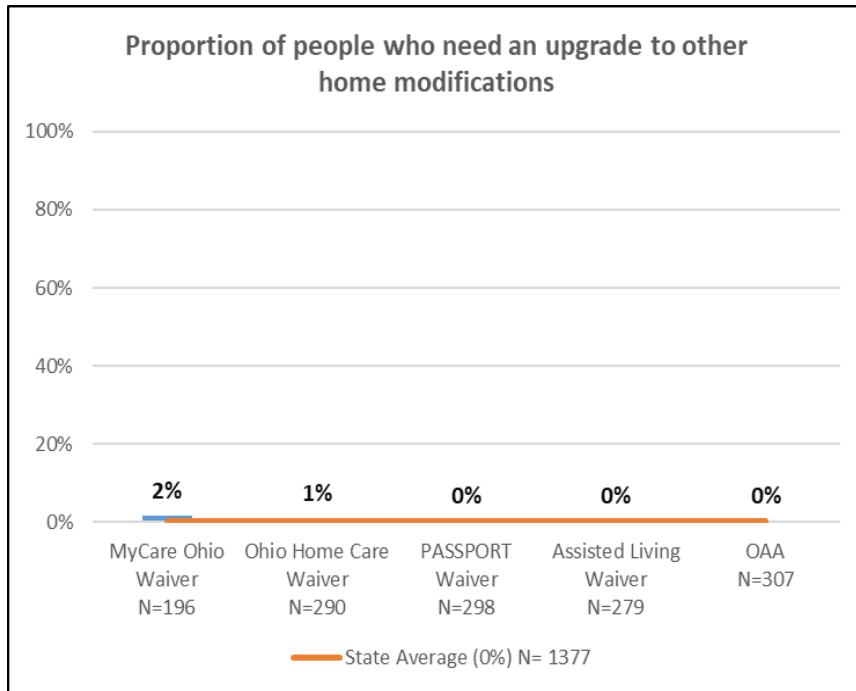
Graph 42. Proportion of people who need an upgrade to emergency response system



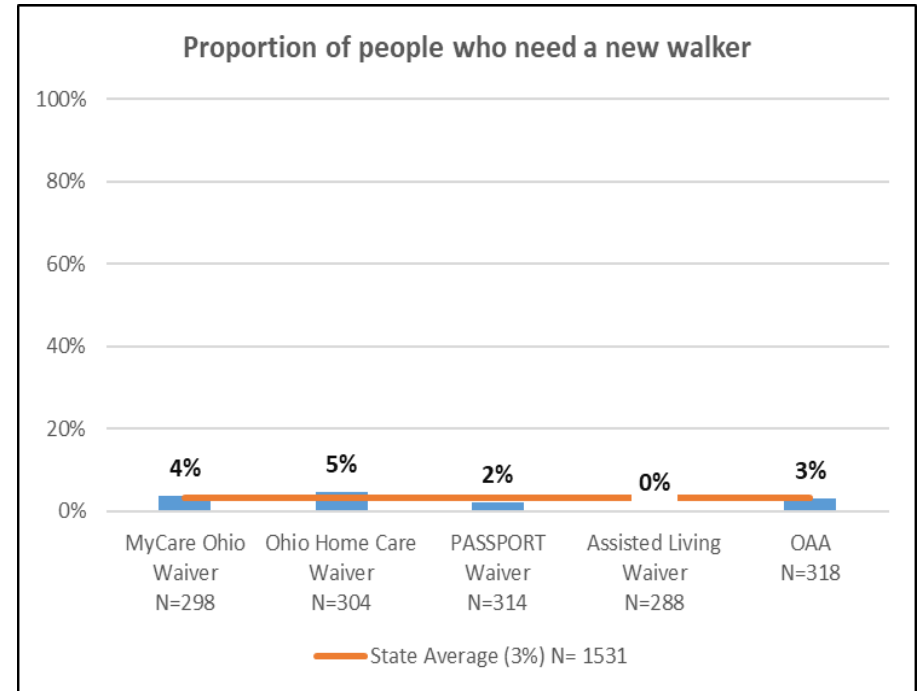
Graph 43. Proportion of people who need other new home modifications



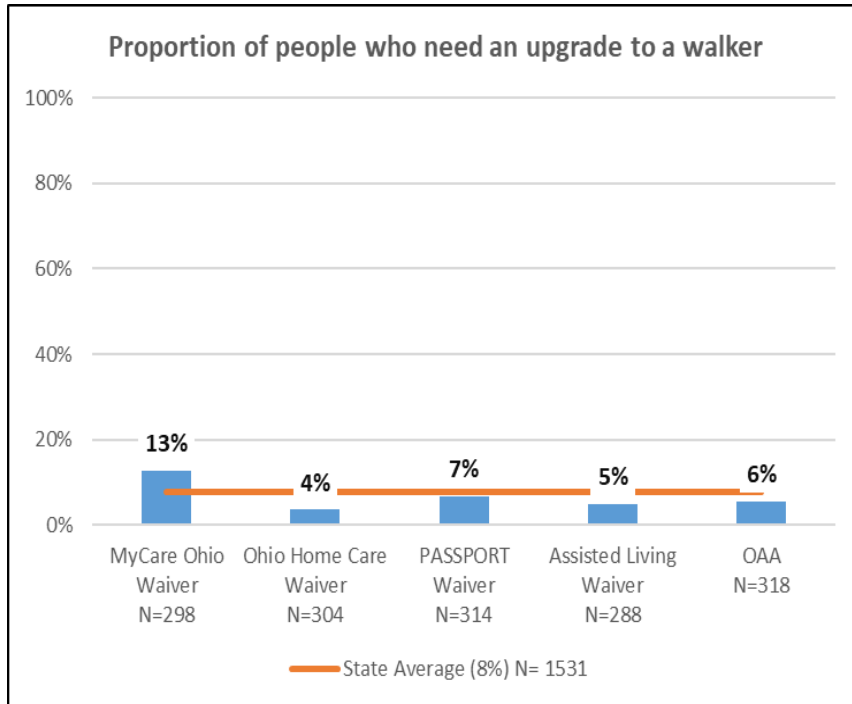
Graph 44. Proportion of people who need an upgrade to other home modifications



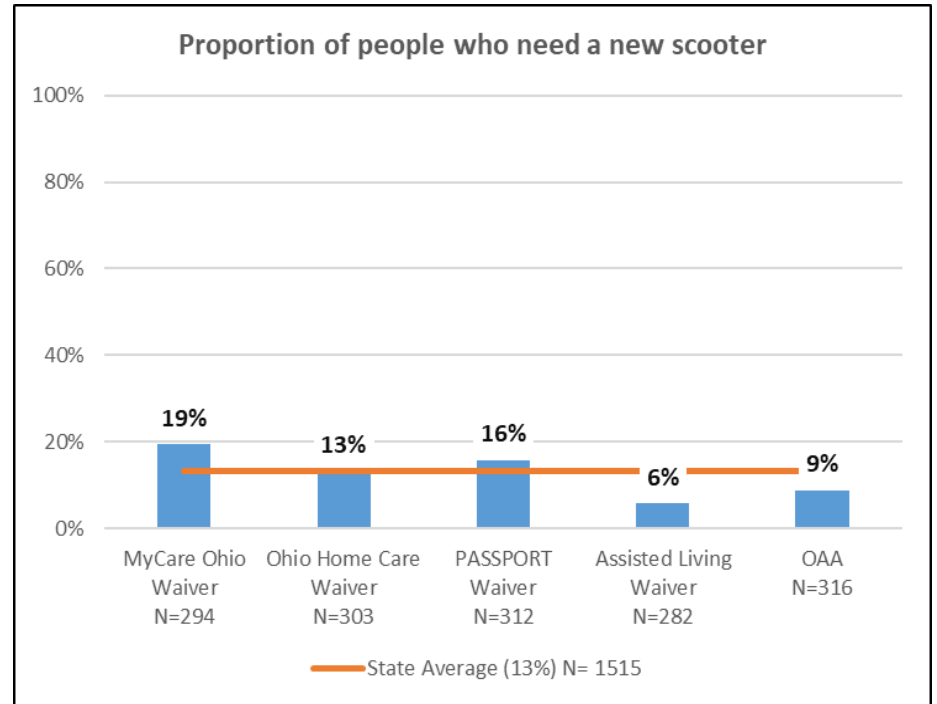
Graph 45. Proportion of people who need a new walker



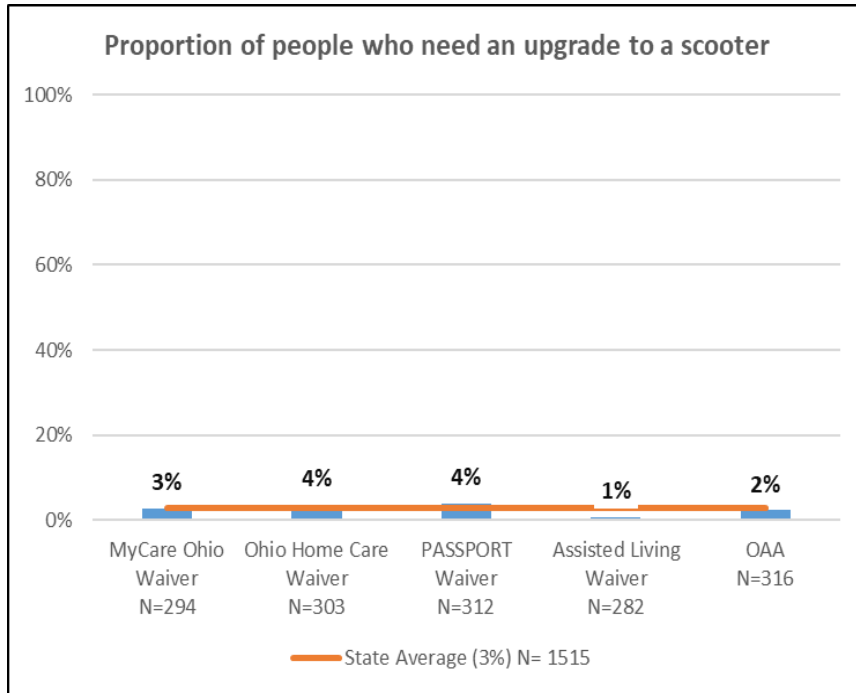
Graph 46. Proportion of people who need an upgrade to a walker



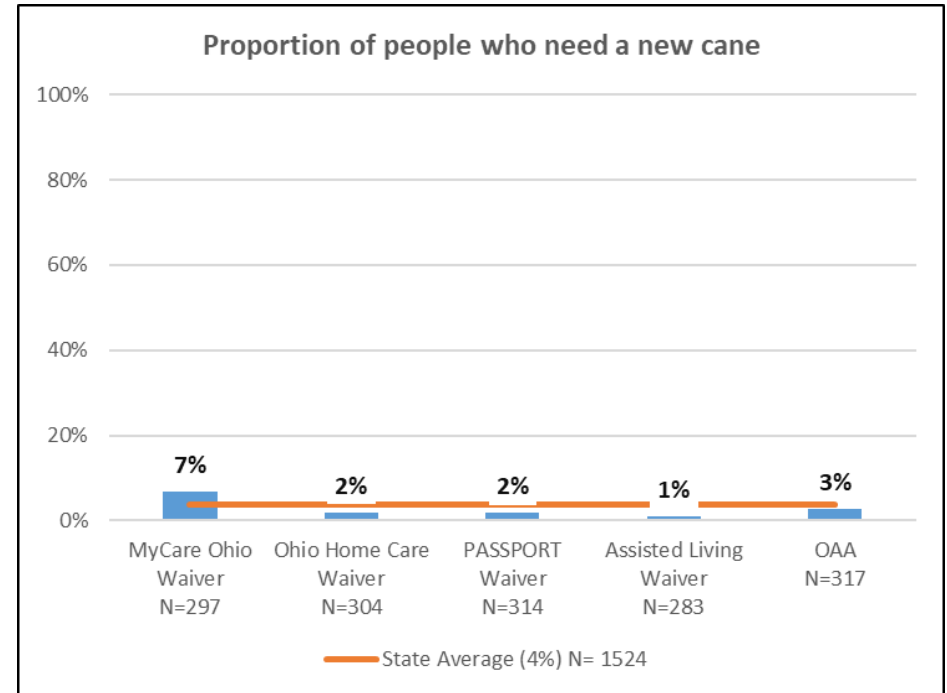
Graph 47. Proportion of people who need a new scooter



Graph 48. Proportion of people who need an upgrade to a scooter

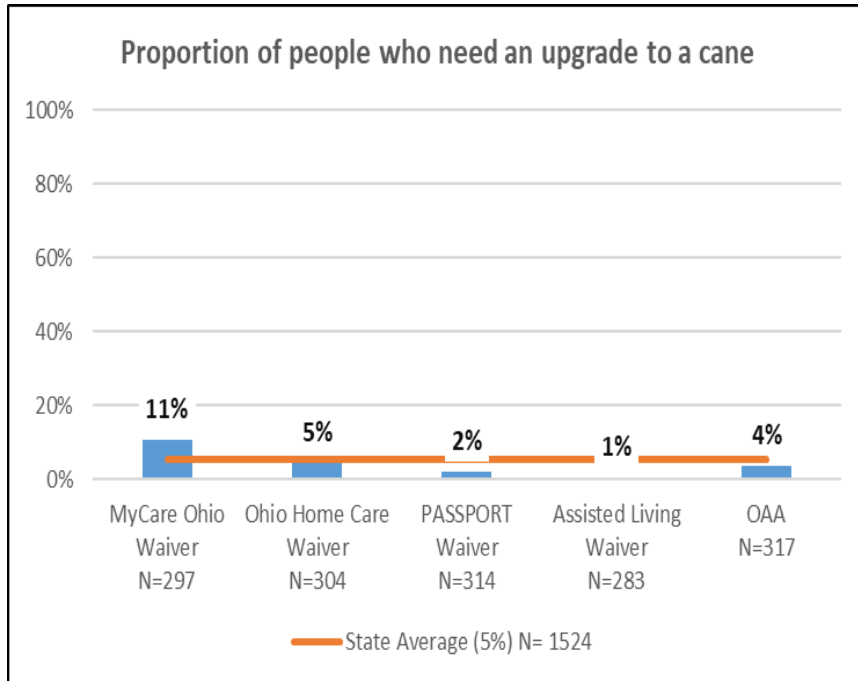


Graph 49. Proportion of people who need a new cane

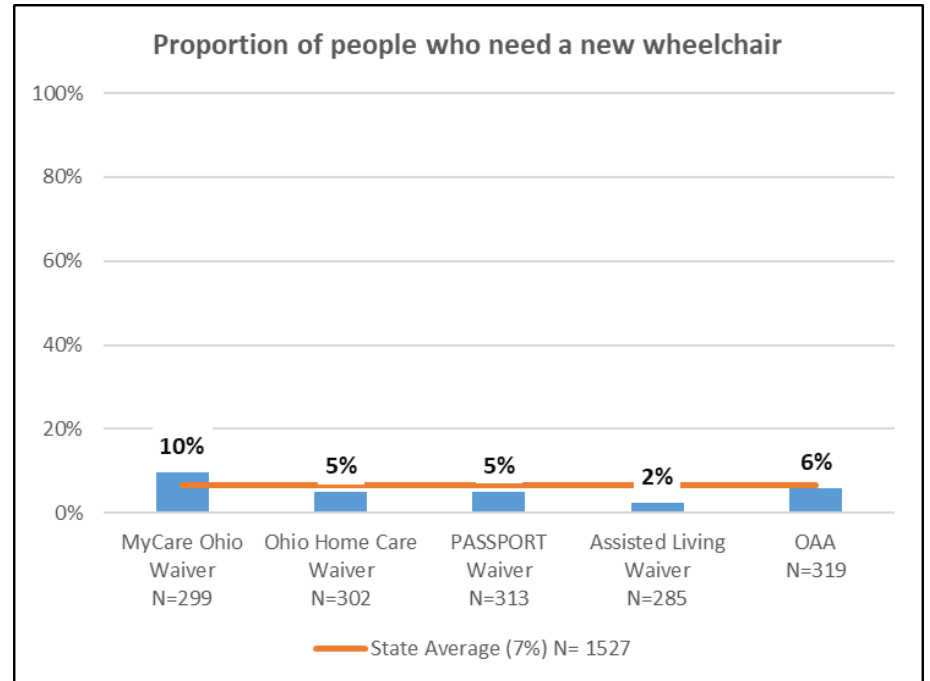




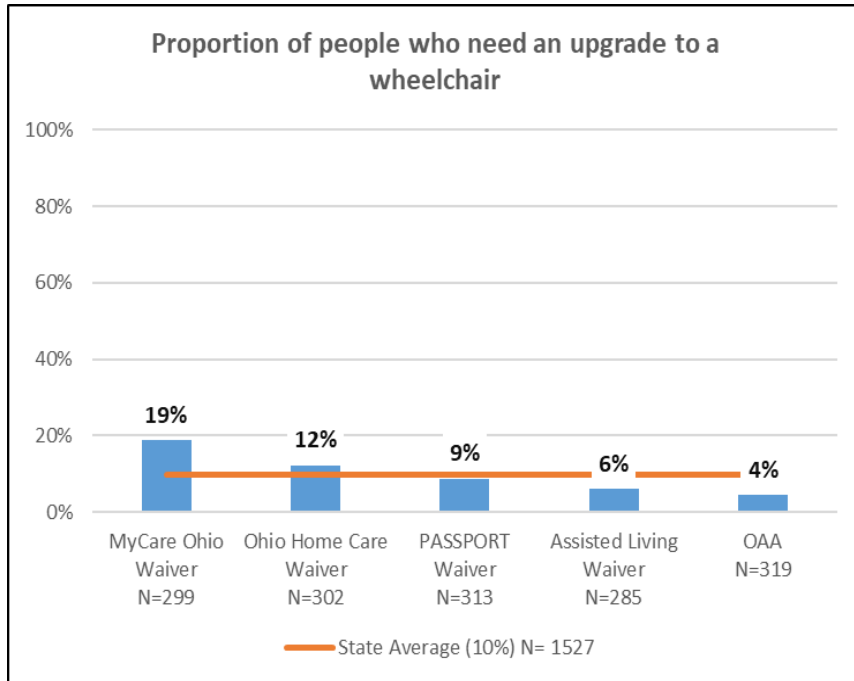
Graph 50. Proportion of people who need an upgrade to a cane



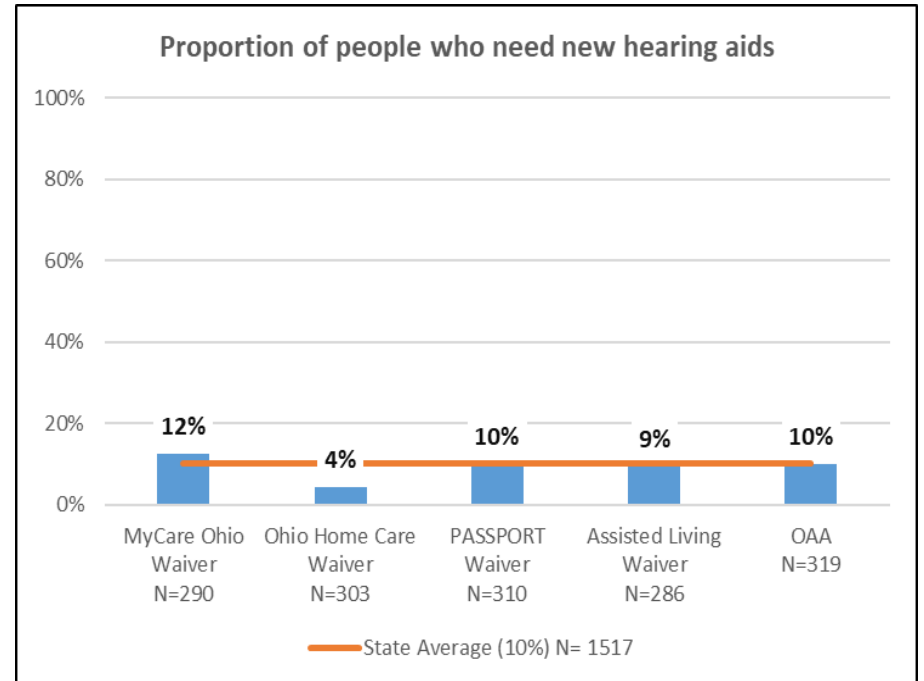
Graph 51. Proportion of people who need a new wheelchair



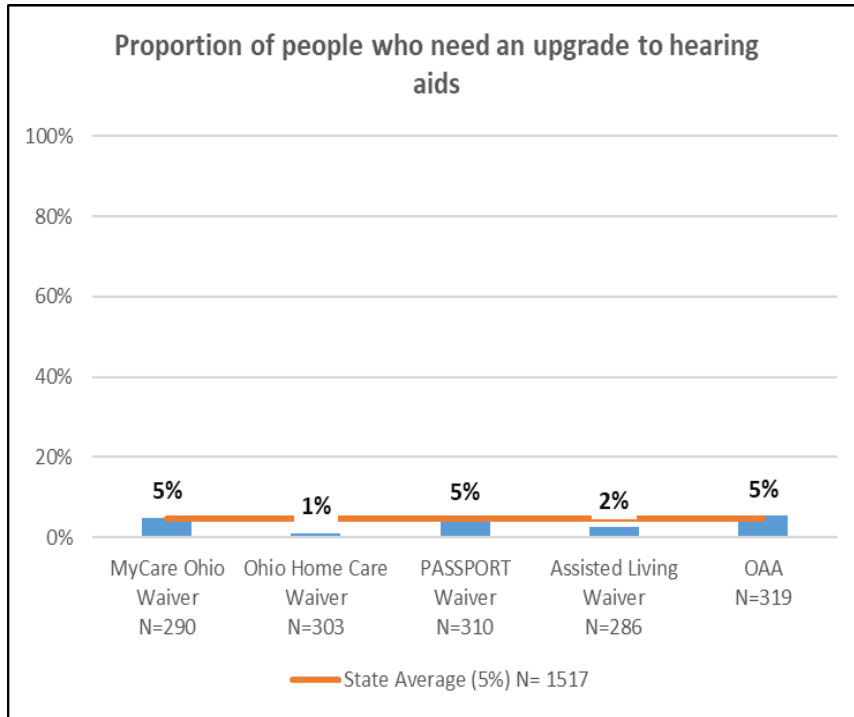
Graph 52. Proportion of people who need an upgrade to a wheelchair



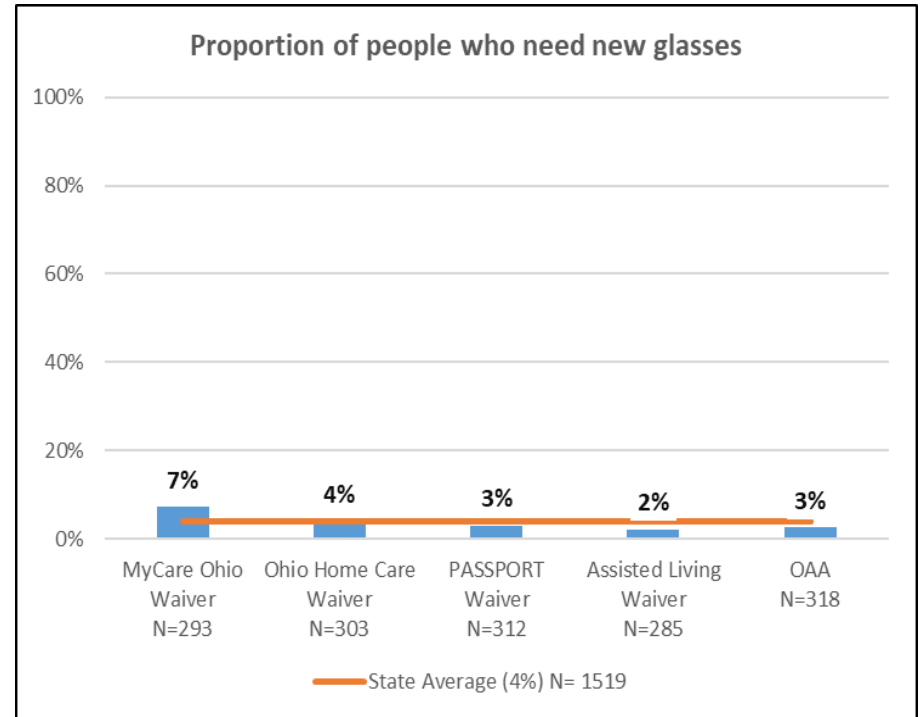
Graph 53. Proportion of people who need new hearing aids



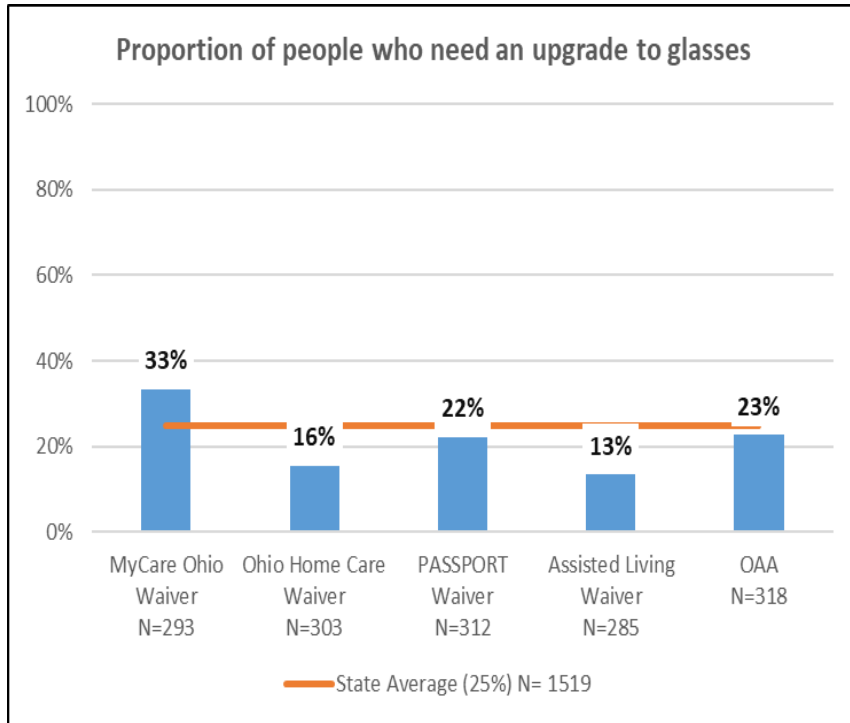
Graph 54. Proportion of people who need an upgrade to hearing aids



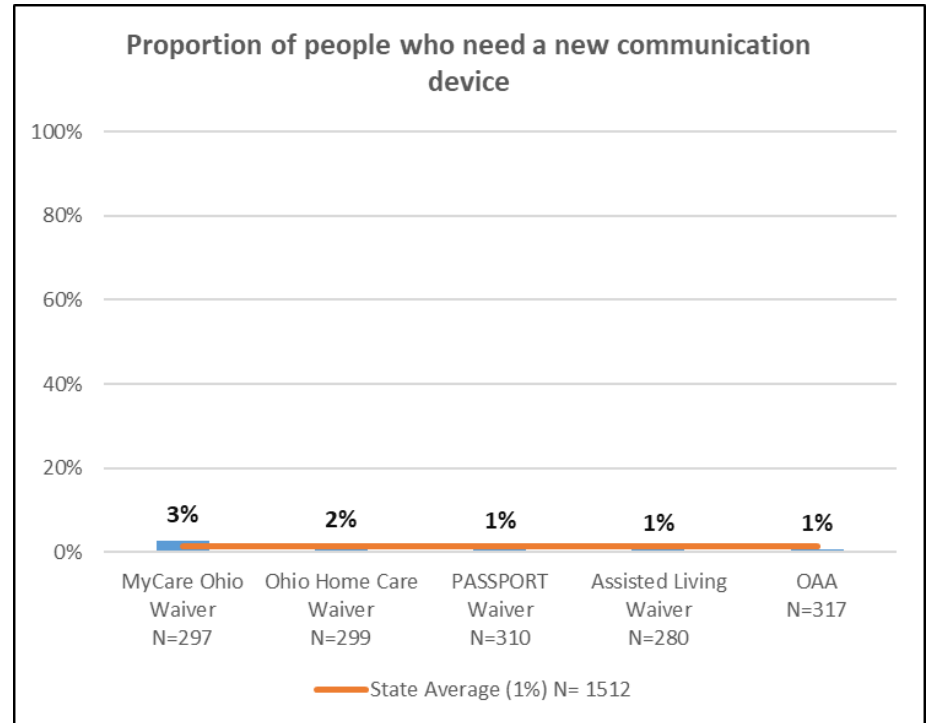
Graph 55. Proportion of people who need new glasses



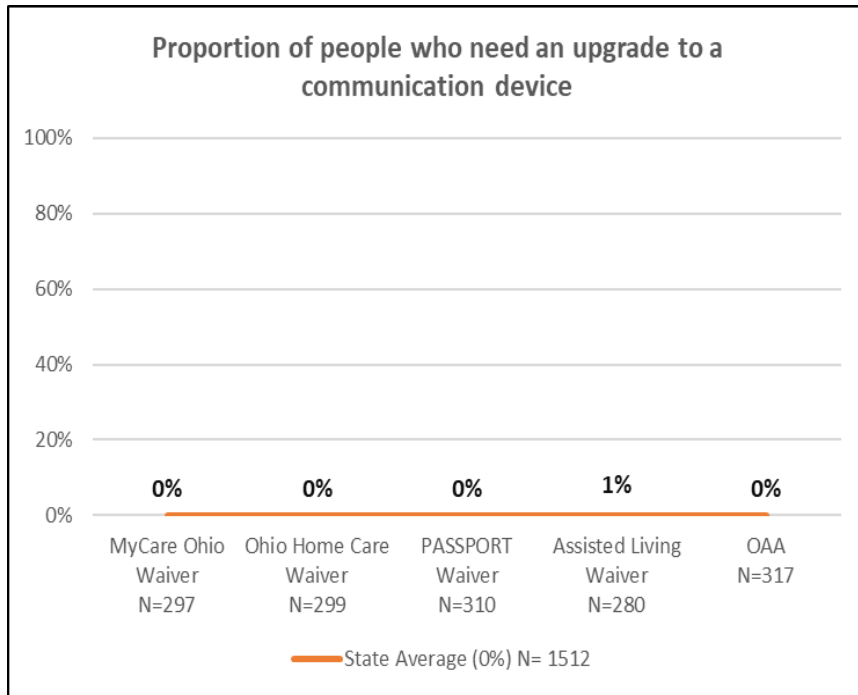
Graph 56. Proportion of people who need an upgrade to glasses



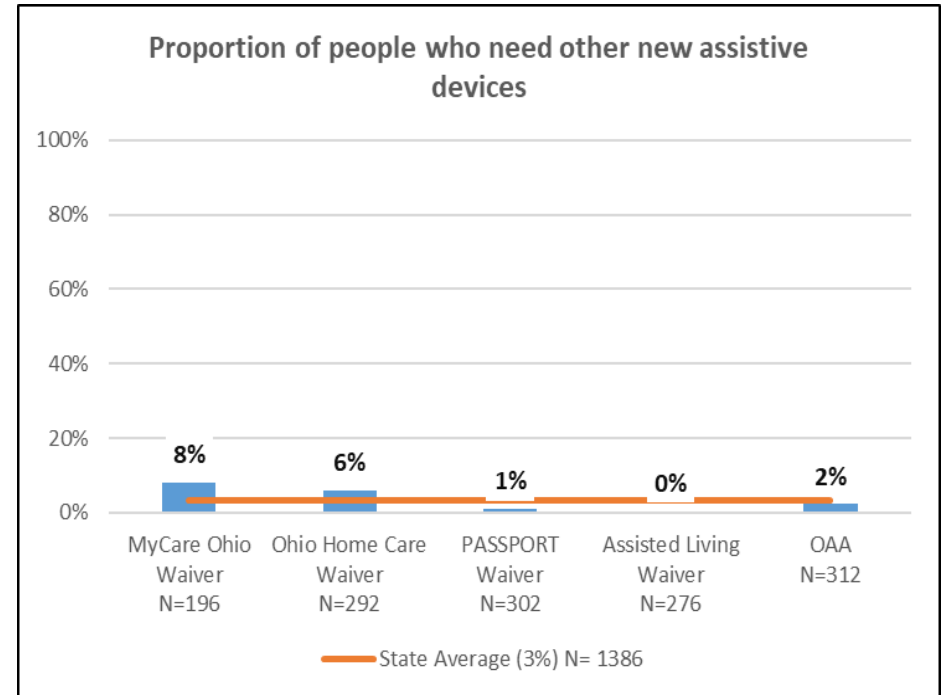
Graph 57. Proportion of people who need a new communication device



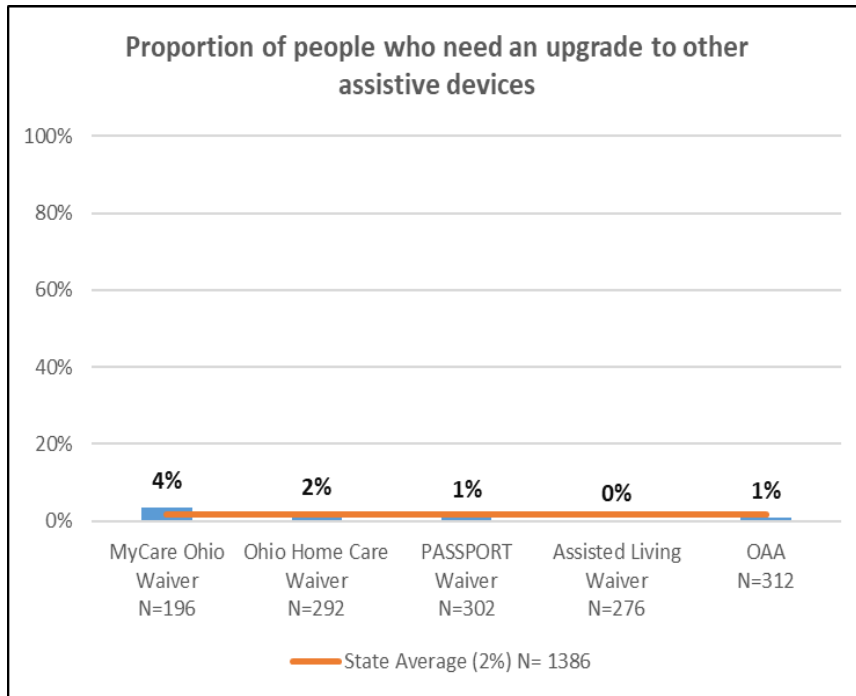
Graph 58. Proportion of people who need an upgrade to a communication device



Graph 59. Proportion of people who need other new assistive devices



Graph 60. Proportion of people who need an upgrade to other assistive devices



## Safety

People feel safe from abuse, neglect, and injury.

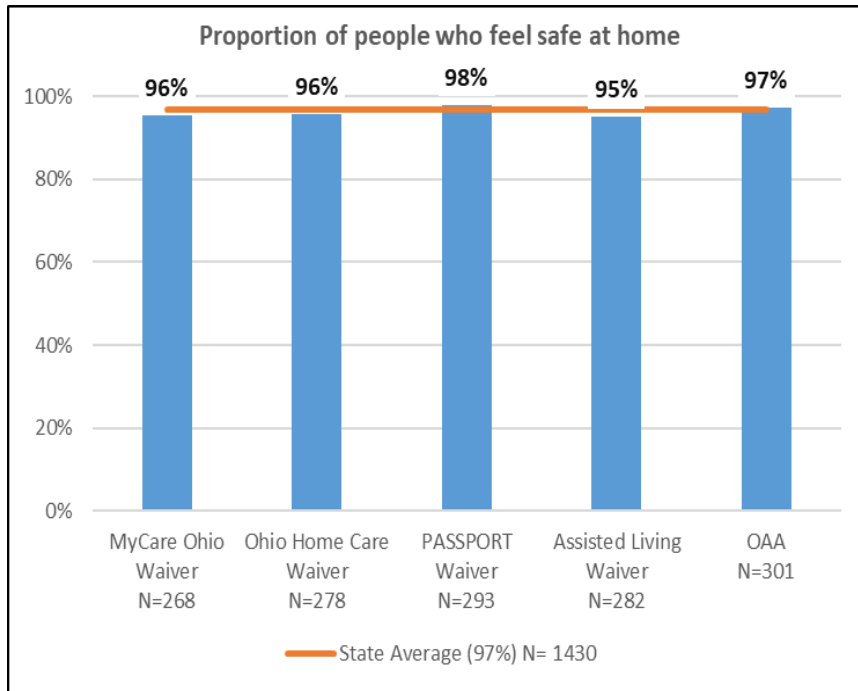
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

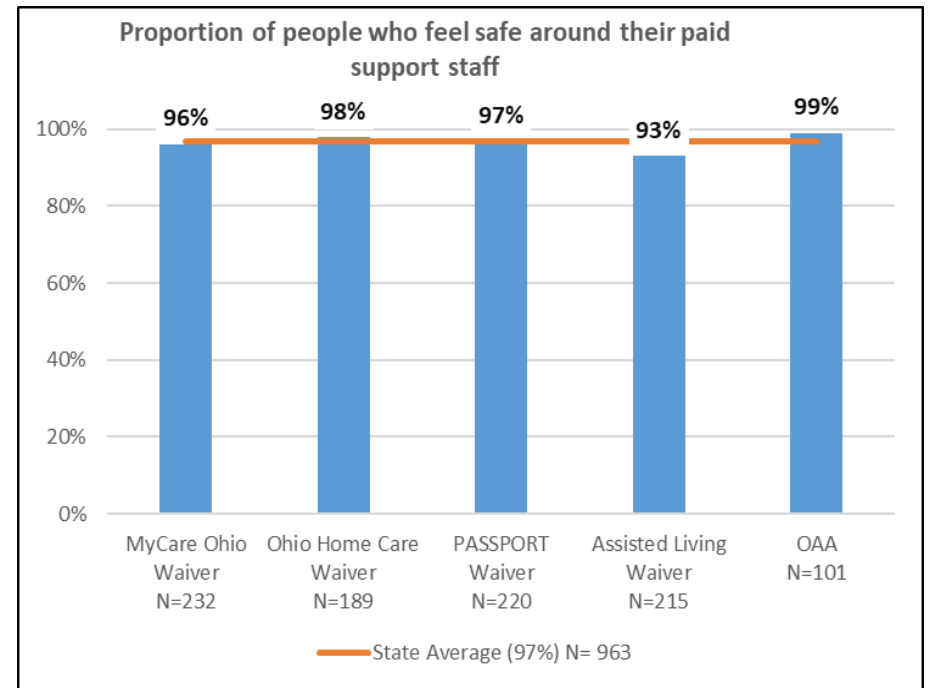
There are seven survey items that correspond to the Safety domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 61. Proportion of people who feel safe at home

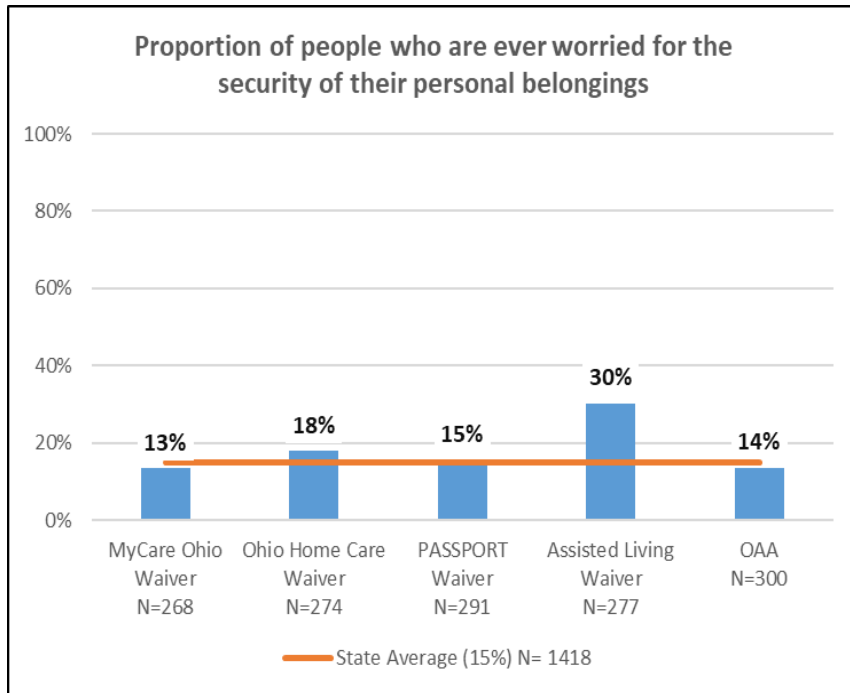


Graph 62. Proportion of people who feel safe around their paid support staff

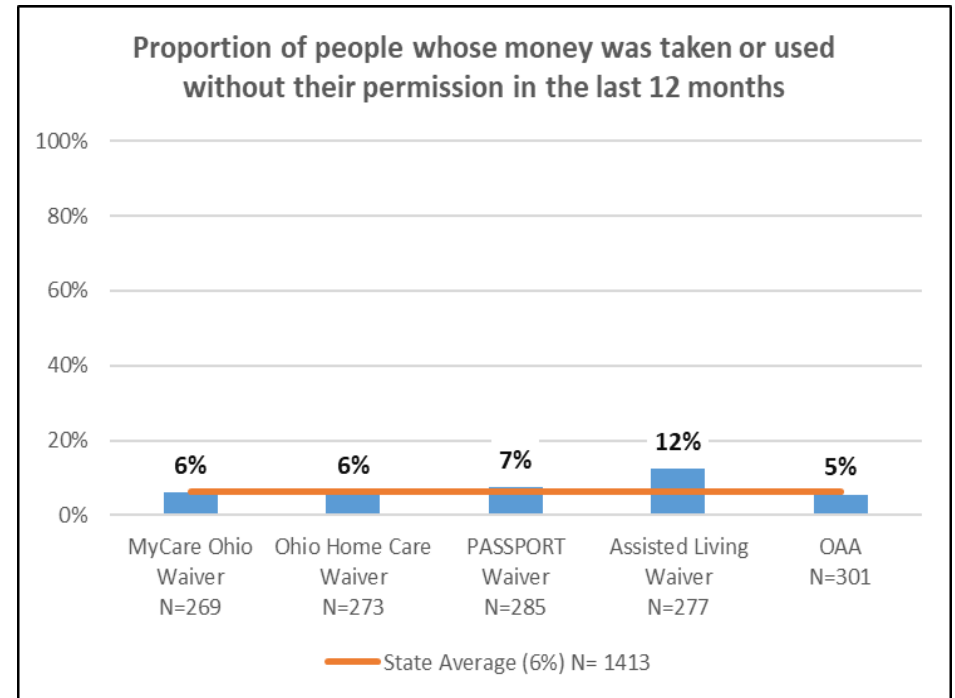




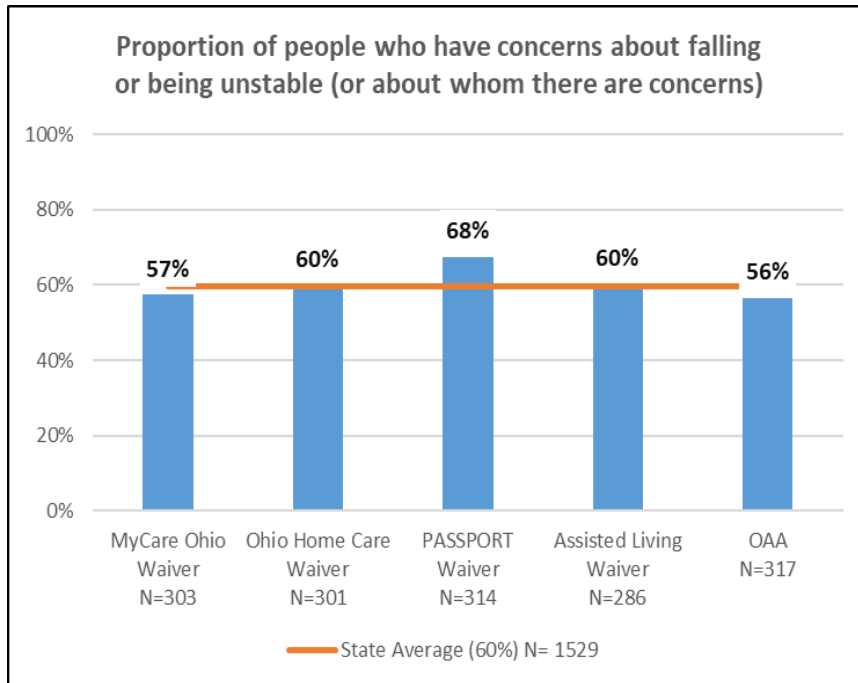
Graph 63. Proportion of people who are ever worried for the security of their personal belongings



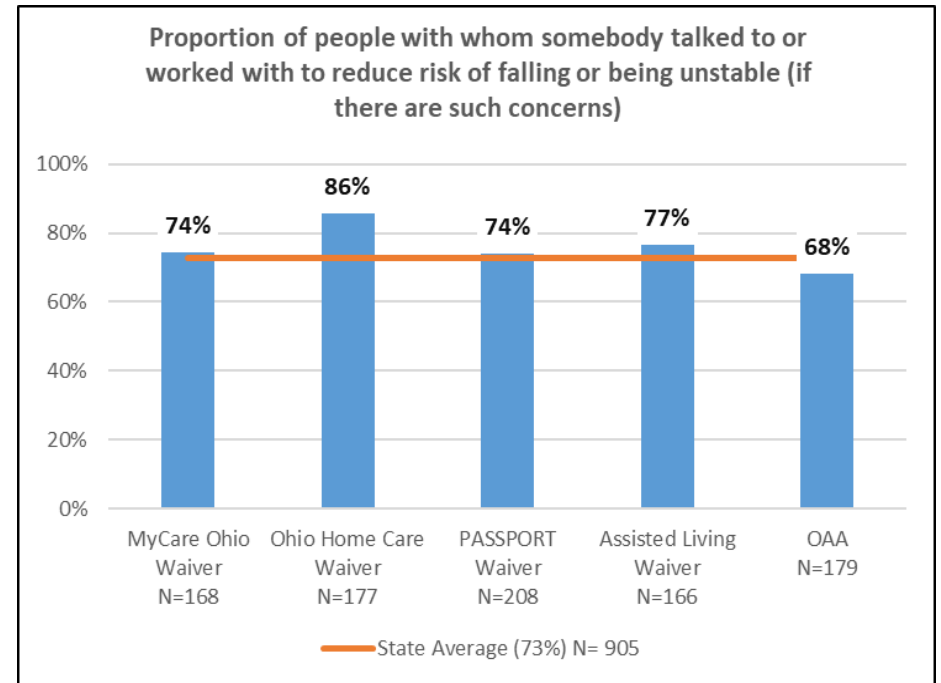
Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months



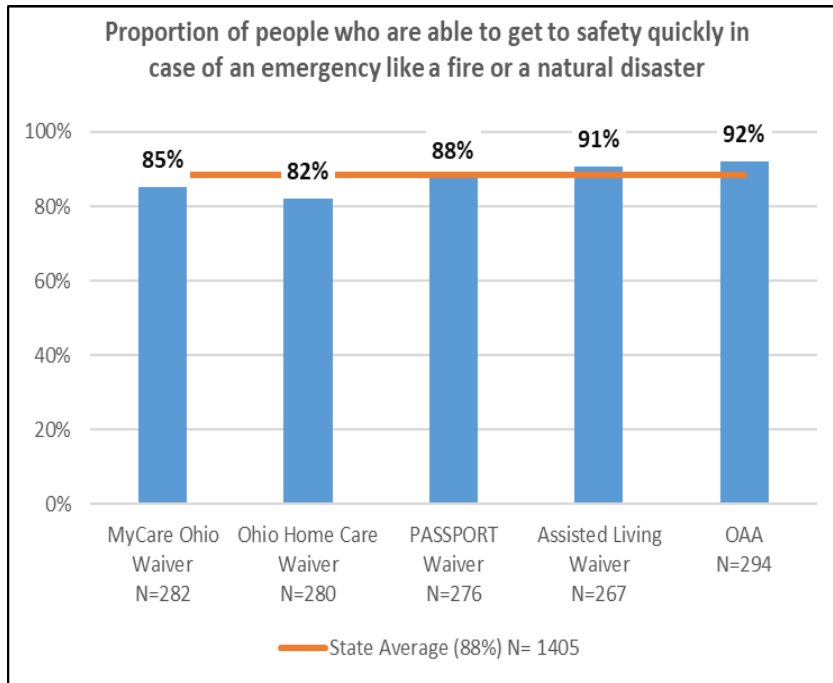
Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



## Health Care

### People secure needed health services.

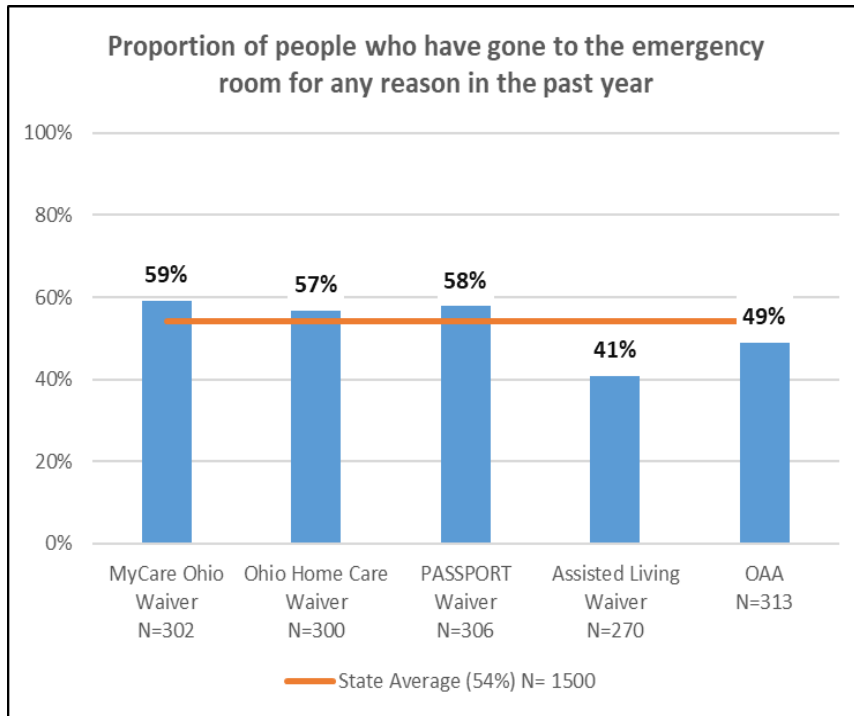
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

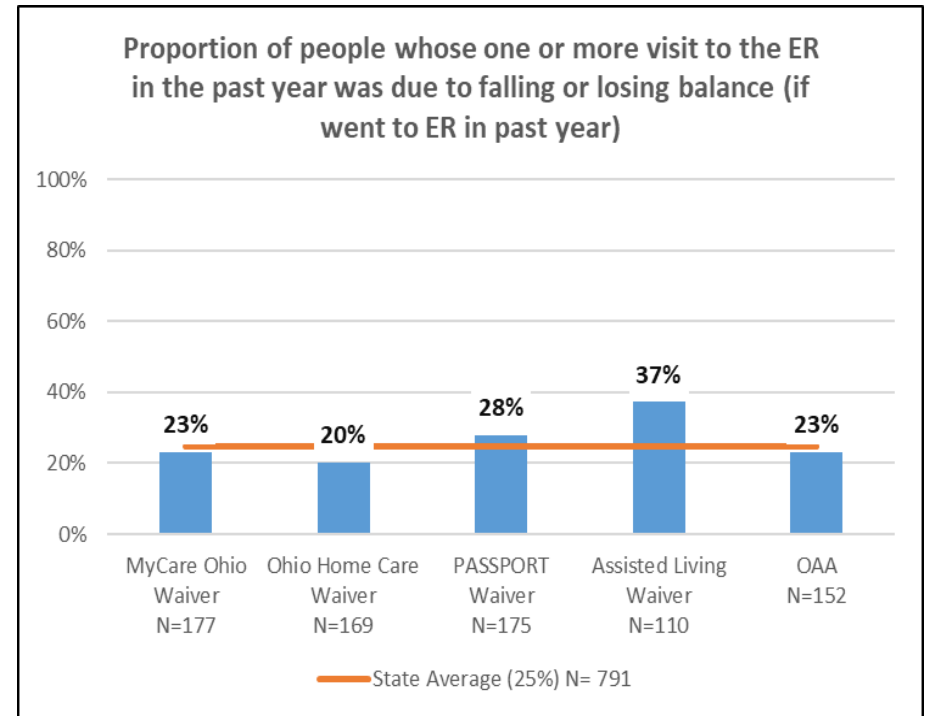
There are four survey items that correspond to the Health Care domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year<sup>10</sup>



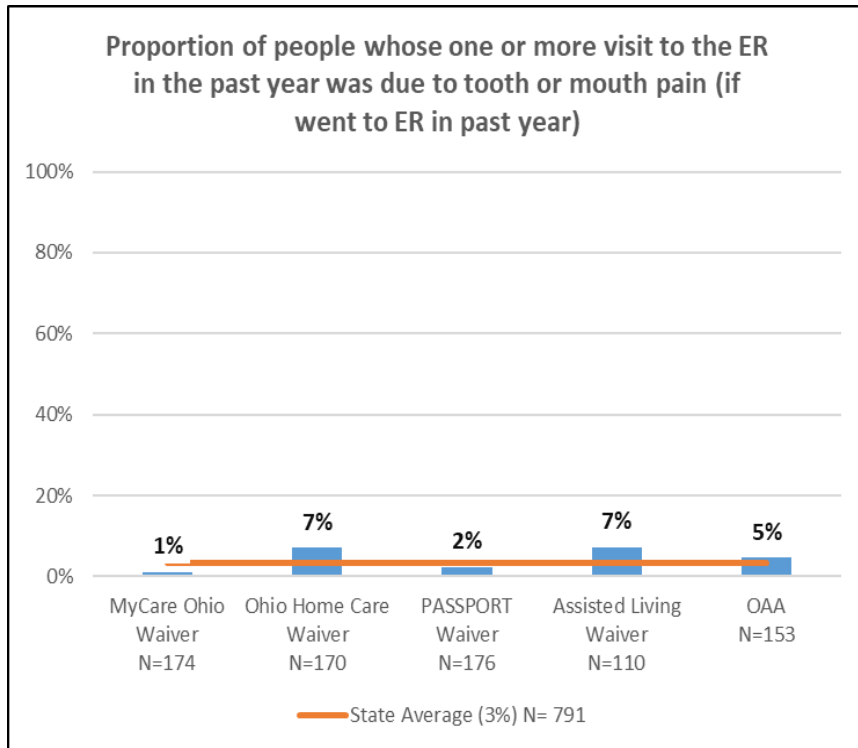
Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)<sup>11</sup>



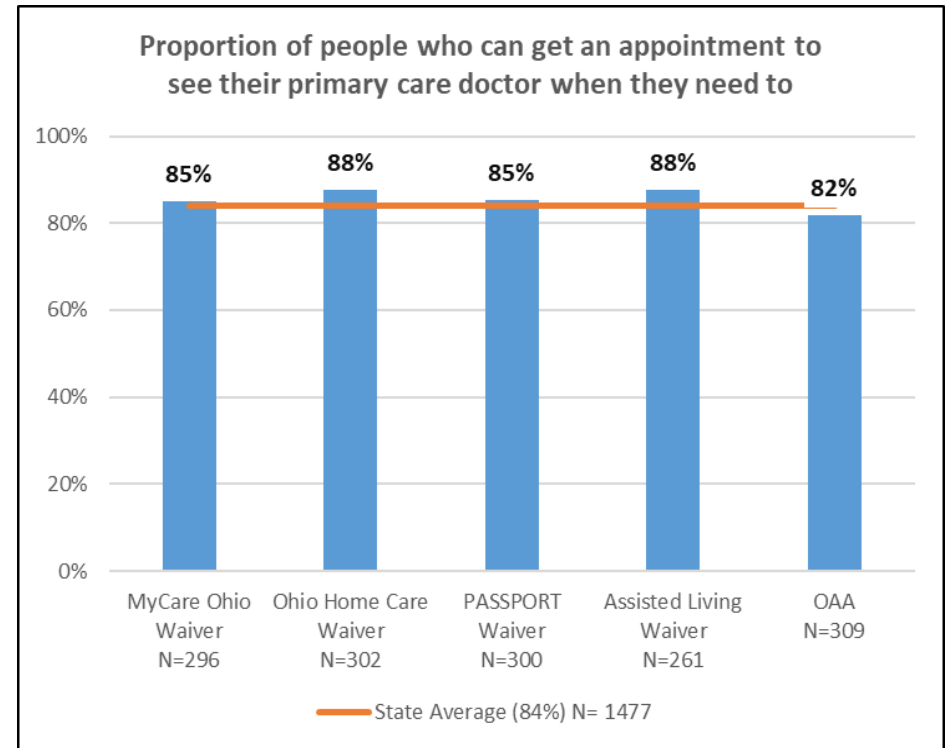
<sup>10</sup> Question restructured

<sup>11</sup> Question restructured

Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) <sup>12</sup>

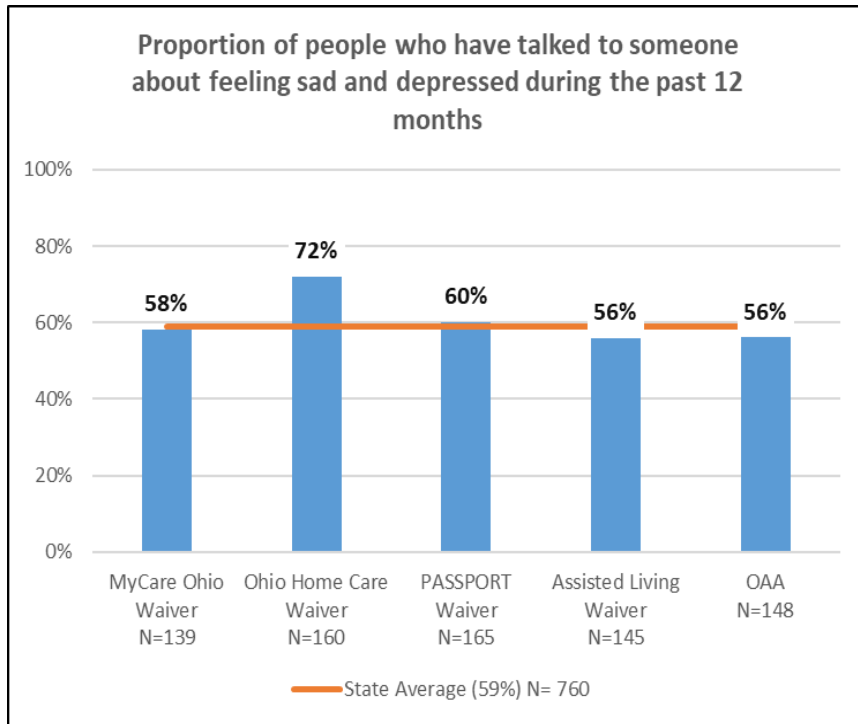


Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to

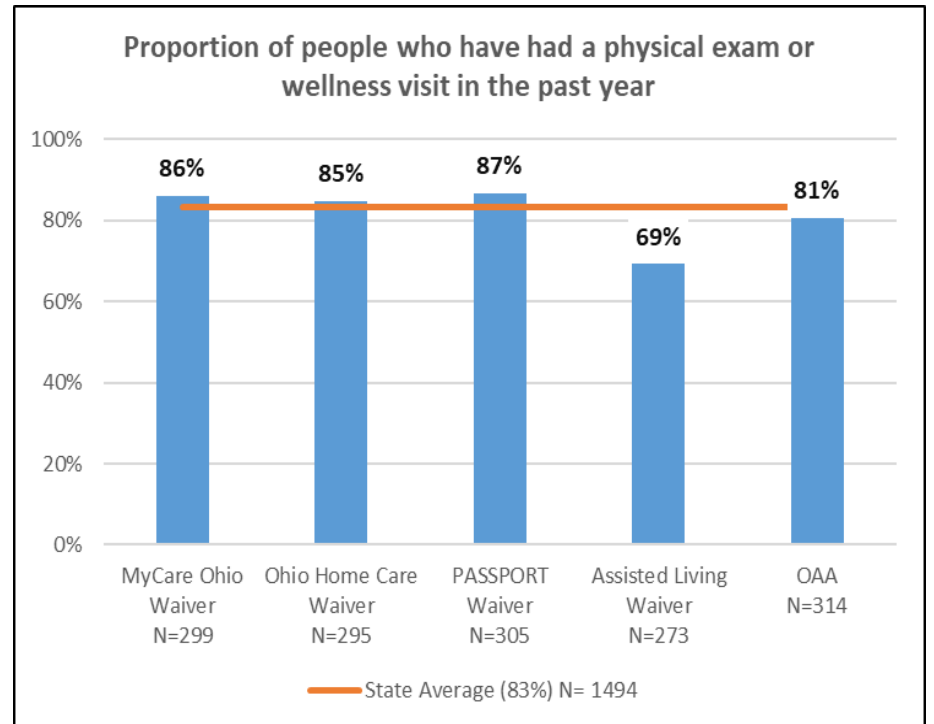


<sup>12</sup> Question restructured

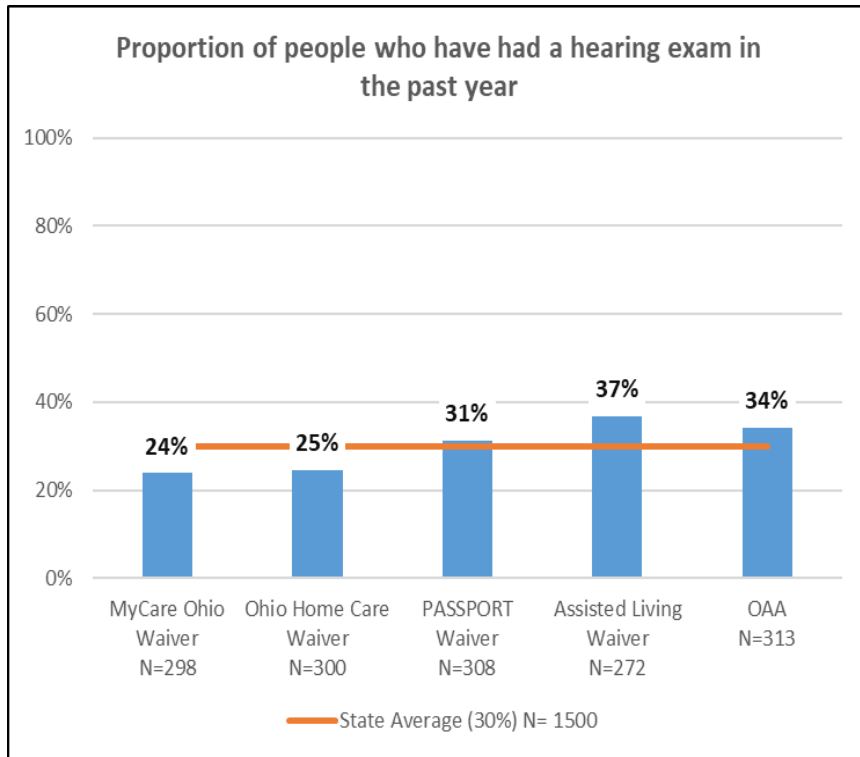
Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)



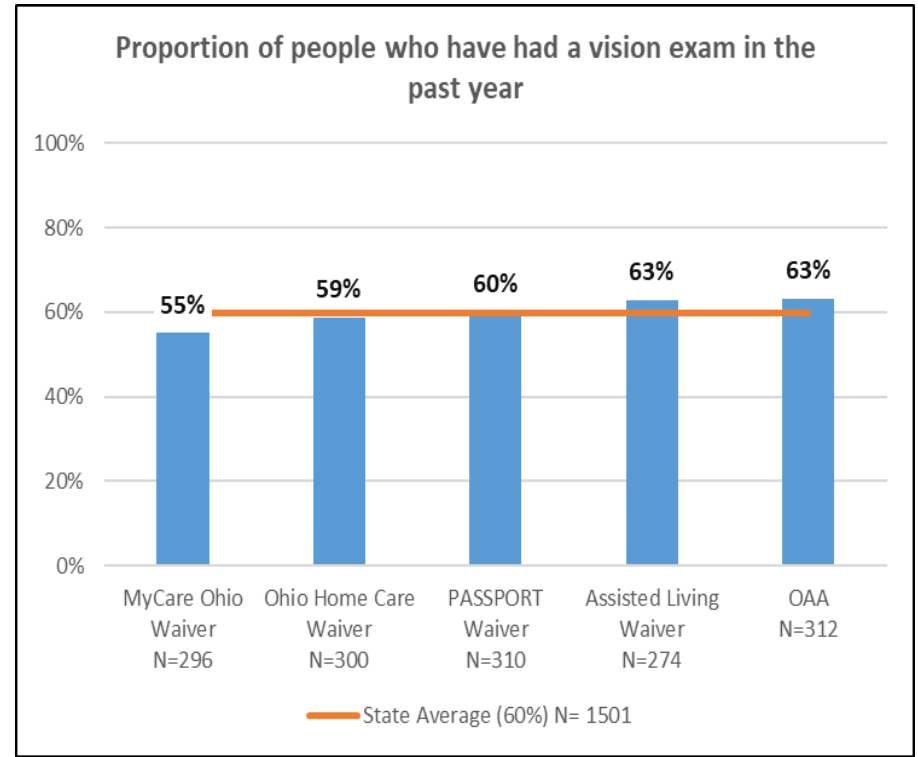
Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year



Graph 74. Proportion of people who have had a hearing exam in the past year

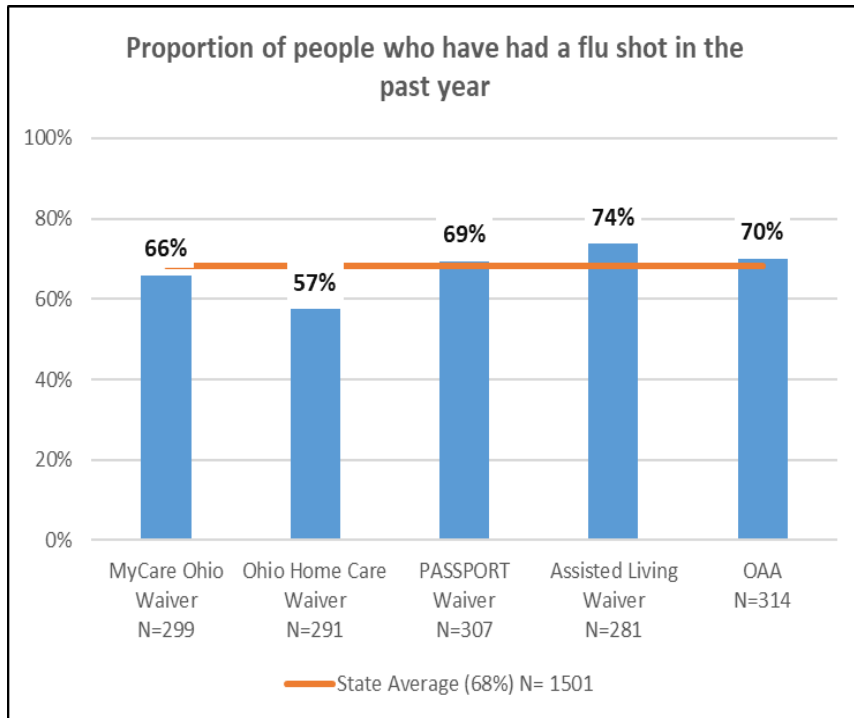


Graph 75. Proportion of people who have had a vision exam in the past year

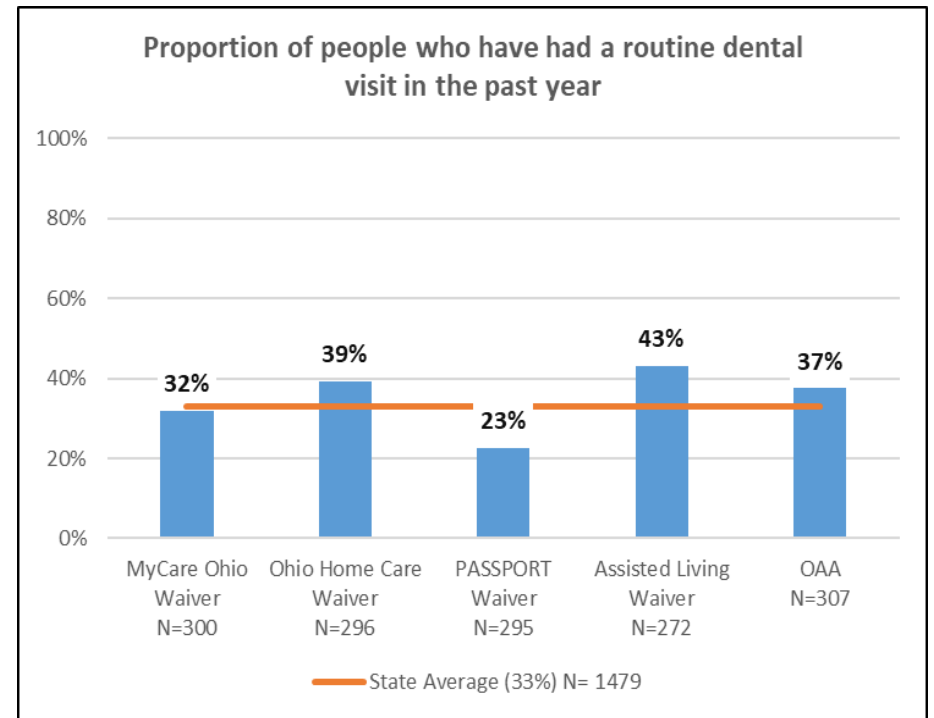




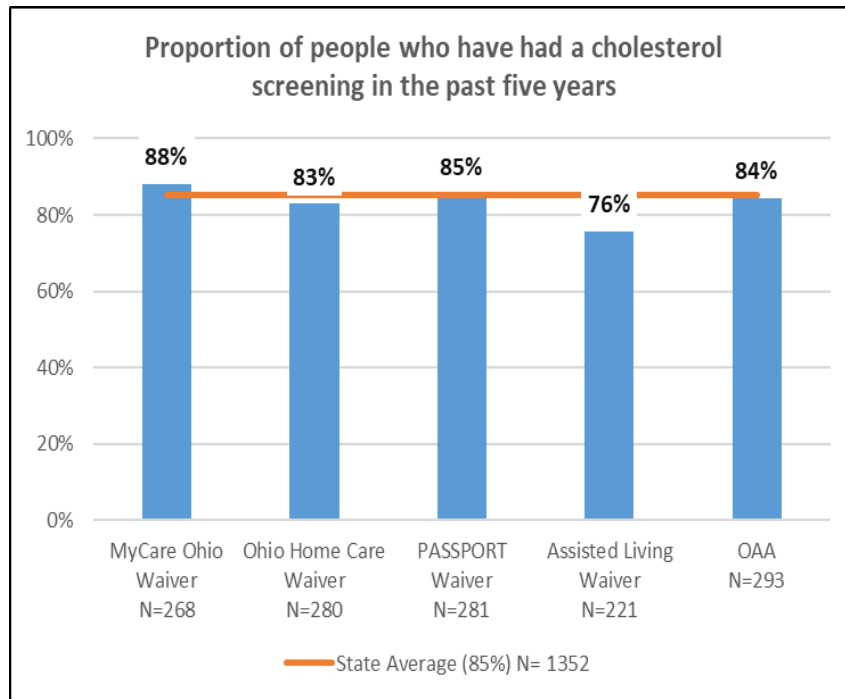
Graph 76. Proportion of people who have had a flu shot in the past year



Graph 77. Proportion of people who have had a routine dental visit in the past year



Graph 78. Proportion of people who have had a cholesterol screening in the past five years



## Wellness

People are supported to maintain health.

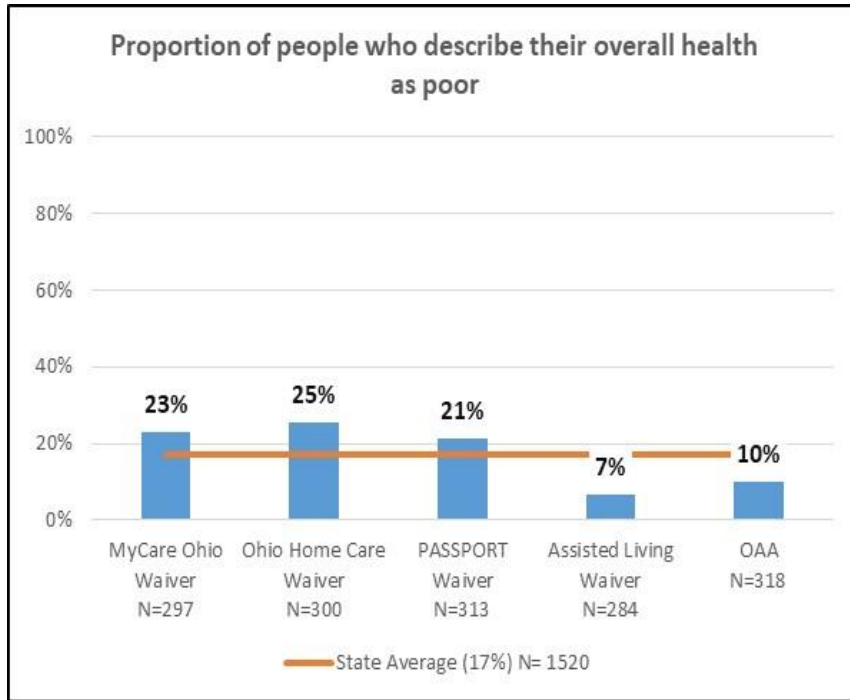
There are seven Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.
3. Proportion of people with poor hearing.
4. Proportion of people with poor vision.
5. Proportion of people who have a chronic psychiatric or mental health diagnosis.
6. Proportion of people who often feel sad or depressed.
7. Proportion of people who have a chronic condition.

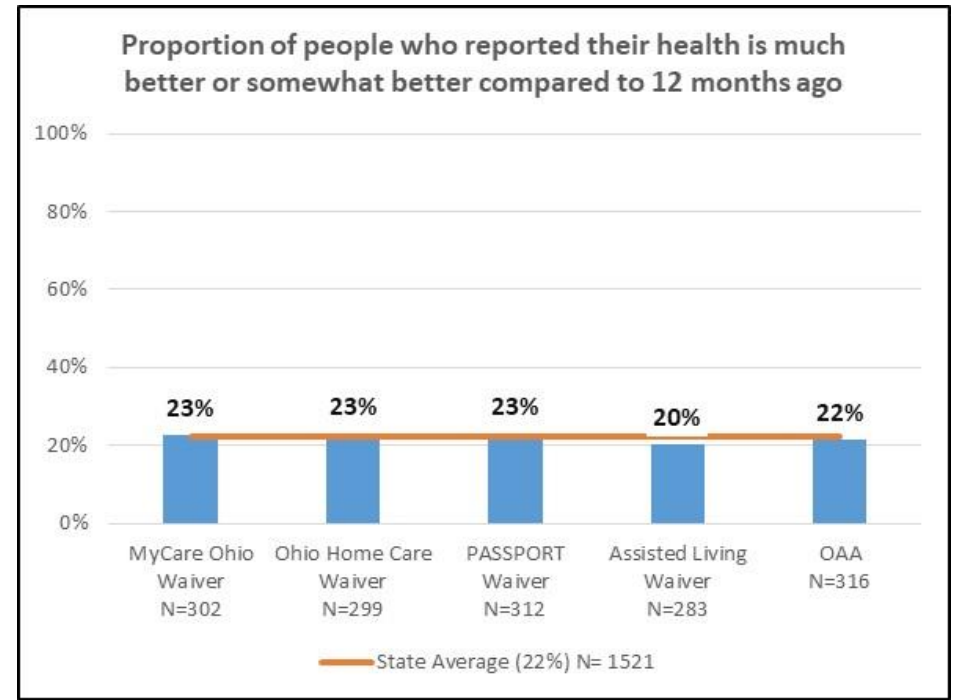
There are ten survey items that correspond to the Wellness domain.

Un-collapsed data for state and settings are shown in Appendix B.

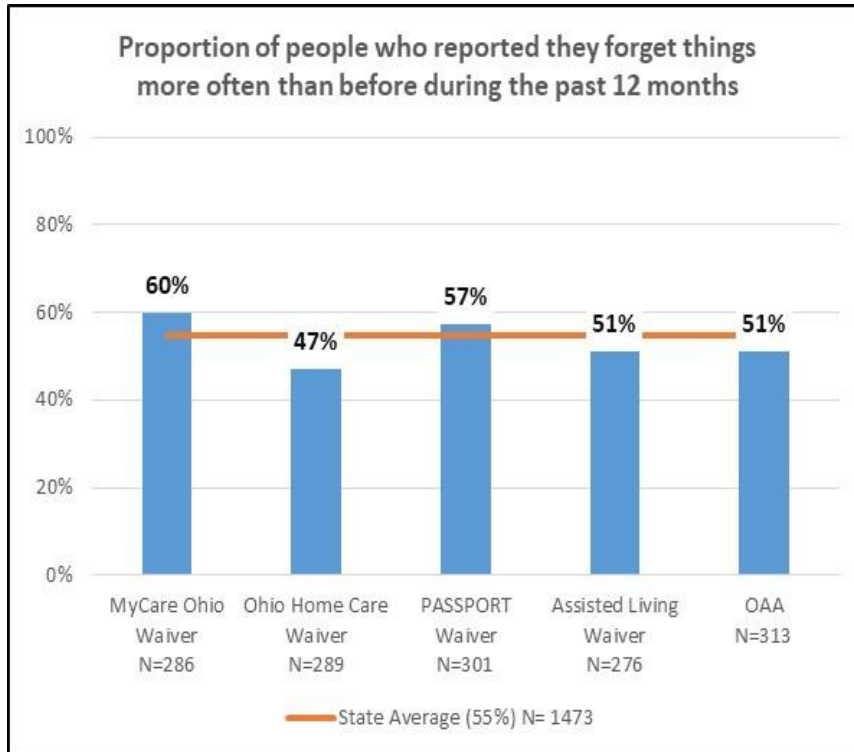
Graph 79. Proportion of people who describe their overall health as poor



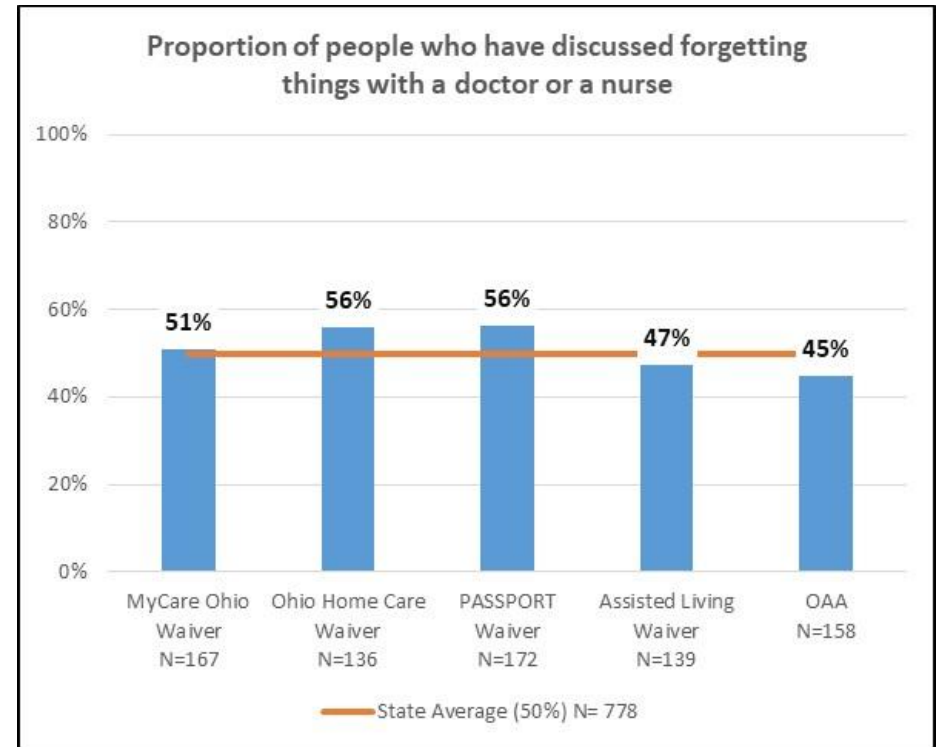
Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



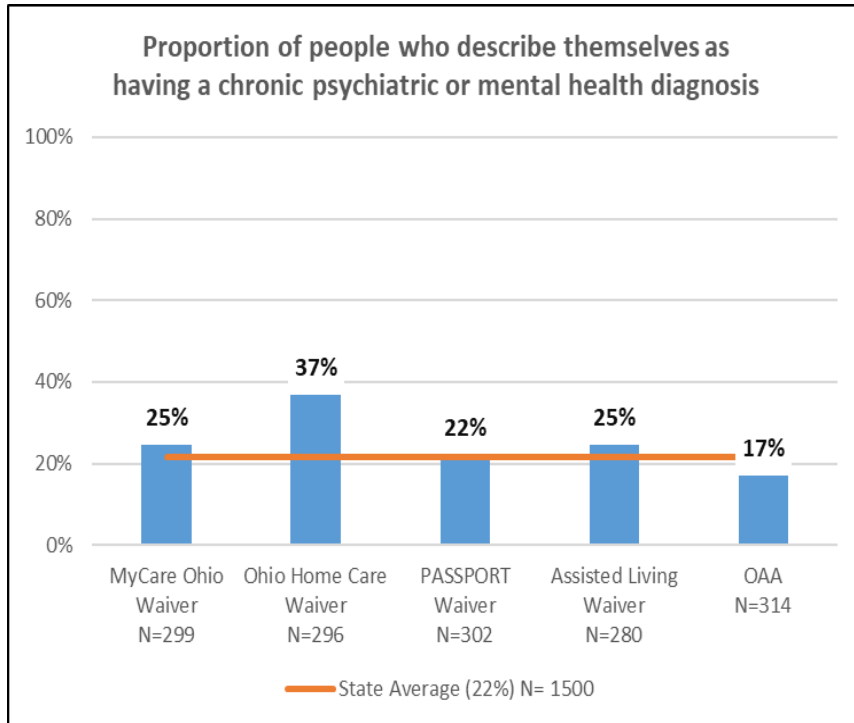
Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months



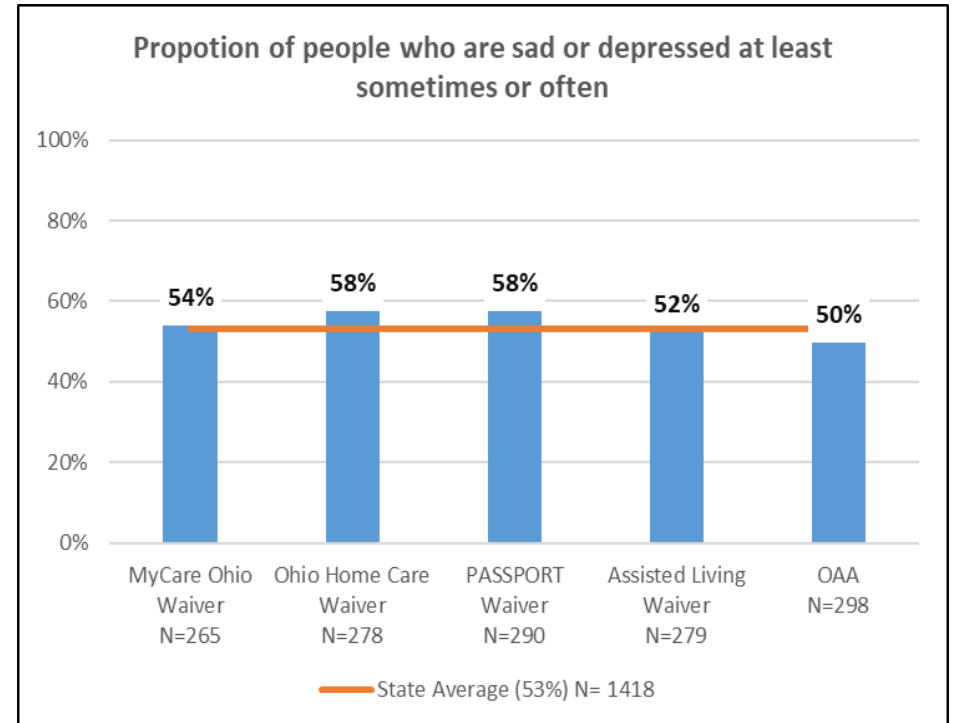
Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis<sup>13</sup>

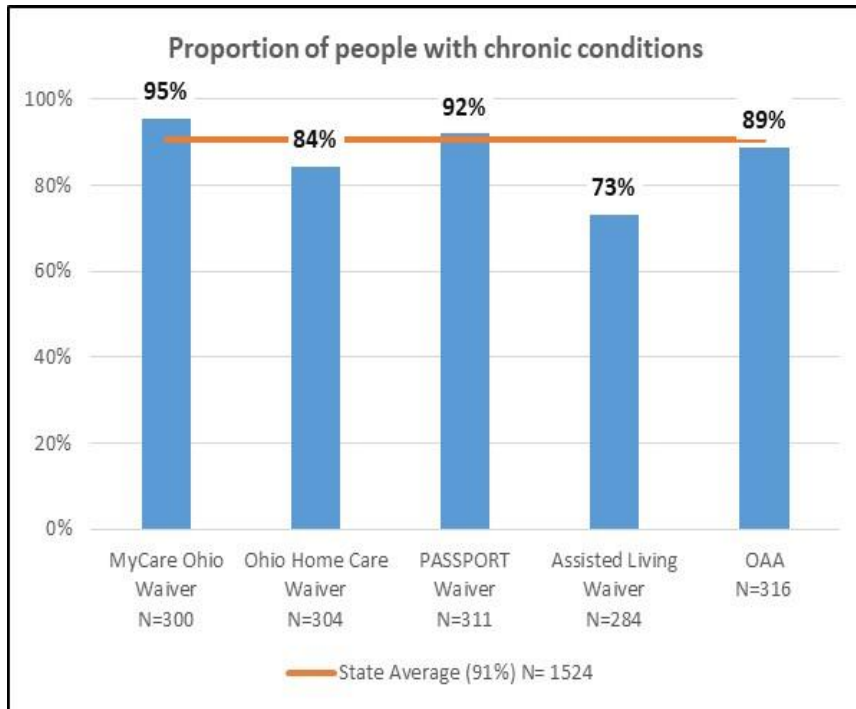


Graph 84. Proportion of people who feel sad or depressed at least sometimes or often

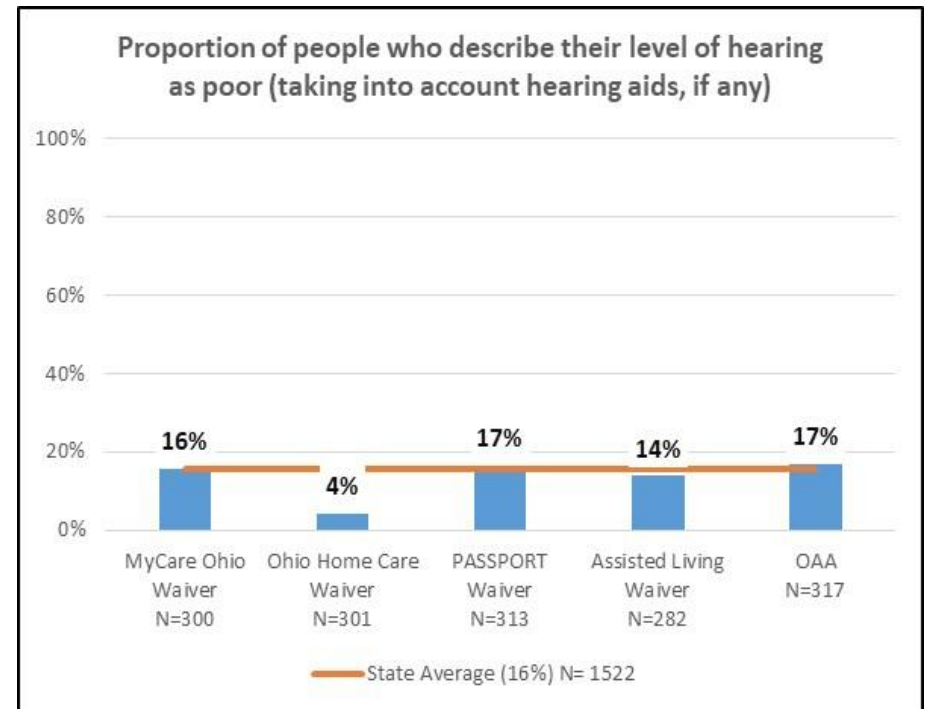


<sup>13</sup> New variable

Graph 85. Proportion of people with chronic conditions

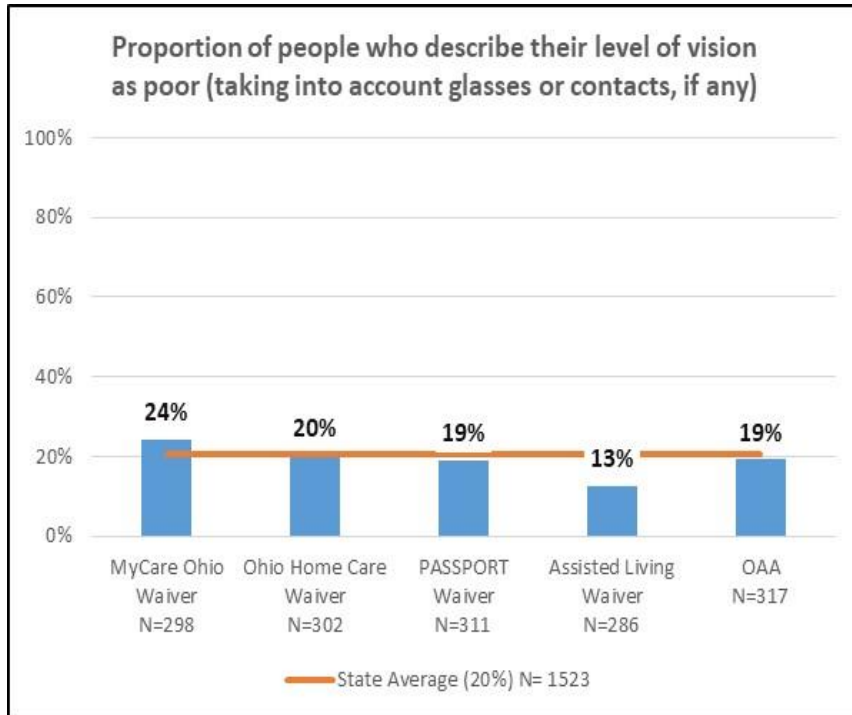


Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)<sup>14</sup>

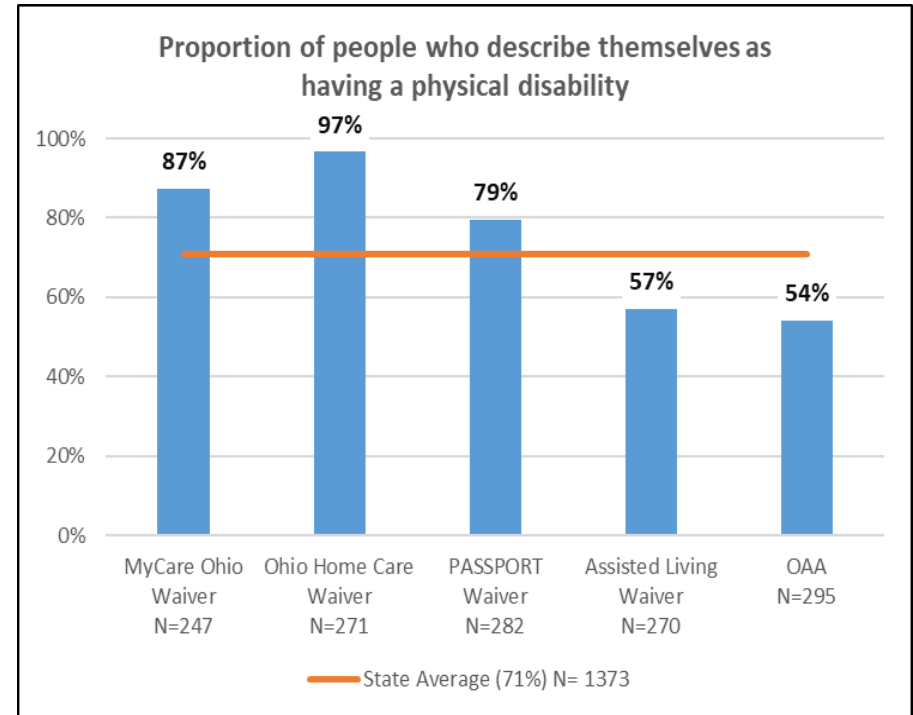


<sup>14</sup> New variable

Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)<sup>15</sup>



Graph 88. Proportion of people who describe themselves as having a physical disability<sup>16</sup>



<sup>15</sup> New variable

<sup>16</sup> New variable



## Medications

Medications are managed effectively and appropriately.

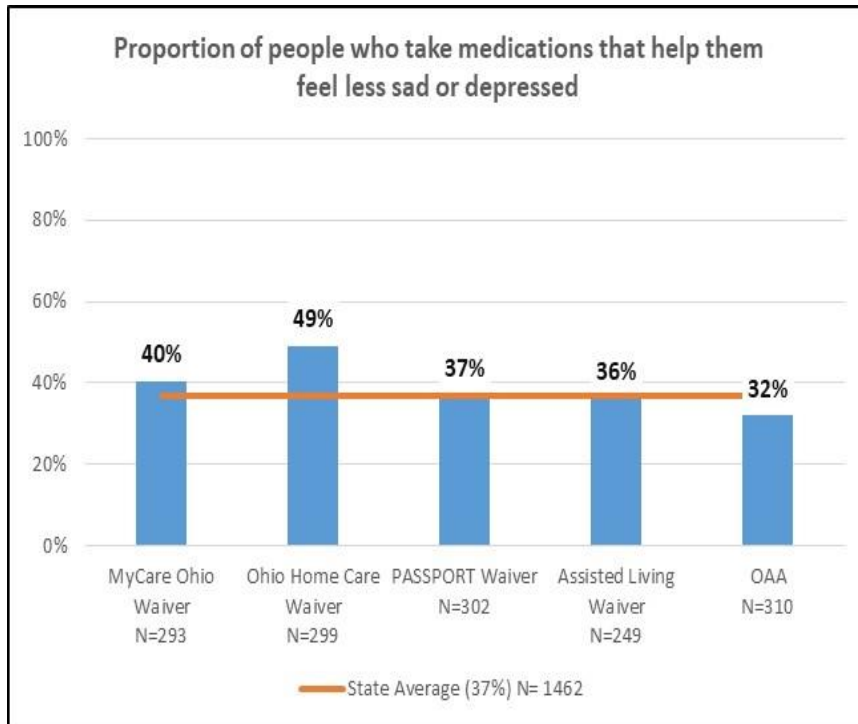
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

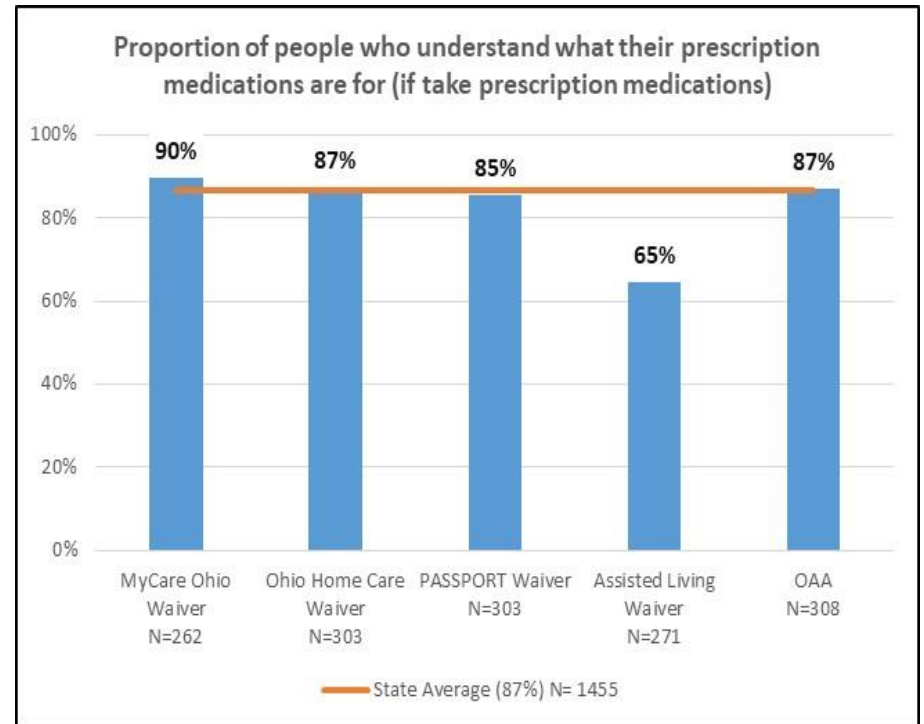
There are two survey items that correspond to the Medication domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 89. Proportion of people who take medications that help them feel less sad or depressed



Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications)



## Rights and Respect

People receive the same respect and protections as others in the community.

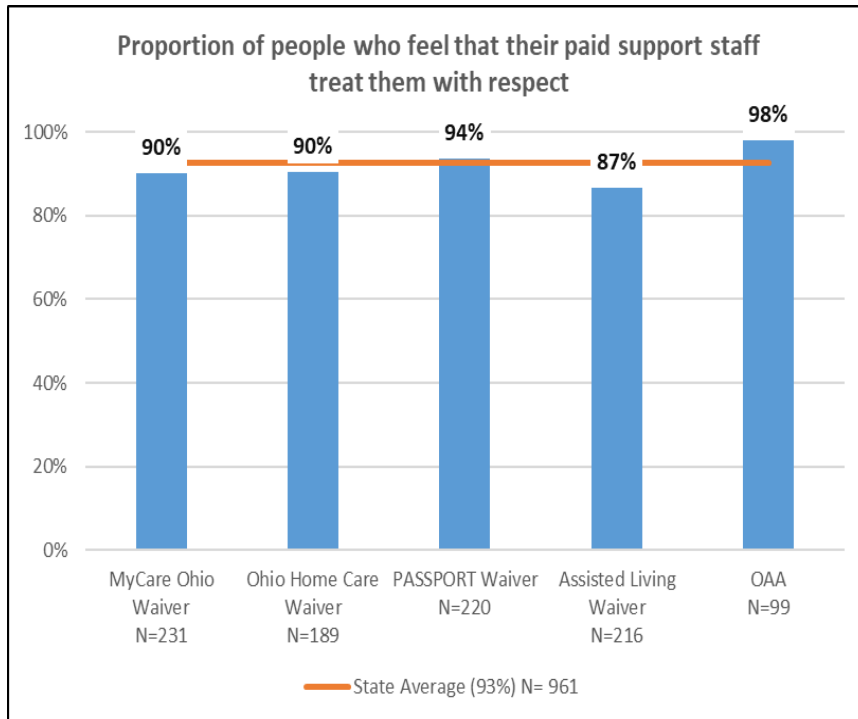
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

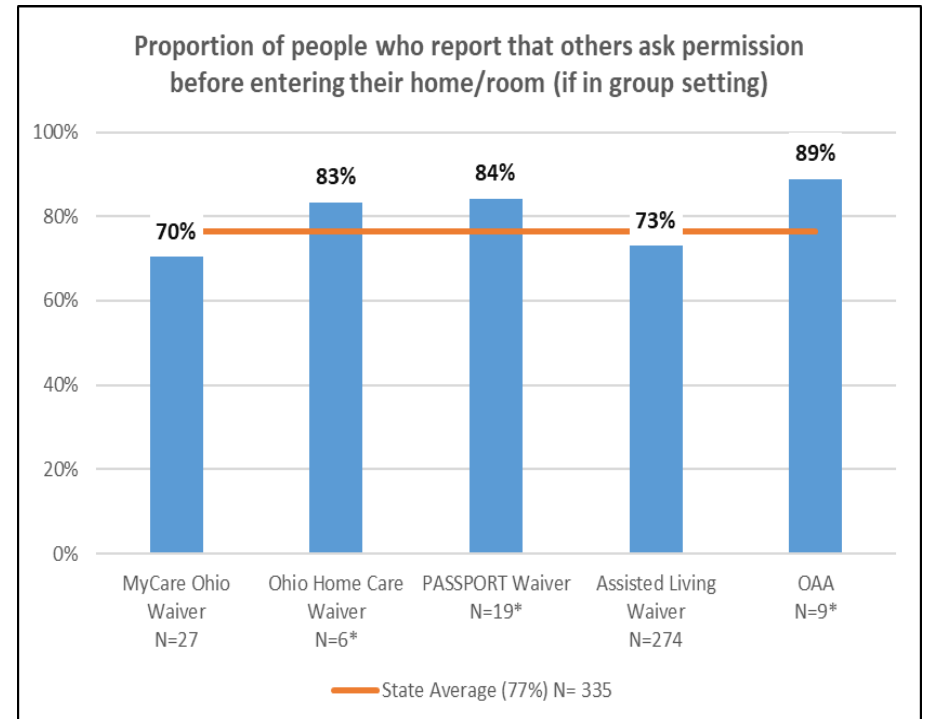
There are eight survey items that correspond to the Rights and Respect domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 91. Proportion of people who feel that their paid support staff treat them with respect



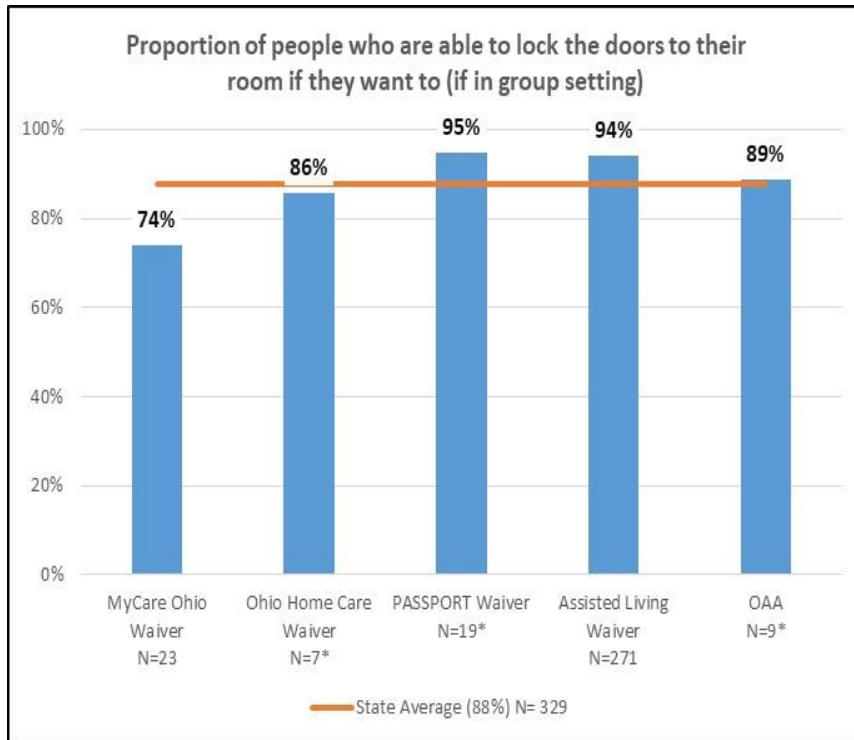
Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)<sup>17</sup>



\* Very small number of responses

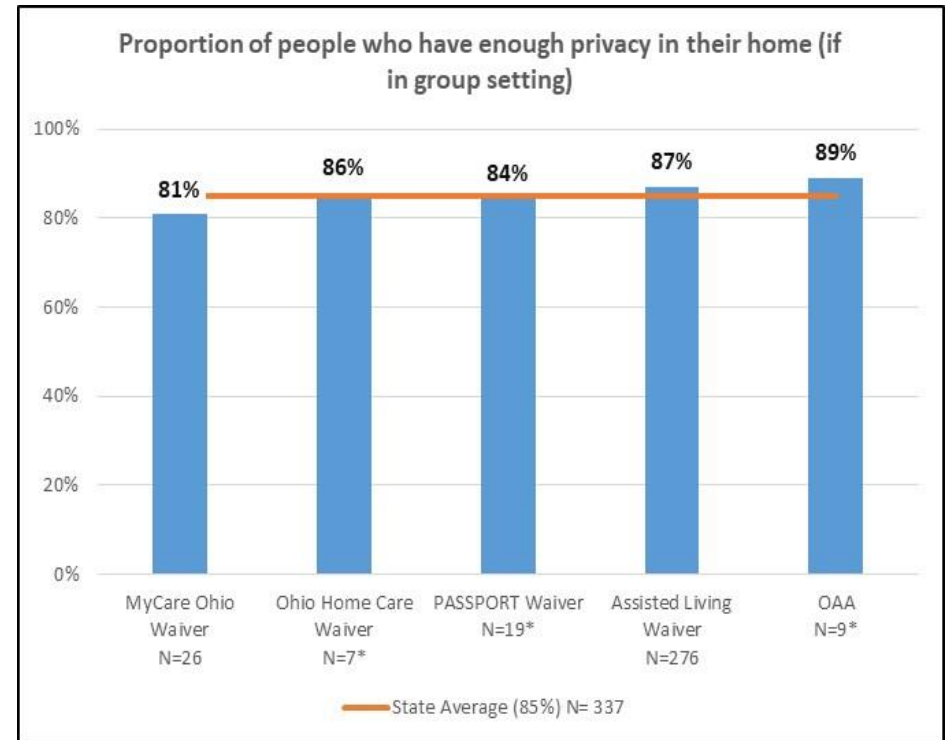
<sup>17</sup> In 2015-2016, this question was asked of everyone; now in group setting only

Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



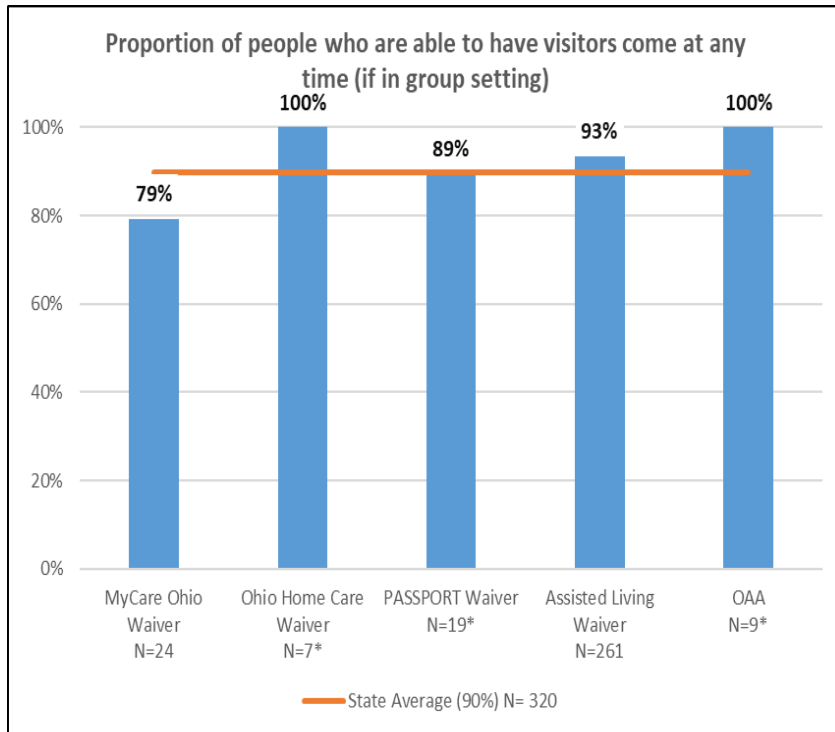
\* Very small number of responses

Graph 94. Proportion of people who have enough privacy in their home (if in group setting)



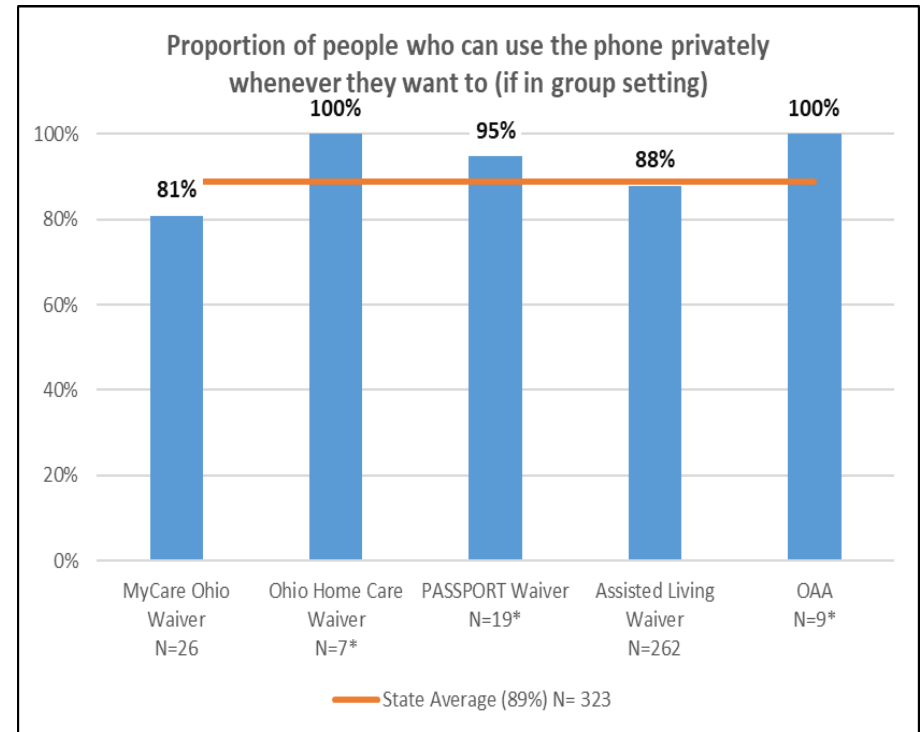
\* Very small number of responses

Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting)



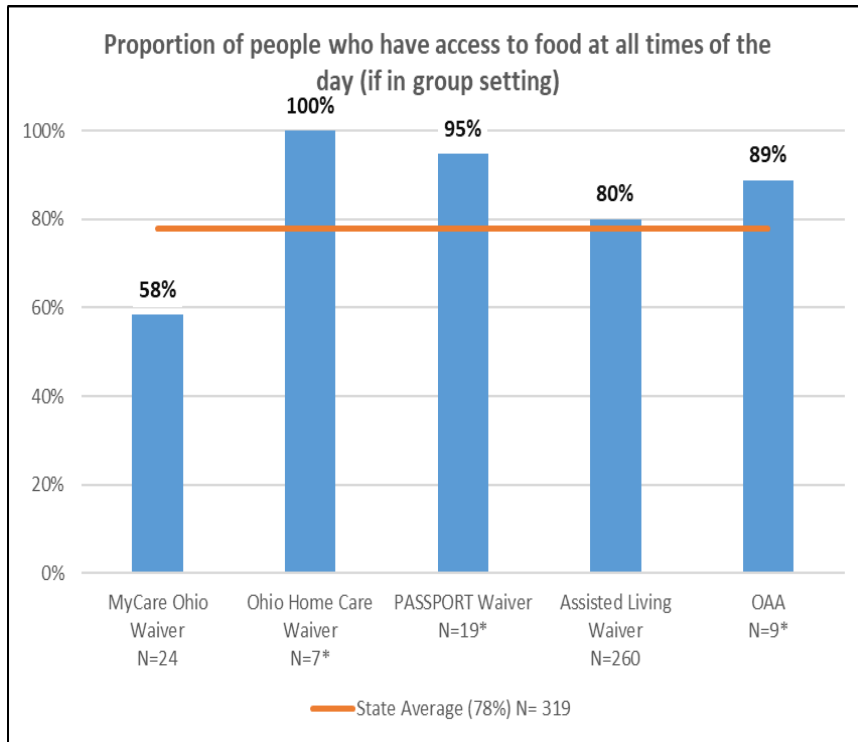
\* Very small number of responses

Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting)



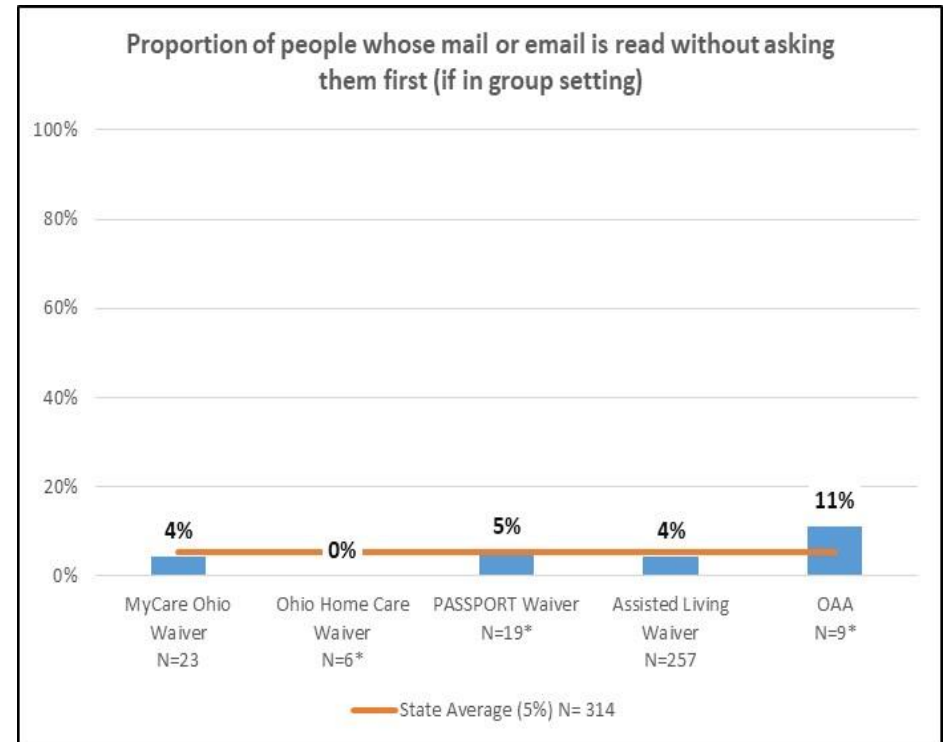
\* Very small number of responses

Graph 97. Proportion of people who have access to food at all times of day (if in group setting)



\* Very small number of responses

Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting)



\* Very small number of responses

## Self-Direction of Care

People have authority and are supported to direct and manage their own services.

There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

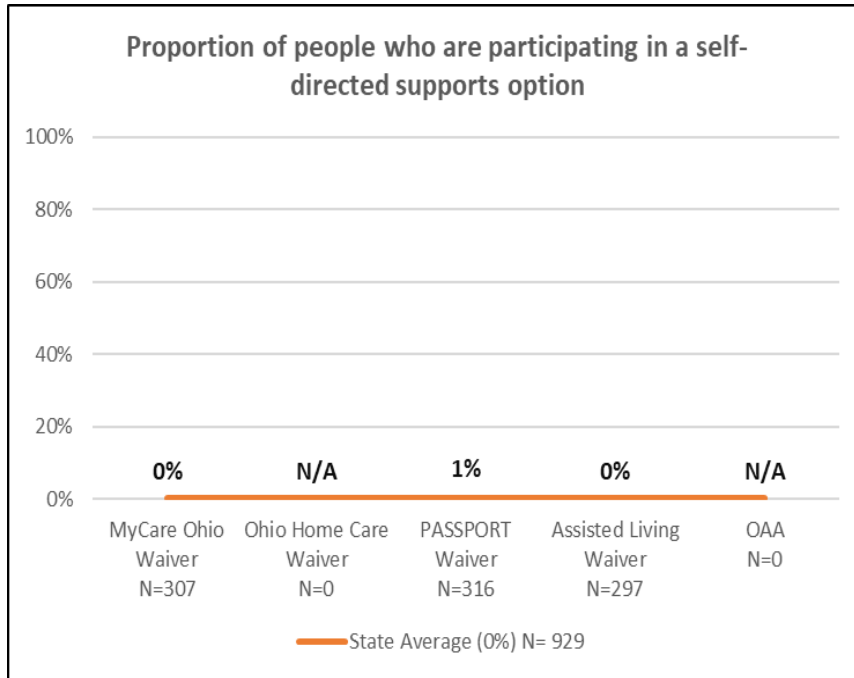
1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

There are four survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

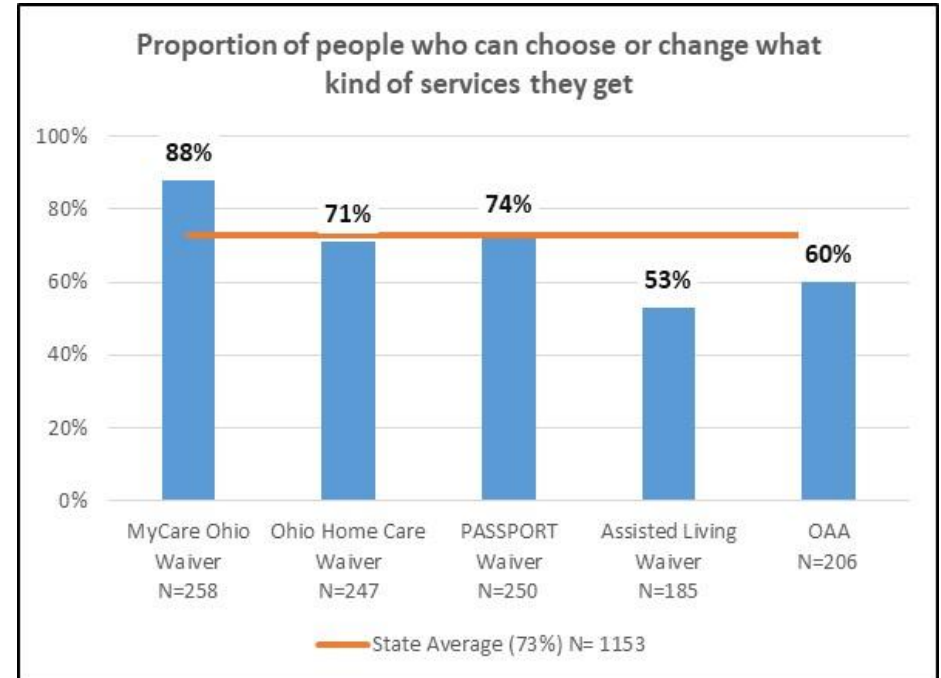
Un-collapsed data for state and settings are shown in Appendix B.



Graph 99. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

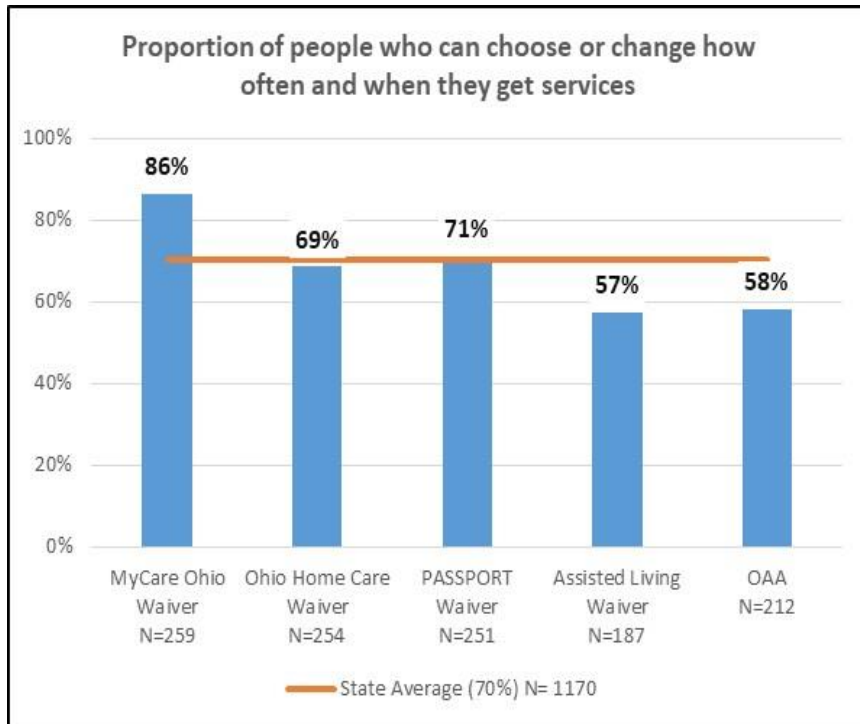


Graph 100. Proportion of people who can choose or change what kind of services they get<sup>18</sup>



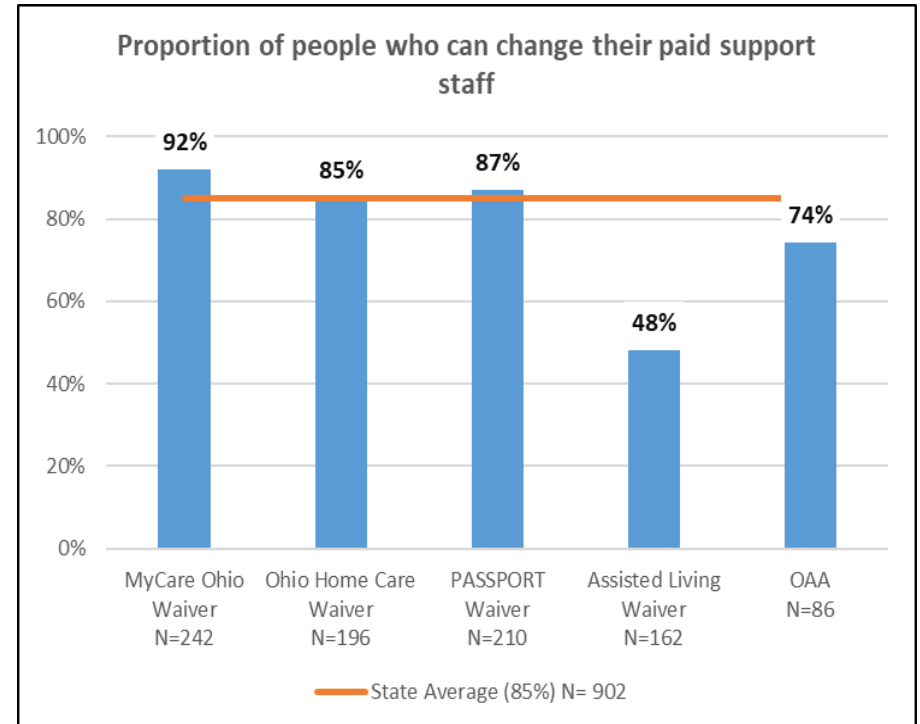
<sup>18</sup> New variable

Graph 101. Proportion of people who can choose or change how often and when they get services<sup>19</sup>



<sup>19</sup> New variable

Graph 102. Proportion of people who can change their paid support staff<sup>20</sup>



<sup>20</sup> New variable

## Work

People have support to find and maintain community integrated employment if they want it.

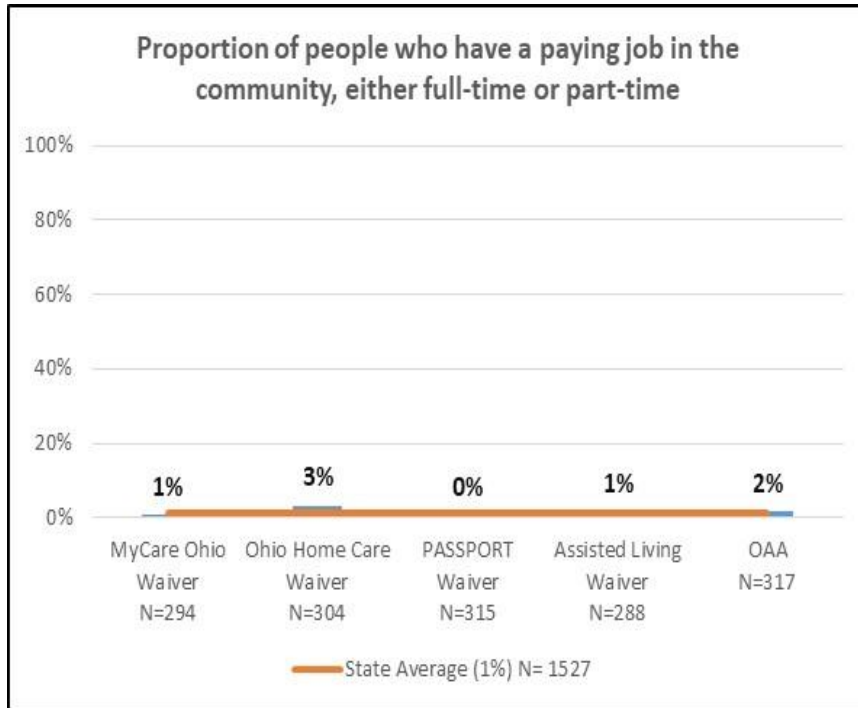
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

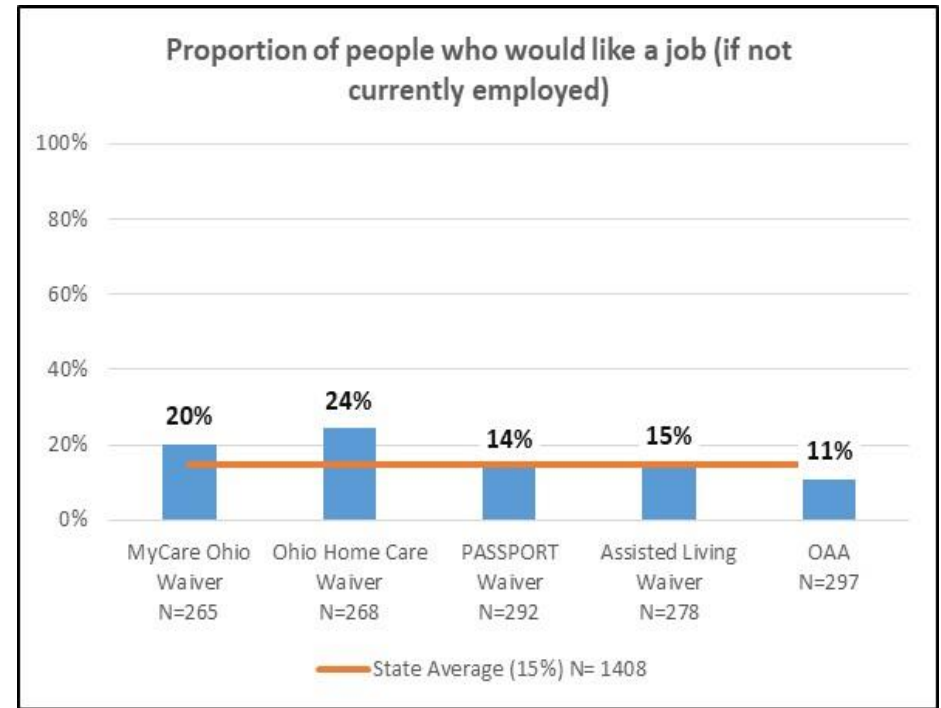
There are five survey items that correspond to the Work domain.

Un-collapsed for state and settings are shown in Appendix B.

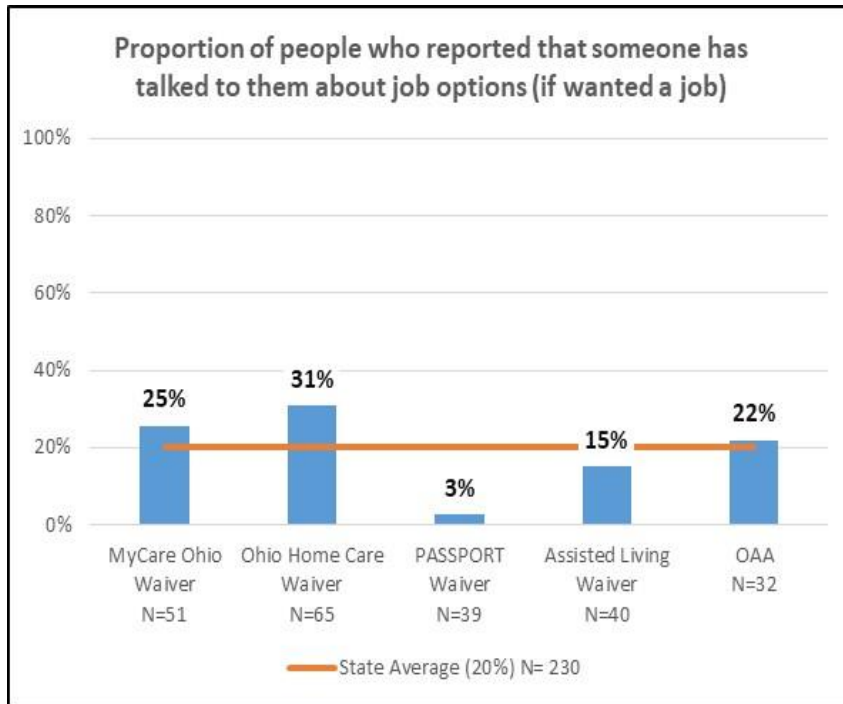
Graph 103. Proportion of people who have a paying job in the community



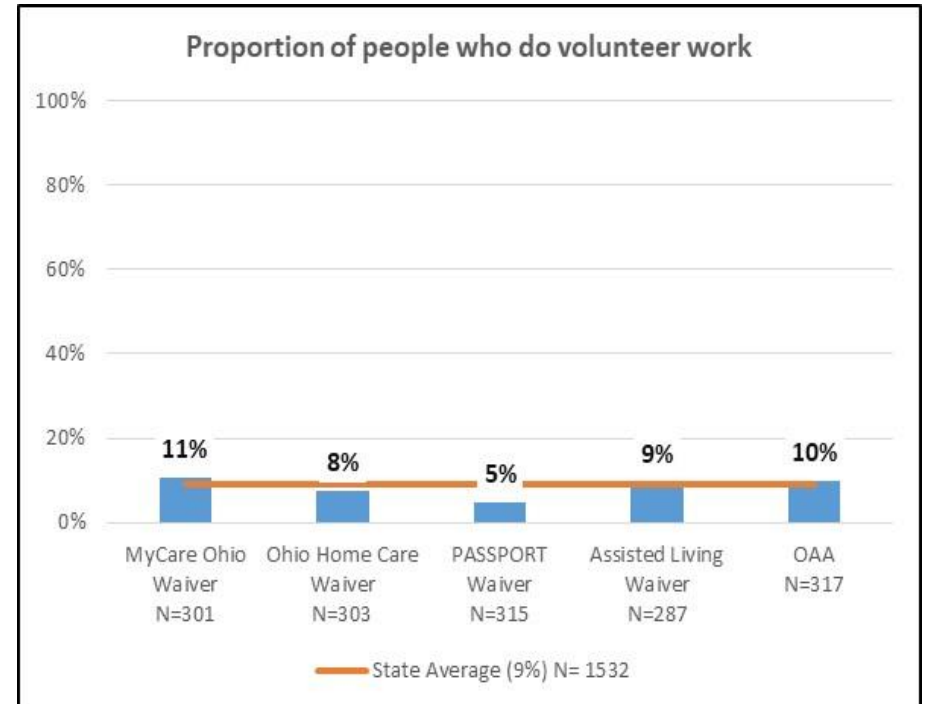
Graph 104. Proportion of people who would like a job (if not currently employed)



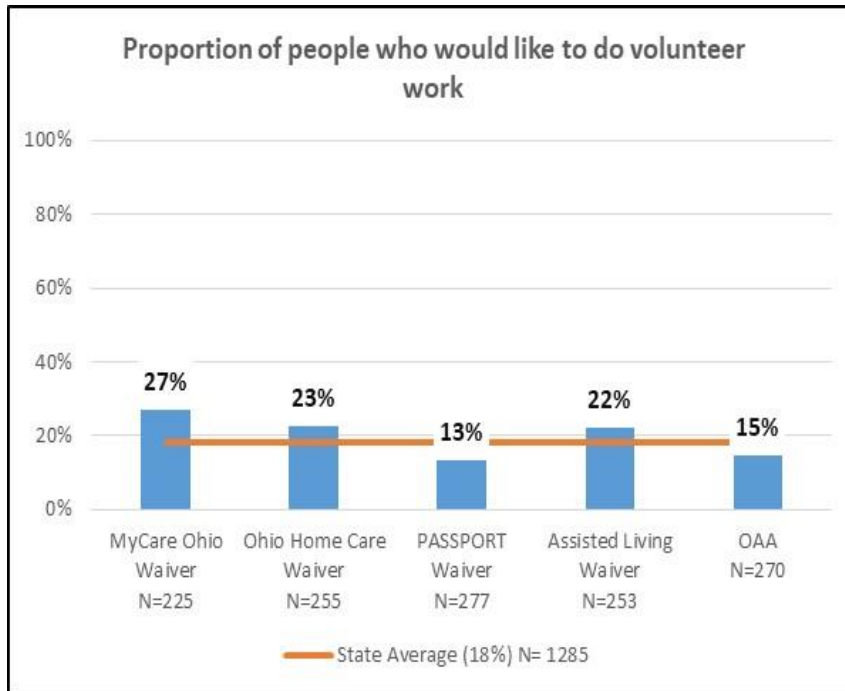
Graph 105. Proportion of people who reported that someone has talked to them about job options (if wanted a job)



Graph 106. Proportion of people who do volunteer work



Graph 107. Proportion of people who would like to do volunteer work (if not currently volunteering)<sup>21</sup>



<sup>21</sup> New variable

## Everyday Living

People have enough supports for everyday living.

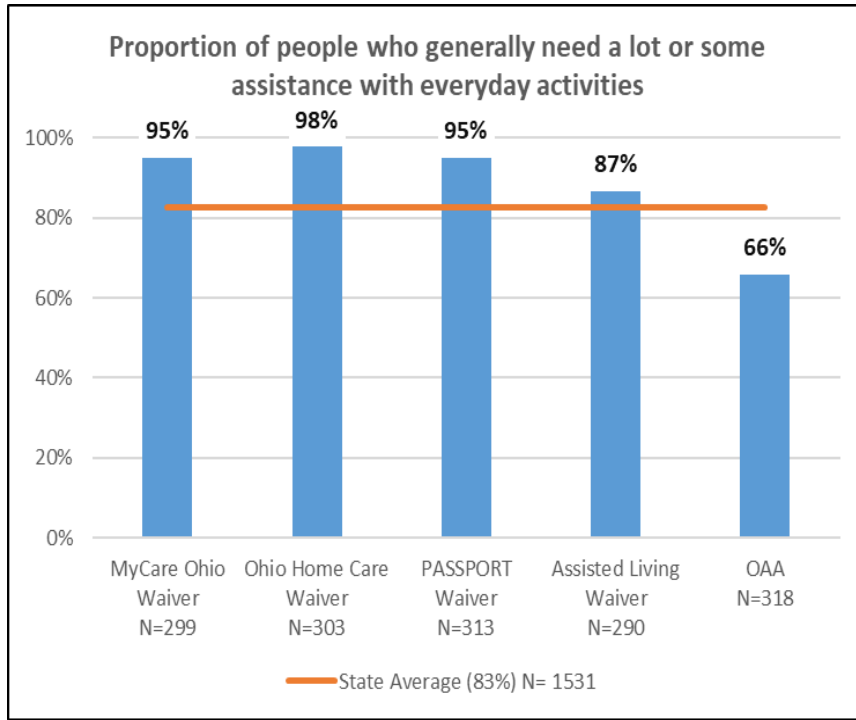
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

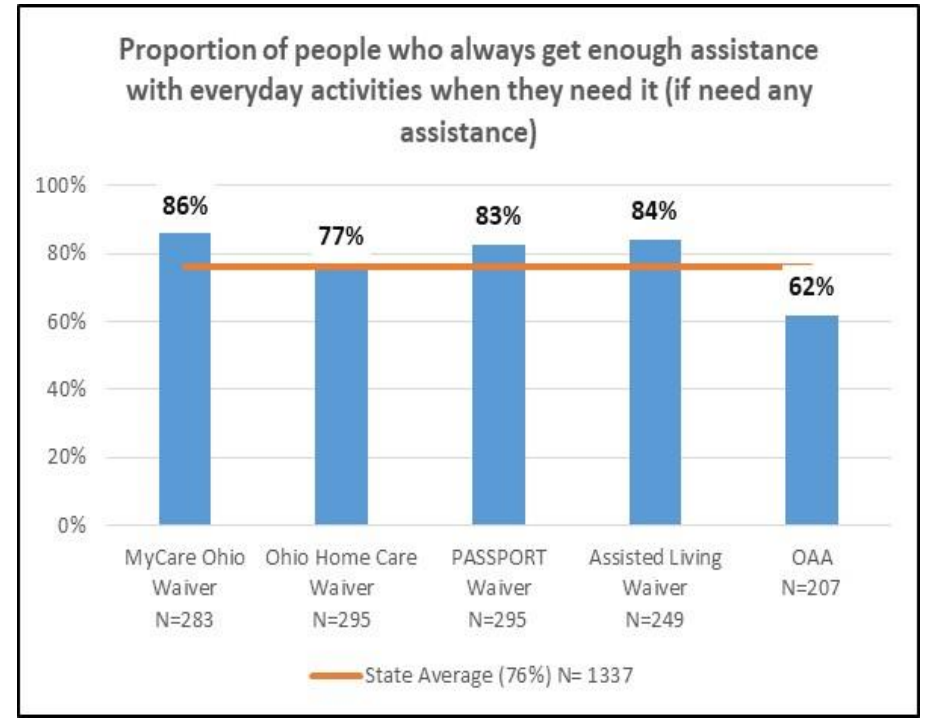
There are five survey items that correspond to the Everyday Living domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 108. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)

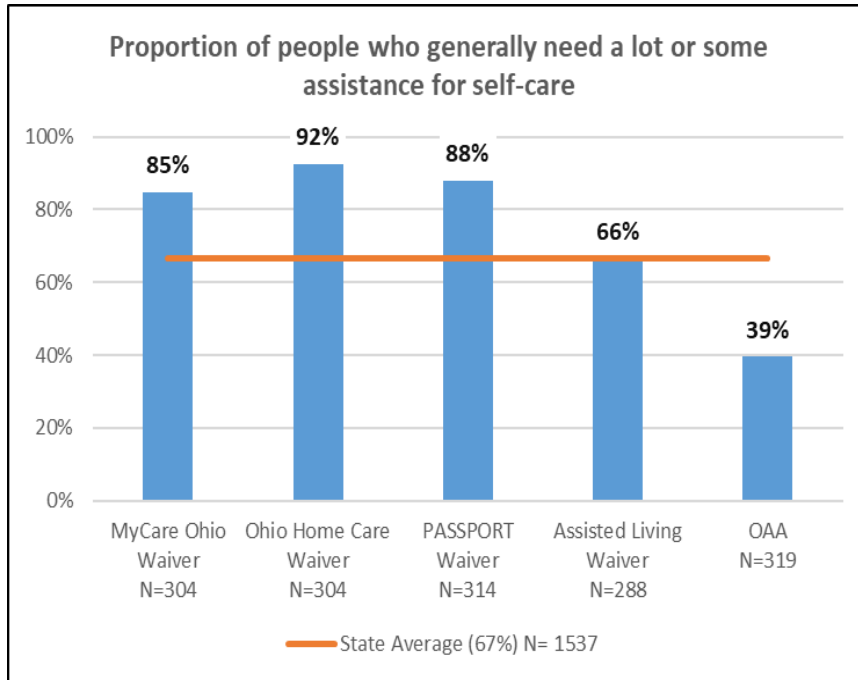


Graph 109. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)

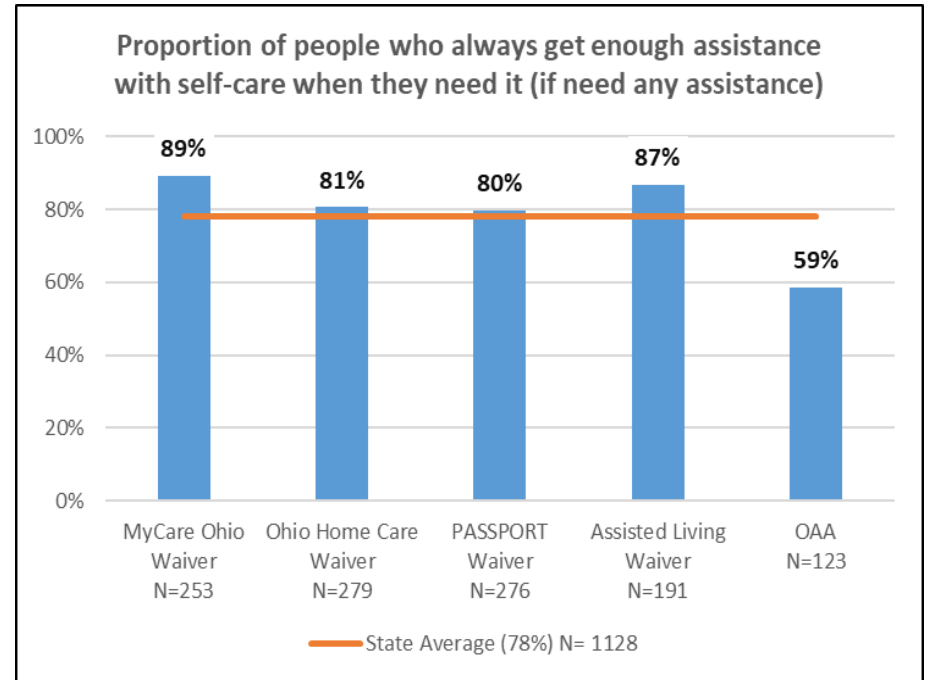




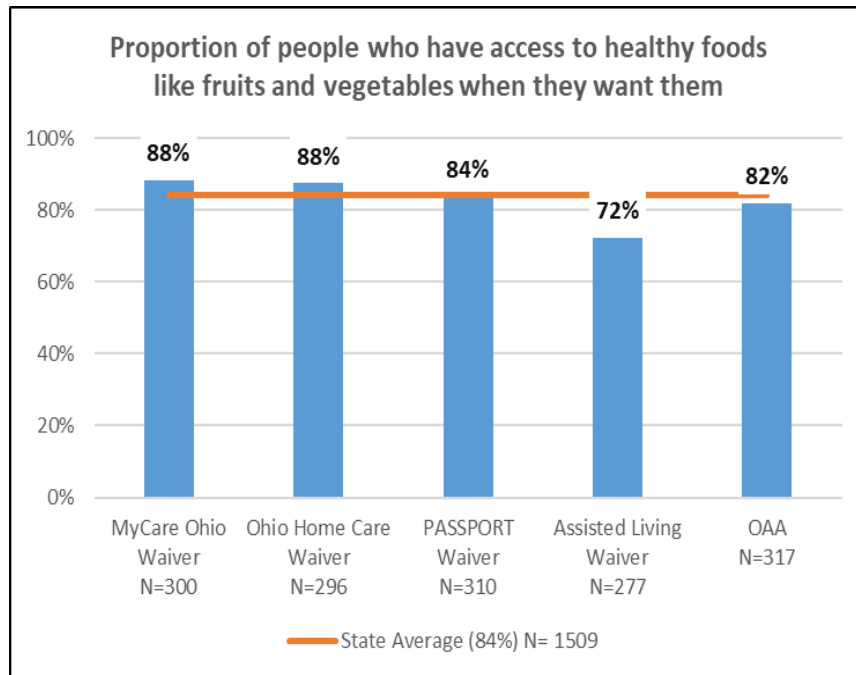
Graph 110. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 111. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 112. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



## Affordability

People have enough available resources.

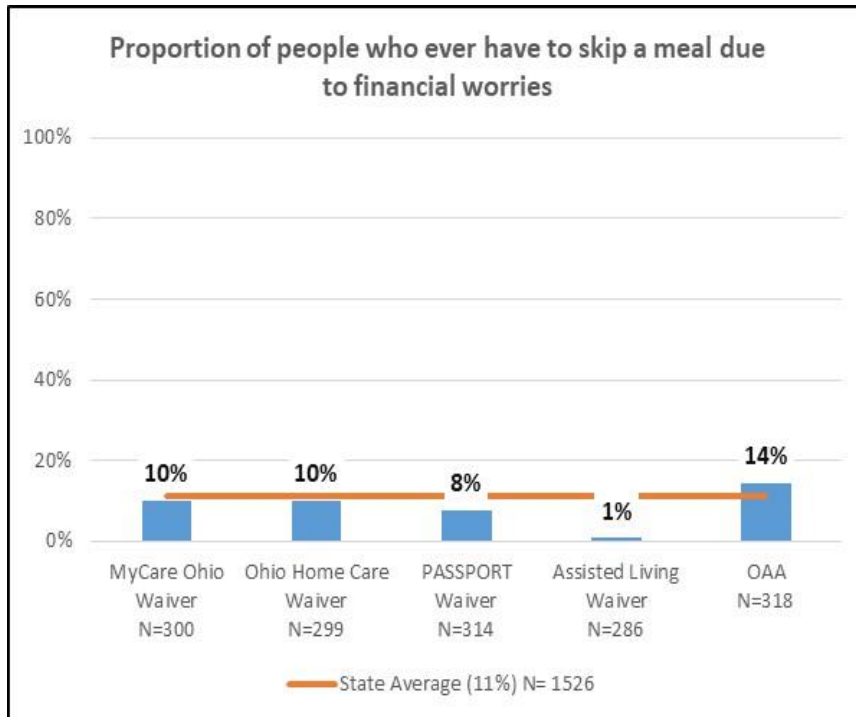
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 113. Proportion of people who ever have to skip a meal due to financial worries



## Planning for future

People have support to plan and make decision about the future.

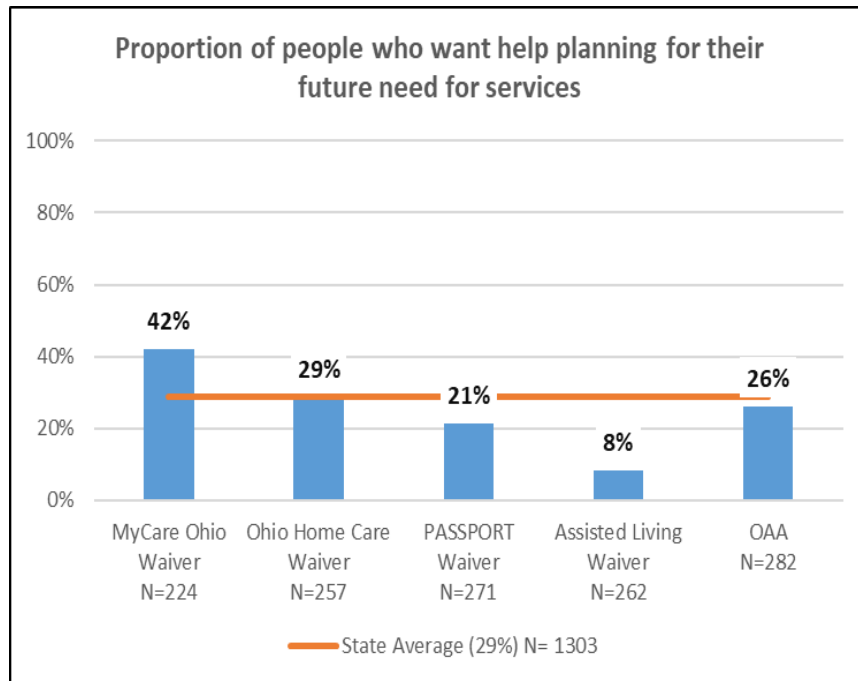
There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 114. Proportion of people who want help planning for their future need for services



## Control

### People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

There is one survey item that corresponds to the Control domain.

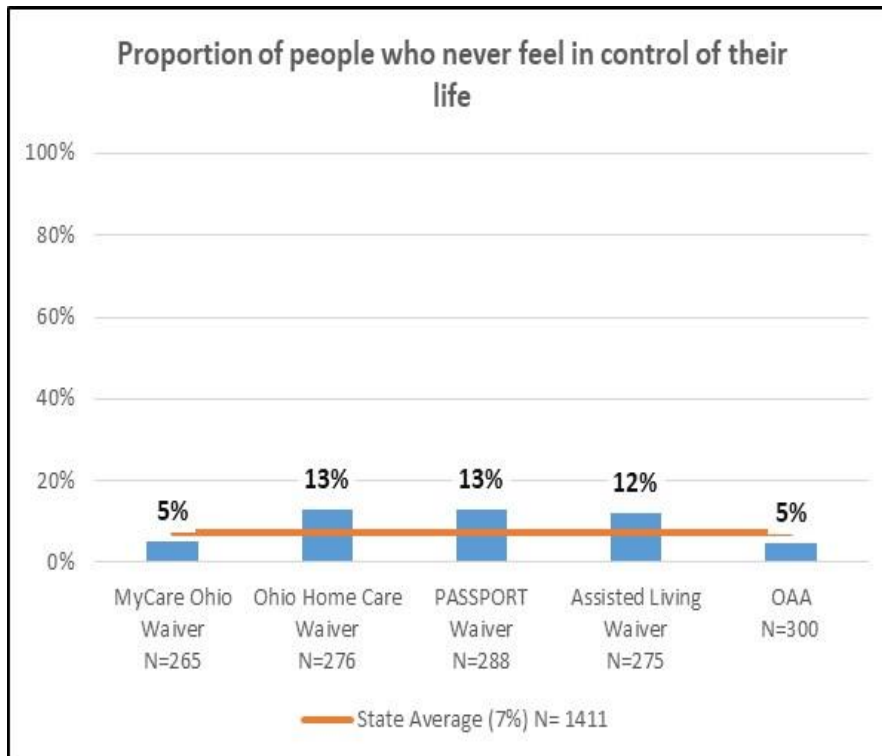
This section also includes presentation of results on a ranking of what is most important to people surveyed<sup>22</sup>.

Un-collapsed data for state and settings are shown in Appendix B.

---

<sup>22</sup> Data shown in Appendix B only

Graph 115. Proportion of people who never feel in control of their life





## **Appendix A: Rules for Recoding and Collapsing Responses**

Table A1 below details collapsing and recoding logic for items that were measured using anything other than a “Yes/No” binary response. The number in the third column refers to the graph number in the report where the item can be found. Unless otherwise stated, “don’ know” and “unclear/refused” responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

<b>Domain</b>	<b>Item</b>	<b>Graph #</b>	<b>Recoding/Collapsing Logic</b>
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse “No” and “Sometimes”
Choice and Decision Making	Proportion of people who get up and go to bed at the time they want	4	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who can eat their meals when they want	5	Collapse “Some days, sometimes” and “No, never”
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	6	Collapse “In most ways” and “Only in some ways, or not at all”
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse “Most of the time, usually, or some family and/or friends” and “No, or rarely”
Satisfaction	Proportion of people who like where they are living	8	Collapse “In-between, most of the time” and “No”
	Proportion of people who would prefer to live somewhere else	9	Collapse “Yes” and “Maybe”
	Proportion of people who like how they usually spend their time during the day	10	Collapse “Some days, sometimes” and “No, never”
	Proportion of people whose paid support staff change too often	11	Collapse “Yes” and “Some, or sometimes”
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse “Some, or usually” and “No, never or rarely”
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse “Not sure, maybe” and “No”
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	14	Collapse “Most of the time, usually” and “No, or only sometimes”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all, needs or goals are not met” and “Some needs and goals”
	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	21	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
Safety	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	65	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	71	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people who describe their overall health as poor	79	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people who reported their health has gotten much better or somewhat better compared to 12 months ago	80	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who feel sad or depressed at least sometimes or often	84	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never, or almost never”
	Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)	86	Collapse “Very good” and “Fair”
	Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)	87	Collapse “Very good” and “Fair”
Medications	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	90	Collapse “No” and “In-between, or some medications”
Rights and Respect	Proportion of people who feel that their paid support staff treat them with respect	91	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who get asked permission before people enter their home/room (if in group setting)	92	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	94	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	96	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	101	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff	102	Collapse “No” and “Sometimes, or some services”
Work	Proportion of people who would like a job (if not currently employed)	104	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if does not currently volunteer)	107	Collapse “Yes” and “Maybe, not sure”

<b>Domain</b>	<b>Item</b>	<b>Graph #</b>	<b>Recoding/Collapsing Logic</b>
Everyday Living	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	108	Collapse "A lot" and "Some"
	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	110	Collapse "A lot" and "Some"
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	112	Collapse "No, never" and "Sometimes"
Affordability	Proportion of people who ever have to skip a meal due to financial worries	113	Collapse "Yes, often" and "Sometimes"
Control	Proportion of people who never feel in control of their life	115	Collapse "Yes, almost always, always" and "In-between, sometimes"

## **Appendix B: Un-Collapsed and Un-Weighted Data by Program**

## Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
<b>MyCare Ohio Waiver</b>	68.8	289
<b>Ohio Home Care Waiver</b>	47.6	305
<b>PASSPORT Waiver</b>	74.3	294
<b>Assisted Living Waiver</b>	73.1	240
<b>OAA</b>	74.2	285
<b>Unknown</b>	74.3	7
<b>Sample Average</b>	67.2	1420

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
<b>MyCare Ohio Waiver</b>	95%	5%	304
<b>Ohio Home Care Waiver</b>	100%	0%	305
<b>PASSPORT Waiver</b>	93%	7%	316
<b>Assisted Living Waiver</b>	81%	19%	297
<b>OAA</b>	89%	11%	320
<b>Unknown</b>	78%	22%	9
<b>Sample Average</b>	92%	8%	1551

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
<b>MyCare Ohio Waiver</b>	30%	70%	0%	0%	307
<b>Ohio Home Care Waiver</b>	38%	62%	0%	0%	304
<b>PASSPORT Waiver</b>	19%	81%	0%	0%	316
<b>Assisted Living Waiver</b>	23%	77%	0%	0%	294
<b>OAA</b>	44%	56%	0%	0%	319
<b>Unknown</b>	38%	63%	0%	0%	8
<b>Sample Average</b>	31%	69%	0%	0%	1548

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
<b>MyCare Ohio Waiver</b>	0%	1%	36%	0%	60%	1%	1%	0%	304
<b>Ohio Home Care Waiver</b>	3%	1%	23%	0%	70%	1%	4%	0%	304
<b>PASSPORT Waiver</b>	3%	28%	0%	0%	67%	1%	3%	0%	316
<b>Assisted Living Waiver</b>	0%	6%	0%	0%	90%	1%	3%	0%	297
<b>OAA</b>	1%	19%	0%	0%	78%	3%	1%	1%	320
<b>Unknown</b>	0%	11%	33%	0%	56%	0%	0%	0%	9
<b>Sample Average</b>	1%	11%	12%	0%	73%	1%	2%	0%	1550



Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
<b>MyCare Ohio Waiver</b>	24%	16%	32%	27%	0%	303
<b>Ohio Home Care Waiver</b>	47%	15%	32%	6%	0%	304
<b>PASSPORT Waiver</b>	16%	15%	33%	36%	1%	314
<b>Assisted Living Waiver</b>	18%	10%	28%	43%	1%	295
<b>OAA</b>	14%	25%	21%	40%	0%	316
<b>Unknown</b>	22%	11%	44%	22%	0%	9
<b>Sample Average</b>	24%	16%	29%	30%	0%	1541

Table 6. Primary language

	English	Spanish	Other	Don't know	N
<b>MyCare Ohio Waiver</b>	94%	1%	5%	0%	307
<b>Ohio Home Care Waiver</b>	95%	1%	5%	0%	304
<b>PASSPORT Waiver</b>	98%	1%	1%	0%	312
<b>Assisted Living Waiver</b>	99%	0%	0%	0%	285
<b>OAA</b>	100%	0%	0%	0%	293
<b>Unknown</b>	100%	0%	0%	0%	9
<b>Sample Average</b>	97%	1%	2%	0%	1510

Table 7. Preferred means of communication

	Spoken	Gestures/Body Language, Sign Language, or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
<b>MyCare Ohio Waiver</b>	99%	0%	0%	1%	0%	306
<b>Ohio Home Care Waiver</b>	97%	1%	2%	0%	0%	304
<b>PASSPORT Waiver</b>	99%	0%	0%	0%	0%	312
<b>Assisted Living Waiver</b>	100%	0%	0%	0%	0%	285
<b>OAA</b>	99%	1%	0%	0%	0%	316
<b>Unknown</b>	100%	0%	0%	0%	0%	9
<b>Sample Average</b>	99%	0%	0%	0%	0%	1532

Table 8. Type of residential area<sup>23</sup>

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
<b>MyCare Ohio Waiver</b>	93%	6%	0%	1%	1%	307
<b>Ohio Home Care Waiver</b>	0%	100%	0%	0%	0%	305
<b>PASSPORT Waiver</b>	58%	36%	1%	5%	0%	316
<b>Assisted Living Waiver</b>	49%	31%	6%	14%	0%	297
<b>OAA</b>	71%	20%	1%	8%	0%	320
<b>Unknown</b>	78%	0%	0%	22%	0%	9
<b>Sample Average</b>	54%	38%	1%	6%	0%	1554

<sup>23</sup> Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Type of residence

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
<b>MyCare Ohio Waiver</b>	88%	2%	7%	3%	0%	1%	0%	304
<b>Ohio Home Care Waiver</b>	98%	0%	1%	0%	0%	0%	0%	304
<b>PASSPORT Waiver</b>	95%	0%	0%	3%	0%	1%	0%	316
<b>Assisted Living Waiver</b>	4%	0%	91%	5%	0%	0%	0%	297
<b>OAA</b>	97%	2%	1%	0%	0%	0%	0%	316
<b>Unknown</b>	89%	0%	0%	11%	0%	0%	0%	9
<b>Sample Average</b>	77%	1%	19%	2%	0%	0%	0%	1546

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others (not family, friend, or PCA)	N
<b>MyCare Ohio Waiver</b>	53%	15%	29%	2%	0%	4%	303
<b>Ohio Home Care Waiver</b>	42%	17%	42%	2%	1%	0%	304
<b>PASSPORT Waiver</b>	64%	11%	27%	0%	0%	0%	312
<b>Assisted Living Waiver</b>	82%	5%	0%	0%	0%	15%	285
<b>OAA</b>	63%	25%	12%	2%	1%	1%	316
<b>Unknown</b>	67%	11%	22%	0%	0%	0%	9
<b>Sample Average</b>	61%	15%	22%	1%	0%	4%	1529

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	93%	7%	0%	305
<b>Ohio Home Care Waiver</b>	93%	7%	0%	304
<b>PASSPORT Waiver</b>	93%	7%	0%	312
<b>Assisted Living Waiver</b>	92%	7%	1%	285
<b>OAA</b>	97%	3%	0%	316
<b>Unknown</b>	89%	11%	0%	9
<b>Sample Average</b>	93%	6%	0%	1531

Table 12. Where the person moved from (if address changed in the past 6 months)

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
<b>MyCare Ohio Waiver</b>	79%	5%	5%	0%	0%	5%	5%	19
<b>Ohio Home Care Waiver</b>	91%	0%	0%	9%	0%	0%	0%	22
<b>PASSPORT Waiver</b>	86%	0%	0%	9%	0%	5%	0%	22
<b>Assisted Living Waiver</b>	32%	0%	47%	21%	0%	0%	0%	19
<b>OAA</b>	82%	0%	9%	9%	0%	0%	0%	11
<b>Unknown</b>	100%	0%	0%	0%	0%	0%	0%	1
<b>Sample Average</b>	74%	1%	12%	10%	0%	2%	1%	94

Table 13. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	18%	82%	1%	304
<b>Ohio Home Care Waiver</b>	13%	86%	1%	304
<b>PASSPORT Waiver</b>	39%	57%	3%	312
<b>Assisted Living Waiver</b>	63%	33%	4%	285
<b>OAA</b>	56%	42%	2%	316
<b>Unknown</b>	13%	88%	0%	8
<b>Sample Average</b>	37%	60%	2%	1529

Table 14. Proportion of people with diagnosis of Alzheimer's or other dementia

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	86%	13%	1%	300
<b>Ohio Home Care Waiver</b>	95%	4%	1%	304
<b>PASSPORT Waiver</b>	87%	12%	1%	312
<b>Assisted Living Waiver</b>	89%	8%	2%	285
<b>OAA</b>	92%	7%	1%	316
<b>Unknown</b>	88%	13%	0%	8
<b>Sample Average</b>	90%	9%	1%	1525

Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	88%	11%	1%	301
<b>Ohio Home Care Waiver</b>	75%	23%	2%	304
<b>PASSPORT Waiver</b>	91%	7%	2%	312
<b>Assisted Living Waiver</b>	92%	7%	2%	285
<b>OAA</b>	97%	3%	1%	316
<b>Unknown</b>	75%	25%	0%	8
<b>Sample Average</b>	89%	10%	2%	1526

Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	94%	6%	0%	300
<b>Ohio Home Care Waiver</b>	84%	13%	2%	304
<b>PASSPORT Waiver</b>	95%	4%	1%	312
<b>Assisted Living Waiver</b>	96%	2%	2%	285
<b>OAA</b>	98%	2%	0%	316
<b>Unknown</b>	88%	13%	0%	8
<b>Sample Average</b>	93%	6%	1%	1525

Table 17. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't know	N
<b>MyCare Ohio Waiver</b>	6%	26%	64%	28%	0%	304
<b>Ohio Home Care Waiver</b>	14%	38%	55%	25%	0%	304
<b>PASSPORT Waiver</b>	5%	26%	74%	35%	0%	312
<b>Assisted Living Waiver</b>	1%	21%	67%	31%	0%	285
<b>OAA</b>	1%	16%	59%	49%	0%	316
<b>Unknown</b>	0%	25%	88%	13%	0%	8
<b>Sample Average</b>	5%	25%	64%	34%	0%	1529

Table 18. History of frequent falls

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	72%	27%	1%	304
<b>Ohio Home Care Waiver</b>	73%	27%	1%	304
<b>PASSPORT Waiver</b>	100%	0%	0%	316
<b>Assisted Living Waiver</b>	96%	4%	0%	297
<b>OAA</b>	78%	21%	0%	316
<b>Unknown</b>	88%	13%	0%	8
<b>Sample Average</b>	84%	16%	0%	1545

Table 19. Receives Medicare

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	0%	100%	0%	307
<b>Ohio Home Care Waiver</b>	46%	53%	1%	304
<b>PASSPORT Waiver</b>	13%	84%	3%	312
<b>Assisted Living Waiver</b>	10%	78%	12%	285
<b>OAA</b>	11%	87%	2%	316
<b>Unknown</b>	0%	86%	14%	7
<b>Sample Average</b>	16%	80%	3%	1531



## Community Participation- un-collapsed tables

Table 20. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	49%	6%	41%	4%	0%	266
<b>Ohio Home Care Waiver</b>	57%	8%	33%	1%	0%	279
<b>PASSPORT Waiver</b>	55%	10%	33%	0%	1%	293
<b>Assisted Living Waiver</b>	34%	8%	54%	2%	2%	282
<b>OAA</b>	47%	9%	43%	1%	1%	303
<b>Unknown</b>	38%	0%	63%	0%	0%	8
<b>Sample Average</b>	48%	8%	41%	2%	1%	1431

Table 21a. Reasons that people are not as active in the community as they would like to be

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
<b>MyCare Ohio Waiver</b>	18%	28%	13%	75%	8%	144
<b>Ohio Home Care Waiver</b>	11%	22%	8%	86%	7%	181
<b>PASSPORT Waiver</b>	7%	26%	7%	86%	4%	192
<b>Assisted Living Waiver</b>	13%	33%	5%	63%	7%	120
<b>OAA</b>	14%	26%	4%	70%	5%	169
<b>Unknown</b>	67%	33%	0%	67%	0%	3
<b>Sample Average</b>	12%	26%	7%	77%	6%	809

Table 21b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unwelcomed in Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What's Available	Other	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	4%	3%	6%	13%	7%	2%	1%	144
<b>Ohio Home Care Waiver</b>	2%	1%	1%	6%	3%	0%	0%	181
<b>PASSPORT Waiver</b>	3%	7%	3%	5%	2%	0%	1%	192
<b>Assisted Living Waiver</b>	2%	1%	7%	12%	6%	3%	0%	120
<b>OAA</b>	2%	4%	2%	7%	4%	4%	1%	169
<b>Unknown</b>	0%	0%	0%	0%	33%	0%	0%	3
<b>Sample Average</b>	3%	3%	3%	8%	4%	1%	0%	809

Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	89%	9%	1%	1%	262
<b>Ohio Home Care Waiver</b>	90%	10%	0%	1%	279
<b>PASSPORT Waiver</b>	89%	10%	1%	1%	293
<b>Assisted Living Waiver</b>	94%	5%	0%	1%	282
<b>OAA</b>	91%	8%	0%	1%	303
<b>Unknown</b>	88%	13%	0%	0%	8
<b>Sample Average</b>	91%	8%	0%	1%	1427

## Choice and Decision Making— un-collapsed

Table 23. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	40%	40%	20%	0%	5
<b>Ohio Home Care Waiver</b>	n/a	n/a	n/a	n/a	0
<b>PASSPORT Waiver</b>	0%	100%	0%	0%	1
<b>Assisted Living Waiver</b>	25%	75%	0%	0%	16
<b>OAA</b>	n/a	n/a	n/a	n/a	0
<b>Unknown</b>	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	27%	68%	5%	0%	22

Table 24. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	1%	6%	93%	0%	0%	267
<b>Ohio Home Care Waiver</b>	2%	4%	93%	0%	1%	279
<b>PASSPORT Waiver</b>	2%	2%	96%	0%	0%	293
<b>Assisted Living Waiver</b>	5%	5%	89%	0%	0%	281
<b>OAA</b>	2%	2%	96%	0%	0%	303
<b>Unknown</b>	13%	0%	88%	0%	0%	8
<b>Sample Average</b>	2%	4%	94%	0%	0%	1431

Table 25. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	6%	4%	90%	0%	0%	268
<b>Ohio Home Care Waiver</b>	2%	5%	92%	0%	0%	279
<b>PASSPORT Waiver</b>	2%	4%	92%	0%	1%	293
<b>Assisted Living Waiver</b>	54%	9%	33%	2%	1%	281
<b>OAA</b>	1%	4%	95%	0%	0%	303
<b>Unknown</b>	0%	13%	88%	0%	0%	8
<b>Sample Average</b>	13%	5%	81%	0%	1%	1432

Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	19%	26%	48%	4%	4%	27
<b>Ohio Home Care Waiver</b>	14%	29%	57%	0%	0%	7
<b>PASSPORT Waiver</b>	16%	16%	68%	0%	0%	19
<b>Assisted Living Waiver</b>	2%	10%	87%	1%	0%	276
<b>OAA</b>	22%	11%	67%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	5%	12%	82%	1%	1%	338

## Relationships- un-collapsed

Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	2%	8%	89%	0%	1%	270
<b>Ohio Home Care Waiver</b>	4%	9%	86%	0%	0%	290
<b>PASSPORT Waiver</b>	2%	15%	82%	0%	0%	281
<b>Assisted Living Waiver</b>	4%	15%	79%	1%	1%	274
<b>OAA</b>	2%	6%	92%	0%	0%	295
<b>Unknown</b>	22%	0%	78%	0%	0%	9
<b>Sample Average</b>	3%	11%	86%	0%	0%	1419

Table 28. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	24%	52%	0%	28%	0%	24%	0%	25
<b>Ohio Home Care Waiver</b>	18%	39%	0%	29%	5%	18%	5%	38
<b>PASSPORT Waiver</b>	19%	48%	0%	48%	4%	19%	0%	48
<b>Assisted Living Waiver</b>	15%	44%	2%	27%	2%	27%	2%	52
<b>OAA</b>	20%	48%	0%	32%	4%	28%	0%	25
<b>Unknown</b>	0%	0%	0%	50%	0%	100%	0%	2
<b>Sample Average</b>	18%	45%	1%	34%	3%	24%	2%	190

## Satisfaction- un-collapsed

Table 29. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	7%	6%	81%	1%	5%	305
<b>Ohio Home Care Waiver</b>	7%	10%	80%	1%	2%	305
<b>PASSPORT Waiver</b>	7%	11%	80%	1%	1%	316
<b>Assisted Living Waiver</b>	11%	15%	73%	0%	0%	297
<b>OAA</b>	5%	8%	87%	0%	1%	320
<b>Unknown</b>	22%	0%	78%	0%	0%	9
<b>Sample Average</b>	7%	10%	80%	1%	2%	1552

Table 30a. Reasons for not liking where people live

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
<b>MyCare Ohio Waiver</b>	5%	26%	13%	18%	26%	38
<b>Ohio Home Care Waiver</b>	21%	8%	8%	17%	15%	53
<b>PASSPORT Waiver</b>	14%	18%	2%	21%	19%	57
<b>Assisted Living Waiver</b>	5%	6%	3%	4%	38%	80
<b>OAA</b>	8%	10%	15%	3%	28%	39
<b>Unknown</b>	0%	0%	0%	0%	50%	2
<b>Sample Average</b>	10%	12%	7%	12%	26%	269

Table 30b. Reasons for not liking where people live (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
<b>MyCare Ohio Waiver</b>	11%	32%	21%	8%	5%	38
<b>Ohio Home Care Waiver</b>	19%	25%	0%	2%	2%	53
<b>PASSPORT Waiver</b>	12%	12%	4%	2%	2%	57
<b>Assisted Living Waiver</b>	14%	14%	23%	13%	14%	80
<b>OAA</b>	13%	10%	5%	0%	5%	39
<b>Unknown</b>	0%	50%	0%	0%	0%	2
<b>Sample Average</b>	14%	18%	11%	6%	6%	269

Table 30c. Reasons for not liking where people live (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	11%	5%	13%	26%	3%	0%	38
<b>Ohio Home Care Waiver</b>	11%	0%	6%	13%	2%	0%	53
<b>PASSPORT Waiver</b>	4%	9%	7%	16%	0%	0%	57
<b>Assisted Living Waiver</b>	11%	9%	11%	18%	3%	1%	80
<b>OAA</b>	0%	3%	5%	10%	0%	0%	39
<b>Unknown</b>	0%	0%	0%	50%	0%	0%	2
<b>Sample Average</b>	8%	6%	9%	17%	1%	0%	269

Table 31. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	66%	5%	23%	7%	304
<b>Ohio Home Care Waiver</b>	65%	5%	27%	2%	305
<b>PASSPORT Waiver</b>	69%	5%	24%	2%	316
<b>Assisted Living Waiver</b>	61%	8%	29%	2%	297
<b>OAA</b>	74%	3%	22%	1%	320
<b>Unknown</b>	78%	22%	0%	0%	9
<b>Sample Average</b>	67%	5%	25%	3%	1551

Table 32a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home, Adult Family Home, Shared Living	N
<b>MyCare Ohio Waiver</b>	78%	4%	8%	0%	83
<b>Ohio Home Care Waiver</b>	83%	4%	1%	0%	99
<b>PASSPORT Waiver</b>	82%	4%	2%	0%	92
<b>Assisted Living Waiver</b>	68%	13%	10%	1%	110
<b>OAA</b>	75%	6%	3%	5%	80
<b>Unknown</b>	50%	0%	0%	0%	2
<b>Sample Average</b>	77%	6%	5%	1%	466



Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	0%	7%	1%	1%	83
<b>Ohio Home Care Waiver</b>	0%	9%	2%	1%	99
<b>PASSPORT Waiver</b>	0%	10%	2%	0%	92
<b>Assisted Living Waiver</b>	1%	1%	6%	0%	110
<b>OAA</b>	0%	8%	3%	1%	80
<b>Unknown</b>	0%	50%	0%	0%	2
<b>Sample Average</b>	0%	7%	3%	1%	466

Table 33. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	13%	24%	63%	0%	0%	266
<b>Ohio Home Care Waiver</b>	16%	32%	52%	0%	0%	279
<b>PASSPORT Waiver</b>	10%	37%	52%	0%	1%	293
<b>Assisted Living Waiver</b>	7%	31%	60%	0%	1%	281
<b>OAA</b>	11%	34%	54%	1%	0%	303
<b>Unknown</b>	13%	38%	50%	0%	0%	8
<b>Sample Average</b>	11%	32%	56%	0%	0%	1430

Table 34. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	70%	10%	16%	1%	2%	0%	231
<b>Ohio Home Care Waiver</b>	70%	9%	15%	4%	1%	2%	193
<b>PASSPORT Waiver</b>	71%	15%	13%	0%	1%	0%	222
<b>Assisted Living Waiver</b>	50%	22%	24%	0%	4%	0%	216
<b>OAA</b>	78%	7%	11%	0%	2%	2%	101
<b>Unknown</b>	67%	0%	33%	0%	0%	0%	6
<b>Sample Average</b>	66%	13%	16%	1%	2%	1%	969

Table 35. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	14%	80%	0%	1%	233
<b>Ohio Home Care Waiver</b>	3%	13%	81%	1%	3%	193
<b>PASSPORT Waiver</b>	3%	16%	80%	0%	1%	222
<b>Assisted Living Waiver</b>	5%	19%	75%	1%	0%	216
<b>OAA</b>	4%	10%	84%	0%	2%	101
<b>Unknown</b>	17%	33%	50%	0%	0%	6
<b>Sample Average</b>	4%	15%	79%	0%	1%	971

## Service Coordination- un-collapsed

Table 36. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	5%	7%	87%	1%	298
<b>Ohio Home Care Waiver</b>	7%	9%	85%	0%	302
<b>PASSPORT Waiver</b>	10%	14%	76%	0%	313
<b>Assisted Living Waiver</b>	20%	26%	51%	3%	287
<b>OAA</b>	22%	20%	57%	1%	308
<b>Unknown</b>	11%	0%	89%	0%	9
<b>Sample Average</b>	13%	15%	71%	1%	1517

Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	12%	9%	77%	2%	0%	281
<b>Ohio Home Care Waiver</b>	11%	13%	74%	1%	0%	293
<b>PASSPORT Waiver</b>	8%	13%	77%	1%	1%	294
<b>Assisted Living Waiver</b>	5%	10%	70%	15%	1%	195
<b>OAA</b>	9%	12%	78%	2%	0%	113
<b>Unknown</b>	0%	13%	88%	0%	0%	8
<b>Sample Average</b>	9%	11%	75%	4%	0%	1184

Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	3%	7%	87%	2%	1%	0%	259
<b>Ohio Home Care Waiver</b>	3%	14%	78%	4%	0%	1%	213
<b>PASSPORT Waiver</b>	2%	16%	80%	1%	0%	0%	233
<b>Assisted Living Waiver</b>	4%	17%	78%	0%	1%	1%	221
<b>OAA</b>	1%	15%	79%	1%	2%	3%	108
<b>Unknown</b>	33%	17%	50%	0%	0%	0%	6
<b>Sample Average</b>	3%	13%	81%	2%	1%	1%	1040

Table 39. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	59%	32%	8%	1%	304
<b>Ohio Home Care Waiver</b>	27%	66%	5%	1%	304
<b>PASSPORT Waiver</b>	27%	63%	6%	3%	315
<b>Assisted Living Waiver</b>	22%	67%	8%	2%	288
<b>OAA</b>	35%	60%	4%	2%	319
<b>Unknown</b>	38%	50%	13%	0%	8
<b>Sample Average</b>	34%	58%	6%	2%	1538

Table 40. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	49%	36%	13%	2%	263
<b>Ohio Home Care Waiver</b>	66%	27%	8%	0%	279
<b>PASSPORT Waiver</b>	73%	20%	7%	0%	291
<b>Assisted Living Waiver</b>	86%	8%	6%	0%	279
<b>OAA</b>	69%	25%	6%	0%	302
<b>Unknown</b>	50%	38%	13%	0%	8
<b>Sample Average</b>	69%	23%	8%	1%	1422

Table 41. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	16%	78%	0%	0%	297
<b>Ohio Home Care Waiver</b>	8%	25%	66%	0%	0%	303
<b>PASSPORT Waiver</b>	4%	22%	73%	0%	0%	313
<b>Assisted Living Waiver</b>	5%	13%	78%	2%	1%	283
<b>OAA</b>	17%	21%	60%	2%	1%	313
<b>Unknown</b>	0%	44%	56%	0%	0%	9
<b>Sample Average</b>	8%	20%	71%	1%	1%	1518

Table 42a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
<b>MyCare Ohio Waiver</b>	29%	16%	13%	10%	62
<b>Ohio Home Care Waiver</b>	25%	21%	12%	14%	101
<b>PASSPORT Waiver</b>	32%	26%	11%	9%	81
<b>Assisted Living Waiver</b>	13%	2%	4%	2%	52
<b>OAA</b>	41%	55%	21%	20%	118
<b>Unknown</b>	50%	0%	0%	0%	4
<b>Sample Average</b>	30%	28%	13%	12%	418

Table 42b. Additional services that may help if not all needs and goals are met (continued)

	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	N
<b>MyCare Ohio Waiver</b>	8%	32%	13%	6%	6%	62
<b>Ohio Home Care Waiver</b>	6%	27%	9%	6%	3%	101
<b>PASSPORT Waiver</b>	11%	27%	1%	1%	2%	81
<b>Assisted Living Waiver</b>	8%	37%	0%	6%	10%	52
<b>OAA</b>	18%	46%	5%	9%	4%	118
<b>Unknown</b>	50%	25%	0%	0%	0%	4
<b>Sample Average</b>	11%	34%	6%	6%	5%	418

Table 42c. Additional services that may help if not all needs and goals are met (continued)

	Dental Care	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	N
<b>MyCare Ohio Waiver</b>	18%	19%	19%	3%	8%	11%	62
<b>Ohio Home Care Waiver</b>	16%	20%	4%	1%	3%	28%	101
<b>PASSPORT Waiver</b>	9%	7%	7%	1%	2%	30%	81
<b>Assisted Living Waiver</b>	6%	13%	0%	2%	2%	31%	52
<b>OAA</b>	15%	16%	17%	2%	4%	8%	118
<b>Unknown</b>	0%	0%	0%	0%	0%	0%	4
<b>Sample Average</b>	13%	15%	10%	2%	4%	20%	418

Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	29%	41%	13%	17%	70
<b>Ohio Home Care Waiver</b>	40%	54%	3%	3%	96
<b>PASSPORT Waiver</b>	33%	58%	7%	1%	72
<b>Assisted Living Waiver</b>	42%	50%	8%	0%	36
<b>OAA</b>	34%	54%	12%	0%	41
<b>Unknown</b>	20%	60%	0%	20%	5
<b>Sample Average</b>	35%	52%	8%	5%	320

Table 44a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging, Aging and Disability Resource Center	Center for Independent Living	State, County Agency	Case Manager, Care Coordinator	N
<b>MyCare Ohio Waiver</b>	12%	18%	26%	0%	9%	11%	262
<b>Ohio Home Care Waiver</b>	11%	19%	4%	0%	23%	18%	279
<b>PASSPORT Waiver</b>	14%	25%	9%	1%	12%	14%	280
<b>Assisted Living Waiver</b>	8%	55%	6%	1%	6%	9%	264
<b>OAA</b>	21%	28%	15%	0%	16%	6%	288
<b>Unknown</b>	11%	11%	22%	0%	0%	11%	9
<b>Sample Average</b>	13%	29%	12%	0%	13%	12%	1382

Table 44b. How people first find out about the services available to them (continued)

	Doctor	Other Provider	Other	N
<b>MyCare Ohio Waiver</b>	8%	25%	6%	262
<b>Ohio Home Care Waiver</b>	9%	27%	3%	279
<b>PASSPORT Waiver</b>	6%	26%	2%	280
<b>Assisted Living Waiver</b>	3%	19%	4%	264
<b>OAA</b>	6%	12%	6%	288
<b>Unknown</b>	11%	44%	0%	9
<b>Sample Average</b>	7%	22%	4%	1382



Table 45a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
<b>MyCare Ohio Waiver</b>	57%	10%	0%	28%	292
<b>Ohio Home Care Waiver</b>	56%	9%	0%	31%	296
<b>PASSPORT Waiver</b>	65%	7%	0%	25%	297
<b>Assisted Living Waiver</b>	82%	0%	0%	15%	251
<b>OAA</b>	29%	1%	1%	59%	234
<b>Unknown</b>	63%	0%	0%	25%	8
<b>Sample Average</b>	58%	6%	0%	31%	1378

Table 45b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	0%	0%	0%	292
<b>Ohio Home Care Waiver</b>	3%	0%	0%	0%	296
<b>PASSPORT Waiver</b>	2%	0%	1%	1%	297
<b>Assisted Living Waiver</b>	1%	0%	1%	1%	251
<b>OAA</b>	9%	0%	0%	0%	234
<b>Unknown</b>	13%	0%	0%	0%	8
<b>Sample Average</b>	4%	0%	1%	0%	1378

Table 46. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member, Spouse or Partner	Paid Friend	Unpaid Family Member, Spouse or Partner	Unpaid Friend Or Volunteer	Other	No One Else Provides Support	N
<b>MyCare Ohio Waiver</b>	27%	7%	0%	51%	15%	1%	17%	292
<b>Ohio Home Care Waiver</b>	27%	3%	1%	53%	10%	0%	15%	296
<b>PASSPORT Waiver</b>	25%	1%	0%	50%	12%	0%	20%	289
<b>Assisted Living Waiver</b>	21%	0%	0%	55%	9%	0%	21%	246
<b>OAA</b>	23%	1%	0%	40%	6%	1%	32%	232
<b>Unknown</b>	25%	0%	0%	63%	13%	13%	13%	8
<b>Sample Average</b>	25%	2%	0%	50%	11%	1%	20%	1363

## Care Coordination- un-collapsed

Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Yes	No	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	55%	44%	1%	0%	304
<b>Ohio Home Care Waiver</b>	57%	43%	0%	0%	304
<b>PASSPORT Waiver</b>	54%	44%	2%	0%	313
<b>Assisted Living Waiver</b>	67%	29%	4%	0%	286
<b>OAA</b>	63%	36%	1%	0%	317
<b>Unknown</b>	33%	67%	0%	0%	9
<b>Sample Average</b>	59%	39%	2%	0%	1533

Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	6%	5%	88%	0%	1%	133
<b>Ohio Home Care Waiver</b>	10%	5%	84%	1%	0%	130
<b>PASSPORT Waiver</b>	7%	4%	88%	0%	0%	138
<b>Assisted Living Waiver</b>	6%	5%	84%	2%	2%	83
<b>OAA</b>	8%	2%	88%	1%	1%	113
<b>Unknown</b>	33%	17%	50%	0%	0%	6
<b>Sample Average</b>	8%	4%	86%	1%	1%	603

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	16%	79%	0%	5%	1%	131
<b>Ohio Home Care Waiver</b>	19%	74%	2%	5%	0%	130
<b>PASSPORT Waiver</b>	14%	78%	0%	6%	2%	138
<b>Assisted Living Waiver</b>	31%	55%	0%	13%	0%	83
<b>OAA</b>	26%	70%	1%	4%	0%	113
<b>Unknown</b>	33%	67%	0%	0%	0%	6
<b>Sample Average</b>	20%	72%	1%	6%	1%	601

Table 50. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	94%	1%	0%	303
<b>Ohio Home Care Waiver</b>	16%	84%	0%	0%	304
<b>PASSPORT Waiver</b>	8%	91%	1%	0%	313
<b>Assisted Living Waiver</b>	27%	73%	1%	0%	286
<b>OAA</b>	11%	89%	0%	0%	317
<b>Unknown</b>	0%	100%	0%	0%	9
<b>Sample Average</b>	13%	87%	1%	0%	1532

Table 51. Proportion of people who reported know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	2%	11%	86%	1%	0%	281
<b>Ohio Home Care Waiver</b>	3%	13%	84%	0%	0%	256
<b>PASSPORT Waiver</b>	4%	16%	78%	1%	1%	286
<b>Assisted Living Waiver</b>	8%	12%	78%	2%	0%	208
<b>OAA</b>	4%	10%	86%	0%	0%	281
<b>Unknown</b>	11%	11%	78%	0%	0%	9
<b>Sample Average</b>	4%	12%	83%	1%	0%	1321

## Access—un-collapsed

Table 52. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	12%	9%	77%	1%	1%	0%	300
<b>Ohio Home Care Waiver</b>	11%	13%	72%	4%	0%	1%	304
<b>PASSPORT Waiver</b>	16%	20%	56%	7%	0%	1%	315
<b>Assisted Living Waiver</b>	20%	13%	59%	5%	2%	1%	288
<b>OAA</b>	15%	10%	72%	2%	0%	0%	319
<b>Unknown</b>	11%	11%	67%	11%	0%	0%	9
<b>Sample Average</b>	15%	13%	67%	4%	1%	1%	1535

Table 53. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	1%	2%	94%	2%	1%	0%	301
<b>Ohio Home Care Waiver</b>	3%	5%	90%	2%	0%	0%	304
<b>PASSPORT Waiver</b>	3%	4%	89%	3%	0%	0%	315
<b>Assisted Living Waiver</b>	3%	3%	89%	5%	1%	0%	288
<b>OAA</b>	5%	6%	87%	1%	0%	0%	319
<b>Unknown</b>	0%	0%	100%	0%	0%	0%	9
<b>Sample Average</b>	3%	4%	90%	2%	0%	0%	1536

Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	10%	10%	80%	0%	0%	51
<b>Ohio Home Care Waiver</b>	15%	3%	79%	3%	0%	39
<b>PASSPORT Waiver</b>	5%	5%	90%	0%	0%	20
<b>Assisted Living Waiver</b>	8%	4%	81%	0%	8%	26
<b>OAA</b>	2%	0%	94%	0%	4%	49
<b>Unknown</b>	n/a	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	8%	4%	85%	1%	2%	185

Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	15%	65%	7%	11%	1%	1%	302
<b>Ohio Home Care Waiver</b>	19%	57%	7%	14%	2%	1%	304
<b>PASSPORT Waiver</b>	10%	71%	4%	15%	0%	0%	315
<b>Assisted Living Waiver</b>	4%	92%	2%	1%	0%	1%	292
<b>OAA</b>	16%	64%	4%	15%	1%	0%	319
<b>Unknown</b>	11%	67%	22%	0%	0%	0%	9
<b>Sample Average</b>	13%	70%	5%	11%	1%	0%	1541

Table 56. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	47%	33%	5%	12%	3%	0%	304
<b>Ohio Home Care Waiver</b>	32%	45%	6%	16%	0%	0%	304
<b>PASSPORT Waiver</b>	35%	50%	4%	10%	1%	0%	315
<b>Assisted Living Waiver</b>	37%	58%	1%	1%	2%	1%	292
<b>OAA</b>	45%	35%	4%	14%	1%	0%	319
<b>Unknown</b>	22%	67%	11%	0%	0%	0%	9
<b>Sample Average</b>	39%	44%	4%	11%	1%	0%	1543

Table 57. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	62%	21%	8%	8%	1%	0%	295
<b>Ohio Home Care Waiver</b>	44%	41%	9%	6%	0%	0%	304
<b>PASSPORT Waiver</b>	56%	32%	5%	7%	0%	1%	315
<b>Assisted Living Waiver</b>	70%	24%	2%	3%	1%	1%	292
<b>OAA</b>	77%	13%	3%	8%	0%	0%	319
<b>Unknown</b>	56%	33%	11%	0%	0%	0%	9
<b>Sample Average</b>	62%	26%	5%	6%	0%	0%	1534



Table 58. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	76%	11%	3%	8%	1%	0%	300
<b>Ohio Home Care Waiver</b>	44%	38%	7%	11%	0%	0%	304
<b>PASSPORT Waiver</b>	57%	29%	3%	10%	1%	0%	315
<b>Assisted Living Waiver</b>	82%	14%	0%	0%	2%	2%	292
<b>OAA</b>	74%	16%	0%	10%	0%	0%	319
<b>Unknown</b>	78%	11%	11%	0%	0%	0%	9
<b>Sample Average</b>	66%	22%	3%	8%	1%	1%	1539

Table 59. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	94%	1%	0%	3%	1%	0%	303
<b>Ohio Home Care Waiver</b>	91%	4%	1%	3%	1%	0%	304
<b>PASSPORT Waiver</b>	95%	2%	0%	2%	0%	0%	315
<b>Assisted Living Waiver</b>	92%	4%	0%	0%	3%	1%	291
<b>OAA</b>	92%	2%	0%	5%	1%	0%	319
<b>Unknown</b>	89%	0%	0%	11%	0%	0%	9
<b>Sample Average</b>	93%	3%	0%	3%	1%	0%	1541

Table 60. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	18%	69%	7%	5%	1%	0%	303
<b>Ohio Home Care Waiver</b>	21%	70%	2%	7%	0%	0%	304
<b>PASSPORT Waiver</b>	10%	83%	3%	3%	0%	0%	315
<b>Assisted Living Waiver</b>	8%	85%	2%	4%	0%	1%	291
<b>OAA</b>	34%	45%	2%	18%	1%	0%	319
<b>Unknown</b>	11%	89%	0%	0%	0%	0%	9
<b>Sample Average</b>	18%	70%	3%	8%	0%	0%	1541

Table 61. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	80%	1%	1%	9%	6%	2%	213
<b>Ohio Home Care Waiver</b>	83%	7%	1%	5%	4%	0%	304
<b>PASSPORT Waiver</b>	92%	1%	0%	1%	4%	1%	315
<b>Assisted Living Waiver</b>	93%	1%	0%	2%	3%	1%	291
<b>OAA</b>	93%	2%	0%	1%	4%	0%	319
<b>Unknown</b>	56%	11%	0%	11%	22%	0%	9
<b>Sample Average</b>	89%	2%	0%	3%	4%	1%	1451

Table 62. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	29%	54%	13%	4%	0%	0%	299
<b>Ohio Home Care Waiver</b>	44%	48%	4%	5%	0%	0%	304
<b>PASSPORT Waiver</b>	21%	70%	7%	2%	0%	0%	315
<b>Assisted Living Waiver</b>	31%	64%	5%	0%	0%	0%	288
<b>OAA</b>	35%	55%	6%	3%	0%	0%	319
<b>Unknown</b>	11%	78%	0%	11%	0%	0%	9
<b>Sample Average</b>	32%	58%	7%	3%	0%	0%	1534

Table 63. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	72%	4%	3%	19%	2%	0%	300
<b>Ohio Home Care Waiver</b>	74%	9%	4%	13%	0%	0%	304
<b>PASSPORT Waiver</b>	63%	17%	4%	16%	0%	1%	315
<b>Assisted Living Waiver</b>	84%	8%	1%	6%	2%	0%	288
<b>OAA</b>	82%	6%	2%	9%	1%	0%	319
<b>Unknown</b>	67%	11%	0%	11%	11%	0%	9
<b>Sample Average</b>	75%	9%	3%	12%	1%	0%	1535

Table 64. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	37%	45%	11%	7%	1%	0%	301
<b>Ohio Home Care Waiver</b>	56%	38%	5%	2%	0%	0%	304
<b>PASSPORT Waiver</b>	41%	55%	2%	2%	0%	0%	315
<b>Assisted Living Waiver</b>	67%	30%	1%	1%	0%	1%	288
<b>OAA</b>	44%	49%	4%	3%	1%	0%	319
<b>Unknown</b>	44%	44%	0%	11%	0%	0%	9
<b>Sample Average</b>	48%	43%	4%	3%	1%	0%	1536

Table 65. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	49%	23%	19%	10%	0%	0%	300
<b>Ohio Home Care Waiver</b>	29%	54%	12%	5%	0%	0%	304
<b>PASSPORT Waiver</b>	42%	43%	9%	5%	1%	0%	315
<b>Assisted Living Waiver</b>	57%	34%	6%	2%	1%	0%	288
<b>OAA</b>	67%	23%	4%	6%	0%	0%	319
<b>Unknown</b>	44%	44%	0%	11%	0%	0%	9
<b>Sample Average</b>	49%	35%	10%	6%	0%	0%	1535

Table 66. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	70%	10%	5%	12%	3%	1%	302
<b>Ohio Home Care Waiver</b>	89%	5%	1%	4%	0%	0%	304
<b>PASSPORT Waiver</b>	67%	17%	4%	10%	1%	1%	315
<b>Assisted Living Waiver</b>	69%	18%	2%	9%	0%	0%	288
<b>OAA</b>	71%	14%	5%	10%	0%	0%	319
<b>Unknown</b>	78%	22%	0%	0%	0%	0%	9
<b>Sample Average</b>	73%	13%	4%	9%	1%	0%	1537

Table 67. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	13%	45%	33%	7%	1%	0%	298
<b>Ohio Home Care Waiver</b>	27%	53%	15%	4%	0%	0%	304
<b>PASSPORT Waiver</b>	12%	62%	22%	3%	1%	0%	315
<b>Assisted Living Waiver</b>	16%	68%	13%	2%	1%	0%	288
<b>OAA</b>	14%	61%	23%	3%	0%	0%	319
<b>Unknown</b>	0%	25%	75%	0%	0%	0%	8
<b>Sample Average</b>	16%	58%	22%	4%	1%	0%	1532

Table 68. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	95%	1%	0%	3%	1%	0%	301
<b>Ohio Home Care Waiver</b>	93%	3%	0%	2%	2%	0%	304
<b>PASSPORT Waiver</b>	96%	1%	0%	1%	1%	0%	315
<b>Assisted Living Waiver</b>	93%	2%	1%	1%	3%	0%	288
<b>OAA</b>	97%	2%	0%	1%	1%	0%	319
<b>Unknown</b>	100%	0%	0%	0%	0%	0%	9
<b>Sample Average</b>	95%	2%	0%	1%	1%	0%	1536

Table 69. Proportion of people who need other assistive devices

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	83%	1%	3%	8%	2%	2%	205
<b>Ohio Home Care Waiver</b>	77%	12%	2%	6%	4%	0%	304
<b>PASSPORT Waiver</b>	85%	9%	1%	1%	4%	0%	315
<b>Assisted Living Waiver</b>	93%	2%	0%	0%	3%	1%	288
<b>OAA</b>	87%	7%	1%	2%	2%	0%	319
<b>Unknown</b>	67%	11%	0%	11%	11%	0%	9
<b>Sample Average</b>	85%	7%	1%	3%	3%	0%	1440

## Safety—un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	4%	96%	0%	0%	268
<b>Ohio Home Care Waiver</b>	4%	95%	0%	0%	279
<b>PASSPORT Waiver</b>	2%	98%	0%	0%	293
<b>Assisted Living Waiver</b>	5%	95%	0%	0%	282
<b>OAA</b>	3%	97%	0%	0%	303
<b>Unknown</b>	0%	100%	0%	0%	8
<b>Sample Average</b>	4%	96%	0%	0%	1433

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not Always or Not All Paid Support Workers	Yes, All Paid Support Workers, Always	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	4%	96%	0%	0%	233
<b>Ohio Home Care Waiver</b>	2%	96%	0%	2%	193
<b>PASSPORT Waiver</b>	3%	96%	0%	1%	222
<b>Assisted Living Waiver</b>	7%	93%	0%	0%	216
<b>OAA</b>	1%	99%	0%	0%	101
<b>Unknown</b>	17%	83%	0%	0%	6
<b>Sample Average</b>	4%	95%	0%	1%	971

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	86%	13%	0%	0%	269
<b>Ohio Home Care Waiver</b>	81%	18%	0%	1%	279
<b>PASSPORT Waiver</b>	84%	15%	0%	1%	293
<b>Assisted Living Waiver</b>	68%	30%	1%	1%	282
<b>OAA</b>	85%	14%	0%	1%	303
<b>Unknown</b>	75%	25%	0%	0%	8
<b>Sample Average</b>	81%	18%	0%	1%	1434

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	94%	6%	0%	0%	270
<b>Ohio Home Care Waiver</b>	92%	6%	1%	1%	279
<b>PASSPORT Waiver</b>	90%	7%	2%	1%	293
<b>Assisted Living Waiver</b>	86%	12%	1%	0%	282
<b>OAA</b>	94%	5%	0%	0%	303
<b>Unknown</b>	88%	13%	0%	0%	8
<b>Sample Average</b>	91%	7%	1%	1%	1435



Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	42%	14%	43%	0%	0%	304
<b>Ohio Home Care Waiver</b>	40%	19%	40%	0%	1%	304
<b>PASSPORT Waiver</b>	32%	30%	37%	0%	0%	315
<b>Assisted Living Waiver</b>	40%	20%	40%	1%	0%	288
<b>OAA</b>	43%	22%	34%	0%	1%	319
<b>Unknown</b>	13%	38%	50%	0%	0%	8
<b>Sample Average</b>	39%	21%	39%	0%	0%	1538

Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	25%	71%	2%	2%	175
<b>Ohio Home Care Waiver</b>	14%	84%	1%	1%	180
<b>PASSPORT Waiver</b>	25%	73%	1%	1%	212
<b>Assisted Living Waiver</b>	23%	74%	3%	0%	172
<b>OAA</b>	32%	68%	0%	0%	179
<b>Unknown</b>	0%	100%	0%	0%	7
<b>Sample Average</b>	24%	74%	2%	1%	925

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	14%	79%	6%	2%	305
<b>Ohio Home Care Waiver</b>	16%	76%	7%	1%	304
<b>PASSPORT Waiver</b>	11%	77%	11%	1%	315
<b>Assisted Living Waiver</b>	9%	84%	7%	1%	288
<b>OAA</b>	7%	85%	7%	1%	319
<b>Unknown</b>	25%	50%	25%	0%	8
<b>Sample Average</b>	11%	80%	8%	1%	1539

## Health Care—un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	41%	59%	0%	0%	303
<b>Ohio Home Care Waiver</b>	43%	56%	1%	0%	304
<b>PASSPORT Waiver</b>	41%	57%	2%	0%	313
<b>Assisted Living Waiver</b>	56%	38%	6%	0%	286
<b>OAA</b>	50%	48%	1%	0%	317
<b>Unknown</b>	11%	89%	0%	0%	9
<b>Sample Average</b>	46%	52%	2%	0%	1532

Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	77%	23%	0%	0%	177
<b>Ohio Home Care Waiver</b>	79%	20%	0%	1%	170
<b>PASSPORT Waiver</b>	71%	28%	1%	0%	177
<b>Assisted Living Waiver</b>	63%	37%	0%	0%	110
<b>OAA</b>	76%	23%	1%	0%	153
<b>Unknown</b>	50%	50%	0%	0%	8
<b>Sample Average</b>	74%	26%	0%	0%	795

Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	99%	1%	0%	0%	174
<b>Ohio Home Care Waiver</b>	93%	7%	0%	0%	170
<b>PASSPORT Waiver</b>	97%	2%	1%	0%	177
<b>Assisted Living Waiver</b>	93%	7%	0%	0%	110
<b>OAA</b>	95%	5%	0%	0%	153
<b>Unknown</b>	100%	0%	0%	0%	8
<b>Sample Average</b>	96%	4%	0%	0%	792

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Does Not Have a Primary Care Doctor	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	4%	11%	83%	0%	2%	0%	302
<b>Ohio Home Care Waiver</b>	5%	8%	87%	0%	0%	0%	304
<b>PASSPORT Waiver</b>	4%	10%	82%	1%	2%	1%	313
<b>Assisted Living Waiver</b>	5%	6%	80%	3%	6%	0%	286
<b>OAA</b>	5%	12%	80%	1%	1%	1%	317
<b>Unknown</b>	0%	22%	78%	0%	0%	0%	9
<b>Sample Average</b>	5%	9%	82%	1%	2%	0%	1531

Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	41%	57%	1%	1%	142
<b>Ohio Home Care Waiver</b>	28%	72%	0%	0%	160
<b>PASSPORT Waiver</b>	40%	59%	0%	1%	167
<b>Assisted Living Waiver</b>	44%	55%	1%	0%	146
<b>OAA</b>	44%	56%	0%	0%	148
<b>Unknown</b>	0%	100%	0%	0%	3
<b>Sample Average</b>	39%	60%	0%	0%	766

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	14%	85%	0%	1%	0%	304
<b>Ohio Home Care Waiver</b>	15%	82%	1%	2%	0%	304
<b>PASSPORT Waiver</b>	13%	84%	0%	2%	0%	313
<b>Assisted Living Waiver</b>	29%	66%	0%	4%	0%	286
<b>OAA</b>	19%	80%	0%	1%	0%	317
<b>Unknown</b>	0%	89%	0%	11%	0%	9
<b>Sample Average</b>	18%	80%	0%	2%	0%	1533

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	75%	24%	0%	1%	0%	302
<b>Ohio Home Care Waiver</b>	74%	24%	0%	1%	0%	304
<b>PASSPORT Waiver</b>	68%	31%	0%	2%	0%	313
<b>Assisted Living Waiver</b>	60%	35%	0%	5%	0%	286
<b>OAA</b>	65%	34%	0%	1%	0%	317
<b>Unknown</b>	89%	11%	0%	0%	0%	9
<b>Sample Average</b>	69%	29%	0%	2%	0%	1531

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	44%	54%	0%	2%	0%	302
<b>Ohio Home Care Waiver</b>	41%	58%	0%	1%	0%	304
<b>PASSPORT Waiver</b>	40%	59%	0%	1%	0%	313
<b>Assisted Living Waiver</b>	36%	60%	0%	4%	0%	286
<b>OAA</b>	36%	62%	0%	2%	0%	317
<b>Unknown</b>	44%	56%	0%	0%	0%	9
<b>Sample Average</b>	39%	59%	0%	2%	0%	1531

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	34%	65%	0%	1%	0%	303
<b>Ohio Home Care Waiver</b>	41%	55%	4%	1%	0%	304
<b>PASSPORT Waiver</b>	30%	68%	1%	1%	0%	313
<b>Assisted Living Waiver</b>	26%	72%	0%	2%	0%	286
<b>OAA</b>	30%	69%	0%	1%	0%	317
<b>Unknown</b>	22%	78%	0%	0%	0%	9
<b>Sample Average</b>	32%	66%	1%	1%	0%	1532

Table 86. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	68%	32%	0%	0%	0%	302
<b>Ohio Home Care Waiver</b>	59%	38%	2%	1%	0%	304
<b>PASSPORT Waiver</b>	73%	21%	3%	3%	0%	313
<b>Assisted Living Waiver</b>	54%	41%	2%	3%	0%	286
<b>OAA</b>	61%	36%	1%	2%	0%	317
<b>Unknown</b>	78%	22%	0%	0%	0%	9
<b>Sample Average</b>	63%	34%	2%	2%	0%	1531

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	11%	79%	1%	10%	0%	299
<b>Ohio Home Care Waiver</b>	16%	76%	0%	8%	0%	304
<b>PASSPORT Waiver</b>	13%	77%	0%	10%	0%	313
<b>Assisted Living Waiver</b>	19%	58%	0%	22%	0%	286
<b>OAA</b>	15%	78%	0%	8%	0%	317
<b>Unknown</b>	11%	89%	0%	0%	0%	9
<b>Sample Average</b>	15%	74%	0%	11%	0%	1528



## Wellness—un-collapsed

Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	22%	38%	25%	9%	3%	2%	0%	304
<b>Ohio Home Care Waiver</b>	25%	41%	21%	10%	3%	1%	0%	304
<b>PASSPORT Waiver</b>	21%	43%	25%	8%	2%	0%	0%	315
<b>Assisted Living Waiver</b>	7%	32%	38%	17%	5%	0%	1%	287
<b>OAA</b>	10%	36%	41%	11%	3%	0%	0%	318
<b>Unknown</b>	33%	44%	0%	0%	11%	11%	0%	9
<b>Sample Average</b>	17%	38%	30%	11%	3%	1%	0%	1537

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	6%	28%	43%	16%	7%	1%	0%	304
<b>Ohio Home Care Waiver</b>	8%	24%	44%	15%	7%	1%	1%	304
<b>PASSPORT Waiver</b>	10%	22%	44%	15%	8%	1%	0%	314
<b>Assisted Living Waiver</b>	3%	17%	59%	12%	8%	1%	1%	287
<b>OAA</b>	7%	24%	47%	15%	7%	0%	0%	318
<b>Unknown</b>	22%	44%	22%	11%	0%	0%	0%	9
<b>Sample Average</b>	7%	23%	47%	15%	7%	1%	0%	1536

Table 90. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	38%	56%	5%	1%	303
<b>Ohio Home Care Waiver</b>	50%	45%	4%	1%	304
<b>PASSPORT Waiver</b>	41%	55%	3%	1%	313
<b>Assisted Living Waiver</b>	47%	49%	3%	0%	286
<b>OAA</b>	48%	50%	2%	0%	318
<b>Unknown</b>	22%	67%	11%	0%	9
<b>Sample Average</b>	45%	51%	3%	1%	1533

Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	47%	49%	3%	1%	173
<b>Ohio Home Care Waiver</b>	44%	56%	0%	0%	136
<b>PASSPORT Waiver</b>	43%	56%	1%	0%	173
<b>Assisted Living Waiver</b>	52%	47%	1%	0%	141
<b>OAA</b>	54%	44%	1%	0%	160
<b>Unknown</b>	50%	50%	0%	0%	6
<b>Sample Average</b>	48%	50%	1%	0%	789

Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	75%	25%	1%	0%	302
<b>Ohio Home Care Waiver</b>	62%	36%	2%	0%	304
<b>PASSPORT Waiver</b>	75%	21%	3%	0%	313
<b>Assisted Living Waiver</b>	74%	24%	2%	0%	286
<b>OAA</b>	82%	17%	1%	0%	317
<b>Unknown</b>	89%	11%	0%	0%	9
<b>Sample Average</b>	74%	24%	2%	0%	1531

Table 93. Frequency with which people who feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	21%	25%	39%	14%	1%	0%	269
<b>Ohio Home Care Waiver</b>	18%	24%	38%	20%	0%	0%	279
<b>PASSPORT Waiver</b>	22%	21%	44%	14%	0%	0%	291
<b>Assisted Living Waiver</b>	24%	24%	41%	11%	0%	0%	280
<b>OAA</b>	20%	30%	35%	14%	1%	1%	302
<b>Unknown</b>	0%	63%	25%	13%	0%	0%	8
<b>Sample Average</b>	21%	25%	39%	14%	0%	0%	1429

Table 94. Proportion of people with chronic conditions

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	94%	1%	0%	303
<b>Ohio Home Care Waiver</b>	16%	84%	0%	0%	304
<b>PASSPORT Waiver</b>	8%	91%	1%	0%	313
<b>Assisted Living Waiver</b>	27%	73%	1%	0%	286
<b>OAA</b>	11%	89%	0%	0%	317
<b>Unknown</b>	0%	100%	0%	0%	9
<b>Sample Average</b>	13%	87%	1%	0%	1532

Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	16%	35%	49%	0%	0%	302
<b>Ohio Home Care Waiver</b>	4%	22%	72%	0%	1%	304
<b>PASSPORT Waiver</b>	17%	28%	55%	0%	0%	313
<b>Assisted Living Waiver</b>	14%	28%	56%	1%	1%	287
<b>OAA</b>	17%	30%	53%	0%	0%	318
<b>Unknown</b>	22%	44%	33%	0%	0%	9
<b>Sample Average</b>	14%	29%	57%	0%	0%	1533

Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	24%	46%	29%	1%	0%	301
<b>Ohio Home Care Waiver</b>	20%	42%	37%	1%	0%	304
<b>PASSPORT Waiver</b>	19%	45%	35%	0%	0%	313
<b>Assisted Living Waiver</b>	13%	31%	56%	0%	0%	286
<b>OAA</b>	19%	40%	40%	0%	0%	318
<b>Unknown</b>	33%	44%	22%	0%	0%	9
<b>Sample Average</b>	19%	41%	39%	0%	0%	1531

Table 97. Proportion of people who describe themselves as having a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	12%	84%	3%	0%	256
<b>Ohio Home Care Waiver</b>	3%	94%	2%	1%	279
<b>PASSPORT Waiver</b>	20%	76%	3%	0%	293
<b>Assisted Living Waiver</b>	41%	54%	4%	2%	286
<b>OAA</b>	45%	53%	2%	1%	303
<b>Unknown</b>	13%	88%	0%	0%	8
<b>Sample Average</b>	25%	72%	3%	1%	1425

## Medications—un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	58%	39%	3%	0%	303
<b>Ohio Home Care Waiver</b>	50%	48%	2%	0%	304
<b>PASSPORT Waiver</b>	61%	35%	4%	0%	313
<b>Assisted Living Waiver</b>	56%	31%	13%	0%	286
<b>OAA</b>	67%	31%	2%	0%	317
<b>Unknown</b>	33%	67%	0%	0%	9
<b>Sample Average</b>	58%	37%	4%	0%	1532

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Does Not Take Prescription Medications	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	3%	7%	88%	1%	1%	0%	266
<b>Ohio Home Care Waiver</b>	6%	7%	87%	0%	0%	0%	304
<b>PASSPORT Waiver</b>	5%	9%	83%	2%	1%	0%	313
<b>Assisted Living Waiver</b>	21%	13%	61%	3%	2%	0%	286
<b>OAA</b>	4%	9%	85%	3%	0%	0%	317
<b>Unknown</b>	13%	0%	88%	0%	0%	0%	8
<b>Sample Average</b>	8%	9%	81%	2%	1%	0%	1494

## Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	3%	7%	89%	0%	0%	233
<b>Ohio Home Care Waiver</b>	1%	8%	89%	0%	2%	193
<b>PASSPORT Waiver</b>	0%	6%	93%	0%	0%	222
<b>Assisted Living Waiver</b>	2%	12%	87%	0%	0%	216
<b>OAA</b>	0%	2%	96%	0%	2%	101
<b>Unknown</b>	0%	17%	83%	0%	0%	6
<b>Sample Average</b>	1%	8%	90%	0%	1%	971

Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	15%	15%	70%	0%	0%	27
<b>Ohio Home Care Waiver</b>	14%	0%	71%	0%	14%	7
<b>PASSPORT Waiver</b>	5%	11%	84%	0%	0%	19
<b>Assisted Living Waiver</b>	10%	17%	72%	0%	1%	276
<b>OAA</b>	0%	11%	89%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	10%	16%	73%	0%	1%	338

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	22%	63%	15%	0%	27
<b>Ohio Home Care Waiver</b>	14%	86%	0%	0%	7
<b>PASSPORT Waiver</b>	5%	95%	0%	0%	19
<b>Assisted Living Waiver</b>	6%	92%	2%	0%	276
<b>OAA</b>	11%	89%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	7%	90%	3%	0%	338

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	11%	7%	78%	4%	0%	27
<b>Ohio Home Care Waiver</b>	0%	14%	86%	0%	0%	7
<b>PASSPORT Waiver</b>	5%	11%	84%	0%	0%	19
<b>Assisted Living Waiver</b>	4%	9%	87%	0%	0%	276
<b>OAA</b>	0%	11%	89%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	4%	9%	86%	0%	0%	338



Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	19%	73%	4%	4%	26
<b>Ohio Home Care Waiver</b>	0%	100%	0%	0%	7
<b>PASSPORT Waiver</b>	11%	89%	0%	0%	19
<b>Assisted Living Waiver</b>	6%	90%	3%	0%	270
<b>OAA</b>	0%	100%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	7%	89%	3%	0%	331

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are Restrictions	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With Assistance	Don't Know	Unclear/Refused/No Response	N
<b>MyCare Ohio Waiver</b>	8%	12%	81%	0%	0%	26
<b>Ohio Home Care Waiver</b>	0%	0%	100%	0%	0%	7
<b>PASSPORT Waiver</b>	0%	5%	95%	0%	0%	19
<b>Assisted Living Waiver</b>	3%	9%	87%	0%	0%	264
<b>OAA</b>	0%	0%	100%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	3%	8%	88%	0%	0%	325

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	37%	52%	11%	0%	27
<b>Ohio Home Care Waiver</b>	0%	100%	0%	0%	7
<b>PASSPORT Waiver</b>	5%	95%	0%	0%	19
<b>Assisted Living Waiver</b>	19%	75%	4%	1%	276
<b>OAA</b>	11%	89%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	19%	75%	4%	1%	338

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	92%	4%	4%	0%	24
<b>Ohio Home Care Waiver</b>	100%	0%	0%	0%	6
<b>PASSPORT Waiver</b>	95%	5%	0%	0%	19
<b>Assisted Living Waiver</b>	91%	4%	3%	1%	270
<b>OAA</b>	89%	11%	0%	0%	9
<b>Unknown</b>	n/a	n/a	n/a	n/a	0
<b>Sample Average</b>	91%	4%	3%	1%	328

## Self-Direction of Care—un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
<b>MyCare Ohio Waiver</b>	100%	0%	0%	307
<b>Ohio Home Care Waiver</b>	0%	0%	100%	305
<b>PASSPORT Waiver</b>	99%	1%	0%	316
<b>Assisted Living Waiver</b>	100%	0%	0%	297
<b>OAA</b>	0%	0%	100%	320
<b>Unknown</b>	89%	11%	0%	9
<b>Sample Average</b>	60%	0%	40%	1554

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	3%	7%	77%	12%	1%	295
<b>Ohio Home Care Waiver</b>	8%	16%	58%	17%	1%	302
<b>PASSPORT Waiver</b>	7%	14%	59%	18%	2%	313
<b>Assisted Living Waiver</b>	17%	14%	34%	33%	3%	286
<b>OAA</b>	19%	7%	40%	32%	1%	308
<b>Unknown</b>	11%	0%	67%	11%	11%	9
<b>Sample Average</b>	11%	12%	54%	22%	2%	1513

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	6%	74%	13%	1%	301
<b>Ohio Home Care Waiver</b>	12%	15%	58%	15%	1%	302
<b>PASSPORT Waiver</b>	10%	13%	57%	18%	2%	312
<b>Assisted Living Waiver</b>	15%	13%	37%	32%	3%	286
<b>OAA</b>	17%	12%	40%	31%	1%	308
<b>Unknown</b>	11%	22%	44%	22%	0%	9
<b>Sample Average</b>	12%	12%	53%	22%	1%	1518

Table 111. Proportion of people who can change their paid support staff

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	2%	84%	9%	0%	265
<b>Ohio Home Care Waiver</b>	6%	8%	78%	8%	0%	213
<b>PASSPORT Waiver</b>	5%	6%	79%	9%	1%	233
<b>Assisted Living Waiver</b>	29%	10%	35%	25%	1%	221
<b>OAA</b>	6%	14%	59%	18%	3%	108
<b>Unknown</b>	17%	0%	83%	0%	0%	6
<b>Sample Average</b>	11%	7%	69%	13%	1%	1046

## Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	99%	1%	0%	0%	294
<b>Ohio Home Care Waiver</b>	97%	3%	0%	0%	304
<b>PASSPORT Waiver</b>	100%	0%	0%	0%	315
<b>Assisted Living Waiver</b>	99%	1%	0%	0%	288
<b>OAA</b>	98%	2%	0%	0%	318
<b>Unknown</b>	100%	0%	0%	0%	9
<b>Sample Average</b>	98%	1%	0%	0%	1528

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	80%	5%	15%	0%	266
<b>Ohio Home Care Waiver</b>	75%	8%	16%	0%	269
<b>PASSPORT Waiver</b>	86%	5%	8%	0%	292
<b>Assisted Living Waiver</b>	85%	4%	10%	0%	278
<b>OAA</b>	89%	5%	6%	0%	297
<b>Unknown</b>	63%	25%	13%	0%	8
<b>Sample Average</b>	83%	6%	11%	0%	1410

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	73%	25%	2%	0%	52
<b>Ohio Home Care Waiver</b>	69%	31%	0%	0%	65
<b>PASSPORT Waiver</b>	95%	3%	3%	0%	40
<b>Assisted Living Waiver</b>	83%	15%	2%	0%	41
<b>OAA</b>	78%	22%	0%	0%	32
<b>Unknown</b>	67%	33%	0%	0%	3
<b>Sample Average</b>	78%	21%	1%	0%	233

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	89%	11%	0%	0%	301
<b>Ohio Home Care Waiver</b>	92%	8%	0%	0%	304
<b>PASSPORT Waiver</b>	95%	5%	0%	0%	315
<b>Assisted Living Waiver</b>	90%	9%	0%	0%	288
<b>OAA</b>	90%	10%	0%	0%	318
<b>Unknown</b>	67%	33%	0%	0%	9
<b>Sample Average</b>	91%	9%	0%	0%	1535

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	72%	14%	13%	1%	228
<b>Ohio Home Care Waiver</b>	77%	10%	12%	1%	257
<b>PASSPORT Waiver</b>	86%	8%	5%	0%	278
<b>Assisted Living Waiver</b>	78%	10%	12%	0%	254
<b>OAA</b>	85%	6%	9%	0%	271
<b>Unknown</b>	80%	0%	20%	0%	5
<b>Sample Average</b>	80%	9%	10%	1%	1293

## Everyday Living—un-collapsed

Table 117. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	35%	59%	0%	1%	303
<b>Ohio Home Care Waiver</b>	2%	29%	68%	0%	0%	304
<b>PASSPORT Waiver</b>	5%	47%	47%	0%	1%	315
<b>Assisted Living Waiver</b>	13%	56%	30%	0%	1%	292
<b>OAA</b>	34%	45%	21%	0%	0%	319
<b>Unknown</b>	0%	22%	67%	0%	11%	9
<b>Sample Average</b>	12%	42%	45%	0%	1%	1542

Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	14%	85%	1%	0%	286
<b>Ohio Home Care Waiver</b>	23%	77%	0%	0%	296
<b>PASSPORT Waiver</b>	17%	82%	1%	0%	297
<b>Assisted Living Waiver</b>	16%	84%	0%	1%	251
<b>OAA</b>	38%	61%	1%	0%	209
<b>Unknown</b>	25%	75%	0%	0%	8
<b>Sample Average</b>	21%	79%	0%	0%	1347



Table 119. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	15%	44%	40%	0%	0%	305
<b>Ohio Home Care Waiver</b>	8%	35%	57%	0%	0%	304
<b>PASSPORT Waiver</b>	12%	52%	36%	0%	0%	315
<b>Assisted Living Waiver</b>	33%	50%	15%	0%	1%	292
<b>OAA</b>	61%	26%	13%	0%	0%	319
<b>Unknown</b>	22%	33%	33%	0%	11%	9
<b>Sample Average</b>	26%	41%	32%	0%	0%	1544

Table 120. Proportion of people who always get enough assistance with self-care when they need it

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	11%	89%	1%	0%	255
<b>Ohio Home Care Waiver</b>	19%	80%	0%	1%	281
<b>PASSPORT Waiver</b>	20%	80%	0%	0%	276
<b>Assisted Living Waiver</b>	13%	87%	0%	0%	191
<b>OAA</b>	40%	57%	2%	0%	126
<b>Unknown</b>	33%	67%	0%	0%	6
<b>Sample Average</b>	19%	80%	0%	0%	1135

Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	3%	8%	88%	0%	0%	301
<b>Ohio Home Care Waiver</b>	2%	10%	86%	1%	1%	302
<b>PASSPORT Waiver</b>	3%	13%	83%	0%	1%	315
<b>Assisted Living Waiver</b>	10%	17%	70%	2%	1%	287
<b>OAA</b>	5%	13%	82%	0%	0%	318
<b>Unknown</b>	11%	33%	56%	0%	0%	9
<b>Sample Average</b>	5%	12%	82%	1%	1%	1532

## Affordability—un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	90%	4%	6%	0%	0%	300
<b>Ohio Home Care Waiver</b>	89%	7%	3%	0%	1%	302
<b>PASSPORT Waiver</b>	92%	6%	1%	0%	0%	315
<b>Assisted Living Waiver</b>	99%	0%	0%	0%	0%	287
<b>OAA</b>	86%	10%	4%	0%	0%	318
<b>Unknown</b>	56%	11%	33%	0%	0%	9
<b>Sample Average</b>	91%	6%	3%	0%	0%	1531

## Planning for the Future— un-collapsed

Table 123. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	49%	36%	13%	2%	263
<b>Ohio Home Care Waiver</b>	66%	27%	8%	0%	279
<b>PASSPORT Waiver</b>	73%	20%	7%	0%	291
<b>Assisted Living Waiver</b>	86%	8%	6%	0%	279
<b>OAA</b>	69%	25%	6%	0%	302
<b>Unknown</b>	50%	38%	13%	0%	8
<b>Sample Average</b>	69%	23%	8%	1%	1422

## Control—un-collapsed

Table 124. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	5%	18%	77%	0%	0%	265
<b>Ohio Home Care Waiver</b>	13%	29%	57%	0%	1%	279
<b>PASSPORT Waiver</b>	13%	24%	62%	0%	1%	291
<b>Assisted Living Waiver</b>	12%	22%	65%	1%	1%	279
<b>OAA</b>	5%	24%	71%	0%	0%	302
<b>Unknown</b>	0%	13%	75%	13%	0%	8
<b>Sample Average</b>	9%	23%	66%	0%	0%	1424

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Health Most Important	2	3	4	5 - Health Least Important	N
<b>MyCare Ohio Waiver</b>	71%	19%	6%	3%	0%	252
<b>Ohio Home Care Waiver</b>	61%	26%	9%	4%	1%	273
<b>PASSPORT Waiver</b>	61%	25%	8%	5%	0%	272
<b>Assisted Living Waiver</b>	67%	23%	6%	3%	2%	265
<b>OAA</b>	66%	20%	11%	3%	0%	295
<b>Unknown</b>	71%	0%	14%	0%	14%	7
<b>Sample Average</b>	65%	22%	8%	4%	1%	1364

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Safety Most Important	2	3	4	5 - Safety Least Important	N
<b>MyCare Ohio Waiver</b>	5%	33%	31%	23%	8%	248
<b>Ohio Home Care Waiver</b>	8%	32%	32%	18%	11%	273
<b>PASSPORT Waiver</b>	6%	27%	37%	23%	7%	272
<b>Assisted Living Waiver</b>	6%	34%	29%	24%	7%	265
<b>OAA</b>	3%	31%	37%	21%	8%	295
<b>Unknown</b>	0%	0%	0%	71%	29%	7
<b>Sample Average</b>	6%	31%	33%	22%	8%	1360

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Being Independent Most Important	2	3	4	5 - Being Independent Least Important	N
<b>MyCare Ohio Waiver</b>	18%	30%	32%	17%	3%	247
<b>Ohio Home Care Waiver</b>	22%	25%	32%	16%	5%	273
<b>PASSPORT Waiver</b>	21%	32%	28%	16%	4%	272
<b>Assisted Living Waiver</b>	15%	29%	38%	14%	4%	265
<b>OAA</b>	21%	31%	31%	13%	4%	295
<b>Unknown</b>	14%	57%	29%	0%	0%	7
<b>Sample Average</b>	19%	29%	32%	15%	4%	1359

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Engaged with Community Most Important	2	3	4	5- Engaged with Community Least Important	N
<b>MyCare Ohio Waiver</b>	2%	9%	14%	23%	52%	246
<b>Ohio Home Care Waiver</b>	7%	11%	14%	25%	43%	273
<b>PASSPORT Waiver</b>	9%	10%	17%	27%	37%	272
<b>Assisted Living Waiver</b>	10%	13%	19%	30%	28%	265
<b>OAA</b>	6%	12%	13%	26%	44%	295
<b>Unknown</b>	14%	14%	29%	14%	29%	7
<b>Sample Average</b>	7%	11%	15%	26%	41%	1358

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Maintaining Assets/Avoiding Poverty Most Important	2	3	4	5 - Maintaining Assets/Avoiding Poverty Least Important	N
<b>MyCare Ohio Waiver</b>	5%	10%	15%	35%	35%	246
<b>Ohio Home Care Waiver</b>	3%	6%	13%	37%	41%	273
<b>PASSPORT Waiver</b>	3%	7%	9%	29%	52%	272
<b>Assisted Living Waiver</b>	1%	2%	8%	28%	60%	265
<b>OAA</b>	4%	7%	9%	37%	44%	295
<b>Unknown</b>	0%	29%	29%	14%	29%	7
<b>Sample Average</b>	3%	6%	11%	33%	47%	1358

## Appendix C: Ohio's State-Specific Questions



**Table 130. Proportion of people who reported that when their case manager/care coordinator changes, the change is disruptive (OH-1)**

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	57%	35%	8%	0%	236
<b>Ohio Home Care Waiver</b>	55%	38%	6%	1%	234
<b>PASSPORT Waiver</b>	63%	28%	8%	1%	221
<b>Assisted Living Waiver</b>	54%	24%	22%	0%	121
<b>OAA</b>	55%	29%	15%	2%	62
<b>Unknown</b>	67%	33%	0%	0%	6
<b>Sample Average</b>	58%	32%	10%	1%	880

**Table 131. Proportion of people who reported that they have the supports they need to attend work/school as much as they want (OH-2)**

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	36%	53%	11%	1%	76
<b>Ohio Home Care Waiver</b>	20%	69%	6%	5%	64
<b>PASSPORT Waiver</b>	42%	39%	6%	14%	36
<b>Assisted Living Waiver</b>	33%	58%	8%	0%	24
<b>OAA</b>	47%	50%	0%	3%	36
<b>Unknown</b>	0%	50%	50%	0%	2
<b>Sample Average</b>	34%	55%	7%	4%	238

Table 132. Proportion of people who reported that they control access to their medications (OH-3)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
MyCare Ohio Waiver	19%	81%	0%	0%	267
Ohio Home Care Waiver	16%	84%	0%	0%	279
PASSPORT Waiver	15%	84%	0%	0%	286
Assisted Living Waiver	83%	16%	1%	0%	272
OAA	5%	95%	0%	0%	294
Unknown	13%	88%	0%	0%	8
Sample Average	27%	72%	0%	0%	1406

Table 133. Proportion of people who reported that it's their choice to have someone else control access to their medications (OH-4)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
MyCare Ohio Waiver	22%	76%	0%	2%	49
Ohio Home Care Waiver	28%	65%	7%	0%	46
PASSPORT Waiver	13%	76%	11%	0%	46
Assisted Living Waiver	44%	46%	9%	1%	229
OAA	33%	67%	0%	0%	15
Unknown	0%	100%	0%	0%	1
Sample Average	35%	57%	7%	1%	386

Table 134. Proportion of people who report that they have chronic pain or a condition that causes chronic pain (OH-5)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
MyCare Ohio Waiver	27%	72%	0%	0%	268
Ohio Home Care Waiver	18%	81%	0%	0%	279
PASSPORT Waiver	29%	69%	1%	0%	291
Assisted Living Waiver	52%	48%	1%	0%	280
OAA	45%	55%	0%	0%	302
Unknown	25%	75%	0%	0%	8
Sample Average	34%	65%	0%	0%	1428

Table 135. Proportion of people who report that their current treatment plan manages their chronic pain adequately (if have chronic pain or condition that causes chronic pain) (OH-6)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
MyCare Ohio Waiver	30%	65%	3%	2%	194
Ohio Home Care Waiver	32%	62%	2%	3%	228
PASSPORT Waiver	32%	63%	3%	2%	206
Assisted Living Waiver	24%	69%	6%	1%	135
OAA	27%	72%	1%	0%	166
Unknown	33%	50%	17%	0%	6
Sample Average	30%	66%	3%	2%	935

Table 136. Proportion of people who report that their case manager helps them with other important needs (OH-7)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
<b>MyCare Ohio Waiver</b>	37%	55%	8%	0%	277
<b>Ohio Home Care Waiver</b>	40%	52%	8%	1%	293
<b>PASSPORT Waiver</b>	21%	71%	6%	2%	292
<b>Assisted Living Waiver</b>	26%	64%	8%	2%	192
<b>OAA</b>	36%	55%	9%	0%	112
<b>Unknown</b>	25%	50%	25%	0%	8
<b>Sample Average</b>	32%	60%	7%	1%	1174